



December 23, 2009

Chairman Jeffrey Goltz  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7250

Re: **Talton Communications, Inc.**

Dear Chairman Goltz:

It has come to our attention that a company named Talton Communications, Inc. ("Talton"), may be providing inmate telephone services in the State of Washington without the proper regulatory authorities. To be specific, we understand that Talton is providing detainee telephone services at the following Immigration and Customs Enforcement facility without first complying with applicable laws and regulations that would enable it to provide these services legally.


- 1. Northwest Detention Facility - Tacoma, WA (11/6/09)

It is self-evident that allowing any inmate telephone service provider such as Talton to operate without proper legal authority in the State of Washington first, is grossly unfair to other industry participants who do bear the time and expense of complying with applicable laws and regulations; second, threatens regulatory chaos in the marketplace; and, most fundamentally, harms the public because laws and regulations are in place to protect them from high rates and a lack of transparency.

We respectfully urge you investigate this matter and to take immediate action to uphold and ensure all inmate telephone services are provided by Talton in compliance with applicable state laws and regulations and, just as important, ensure that detainees and their loved ones are not being overcharged for their telephone calls.

If you do determine that they are properly certified, please forward the documentation to us. In the mean time, please do not hesitate to contact me with any questions or concerns.

Sincerely,



Paul Jennings  
CEO

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 STATE OF WASH  
 UTIL. AND TRANSP  
 2009 DEC 24 AM 11:59  
 REGULATORY MANAGEMENT



December 23, 2009

Comissioner Philip Jones  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7252

**Re: Talton Communications, Inc.**

Dear Comissioner Jones:

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Sincerely,

A handwritten signature in black ink, appearing to read "Paul Jennings", written over a white background.

Paul Jennings  
CEO



December 23, 2009

Comissioner Pat Oshie  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504-7251

**Re: *Talton Communications, Inc.***

Dear Comissioner Oshie:

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Sincerely,

A handwritten signature in black ink, appearing to read "Paul Jennings", is written over the word "Sincerely,".

Paul Jennings  
CEO