

# NOOKSACK VALLEY DISPOSAL & RECYCLING, INC.

[www.nvd-inc.com](http://www.nvd-inc.com)

P.O. Box 267 • 250 Birch Bay-Lynden Road • Lynden, WA 98264

**360-354-3400**

November 1, 2009

Dear Nooksack Valley Disposal & Recycling Inc. Residential Customer:

Nooksack Valley Disposal & Recycling, Inc. (NVD) is pleased to provide your residence with garbage and recycling collection service. This notice is to inform you of a proposed increase in the garbage and recycling collection portion of your bill. This is the first general (non disposal-only) rate increase NVD has requested since 1993. Over the past 16 years, we have worked hard to keep rates stable, and as low as possible, for our customers. During this time, employee wages, health and welfare benefits, as well as costs for equipment, insurance and repairs have increased substantially, and made it necessary for us to request a rate adjustment at this time.

Our goal is to continue to provide quality collection services at the lowest and most stable rates possible. If you have any questions or would like more information, please contact us at 360-354-3400. Thank you – we appreciate your business.

Sincerely,

Calvin Den Hartog  
General Manager, Nooksack Valley Disposal & Recycling, Inc.

## Notice of Change in Residential Garbage and Recycling Rates

*Nooksack Valley Disposal & Recycling, Inc. (NVD) has filed a request for a change in residential garbage and recycling rates with the Washington Utilities & Transportation Commission (UTC). Proposed rates for the most common services are listed below. If your service is not listed, and you would like to know the proposed rate, please contact us at 360-354-3400. The total rate increase is approximately 19% depending on your service. The actual rates, if approved by the UTC, may either be higher or lower than those proposed. If this request is approved by the UTC, the new rates would become effective December 1, 2009, and would apply to all NVD residential customers in unincorporated Whatcom County.*

## GARBAGE & RECYCLING SERVICES

SERVICE LEVEL		OLD RATE	NEW RATE
<i>Billing is bimonthly (every two months)</i>			
68-gal. Carts	weekly	\$ 21.78/mo.	\$ 24.65/mo.
	every-other-week	\$ 14.39/mo.	\$ 16.29/mo.
	monthly	\$ 8.78/mo.	\$ 9.94/mo.
32-gal. Cans*	weekly	\$ 15.29/mo.	\$ 17.31/mo.
	every-other-week	\$ 8.95/mo.	\$ 10.13/mo.
	monthly	\$ 5.71/mo.	\$ 6.46/mo.
Two 32-gal Cans*	weekly	\$ 21.68/mo.	\$ 24.54/mo.
	every-other-week	\$ 15.18/mo.	\$ 17.18/mo.
20-gal Mini-Can*	weekly	\$ 4.49/mo.	\$ 5.08/mo.
	monthly		

\*Customer supplied.

*Rates above are for garbage service only. They do not include charges for every-other-week stack 3-bin recycling service or applicable taxes.*

Stack 3-Bin Recycling Service	every-other-week	\$ 3.86/mo.	\$ 5.36/mo.
Stack 3-Bin Recycling Only	every-other-week	\$ 4.86/mo.	\$ 6.36/mo.

*Recycling services are not taxed.*

## COMMENTS AND QUESTIONS

*To comment on this filing, be added to the UTC's mailing list or ask questions about the UTC's process, please use the contact info below. You may also comment in person at the UTC's open meeting in Olympia at 9:30 a.m. on November 25, 2009, or by using the "Public Comment" feature at [www.utc.wa.gov](http://www.utc.wa.gov). The UTC is scheduled to make a decision at this open meeting. If you are unable to attend the meeting in person, the UTC has a bridge line that enables you to participate or listen by phone. Call 360-664-1234 for instructions the day before the meeting.*

Washington Utilities & Transportation Commission (UTC) 1300 S. Evergreen Park Dr. SW, PO Box 47250, Olympia, WA 98504-7250  
[comments@utc.wa.gov](mailto:comments@utc.wa.gov) • Toll-Free 888-333-9882



**NOOKSACK VALLEY  
DISPOSAL & RECYCLING,  
INC.**

PRESORTED  
FIRST-CLASS MAIL  
U.S. POSTAGE PAID  
LYNDEN, WA  
PERMIT NO. 20

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**360-354-3400**



*Important!*

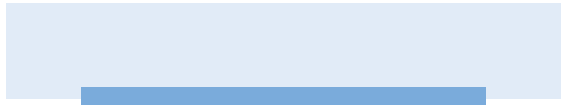
**New rate information enclosed.**

*NVD Residential Garbage and Recycling Rate Notice – 11/09*



**You Call...We Haul  
Let us do the lifting!**

- Guaranteed Lowest Prices
- No Minimum Charge
- No Appointment Necessary



**[nvd-inc.com](http://nvd-inc.com)**



**TIMELY TIPS**



- Please set out garbage and recycling containers the night before pick-up or no later than 6AM on your pick-up day.
- Forgot your pick-up day? Check out the collection calendar online at [www.nvd-inc.com/schedule\\_county](http://www.nvd-inc.com/schedule_county) or call us at (360) 354-3400.
- We collect garbage and recyclables on ALL holidays – please set out garbage and recycling as usual if your pick-up day falls on a holiday. Office is closed on holidays.
- Please prepare recyclable materials according to instructions. Contaminated loads cannot be recycled. For details on what you can recycle and how to prepare it for recycling, visit [www.nvd-inc.com/recycle](http://www.nvd-inc.com/recycle) or call us at (360) 354-3400.
- Save time and money – sign up for auto pay! We invite you to join many other customers who have discovered the convenience of our “Auto-Pay” program. It saves you time, no checks to write or postage to pay, payment is safe and it’s easy to enroll. Call us for an authorization form – (360) 354-3400.



*Printed on 100% post-consumer waste recycled paper. 11/09*

**NVD TRANSFER STATION** *Recycling – Garbage - Yard Waste*

250 Birch Bay-Lynden Road (1/4 mile off Guide Meridian) • Monday – Friday 8AM – 4PM • Saturday 9AM – 12PM