

PUBLIC VERSION

AT&T Mobility (f/k/a Cingular Wireless) Annual Eligible Telecommunications Carrier Report for 2008 and Future Annual Plan

Bellingham Cellular Partnership; Bremerton Cellular Telephone Company, Hood River Cellular Telephone Company; New Cingular Wireless PCS, LLC; and, Olympia Cellular Telephone Company (collectively “AT&T Mobility” f/k/a Cingular) submits AT&T Mobility’s Annual Eligible Telecommunications Carrier Report for 2008 and Annual Plan for 2010¹ for future expenditures in accordance with the rules that apply to Eligible Telecommunications Carriers (“ETCs”).

I. AT&T Mobility ETC Report for 2008

A. Annual Certification of Eligible Telecommunications Carriers

With this filing AT&T Mobility is requesting continued certification as an ETC in the state of Washington. In accordance with WAC 480-123-060, AT&T Mobility provides a certification in **Exhibit A** that it will use the federal universal service support for the “provision, maintenance, and upgrading of facilities and services for which the support is intended”.

B. Report as Required by WAC 480-123-070 for Calendar Year 2008

1. Report on use of federal universal service funds and benefits to consumers (WAC 480-123-070(1)(a) and (b))

Attached hereto as **Confidential Exhibit B** please find information on AT&T Mobility’s use of the federal universal service funds received in 2008. It should be noted that AT&T Mobility only received federal universal service funds for the first few months of 2008 and did not receive any support for the remainder of 2008 to correct for an error in the previous distribution of Interstate Access Support (“IAS”) funding to AT&T Mobility.²

¹ As AT&T Mobility plans its capital expenditures on a calendar year basis, it has reported in this manner for its annual plan.

² CETCs, like AT&T Mobility, are required to report line counts by UNE zone and customer class in the quarterly Form 525 filings made to USAC. In order to file accurate line counts per UNE zone, AT&T contacted USAC to receive information to associate wire centers with UNE zones. In the first part of 2008, it was discovered that the UNE zone file that AT&T Mobility had previously received from USAC was corrupt in that it did not reflect a UNE zone change in the Washington Verizon study area that affected over 90 of Verizon’s wire centers. As a result of the error in the file that USAC transmitted to AT&T Mobility, AT&T Mobility received approximately 34 million dollars in overpayment. USAC agreed that for the State of Washington it would reduce the disbursements that AT&T Mobility would otherwise receive to zero dollars (\$0) each month until the approximately 34 million dollar IAS overpayment had been recovered. AT&T Mobility estimates that it will receive zero dollars in federal universal service support through the end of 2009.

In calendar year 2008, the federal high-cost support received by AT&T Mobility did not include a reduction for the *Dobson ETC Cap* which has not yet been implemented by USAC.³ AT&T Mobility anticipates that it will be required to return some of the federal high-cost support that it received in 2008 to USAC when the *Dobson ETC Cap* is finally implemented.

2. Local Service Outage Reports (WAC 480-123-070(2))

AT&T Mobility's local service outage report for calendar year 2008 is attached hereto as **Confidential Exhibit C**. The report includes information on every outage affecting the supported services that was thirty minutes or longer in duration and includes: (a) date and time of onset and duration; (b) description of the outage; (c) particular services affected; (d) geographic area affected; (e) steps taken to prevent a similar situation in the future; and (f) estimated number of customers affected. The information requested for this report is broad and very inclusive such that it includes outages of minimal, if any, impact to consumers. For example, the report would include a situation where a single sector of a cell site was not available for thirty minutes even though customers would not have noticed a disruption in service.

It should be noted that due to system limitations the information provided in this report is for the entire state of Washington and not just the areas in which AT&T Mobility is designated as an ETC.

3. Report on failure to provide service (WAC 480-123-070(3))

AT&T Mobility's report on the number of requests for service within its designated area that were unfulfilled for calendar year 2008 are included in **Confidential Exhibit D**. The Exhibit also describes in detail how AT&T Mobility attempted to provide service to those applicants. The standard that AT&T Mobility is employing for these requirements is the same as that which the Federal Communication Commission ("FCC") adopted in 47 C.F.R. §54.202(a)(1)(B).

³ In the FCC Dobson Merger Approval, an interim cap was set on AT&T Mobility for ETC receipts that was "twelve times the level of support that AT&T Mobility and Dobson collectively were eligible to receive as competitive ETCs for the month of June 2007." See *In the Matter of Applications of AT&T Inc., and Dobson Communications Corporation, For Consent to Transfer Control of Licenses and Authorizations, File Nos. 0003092368 et al*, WT Docket No. 07-13, para. 71. AT&T refers to this as the "*Dobson ETC Cap*" and this cap was in effect from November 15, 2007 to August 1, 2008, when the industry-wide interim cap went into effect. Unlike the industry-wide interim cap, the *Dobson ETC Cap* was to be applied on a national basis. USAC has never implemented the *Dobson ETC Cap*; however, AT&T anticipates that it will do so and at that time AT&T Mobility will have to return some of the ETC support that it received in Washington in 2008.

4. Report on complaints per 1,000 handset/lines (WAC 480-123-070(4))

AT&T Mobility's report with the separate totals for the numbers of complaints from customers in Washington made to the FCC or the consumer protection division of the office of the attorney general of Washington is attached hereto as **Confidential Exhibit E**. This exhibit also generally describes the nature of the complaint and AT&T Mobility's efforts to resolve the matter.

It should be noted that due to system limitations the information provided in this report is for the entire state of Washington and not just the areas in which AT&T Mobility is designated as an ETC.

5. Compliance with applicable service quality standards (WAC 480-123-070(5))

For wireless carriers the rule require a commitment to comply with the Cellular Telecommunications and Internet Association's ("CTIA") Consumer Code for Wireless Service ("Code"). On an annual basis AT&T Mobility completes a certification process with CTIA. For 2008, AT&T certified to CTIA that it had adopted the principals, disclosures and practices set forth in the CTIA Code. Included in **Exhibit A** is AT&T Mobility's certification of substantial compliance with this requirement.

6. Certification of the ability to function in emergency situations (WAC 480-123-070(6))

To comply with this requirement an ETC must certify that it has adhered to the requirements in WAC 480-123-030(1)(g). WAC 480-123-030(1)(g) requires wireless providers that are ETCs to have "four hours of back up battery power at each cell site, back up generators at each microwave hub, and at least five hours back up battery power and back up generators at each switch." AT&T Mobility complies with the backup power requirement for its switches and microwave hubs within its ETC designated area.

With respect to the requirement regarding four hours of battery backup at all cell sites, on July 31, 2006 AT&T Mobility submitted a permanent waiver of the obligation to comply with this requirement. In response to this request, on February 15, 2007, the Commission issued Order 01 (Docket UT-063060) which required AT&T Mobility to have within two years of the Order four hours of backup power at its Priority and Coverage cell sites within its ETC designated area using a reliable alternate power sources (battery, fixed generators or fuel cells). On March 6, 2009, AT&T Mobility submitted a Compliance Report and Request for Limited Extension of Partial Exemption ("Report").⁴ As stated in the Report, AT&T upgraded to four hours of back-up power all except three of its Priority and Coverage cell sites within it ETC designated area. For the three cell sites, AT&T Mobility has requested a one year extension to complete the upgrade to these three cell site and work is underway to meet this deadline.

⁴ See *Cingular's Request for Permanent Waiver or in the Alternate a Temporary Waiver of WAC 480-123-070(6) Regarding Eligible Telecommunications Carrier Requirements*, Docket UT-063060; Compliance Report and Request for Limited Extension of Partial Exemption.

AT&T Mobility will be filing shortly a request for clarification of Order 01 in Docket UT-063060 or in the alternate to grant AT&T Mobility an extension until July 1, 2012 to install 4-hours of backup power at its remaining cell sites within its ETC designated area.

7. Advertising certification, including advertisements on Indian reservations (WAC 480-123-070(7)).

AT&T Mobility is committed to publicizing the availability of its Lifeline Service in a manner that is reasonably designed to reach those likely to qualify for the service. In that regard, AT&T Mobility engaged in the activities listed below in 2008 to support its Lifeline Service program. AT&T Mobility continues to look for methods to improve its outreach activities and to partner with government agencies to increase the effectiveness of its outreach activities. The certification for this section is included in **Exhibit A**.

- Maintained a dedicated, bi-lingual Lifeline Customer Care team supporting Lifeline Service activations, customer service, and other Lifeline customers support needs through the following toll free number, 800-377-9450;
- Produced Lifeline brochures in English and Spanish with information about the company's Lifeline and Link Up offering, including pricing information and eligibility criteria. Enclosed as **Exhibit F** is an example of AT&T Mobility's Lifeline brochure that was in circulation in 2008;
- Maintained a dedicated Lifeline Web site (www.wireless.att.com/about/community-support/index.jsp) with information about the offer and includes applications available for downloading;
- Continued advertising in newspapers to publicize the availability of the Lifeline offering, a copy of AT&T Mobility's Lifeline advertisement in 2008 is attached as **Exhibit G** and information on the publications is attached as **Exhibit H**.
- Printed and distributed to various agencies listed in **Exhibit I** the AT&T Mobility Lifeline self-mailer/outreach packets in Spanish and English, which included a Lifeline brochure, application and self-addressed return envelope;
- Distributed self-mailer packets to all AT&T Mobility owned retail locations within our ETC designated area;
- Partnered with United Way to support the communications and publicity of its Lifeline Program. AT&T Mobility has its Lifeline information on the 2-1-1 United Way Infolink which provides up to date resources to people in need in the community;
- Continued its monthly direct mail campaign in its ETC designated area to publicize the availability of the offering to targeted households below the poverty line or on government assistance based on census info obtained by AT&T Mobility. Attached as **Exhibit J** is the postcard that was created for Washington; and,

- Mailed letters to the federally recognized Indian tribes across the state asking for their support with publicizing the availability of its Lifeline Service. Attached as **Exhibit K** is a list of the Indian tribes to which AT&T Mobility sent letters.

II. Annual Plan for Universal Service Support Expenditures as Required by WAC 480-123-080 for October 1, 2009 through September 30, 2010

Attached as **Confidential Exhibit L** is AT&T Mobility's projected receipt of ETC funds and use of those funds for October 1, 2009 through December 30, 2010 based on its current projection of the ETC funds that it will receive during that time period. As noted in section I.B.1 above, AT&T Mobility does not anticipate receiving any federal universal service funds through the end of 2009 to correct for an error in the previous distribution of IAS funding to AT&T Mobility

As the Commission is aware, the amount of funding AT&T Mobility receives is dependent on a number of variables, including the per line support amount of the underlying ILEC and the number of AT&T subscribers that have service in a particular wire center. In addition, there are a number of matters currently pending before the Federal Communications Commission ("FCC") that, if adopted, could greatly impact the amount of funding available for Competitive ETCs ("CETCs"). If the federal high cost support that AT&T Mobility receives is less than it current anticipates, AT&T Mobility may reduce or eliminate some projects included in its plan for 2010.

AT&T Mobility is committed to spending the federal high cost support that it receives for the provision, maintenance and upgrading of services and facilities for which the support is intended. As there is often a long lead time for capital projects, if for some reason AT&T Mobility receives more federal high cost support in 2010 than is currently anticipated, AT&T Mobility will spend this support in the following calendar year.

In addition to the variability in federal high cost support received, AT&T Mobility further notes that there may be factors outside of its control that cause a delay to a project listed in the plan for 2010, such as zoning/permitting issues, lease negotiations, back-order of equipment and so forth. Unfortunately, these delays may cause a project to be moved to a subsequent calendar year for completion.

CONFIDENTIAL AND PROPRIETARY INFORMATION

Exhibit B

AT&T Mobility Use of ETC Support in 2008

REDACTED

AT&T Mobility details below the capital expenditures it made in 2008 with the federal universal service support that it received. These expenditures were focused on installing four-hours of backup power at AT&T Mobility's Priority and Coverage cell sites in compliance with Order 01 (Docket UT-063060) and constructing additional cell sites within its ETC designated area.

In addition to the expenditures listed below, AT&T Mobility also expended its own capital to increase the coverage, capacity, and reliability of AT&T Mobility's network in ETC designated areas and also completed technological upgrades to a number of its cell sites.

| Item | Description | Actual Amount |
|-----------------|--------------------|----------------------|
| REDACTED | REDACTED | REDACTED |
| REDACTED | REDACTED | REDACTED |
| Total | | REDACTED |

CONFIDENTIAL AND PROPRIETARY INFORMATION

**Exhibit C
2008 Outage Report**

REDACTED

CONFIDENTIAL AND PROPRIETARY INFORMATION

**Exhibit D
Requests for Service**

REDACTED

CONFIDENTIAL AND PROPRIETARY INFORMATION

Exhibit E
Complaints per 1,000 Handsets/Lines

As required by WAC 480-123-070(4), AT&T Mobility (ATTM) provides the following information on the complaints it received during calendar year 2008. ****REDACTED****

The report below includes the complaints received. For each complaint that AT&T Mobility receives from the FCC or the office of the attorney general, a specialized customer care group within AT&T Mobility attempts to contact the customer to resolve the matter. The customer care representative attempts to resolve the complaint to the customer's satisfaction or explains to the customer in more detail the reason for AT&T Mobility's position.

Report REDACTED

Exhibit F

AT&T Mobility Lifeline Brochure (front – English)

Lifeline

Lifeline offers you a discount on your monthly wireless bill, if you qualify.

Save money with Lifeline

Lifeline service is just \$24.99 a month, which is then discounted depending on the federal and state support that's available in your area. Right now, you can save as much as \$8.25 each month with federal Lifeline discounting, and even more if you qualify for additional Lifeline discounts from your state.

If you live on Tribal Lands and qualify, you could get Enhanced Lifeline support, which can reduce your wireless bill to as little as \$1.

Qualifying for Lifeline

Requirements vary by state. If you live in a state that doesn't offer state Lifeline support, you may qualify for federal Lifeline benefits if your household income is at or below 135% of the Federal Poverty Guidelines (FPG) or you participate in any of these programs:

- Medicaid (not Medicare)
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA) (Section 8)
- Low-Income Home Energy Assistance (LIHEAP)
- National School Lunch Program (NSLP)
- Temporary Assistance for Needy Families (TANF)

Customers seeking to qualify for program benefits under the income-based standards are required to provide written documentation of their household income.

If you live on Tribal Lands, you could also qualify for Enhanced Lifeline support if you meet the above requirements or participate in any of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Tribal Administered Temporary Assistance for Needy Families (Tribal TANF)
- Tribal Administered School Lunch Program (Tribal NSLP)
- Tribal Administered Head Start (meeting income qualifying standards)

If you live in a state that offers state Lifeline support, you must meet the criteria as defined in the state Lifeline and Link Up application form, which is available at cingular.com/lifeline or by calling 1-800-377-9450.

Please note: It's up to you to let us know if and when you stop qualifying for program benefits. At that time, benefits will cease.

Program Restrictions

You are eligible for Lifeline support on one phone line based at your principal residence and billed to your name. You can get Link Up benefits only once at the same address. Those benefits can only be applied toward your Activation Fee, never toward your purchase of equipment. Finally, you can't apply your Link Up benefits to any activation charges you paid prior to signing up for the Lifeline and Link Up programs.

Signing Up

Just complete the Lifeline and Link Up Application form and certify that you participate in a qualifying government program or otherwise meet the eligibility standards. Mail the completed application to:

AT&T
ATTN: Contract Services
PO Box 12726
Scottsdale, AZ 85267-2726

If you cannot access the application form from cingular.com/lifeline, just call 1-800-377-9450 and an application will be mailed to you.

Applications that are not completely filled out, legible and signed will be returned.

Link Up

Link Up helps people who qualify for Lifeline support pay for their Activation Fee and/or any related installation charges. Link Up cost of \$36 will be waived.



AT&T Recycles Used Phones and Batteries. Visit us at at.com/and/recycle



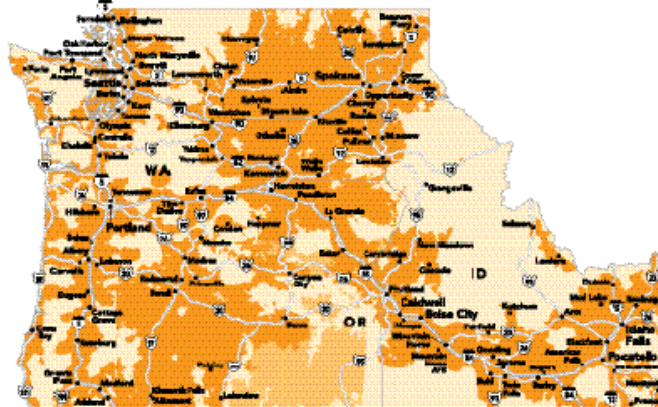
Lifeline service for only \$24⁹⁹ per month

300 Anytime Minutes / 1000 Night and Weekend Minutes*

*Additional discounts may apply depending on the federal and state subsidy applicable in Washington.

AT&T REGION

- AT&T Lifeline Calling Area
• Anytime and Night & Weekend Minutes apply
- Future Coverage Area
- No Service Area



If you still have questions or would like to receive information by mail, please call a Lifeline Customer Service Representative at 1-800-377-9450, Monday through Friday between the hours of 8:00 a.m. - 5:00 p.m. PST.

AT&T GSM handset required on Lifeline/Linkup plans.

Your phone's display does not indicate the rates you will be charged. Please review your coverage map for areas included or excluded in your plan. Map depicts an approximation of outdoor coverage. Map may include areas served by unaffiliated carriers and may depict their licensed area rather than an approximation of the coverage there. Actual coverage may differ substantially from the graphics shown in the map, and coverage may be affected by such things as terrain, weather, foliage, buildings and other obstructions, signal strength, customer equipment and other factors. AT&T does not guarantee coverage. Charges will be based on the location of the site-receiving and transmitting the call, not the location of the subscriber. Future Coverage, if depicted above, is based on current planning assumptions but is subject to change and has not yet been confirmed.

*The nights and weekend periods are from 9:00 p.m. to 6:00 a.m. from Monday to Friday and Saturdays and Sundays all day long. The anytime minutes used in Long Distance calls to the United States will be discounted from the plan. Originating International Long Distance calls will not be allowed. The roaming cost is \$0.25 per minute and anytime minutes used will be discounted from minutes included in the plan. International roaming is not available. No rollover can be made. The anytime minutes used in excess of the ones included in the plan will be charged at \$0.15 per minute. These are government programs that help people who comply with certain criteria to pay for their phone service and related fees. AT&T Mobility is offering these programs in limited locations. To determine if Lifeline and Link Up are available from AT&T Mobility at your principal residence, please contact our Lifeline Customer Service Representative at 1-800-377-9450.

Terms and Conditions: Lifeline and Link Up Service is subject to the terms and conditions found in the Terms of Service, Rate Plan, Sales Information and Lifeline and Link Up Contract. © 2007 AT&T Knowledge Ventures. All rights reserved. AT&T and the AT&T logo are trademarks of AT&T Knowledge Ventures.

Lifeline y Link Up
Washington

Servicio Lifeline

Servicio con descuento
para clientes que reúnan
los requisitos



LCP BR T 0607 0003 D
WA 5

La nueva at&t

Exhibit F (continued)

AT&T Mobility Lifeline Brochure (back – Spanish)

Lifeline

Lifeline ofrece un descuento en la factura mensual de telefonía móvil, para quienes cumplen con los requisitos.

Ahorra dinero con Lifeline

El servicio Lifeline cuesta sólo \$24.99 por mes y se hará un descuento según la asistencia federal y estatal que se ofrece en tu área. En este momento, puedes ahorrar hasta \$8.25 por mes con el descuento federal de Lifeline, e incluso más, si además los requisitos para descuentos adicionales de Lifeline en tu estado.

Si vives en territorios tribales y cumples con los requisitos, podrías recibir la asistencia de Enhanced Lifeline para reducir el total de la factura de telefonía móvil y pagar hasta un mínimo de \$1.

Requisitos para Lifeline

Los requisitos varían según el estado. Si vives en un estado que no ofrece asistencia de Lifeline, es posible que reúnas los requisitos para recibir los beneficios federales de Lifeline si los ingresos de tu grupo familiar no superan el 135% de las Normas Federales de Pobreza (Federal Poverty Guidelines o FPG, por su sigla en inglés) o si participas en uno de estos programas:

- Asistencia médica Medicaid (no Medicare)
- Cupones para alimentos (Food Stamps)
- Ingresos complementarios de seguridad (Supplemental Security Income o SSI, por su sigla en inglés)
- Asistencia federal para vivienda pública (Federal Public Housing Assistance o FPHA, por su sigla en inglés, Artículo 8)
- Programa de asistencia a hogares de bajos ingresos para gastos de energía (Low-Income Home Energy Assistance o LIHEAP, por su sigla en inglés)
- Programa nacional de almuerzos escolares (National School Lunch Program o NSLP, por su sigla en inglés)
- Asistencia temporal a familias necesitadas (Temporary Assistance for Needy Families o TANF, por su sigla en inglés)

Se requiere que los clientes que buscan cumplir con los requisitos para obtener los beneficios del programa bajo las normas basadas en los ingresos proporcionen documentación escrita sobre los ingresos de su grupo familiar.

Si vives en territorios tribales, también podrías recibir los beneficios de Enhanced Lifeline si cumples con los requisitos anteriores y participas en uno de estos programas:

- Asistencia general de la Oficina para asuntos Indígenas (Bureau of Indian Affairs o BIA, por su sigla en inglés)
- Asistencia temporal a familias necesitadas administrada a nivel tribal (Tribal Administered Temporary Assistance for Needy Families o Tribal TANF, por su sigla en inglés)

- Programa de almuerzos escolares administrado a nivel tribal (School Lunch Program o Tribal NSLP, por su sigla en inglés)
- Programa Head Start administrado a nivel tribal (con cumplimiento de los requisitos sobre ingresos)

Si vives en un estado que ofrece la asistencia de Lifeline, debes reunir los requisitos que se definen en el formulario de solicitud de Lifeline y Link Up de dicho estado, que se ofrece en cingular.com/Lifeline o llamando al 1-800-377-9450.

Importante: si dejas de cumplir con los requisitos del programa, nos deberás avisar en ese momento. A partir de entonces, se suspenderán los beneficios.

Restricciones del programa

Sólo se puede recibir la asistencia de Lifeline en una sola línea de teléfono, con base en tu residencia principal, facturada a tu nombre. Podrás recibir los beneficios de Link Up solamente una vez en la misma dirección. Esos beneficios se podrán aplicar solamente en el cargo de activación, nunca en la compra del equipo. Tampoco se pueden usar los beneficios de Link Up para pagar cargos de activación anteriores al momento en que te inscribes en los programas Lifeline y Link Up.

Para inscribirse

Completa el formulario de solicitud de Lifeline y Link Up y certifica que participas en uno de los programas gubernamentales seleccionados o que cumples con los requisitos necesarios. Envía la solicitud completa a:

AT&T

ATTN: Contract Services

PO Box 12726

Scottsdale, AZ 85267-2726

Si no puedes tener acceso al formulario de solicitud en cingular.com/Lifeline, llama al 1-800-377-9450 y te enviaremos uno por correo.

Se devolverán las solicitudes que no se reciben completas, sean legibles o no estén firmadas.

Link Up

El programa Link Up ayuda a las personas que cumplen con los requisitos para recibir los beneficios de Lifeline a pagar el cargo de activación o los cargos relacionados con la instalación. No se cobrará el costo de \$36 correspondiente a Link Up.



AT&T recibe baterías y teléfonos usados. Visita nuestra página en at.com/used/phones (en inglés)



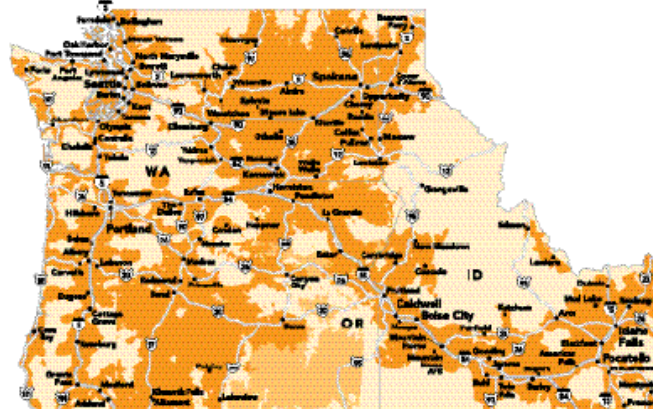
Servicio Lifeline a sólo \$24⁹⁹ por mes

300 minutos a cualquier hora / 1000 minutos de noche y de fin de semana*

*Es posible que se apliquen otros descuentos, según el subsidio federal y estatal correspondiente a Washington.

AT&T REGION

- Área de llamadas para Lifeline de AT&T
 - Minutos a cualquier hora y de noche y de fin de semana
- Área de cobertura futura
- No se ofrece servicio en esta área



En caso de tener preguntas o si deseas recibir información por correo, comunícate con un representante del servicio al cliente de Lifeline al 1-800-377-9450, de lunes a viernes de 8:00 a.m. a 5:00 p.m. (hora del Pacífico).

Se requiere un teléfono GSM de AT&T para los planes Lifeline y Link Up.

La información que aparece en la pantalla del teléfono no indica la tarifa que se cobrará. Es importante recibir el mapa de cobertura para ver las áreas que se incluyen en el plan. El mapa muestra una aproximación de la cobertura de una línea. El mapa puede incluir áreas en las que otros compañías no ofrecen o bien con servicio o sin servicio que representa el área que la cual se cuenta con licencia en lugar de una aproximación de cobertura. El área de cobertura real puede variar considerablemente de lo que muestran los gráficos del mapa por motivos del terreno, clima, nieve, edificios y demás construcciones, interferencia de la señal, equipo del cliente y otros factores. AT&T no garantiza la cobertura. Los cargos dependen del lugar de donde se transmite y recibe la llamada, más no del lugar en donde se encuentre el suscriptor. La cobertura futura, en caso de representarse antes, se basa en suposiciones actuales de planificación, aunque se encuentra sujeta a cambio y aún no se ha confirmado.

Los minutos de noche y de fin de semana se activan de 8:00 p.m. a 5:00 a.m. de lunes a viernes, y sábado y domingo durante las 24 horas. Los minutos de uso utilizables en los lineamientos de larga distancia a los Estados Unidos se descuentan del plan. No está permitido el uso de larga distancia internacional. El costo de roaming es de \$0.25 por minuto y los minutos de uso se descuentan de los minutos incluidos en el plan. No se ofrece servicio de roaming internacional. No se pueden registrar los minutos de uso por mes. Los minutos de uso que exceden la cantidad asignada en el plan se cobran a \$0.15 por minuto. Estos programas gubernamentales ofrecen ayuda para pagar el servicio telefónico a personas que cumplen con ciertos requisitos. AT&T Mobility ofrece estos programas en lugares limitados. Para determinar si AT&T Mobility ofrece los servicios de Lifeline y Link Up en el lugar de residencia principal del suscriptor, favor de comunicarse con un representante del servicio al cliente de Lifeline al 1-800-377-9450.

También y con base en el servicio de Lifeline y Link Up está sujeto a los términos y condiciones que aparecen en los Términos de servicio, el Plan de tarifa, la información de tarifa y en el Contrato de Usuario y Link Up. ©2017 AT&T Knowledge Ventures. Todos los derechos reservados. AT&T y su logotipo son marcas comerciales de AT&T Knowledge Ventures.

Lifeline and Link Up Washington

Lifeline Service

Discounted service for qualifying customers



LCP BR T 0507 0003 D WAS

The new at&t

Exhibit G

AT&T Mobility Lifeline Advertisement

AT&T

Lifeline Service.

Qualified low-income residents may receive discounted service from AT&T under the Lifeline program. Customers must meet certain eligibility criteria based on income level or current participation in financial assistance programs. For questions or to apply for Lifeline service, call a Lifeline Customer Service Representative at 1-800-377-9450 or visit www.wireless.att.com/about/community-support/index.jsp.



FREE
WHILE SUPPLIES LAST
with 1-year wireless service agreement.
NOKIA 2610
VOICEMAIL, CALLER ID,
AND 3-WAY CALLING

▶ **LIFELINE:**
\$24.99 per month prior to discounts
Includes 300 anytime minutes, 1,000
night & weekend minutes, and
nationwide long distance.

▶ **LINKUP:**
No activation fee.

Service available starting at \$39.99 plus additional charges.

More bars in more places™

The new  **at&t**
Your world. Delivered.

FREE SHIPPING | 1.800.377.9450 - WWW.WIRELESS.ATT.COM/ABOUT/COMMUNITY-SUPPORT/INDEX.JSP

Transition to Digital Broadcasting on February 17, 2009

After the transition to digital broadcasting, analog-only TVs will need a converter to get full-power over-the-air broadcasts. Analog-only TVs shouldn't need a converter for low-power, Class A, or translator TV stations; cable and satellite TV services; or VCRs, DVDs, and video games. Contact www.DTV.gov, www.dtv2009.gov, or 1-888-DTV-2009 for more information on the DTV transition and subsidized coupons for converters.

Exhibit H

Lifeline Print Publications and Dates - 2008

| Publication | Publication Date |
|------------------------|-------------------------|
| Tri-City Herald | 3/5, 6/18, 9/17 |
| Whidbey News-Times | 3/5, 6/18, 9/17 |
| Port Townsend Leader | 3/5, 6/18, 9/17 |
| Bremerton (Kitsap) Sun | 3/5, 6/18, 9/17 |
| Yakima Herald | 3/5, 6/18, 9/17 |

Exhibit I

Lifeline Packets Distributed to the Following Agencies

| Program / Public Agency | Address |
|--------------------------------------|---|
| Catholic Community Services | 100 - 23rd Ave S Seattle, WA 98144 |
| Catholic Community Services | 875 - 140th Ave NE Suite 205 Bellevue, WA 98005 |
| Asian Counseling & Referral Services | 3639 Martin Luther King Jr. Wy S Seattle, WA 98144 |
| Angelorum Pregnancy Services | 19662 Aurora Ave N, Suite A Shoreline, WA 98133 |
| Solid Ground | 1501 N 45th Street Seattle, WA 98103 |
| Issaquah Valley Community Services | PO Box 652 Issaquah, WA 98027 |
| Jewish Family Services | 1601 - 16th Ave Seattle, WA 98122 |
| Kent Food Bank | 515 W Harrison Street, Suite 107 Kent, WA 98032 |
| Lutherna Alliance to Create Housing | 8757 - 15th Ave NW Seattle, WA 98117 |
| Multi-Service Center | 1200 S 336th Street Federal Way, WA 98003 |
| Muckleshoot Family Resource Center | 39015 - 172nd Ave SE Auburn, WA 98092 |

Exhibit J

AT&T Mobility Lifeline Direct Mail Postcard (front side)



FREE
NOKIA 2610
With 1-year service agreement

- Speakerphone
- Voice recorder
- Voicemail

(A \$69.99 value!)

SAMSUNG C417
ONLY \$19.99
With 1-year service agreement

- VGA camera phone
- Bluetooth® capable
- Voicemail

AT&T Lifeline Service.

Representantes bilingües disponibles. Llame ahora al 1-800-377-9450 para hablar con un representante de Servicio al Cliente bilingüe de Lifeline.

The new  **at&t**
Your world. Delivered.

Exhibit J (continued)
AT&T Mobility Lifeline Direct Mail Postcard (back side)



FREE
NOKIA 2610
With 1-year service agreement

SAMSUNG C417
ONLY \$19.99
With 1-year service agreement

The affordable way to stay in touch, plus a free phone.

Qualified low-income residents may receive discounted wireless service from AT&T under the Lifeline program. Customers must meet certain eligibility criteria based on income level or current participation in financial assistance programs. For questions or to apply for Lifeline Service, call a Lifeline Customer Service Representative at 1-800-377-9450 or visit www.wireless.att.com/about/community-support/index.jsp.

Check out the two great phones shown here to go with your Lifeline Service.

LIFELINE LINK-UP:
\$24.99 per month prior to discounts — includes 300 anytime minutes and 1,000 night and weekend minutes.



at&t

PO Box 191508
Atlanta, GA 31119-1508

PRSR STD
U.S. POSTAGE
PAID
AT&T

Ms. Jane Sample
123 Main Street, Suite #
Anytown, USA 00000-0000



Offers available while supplies last. Regarding equipment offered substitutions may apply. For specific information regarding the terms and conditions of the rate plan, please refer to the Lifeline rate plan brochure and the Lifeline and Link-Up service applications available at AT&T Stores and at www.wireless.att.com/about/community-support/index.jsp. "Roaming" and other charges may apply. Clients and applicants of the Lifeline service must meet certain criteria based on their income and/or their current participation in certain programs of economic assistance. Certain restrictions apply. ©2007 AT&T Knowledge Ventures. All rights reserved. AT&T and AT&T logos are trademarks of AT&T Knowledge Ventures and/or AT&T affiliated companies.

Call 1-800-377-9450, log on to www.wireless.att.com/about/community-support/index.jsp or come in to an AT&T store near you.

Exhibit K

Federally Recognized Indian Tribes Outreach List

| Tribe | Address | County |
|------------------------------|---|------------------|
| Colville Confederated Tribes | P.O. Box 150 Nespelem, WA 99155-01510 | Ferry & Okanogan |
| Cowlitz Indian Tribe | 1055 9th Ave Suite B Longview WA 98632 | Cowlitz |
| Hoh Tribe | 2464 Lower Hoh Rd Forks, WA 98331 | Jefferson |
| Jamestown S'Klallam Tribe | 1033 Old Blyn Highway Sequim, WA 98382 | Clallam |
| Lummi Nation | 2616 Kwina Road Bellingham, WA 98226 | Whatcom |
| Muckleshoot Indian Tribe | 39015 - 172nd Avenue SE Auburn, WA 98092 | King |
| Nisqually Indian Tribe | 4820 She-Nah-Num Dr. Olympia, WA 98513 | Thurston |
| Nooksack Indian Tribe | 5016 Deming Road Deming, WA 98244 | Whatcom |
| Port Gamble S'Klallam Tribe | 31912 Little Boston Road NE Kingston, WA 98346 | Kitsap |
| Puyallup Indian Tribe | 1850 Alexander Ave Tacoma, WA 98421 | Pierce |
| Quinault Indian Nation | P.O. Box 189 Taholah, WA 98587 | Grays Harbor |
| Samish Indian Nation | 2918 Commercial Avenue Anacortes, WA 98221 | Skagit |
| Sauk-Suiattle Indian Tribe | 5318 Chief Brown Lane Darrington, WA | Snohomish |
| Shoalwater Bay Tribe | 2373 Old Tokeland Rd Tokeland, WA 98590-0130 | Pacific |
| Skokomish Tribal Nation | North 80 Tribal Center Road Skokomish, WA 98584 | Mason |
| Snoqualmie Nation | 31500 W. Entwistle Carnation, WA 98014 | King |
| Spokane Tribe | P.O. Box 206 Wellpinit, WA 99040 | Stevens |
| Squaxin Island Tribe | 10 SE Squaxin Lane Shelton WA 98584 | Mason |
| Stillaguamish Tribe | P.O Box 277 Arlington, WA 98223-0277 | Snohomish |
| Suquamish Tribe | 15838 Sandy Hook Road Poulsbo, Washington 98370 | Kitsap |
| Swinomish Indian Tribe | 11404 Moorage Way La Conner, WA 98257 | Skagit |
| Tulalip Tribes | 6700 Totem Beach Road Tulalip, WA. 98271 | Snohomish |
| Upper Skagit | 25944 Community Plaza Way Sedro Woolley, WA 98284-9739 | Skagit |
| Yakama Nation | P.O. Box 151 Toppenish, WA 98948-0151 | Klickitat |

CONFIDENTIAL AND PROPRIETARY INFORMATION

Exhibit L

**Annual Plan for Universal Service Support Expenditures for
October 1, 2009 through December 31, 2010⁵**

As explained in section I.B.1 above, AT&T Mobility will not receive any federal universal service support in 2009. Assuming that there are no additional changes to the federal universal service support mechanisms, AT&T Mobility anticipates that it will start receiving federal universal service support in January 2010 and projects that it will receive ****REDACTED**** through December 31, 2010.

As the Commission is aware, the amount of funding AT&T Mobility receives is dependent on a number of variables, including the per line support amount of the underlying ILEC and the number of AT&T subscribers that have service in a particular wire center. In addition, there are a number of matters currently pending before the FCC that, if adopted, could greatly impact the amount of funding available for CETCs. If the federal high cost support that AT&T Mobility receives is less than it currently anticipates, AT&T Mobility may reduce or eliminate some projects included in its plan for 2010.

In general the capital expenditures listed below increase the coverage, capacity, and reliability of AT&T Mobility's network in ETC designated areas in Washington. AT&T Mobility's focus for capital investment in 2010 was to fill in coverage gaps, increase the depth and capacity of the network, and increase reliability, thereby increasing the quality of service experienced by the customer. AT&T Mobility also utilized some of the ETC support on technological upgrades which also provide increased benefits to the consumer.

| Item | Description | Actual Amount |
|-----------------|--------------------|----------------------|
| REDACTED | REDACTED | REDACTED |
| REDACTED | REDACTED | REDACTED |
| REDACTED | REDACTED | REDACTED |

⁵ AT&T Mobility understands that the Washington rule only requires it to provide planned expenditure information through September 30, 2010; however, AT&T Mobility's plans are on a calendar year basis.

| Item | Description | Actual Amount |
|-----------------|--------------------|----------------------|
| REDACTED | REDACTED | REDACTED |
| REDACTED | REDACTED | REDACTED |
| REDACTED | REDACTED | REDACTED |
| REDACTED | REDACTED | REDACTED |
| REDACTED | REDACTED | REDACTED |
| Total | | REDACTED |