

[Service Date January 28, 2004]

January 28, 2004

**NOTICE OF OPPORTUNITY TO FILE WRITTEN COMMENTS
(Friday, February 20, 2004)**

**NOTICE OF WORKSHOP
(Thursday, March 11, 2004)**

RE: Rulemaking to Consider Possible Corrections and Changes in Rules in Chapter 480-120 WAC and Chapter 480-80 WAC, Relating to Telecommunications.
Docket No. UT-040015

TO INTERESTED PERSONS:

On January 21, 2004, the Washington Utilities and Transportation Commission (Commission) filed with the Code Reviser a Preproposal Statement of Inquiry (CR-101) to consider possible corrections and changes to the rules in Chapter 480-120 WAC, Telephone Companies, and Chapter 480-80 WAC, Utilities General—Tariffs, Price Lists, and Contracts, relating to telecommunications. The CR-101, as filed with the Code Reviser, is available for inspection on the Commission's web site at www.wutc.wa.gov/040015. If you are unable to access the Commission's web page and would like a copy of the CR-101 mailed to you, please contact the Records Center at (360) 664-1234.

The Commission recently completed a comprehensive review of its rules in Chapter 480-80 that took effect in June 2002, and its rules in Chapter 480-120 that took effect in July 2003. In the process of implementing these rules, stakeholders and agency staff have identified a variety of issues with the rules.

Among the rule provisions identified for possible change are the following:

- Telephone customer privacy rules (WAC 480-120-201 through -216)
- Record of third-party verifications in anti-slamming rule (WAC 480-120-147)
- Update anti-slamming rule to be consistent with federal rule (WAC 480-120-147)
- Refund of deposits to business customers (WAC 480-120-128)
- Application of the out-of-service credit provision (WAC 480-120-164)
- Application of rule on restoring service after discontinuation (WAC 480-120-173)
- Application of WTAP “fresh start” rule to former customers (WAC 480-120-174)
- Definition of Class A and Class B companies (WAC 480-120-021, WAC 480-120-302)
- Prohibition on using ADADs to dial unlisted numbers (WAC 480-120-253)
- Clarify obligation of LECs to update E-911 information (WAC 480-120-450)
- Cross-references to “deceptive practices” (WAC 480-120-173, 480-120-122)
- Application of terminating access rule to CLECs (WAC 480-120-540)
- Requirement to offer WTAP service (WAC 480-122-020)
- Response to informal complaints (WAC 480-120-166)
- Emergency contact information (WAC 480-120-414)
- Definition of a tariff change not subject to statutory notice (WAC 480-80-123)
- Requirement to include contact information in price lists (WAC 480-80-102)

STAKEHOLDER WORKSHOP

We encourage your attendance and participation in the stakeholder workshop. The workshop will be held **Thursday, March 11, 2004**, in Room 206 at the Commission’s headquarters, beginning at 9:30 a.m. until 4:30 p.m. Free parking is available. The Commission’s address is:

Washington Utilities & Transportation Commission
1300 South Evergreen Park Drive SW
P.O. Box 47250
Olympia, Washington 98504-7250

If you cannot attend the workshop, you can arrange to dial into the Commission’s conference bridge at (360) 664-3846. You may reserve a line by calling Kippi Walker at (360) 664-1139.

WRITTEN COMMENTS

Written comments on correcting, changing, and/or clarifying the rules relating to telecommunications must be filed with the Commission no later than **Friday, February 20, 2004** for consideration at the March 11, 2004, workshop. The Commission requests that comments be provided in electronic format to enhance public access, for ease of providing comments, to reduce the need for paper copies, and to facilitate quotations from the comments. Comments may be submitted by electronic mail to the Commission's Records Center at <records@wutc.wa.gov>. Please include:

- The docket number of this proceeding (UT-040015)
- The commenting party's name
- The title and date of the comment or comments

An alternative method for submitting comments may be by mailing/delivering an electronic copy on a 3 ½ inch, IBM-formatted, high-density disk, in .pdf Adobe Acrobat format or in Word 97 or later. Include all of the information requested above. The Commission will post on the Commission's web site all comments that are provided in electronic format. The web site is located at <<http://www.wutc.wa.gov/040015>>.

If you are unable to file your comments electronically or to submit them on a disk, the Commission will always accept a paper document. Questions may be addressed to Sharyn Bate at (360) 664-1295 or e-mail at <sbate@wutc.wa.gov>.

Your participation is welcomed via written comments and stakeholder workshops. Opportunity for further comment is anticipated. Information about the schedule and other aspects of the rulemaking, including comments, will be posted on the Commission's web site as it becomes available. If you wish to receive further information on this rulemaking you may (1) call the Commission's Records Center at (360) 664-1234, (2) e-mail the Commission at <records@wutc.wa.gov>, or (3) mail written comments to the address below. When contacting the Commission, please refer to Docket No. UT-040015 to ensure that you are placed on the appropriate service list. The Commission's mailing address is:

Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive S.W.
P.O. Box 47250
Olympia, Washington 98504-7250

NOTICE

If you do not want to comment now, but do want to receive future information about this rulemaking, please notify the Secretary in one of the ways described above and ask to be included on the mailing list for Docket No. UT-040015. If you do not do this, you might not receive further information about this rulemaking.

Sincerely,

CAROLE J. WASHBURN
Executive Secretary