

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION STAFF
RESPONSE TO DATA REQUEST

DATE PREPARED:	June 23, 2020	WITNESS:	Scott Sevall
DOCKET:	TP-190976	RESPONDER:	Scott Sevall
REQUESTER:	PMSA	TELEPHONE:	(360) 664-1230

DATA REQUEST NO. 19:

Can the “service time rate” as proposed (Exh. SS-1T, p. 19) be quantified as a measure of pilot productivity, for instance, TDNI per Assignment or DNI per Assignment?

RESPONSE:

The answer depends on the use of the phrase “pilot productivity.”

Yes - If “pilot productivity” is understood as “output,” i.e., units of work performed, then yes. Output is a quantifiable measure. Formula: $TDNI \text{ per assignment} = TDNI / \text{total assignments}$.

No - If “pilot productivity” is understood as “efficiency,” A measure of efficiency requires a mutually agreed benchmark representing efficiency. Any calculation standing alone would not be quantifiable using solely the variables that were used to create the service time rate.