



**Verizon Northwest Inc.**

1800 – 41<sup>st</sup> Street, WA0105RA  
P. O. Box 1003  
Everett, WA 98206-1003  
Fax: 425-261-5262

December 27, 2007

Ms. Carole J. Washburn, Executive Secretary  
Washington Utilities and  
Transportation Commission  
Chandler Plaza Building  
1300 S. Evergreen Park Drive SW  
P. O. Box 47250  
Olympia, Washington 98504-7250

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Subject: **November 2007 Service Quality Report**

Dear Ms. Washburn:

Pursuant to WAC 480-120-439, enclosed is the Verizon Northwest Inc. Service Quality Performance Report for last month. The two schedules that include numbers of switched access lines are not included. They will be provided as soon as they are available.

Central office level detail is marked "Confidential pursuant to WAC 480-07-160" as it includes access line count and activity information that would have economic value to the Company's current and potential competitors, such as in determining when and where to begin or modify competitive operations. In addition to the information required by WAC 480-120-439, we are also enclosing twelve month running trouble report document at the request and for the convenience of the Commission Staff.

With regard to central office trouble reports, the small Fairfield and Oakesdale offices were slightly over the objective due to winter weather causes in the middle of the month.

If you have any questions concerning this report, please call me at 425-261-5006 or email me at richard.potter@verizon.com.

Very truly yours,

Richard E. Potter  
Director  
Public Affairs, Policy & Communications

Enclosures