

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION STAFF
RESPONSE TO DATA REQUEST

DATE PREPARED: June 23, 2020
DOCKET: TP-190976
REQUESTER: PMSA

WITNESS: Scott Sevall
RESPONDER: Scott Sevall
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DATA REQUEST NO. 18:

Can the “service time rate” as proposed (Exh. SS-1T, p. 19) be quantified as a measure of pilot productivity when compared to revenue, for instance, TDNI per Hour of Service or DNI per Hour of Service?

RESPONSE:

The answer depends on the use of the phrase “pilot productivity.”

Yes - If “pilot productivity” is understood as “output,” i.e., units of work performed, then yes. Output is a quantifiable measure. Formula: TDNI per hour of service = TDNI / total hours of service.

No - If “pilot productivity” is understood as “efficiency,” A measure of efficiency requires a mutually agreed benchmark representing efficiency. Any calculation standing alone would not be quantifiable using solely the variables that were used to create the service time rate.