



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

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(360) 664-1160 • TTY 1-800-833-6384 or 711

April 21, 2023

NOTICE RESCHEDULING VIRTUAL WORKSHOPS

**(Now set for June 21, 2023, at 1 p.m. and
June 23, 2023, at 9 a.m.)**

Re: Rulemaking to consider potential long-term changes and improvements to customer notice, credit, and collection rules, including permanent elimination of late fees, disconnection and reconnection fees, and deposits, Docket U-210800

TO ALL INTERESTED PERSONS:

On March 18, 2022, the Washington Utilities and Transportation Commission (Commission) filed with the Code Reviser a Preproposal Statement of Inquiry (CR-101) to consider potential long-term changes and improvements to customer notice, credit, and collection rules, including the permanent elimination of late fees, disconnection and reconnection fees, and deposits. The Commission filed the CR-101 in Docket U-210800.

On August 29, 2022, the Commission convened the first virtual workshop addressing these issues.

On November 2, 2022, the Commission issued a notice setting time for two more workshops to facilitate additional discussions with interested persons on proposed changes to the rules, the first beginning at 1 p.m. on March 14, 2023, and the second beginning at 9 a.m. on March 17, 2023.

On December 27, 2022, the Commission issued a further notice rescheduling the March 17 workshop for March 13. The Commission issued a further notice rescheduling both workshops to May 4 and May 11. Due to Commission staff (Staff) workload and scheduling commitments, the Commission must again reschedule both workshops. The first workshop will now be held on June 21, 2023, at 1 p.m. and the second on June 23, 2023, at 9 a.m. The Commission will issue a notice and agenda prior to the workshops identifying topics and materials for discussion.

THE COMMISSION GIVES NOTICE that the workshop previously scheduled for May 4, 2023, is rescheduled to June 21, 2023, beginning at 1 p.m. Although persons may participate

by telephone, participation by computer or mobile application will make it easier to facilitate the workshop, which will include a visual presentation and interactive discussion. To participate via Zoom, [click here to join meeting](#).¹

To participate by phone, call (253) 215-8782, and enter Meeting ID 885 8243 5463# and the Passcode: 822187#.

THE COMMISSION GIVES FURTHER NOTICE that the virtual workshop previously scheduled for May 11, 2023, is rescheduled to June 23, 2023, beginning at 9 a.m. Although persons may participate by telephone, participation by computer or mobile application will make it easier to facilitate the workshop, which will include a visual presentation and interactive discussion. To participate via Zoom, [click here to join meeting](#).²

To participate by phone, call (253) 215-8782, and enter Meeting ID 823 0639 2410# and the Passcode: 814413#.

MEETING PARTICIPATION

If you wish to participate and need an interpreter, one will be provided at no cost to you. If you need an interpreter, please contact the Commission at least one business day prior to each meeting by calling (360) 664-1140 or by sending an email to paige.doyle@utc.wa.gov.

The Commission is committed to providing reasonable accommodations to participants with disabilities. If you need a reasonable accommodation for the meeting, please contact the Commission at least one business day prior to each workshop by calling (360) 664-1132 or by sending an email to human_resources@utc.wa.gov. For TTY service, please call the Washington Relay Service at 1-800-833-6384 or 711.

If you have questions regarding this Docket or the upcoming workshops, you may contact Andrew Roberts at andrew.roberts@utc.wa.gov or (360) 664-1101.

AMANDA MAXWELL
Executive Director and Secretary

¹ <https://utc-wa-gov.zoom.us/j/88582435463?pwd=dINtMmdHRzM0NzgrcDlnakhVZWlwUT09>.

² <https://utc-wa-gov.zoom.us/j/82306392410?pwd=b245cytoM2VNT2NXbUR4ZWJnVDdzUT09>.