

[Service Date March 1, 2011]

March 1, 2011

RE: Rulemaking to Consider Paperless Billing for Electric and Gas Customers
Docket U-100523

TO ALL INTERESTED PERSONS:

The Washington Utilities and Transportation Commission (Commission) has amended WAC 480-90 (Gas Companies) and WAC 480-100 (Electric Companies) to address the use of electronic bills, notices of tariff revisions, and bill inserts by electronic means in lieu of paper copies delivered by U.S. Mail, and obtaining electronic permission for the disclosure of private information with the consent of the customer or other interested parties, in Docket U-100523. The Commission filed its Adoption Order with the Code Reviser on February 25, 2011. It will be effective on the 31st day following filing.

The Adoption Order and rules are available for inspection on the Commission's web site at www.utc.wa.gov/100523. The Commission will send paper copies of these documents or send copies via electronic mail, if requested. To receive the documents in this manner you may (1) call the Commission's Records Center at 360-664-1234, (2) e-mail the Commission at <records@utc.wa.gov>, or (3) mail a written request to the address below. When contacting the Commission, please refer to Docket U-100523. The Commission's mailing address is:

Executive Director and Secretary
Washington Utilities and Transportation Commission
Richard Hemstad Building
1300 S. Evergreen Park Drive S.W.
P. O. Box 47250
Olympia, Washington 98504-7250

RCW 34.05.325 requires that the Commission prepare and provide to commenters a concise explanatory statement about an adopted rule.

In this docket, to avoid unnecessary duplications, the Commission has designated the discussion in the order, including appendices, as its concise explanatory statement. Together, the documents provide a complete but concise explanation of the agency's actions and its reasons for taking those actions. We include all of those documents for commenter's information on the Commission's website at www.utc.wa.gov/100523.

Please direct any questions about the rules to Roger Kouchi of the Commission Staff at 360-664-1101 or e-mail at rkouchi@utc.wa.gov

Sincerely,

DAVID W. DANNER
Executive Director and Secretary