



**Teligent, Inc.**  
460 Herndon Parkway, Suite 100  
Herndon, Virginia 20170  
voice: 703.326.4400  
fax: 703.326.4500  
<http://www.teligentinc.com>

November 17, 2003

VIA USPS & EMAIL

[records@wutc.wa.gov](mailto:records@wutc.wa.gov)  
[a.josue@emd.wa.gov](mailto:a.josue@emd.wa.gov)

Executive Secretary  
Washington Utilities and Transportation Commission  
Attn: David Dittmore: UT-031755  
P.O. Box 47250  
Olympia, WA 98504-7250

Emergency Management Division  
Military Department  
Camp Murray TA-20  
Tacoma, WA 98430-5122

Re: Docket No. UT-031755  
Rulemaking on Emergency Information

Dear Ms. Washburn:

Pursuant to your letter dated November 4, 2003 regarding the above-referenced subject, Teligent Services, Inc. ("Teligent") hereby provides its response to the following questions in Attachment A.

WAC 480-120-414 Emergency Operation.

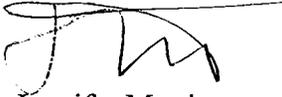
- (1) All companies must maintain, revise, and provide to the Commission the following:
  - (a) The titles and telephone number of the company's disaster services coordinator and alternates; and
  - (b) Upon request of the Commission, the company's current plans for emergency operation, including current plans for recover of service to governmental disaster recovery response agencies within the state of Washington.
- (2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:

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UTILITY AND TRANSPORTATION  
COMMISSION

- (a) Local network operations center;
- (b) Regional network operations center; or
- (c) Emergency operations center.

Should you have any questions regarding this correspondence, please do not hesitate to contact the undersigned at (703) 326-4496 or <mailto:jennifer.martin@teligent.com>.

Sincerely,

A handwritten signature in black ink, appearing to read 'JM', with a long horizontal line extending from the top of the 'M'.

Jennifer Martin  
Manager, Regulatory Affairs

Enclosure

Docket No. UT-031755  
Rulemaking on Emergency Information  
Teligent Services, Inc.

ATTACHMENT A

- (1) (a) William Tyson, VP of Field Operations and Customer Service Support  
703-326-4760 (w), 571 233-6991 (cell)

Tom Todd, Director, Information Technology  
703-326-4777

- (2) (a) Teligent does provide local exchange service  
(b) Teligent's National Operations Center includes the following:
- Yohannes Mackonnen, Director of Program Management –703-326-4471
  - Deb Matthews, Director of Customer Service – 703-326-4413
  - Customer toll free number 24/7 – 888-411-1175