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03468
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             BEFORE THE WASHINGTON UTILITIES AND
                  TRANSPORTATION COMMISSION
 3 In the Matter of the Continued )
   Costing and Pricing of
                                   ) Docket No. UT-003013
 4 Unbundled Network Elements and ) Volume XXVIII
                                   ) Pages 3468 to 3696
   Transport and Termination.
 6
               A hearing in the above matter was held on
   April 18, 2001, at 9:00 a.m., at 1300 South Evergreen
 9 Park Drive Southwest, Room 206, Olympia, Washington,
10 before Administrative Law Judge LAWRENCE BERG and
11 Chairwoman MARILYN SHOWALTER and DR. DAVID GABEL.
12
              The parties were present as follows:
              THE WASHINGTON UTILITIES AND TRANSPORTATION
13
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16
               QWEST CORPORATION, by LISA ANDERL, Attorney
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17 Washington 98191.
              VERIZON NORTHWEST, INC., by JENNIFER L.
18
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               WORLDCOM, INC., by ANN HOPFENBECK, Attorney
23 at Law, 707 - 17th Street, Suite 3600, Denver, Colorado
    80202.
24
    Joan E. Kinn, CCR, RPR
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25 Court Reporter

- 1 ELECTRIC LIGHTWAVE INC.; ADVANCED TELECOM GROUP, INC.; AT&T COMMUNICATIONS OF THE PACIFIC
- 2 NORTHWEST, INC.; MCLEOD USA TELECOMMUNICATIONS SERVICES INC.; FOCAL COMMUNICATIONS CORPORATION OF WASHINGTON;
- 3 AND XO WASHINGTON, INC.; by MARY STEELE, Attorney at Law, Davis, Wright, Tremaine, LLP, 1501 Fourth Avenue,
- 4 Suite 2600, Seattle, Washington 98101.

034	.70 			
2	INDEX OF EXAMINATION			
3				
4	WITNESS:	PAGE:		
5	NATALIE J. BAKER			
6	Direct Examination by Ms. Steele	3473		
7	Cross-Examination by Ms. Anderl	3475		
8	Cross-Examination by Ms. Miles	3499		
9	Examination by Dr. Gabel	3520		
10	Examination by Chairwoman Showalter	3529		
11	Examination by Dr. Gabel	3530		
12	Examination by Judge Berg	3535		
13	Examination by Chairwoman Showalter	3537		
14	Recross-Examination by Ms. Anderl	3542		
15	Redirect Examination by Ms. Steele	3547		
16	Examination by Judge Berg	3549		
17	THOMAS H. WEISS			
18	Direct Examination by Ms. Steele	3554		
19	Cross-Examination by Ms. Anderl	3555		
20	Cross-Examination by Ms. Miles	3662		
21	Examination by Dr. Gabel	3673		
22	Cross-Examination by Mr. Butler	3688		
23	Recross-Examination by Ms. Anderl	3689		
2.4	Dedition to December 1 and December 1	2600		

24 Redirect Examination by Ms. Steele

0347	71						
1							
2	INDEX OF EXHIBITS						
3							
4	EXHIBIT:		MARKED:	ADMITTED:			
5		NATALIE J. BAKER					
6	T-1270			3474			
7	E-1270			3474			
8	1271			3474			
9	1272			3474			
10	1273			3474			
11	1274			3474			
12	1275			3474			
13	1276			3474			
14		DAVID A. ENGLAND					
15	T-1280			(Withdrawn)			
16		RONALD G. STANKER					
17	T-1290			(Withdrawn)			
18	1291			(Withdrawn)			
19	1292			(Withdrawn)			
20	1293			(Withdrawn)			
21		THOMAS H. WEISS					
22	T-1330, C	T-1330	3553	3555			
23	C-1331		3553	3555			
24	1332, C-1	332	3553	3555			
25	T-1333, C	T-1333	3553	3555			

03472					
1	EXHIBIT:	MARKED:	ADMITTED:		
2	1334	3553	3555		
3	1335	3553	3555		
4	1336	3553	3555		
5	1337	3553	3613		
6	1338	3553	3584		
7	1339	3553	3607		
8	1340	3553	(Withdrawn)		
9	1341	3553	(Withdrawn)		
10	1342	3553	(Withdrawn)		
11	1343	3553	3611		
12	1344	3553	3689		
13	E-1345	3553	3555		
14	E-1346	3553	3555		
15					
16					
17					
18					
19					
20					
21					
22					
23					
24					
25					

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03473
                    PROCEEDINGS
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              JUDGE BERG: This is a continued hearing in
   Docket Number UT-003013. Today's date is April 18,
4 2001. We begin today's session with the testimony
5 cross-examination of AT&T witness Ms. Natalie Baker.
6
              Ms. Baker, if you will please stand and raise
7 your right hand.
8
9 Whereupon,
10
                      NATALIE BAKER,
11 having been first duly sworn, was called as a witness
12 herein and was examined and testified as follows:
13
14
              JUDGE BERG: Thank you. Exhibits relating to
15 Ms. Baker's testimony were identified on the record
16 during yesterday's session.
17
              At this time, Ms. Steele, would you please go
18 ahead and introduce and identify your witness.
19
             MS. STEELE: Thank you.
20
             DIRECT EXAMINATION
21
22 BY MS. STEELE:
23
             Ms. Baker, will you state your full name for
        Q.
24 the record and provide your address, please.
25
        A. Certainly, it's Natalie J. Baker, my address
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03474
1 is 1875 Lawrence, L-A-W-R-E-N-C-E, Street, Denver,
   Colorado 80202.
              Do you have in front of you what has been
        Q.
4 marked as Exhibit T-1270, which is your reply testimony,
5 as well as E-1270, the errata to your reply testimony,
6 and the exhibits to that testimony which have been
7 marked Exhibits 1271 through 1276?
8
              They're not marked, but -- I don't think
        Α.
9 they're marked, but anyway, I believe I have everything.
10
        Q.
              And did you prepare or cause to be prepared
11 your testimony?
12
        Α.
              I'm sorry?
              Did you prepare or cause your testimony to be
13
        Q.
14 prepared?
15
              Yes, I did.
        Α.
16
        Ο.
              And if I asked you the same questions today,
17 would your answers be the same?
18
              Yes.
        Α.
19
              MS. STEELE: With that, I would like to move
20 for the admission of Exhibits T-1270 through 1276.
              MS. ANDERL: No objection.
21
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JUDGE BERG: Ms. Anderl.

JUDGE BERG: Those exhibits are admitted.
MS. STEELE: And the witness is available for

22

23

25

24 cross-examination.

03475 1 MS. ANDERL: Thank you, Your Honor. CROSS-EXAMINATION 4 BY MS. ANDERL: Q. Good morning, Ms. Baker. Α. Good morning. 7 I'm Lisa Anderl representing Qwest. I have a 8 few questions for you this morning. Is it a correct 9 statement of your testimony that you're here today to 10 present AT&T's recommendations regarding the appropriate 11 prices and terms and conditions for access to incumbent 12 owned building cable? 13 Α. In part, yes. 14 And to the extent that that's not a complete 15 description of the purpose of your testimony, what did I 16 leave out? 17 Α. It's only incomplete in the sense that this 18 is, as I'm sure the parties are aware, a very contested 19 issue in the 271 proceedings that continue. As they 20 continue, this issue is evolving, and additional terms 21 and conditions are being negotiated. There is some 22 question as to whether or not prices would be associated 23 with those additional terms and conditions.

This testimony was filed in October,

25 approximately six months ago, and therefore I would

12

13

1 suggest that it is incomplete to the extent it does not include some of those other issues that have arisen in the interim.

- Q. So to the extent that the process is not 5 static and continues to evolve and that your testimony 6 has not been updated to reflect that, it's incomplete in 7 that regard?
 - Α. That's correct.
- 9 Ο. All right. Are you familiar with AT&T's 10 complaint against Qwest in Washington regarding access 11 to building cable?
 - Α. Generally I am, yes.
- Q. Are you aware of whether access terms and 14 conditions are also at issue in that complaint?
- Well, I believe, in general terms, I believe 15 16 that where we are is that the Commission has established 17 that we are to, in fact, get access to what I call --18 what I now refer to as on premise wire and also for the 19 parties to continue through the -- through the ongoing 20 process that surrounds all of this to negotiate pricing. 21 That's my understanding generally.
- So is it your testimony that your Q. 23 understanding of that compliant is that terms and 24 conditions are not at issue in that complaint?
- 25 A. Well, I think they are.

7

- 1 Q. Okay, I just needed to understand your 2 answer.
- In October, you recommended that the 4 Commission establish a separate track in this docket.
- 5 Is that still your recommendation?
 - Α. It is.
- Q. And is it AT&T's or your recommendation that 8 that be a separate track for full formal resolution, 9 pre-filed testimony, hearings, et cetera, for both costs 10 and prices and terms and conditions, or is it something 11 other than that?
- 12 A. Well, first and foremost, it would be cost 13 and price. And to the extent terms and conditions are 14 not easily bifurcated from cost and price, as frequently they're not, then I guess that would have to be a part 16 of it as well, were that not to be fully exposed in the 17 271 workshop process.
- 18 Are you aware of whether or not a separate Q. 19 track for filing responsive testimony on costs and 20 prices was established in this phase of the docket?
 - For this particular issue? Α.
- 22 For costs and prices for on premises wire, Q. 23 yes.
- 24 Other than this piece of it, no. It's not my Α. 25 understanding there's a separate track for this.

- 1 Q. You were not advised by your counsel that 2 there was a separate filing track with an opportunity to 3 present responsive testimony on costs and prices?
- 4 A. Well, what I have here is reply testimony.
- 5 Is that not the same thing? Is there something
- 6 different? I'm not sure if I understand your question.
- 7 I think I did file reply testimony.
- 8 Q. Were you advised of an opportunity to file 9 additional reply testimony in March?
- 10 A. Oh, there was an opportunity to file rebuttal 11 to your pricing proposal, that's correct.
- 12 Q. When AT&T accesses Qwest's building cable,
- and it's Qwest owned building cable in my question, does
- 14 AT&T agree that that is a subloop element?
- 15 A. Yes.
- 16 Q. And subloops are an unbundled network
- 17 element?
- 18 A. Correct.
- 19 Q. Are you aware of whether or not there is a 20 standard industry practice for ordering of unbundled 21 network elements?
- 22 A. Standard to?
- Q. Industry standard.
- 24 A. No, I'm not aware that there's a industry
- 25 wide if you mean national standard for ordering

- 1 subloops.
- Q. Are you aware of whether or not the ordering and billing forum or OBF has promulgated a standard for ordering unbundled network elements?
- 5 A. Oh, I understand that there's some ongoing 6 reference to that in the building access order, yes, but 7 not to the -- I'm not -- I'm not familiar with all of 8 the particulars.
- 9 Q. Is an order for an unbundled network element 10 generally submitted via a form called an LSR or local 11 service request?
- 12 A. Well, I know that that is the -- that's what 13 Qwest is proposing in this -- for this particular 14 subloop element.
- 15 Q. I'm asking you about unbundled network 16 elements generally.
 - A. For Qwest?
- 18 Q. Yes.
- 19 A. I know that there is a process called an LSR, 20 that's correct.
- 21 Q. And do you know if AT&T uses LSRs generally 22 to order unbundled network elements from Qwest?
- 23 A. You know, I don't know the answer to that.
- Q. Do you know AT&T's position on whether it is willing to submit an LSR to Qwest to obtain subloops?

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- I believe the last I heard of this, which was 2 a couple of weeks ago, that this was part of the ongoing negotiation, and that as far as I know where the process 4 was was that some discussion of this was going on. The 5 question was timing, whether it had to be submitted 6 prior to access to the MDU or thereafter, and I don't 7 know any more than that as to where it is today. So I 8 don't know if we have agreed to it or not I guess is the 9 answer.
 - Q. You don't know AT&T's position on that?
- I believe our position is we would prefer not Α. 12 to be encumbered by that. We don't think it's 13 necessary. But where it is in the negotiation process, 14 I have no idea.
- Do you know whether or not AT&T submits an Q. 16 LSR for number portability when it wishes to obtain a 17 customer and the number has to be ported?
- 18 I presume we do, but I don't have any A. 19 personal involvement in that process. So to the extent 20 it's more -- the answer is more precise than that, I 21 can't tell you.
- 22 Q. Do you know how many customers AT&T has in 23 Washington that are located in MDUs?
- A. I know generally how many customers we 25 believe are located in MDUs. I have no idea how many

- 1 customers we have.
- Q. When you say how many customers you believe are located in MDUs, what do you mean?
- A. Well, I generally know that the -- with respect to the census data, we estimate that there are something like 29% of the residential consumers in this state currently residing in MDUs. I don't know the answer for business, and I don't know how many of those customers we currently serve.
- 10 Q. Did you make an inquiry to try to find that 11 information out --
- 12 A. No.
 - Q. -- before you testified today?
- 14 A. No, I didn't.
- 15 Q. And your testimony is that access to
- 16 customers of MDUs is critical for local competition; is 17 that right?
- 18 A. Correct.
- 19 Q. But you don't know how well AT&T has done in 20 that regard in Washington?
- 21 A. No, I'm not. That's -- I'm not involved with 22 anything having to do with marketing in the company.
- Q. You think that's purely a marketing question?
- 24 A. Well, I think it is to the extent that it
- 25 leads to other kinds of -- it leads to exposure to other

11

1 kinds of information which you know full well would prevent me from being able to look at your cost study, so the answer to any and all marketing questions is that 4 I don't seek that information out. We have a barrier in 5 the company just so that kind of situation doesn't 6 arise. So I know what I know from reading public 7 information just like everybody else in this room.

- And you believe that having knowledge of how 9 many customers AT&T currently serves in MDUs is 10 information that you should not be privy to?
- Not necessarily, I just explained to you why Α. 12 I'm not -- not that I'm not interested in it, why I 13 would not purposely go seek out that information.
- 14 To the extent that there is a price Q. 15 established for building cable when Qwest owns the building cable or access to the building terminal, would 17 AT&T agree that Qwest has to bill AT&T for that element?
- 18 Α. No, as a matter of fact, we would -- we would 19 -- because it is so unclear as to what the price for 20 this particular element, and I'm talking about a piece 21 of wire the size of a toothpick that maybe spans a few 22 feet, maybe spans a few hundred feet, oftentimes is 23 zero, we have had a great deal of difficulty arriving at 24 just exactly how it should be priced. So we are in 25 somewhat of a quandary trying to figure out what is the

15

1 right price, and we are in the process, and it's an evolving process, of doing just that, trying to make some -- make some modifications to our own pricing 4 methodology to arrive at an appropriate cost in the 5 event that Qwest and/or Verizon for that matter owns or 6 controls a piece of wire.

And as I said, in many instances, the length 8 of that wire is zero, so -- and we're talking about a 9 wire that literally is the size of a toothpick, so our 10 recommendation at least from the cable side of the 11 business is that it ought to be zero. And it would cost 12 you a lot more money to bill us for something that's 13 zero, it seems to us, than it is -- than makes it 14 worthwhile in the first instance.

MS. ANDERL: Your Honor, I move that the 16 answer be stricken and request that the question be read 17 back and the witness be directed to answer the question. 18 I asked specifically for the witness to assume that a 19 price had been established and simply asked about 20 billing the element. The question was virtually a yes 21 or no question. The answer was virtually wholly 22 nonresponsive.

23 MS. STEELE: I disagree that the answer was 24 nonresponsive. In fact, what Ms. Baker stated was 25 directly in response to the question, and that is

- because of the cost of the element itself, it made no
 sense to bill for that element, and that was I think
 directly responsive to the question.
- JUDGE BERG: You know, Ms. Anderl, I didn't hear that there was a presumption that a cost should apply, that this was a hypothetical question. The answer I was expecting from the witness was to respond as to whether or not a price should be attached, and that is the answer that I heard as well.
- 10 MS. ANDERL: Very well, Your Honor, I will 11 reask the question.
- 12 BY MS. ANDERL:
- Q. Ms. Baker, assume that the Commission orders a price for the subloop element that is the building cable. Would you agree that Qwest would have a right to bill AT&T for its access to that element?
 - A. Yes.
- Q. And would you agree that in order for Qwest to be able to bill it, Qwest must know in each instance when AT&T has obtained the element?
- 21 A. Yes.
- Q. Now turn to your testimony, if you would, please, that's been identified for the record as Exhibit T-1270, and I'm looking at page 16, lines 7 through 11.

25 Did you perform any cost analysis for purposes of this

7

- 1 docket to determine what impact there was on Qwest's
 2 total loop cost by inclusion of the intrabuilding cable?
- A. Yes.
- Q. And did you include that analysis in your testimony?
 - A. I believe I did.
 - Q. Where is that?
- A. I would say that that analysis starts right from the point that you just directed me to all the way through to your discussion of geographic or my response to the notion of geographic de-averaging and all the way through to page 21. So that whole discussion it seems to me is indeed a discussion of and an analysis of the rate proposal that Qwest provided.
- Q. What I asked you for was whether you performed any cost analysis to determine for purposes of this docket what impact there was on Qwest's total loop cost by inclusion of the intrabuilding cable, and did you understand that to be the question?
 - A. I did understand that to be the question.
- 21 Q. And is your answer --
- 22 A. And my answer is the same.
- Q. Did you quantify the impact?
- A. It's very clear what the impact is. You have proposed a 70/30 split between distribution and feeder,

1 two thirds of which you are proposing to be the price for this piece of distribution, which is -- or excuse You're proposing that intrabuilding cable around 4 premise wire be priced the equivalent of distribution. 5 The analysis that's done here is meant to convey that 6 what we're talking about is something that is a subloop 7 or a, excuse me, some subset of distribution from the 8 point of -- the minimum point of entry to the demark, the demark being the piece that we're interested in. 10 the extent that this suggests it ought to be two thirds 11 of the price of the total loop, that's the analysis that 12 I was teeing up here. I'm not sure I understand further than that what you're looking for. 14

- Okay. Going back to page 16. Q.
- 15 Α. Sure.
- 16 On lines 13 through 15, you state: Ο. 17 It must be concluded that one and/or 18 both of these carriers has a Commission 19 ordered loop rate that is overstated.
- 20 Correct. Α.
- 21 And what I was looking for was whether or not you had attempted to quantify -- well, first of all, let 22 me ask you, does that statement apply to Qwest? 23
- I would say that it doesn't apply to Qwest. 24 Α.
- 25 Q. Does it --

- 1 A. Given that -- do you want me to finish?
- Q. I'm sorry, I needed to hear whether you said does or doesn't.
- 4 A. No, I would say -- I would suggest that it
- 5 does not apply to Qwest. What I was trying to indicate
- 6 here was you have two different carriers with two
- 7 different opinions about how this piece of wire ought to
- $\ensuremath{\mathtt{8}}$ be priced, one saying it was included in the price of
- 9 the loop originally, the other saying it was impossible
- 10 for it to be included in the price of the loop
- 11 originally. Since both of these loop prices presumably
- 12 were established using the same methodology, then both
- 13 of these methodologies can not be correct.
- Q. Now if AT&T orders an entire loop from Qwest, do you have that in mind?
- 16 A. Sure.
- 17 Q. And the customer who is served by that loop 18 is in a multiple dwelling unit with Qwest owned building 19 cable, do you also have that in mind?
- 20 A. Sure.
- 21 Q. Does AT&T expect to be provided with the loop
- 22 facility all the way from the central office to the
- 23 customer including the intrapremises cable?
- A. AT&T would expect that consistent with the
- 25 UNE Remand Order and the clarification of what a loop is

- 1 in that order that what we buy is the point from -- the point of origination of a loop all the way to the demark. And since on premise wire is from the minimum 4 point of entry to the demark, that would suggest that 5 that's inclusive of both pieces in the event you own or 6 control the piece from the MPOE to the demark, but it 7 seems to me it doesn't make any difference since the $8\,\,$ Remand Order has clarified that a loop terminates at the 9 demark, which is also where the on premise wire would 10 end if it were relevant. 11
 - So is your answer yes? Q.
- 12 Α. You're going to have to repeat your question 13 now. I think I answered it, but.
- 14 My question was whether AT&T expects to Q. 15 receive the entire loop facility all the way to the 16 customer when it orders an entire loop?
- 17 A. Oh, yes, of course, well, all the way to the 18 demark.
- 19 Q. Turn in your testimony Exhibit T-1270 to page 20 33, if you would for me.
- 21 Α. Certainly.
- 22 Now you state at lines 15 and 16 that AT&T Q. 23 should be allowed to cross connect directly to the 24 existing basement building terminal; is that correct?
- 25 A. Correct.

- 1 Q. And does that statement also apply -- well, 2 would the statement also be true if we eliminated the 3 word basement in your view?
 - A. Yes.
- 5 Q. So where there's a separate terminal box on 6 the outside of the building?
- 7 A. Where there's an accessible terminal anywhere 8 between the minimum point of entry and the demark on 9 either end.
- 10 Q. Now on page 34, line 15, you reference 11 construction of a single point of interconnection; do 12 you see that?
 - A. Yes, ma'am, I do.
- Q. Could you please explain to me how the concept of constructing a single point of interconnection fits with the concept discussed on the previous page of connecting to the existing building terminal?
- A. Yes, I think that with respect to the building -- well, I think it's clear now that we have the building access order, which obviously I only had a press release for when this particular piece of testimony was written, but in the event that there are multiple CLECs and needing access to a group of buildings in more of a campus environment, I think the

- 1 direction is that there should be at the request of the 2 CLECs a single point of interconnection.
- 3 And I'm not sure why there might be a
- 4 difference here. I mean they could be one and the same.
- 5 I'm not -- I don't believe I'm answering your question
- 6 very well, but I'm not sure I understand it either. A
- 7 single point of interconnection is just what it is, a
- 8 place where more than one carrier can interconnect. And
- 9 whether it's in a basement or inside a building or
- 10 outside a building or in a closet on a floor of a
- 11 building, it's --
- 12 Q. Let me see if I understand your testimony; 13 let me break it down. Is it your testimony that the 14 single point of interconnection could be the existing 15 building terminal?
 - A. It could be.
- 17 Q. And in that case, no additional construction 18 would be necessary?
- 19 A. As long as people can connect there directly, 20 of course.
 - Q. Well --
- 22 A. And I think what -- I think maybe to clarify
- 23 what's going on here is, in this particular piece of
- 24 testimony, and perhaps it's confusing, but we had at the
- 25 time experience in New York and New Jersey to call on,

18

19

- particularly with Verizon and their particular
 recommendation here, which was not a recommendation in
 our view. And so given our experience with Verizon in
 those two states where we were being asked to -- and
 also the complaint that had yet to be resolved here, we
 were quite concerned that this was not getting the
 attention it deserved. So there are multiple issues
 here. Some have to do with direct connect, some have to
 do with whether or not a single point of interconnection
 is necessary. And there are three or four different
 examples here that are being offered up for that
 purpose.

 O. Is it possible that in some instances such as
- Q. Is it possible that in some instances such as you described earlier where there is a campus environment and multiple CLECs want access to those customers that a new single point of interconnection would have to be constructed?
 - A. Perhaps.
 - Q. One that did not exist before?
 - A. Perhaps.
- 21 Q. And does AT&T have a recommendation to this
- 22 Commission on who should be responsible for the cost of
- 23 the construction for that single point of
- 24 interconnection?
- 25 A. Well, I think in the -- in the situation

15

1 where we're asking for something that is -- this is no different than collocation or anything else, where in a 3 situation where AT&T asks for something that is solely 4 for their use, they expect to pay. In the situation 5 where -- and to absorb the costs for that. In a 6 situation where a particular point needs to be 7 constructed so that competition can materialize and $8\,$ happen, then that I think is the responsibility of the 9 ILEC.

- Q. Could you clarify that last statement for me? 11 In other words, are you saying if more than one CLEC is 12 going to use it, then the ILEC should pay for it?
- No, the point is if there is no other means 14 to connect to a facility that has multiple tenants, then I think it is the responsibility of the ILEC to undertake -- I think that's what the FCC said as well, 17 that there has to be a single point of interconnection.
- 18 All right, and let's accept for purposes of Q. 19 today that the ILEC is going to construct the single 20 point of interconnection. My question for you is simply 21 what is AT&T's recommendation on who should bear the 22 cost?
- 23 The ILEC should bear the cost, because the Α. 24 compensation to the ILEC from us is through a recurring 25 charge per pair per month for the cable itself, excuse

- 1 me, for the wires themselves, however many pair we're
 2 buying at a time.
- Q. Does that compensation include the incremental additional costs that would be incurred to construct a single point of interconnection?
- A. As a matter of fact, it does. The methodology that we employ includes the terminal, and that's what that would be at that point.
- 9 Q. Have you reviewed Ms. Million's February 7 10 testimony?
 - A. Yes, I have.
 - Q. And the cost study there?
- 13 A. Yes.
- 14 Q. And do you recall that her testimony stated 15 that the cost study did not include a separate building 16 terminal?
- 17 A. Yes, I know her -- yes, I understand that.
- Q. Okay. On page 35, you recommend, of your testimony, same exhibit, T-1270, you recommend a proxy price for intrabuilding cable of 53 cents per pair per month for Qwest. Is that still your recommendation?
- 22 A. It depends. If the Commission decides that 23 this issue is important enough to set it aside and to
- 24 have a fuller inquiry, then that would be the
- 25 recommendation. If the -- that's the recommendation

- 1 that we're proposing be an interim price. In the event
 2 that that not occur, this was the only pricing proposal
 3 we have made. Quite frankly, since the first time I
 4 have been involved in this, the pricing proposal we're
 5 making right now is zero subject to true up.
- 6 Q. Did you include within your testimony or your 7 exhibits a cost study to support that 53 cent per pair 8 rate that you proposed?
- 9 A. The only -- the only cost backup for that 10 would be the cost backup that was involved in the case 11 in which this was established to begin with. No, I 12 didn't, not with this piece of testimony, I did not. 13 That was an established price, and at the time we --14 that was the best recommendation we had.
- 15 Q. And in your testimony, you clarified that the 16 intrabuilding cable is not the same thing as the NID; 17 isn't that true?
- 18 A. Correct.
 - Q. Regarding your Exhibit 1272.
- 20 A. Would you just tell me which one that is; I
- 21 don't have them marked?
- 22 Q. Okay.
- 23 A. If you wouldn't mind.
- Q. It's the Massachusetts order, NJB-2.
- 25 A. Thank you.

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03495
             No problem. I wrote your cross up without
2 the exhibit numbers as well, so I just had to look
3 myself.
        Α.
              That's fine.
5
              THE WITNESS: Your Honor, I need to get my
6 handkerchief, I have a runny nose, I'm sorry.
              JUDGE BERG: No need to apologize. We'll be
8 off the record just for a moment.
9
              (Discussion off the record.)
10
              JUDGE BERG: We'll be back on the record.
11
              MS. ANDERL: Thank you.
12 BY MS. ANDERL:
       Q.
              Ms. Baker, do you have the Massachusetts
14 order?
15
             Yes, I do.
        Α.
16
        Q.
             All right, that's Exhibit 1272.
             Now I feel better.
17
        A.
18
             That document addresses access to poles,
        Q.
19 ducts, conduits, and support structure; is that correct?
20
        Α.
              Yes.
              Does it address anywhere directly access to
21
        Q.
```

A. Well, indirectly, yes, because that's exactly

24 -- that's part of what's at issue with MTE access is access to poles, conduits, right of way, and anything

22 intrabuilding cable?

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03496
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24

25

1 associated with building in an MTE environment. Okay. My question was, does it directly address intrabuilding cable? Α. Yes. 5 Q. Where? 6 Α. Oh, man, let me just see if I referenced this 7 before I go looking through here. Can you -- oh, okay. 8 All right, page 45, number 2, analysis and findings, 9 which is exactly what's in my testimony. 10 Q. Where does it reference intrabuilding cable? 11 Α. The reference to: 12 A utility that itself competes in the 13 markets for telecommunications and cable 14 services, either directly or through an 15 affiliate or an associated company, must 16 not use its ownership and control of 17 pole attachments, ducts, conduits. 18 CHAIRWOMAN SHOWALTER: Slow down. 19 THE WITNESS: I'm sorry. 20 A. (Reading.) 21 And rights of way to favor itself or its 22 affiliates. Preferential treatment

discriminates against unaffiliated

of a competitive market.

competitors and prevents the development

03497 1 BY MS. ANDERL: Okay. Does it say intrabuilding cable there Q. 3 anywhere? Α. It does not say intrabuilding cable. 5 Ο. Or any reference to intrabuilding cable in 6 that whole order? 7 Α. That in my opinion is the reference to 8 intrabuilding cable, but if you're looking for the words 9 intrabuilding cable, they are not there. 10 Q. Well, a telephone pole is not intrabuilding 11 cable, is it? 12 A. No, ma'am. 13 Q. And is a conduit? 14 A. Could be. Well, the conduit itself, no. The 15 wire inside it, perhaps. 16 Q. Is it --17 Α. The right of way is the major issue. 18 Is a duct intrabuilding cable? Q. 19 Α. 20 Q. And intrabuilding cable may run across a 21 right of way; is that correct? 22 Α. Yes.

But intrabuilding cable is not a right of

Not in and of itself, that's correct.

23

24 way? 25

Q.

A.

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03498
1
        Q.
              Thank you.
              Ms. Baker, does AT&T own any intrabuilding
   cable in Washington?
              Does AT&T own any?
        A.
5
        Q.
              Yes.
        Α.
              I have no idea. I doubt it.
              If AT&T did own intrabuilding cable in
7
8 Washington, would AT&T agree that -- well, does AT&T
9 believe that it should have exclusive access to that
10 intrabuilding cable?
11
        Α.
              If we have it?
12
        Q.
              Yes.
13
        Α.
              No.
```

- Q. Let me ask you about your NJB-6, which is Exhibit 1276 for the record. That is a stipulation on poles, ducts, conduits, and rights of way; is that correct?
- 18 A. And maps and records, yes.
- 19 Q. Maps and records. The maps and records are 20 limited to maps and records for poles and conduits; is 21 that correct?
- 22 A. And cableplexes.
- 23 Q. Okay. In your view does that stipulation 24 encompass intrabuilding cable?
- 25 A. That's -- that was the purpose of -- yes.

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1
        Q.
              Is that your signature on that document?
        Α.
              No.
             Okay. Does it say intrabuilding cable
        Q.
4 anywhere on that document?
        A.
             No, it doesn't.
              Okay. Isn't it correct that the FCC has
7 permitted an incumbent ten days to perform an inventory
8 or to determine ownership of the inside wire in a
9 particular MDU or MTE?
10
       Α.
              Yes.
11
              MS. ANDERL: I have no further questions.
12 Thank you, Ms. Baker.
13
              THE WITNESS: You're welcome.
14
              JUDGE BERG: Ms. Miles?
              MS. MILES: Yes.
15
16
17
              CROSS-EXAMINATION
18 BY MS. MILES:
19
        Q.
             Hi, Ms. Baker.
20
        Α.
              How are you?
21
              I'm Meredith Miles representing Verizon.
        Q.
22
        Α.
              Okay.
23
              And I just have a couple of areas to cover
        Q.
24 with you today. First, are you aware that Verizon
25 witness Dennis Trimble filed an errata to his testimony
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23

1 regarding Verizon's recommendation regarding
2 intrabuilding cable?

- A. No, I'm not, as a matter of fact.
- Q. Okay. Then I'm going to have you turn to -- I'm going to give you a copy of that, which is Exhibit EE-1190 in this proceeding, if that's okay with you.
 - A. Sure, great.
- Q. Maybe not, we'll see if we can work through this on our own. If Verizon filed an errata in this case in which Verizon agreed with you on two positions, number one would be that a separate path in this docket should be created to address the issues surrounding intrabuilding cable terms and conditions, costs and prices, and number two that the interim rate to charge for intrabuilding cable up until the permanent setting of rates would be Verizon's cost for the NID monthly recurring and nonrecurring, if that's what Verizon did, which I will represent that they did in Dennis Trimble's errata testimony, do those two points today agree with AT&T's position?
- 21 A. Yes, in fact, one of those is in his 22 testimony, by the by, it's not an errata.
 - Q. That's correct.
- A. But I didn't see a price proposal, so yes.
- 25 Q. So you would be amenable to that suggestion

- 1 if I guess it was a March 30th errata in which he stated
 2 that Verizon would be amenable to charging the NID
 3 nonrecurring charge and monthly recurring charge on an
 4 interim basis until permanent rates are set?
 5 A. Let me just be clear. The chart -- the
 6 proposal that we made as an interim was the NID, and
- 6 proposal that we made as an interim was the NID, and
 7 that charge I believe is 84 cents, and that would be per
 8 pair per month recurring, no nonrecurring, just a
 9 recurring per pair per month charge. That's where we
 10 are on that.
 - Q. That's what your position is?
- 12 A. Is that your understanding?
- 13 Q. I believe ours included nonrecurring charge
- 14 also.

- 15 A. That I don't know.
- 16 Q. Okay.
- 17 A. I'm not aware of that.
- 18 Q. Okay, well, I'm glad I could inform you of
- 19 it.
- 20 A. What is it, care to tell?
- 21 CHAIRWOMAN SHOWALTER: I'm going to ask the
- 22 witness to pay close attention to the questions. Your
- 23 answers in my mind are wondering off. It makes it very
- 24 difficult for me to follow the train of thought and line
- 25 of questioning that the attorneys have. I don't know if

- 1 it makes it hard for them or not, but it makes it hard for me. So pay attention to the question asked, and answer that only.
- THE WITNESS: Okay.
- 5 BY MS. MILES:
- Q. In your testimony, that's something I think 7 you have, Exhibit 1270, you cite and quote portions of 8 the UNE Remand Order, which is the FCC's order in its CC 9 Docket 9698 issued November 5th, 1999; is that right?
- 10 Α. Yes.
- 11 Q. Okay. And the portions of that order that 12 you quote and cite relate to subloops in general? 13
 - Α. Right.
- 14 And also to intrabuilding cable specifically Q. 15 in some cases; is that right?
- 16 Α. Yes.
- 17 Okay. Now isn't it true that in that portion Q. 18 of the UNE Remand Order, the FCC identifies the subloop 19 intrabuilding cable as an unbundled network element?
- 20 Α. Yes.
- 21 Okay. But prior to that, the FCC had not 22 identified intrabuilding cable as a separate unbundled 23 network element; is that right?
- 24 Α. Right.
- 25 Q. Okay. Now would you agree with me that rates

- for individual unbundled network elements are generally
 based on an ILEC's forward looking incremental costs for
 that unbundled network element?
- A. Yes.
- 5 Q. Okay. Is that notion sometimes referred to 6 as TELRIC?
 - A. Yes.
- 8 Q. Okay. So because intrabuilding riser cable 9 has been listed as an unbundled network element now by 10 the FCC, shouldn't the rates for that element be based 11 on an ILEC's forward looking costs for that element?
- 12 A. Yes.
- Q. Okay. And in order to set such rates, wouldn't a commission need to consider cost studies specific to ILECs' intrabuilding cable to set rates based on these costs?
- 17 A. Yes.
- 18 Q. Okay. Have any such cost studies been filed 19 in this proceeding?
- 20 A. The only one that I have seen is the cost 21 study that was in Ms. Million's testimony.
- 22 Q. Okay.
- A. For Qwest.
- 24 Q. Now are you familiar with a distinction
- 25 between states that have adopted a minimum point of

- 1 entry versus a maximum point of entry?
- A. No, I'm not familiar with the term maximum point of entry.
- Q. Do you know whether or to what extent Verizon owns any intrabuilding cable in Washington?
 - A. No, I'm not.
- 7 Q. If Verizon does not own building cable in a 8 specific building, then who owns that building cable?
 - A. I would assume the building owner owns it.
- 10 Q. Okay. In that case, the Verizon owned 11 facilities would stop at the demarcation point?
- 12 A. Yes.
- 13 Q. Okay. Now in that scenario that we just 14 talked about where the building owner owns the cable and
- 15 Verizon's facilities would stop at the demarcation
- 16 point, if AT&T wanted access to the intrabuilding cable
- 17 in that building, wouldn't it need to deal directly with
- 18 the owner of that building?
- 19 A. Yes.
- Q. Now if you would turn with me to page 14 of your testimony, which is Exhibit 1270, lines 14 through
- 22 18, you say:
- 23 Building owners including building
- 24 owners in Washington have informed AT&T
- 25 that utilities such as QWC and VNI often

5

17

1 own or control defacto the intrabuilding cabling on their property necessary to access their tenants.

What do you mean by that?

- That either the -- that in a situation where 6 Verizon in this instance owns or controls access to that 7 cable, you, in fact, do just that, you own it or you 8 control it, and we need to obviously work with you in 9 order to get access to that wire.
- 10 Q. So you're making a distinction between owning 11 it and controlling it?
- 12 Well, there really is no distinction from our 13 perspective. If you own it or you control it, the 14 answer is the same, we need to negotiate and also set a 15 rate with Verizon and/or Qwest to access that wire in 16 order to serve customers.
- Well, if Verizon doesn't own it, how can it Q. 18 control the access?
- 19 A. Well, that goes to the heart of contracts 20 between the telecommunications carriers, the nature of 21 the contracts between the carriers and the building 22 owners, and our ability to get through that in order to 23 serve customers. There -- it is a concern certainly. I 24 mean from a pricing standpoint, if you control it rather 25 than own it, obviously we have an issue there. But to

8

9

- 1 the extent you control it whether or not you own it, we still need to work with you in order to get access.
- Q. So there your concept of control is related 4 to contract between --
 - Α. Yes.
- 6 Ο. Okay, the contract between the ILEC and the 7 building owner?
 - Α. Yes.
- Q. Okay. So is it AT&T's position that if the 10 building owner owns the cable and Verizon does not, 11 Verizon may still have some obligation with respect to 12 providing AT&T access to that building cable?
- Yes, and in all of our proposals, you will 14 see that we say with respect to price own or control, so we are compensating you in either situation. If you 15 have the ability to clear the path through the jungle, 17 if you will, if you're controlling the wire, we still 18 need to be able to access that wire however you're 19 controlling it, whether it's contractually or whatever. 20 So the answer to the question is, our proposal from a 21 pricing standpoint is that when you own or control, whatever that means, to the extent you control the 23 access, we need obviously to work with you to get to the 24 customer.
 - Ο. Is it your understanding that the UNE Remand

16

1 Order ordered ILECs to provide access to intrabuilding 2 cable it did not own, does not own?

- A. Well, yes. Yes, to the extent that we need to. First of all, we need to be able to interconnect. Secondly, it's not just a question of ownership per se, because in some instances, as you have pointed out, ownership is not clear cut at this point in time. But the -- but the point is there's a control issue as well, and that's oftentimes more difficult than the ownership issue. So to the extent there's an impediment to a CLEC or AT&T in this instance trying to provide service to a customer, we need to be able to work through that issue.
- Q. Does every building owner have a long-term contract with the ILEC that serves its building?
 - A. I have no idea.
 - Q. Do you know?
- 17 A. I presume every does not, but to the extent 18 that they do, I don't know.
- Q. Can you point to any place in the UNE Remand Order where the FCC sets out this obligation with respect to building cable that it may "control" and not own?
- 23 A. You mean where they use the phrase own or 24 control?
- 25 Q. Sure.

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24

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I think perhaps the better order to refer to 2 there is the MDU access order, but -- and it's related. I know that's not the question you asked, but that is 4 the related order. Q. Well, can I refer you to -- well, I didn't 6 plan on doing this, I think we gave out copies of the 7 UNE Remand Order yesterday. 8 Α. I've got one here, just tell me the 9 paragraph. 10 Q. 210. 11 CHAIRWOMAN SHOWALTER: What date? 12 MS. MILES: November 5th, 1999. 13 CHAIRWOMAN SHOWALTER: What page are you on? 14 MS. MILES: I'm on page 97 on mine, but it 15 might not be the same, it's Paragraph 210. 16 BY MS. MILES: 17 Are you there? Q. 18 Α. (Nodding.) 19 Q. Do you see I think there in the middle of the 20 paragraph, it states: Such access would give competitors 21 22 unbundled access to the inside wire

subloop element in cases where the

the customer's premises.

incumbent owns and controls wire inside

- 1 Do you see that?
- 2 A. Yes, I do.
- Q. Now it says owns and controls, not owns or controls; is that right?
- 5 A. Yes.
- Q. Okay. Switching subjects here, if I could refer you back to your testimony, Exhibit 1270, at pages 16 and 17, and I believe Ms. Anderl covered this with respect to Qwest, and I just have a question about Verizon.
- 11 A. Sure.
- 12 Q. Here you say that if Verizon included 13 intrabuilding cable in its loop rate, then its loop rate 14 would be overstated; is that correct?
- 15 A. Could you direct me to what lines you're 16 referring to?
- 17 Q. At line 20 and I guess it goes over to the 18 next page as well. I think that's with respect to 19 Verizon.
- 20 A. Yes, okay.
- Q. Do you happen to be aware that Verizon witness Kevin Collins replied to this suggestion in his rebuttal testimony dated February --
- A. Yes, I saw that.
- 25 Q. Okay. Did he state that Verizon did not, in

- 1 fact, include intrabuilding riser cable cost in its loop
- Α. Yes, I think he did say that.
- 4 Q. Then would this statement no longer be 5 applicable?
 - Α. No, not at all.
 - Meaning it no longer would be applicable? Q.
- 8 No, it isn't -- it is applicable. This Α. 9 Commission established loop rates for two carriers using 10 the same methodology. Each carrier is saying that they
- 11 -- in one case it's included, in another it isn't.
- 12 Mr. -- I'm sorry, what was his name? 13
 - Q. Collins.
- 14 Collins suggests that the loop ends at the Α.
- 15 NID, if I read his testimony correctly. If you have
- 16 only costed to the NID, it may or may not in fact
- 17 include all that's now defined as loop, which loop ends
- 18 at demark. That means it could be before the NID,
- 19 inside the NID, or outside the NID. So I'm not sure
- 20 that his rejoinder to my testimony is, in fact, correct.
- 21 I don't know, but I don't -- but I think there is still
- 22 a question.
- Well, in that scenario, isn't it just as Ο.
- 24 possible that the loop rate is understated?
- A. I wouldn't think so, not -- not given that

- 1 one carrier includes it and the other doesn't. One may 2 be, but the one that includes it, no.
 - Q. I was talking about Verizon specifically.
- A. Right, I understand that, but my original
- 5 concern was that we have two different -- two carriers
- 6 saying their loop costs were arrived at using -- under
- $7\,$ two different scenarios. But this Commission, at least
- 8 if I understand the order correctly, used the same
- 9 methodology in each case. So one or the other is, it
- 10 seems to me, overstating or understating as the case may
- 11 be. I'm not sure that I'm clear based on this piece of
- 12 testimony that that isn't what occurred.
- 13 Q. All right. Can you turn with me to page 22 14 of your testimony.
 - A. Sure.
- 16 Q. Exhibit 1270. Here you begin and discuss at 17 length a proposal Verizon purportedly submitted in New 18 Jersey with respect to building cable; isn't that right?
- 19 A. Correct.
- Q. Okay. Has Verizon made this, the proposal you referenced, in this proceeding?
- A. No, not to my knowledge.
- Q. So on the questions following from pages 22
- 24 through 25 where you reference Verizon's proposal,
- 25 you're referring to the New Jersey proposal as you

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03512
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- 1 defined it; is that right?
- Α. That's correct.
- What was the context of that New Jersey Q. 4 proposal?
- Α. I believe that was a UNE case, if I'm not
- 6 mistaken. And I apologize, I had put in a footnote here
- 7 to cite to that, and obviously it didn't make it, I
- 8 apologize. I thought there was a UNE case, well, there
- 9 was a UNE case going on in New York, and there was also
- 10 some sort of a trial. And if I'm -- if I'm remembering
- 11 this correctly, there was testimony filed in New York
- 12 first and then in New Jersey, and I believe this was in 13 response to the New Jersey proposal.
 - Okay. Was that filed by Bell Atlantic? Q.
- Well, as opposed to? 15 Α.
- 16 GTE. Ο.
- 17 Α. Oh, you know, I don't know. I thought it was
- 18 Verizon New Jersey. I thought it was being referred to
- 19 as Verizon New Jersey.
- Okay. Could you turn to I guess it's your 20 Q.
- 21 NJB-6, Exhibit 1276.
- 22 Α. Yes.
- 23 Or actually NJB-5, sorry, it's 1275. This is
- 24 an illustration entitled Verizon New Jersey proposal.
- 25 Α. Right.

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03513
1
        Q.
              Did you create this illustration?
        Α.
               I created -- yes, I created the illustration
   from -- but from an exhibit that was used in New Jersey.
              But this wasn't produced by Verizon?
        Q.
5
        Α.
               No, this was produced by AT&T.
        Q.
               All right.
7
               This is a depiction of the proposal
        Α.
8 basically, our understanding of it.
9
        Q.
              Last issue, if you could turn back in your
10 testimony to page 27, that's Exhibit 1270. And then the
11 Q and A on line 5, that begins on line 5, you're
   discussing the best practices presumption as stated in
   the FCC's UNE Remand Order?
14
        Α.
               Ves
15
               Dated November 5, 1999; is that correct?
        Q.
16
        Α.
17
        Q.
               In fact, here you quote the portion of that
   order which you state incorporates the best practice
   presumption; is that right?
20
        A.
               Yes.
21
               Okay. And that section says that:
        Q.
22
               Once one state has determined that it is
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technically feasible to unbundle

be presumed that it is technically

subloops at a designated point, it will

23

24

03514 1 feasible for any incumbent LEC in any other state to unbundle the loop at the same point everywhere. 4 Is that what the FCC UNE Remand Order says? 5 Yes. Okay. Is it AT&T's position that the best 7 practices presumption applies to all terms and conditions applicable or only to the question of whether 9 or not it is technically feasible to unbundle subloops 10 at a designated point? 11 I mean it's our position that best practices Α. 12 is an attempt on the part of the FCC to establish some 13 sort of floor for all of this. The order itself is, 14 with respect to subloops, is, you know, is characterized 15 by words like flexible and broad and range of options. 16 So our interpretation of this is that the FCC is 17 attempting to establish not a precise point necessarily, 18 but a guideline or a standard for other states to follow 19 so that this isn't relitigated everywhere and that --

23 unless proven to the contrary. And I know that's a longer answer than you

jurisdiction, it's presumably appropriate for others

20 and to make an assumption that once some sort of 21 interconnection point has been established in one

25 may have wanted, but I think the whole subloop portion

15

- 1 of the UNE Remand Order is about flexibility, is about access, is about range of options, about redefinitions 3 and reclarifications. So in that context, that's how we 4 read best practices.
- Q. So it's AT&T's position that it's not limited 6 to -- the best practices presumption is not limited to a 7 point for access, but includes all the terms and 8 conditions another state may --
- 9 A. Yes, I think that's -- I think that's a fair 10 characterization.
- 11 Have the states that have addressed this Q. 12 issue identified identical terms and conditions with 13 respect to inside wire?
 - A. Identical to whom?
 - Each other. Q.
- Oh, I have no idea, probably there are word 17 differences and what have you. I think conceptually is 18 more important than --
- 19 So how would this Commission under your best 20 practices assumption determine which terms and 21 conditions should apply in Washington?
- A. Well, with respect to -- I presume with 23 respect to interconnection, first and foremost it's I 24 think very important to understand and to conceptualize 25 properly what we're talking about, which is a piece of

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03516
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- 1 wire. And I'm, you know, all due respect, I'm not
- 2 trying to be smart here, but it's the size of a
- 3 toothpick that runs between the minimum point of entry
- 4 and the demark.
- 5 And that length could be zero and is zero on
- 6 a number of occasions. It could be several hundred
- 7 feet. It could be just a few feet. We're talking about
- $\ensuremath{\mathtt{8}}$ the last few feet to a very sizable base of customers.
- 9 30% of the residential consumers live in multiple
- 10 dwelling units. We're talking about a little tiny piece
- 11 of wire that we want to connect to to provide people
- 12 service. So that, I think, is what's important. That's
- 13 the essence of this issue.
- Q. So what you're referring to is the
- 15 feasibility of access, technical feasibility of access
- 16 to a building cable?
- 17 A. Yes.
- 18 Q. Okay. On the same page we were referring to
- 19 a little while ago, beginning on line 18, you talk
- 20 about --
- 21 A. My testimony?
- 22 Q. Yes, sorry, Exhibit 1270, page 27, line 18;
- 23 are you there?
- A. The Massachusetts?
- Q. Exactly.

- 1 A. Got it.
- Q. Okay. And there you state that Massachusetts has established best practices that are applicable to Verizon in Washington; is that correct?
- 5 A. Yes.
- 6 Q. And you have attached a Massachusetts order 7 that you believe contains those best practices?
- 8 A. In part. There's -- there is the phrase in 9 there that I was reviewing with Ms. Anderl that is in 10 our opinion a reference to this issue.
- 12 Q. So that order does not contain what you think 12 this Commission should adopt under the best practices 13 presumption?
- A. Well, I think it provides a guideline. It provides a floor. That's what we interpret best practices to mean, that it's a floor. Certainly a state has the -- has the prerogative and certainly is encouraged to adopt better practices than the floor in order to provide access to this particular significant customer base.
- 21 Q. Is that Massachusetts order the result of a 22 252 arbitration under the Telecommunications Act?
- 23 A. I don't know actually.
- Q. Well, let's turn to Exhibit 1272, which is 25 your NJB-2.

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03518
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- 1 A. Got it.
- Q. And on the title page there, what is the title of this order?
- A. Order Establishing Complaint and Enforcement Procedures to Ensure that Telecommunications Carriers and Cable System Operators have Nondiscriminatory Access to Utility Poles, Ducts, Conduits, and Rights of Way, and to Enhance Consumer Access to Telecommunications Services.
- 10 Q. Then does it say orders promulgating final 11 regulations?
- 12 A. Yes
- 13 Q. Do you know if that's referring to state 14 regulations?
- 15 A. I presume so.
- Q. Okay. Last subject I think now finally for real, on page 35, 34 and 35 of Exhibit 1270, your testimony, there you are discussing access to cable plant maps.
- 20 A. Yes.
- 21 Q. And you reference the stipulation between 22 Southwestern Bell and AT&T?
- 23 A. Yes.
- 24 Q. In what context was that stipulation entered 25 into?

- 1 A. I don't know. By that, do you mean what 2 proceeding exactly?
- Q. Not necessarily what proceeding number, but just a general context.
 - A. I don't know what case it was.
 - Q. Were you involved in it?
- 7 A. No, I only appear in the 14 states in the U S 8 West territory.
- 9 Q. So do you know if it was a negotiated 10 stipulation?
- 11 A. Well, I presume since it's a stipulation it 12 was, but in what case I don't know.
- Q. And back in your testimony where I just pointed you, you state that AT&T needs access to Verizon's or Qwest's cable plant maps for the purpose, and I will give you lines, page 34, lines 14, 15, and 16, so you can determine whether Verizon or Qwest is
- 18 meeting its obligation to construct a single point of
- 19 interconnection; is that correct?
- 20 A. Yes.
- Q. Okay. Could AT&T get that information, the information it needs to make that determination, from the building owner?
- A. In the event the building owner has that information, I suspect so.

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03520
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24 overstated?

- Okay. Now presuming that that's a valid Q. 2 purpose, if there were other ways of providing AT&T access to information that would allow it to make that 4 determination, would that serve AT&T's needs? If there were some other, sure, if there were 6 some other way to get at it, I presume we wouldn't make 7 this request. 8 MS. MILES: That's all I have. 9 JUDGE BERG: We'll take our morning break and 10 be back on the record at 11:05 a.m. 11 (Recess taken.) 12 JUDGE BERG: Dr. Gabel. 13 14 EXAMINATION 15 BY DR. GABEL: Good morning, Ms. Baker. I would like to ask 16 Q. 17 you to turn to Exhibit 1270. That's your reply 18 testimony, page 16, lines 9 to 15. I'm having a hard 19 time understanding the conclusion that appears at lines 20 13 to 15, and that is, why does the testimony of Qwest 21 and Verizon lead to the, on the topic of riser cable or 22 intrabuilding cable, why does that lead to the
- 25 Α. In the original testimony filed by Qwest and

23 conclusion that the Commission ordered loop rate must be

1 by Verizon in this case, each of the pricing witnesses that addressed this issue had a, it seemed to me, had a different concern with respect to how this particular 4 rate element should be costed, hence priced.

And the original testimony, I believe, of 6 Verizon suggested that A, that they weren't sure they 7 owned any of this particular on premise wire; B, it 8 should be BFR in the event that they did; and C, that no 9 cost study was capable of producing this particular 10 result.

And so the conclusion there, it seems to me, 12 the logical conclusion is then that unlike the 13 explanation offered by Qwest, which was it's part of 14 distribution, you've got one party saying it can't be costed using the methodology that was used to cost loops in this state, and you've got another party saying it's 17 part of, it's an integral part of a subloop element of a 18 loop that was cost in this state.

19 My interpretation of that was some sort of 20 dysfunction there between how could each of those loop 21 rates be either stated properly, overstated, or understated given they were -- the methodology upon 23 which those loop rates were arrived at, correct me if 24 I'm wrong, was the same methodology. Yet on the one 25 hand you have one carrier saying it's included, and the

21

1 other carrier saying it's not included, and furthermore, it's impossible to include it. So my conclusion is that if it's included in one particular situation and not in 4 the other, but both were arrived at using the same 5 methodology, how can they both be correct. That was the 6 question I was getting at.

- Q. And if I understood the response you just $\ensuremath{\mathtt{8}}$ provided, you stated that the cost could be understated 9 or overstated, but in your testimony you said that costs 10 are overstated. And so, again, I'm having a hard time 11 following your logic of why the omission of 12 intrabuilding cables would lead to an overstatement of 13 costs.
- 14 Hm, if in the situation -- if it's the case Α. 15 that it should not be included in the price of the loop and in one case it was, then it seems to me that that 17 would lead to the conclusion that it could be 18 overstated, not that it was, but that it could be. If 19 on the other hand it should be included and wasn't, I 20 agree that in that situation it would be understated.
 - You agree with whom? Q.
- 22 Well, I'm generally generically agreeing that Α. 23 it could be understated.
- 2.4 All right. Is it your understanding that Ο. 25 when the Commission established the loop rates in the

- 1 prior docket that it gave consideration to both the 2 incumbent's loop models as well as BCPM as well as the 3 Hatfield model?
- 4 A. That's my understanding.
- 5 Q. And is it your understanding that the 6 Hatfield model includes intrabuilding cable?
 - A. It does.
- 8 Q. And they do it through an investment that's 9 referred to as riser cable; is that correct?
- 10 A. The investments are cable, the internal SAI, 11 and yeah, those are the two investments, if I'm 12 recalling correctly.
 - Q. So it, just to be --
- 14 A. And today part of distribution.
- 15 Q. Okay. So it would be, I just want to -- it's 16 your understanding that the Hatfield model does include 17 the costs of intrabuilding cable?
- 18 A. Yes.
- 19 Q. Okay.
- 20 A. But it doesn't report it as a separate rate 21 element, and that's the evolutionary process, if you
- 22 will, of the model that we're undertaking now is to get 23 it to produce that as a separate element.
- Q. Okay. This morning when you testified, you talked about the thinness of the intrabuilding cable,

1 and you said that the length could be zero. Could you 2 explain how the length could be zero?

- A. Yes. If intrabuilding cable, on premise
 wire, inside wire, you know, the like, if the definition
 is, if you accept our definition, which is, is the piece
 of wire between the MPOE, the minimum point of entry,
 the most -- that's the first practical point of
 interconnection, and the demarcation point, and if those
 are one and the same, then it would be, I think an
 engineer would agree with me that that's a zero
 distance. But you could direct that question to
 Mr. Weiss since he's an engineer. But that was the
 intent. The other thing is we're talking about 24, 26
 gauge pairs, which as I'm sure you're aware is a very
 thin piece of wire.
- 16 Q. Is the demarcation point synonymous with the 17 network interface splice?
- 18 A. No, not always, it could be. But it can be 19 in front of the NID, in the NID itself, or on the other 20 side.
- Q. And it would be there would be a distance between the demarcation point and the network interface device when the intrabuilding cable is owned by the landlord?
- 25 A. Well, I, you know, I don't know the answer to

1 that in all cases. I think that what's relevant here is not the NID itself unless it also is the one and the same with the MPOE, but it is, regardless of what we 4 call it, it is that difference between the minimum point 5 of entry and the demark. And the NID is really not --6 and that's the reason I filed the errata to my testimony 7 by the by, because I think that confused the issue. 8 The NID may or may not be co-terminous with 9 that point as well. And it's a particularly confusing 10 semantical issue in MTEs, because unlike a residential 11 situation, a NID is a demark for all intents and 12 purposes. But here you have a different situation where 13 you may have a piece, an additional piece of wire. You 14 may or may not. 15

- 15 Q. Okay. In the same Exhibit 1270, may I ask 16 you to turn to page 21, lines 18 to 21.
 - A. Yes, I'm there.
- 18 Q. Here I understand your testimony to state 19 that the intermediate cross connect may be unnecessary 20 or is unnecessary. Would you explain to me what you 21 mean by an intermediate cross connect and why you then 22 conclude that it is an unnecessary investment?
- A. Yes, this actually, this discussion actually starts a little bit further on, and it's an entire discussion about something called a field connection

1 point. That was and is a proposal that a special intermediate connection point be established for CLECs 3 for which they pay both a nonrecurring charge to 4 construct it to begin with and also for a minimum number 5 of pairs of these wires. And that is what we're talking 6 about as an intermediate cross connect device, a stand 7 alone interconnection contraption, if you will, 8 specifically built for this particular purpose, and 9 unnecessarily so in our view. And that's really the 10 point, that it's not a necessary, in all cases, a 11 necessary structure for this particular situation. 12 I'm sorry, I didn't follow, and why is it Q. 13 unnecessary? 14 It's simply an intermediate device for the Α. 15 sole purpose of creating an unnecessary intermediate

A. It's simply an intermediate device for the sole purpose of creating an unnecessary intermediate point of connection when that point of connection could be at the MPOE. It's just -- it's simply constructing, not unlike spot frames in a central office. If they're required for some particular purpose, that's one thing. But to build an intermediate device for the sole purpose of building an intermediate device when it's unnecessary adds cost, adds points of failure, that sort of thing. So in our view, the field connection point is unnecessary.

And to the extent we wanted something like

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1 that, it should be permissive. We would ask for it, we would expect to pay for it. But for it to be mandated, and that was the concern we had, it was being mandated as the only way to accomplish this access.

- You have been asked this morning about the 6 best practices adopted in different states, and I would 7 like to ask you just a question that's specific to 8 Washington, which you may or may not want or be able to 9 answer. Maybe you just want to leave this to the brief. 10 But are you aware of any Washington statute that deals 11 with the CLECs obtaining access to intrabuilding cable? Α. I'm not.
- Q. All right. At page 35 of your testimony, you 14 discuss your recommendation for an interim price of 53 cents and 84 cents, and you point out that these are the 16 recurring rates for the network interface devices. Why in your opinion is the price of the network interface 18 device the appropriate proxy price for intrabuilding cable?
- 20 Well, again, I would say that six months ago 21 or so in October when we filed this testimony, this 22 issue was just beginning to surface as an issue that we 23 needed to further refine our pricing methodology to 24 address. And at that point in time, there were a number 25 of 271 workshops that were underway in several states

and also negotiations for building access. And clearly Qwest in particular in this case was asking to get paid for this, and at the time it was two thirds of the distribution loop. Well, or I mean excuse me, two thirds of the loop price, meaning the distribution piece. And clearly we weren't -- in addition to this field connection point and some other recurring and nonrecurring charges.

And we were fairly certain that the entire distribution portion of the loop was inappropriate. We weren't completely certain what was. The closest thing that we thought would serve as a proxy for what we're looking to interconnect to, which is a pair of wires, was the NID. That was the best thing that we had at the time that was publicly available that we -- that we thought was a reasonable recommendation, a TELRIC price for something that looks like, looks kind of like the same thing only in a residential application for this particular application. And I must say at the time knowing full well that we thought this was overstated as well. So that's where that came from, that's the rationale.

Q. Turning back a page to page 34 of Exhibit 1270, you discuss an attachment which is Southwestern 25 Bell Telephone Company's agreement to provide certain

- 1 information to AT&T, and you point out that the
 - agreement calls for access to pole and conduit maps as
- 3 well as cable plant maps in two business days' notice.
- 4 Does this agreement include intrabuilding cable?
- 5 A. Well, it includes the documents that are
- 6 necessary for us to know where that's located. That's
- 7 the point of this particular stipulation, that it is
- 8 some sort of quick information to AT&T to be able to
- 9 quickly establish where interconnection can occur and 10 also get customers up and running.
- 11 Q. And that agreement includes intrabuilding 12 cable?
- 13 A. Well, this is applicable to intrabuilding 14 cable, that's correct.

15 16

EXAMINATION

17 BY CHAIRWOMAN SHOWALTER:

- 18 Q. Well, can you just clarify your answer?
- 19 A. Sure.
- Q. Does it, is it relevant to --
- 21 A. Yes, ma'am.
- Q. But does it include?
- 23 A. It's relevant to.
- Q. But does not include directly?
- 25 A. It doesn't contain the words intrabuilding

cable, but the notion of being able to access, the means to access intrabuilding cable is embedded, if I can use that word, in that particular paragraph. That's -- it -- the information that AT&T seeks and is offered up in that document is information about where points of interconnection are in the network that allow us to determine where it is we can interconnect our cable or our wire. I'm sorry if that's not clear, but that's what it is.

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EXAMINATION

12 BY DR. GABEL:

- 13 Q. And lastly, could I ask you to turn to page 14 17 of your testimony, lines 6 to 10.
 - A. (Complies.)
- 16 Q. Now here am I correct, Ms. Baker, you're 17 comparing the wholesale rate for the loop with the 18 current residential retail rate for local service?
 - A. Yes
- Q. And are you providing that comparison as a 21 way of evaluating the profitability of serving the 22 residential market?
- 23 A. I'm providing it as a, if I may, I'm 24 recalling from Mr. Gillan's theme yesterday, providing 25 that as a means to suggest that there are only limited

25 scenario.

1 ways in which CLECs can compete, and some of those have been disrupted by one means or another. Here is a particularly ripe group of customers that are fairly 4 easily accessed given the right sets of terms and 5 conditions, and that we have a carrier in this 6 particular situation, namely AT&T, with a facilities 7 based offering, which has been, I think, very much a, 8 for lack of a better word, a bias of this Commission for 9 facilities based competition. I don't mean bias in a 10 bad sense. I mean bias in that a preferable, if that's 11 a better word, means of competition. 12 So what I'm saying here is that we have a 13 situation where we have a residential retail rate, and 14 we're looking at trying to get access here to 15 residential retail customers, that is itself in the 16 state quite a bit lower by a whole lot than the current 17 loop price. So from the standpoint of us buying whole 18 loops to compete with residential customers against the 19 incumbent, that's, at least the first level of analysis, 20 pretty well foreclosed. But here sits a facilities 21 based competitor who is saying, okay, we can serve these 22 consumers, this whole group of consumers, through a 23 different strategy, which is access to this piece of 24 wire in the event consumers want service under that

So the answer is, yes, there is a, you know, 2 there is a distinct barrier there with respect to 3 residential service.

- Okay. So my question was, were you using or 5 was this portion of your testimony offering your opinion 6 on the profitability of providing residential service 7 using the unbundled loop, and at the end of your 8 response I understood you to respond yes. So I would 9 like, is that a correct understanding of your response?
- 10 Α. Yeah, it's a general statement in that 11 direction. I would agree with that.
- 12 All right. Now am I correct, Ms. Baker, that 13 you have testified two or three years ago before this 14 Commission in its universal service proceeding?
 - That's correct.
- And one of the issues which you addressed was Q. 17 the profitability of serving the residential telephone 18 market where you and AT&T introduced evidence on what 19 was the relationship between the revenue from 20 residential customers and the cost of serving 21 residential customers?
- 22 Α. Yes.
- 23 Okay. And in that analysis which you offered Q. 24 in that prior proceeding, what did you use as your 25 revenue, metric for the revenue that was derived from

15 16

1 residential customers?

What we were -- what we were attempting to do in universal service, and it's not completely unrelated to what's going on here, is to say -- is to provide methodologies for sizing a subsidy in the event a 6 subsidy were necessary. Now the comparison is slightly 7 different. Here I'm talking about a wholesale cost of a 8 loop versus the retail price of just basic local 9 exchange service.

The appropriate way to size a subsidy, 11 however, is to carry that beyond just the price of basic 12 local exchange service, because there is a basket of 13 services in the local basket, if you will, that use the 14 same local facilities that provide revenue to carriers that also help offset the cost of that service.

At the time we were, as you I'm sure recall, 17 working with the 25/75 state/federal situation, and the 18 FCC had established revenue, the revenue bench mark 19 concept. They have since gone to a cost bench mark 20 concept. Nonetheless, the conclusions are similar, 21 which is it's -- at the end of the day, the important issue is not what subsidizes, what but the question is, 23 is it profitable for carriers to serve customers. And 24 if the answer is yes, then you obviously don't want to

25 tax the people of this state further to subsidize for

1 that particular situation.

So the revenues that we used in that analysis for purposes of determining whether or not a subsidy was 4 necessary were local service revenues, vertical service 5 revenues, mostly regulated revenues, and then I think we 6 also made the point that there are some other revenues 7 such as Yellow Pages and White Pages and what have you 8 that are also sources of revenue used for the same 9 purpose, and they should be taken into account for that 10 particular calculation as well.

- And the revenue, the value that you used in Q. 12 your analysis, was it in the range of \$31; does that 13 number sound familiar to you?
- 14 Well, that was the FCC's revenue bench mark. Α. 15 Actually at the time, we were comparing Qwest revenues, 16 expected revenues, for -- actually from their own 17 statement of their revenues going further back to the 18 arbitration, they had provided some revenue information 19 as a nonproprietary at the time, so if I land on the 20 right number, everybody knows it was a nonproprietary 21 pricing exhibit, and they at the time had I think 22 reported in the neighborhood of \$32 for residential and 23 \$58 and change for business compared to the \$31 and \$51 24 revenue bench marks that the FCC had adopted as the 25 nationwide bench marks.

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              DR. GABEL: Thank you, I have no further
2 questions.
              JUDGE BERG: Ms. Baker, I just have two
4 questions.
5
6
                    EXAMINATION
7 BY JUDGE BERG:
8
        Q. If an intermediate cross connect is utilized,
9 would it still be necessary for a CLEC to interconnect
10 at the MPOE?
11
             An intermediate cross connect is not
        Α.
12 necessary in our view. The MPOE is where we want to
13 cross connect, the minimum point of entry, wherever it
14 is, on the building, inside the building, in the
15 basement, in a closet. An intermediate, a field
16 connection point, is that what you're talking about?
17
              No, I'm just asking whether -- I understand
18 that from AT&T's position that it's not an ideal place.
19 What I'm trying to understand is whether there are also
20 additional costs imposed as a result of an intermediate
21 cross connect in addition to costs that are still
22 incurred for interconnection at the MPOE or whether this
23 is a less desirable replacement for interconnection at
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I think it was meant to be a less desirable

24 the MPOE?

Α.

- 1 interconnection point other than the MPOE. That was 2 the, I suspect, the intended purpose.
- Q. All right, that's right on the money.

Also, how is a, with regards to your

- 5 reference to the FCC UNE Remand Order where it mentions 6 the -- establishes a best practices presumption.
 - A. Yes, sir.
- 8 Q. How does or how is a best practices 9 presumption different from a most favored nations 10 provision? Are they synonymous? I have heard, I read 11 most favored nations in the FCC about --
- 12 A. ICAs.
- Q. What's an ICA?
- 14 A. Interconnection agreement.
- 15 Q. Oh, okay.
- 16 A. I think that's where you have come across
- 17 that provision, if I'm not mistaken.
- 18 Well, I think that they are designed,
- 19 conceptually designed to accomplish the same thing,
- 20 which is to enhance the ability of CLECs to compete with
- 21 incumbents given the obstacles that they face. So, you
- 22 know, I think with respect to intent, they're probably
- 23 very similar.
- 24 However, I suspect that the most favored
- 25 nation component of the interconnection agreements is

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1 probably better addressed by a lawyer, because I think they are -- they go to the heart of some of the issues in the contractual agreements, so I might refrain from 4 that. But I think that in general, they're trying to 5 create a situation to reduce obstacles to competition. JUDGE BERG: All right, thank you. 7

THE WITNESS: Yes.

JUDGE BERG: Madam Chairwoman?

8 9 10

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EXAMINATION

11 BY CHAIRWOMAN SHOWALTER:

- Regarding the intermediate cross connect Q. 13 device, in evaluating whether it's necessary or not 14 necessary, does it make any difference if there are more than one CLEC trying to interconnect? I guess and maybe the way, if there are more than one, is it more 17 reasonable to have one?
- 18 Well, it might be, but I think that the issue Α. 19 is location, number one, and what are we really talking 20 about in terms of what's being constructed. A single 21 point of interconnection is required where one doesn't exist. It's one thing to take a single, you know, 23 what's known as a 66 block, but what it looks like is a 24 metal ice cube tray with little slots in it where you 25 stick wires in it, if I can, in my nonengineering

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- 1 description. But the position of that as opposed to out in the north 40 building another box and then charging people for wire all the way back into a building 4 unnecessarily is really the distinction here. A single 5 point of interconnection should be at the minimum point 6 of entry.
 - Q. Okay.
- And that can be on the building, you know, as Α. 9 I said before, inside the building, whatever. But to 10 construct something that is remote from the building has 11 a number of issues. It's expensive to do, number one. 12 Number two, there were some minimum pair requirements in 13 all of that, so.
- Well, my only question was, does it make a Q. 15 difference in the analysis whether there is one or more than one CLEC trying to interconnect? From what you 17 say, it sounds as if that's really not a factor.
- 18 I think it goes to the heart of what's the Α. 19 obligation, and the obligation is that there needs to be 20 a single point of interconnection. Now what that --21 what that -- what that comprises in our view is what I just described, not a very expensive undertaking that's 23 removed from the building itself. And in the -- yes, I 24 mean the answer is there does need to be a single point 25 of interconnection. But what it looks like, where it

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15

16

- 1 is, how much it costs is the heart of the issue.
- Q. Okay. My only question, and I don't know what your answer is as to what it is or how much it costs or where it is, does that analysis vary depending on whether there is only one CLEC trying to interconnect or several? That is, does that factor, the presence of let's say eight CLECs trying to interconnect, does that make a difference at all in your analysis as to whether there should or shouldn't be an intermediate cross connect device?
- 11 A. There should not be an intermediate cross 12 connect device irrespective of the number of 13 interconnectors.
 - Q. Okay.
 - A. Does that help?
 - Q. That is in answer to my question.

You mentioned a couple of times the thinness of the wires that are at issue here. Why is that relevant, or what is the significance of it being a thin wire?

A. Well, the significance of it is that I think that words paint pictures, and the significance, the difference between a cable, for example, and a wire I think is significant. And we have been using the word intrabuilding cable, we have been using, I use -- I am now using the term on premise wire because that's what we're talking about, wire. We're talking about the ability to -- for our technicians to go place their own NID on a building, run their cable, and connect to a piece, to two wires, a pair of wires, that will then give them access to a customer.

And in some ways, the issue has gathered a lot of momentum and a lot of -- I think it has conjured up a lot of impression about what's involved that's inflated basically. So I emphasize the fact that what we are talking about here is our ability to access very thin gauged wire, not cables running for great lengths, not intermediate connection points and all of the costs involved.

If you -- I guess another way to do this is to say, you know, if I'm trying to explain to somebody what I'm talking about, if I start with the customer instead of starting out at the central office and moving back in, if I start with the customer, you're connected to the telephone network through a pair of wires, and that's what we're looking to have access to. And by access, we mean we just want to connect to those at the, in a multiple tenant environment, at the minimum point of entry and, you know, between the -- and pay for whatever the distance is between the minimum point of

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1 entry and the demark on a per pair monthly recurring basis, having that cover all of the expense involved in all of this, because that's all it is.

- So the point of mentioning the thickness or Q. 5 thinness of the wire is to give a visual --
 - Α. Yes.
- Q. -- sense of what we're doing. But I take it 8 it doesn't affect, does it, the analysis of what the 9 price is or what the arrangement should be?
 - Α. Oh, I think it does. That's my point.
 - Q. And it --
- 12 Α. I think it does affect it quite significantly 13 unless -- because when you start to talk about 14 interconnection, intermediate devices, when you start to talk about minimum points of entry, even when -- even in the FCC's order when you talk about one must move the 17 MPOE from wherever it is today to the property line, I 18 think conjures up the notion that, at least for me it 19 did, that somebody is actually picking up something of 20 substance and moving it from one place to the other, 21 when in fact what you're doing is redesignating a point 22 on a piece of wire where you can stick an interconnect 23 device.
- 2.4 CHAIRWOMAN SHOWALTER: Okay, thank you. 25 JUDGE BERG: Let's be off the record for a

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1 moment.
              (Discussion off the record.)
3
              JUDGE BERG: Ms. Anderl.
              MS. ANDERL: Thank you, Your Honor.
4
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              JUDGE BERG: Ideally, we would like to finish
6 in five minutes.
7
              MS. ANDERL: I understand, I will do my best.
8
9
            RECROSS-EXAMINATION
10 BY MS. ANDERL:
11
             Ms. Baker, did you review Ms. Million's cost
       Q.
12 study?
13
        Α.
              I did.
14
        Q.
              Do you have an understanding of what portion
15 of the cost produced by that study is attributable to
   the building terminal and what portion of the cost is
17
   attributable to the wire?
18
        Α.
             I do not.
19
              Would you accept subject to your check that
20 less than 10% of the investment in the study is
21 attributable to the wire and that the majority of the
22 investment which produces the cost is attributable to
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Just one second here, just give me one

23 the building terminal?

A. Just one se second. Yes, I would.

10

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- Okay, thank you. Now let's go back to the question that you just talked about with the Chairwoman, and I'm hopeful that the issues are just semantics, and 4 I want to make sure that we have an understanding here. 5 You and I talked earlier about single point of 6 interconnection; is that right?
 - Yes. Α.
- 8 And we also talked about constructing a new 9 single point of interconnection if necessary.
 - A. Yes.
- Q. Now when the Chairwoman asked you about an 12 intermediate cross connect device, did you understand 13 that to be something different from or the same as a new 14 single point of interconnection?
- I understood it to be different, and the Α. 16 reason I say that is because we do have an issue here of 17 an intermediate interconnection point, which is 18 different in my view from a single point of 19 interconnection that is what the FCC has indicated 20 should be made available in the event there isn't one.
- Okay. Well, then let's go back then and 21 22 reask those questions if I can capture the concept 23 there. Does it make any difference to your analysis of 24 whether an existing single point of interconnection can 25 be used or a new one must be constructed, in answering

- 1 that question, does it make any difference whether there
 2 is one CLEC wanting access or multiple CLECs wanting
 3 access?
- 4 A. (Shaking head.)
- 5 Q. I believe that you responded earlier that 6 sometimes in a campus environment where multiple CLECs 7 want access to customers, it might be better to 8 construct a single point of interconnection. Did I 9 misunderstand your testimony?
- 10 A. Well, if there isn't one in existence, it has 11 to be constructed, or it has to be designated is really 12 a better word. That's another, there it is, you know, 13 constructed versus designated.
- 14 Q. Have you ever physically -- have you seen 15 some of the building terminals that are at issue?
- 16 A. In Washington?
- 17 Q. Yes.
- 18 A. No, not in Washington.
- 19 Q. How about in Colorado?
- 20 A. Yes.
- 21 Q. And would you agree that sometimes they get
- 22 full?
- A. Perhaps.
- Q. What happens when they're full?
- 25 A. I have no idea.

- 1 Q. Would you refer to your testimony Exhibit 2 1270 at page 31.
- A. Page, I'm sorry, what was that?
- 4 Q. 31.
- 5 A. Sure.
- Q. You have a quote there from the FCC, and the last sentence in that quote discusses a circumstance under which the incumbent is required to construct a single point of interconnection.
- 10 A. Correct.
- 11 Q. Did you understand that word construct to 12 mean only designate or in some instances mean actually 13 build a new one?
 - A. I'm sure it could be either.
- Q. And in the circumstance where a building terminal is full or multiple CLECs want access to it and would exceed its capacity, would you agree that in either one of those cases, it might be required that a new one might actually have to be built rather than simply designated?
- A. I think that, if I may suggest, it might be helpful for you to direct these questions to our witness Mr. Weiss, who is far more knowledgeable about outside plant than I am. I'm not sure that I'm going to be able to clarify these things as clearly as he can, and I --

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1 and I'm really -- I'm quite concerned that I'm going to
   continue to confuse the issue rather than clarify. And
3 that is his expertise, so I think it would be far better
4 to direct those questions to him.
              MS. ANDERL: Fair enough, I have no more
6 questions.
7
              JUDGE BERG: Okay.
8
              Ms. Miles?
              MS. MILES: No.
9
10
              JUDGE BERG: All right, then we will take a
11 break, and we will close up redirect when we come back
12 at 1:15.
13
              (Luncheon recess taken at 11:50 a.m.).
14
15
              AFTERNOON SESSION
16
                         (1:30 p.m.)
17
18
              JUDGE BERG: This is a continuation of the
19 testimony cross-examination of Ms. Natalie Baker.
              Ms. Steele, was there some redirect you would
20
21 like to conduct with this witness?
22
              MS. STEELE: I do have a very few questions.
23
24
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1 REDIRECT EXAMINATION 2 BY MS. STEELE:

- Q. Ms. Baker, you were asked by Chairwoman
 Showalter whether it made a difference as to the
 necessity for a single point of interconnection if there
 were multiple CLECs who wanted to interconnect with the
 building wire, I'm sorry, with the on premises wire, and
 your answer was no. Can you tell me why that is the
 case?
- MS. ANDERL: And, Your Honor, I guess at this point I would object, because when I tried to explore this with Ms. Baker, she directed me to Mr. Weiss. So I don't know that there is a special qualification with this witness or foundation for her to enter that explanation into the record given her last statements in response to my cross.
- JUDGE BERG: Well, let's see if she can answer, and if so, you can explore why she couldn't answer before but can answer it now as well as conduct other follow-up questions, so the objection is overruled.
- A. The number of competitors, simply stated, I think that it's not an issue of the number of competitors. You have a building, it has a number of tenants, presumably those people are all today have

25

1 telephone service, that means they all have wires leading to some sort of place where they all are gathered together either in a closet or at the MPOE or 4 whatever. But at any rate, the point is that the number 5 of competitors, it seems to me, is not the issue. It's 6 access to, it's competitive access to the people that 7 live in the building. So a single point of 8 interconnection where one does not currently exist is 9 necessary, and that's precisely, I believe, what the FCC 10 order, in particular the UNE Remand Order, was trying to 11 get at. 12 And I would also say that with respect to 13 further technical details about those kinds of points of 14 interconnection, Mr. Weiss is an engineer and can explain the various permutations of all of that. I 16 don't feel like I'm the right person to do that, and 17 that was, you know, as best I could, I was trying to 18 differentiate between a single point of interconnection 19 and this intermediate interconnection frame that we were 20 talking about, so that's what I was trying to clear up. MS. STEELE: I don't have anything else. 21 22 JUDGE BERG: Ms. Anderl? 23 MS. ANDERL: No, nothing, Your Honor. 2.4 MS. MILES: Nothing.

12

13

EXAMINATION

2 BY JUDGE BERG:

- Q. Ms. Baker, I had one point of clarification.
 I understand that the minimum point of entry could be
 the same as the NID, before the NID, or after the NID.
 I also understand that the definition of the loop which
 the FCC has addressed to be provided is the facility
 from the originating office to the demarcation. Is the
 demarcation synonymous with the minimum point of entry
 in an MTE?
 - A. It could be.
 - Q. All right, and what else could it be?
 - A. What else could be?
- 14 Q. The point of demarcation be besides the 15 minimum point of entry?
- A. Well, the demarcation is a point in the network that is a notion of who controls what. On one side, the facility is controlled by the telephone company or the company. And on the other side, ownership is assumed by whomever, building owner. So the demarcation point is a point on the network, whereas a NID is a physical interconnection device. But the loop is now defined to end at the demarcation point, wherever that is. The change of control of the
- 25 facilities I presume is the best way to explain that.

- Q. All right. So if the minimum point of entry was on the MTE side of the NID, then that would be synonymous with the demarcation. But if the point of entry, for example, was before the NID, it would then be the NID?
- A. Let me see if I can -- if I can say this back. We're trying to distinguish between the minimum point of entry and the demark or the --
- 9 Q. Well, it seems the NID comes into it, but 10 that -- I'm trying, yes, that's my main thrust, but it 11 seems like the point of -- the demarcation is not a 12 concept --
 - A. Physical thing.
- 14 Q. It's a physical thing.
- 15 A. Well, it's a point.
- 16 Q. It's a point.
- 17 A. Where control changes.
- 18 Q. Yes, and --
- 19 A. The NID is just a physical attach -- a 20 physical thing where you can connect something to.
- 21 Q. So do you know where else control might
- 22 change other than a minimum point of entry?
- A. No, change is at the demark, and the demark and the minimum point of entry could be the same, or they might be separate.

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03551
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- 1 Q. All right.
- A. Separated from each other by a piece of wire.
- Q. And what exists at the demarcation; is it one of our little ice cube trays, or is it something like
- 6 A. No, the ice cube tray would be the minimum 7 point of entry.
- 8 Q. Okay. And so that wire that would possibly 9 extend between the minimum point of entry or the NID and 10 the demarcation, what is at the end of the demarcation, 11 at the end of that wire that leads to the demarcation?
 - A. What is at the end of it?
- 13 Q. Yes.
- 14 A. There's some sort of -- the boundaries, how's 15 this, the boundaries between MPOE and demark, or said 16 differently, the customer side of the MPOE has 17 accessible -- has -- is bound by accessible terminals.
- 18 Q. Okay.
- 19 A. And that's --
- Q. So some kind of terminal?
- 21 A. Sure.
- 22 Q. All right. Where one wire connects on one
- 23 side?
- A. On your house, it is the NID. If you have a,
- 25 you know, if you live in a single family residence, for

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03552
1 example.
              JUDGE BERG: Okay, thank you.
3
              THE WITNESS: Yes, sir.
4
              JUDGE BERG: All right, Ms. Baker, thank you
5 very much --
              THE WITNESS: Thank you.
7
              JUDGE BERG: -- for being present and
8 testifying. You're excused from the hearing.
9
              We will be off the record.
10
              (Discussion off the record.)
11
              JUDGE BERG: Ms. Steele, I understand that
12 AT&T had previously sponsored exhibits on behalf of
13 witnesses England and Stanker; is that correct?
14
              MS. STEELE: That's correct, and those
15 exhibits will not be offered. We will withdraw that
   testimony. Those include Exhibits T-1280 and T-1290
17 through 1293.
18
              JUDGE BERG: All right, those exhibits are
19 withdrawn.
20
              At this point in the transcript, I would
21 request that the reporter enter the exhibit numbers and
22 exhibit descriptions for Exhibits T-1330 through E-1346
23 as listed on pages 12 and 13 of the exhibit list updated
24 4/17/01 as if read into the record in their entirety.
25
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(The following exhibits were identified in
  conjunction with the testimony of THOMAS H. WEISS.)
               Exhibit T-1330, CT-1330 is Part B Responsive
 4 Testimony of Thomas H. Weiss (THW-T)(THW-1TC). Exhibit
 5 C-1331 is Joint Intervenors Errata to Weiss Response
 6 Testimony (THW-2C). Exhibit 1332, C-1332 is Revisions
 7 of Verizon's NRCs (THW-3/3C). Exhibit T-1333, CT-1333
 8 is Part B Supplemental Responsive Testimony of Weiss
   (THW-4T/THW-4TC). Exhibit 1334 is Optical/Digital Plant
10 Utilization Factor (11/1/00)(THW-5). Exhibit 1335 is
11 OC3 UDIT as Adjusted (THW-6). Exhibit 1336 is OC12 UDIT
12 as Adjusted (THW-7). Exhibit 1337 is Joint CLEC's
13 Response to Qwest's DR 6. Exhibit 1338 is Joint CLEC's
14 Response to Qwest's DR 7. Exhibit 1339 is Joint CLEC's
15 Response to Qwest's DR 9. Exhibit 1340 is Joint CLEC's Response to Qwest's DR 10. Exhibit 1341 is Joint CLEC's
17 Response to Qwest's DR 11. Exhibit 1342 is Joint CLEC's
18 Response to Qwest's DR 12. Exhibit 1343 is Joint CLEC's
19 Response to Qwest's DR 14. Exhibit 1344 is Joint CLEC's
20 Response to Qwest's DR 15. Exhibit E-1345 is Errata
21 Testimony dated 3/26/01. Exhibit E-1346 is Errata
22 Testimony dated 4/12/01.
23
2.4
               JUDGE BERG: Mr. Weiss, if you will please
25 stand and raise your right hand.
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03554
1
2 Whereupon,
                      THOMAS H. WEISS,
4 having been first duly sworn, was called as a witness
5 herein and was examined and testified as follows:
7
              JUDGE BERG: Thank you, sir.
8
              Ms. Steele.
9
10
             DIRECT EXAMINATION
11 BY MS. STEELE:
12
        Q.
             Mr. Weiss, will state your full name for the
13 record and provide your address, please.
14
        A. My full name is Thomas H. Weiss, W-E-I-S-S.
15 My address is 205 East Spring Street, Fuquay, that's
16 F-U-Q-U-A-Y - V-A-R-I-N-A, North Carolina 27526.
17
             And do you have in front of you your Part B
        Q.
18 responsive testimony, which in this record is Exhibits
19 T-1330 and CT-1330, as well as errata to that testimony,
20 which is Exhibit C-1331, and an exhibit revisions to
21 Verizon's NRCs, which is 1332 and C-1332?
22
             Yes, I have all of those documents.
        Α.
23
              Do you also have your Part B Supplemental
24 Responsive testimony which is T-1333 and CT-1333, along
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25 with exhibits to that testimony which are marked as

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1 Exhibits 1334 through 1336?
        Α.
              Yes, I do.
3
        Q.
              And then errata to your initial testimony
4 marked as Exhibits E-1345, dated March 26, 2001, and
5 E-1346, dated April 12th, 2001?
        Α.
              Yes, I have those.
7
        Q.
              And did you prepare or cause to be prepared
8 these documents?
9
        Α.
              I did.
10
        Q.
              And if you were asked these same questions
11 today, would your responses be the same?
12
        A.
              They would.
13
              MS. STEELE: I would request the admission of
14 the testimony and the exhibits.
15
              MS. ANDERL: No objection.
16
              MS. STEELE: And Mr. Weiss is available for
17 cross-examination.
18
              JUDGE BERG: All right, Exhibits T-1330
19 through 1336 and E-1345 and E-1346 are admitted.
20
              Ms. Anderl.
21
              MS. ANDERL: Thank you, Your Honor.
22
23
              CROSS-EXAMINATION
24 BY MS. ANDERL:
25
        Q. Good afternoon, Mr. Weiss.
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03556
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- 1 A. Good afternoon.
- 2 Q. I'm Lisa Anderl, I represent Qwest. I have a
- 3 number of areas that I would like to explore with you $\,$
- $4\,$ today. First though, let me caution you that I will
- 5 attempt to ask you questions that do not call for a
- 6 response which contains a confidential number. If you
- 7 think that I have done so, if you could signal me before
- 8 you provide it or alternatively just direct us to a
- 9 place in the testimony or on the confidential exhibit
- 10 where the number is shown rather than stating it for the
- 11 record, I think that will make our lives all a bit
- 12 easier.
- 13 A. I will.
- 14 Q. Thank you. You're here today, Mr. Weiss,
- 15 representing a number of CLECs; is that correct?
- 16 A. That is correct, yes.
- 17 Q. And if I could go through them, is it correct
- 18 that your testimony is presented on behalf of ATG?
- 19 A. Yes.
- 20 O. And ELI?
- 21 A. That's correct.
- Q. New Edge?
- 23 A. That's right.
- Q. XO, Nextlink?
- 25 A. Nextlink, yes.

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03557
              North Point?
1
       Q.
2
        Α.
              Yes.
3
              GST?
        Q.
4
             That's correct.
        Α.
5
       Ο.
              Global Crossing?
6
       Α.
             That's right.
7
        Q.
             WorldCom?
8
             That's correct.
        Α.
9
        Q.
              And a company we sometimes refer to as
10 AT&T/TCG?
11
              Yes.
        Α.
12
        Q.
              Thank you. Is it fair to describe each of
13 those carriers as a CLEC or competitive local exchange
14 company?
15
              That's my understanding, yes, that's how I
        Α.
16 know them to be.
17
              And in your opinion, in the provision of
        Q.
18 local service, are they subject to competitive
19 pressures?
20
              Are they subject to competitive pressures, to
        Α.
21 the extent that they're -- that they are in the market,
22 certainly they're subject to competitive pressures. But
23 from what I know about many of these companies, they are
24 not moving into this market in a very competitive way.
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Are some of those CLECs facilities based

25

Q.

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03558
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- 1 providers, to your knowledge?
- 2 A. I can't say one way or the other whether
- 3 they're facilities based or UNE based.
- Q. Did you talk to any employees of ATG prior to
- 5 preparing your testimony for this proceeding for 6 purposes of that testimony preparation?
- 7 A. No, I did not.
 - Q. Same question with regard to ELI?
- 9 A. No, I did not.
- 10 Q. Same question with regard to Nextlink?
- 11 A. Well, I don't mean to imply that -- you ask
- 12 about employees. I spoke with people that represent
- 13 them, notably Mr. Klick and Mr. Pitkin and their staffs.
- Q. We'll get there.
- 15 A. Okay.
- 16 Q. Nextlink?
- 17 A. No.
- 18 Q. Okay. If I, as opposed to going through the
- 19 whole list, did you speak with, to your knowledge,
- 20 employees of any of the nine CLECs?
- 21 A. Well, to my knowledge, I spoke to no
- 22 employees of any of these companies save AT&T.
- Q. Who did you speak with at AT&T? A. Natalie Baker.
- Q. Any other employees?

03559 1 Α. No. Q. And you spoke with Mr. Klick? Mr. Klick, Mr. Pitkin, and certain members of Α. their staff. Ο. Did you speak with any members of your own 6 staff? 7 Α. My staff is huge. 8 Okay, so --Q. 9 Α. It's me. 10 Is it you? I was going to get there, but I Q. 11 thought I would skip ahead on that. 12 No, I -- the relation -- I have a 13 relationship with other people in the industry that I 14 can call on. And if I need a witness, for example, to 15 do cost of capital, I can call on that fellow and say, 16 you know, we have -- we need some cost of capital 17 testimony and so forth. 18 Did you feel the need to call on any outside Q.

- 18 Q. Did you feel the need to call on any outside 19 advisors for purposes of preparing your testimony for 20 this proceeding?
- A. No, I didn't.
- Q. And I gather you spoke with counsel for the companies you represent?
- 24 A. Certainly, yes.
- Q. Let me ask you about your education and

- 1 experience a little bit. Your undergraduate education
 2 was in electrical engineering; is that correct?
 - A. That's correct.
- Q. Did you pursue graduate studies in engineering?
- A. Well, I took graduate courses as an undergraduate. I qualified to do that, but I did not take any courses aimed at a degree at an -- an advanced degree in electrical engineering.
- 10 Q. Your first job for a telecommunications 11 company was as a supervising plant extension engineer; 12 is that right?
- 13 A. My first job as a professional in the 14 telecommunications industry was in that area. I worked 15 in craft for AT&T for a year or so.
- Q. What did you do for AT&T?
- 17 A. I was an equipment maintenance man.
- 18 Q. Helping pay the tuition?
- 19 A. Well, that too, yes.
- Q. Did you do that while you were in school?
- 21 A. Yes.
- 22 Q. Okay. And so your first job post graduation
- 23 was as a supervising plant extension engineer?
- A. That's correct.
- Q. What does a person with that job title do?

- A. In that position, I was responsible for planning the plant expansion for a seven state operating area, General Telephone Company or GTE Corporation at that time. It was in Alabama, South Carolina, North Carolina, West Virginia, Virginia, Tennessee. I don't remember the other states. But did I say Alabama?
 - Q. Yes, you did.
- 8 Yes, okay. In any event, my responsibilities Α. 9 encompassed all of the plants in all of those states, 10 and basically the job was as a long range planner. I 11 decided or I made recommendations to executive 12 management and supported those recommendations with 13 statistics, studies, and so forth as to what I thought 14 the networks should do in terms of evolution there in the southeast. Typically I would recommend the installation of a brand new toll center, for example, 17 which was eventually built in Dothan, Alabama. Or I 18 would give direction as to how my studies revealed the 19 company should be going in terms of marketing vertical 20 services and things of that nature, which vertical 21 services to market and how much they would cost.
- Q. Did you make decisions or recommendations about the proper design of network facilities to serve a particular customer or area?
 - A. In a general way I did. Basically what I

1 would do is say, okay, we need to put a large toll switch in this area, and from that toll switch, we need to produce high usage trunk groups going to city A or 4 city B, and then we would need some dial final groups 5 going to certain other areas of the state. I would 6 recommend the size of the switch. In other words, I 7 would have to do some preliminary engineering in order 8 to draw conclusions about what the costs would be, that 9 is the investment costs would be. And then I would 10 recommend those to executive management and tell them 11 what I thought should be done. And then they would 12 query me sometimes for days at a time in formal meetings 13 in that case, kind of like a Ph.D. dissertation. 14 Were these mostly interoffice type Q.

- 14 Q. Were these mostly interoffice type 15 facilities?
- A. Oh, no, no, they were local loop plant, switching, interoffice transport, interconnections with other carriers. Back in those -- back in those times, we didn't have interconnections with, you know, a variety of carriers like we do today like interconnection arrangements. We simply connected with the Bell system company. Part of the analysis, of course, would be what could we expect from this arrangement from a division of revenue standpoint.
 - Q. Now I asked you a little bit ago about

7

13

- 1 whether or not you had the responsibility for making decisions or recommendations about the proper design of network facilities to serve a particular customer or 4 area, and your response, if I recall, was generally that 5 you did.
 - Α. Yes.
 - Q. And --
- 8 I didn't mean to imply that I sat down and Α. 9 did the blood and guts engineering with a slide rule. 10 What I did, I sat down and did the preliminary 11 engineering in order to draw conclusions about what the 12 costs would be.
- Ο. Okay. Now what type of a person, what type 14 of a job function performs the actual blood and guts engineering?
- 16 Well, in my second position with GTE, I was Α. 17 Alabama division engineering manager, and I had people 18 that worked for me at that time that literally sat down 19 with, if you will, the slide rule and computed just how 20 long a loop would have to be and how it should be 21 configured, whether it would be 26 gauge, 24 gauge, 22 should we load it, should we put in loop extenders and 23 things of that nature. That's what I call blood and 24 guts engineering.
- 25 Q. As the division engineering manager, the

- 1 people who performed those functions worked for you; is that right?
 - Α. That's correct.
- Well, give me an example of a job title that Q. 5 someone like that would have, just plant engineer?
- Plant engineer, outside plant engineer, or 7 switching engineer, building engineer. I had 8 responsibility for all the buildings in Alabama, the construction of them as well as the maintenance and 10 upkeep.
- 11 Did you ever work as an outside plant Q. 12 engineer?
- 13 A. Yes, I did, as a matter of fact. Frequently 14 we would encounter strikes, as I'm certain you folks are aware, and I would find myself down there literally 15 doing the blood and guts engineering.
 - For how long of a period of time? Q.
- 18 Oh, these would be for three month periods or Α. 19 so.
- 20 Is it correct that the last time you would Q.
- 21 have done that would have been in the 1975 time frame? Well, no, because you folks may know of a --
- 23 down in New Mexico, I was hired by a subdivision north
- 24 of Santa Fe that I believe was owned partly by Jack
- 25 Nicholas, and they hired me to work with your folks in

- New Mexico to design a system to serve this particular area of the state. The telephone company was reluctant to serve them, and I was hired to kind of help the telephone company reach the conclusion that they could serve them and that they could serve them fairly and, you know, without losing money, and that entailed literally doing some blood and guts engineering, and that was back in the early '90's, '94, '95.
- 9 Q. How many customers were there in that 10 subdivision?
- 11 A. It was a very, very exclusive subdivision, I 12 don't know, maybe 600. I know we put in a very 13 extensive loop carrier system in there.
- Q. Mr. Weiss, your first consulting job was in 15 1978; is that correct?
 - A. That's correct.
 - Q. And you have been a consultant since then?
- 18 A. Continuously since then I have consulted in 19 the regulatory arena as well as in the management 20 consulting arena.
- Q. And in that period of time, did the -- I just have to make an aside here, the record is going to look just great once we're done saying blood and guts 500 times -- but since that time, other than the Santa Fe job, in the past 23 years, have you done any blood and

16

- 1 guts engineering?
- 2 A. Yes, I worked for a company in Alaska by the 3 name of GCI Communication, and we have been involved,
- 4 arbitrations with the local carriers up there, and I
- 5 have had to do some blood and guts engineering on a
- 6 very, very -- on the very equipment that we're dealing
- 7 with here, DS1s, DS3s, and so forth. 8 Q. When was that?
- 9 A. As far as I know, that's still ongoing. It's 10 stopped now for a bit while they reconnoiter about the 11 arbitration, but it was as recently as last year.
 - Q. Whose network were you engineering?
- 13 A. We were not -- we were not engineering a 14 network. We were engineering a recommendation for, as 15 an example, DS1 capable loops or DS3 capable loops.
 - Q. So you were --
 - A. OC12s or whatever.
- Q. So you were not designing, you were not making recommendations for a plant that was actually going to be installed?
- A. Well, I had to, yes. I had to make a recommendation -- what I had to do was literally design it so that we could determine just what price GCI would have to pay for this equipment.
- Q. I guess my question is, was a construction

- job actually going to result from your engineering
 recommendations?
 - A. No.
- 4 Q. Okay. So Weiss Consulting is you; is that 5 right?
 - A. That's correct.
- 7 Q. Okay. And I believe you stated in your 8 testimony that you have testified in 23 states in about 9 130 proceedings. Has that maybe gone up since then but 10 still generally correct?
 - A. Probably gone up a little bit since then.
- 12 Q. How many of those proceedings involved 13 unbundled network element costs?
- 14 A. Just about virtually everything that I have 15 done since about 1996 has in one way or another involved 16 unbundled network elements, and these proceedings tend 17 to take a life of their own, take on a life of their 18 own. They just kind of continue and continue and 19 continue.
- I was involved, for example, in New Mexico with the arbitration between U S West and AT&T. I represented the state in that case; I worked for the
- 23 attorney general. I did an extensive analysis of
- 24 interconnection and unbundled network elements for the
- 25 Vermont Public Service Board, which incidentally adopted

17

1 all of my recommendations. I am still involved in and 2 have been involved since about 1994 with the State of 3 Rhode Island in connection with the pricing of unbundled 4 network elements and interconnection with respect to 5 Verizon in Rhode Island.

Incidentally, a decision came out in that
case just the other day, just earlier last week, last
week sometime, and all of my recommendations precisely
were adopted in that case, and many of them are the same
recommendations I'm making here, for example, the 85%
fill factor.

- 12 Q. Okay. So New Mexico, Vermont, Rhode Island, 13 and Alaska; any others that you can think of?
- 14 A. Right now that's all I can conjure up for 15 you.
 - Q. Have you previously appeared in Washington?
 - A. Never.
- 18 Q. You state in your testimony that from October 19 1997 through March 2000, you were a consultant to a mid 20 sized Telco.
- A. Yes, and I would -- at the time I wrote this testimony, I was not given the authority to release the name of that company. However, at this time, I have been given that authority, and the name of the company is Vermont Telephone Company. It's a 20,000 line

- 1 telephone company in Vermont that found itself in some very severe financial and regulatory problems. I was recommended to that company by the state as a source of 4 engineering and management expertise to help that 5 company out of a -- out of that severe hole. As part of that job, I had responsibility for 7 the entire company at one point or another. That 8 included the service ordering, it included the Internet 9 subsidiary, it included all the engineering, all of the 10 maintenance, it included all the commercial operations, 11 what we know is commercial operations, that is customer 12 contact work, it included relationships with the 13 National Exchange Carrier Association, with the state 14 regulators. It involved everything having to do with the companies. In fact, I was basically the general 16 manager of the company for two years, and I continued to 17 do my other consulting work at that time, but I lived in 18 Vermont on that company's nickle.
- 19 Q. Okay. 20,000 lines, how many central 20 offices?
- 21 A. Well, there was one central offices, one 22 central office, but several wire centers.
- 23 Q. And can you explain for the record what the 24 distinction is there that you just made?
- 25 A. Sure. The principal central office was a DMS

9

- 1 100 switch located in a town called Springfield,
- 2 Vermont, still is there. And in the various outlying
- 3 communities that were serviced by this telephone
- 4 company, there were remote switches or remote line units
- 5 or subscriber carrier units that fed into that central
- 6 office to that DMS 100 switch. And those various line $\,$
- 7 units and remote units are called wire centers.
 - Q. How many customers?
 - A. 20,000.
 - Q. Oh, you said 20,000 lines.
- 11 A. Well, 20,000 lines, 20,000 customers. You 12 know, today it might be 21,250. You know, I'm just
 - B giving you a ball park number.
- Q. Generally one to one, you didn't have a lot of large business customers there where there's one
- 16 customer with lots of lines?
- 17 A. We had some large business customers. When I 18 tell you lines, I'm telling you total lines. I mean I'm
- 10 referring to DDY lines Centrer trunks business and
- 19 referring to PBX lines, Centrex trunks, business and
- 20 residential, single party lines, and so forth.
- 21 Incidentally, I would like you to know that that company
- 22 is the only company in the state of Vermont that has
- 23 prolifically deployed DSL to all of its customers in the
- 24 state, and the regulators are just absolutely ecstatic
- 25 about that. Something like 30% of all the customers

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03571
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- 1 enjoy DSL service up there right now. It's available to 2 everybody.
- Q. Is Vtel an incumbent?
- 4 A. An incumbent?
 - Q. An incumbent telecommunications --
- 6 A. Oh, it's an incumbent local exchange carrier, 7 an ILEC, yes. It's also a long distance carrier.
- 8 Q. During the time that you were with the 9 company, did that company have any arbitration
- 10 proceedings under the Telecommunications Act?
- 11 A. It came close, did not.
- 12 Q. Okay.
- 13 A. We -- I was able to convince the CLEC that it 14 didn't need to come after us right then.
- 15 Q. So you negotiated an interconnection 16 agreement with a CLEC?
- $17\,$ A. We negotiated for the CLEC not to come into $18\,$ our territory.
- 19 Q. How many DS3 circuits did Vtel provision 20 during the time that you were there, if you recall?
- 21 A. Well, you know, we had DS3s all over the --
- 22 all over our operating territory. Typically we would
- 23 bring in several carrier systems on a DS3, or we would
- 24 bring in remote line unit with OC3s, which is three
- 25 DS3s, I mean several, I don't know precisely how many.

8

9

- 1 Q. Mr. Weiss, do you have any expertise in 2 performance testing for high capacity circuits?
- A. It depends on what you mean by performance testing. You know, basically I know what you're looking for. I have not literally run the test equipment, if that's what you're asking.
 - Q. Do you know why the tests are run?
 - A. Certainly I know why they're run.
 - Q. Can you tell me?
- 10 A. To ensure that performance is up to par, that 11 there are no troubles in the system, to the extent that 12 there are troubles, to find out where they are.
- 13 Q. Did Vtel performance test its high capacity 14 circuits before it turned them over to the customer?
 - A. Oh, very definitely.
- Q. Let me just ask you a couple of background questions about your familiarity with OSS, operations support systems, and with Qwest's OSS in particular. First, do you have a general understanding that the FCC has determined that an incumbent's OSS are an unbundled network element?
- 22 A. Yes.
- Q. So is it your understanding then the Act, the Telecommunications Act, requires Qwest to allow access to its existing OSS?

19

1 A. Yes.

- Q. Do you believe that the incumbent is required under the Act to upgrade its OSS in order to provide greater mechanization for flow through for CLEC orders than for its own orders?
- A. It's my understanding not only of the Act,
 but the FCC rules pursuant to the Act, developed
 pursuant to the Act, that the incumbent has an
 obligation to produce an OSS system for the use by CLECs
 which represents a very forward looking, a series of
 very forward looking techniques for completing the
 transactions between a CLEC and the ILEC.
- Q. So it's your belief that the incumbent is required to upgrade its OSS in a manner beyond that which is required for mere access to the existing OSS?
- 16 A. You're referring to, when you say mere access 17 to the OSS, you're referring to Qwest's own access to 18 its own OSS; is that true?
 - Q. No, a CLEC's access to Qwest's existing OSS.
- A. A CLEC's access to Qwest's OSS, as I explained just a moment ago, would be as automated as is technologically possible. That is what I believe that the Act and the FCC's rules require.
- Q. Is there any particular place in the Act or the FCC's rules that you can point me to?

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Certainly, any statement in the FCC's rules that require forward looking approach would necessarily imply in this particular case that the most advanced 4 technologies should be applied to these 5 interconnections, or to these relationships, I'm sorry.

6 Q. Are you familiar with statements -- well, let 7 me leave that.

8 So is it your testimony that Qwest is 9 required to do more than just permit access to its 10 existing OSS?

- Yes, it is my testimony that Qwest needs to Α. 12 provide, with its OSS system, it needs to be a system 13 that can function automatically to the maximum extent 14 possible so as to minimize the need for human interaction I guess you could say.
- 16 Okay. And even if that level of Q. 17 mechanization is not present in Qwest's OSS today, is it 18 your testimony that Qwest is required to perform 19 necessary upgrades to obtain that level?
- 20 It's not only my testimony they should be 21 required to do it, but every telephone company of which I'm aware, most particularly the Bell operating 23 companies, the former Bell operating companies, are 24 striving to reach that goal.
 - O. Have you ever designed an operational support

- 1 system?
- 2 A. No, but I reviewed the OSS that was utilized 3 by Bell Atlantic in the Northeast.
 - Q. When was that?
- 5 A. That was in connection with the Vermont 6 Public Service Board Case Number 5713 and in connection 7 with Rhode Island PUC Docket Number 2681.
- 8 Q. Have you ever performed a modification to an 9 operational support system?
- 10 A. I have not literally performed them. I do 11 not have the programming expertise that would enable me 12 to go in there and do the "blood and guts" programming 13 to do that sort of thing.
- Q. Have you ever purchased an upgrade for an operational support system?
- A. Well, I personally don't. I mean I don't have a need for one. But Vermont Telephone Company, one of our basic problems in that company in the very beginning was the fact that we had a very, very poor what you might call retail operation support system, and I was instrumental in having that system changed out.
- 22 Q. Did you make any purchasing decisions in that 23 regard?
- A. I made plenty of purchasing decisions and recommendations. I did not make the purchases myself,

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- 1 of course, since I wasn't the CEO. My title at that company was Vice President Operations Research.
- Q. Now let's talk a little bit about your 4 analysis of Qwest's recurring cost studies. You are not 5 independently sponsoring any cost models or cost studies 6 in this proceeding, are you?
 - A. No, I am not.
- 8 And are you appearing today as a cost Q. 9 analyst?
- 10 Α. Well, I am a cost analyst. I don't know 11 whether you would say I was appearing as a cost analyst. 12 I don't know how you characterize my appearance. I am 13 here as an expert witness on behalf of the carriers we 14 discussed, and I'm addressing cost issues, yes.
 - And engineering assumptions? Q.
- Α. Well, I'm really addressing investment cost 17 issues in terms of the recurring charges. I'm not 18 addressing the recurring charges themselves, that is to 19 say the determination of what "cost" would be on a 20 monthly basis to support any given service. Just the 21 investment side is what I'm working on, what I 22 recommended here.
- 23 Talking about the local loop facility, is it Q. 24 your understanding that a loop is a facility between a 25 central office and a customer?

- 1 A. Oh, it's the loop, is between the central 2 office main frame and terminates on the NID, network 3 interface device.
- Q. And is the network interface device located at an end user customer premises?
 - A. Yes.
- 7 Q. In your evaluation of Qwest's recurring 8 costs, did you assume that the network within which the 9 services or elements would be provided is a network for 10 only DS1 and DS3 capable loops or is a network that 11 delivers voice traffic as well?
- 12 A. Well, first of all, let me correct you, I'm 13 not analyzing Qwest's recurring costs. I am analyzing 14 the investments that are used in developing those 15 recurring costs.
- 16 Q. In your evaluation of Qwest's investments, 17 did you assume that the network within which the 18 services would be provided as a network were only DS1 19 and DS3 capable loops?
- 20 A. No, I didn't.
- 21 Q. Or a network that delivers voice traffic as 22 well?
- A. A network that delivers a whole series of traffic, data, voice, vertical services, what have you.
- Q. Now we're going to be talking a little bit

- about these investments and the changes that you recommend be made, and I want to make sure that we do agree on terminology. When I talk about direct costs, do you understand that to mean the cost before application of fill factors and TIFs?
- 6 A. That's not the interpretation that Qwest puts 7 on the term. Qwest doesn't even use that term.
- 8 Q. How shall we refer to that element of cost 9 before fill factors and TIFs; can we call it material 10 investment costs?
 - A. Let's call it material investment costs.
- 12 Q. Okay. Now you reviewed Qwest's material 13 investment costs and found them to be consistent with 14 your experience; is that correct?
- A. They were consistent with my general experience. I did not have the time in this docket or in this case to review Qwest's actual costs, investment costs, for these various pieces of equipment. The reason, I don't know, you know, there wasn't enough time. But if I had the time to do it, I would have gone to Qwest's own Washington CPR records to verify that the numbers that Qwest used in the study were the correct numbers. I did not have that opportunity to do that in this case.
- Q. You're not recommending any changes to

- 1 Qwest's material investment costs, are you?
- A. No. For example, I'm not recommending any changes in the prices that Qwest has in its studies relative to, for example, a relay rack or a line card or things of that nature. My recommendations in this case go to those factors that are applied to the investments in line cards and relay racks and things of that nature.
- 8 Q. And we're going to be getting into fill 9 factors here in just a minute for this next segment.
 - A. Good, I love that subject.
- 11 Q. You and me both, Mr. Weiss. Let me see how I 12 can phrase this.
- In evaluating Qwest's investment costs, did 14 you have to include any demand assumptions?
- 15 A. Yes. As a matter of fact, the fill factor 16 itself is the demand assumption.
- Q. And as we get into that fill factor, which we will in just a minute here, in determining the correct or recommended fill factor in your view, did you include in that demand, for example, from interexchange carriers for DS1s and DS3s?
- 22 A. Not only that -- yes, I did.
- Q. Thank you.
- 24 A. But not only did I include that, I included 25 the demand for DS1s and DS3s that would be derived from

- 1 Qwest itself. And that's in -- that is consistent with
- 2 what the FCC has ruled at Section 51 of 47 CFR,
- 3 Paragraph 505(b) and (c) where it specifically says that
- 4 the price of these network elements would include or the
- 5 cost of the network elements would be spread over all
- 6 elements that Qwest provides, not just the elements that
- 7 it provides to competitors, and even to elements that it 8 provides itself.
- 9 Q. Does it say in that rule elements the 10 incumbent provides to itself?
 - A. Very specifically says that, yes.
- 12 Q. It has the words in it --
- 13 A. Yes.
- Q. -- to itself?
- 15 A. Yes. I believe it has the words to itself.
- 16 Q. We'll check that on a break.
- 17 A. I am certain you will.
- 18 Q. Now we already talked about demand
- 19 assumption, which you have advised me is something that
- 20 we can use synonymously with fill; is that right?
- 21 A. Yes.
- 22 Q. Is it --
- 23 A. For purposes of a cost study such as this,
- 24 the demand is embodied in the fill factor, and you can
- 25 see that from an exhibit that I put in with my

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- 1 testimony.
- 2 Q. Can we refer to plant utilization as fill
- 3 also?
- 4 A. They're used synonymously, interchangeably in 5 the industry.
- Q. I don't know if you have your testimony marked with the exhibit numbers that the Administrative Law Judge gave to them.
 - A. I think I do.
- 10 Q. Okay, Exhibit 1330 then, Mr. Weiss.
- 11 A. That's the original testimony, right?
- 12 Q. Yes, it is.
- 13 A. Okay, I have that.
- 14 Q. And if you would turn to page 10, please.
- 15 A. I have that. There's several proprietary
- 16 passages on that page.
- 17 Q. Right, and I'm not going to ask you about
- 18 those. Is it correct that your fill factor
- 19 recommendation in this case is a recommendation that
- 20 reflects a fill factor that in your view would be
- 21 experienced in a competitive market?
- 22 A. Yes, that's true.
- 23 Q. And so is it your view that in a competitive
- 24 telecommunications market, a carrier providing DS1 and
- 25 DS3 capable loops would experience an 85% fill factor?

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- A. If they did not -- as I point out in my testimony, there are several elements that go into that, not the least of which is, for example, just in time engineering or just in time delivery of products and so forth. If they did not do that, if they did not attempt to achieve a high fill ratio, they would in my opinion be hurting themselves eventually in a competitive market.
- 9 Q. Is it your belief that an 85% fill is 10 attainable?
- 11 A. Very definitely attainable. I demonstrate 12 that in my exhibit.
 - Q. We'll get to that too.
- Mr. Weiss, did you assist counsel in the preparation of any data request responses that you recall?
- 17 A. Yes, I did.
- 18 Q. I would like you to turn, please, to what's
- 19 been identified as Cross-examination Exhibit 1338.
- 20 A. I don't have cross-examination exhibit
- 21 numbers; can you help me on that?
- MS. STEELE: It's the response to Data
- 23 Request 7.
- 24 A. 1338 is 7?
- Q. Joint CLEC's responses to Qwest's data

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- 1 requests, and this one is number 7.
- 2 A. I have that.
- Q. You have that, good. Do you recognize that as a response that you assisted in preparing?
- 5 I can withdraw that question.
 - A. Well, it's a legal question, you know.
- 7 Q. Well, let me ask you a better question. Did 8 you see the question before the response was prepared?
 - A. Oh, very definitely I did, yes.
- 10 Q. And --
- 11 A. And very definitely I will tell you that I 12 thought that this is not a response that we should have 13 made. But on the other hand, I'm not a lawyer, and I --14 the lawyer drew up the response.
- MS. ANDERL: Your Honor, I would move the admission of Exhibit 1338.
- 17 MS. STEELE: And we would object to the 18 admission of this exhibit. The response is -- both the
- 19 question and the response are not relevant to this
- 20 proceeding. The utilization rates experienced by joint
- 21 intervenors, the question itself is not relevant because
- 22 the issue here is Qwest's utilization. And the
- 23 response, the objection, is not relevant. The fact that
- 24 an objection was made is not relevant. Further, Qwest
- 25 made no effort to seek additional response, made no

25 proceed?

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1 motion to the Commission or even a request to Joint
   Intervenors for additional information, and therefore
   this should not be in evidence.
              JUDGE BERG: Would you like to respond before
5 the Bench confers?
              MS. ANDERL: Yes, Your Honor, absolutely.
7 The document has been authenticated as the Joint CLEC's
8 response. I believe that the question is highly
9 relevant given the foundation that we have laid with
10 Mr. Weiss, and I believe that the fact that the
11 Respondents, the Joint Intervenors, responded with an
12 objection claiming that the information is not relevant
13 ought to be admitted in this case. I believe that the
14 fills experienced by the CLECs is relevant to this
15 Commission's determination. I believe that the question
16 and response show that Qwest attempted to obtain that
17 information and was rebuffed by the Joint Intervenors.
18 I do not believe that there is any rule that requires us
19 to either contact the Joint Intervenors and ask again
20 nicely for more information or bring a motion to compel.
21
              (Discussion on the Bench.)
22
              JUDGE BERG: The objection is overruled,
23 Exhibit 1338 is admitted.
2.4
              MS. ANDERL: Thank you, Your Honor. May I
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1 JUDGE BERG: Yes.

2 BY MS. ANDERL:

- Q. Mr. Weiss, did you ask any of your clients in this proceeding what plant utilization they experienced on their equipment used to provide local service?
- $\mathbf{6}$ A. No, I did not. It was not germane to my $\mathbf{7}$ analysis.
- 8 Q. Can you tell me specifically with regard to 9 the telecommunications industry whether you're aware of 10 a competitive market where there is a consistent 85% 11 fill factor achieved?
- 12 A. The fact of the matter is I'm not aware of 13 any place where there is a competitive market in 14 operation in the telecommunications industry as of yet, 15 so I can not say that I have seen an 85% fill factor 16 achieved.
- 17 Q. Is it correct that 85% fill is also sometimes 18 referred to as objective fill?
 - A. No, not in this case.
- Q. Would you accept subject to your check that this Commission has used those terms synonymously in prior orders issued in other dockets?
- 23 A. I don't have to check. I already know that 24 to be the case, and I know that it applied to copper, 25 copper plant, copper feeder cable.

- 1 Q. Did you read the Eighth Supplemental Order in 2 the first generic docket?
- B A. I did.
- 4 Q. Did you read the portion discussing fill 5 factor?
- A. Yes, and that's where I believe that the Commission referred to that as an objective fill for copper cable.
- 9 Q. Are you aware of whether or not that 10 reference to fill factor also included fill on fiber 11 feeder facilities?
- 12 A. Well, it couldn't, because the objective fill 13 on fiber feeder is not 85%.
- Q. What is objective fill, as you would like to use that term, and then I think I might ask you to accept that we will use objective and 85% synonymously for purposes of my questions, but what is objective fill as you would like to use the term?
- A. Well, the objective fill is the fill that you would like to achieve as a general proposition with respect to copper cable plant, and that's been typical throughout the telephone industry, at least the RBOC industry, since I have been familiar with them, and that's been a long time. The objective fill in that context is the fill that you would hope to achieve, it's

- 1 the fill that you would hope to achieve on average before you replaced or engaged in the activities necessary to add additional plant.
 - Okay. Q.
- 5 Α. You will notice that my exhibit refers to a 6 95% fill.
- So to paraphrase your answer, is it correct Q. 8 that in your view, objective fill is the level of utilization at the point at which additional equipment 10 is what, ordered or installed, to meet demand?
- 11 You should begin installing the equipment at 12 about an 85% fill on copper cable, copper feeder. The 13 reason for that is the 15% difference between 85% and 14 100% resides around having spare capacity for 15 uncertainties in forecasts and things of that nature 16 plus defective pairs.
- So on copper, objective fill and 85% fill can Q. 18 be used synonymously in your view?
- 19 In copper cable throughout the industry for 20 several years, even since AT&T was the owner of the 21 regional Bell operating companies, the objective fill for copper feeder cable was 85%.
- 23 What's the objective fill for copper Ο. 24 distribution cable?
- 25 Α. There's really not an objective fill for

- 1 copper distribution. Typically in the distribution arena, you have sized plant to the ultimate size of the 3 community that you're serving, and you want to size it 4 so that you have, depending upon the type of community, 5 anywhere from two to five distribution pairs per lot. 6 In the more affluent communities, you go with five. In 7 the less affluent communities, you go with two. 8 JUDGE BERG: Mr. Weiss, you have the 9 advantage of being seated next to the water cooler. 10 Feel free to help yourself if that helps. 11 THE WITNESS: Thank you. 12 JUDGE BERG: Yes, sir. 13 BY MS. ANDERL: So five pairs per household in affluent Q. 15 areas?
- 14

- 16 Α. Yes.
- 17 Q. And what in --
- 18 A. Two.
- 19 -- not so affluent areas? Q.
- 20 Typically in a general kind of a middle class Α. 21 neighborhood you would run three.
- And is that because it's simply too expensive 22 Q. 23 to add distribution cable?
- 24 No, because it's -- it's not that. It's that Α. 25 you don't want to add cable that you're not going to

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- 1 need, and you don't put in pairs that you're probably not going to need. And several studies have been done to determine that at the various economic levels, you would economically put in two pairs in certain 5 communities, three in others, and five in others.
- Q. And I think I led you to misunderstand my 7 question.
 - Α. Oh, I'm sorry.
- Ο. Is it correct that you place pairs, enough 10 pairs for ultimate demand because it is simply too 11 expensive to go back and add distribution cables 12 afterwards?
- 13 Α. Oh, I see. You size for ultimate demand. 14 You try to size for the ultimate demand in the distribution area. Now that doesn't mean that you put in that number of pairs. You would size the structures, 17 for example, to handle enough pairs to serve that 18 community, you know, to the fullest extent. It doesn't 19 cost an awful lot to hang cable once you've got the 20 structure in.
 - That's for perhaps aerial facilities? Q.
- 22 Α. Well, yeah, but of course if you're going to 23 put in buried facilities, it would cost the same amount 24 if you're putting in the first one or the 15th one.
 - Q. If you do it all at the same time?

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- No, if you did it all at the same time, if 2 you put 15 cables in at one time, you would only bury 3 once, you would only open a trench once.
 - Okay, but that --Ο.
- Α. If you put 15 different cables in at 15 6 yearly intervals, for example, you would incur the 7 trench opening cost 15 times.
- Okay, I think we're saying the same thing, 9 and since we seem to be talking past each other, I will 10 move on to my next question.
- Can you please tell me if you agree with the 12 following statement for purposes of developing TELRIC 13 costs. A fill factor must be a reasonable projection of 14 the actual total usage of the element.
- That's correct, and by total usage of the 16 element, I mean the usage of the element not only by 17 CLECs, but also by Qwest itself in this case, or Verizon 18 itself in this case, and anybody else that uses the 19 facilities that we're referring to.
- 20 Let me talk to you about DS1 capable loops Ο. 21 for a little while. Are you aware of whether or not the 22 electronics equipment for provisioning DS1 capable loops 23 comes in discreet sizes or increments?
- Yes, and I'm also aware of Ms. Million's Α. 25 rebuttal testimony, and I would like at this time to set

- 1 the record straight on that.
 - Q. Well, how long do you think it might take?
- 3 A. Well, I think it might -- it might shortcut 4 some of this cross-examination.
- 5 Q. Okay, well, and I understand that you filed 6 an errata.
 - A. No, it had nothing to do with the errata.
- 8 MS. ANDERL: Your Honor, may I consult with 9 counsel for AT&T?
- JUDGE BERG: Yes, let's be off the record.
- 11 (Discussion off the record.)
- MS. ANDERL: Okay, perhaps you can set the
- 13 record straight on redirect.
- 14 BY MS. ANDERL:
- 15 Q. Let me ask you some questions, and if the 16 questions result in your need to clarify a position that 17 you took earlier, that would be fine.
- 18 A. Sure.
- 19 Q. I don't mean to --
- 20 A. It's a position that Ms. Million took that I
- 21 believe is wrong.
- Q. All right, then I can see where you would be
- 23 eager to make that statement.
- 24 What is the smallest increment, and let's go
- 25 back to remind you that we're talking about whether

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- 1 electronics equipment for provisioning DS1s comes in discreet sizes or increments, and I think you agreed with me that it does.
 - Right. Α.
- 5 Q. What is the smallest increment of which you 6 are aware?
 - Α. Four.
- 8 And is it correct that electronics equipment 9 for provisioning a DS1 capable loop must be in place at 10 both the central office and the customer premises in 11 order to provision that loop to that customer?
 - Α.
- Q. If a customer has a demand for single DS1 or 14 DS1 capable loop at its premises, what will be the plant utilization of the electronics equipment used to provision that circuit in that instance?
- 17 Therein lies the rub, because this is where I Α. 18 disagree with Ms. Million. Ms. Million is looking at 19 these circuits, DS1s and DS3s, in isolation. She's 20 looking at, okay, let's assume that I've got to run out, 21 consistent with this question, let's assume that I've got a customer that wants a single DS1. Well, that 23 means that I've got to install a relay rack in the 24 central office and some equipment in the field. And the

25 relay rack in the central office comes with a minimum.

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1 You can't have a smaller number than 4 in that relay rack in the CO. You add to it to get up to 28 DS1s in a system.

But the point is that Ms. Million would look 5 at that as a single isolated case in which the fill 6 factor would be 25% on that particular piece of 7 equipment. Now with respect to the relay rack, the fill 8 factor would be a great deal smaller than that, because 9 the relay rack can hold 24 or 28 cards, so it would be 1 10 over 28 would be the fill factor I think that they're 11 aiming at here. But at best, the fill factor is 25% if 12 you look at things the way Ms. Million does.

The fact of the matter is the FCC says that 14 you're going to have to look at these things not in connection with a single customer out there, but in 16 connection with all customers that utilize this 17 particular network element, and that includes customers 18 of Qwest, all the CLECs and anybody else that takes this 19 service through the ILEC.

JUDGE BERG: Mr. Weiss, I understand that 21 your purpose is to help educate the Bench and to provide us with a broad view of where all the parties stand, but 23 quite frankly, I had trouble following the question and 24 an answer in this instance. I think you need to trust 25 your counsel to follow up where necessary and to file

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briefs contrasting positions unless you're specifically
asked to respond in that fashion.

And in this particular instance, what I heard was a question directed to what your opinion or what your beliefs are, and I really couldn't follow where your position is on the subject because I was -- there was too much emphasis on Ms. Million's position. So if we could possibly take the question up again and try and get to the heart of where you're at, it will help us a great deal.

THE WITNESS: Okay.

JUDGE BERG: Thank you, sir.

13 BY MS. ANDERL:

- Q. Okay, Mr. Weiss, let me see if I can recap a little bit. I think I did hear the magic number in your answer somewhere, which was 25%, but let me see if I can kind of hone in on this. Is it your testimony then that under the very limited hypothetical that I posed, the plant utilization on the electronics equipment used to provision a single DS1 would indeed be 25%?
- 21 A. If that's the only DS1 that was provided 22 throughout the Qwest system in Washington, that's 23 correct.
- Q. And is it your testimony that you also disagree with Ms. Million's assumptions on that point?

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        Α.
              Violently.
              CHAIRWOMAN SHOWALTER: Blood and guts.
              MS. ANDERL: And actually, Your Honor, just
 4 for planning purposes, I do have several more questions
   on fill, but then we will be changing topics, and it
   might be right around a break time.
              JUDGE BERG: All right, we'll break after you
8 conclude the subject on fill.
9 BY MS. ANDERL:
10
        Q.
              Mr. Weiss, would you please turn to your
11 Exhibit CT-1333, which is your October 31st testimony.
12
        Α.
              I have that.
13
        Q.
              On page 12.
14
              I have that.
        Α.
15
              All right.
        Q.
16
        Α.
              There's nothing proprietary on this page as I
17 see it, right?
18
              No, there isn't.
        Q.
19
               I want to discuss the discussion on that page
20 with you, and you also reference on line 4 there, your
21 Exhibit THW-5, which shows a diagram, I believe that's
22 been identified and admitted as Exhibit 1334. We don't
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23 need to look at it, but let me just ask you with the 24 context of that example in mind, is it your testimony 25 that on an OC3 system which provisions 84 DS1s, if the

- 1 demand for DS1s approached 84, you as an engineer would 2 add another OC3?
- A. If the demand was 84 already?
- 4 Q. As it approached 84.
- 5 A. I wouldn't add another OC3 if the demand was 6 not there to provide more DS1s.
- 7 Q. Well, let me just -- let me ask it this way 8 then. What would you characterize as objective fill on 9 an OC3 system the way you're using the term objective 10 fill?
- 11 A. Well, I'm not using the term objective fill. 12 Did I use the term objective fill? I don't believe I 13 did.
- 14 Q. I think I earlier asked you how you would 15 define it, and you did say --
- 16 A. I did with respect to copper cable, I would 17 agree with that. But in this case, for the reasons that 18 I have stated in this testimony, I have reflected the 19 reinforcement level at 95%.
- Q. Okay, so what's 95% of 84?
- 21 CHAIRWOMAN SHOWALTER: You have moved past
- 22 the slide rule I see.
- 23 A. 80.
- Q. So at 80 DS1s on that OC3 system, would you 25 add another OC3?

- 1 A. Not unless there was demand for something 2 beyond 84. You see, even with copper cable --
- 8 Q. Okay.
- A. I'm sorry.
- 5 Q. That's okay, you answered my question. If 6 there were demand for 15 more DS1s in the planning 7 horizon, how would you increase the capacity on that OC3 8 system to accommodate that demand? Would you add 9 another OC3?
- A. Again, it goes back to the issue that we were discussing earlier that I was rebuked from the Bench for. The fact of the matter is that this diagram doesn't pertain to any given, one given customer or one given route. This diagram is an amalgamation of all the routes, of all the DS1 routes or DS3s, OC3s, whatever.
- 16 Q. I guess I'm trying to find out how in the 17 real world on a particular route --
 - A. On a particular route.
- 19 Q. -- or system, if you had a foreseeable demand 20 for more than 84 DS1s on an OC3 system, how would you 21 increase the capacity on that OC3 system? What would be 22 your engineering recommendation?
- A. Well, it would depend on the demand. I mean 24 if the demand were predicted to grow at a rather rapid 25 rate, I might put in an OC3, another OC3. If not, I

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- 1 might put in a series of DS3s.
- Q. And another OC3 is what you have assumed in your Exhibit 1334; is that right?
- A. And the reason that I have done that is
- 5 because this is an amalgamation of all the DS1s and DS3s $\,$
- 6 and OC3s and OC12s. This applies to all optical fiber
- 7 fed services, and it reflects what should happen on
- 8 average for Qwest with respect to capacity that itself
- 9 provides and capacity that it provides for CLECs and 10 interconnected carriers.
- 11 Q. Is it true that each OC3 requires four 12 fibers?
- 13 A. Yes.
- Q. So two OC3s require eight fibers?
- 15 A. Yes.
- 16 Q. Is it correct that if you changed out the
- 17 electronics on an OC3 and converted it to an OC12 that
- 18 the OC12 only requires four fibers?
- 19 A. Yes.
- 20 Q. And that OC12 is four times the capacity of
- 21 an OC3?
- 22 A. Yes, and I was going to say that if the
- 23 demand was there, I might even consider putting in an
- 24 OC12 and even an OC48.
- Q. Have you done any analysis as to what the

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1 break point needs to be for converting to an OC12 to be 2 the least cost alternative?

- A. No, that would be situation specific, and I don't have a specific situation to which to apply it.
- 5 Q. So in your example on page 12, sorry, Exhibit 6 1333, page 12, and 1334, you discuss that each new 7 addition of capacity is an OC3; is that correct, or an 8 OC3 equivalent?
- 9 A. Yeah, that's basically what I show there on 10 the exhibit, but that doesn't mean that this applies 11 only to the situation of OC3s, DS3s, and -- I mean OC3s 12 and DS1s. This applies -- my exhibit or my analysis 13 although it refers to DS1s derived from OC3s only, it 14 applies to any optical fiber produced plant. That would 15 be DS3s derived from OC12s, for example.
- 16 Q. Well, if you add an OC12 or convert -- let me 17 strike that and start over.

If you convert an OC3 to an OC12, you're not adding capacity in increments of OC3, are you?

- A. No, you're not, no, you're adding much, much more capacity. And I wouldn't do that unless I had a precipitous, asymptotic almost, growth pattern.
- Q. Have you performed any analysis to determine from a TELRIC standpoint at what level of demand it becomes more effective to, more cost effective, to add

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- 1 an OC12 as opposed to adding an additional incremental 2 OC3?
- 3 A. I haven't had to do that, no, I did not.
- 4 Q. Just a few more questions on the topic of
- 5 fill factors. Turning to your first testimony, Exhibit 6 1330, on page 15.
- 7 A. Yes.
 - Q. You talk about optical digital architecture.
- 9 A. Yes.
- 10 Q. And on lines 7 through 10, you reference ADSL 11 or HDSL technologies; is that correct?
 - A. That's correct.
- Q. Do ADSL or HDSL technologies require optical equipment?
- 15 A. No, they do not. My reference to them here 16 is simply to point out that the -- even the residential 17 market is moving toward digital architecture, and it's 18 going to increase beyond ADSL and HDSL to VDSL and 19 further.
- Q. So increased deployment of HDSL or ADSL does not necessarily increase the plant utilization of optical facilities by itself, does it?
- 23 A. I don't understand the question.
- Q. Does increased deployment of HDSL or ADSL increase the plant utilization of optical facilities?

- A. No, because ADSL and HDSL can be provided
 over copper facilities. It could, but not necessarily.

 MS. ANDERL: Your Honor, I'm ready to talk to
 Mr. Weiss about TIFs.

 JUDGE BERG: Thank you, Ms. Anderl, let's
- 5 JUDGE BERG: Thank you, Ms. Anderl, let's 6 take a break until 3:05.
- 7 (Recess taken.)
- 10 MS. ANDERL: Thank you.
- 11 BY MS. ANDERL:
- 12 Q. Mr. Weiss, we will start TIFs here in just a 13 minute. I had one additional follow up, a couple of 14 additional follow-up questions on fill.
- Mr. Weiss, is it correct that the fill that is applied within the cost study has a direct impact on the investment number that's produced?
- 18 A. Yes, it has a direct impact on the direct 19 investment numbers and then indirectly on the allocated 20 and assigned, yes.
- 21 Q. And then ultimately on the TELRIC cost that's 22 produced?
- 23 A. Very much so, yes.
- ${\tt Q.}$ Would you agree that using the wrong fill
- 25 factor on these material costs for a particular element

1 can produce results that either underestimate or 2 overestimate the cost of providing that particular 3 element?

- A. Yes, and, in fact, the fill factor itself is 5 a very key element in determining whether competition 6 takes place or not. If you use these low fill factors 7 such as Qwest is using, the prices are unfairly high, 8 they're uneconomically high, and you can't compete.
- 9 Q. And isn't it also correct that if fill 10 factors that are used are higher than could reasonably 11 be attained by a forward looking company, that company 12 will not recover its costs?
- 13 A. Yes, of course, if they're too high, the 14 company won't recover its costs, and that's why I 15 recommend an 85% fill factor, because that's the correct 16 factor.
- 17 Q. Now you review and comment on Qwest's TIFs; 18 is that right?
 - A. Yes, and that's total investment factors.
 - Q. Total investment or total in plant?
- A. Well, some companies say it's total
- 22 investment, some say it's total in plant. I believe
- 23 that I have seen Qwest use total investment and total in
- 24 plant, and I believe they're calling it total investment
- 25 here.

19

- Q. Let's talk about how a person calculates a TIF, and you can correct me if I'm wrong here, but if a person had the information sufficient to determine the ratio of material cost to installed equipment cost, then a person could calculate the effective TIF; is that correct?
- 7 A. I think that if I answered yes to that, I 8 would give the wrong impression, because that's not 9 quite precisely what happens. This TIF factor --
- 10 Q. I want you to finish your explanation, and 11 then maybe I will go back and clarify my question, 12 because I think you're going to answer something that I 13 didn't ask, but I will let you finish your explanation.
- 14 A. What I was going to do, and I won't answer 15 this if you don't think it's appropriate, but I was 16 going to list the various items that are included in a 17 TIF factor.
- 18 Q. That's fine, because that will take care of a 19 later question.
 - A. Okay.
- 21 Q. Okay.
- $\,$ 22 $\,$ $\,$ A. $\,$ The various items that are included in a TIF
- 23 factor are vendor labor cost, the labor that the
- 24 telephone company incurs in bringing a piece of
- 25 equipment on line, that's called Telco labor. Then

1 there's an element for a testing factor. Then there's a sales tax. Then there's a factor in there to recognize the need or a power equipment loading. Then there's an 4 element for warehousing, that is holding equipment in 5 the warehouse. And then there's a factor in there for 6 transportation of the equipment. That would be charged 7 by the -- probably by the supplier. And then lastly, 8 there's a factor for a thing called IDC, which is 9 interest during construction, and that's kind of like an 10 allowance for funds used during construction. So all of 11 these factors play into this "TIF element". 12 And as I understand the company's approach to 13 developing these TIFs, they go to basically the CPR 14 records or the continuing property records for the company, and they take a piece of equipment, and they 16 say, okay, this is the total cost, which includes all of 17 those various elements, and then they separate out from 18 that the material cost, and then divide the total cost 19 by the material cost, and they get a factor which when 20 multiplied by a material number gives an in plant or 21 total investment number for purposes of these cost 22 studies. 23

Q. And I think I heard you say that one can calculate a TIF if one has the information sufficient to determine the ratio of the material cost to the

- 1 installed equipment cost?
- A. Yes, right, but the key point, I didn't want to leave the impression that TIF is labor only, you know.
- 5 Q. Fair enough.
 - A. It's a whole bunch of stuff.
- 7 Q. Fair enough. Is it correct that the standard 8 that you used to evaluate Qwest's TIFs was your own 9 experience in the industry?
- 10 A. Yes, it is, and that's not experience that I 11 gained in 1975. It's experience that I have gained 12 since 1996 basically.
 - Q. Is that with Vtel?
- 14 A. Vtel, GCI Communication, Verizon.
- Q. Let me ask you to turn to a document which I no longer seem to have, Exhibit 1339 and 1343, two documents that Qwest identified as cross-examination exhibits, and I will tell you that they are the Joint CLEC's responses to Qwest's Data Requests 9 and 14.
- A. Judging from what you have just told me, these things are numbered sequentially? JUDGE BERG: The numbering doesn't -- yes, what you're -- as presented, they were numbered sequentially.
- THE WITNESS: Okay.

03606 1 JUDGE BERG: However, the requests themselves 2 are not sequential. THE WITNESS: Yes, I understand that. JUDGE BERG: But the list should be 4 5 sequential. 6 THE WITNESS: But the exhibit list is 7 sequential. 8 JUDGE BERG: Yes. 9 THE WITNESS: Okay, that way I won't have to 10 keep asking for numbers. 11 JUDGE BERG: I think you're probably working 12 off of the same list that was given to the Commission at 13 the time that we assigned numbers. 14 BY MS. ANDERL: Mr. Weiss, look at Exhibit 1339 for me, if 15 Q. you would, which is Request and Response Number 9, did 17 you participate in the preparation of that response? 18 CHAIRWOMAN SHOWALTER: Can we just make sure 19 we're all on the same page, because this Exhibit 1339 20 actually says Qwest Request Number 1, but then it says 21 Request Number 9 on this page. 22 MS. ANDERL: Yes, you're right, I apologize 23 for that. I think the CLECs when they reproduced this 24 and numbered it must have been referring to set number

25 1.

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03607
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              CHAIRWOMAN SHOWALTER: Okay.
              MS. ANDERL: That's all I can think of.
              MS. STEELE: Or it was a typographical error,
4 which is probably what happened.
              CHAIRWOMAN SHOWALTER: Well, maybe you could
6 just read what the request was so we all know that we
7 are on the same page.
8 BY MS. ANDERL:
9
        Q. Mr. Weiss, do you see the question, please
10 provide any and all support for Mr. Weiss's proposal for
11 the 1.40 and 1.20 TIFs as well as the 0.06 additive, and
12 it goes on?
13
        Α.
              Yes, I see that.
14
              Okay. Did you participate in the preparation
        Q.
15 of the response that's shown on that document?
16
              I wrote it.
17
              MS. ANDERL: Your Honor, we would move the
18 admission of Exhibit 1339.
19
              MS. STEELE: No objection.
20
              JUDGE BERG: It's admitted.
21 BY MS. ANDERL:
22
             Turn then, if you would, Mr. Weiss, to
23 Exhibit 1343, which says Qwest Request Number 14. Did
24 you participate in the preparation of that response?
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A. Yes, and you will note that I did identify

- 1 those carriers for you earlier.
- Q. That was my next question, GCI, Vtel, and 3 Verizon?
- 4 Α. Yes.
- 5 Ο. Are the carriers to which you're referring?
- 6 Α.
- 7 When did your contractual obligations which Q. 8 did not allow you to disclose the names of those 9 carriers change?
- 10 Α. When I called them and said, look, do you 11 guys mind if I tell somebody that, you know, that I drew 12 some of my experience from your company.
 - Q. When did you do that?
- 14 As far as Vtel was concerned, it was about a Α. 15 week and a half ago, I guess. They called me and wanted 16 me to do some more work for them, which I couldn't do, 17 so I took the opportunity to ask them then. As far as 18 Verizon is concerned, it's well known public record that 19 I worked with Verizon in -- not with Verizon, but
- 20 against Verizon I guess in Rhode Island and Vermont.
- 21 And then as far as GCI is concerned, about a week and a
- 22 half ago.
- When did the contractual obligation not to Q. 24 disclose Vtel begin?
- A. 25 As far as Vtel was concerned, it began on

- 1 October the 1st, 1997, and it ended on I believe it was 2 March the 31st, 2000.
 - Q. Mr. --
- A. Well, the obligation not to divulge
- 5 information that I learned from them was ongoing until 6 such time as they released me from it.
- Q. When did the obligation not to disclose that they were one of the sources of your experience, when did that occur?
- 10 A. Because I felt like you were entitled to it, 11 so I asked them for it.
- 12 Q. Right, but when did the obligation to not 13 disclose them begin?
 - A. For Vtel, it was on October the 1st, 1997.
- 15 Q. Mr. Weiss, did you testify in a docket
- 16 commonly or occasionally referred to as the held order 17 docket in New Mexico?
- 18 A. Oh, yes.
- 19 Q. Okay. Was that in 1998, to the best of your 20 recollection?
- 21 A. I don't know specifically when it was, but I 22 do remember the docket, yes.
- 23 Q. And do you recall whether or not in 1998 you 24 disclosed on the record under cross-examination that you
- 25 were a consultant to Vtel?

- A. I didn't know that. I have told various people that I was a consultant to Vtel, but I did never tell -- I never told anybody specifically what I learned at Vtel until Vtel told me I could.
- 5 Q. How big is GCI?
- 6 A. I don't know what you mean by how big.
- 7 Q. Is GCI a telecommunications company?
- 8 A. Yes, and a cable provider.
- 9 Q. Are they a CLEC?
- 10 A. Yes.
- 11 Q. How many customers do they have?
- 12 A. I haven't discussed that with them in a long 13 time; I don't know.
- 14 Q. How many lines do they serve?
- 15 A. I don't know.
- 16 Q. How many switches do they have?
- 17 A. The last I heard, they -- I can't reveal that
- 18 information. I regret that I can't reveal that
- 19 information.
- 20 Q. Do you know whether they operate in any state
- 21 other than Alaska?
- 22 A. I don't know that they operate any place but
- 23 in Alaska.
- MS. ANDERL: Your Honor, if I neglected to
- 25 move the admission of 1343, I will do so at this time.

8

9

25 loadings.

- 1 MS. STEELE: No objection. JUDGE BERG: It's admitted.
- 3 BY MS. ANDERL:
- Mr. Weiss, do you believe that the experience Q. 5 that you obtained from your work in connection with 6 Verizon, GCI, and Vtel gave you valuable insights into 7 what an appropriate TIF would be?
 - Naturally, yes. Α.
- Q. And do you believe that that experience gave 10 you insights specifically into what an appropriate TIF 11 would be for an RBOC such as Qwest?
- 12 Well, it -- certainly. All telephone 13 companies have pretty much the same arrangements with 14 suppliers as the others do. Most particularly, the larger they are, the lower the TIFs would be. And I have absolute personal experience that I will quote that 17 if you go to the records of Vermont Telephone Company 18 and you look at the continuing property records, that is 19 that's the official document of their investment, the 20 total installed or the total investment factor for that 21 company is in the range of from 1.1 to 1.15, and it is a 22 specific, well, it averages 1.2, or 1.12, I'm sorry, 1.12. That means that 88% of the investment that they 24 have on their books is equipment. 12% are these various

- 1 Now Vtel and most companies of which I'm 2 aware does not load investment for IDC, because interest during construction doesn't have to be loaded. This 4 company does.
- 5 Ο. Mr. Weiss, would you agree that the more data 6 points you could obtain on the issue of the appropriate 7 TIF factor, the more reliable your recommendation would 8 be?
- Α. Oh, absolutely, and I'm not, you know, my 10 experience dates back to the late '70's, and I have been 11 looking at these issues since that time. I have only 12 quoted for you the most recent experience because I 13 thought it was the most relevant. But as you well know, 14 my experience in the telephone industry, especially in costing, goes all the way back to 1970.
- And in terms of the relevance of your Q. 17 experience to your recommendation here today, does it 18 matter in your view that some of the companies upon which you base your opinion are not necessarily 20 comparable to Qwest in terms of size or customer base?
- They are comparable to -- they may not be --21 22 if they are or are not is irrelevant. What is relevant is that they purchase their equipment from the same 24 suppliers under the same general terms. That is to say 25 they get pretty much the same discounts, at least the

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- 1 large companies do, they have the same arrangements for 2 installation and so forth.
- Q. Mr. Weiss, could you please turn to
 Cross-examination Exhibit 1337 for identification, which
 Joint CLEC's responses to Qwest Data Request Number
 6 6.
 - A. I have that.
- Q. And can you tell me whether or not that's a true and correct response to the request?
- 10 A. It's true and correct, yes.
 - MS. ANDERL: Your Honor, we would move 1337.
- MS. STEELE: We have the same objection to
- 13 this that we had to exhibit I believe it was 1338, and
- 14 that is that the cost experienced by the Joint
- 15 Intervenors is not relevant, and the fact that the joint
- 16 intervenors objected to a data request is itself not
- 17 relevant to this proceeding.
- 18 MS. ANDERL: And we have the same response,
- 19 Your Honor.
- 20 JUDGE BERG: The Commission always strives to
- 21 base its decisions on actual networks, so the objection
- 22 to the admission itself is overruled, and it will just
- 23 be a matter of what weight to attach to the fact an
- 24 objection was made in the first place.
- MS. ANDERL: Thank you, Your Honor.

1 BY MS. ANDERL:

- Q. Mr. Weiss, you can see from Exhibit 1337 that Qwest attempted to obtain information which would have enabled a person to calculate the CLEC's effective TIFs, and Qwest did not obtain that information. Let me ask you if you attempted to obtain that information from any of your clients.
 - A. No, I did not. It wasn't relevant.
- 9 Q. Would you agree that the type of equipment 10 that's in use will have an impact on the appropriate 11 TIF?
- 12 A. You mean that, by type of equipment, you mean 13 equipment that's usage sensitive versus equipment that's 14 not or meaning, for example, equipment such as relay 15 racks which would not be usage sensitive, whereas line 16 cards would be, yes, I would agree that there is a 17 difference there.
- 18 Q. Would you agree that TIFs for copper based 19 equipment are generally higher than those for fiber 20 based equipment?
- A. Well, as I indicated before, my experience puts the TIFs in the -- in the ranges that I cited in this testimony, and that's a general number. It applies to electronic equipment primarily. It doesn't apply to copper cable necessarily. In fact, I did not look at

- 1 TIFs for copper cable in this case.
- Q. You earlier identified the components that go into a TIF and you agreed that for some equipment, there's warehousing expense?
- 5 A. There's more warehousing expense for outside 6 plant copper than there is for this electronic equipment 7 we're dealing with. That's why my number is so small.
- 8 Q. And we're off the distinction between copper 9 and fiber and just talking generally again. Did you 10 agree that some equipment needs to be warehoused?
- 11 A. Some equipment is warehoused. Whether it
 12 needs to be warehoused is a question that I still don't
 13 believe is answered. Under a JIT arrangement, the
 14 equipment would not have to be warehoused, and that's
 15 the arrangement that should apply on a forward looking
 16 basis. Here I have allowed for a small amount of
 17 warehousing cost to be applied to certain of the
 18 equipment that is at issue in this case.
 - Q. Did Vtel warehouse equipment?
- A. No, we were pretty much a JIT operation, and we were putting in equipment, like I told you, I think we were -- we even installed a DMS 100 switch, which is the Nortel big deal switch, digital switch, spent \$1 Million on that thing over three years, and we didn't warehouse a single drop of it.

- 1 Q. Did you have a warehouse?
- 2 A. There's a warehouse area in the company for 3 keeping copper cable in.
 - Q. Was there ever any copper cable in there?
- 5 A. Certainly there was. Yeah, we would keep 6 drop in there and small cables and C wire and things of 7 that nature.
- 8 Q. Would you agree that an appropriate component 9 of a TIF is also occasionally transportation costs?
- 10 A. Transportation costs to the extent that 11 they're identifiable from an invoice are elements of a 12 TIF if you don't account for them someplace else.
- Q. And if you don't account for material testing someplace else, are those also appropriately an element of a TIF?
- A. Well, I disagree with your -- with your characterization of material testing. I believe that the testing here is circuit testing. The impression that you leave is that when equipment comes in, you test it to see if it's any good before you send it back. That's not what happens. You install the equipment, then test it.
- Q. So instead of material testing, would you say that the correct way to say that is equipment testing?
- 25 A. I will buy that.

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03617
             Turning to your Exhibit 1330, your testimony,
 2 page 18, sorry, this is 1330, your October 23rd
3 testimony.
        Α.
              I have that.
5
              On the very top of page 18, the sentence that
6 started at the bottom of page 17 continues on, it says,
7 these ranges, and that's your recommendation for TIFs,
8 assume that the TIF includes sales taxes, Telco
9 engineering, and OEM installation charges; is that
10 correct?
11
        Α.
              Yes.
12
        Q.
              And that your --
13
        Α.
              My TIFs do not incorporate the IDC element,
14 for example.
              Okay, we're going to get there.
15
        Q.
16
        Α.
              Okay.
17
              What is OEM installation?
        Q.
```

Original equipment manufacturer.

Q. What's in -A. You call it vendor installation.
Q. What's included in OEM or vendor

18

Α.

- 22 installation?
 23 A. That's the labor that it takes for
- A. That's the labor that it takes for the installation personnel that are hired by the manufacturer to install the equipment. For example,

- Northern Tel or Nortel installs DMS 100 switches using their own personnel, and that would be the vendor installation or OEM installation, personnel.
- Q. And what type of costs are included in the Telco engineering?
- A. To the extent that telephone company personnel are involved in engineering at all, they may prepare drawings to be sent to the OEM for their use in determining where to install the equipment, how to install it, what needs to be done to rearrange, and so forth and so on. It's a relatively minor element in the TIF, or it should be.
- 13 Q. And your TIFs also reflect or include an 14 assumption for sales taxes?
- 15 A. Yes, sales taxes are a clear element of cost, 16 and they're capitalized, and they belong in a TIF.
- 17 Q. Does your TIF include anything other than 18 sales tax, Telco engineering, and OEM installation?
- 19 A. Well, to go through it, vendor labor 20 obviously is in there, and that's OEM labor. Telco 21 labor is in there. The testing element is in there, as 22 is the sales tax.
- Q. Where is the testing?
- 24 A. Well, I don't say it. Maybe I should have 25 said et cetera in that sentence. But the fact of the

- 1 matter is that to the extent that there's any power or 2 testing that's done, it's included in there. When the 3 company capitalizes anything on its books of account, 4 it's usually identified in the CPR records with a 5 specific code, and I, you know, I didn't identify every 6 one of the elements that were in these TIFs.
 - Q. Now your .06 add on, what does that reflect?
- 8 A. That reflects the differential between 9 warehoused and non-warehoused TIF.
- 10 Q. And does your TIF include transportation 11 costs?
- 12 A. Yes.
- Q. Where is that?
- A. It's in there. As I said, I didn't delineate each and every item of the TIF, but when you go to the records for any company, the item is in there. When I quoted Vtel's TIF just a few minutes ago at 1.12, that included all of those items. What it does not include is an IDC interest during construction, because IDC should not be accrued against this plant.
- 21 Q. Is there anything else that Qwest includes 22 that you do not include in the TIF?
- 23 A. No, IDC is definitely the only one that I -24 I do not permit in a TIF, if you will, to the extent I 25 have that capability.

- 1 Q. Can you quantify the difference between a TIF 2 that includes an IDF and one that doesn't?
- A. I can.
- 4 Q. On IDC?
- 5 A. I can, but I can't do it here. I could do it 6 elsewhere. The information I have on it is specific to 7 Qwest, and it's covered by a protective agreement.
 - Q. In this state?
- 9 A. Not in this state.
- 10 Q. Let's talk about your errata testimony,
- 11 Mr. Weiss, and for purposes of these questions, ${\tt I'm}$
- 12 going to ask you to go to two exhibits and compare
- 13 pages. The first exhibit is 1331, page nine.
- 14 A. 1331, I have that, 1331, page nine.
- Q. Oh, I'm sorry, did I say 1331, I misspoke.
- 16 1333, no, yeah, hang on, hang on, ladon't trust
- 17 my own notes. 1333, it's your DS1 testimony.
 18 A. October 31?
- 19 Q. Yes.
- Q. ies.
- 20 A. Page nine?
- Q. Page nine. When you get there, there should
- 22 be a table number two filling up the top half of the
- 23 page.
- 24 A. I have that.
- Q. Okay. And then also if you would turn to

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03621
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- 1 Exhibit E-1346, which is your April 12th errata.
- 2 A. I have that.
- 3 Q. That's on page -- turn to page two there, if 4 you would.
- 5 A. Okay.
- 6 Q. And you will see a table number one revised?
 - A. Yes, I have it.
- 8 Q. Is it correct that table number two, Exhibit 9 1333, reflects your original recommendation, and table 10 number one revised reflects your current recommendation?
- 11 A. Yes, table number two in 1333 at page nine 12 shows a category 1 cost of \$2,350.12 and a category 2 of 13 \$49.10.
- 14 Q. Those were some of the numbers that we 15 weren't going to read into the record.
- A. No, no, no, they're my numbers.
- 17 Q. Okay.
- 18 A. They're not your numbers; they're my numbers.
- 19 Q. Okay, that's true, they're your adjustments,
- 20 that's fine.
- 21 A. So I haven't violated --
- 22 Q. Just so that we are all on the same page,
- 23 that's fine.
- A. Do you agree that I didn't violate the
- 25 agreement?

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03622
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- Q. To the extent, Mr. Weiss, that you only disclose your own numbers, not Qwest's numbers, I'm fine with that.
- 4 A. Okay.
- 5 Q. Let me ask you some questions here. Is it 6 correct that the adjusted investment on Exhibit C-1333,
- 7 table 2, reflects three different types of adjustments, 8 fill factor?
 - A. (Nodding head.)
- 10 Q. Is that a yes?
- 11 A. Yes, that's correct.
- 12 Q. TIF adjustments?
- 13 A. That's correct.
- 14 Q. And also the assumption that no copper
- 15 architecture will be used?
- 16 A. That's correct.
- 17 Q. And is it correct then that on Exhibit
- 18 E-1346, table number 1 revised, reflects only two
- 19 adjustments, which is TIFs and fill factors?
- 20 A. That's correct.
- Q. Mr. Weiss, would you also agree with me that
- 22 the largest single change to the investment shows up in
- 23 FRC or field reporting code 257-C?
- 24 A. Yes.
- Q. Do you know what CCT stands for?

- 1 A. Circuit -- that's the general industry 2 abbreviation for circuit.
- 3 Q. It's digital circuit equipment?
- 4 A. Yes.
- 5 Q. And did you undertake to quantify how much of 6 your adjustment relates to your fill adjustment and how 7 much of the dollar amount adjustment relates to your TIF 8 adjustment?
 - A. No, I didn't attempt to do that.
- 11 reporting code 357-C; is that correct?
- 12 A. I adjusted -- yes, I did.
- 13 Q. Okay. And what is that type of equipment?
- 14 A. That's circuit equipment as well.
- Q. What's the difference between 357 and 257?
- 16 A. One of them is premises, and one of them is 17 central office.
- 18 Q. Okay.
- 19 A. 257 is central office, I believe, and 357 is 20 premises.
- Q. Customer premises?
- 22 A. I mean customer premises.
- Q. Keep those documents, because I probably will
- 24 be coming back to them to ask some questions. But now
- 25 if you will please flip to your Exhibit 1330.

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03624

1 A. That's the original testimony?

2 O. That's correct, October 23rd,
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Q. That's correct, October 23rd, page 11, do you

3 see --

- A. Yes, I have that.
- 5 Q. Do you see the table at the bottom of the 6 page?
- 7 A. Yes.
- 8 Q. The first line on that table is field 9 reporting code or account 357-C, and you did not make an 10 adjustment to the Qwest original investment for that 11 equipment; is that correct?
- 12 A. I don't remember. I would have to go back 13 and look at the computer file. What I did here was to 14 take your computer program and run would be the network 15 access channel program, NAC, and ran my figures or my 16 revised TIFs and fill factors into it.
- 17 Q. Did you do that, or did Mr. Klick or 18 Mr. Pitkin do that for you?
- 19 A. No, I did it.
- Q. Do you see that the Qwest original investment and the adjusted investment for 357-C is the same?
- A. Yes, I don't know why, but I could certainly find out for you. I would have to go into the program and find out.
- Q. You don't have a recollection today of

19

- 1 whether you intentionally didn't make an adjustment?
- 2 A. No, I did not intentionally not make an adjustment.
- Q. Okay, that was a lot of negatives. So what you're telling me is there's nothing special about 357-C that made you leave it alone?
- 7 A. No, not unless there is in the program. You 8 know, to get behind those programs would have taken me 9 an awful lot of extra effort, that I just assumed that 10 the programs were operating correctly and plugged my 11 figures into them.
- 12 Q. I may not have too many more questions on 13 these tables. Let me see if I come back to any.

14 Let me talk to you about the change in 15 position that you reflected in your Exhibit E-1345,

16 which was your errata testimony dated March 26th.

- 17 A. There's a typographical error in that. Can I 18 change that?
 - Q. Sure, tell us what it is.
- 20 A. It's about line 20, combinatioun, you have to 21 strike the U I think.
- 22 Q. Oh, okay.
- JUDGE BERG: I thought we were bilingual.
- 24 THE WITNESS: Nice pun.
- 25 BY MS. ANDERL:

- Q. Since we're on those two pages, and that's E-1345, the March 26th errata, is it correct that --
- B A. 1345?
- Q. Yeah. Is it correct that that table, the table on the unnumbered page, is not applicable to your recommendation in this proceeding?
- 7 A. It is no longer applicable, yes. That was 8 changed by virtue of my testimony submitted on April the 9 12th.
- 10 Q. Now at the time that you filed your testimony 11 in October of 2000, both your DS1 testimony on October 12 31st of 2000, is it correct that you believed at that 13 time that a forward looking network for the provision of 14 DS1 capable loops would not contain any copper based 15 architectures?
- A. That was the basic position there, and that position was based strictly on an engineering interpretation of the word obsolete. After I read Dick Buckley's testimony, I kind of went back and looked at the FCC's rules and decided that, well, you know, he's got a point as far as some of this capacity could be provided using the TELRIC cable. Because the FCC refers to something along the reasonably foreseeable future at some point in time, and that's not an unrealistic position for him to take relative to the reasonably

- 1 foreseeable future, so I acceded to his criticisms and 2 changed my testimony.
- 3 Q. Prior to that time, did you believe copper to 4 be either not forward looking or an obsolete 5 architecture?
- A. Well, as I indicated to you before, I looked at -- the word obsolete I was interpreting from an engineering perspective and not a regulatory perspective in terms of setting costs.
- 10 Q. Mr. Weiss, did you make a recommendation in 11 the Vermont Public Service Board proceeding that DS1s 12 should not be provided on copper because copper is an 13 obsolete architecture?
- A. I didn't, Verizon did, or Bell Atlantic did.
 Bell Atlantic has since changed their position, I might
 add. Bell Atlantic had specific plans to provide all of
 their loop capacity using optical fibers, their feeder
 capacity using optical fibers on a going forward basis
 when they filed that case in Vermont.
- Q. So did you make any recommendations with regard to the appropriate architecture for provisioning DS1s?
- 23 A. I did not change their recommendation. Put 24 it that way.
- 25 Q. And in connection --

- Α. I will now though, because they have changed 2 their mind.
- In connection with the Rhode Island Q. 4 proceeding, did you make any recommendations to the 5 Rhode Island Commission with regard to the appropriate
- 6 architectures for the --
 - Α. Same answer.
 - Q. -- provision of DS1 capable loops?
- 9 Α. Same answer, they used fully fiber feeder 10 network, and I did not except to that.
- 11 You did not? Q.
- 12 Α. Except.
 - Q. E-X?
- 13
- 14 Α. E-X-C-E-P-T.
- 15 What about in the arbitration proceeding in Q. 16 New Mexico, did you make any recommendations with regard 17 to DS1 architectures?
- 18 That's been a while ago, I don't remember Α. 19 what was involved in that case. I remember having a 20 battle with the attorney there, but I don't remember, 21 the Qwest attorney, but I don't remember specifically 22 what it was about.
- What about in Alaska, did you make any Ο. 24 recommendations with regard to the appropriate --
- 25 A. In Alaska I believe we were proposing --

- 1 actually, in Alaska I believe that the -- the incumbent 2 up there was offering to provide it over -- strictly 3 over digital facilities.
- 4 Q. And you did not make a contrary 5 recommendation?
- A. Well, actually, it's -- see, Alaska, that was a -- I don't even know that you would characterize it as, an arbitration. You know, it was a bunch of guys sitting around a table trying to decide what price to charge, and there were ladies there too.
 - Q. It sounds like a negotiation.
- 12 A. It was, it was more in the line of a 13 negotiation, but they did characterize it as an 14 arbitration.
- Q. Now in light of your agreement for purposes of this proceeding with Mr. Buckley's testimony in connection with the copper architectures, did you perform any analysis as to whether or not the TIFs associated with the material investment should change because the copper --
 - A. I'm sorry, I didn't get the full question.
- Q. I might not have had a chance to finish it, but let me just ask it again. You're now agreeing that Qwest's copper architectures for the provision of DS1s can be used; is that correct?

- 1 A. Yes.
- Q. And you have also agreed with the weightings assigned to them; is that correct?
- A. I was going back to Qwest's proposed weightings, yes.
- 6 Q. If you have agreed is too strong of a word, 7 then you don't oppose that; is that right?
 - A. I don't oppose that, that's correct.
- 9 Q. Now did you perform any analysis to determine 10 whether you needed to change your recommendation on the 11 TIFs based on the inclusion of copper based 12 architectures?
- 13 A. No, because my recommendations in this case 14 did not, you know, I was assigned to look at the 15 electronic equipment, and I didn't change any of the 16 TIFs relative to the copper cable.
- 17 Q. You did change the fills relative to the 18 copper though, didn't you?
- 19 A. I don't recall doing it. Maybe John did, 20 John Klick. I don't know, I don't remember. If I went 21 to an 85% fill, which I think I did, I think you're 22 correct. You had a 65% fill in, and I put in 85%, yes, 23 that's correct.
- Q. But it's your testimony that you didn't change Qwest's TIFs on the cable?

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03631
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- 1 A. I don't believe I did. I don't know, I don't think I did.
- Q. But you did on all of the circuit equipment or electronic equipment?
- 5 A. I stand corrected. I did, I changed the
- 6 TIFs, yes, I did, I changed the TIFs on the copper as 7 well.
- 8 Q. Did you change them to 1.4?
- 9 A. Yes, I did, and 1.2.
- 10 Q. Okay.
- 11 A. Well, not 1.2, because 1.2 doesn't apply to
- 12 copper cable.
- Q. So it's actually 1.46?
- 14 A. Yes.
- 15 Q. Because the .46 would apply to copper?
- 16 A. Yes.
- 17 Q. Okay. Turning very briefly to your analysis
- 18 of the Qwest's transport model, do you recall preparing
- 19 a small --
- 20 A. Could you repeat that?
- 21 Q. -- small amount of testimony on that?
- 22 A. Yes.
- Q. Is it fair to say that the modifications you
- 24 made to the transport cost study are the same as those
- 25 that you recommend for the DS1 and DS3 capable loops?

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03632
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- 1 A. Yes. I did not -- I was not able to -- was 2 not able to really understand that model as well as I 3 would like to have, because it was very difficult to 4 open and manipulate, but that -- I was able to do that 5 at least.
- 6 Q. Were you able to adjust the fill?
 - A. I believe so, yes.
- 8 Q. And did you adjust it to 85%?
- 9 A. Yes.
- 10 Q. Okay.
- 11 A. Yes.
- 12 Q. Were you able to change the TIFs?
- 13 A. Yes.
- 14 Q. And did you reduce those to your recommended
- 15 level?
- 16 A. I did.
- 17 Q. I think we're in the home stretch here,
- 18 Mr. Weiss. Let's talk about nonrecurring costs, and for
- 19 that eventually I will ask you to look at Exhibit
- 20 C-1331, but I have some preliminary questions first.
- 21 A. Everything in 1331 is proprietary, including 22 my changes evidently?
- Q. Are you asking me?
- 24 A. Well, I don't know of anybody else I could
- 25 find that out from.

11

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- I will try to ask you questions in connection 2 with 1331 that don't require you to disclose --
- Α. Well, the problem is that I have eliminated 4 certain specific things here that if I mention, would 5 that be in violation of the agreement not to divulge 6 proprietary information?
- 7 Q. Well, Mr. Weiss, I'm going to try to ask you 8 questions. In general, I don't believe that Qwest holds 9 the work item descriptions to be confidential.
 - Α. Okay, that's good.
 - Q. But rather the times and the probabilities.
- 12 Α. Okay, that's fine.
- 13 Q. So as we will shortly talk about the 14 elimination of the testing function, it's going to be okay to do that on the public record. 15
 - Okay. Α.
- 17 Q. Now is it correct that the Qwest nonrecurring 18 costs that we're considering in this case are 19 nonrecurring costs that are associated with individuals 20 performing certain tasks?
 - Individuals or groups of individuals. Α.
- 22 And in order to correctly estimate Q. 23 nonrecurring costs, would a person necessarily be
- 24 required to accurately identify the tasks performed?
- 25 A. Yes, they would have to do a rather complete

- 1 job of identifying the tasks, but not overidentifying them, as I think you have in this case.
- Q. And would a person also necessarily need to 4 accurately estimate the time required to perform those 5 tasks?
 - Α. Yes.
- 7 Q. And will some of those estimates necessarily 8 be averages?
- 9 Α. Well, I don't know precisely how you 10 developed your numbers, but I have a fairly good idea 11 that you did not use weighted averages. You used point 12 estimates, if I recall, and I did -- would not agree 13 with that.
 - Q. What's a point estimate?
- 14 15 A point estimate is where you say, okay, you Α. 16 might take five or six people and say, what's the 17 number, what do you think it's going to take to do this. 18 And one of them or two of them say two, and two of them 19 say four, and a third one says three, I mean a fifth one 20 says three. You would average that out to a point 21 estimate of three. I wouldn't agree with that 22 necessarily. I would subscribe to a different means of
- 23 determining those numbers than just simply coming up 24 with a point estimate, much the way I did it in Vermont.
- 25 It's called -- it's a process called task oriented

- 1 costing.
 - Do you believe that as a starting point, it is reasonable to obtain time estimates for the tasks from the people who actually perform the work?
- Well, that's certainly one of the -- one of 6 the sources of information, but I also think that it 7 might be reasonable to look at what Qwest pays to have 8 the same work done by somebody from the outside, which 9 obviously Qwest did not do in this case.
 - Q. Did you?
- A. I did it in Vermont, yes. I didn't do it for 12 Qwest obviously, because I don't have access to that 13 information.
- 14 Q. Do you think it's unreasonable for a 15 nonrecurring cost study to start with time estimates which are obtained from the people who actually perform 17 the work?
- 18 Well, I don't think it's unreasonable to do Α. 19 that. However, you have to consider that -- and this I 20 derived directly from my experience at GTE. I was on a 21 team that was designed at one point to try to reorganize the company, and one of the things that we did was to go 23 through the system and ask people questions. Well, what 24 we found out was -- questions along these same lines, 25 how long does it take to do this activity and that

17

1 activity.

It was interesting to note that we got
answers from the people, but they also told others that
they were afraid if they didn't give a reasonably
lengthy or, you know, inflate the time a little bit,
they would lose their jobs or somehow they would be out
a job somewhere. So they had a vested interest in kind
of fudging the numbers a little bit. And I'm not so
sure that this doesn't happen with these SMEs.

- 10 Q. So is it unreasonable in your view, 11 Mr. Weiss?
- 12 A. I said no, that it's not unreasonable, but 13 you have to take into account the fact that you may have 14 some biased estimating going on there. That's why I use 15 the TOC technique, which is a weighted average 16 technique.
 - Q. In Vermont?
- 18 A. I use it no matter where. I have used it 19 with Verizon.
- 20 O. You didn't use it here?
- A. No, you know, here we had what, six weeks to do this stuff, and I didn't have any opportunity to do that. And besides, you would not have let me interview your people about certain of these things, I feel reasonably sure.

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13

- Did you review the data request responses that Qwest provided to the Joint CLECs?
- Α. Yes.
- Are you familiar with the document that's Q. 5 been identified as Exhibit C-1040 or 1024, I have taxes 6 on my mind, 1024 that contains the backup for Qwest's 7 nonrecurring cost estimates?
- 8 I probably did. It's been, you know, close Α. 9 to six months ago now.
- 10 Did you review it more recently than that in Q. 11 preparation for your testimony today?
 - Α. No, I did not.
- Q. Do you recall whether or not there were 14 individual employees identified by name on that backup?
 - I think there were, yeah. A.
- 16 Your first criticism of the Qwest Q. 17 nonrecurring cost study, and granted this was some time 18 ago, but let's kind of walk through it, was that the 19 nonrecurring costs inappropriately included disconnect 20 costs; do you recall --
- Correct, and as I understand Ms. Million's 21 22 testimony, she has backed that out.
- Q. That was my next question. Is it AT&T's or 24 your client's position that the disconnect costs 25 shouldn't be paid or that they just should be separately

1 identified?

- A. Well, they shouldn't be paid, I think. The reasoning behind that or the logic behind that reasoning is that by virtue of the fact that you disconnect from a CLEC, the likelihood is that you're going to pick up the customer, and you're the one that benefits from the disconnection, not the CLEC.
- 8 Q. So if a customer disconnects from a CLEC and 9 goes to another CLEC, is it appropriate for the first 10 CLEC to pay the disconnect costs?
- 11 A. No, they pay the connection fee, which is 12 appropriate for them.
- Q. If an end user customer disconnects from CLEC one on the loop that CLEC one is leasing from Qwest and wants to connect to CLEC number two, is it your testimony that neither CLEC number one nor CLEC number two ought to pay any costs associated with the disconnect?
- 19 A. If anybody would pay for the disconnect, 20 which I don't agree should be done for the reason that I 21 just cited, but if anybody was to pay for it, it would 22 be the gaining CLEC.
- 23 Q. And would they pay that in the -- when would 24 they pay that?
- 25 A. Well, that is an interesting question. I

23

1 think that if there was any disconnection fee assessed, it would be assessed at the time of the disconnection. And, well, then you would argue, well, you know, we're 4 not going to see that money, because the guy is gone. And I would disagree with that, because these 6 CLECs aren't in the business like a residential customer 7 takes telephone service. These guys are in for the long 8 haul. They recognize that they have a responsibility to 9 you. And to the extent that they are owed -- that they 10 have to pay disconnection charges, I'm sure that they 11 pay them if that's what the Commission requires at the 12 time of disconnection.

- Q. So the connecting CLEC in your view should 14 pay the connection costs associated with installing the new service and also the disconnection costs associated 16 with having acquired that customer from somebody else?
- 17 If there are disconnection charges, if this 18 Commission decides that there will be disconnection 19 charges, then the disconnection charges should be 20 applied at the time of disconnection.
- And they ought to be paid by the CLEC 21 Q. 22 acquiring the customer?
 - When the disconnection occurs, yes. Α.
- 2.4 We talked earlier about your recommendations Q. 25 in connection with OSS upgrades, and I asked you if you

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12

- 1 recommended that Qwest upgrade its OSS beyond that which
- 2 is necessary to simply allow the CLECs access and
- 3 include upgrades that included additional mechanization.
- 4 Do you recall those questions?
 - A. I recall questions along those lines, yes.
- 6 Q. On Exhibit 1330, your direct testimony from 7 October 23rd, page 19, lines 1 and 2.
 - A. I have that.
- 9 Q. You state that automated OSS systems are 10 available that would be used in a forward looking 11 environment. Do you see that?
 - A. Used on a forward looking basis, yes.
- Q. Is it your testimony that Qwest's current OSS is automated in the manner that you referred to on lines one and two?
- 16 A. It's not my testimony that Qwest's current 17 OSS system is that way, but I do know that there are 18 such systems out there that are being tested right now 19 in the Northeast.
 - Q. Can you identify a manufacturer name?
- 21 A. No, I don't know that name by manufacturer.
- 22 Q. Okay.
- 23 A. I did know it, but I just don't recall.
- Q. And to your knowledge, those systems are currently in the testing stages?

- 1 A. Yes, that's correct.
- Q. Did you perform any cost estimate for what it would cost to upgrade Qwest's OSS to comport with your forward looking recommendation?
- 5 A. I didn't. I didn't do any analysis of 6 Qwest's OSS. That was not part of my job here.
- 7 Q. Okay. Let's get into the nonrecurring cost 8 study for just a little bit, Exhibit 1331. Let's make 9 sure we all have the same pagination. In very tiny 10 print on the lower right-hand corner, my document says 11 page number of 93.
- 12 A. Yes, that's correct.
 - Q. Is that what you have as well?
- 14 A. Yes.
- 15 Q. Would you turn to page 4 of 93, please.
- 16 A. I have that.
- 17 Q. Do you see that the first line under the 18 dashed line near the top of the page says header, and 19 then it says unbundled distribution subloop first?
- 20 A. Yes, I see that.
- 21 Q. Okay. And is it your understanding then that
- 22 this is the nonrecurring cost analysis for the
- 23 nonrecurring charges of installing a distribution
- 24 subloop?
- 25 A. The first one, yes, not a subsequent one.

- Q. Right. And then just so that we're all familiar with how to read this document, about halfway down, you see another item that says header, unbundled distribution subloop each additional.
- 5 A. That's correct.
- 6 Q. And that's each additional subloop after the 7 first?
- 8 A. Everything above that line applies to the 9 first subloop.
- 10 Q. Now did you actually input the data into this 11 spreadsheet format, or did Mr. Klick and Mr. Pitkin do 12 that for you?
- 13 A. A person at Mr. Klick's office did that for 14 me.
- 15 Q. Let's go back up to the top of the page. Do 16 you see the group item that says interconnect service 17 center?
- 18 A. Yes.
- 19 Q. ACS, have you reviewed the nonrecurring cost 20 study that Ms. Million filed with her February 7th 21 rebuttal testimony?
- A. That was her rebuttal we got, right. I reviewed it, yes, but I don't recall looking at this specific line.
- Q. Okay. Do you recall that for the

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- 1 interconnect service center time for each work item,
 2 Ms. Million took all of the time estimates and reduced
 3 them to six minutes?
- A. I remember her testimony to that effect.
- 5 Q. Okay. And isn't it correct that six minutes 6 is substantially less than what you have recommended 7 here?
 - A. Where are you now, where I recommended where?
- 9 Q. Oh, I'm sorry, I'm in all of the lines under 10 interconnect service center but before we get to LRAC.
 - A. She has reduced all of that to six minutes?
- 12 Q. Do you know?
- 13 A. I didn't get that impression from reading her 14 testimony, that it was then applied to all of this. If 15 that's in fact the case, that's a very good step in the 16 correct direction.
 - Q. That would be okay with you?
- 18 A. That would be all right with me.
- 19 Q. Now the way we read this document, the next 20 item where it says, in the very far left column, you
- 21 will see it will say group, and then it says work item,
- 22 work item, work item, and then you get to another group.
- 23 Do you see that?
- 24 A. Yes.
- Q. Okay. So the next group below interconnect

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03644
1 service center is LRAC?
        Α.
              Yes.
3
        Q.
              Do you see that?
4
        Α.
             Yes.
        Ο.
              And then there are three work items under
6 that; is that correct?
7
        Α.
              That's correct.
             Okay. And you have completely -- well,
8
9 that's -- as you follow each work item across, you have
10 Qwest's time estimate; is that correct?
11
        Α.
             Yes, I do.
12
        Q.
              Okay. And then you have Qwest's probability
13 of occurrence?
14
        A.
              Right.
15
              Shown in the next column?
        Q.
16
        Α.
              That's correct.
17
        Q.
             And then there's a labor code?
18
             Which doesn't figure into the calculation.
        Α.
19
        Q.
             Right, and a labor rate?
20
        A.
             That's correct.
              And then there is a labor description; is
21
        Q.
22 that correct?
23
        A.
             Yes.
24
             And then there is a column entitled direct
        Q.
25 costs?
```

- 1 A. That's correct.
- 2 Q. And for LRAC, it shows a shaded area with
- 3 dashes?
- 4 A. Yes.
- 5 Q. Indicating that there are no direct costs
- 6 there; is that correct?
 - A. That's correct.
- 8 Q. And is that an adjustment that you made?
- 9 A. Yes, it is.
- 10 Q. And does that adjustment reflect your
- 11 assumption that there should be no costs associated with 12 the LRAC?
- 13 A. Yes, because they would be done by an
- 14 efficient OSS system.
- 15 Q. What is the LRAC?
- 16 A. Isn't that the local records assignment
- 17 center, I believe.
- 18 Q. Okay. And is it your testimony that Qwest's
- 19 OSS currently has the capability of performing these
- 20 functions on a 100% mechanized basis?
- 21 A. As I said before, I have not evaluated
- 22 Qwest's current system. But even if I did and it called
- 23 for this stuff to be handled manually, that would not be
- 24 forward looking. This is a relatively simple thing to
- 25 do with an automated OSS system.

11

- Q. Isn't it true, Mr. Weiss, that the column entitled probabilities shows either a whole number or a fractural number in each instance?
 - A. It shows a decimal number, yeah.
- 5 Q. From the old school?
 - A. It's a probability.
- 7 Q. And when it's a probability of one, that 8 indicates the assumption is that that work function will 9 happen 100% of the time or with each order; isn't that 10 true?
 - A. That's my understanding.
- 12 Q. Okay. So when there's a probability of .2, 13 for example, on a particular line, is it your 14 understanding that that means that the study assumes 15 that on 20% of the orders the work will be manual, and
- 17 A. That's the one in five probability, yes.
- 18 Every fifth one is basically going to be handled 19 manually is what that says.

16 on 80% of the orders it will be mechanized?

- 20 Q. In the context of order processing, do you 21 know what the term fallout means?
- 22 A. Yes.
- O. What does it mean?
- A. It means that the system did not handle the automated request, and the request fell out for one

- 1 reason or another requiring it to be handled manually.
- Q. When you eliminate the work times for the
- 3 LRAC, does that mean that you assume zero fallout?
 4 A. That's correct.
- 5 Q. Okay. Does that assume that each and every 6 CLEC order is 100% correct 100% of the time?
- 7 A. It assumes that the order is going to go into 8 the system correctly and not require it to be screened. 9 You're not going to have to manually assign somebody to 10 work on it and that sort of thing.
- 11 Q. So does it assume that it's an error free 12 order?
- A. As they would be. See, these OSS systems are rigged up as follows. If a CLEC enters an order that has an error in it, it's screened at the very front end of the system. It never gets this far. And on about 2% of the time, they're going to pop out on that front end screen. For example, if you don't have a field populated in the electronic record or in the electronic request, the system will automatically kick it out. And in my experience from what I have been able to determine from looking at some of the stuff that's going on in the Northeast, that happens in in between 2% and 5% of the cases.
- Q. Does your removal of the work time here also

- 1 assume that all orders are submitted electronically 2 rather than by fax?
- A. Yes, and that would be the case with a forward looking OSS system. It would be -- they would be moved electronically. They would be handled over the Internet specifically.
- 7 Q. Is it your recommendation that Qwest not 8 accept orders via fax?
- 9 A. There won't be any orders by fax in a forward 10 looking system.
- 11 Q. Do you know whether CLECs currently submit 12 orders by fax?
 - A. Yes, they do.
- 14 Q. Do you recommend that Qwest not accept those 15 orders?
- 16 A. Not now, no. See, our objective here is to 17 come up with a forward looking pricing, and that forward 18 looking pricing has to reflect forward looking 19 technology and techniques, and that's what I have done
- 20 with this study.
 21 Q. And if Qwest processes orders that are
 22 submitted via fax, where does Qwest recover its
- 23 nonrecurring costs for the manual word processing time?
- 24 A. You're missing -- Qwest doesn't recover the 25 cost, to answer your question directly, they don't

- recover the cost if they, in fact, do it that way. The point is though that on a going forward basis, you can not set these prices based on embedded technologies and embedded techniques. That is inconsistent with the TELRIC theory. You have to look at the forward looking technology for everything. It is not reasonable, such as it was with the non-acceptance of the metallic loops for DS1s, it is not reasonable to accept the fact that Qwest does things in a manual way today and assume that on a going forward basis that's going to be the case, and the same goes for Verizon.
- 12 Q. Flip to page, I'm sorry, Exhibit 1330 if you 13 need the testimony reference, page 23.
 - A. 1330 is back at the text again?
- 15 Q. Yes.
- 16 A. And it's page 23?
- 17 Q. 23, line 2. Here we're talking about your 18 criticism that Qwest's nonrecurring activities are too 19 minutely detailed. Do you have that in mind?
- 20 A. Yes.
- 21 Q. Is that correct, that this is the place in 22 your testimony where you discuss that criticism?
- 23 A. Yes, certain parts of them are too minutely 24 detailed.
- Q. Okay. In line two, you say, the SMEs, S-M-E

1 or subject matter expert, tends to view each one of a series of small activities as being mutually exclusive; is that your testimony?

- Α. Yes, that's correct.
- 5 Q. Did you talk to any of Qwest's subject matter 6 experts?
- No, but as I indicated to you earlier, I have Α. 8 had extensive experience in this area, both with GTE and 9 with Vtel. And I know that if you tell somebody that 10 there's two activities that need to be done, and they're 11 both done either simultaneously somehow or in parallel 12 to one another, they tend to look at them individually 13 and in effect to double the time that it takes to do 14 them.
- 15 And so that's the basis for your testimony? Q.
- 16 Yes. Α.
- 17 Further down the page starting on lines 11 Ο. 18 and 12, you make a specific reference and a specific 19 criticism. You talk about the individual activities 20 associated with removing the customers from Qwest's 21 system being nine minutes. I at first understood that to be a discussion of a disconnect cost, but I believe I 23 subsequently found that to be a time estimate associated 24 with removing a customer from a directory assistance 25 record.

- 1 A. Yes.
- Q. Is that right?
- 3 A. Yes.
- 4 Q. And is that time estimate included in the
- 5 interconnect service center work time?
- 6 A. I don't recall specifically where. Could you 7 direct me to that location where you think it might be.
- 8 Q. Yes, I can.
- 9 A. Okay.
- Q. Let me just direct you to page 6 of 93, and this is just an example, but if you go to the bottom of the page there.
- 13 A. Yes, I have that.
- Q. Okay. Very near the bottom, you will see an
- 15 item that says header, DS1 capable loop, basic install,
- 16 existing service.
- 17 A. Yes.
- 18 Q. Okay. And below that immediately, you see
- 19 interconnect service center.
- 20 A. Yes.
- 21 Q. And then some tasks --
- 22 A. Yes.
- 23 Q. -- that have to do with directory --
- 24 A. Yes, I have that.
- 25 Q. -- information. Is that the work time that

- 1 you're talking about back in your testimony on page 23?
 2 A. I believe it is. I would have to go back and
 3 look at the original exhibit that was filed by Qwest to
 4 be sure, but I think you're right.
- 5 Q. Okay. And so to the extent that 6 Ms. Million's subsequent testimony reduced the entire 7 interconnect service center minutes to six, would that 8 address your concern in that regard?
- 9 A. It would go a long way toward it. I need to 10 -- see, I didn't read her testimony that way. I 11 misunderstood her testimony, to be quite frank, and I 12 would go back and look at that. I apologize for having 13 misread it or misunderstood it.
- Q. Two other areas. If I understand your testimony on the nonrecurring charges correctly, you also criticized Qwest for including items that you consider to be duplicate functions; is that correct?
 - A. Yes.
- 19 Q. And you also criticized Qwest for including 20 items that you considered to be unnecessary; is that 21 also correct?
- A. Unnecessary more than duplicative. I did read Ms. Million's testimony on the duplicate testing, and if she's correct, then she's got a point, and I will concede that point.

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        Q.
             I think you just eliminated two and a half
2 pages of my cross.
   A. I'm not infallible.
              MS. ANDERL: Ms. Steele, can we take that as
5 a stipulation, which would eliminate my cross entirely,
6 or do I have to put on a bell and suspenders?
7
              THE WITNESS: I just meant to say that I am
8 capable of misinterpreting people's testimony on
9 occasion.
10
              MS. STEELE: I think we would have to look at
11 specifically what you want me to stipulate to.
12
              JUDGE BERG: Let's be off the record, and
13 let's take a five minute break until 10 to the hour, and
14 that will give counsel a chance to kind of work
15
   together.
16
              (Recess taken.)
17
              JUDGE BERG: Ms. Anderl.
18
              MS. ANDERL: I believe that Ms. Steele and I
19 have reached an agreement which will eliminate my need
20 to do some cross.
              MS. STEELE: Mr. Weiss's testimony of his
21
22 Exhibit T-1330 at page 21 through 22 beginning at -- 21
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23 beginning at line 17 refers to a duplication occurring

25 activities of service, delivery, implementation group

24 late in the service establishment process, the

25 BY MS. ANDERL:

1 include circuit testing efforts that had been performed earlier. Based upon Ms. Million's testimony that those are, in fact, different testing efforts, Mr. Weiss would 4 agree that his recommendation to exclude the cost of 5 that testing is superseded by Ms. Million's testimony 6 and that he would not recommend that adjustment. 7 JUDGE BERG: So not only is he fallible, but 8 he's flexible. 9 THE WITNESS: Not unnecessarily so. 10 JUDGE BERG: Thank you very much. 11 MS. ANDERL: Then actually, I just wanted to 12 be clear that Ms. Million's testimony does not say that 13 there are -- well, let me back up. 14 Ms. Steele, in your description, you might 15 have misstated a little bit what Ms. Million's testimony 16 says. I don't think that she represents that they're 17 separate tests. I think she represents in her testimony 18 that they are multiple people working together to 19 perform a single test. And if your stipulation is still 20 the same, then I will not ask Mr. Weiss any questions 21 about testing. 22 MS. STEELE: I do not see any need to change 23 the stipulation based on that statement. 2.4 JUDGE BERG: Thanks.

- Q. Mr. Weiss, on Exhibit 1330, page 22, starting at line 4, you have another discussion which I think relates to your characterization of certain work activities as not necessary?
 - A. Yes.
- Q. Okay. And is it true that your recommendation with regard to the elimination of what you characterize as unnecessary activities is based in part upon your assumption that some of these activities come late in the service delivery process and should have already been performed?
- A. No, they're activities which basically follow up just to check on other things that have been done, not simply because other things have been done earlier, just because they feel like they have to follow up and just check them out. I don't think that it's necessary for a CLEC to have to pay for activities to check on whether another activity has been done.
 - Q. Okay.
- 20 A. Either that activity was done or it wasn't 21 done, and if it wasn't done, you should bear the cost.
- Q. Okay. Well, let's talk about the one activity that you selected there, which is verified LNO circuit; do you see that reference on lines --
- 25 A. Yes.

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03656
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- 1 Q. -- 11 and 12?
- A. Yes.
- Q. Let's look at a page in the nonrecurring cost study where that work item is described, and I think we'll start on page 6 of 93.
 - A. I have that.
- 7 Q. Okay. Do you see that DS1 capable loop basic 8 install existing service near the bottom of the page?
 - A. Yes, I see that.
- 10 Q. Okay, and --
- 11 A. I think.
- 12 Q. Is it correct that if you flip the page over 13 to page seven, work activities associated with that DS1 14 capable loop basic install existing service carry over 15 onto page seven?
- 16 A. Yes.
- 17 Q. Okay. I was just trying to get us all 18 oriented so that we know what we're talking about, 19 because the top of page seven does not have a header on 20 it. Are you with me?
- 21 A. I'm with you.
- Q. Okay. As we go down page seven, you will see a number of designations of either work items or groups, and when you get about a quarter of the way down, you will see a group that says 6100 group service delivery

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1 implementer.
         Α.
              Yes.
 3
         Q.
              Do you see that?
 4
        Α.
              Yes.
 5
         Q.
              And work item two says verify LNO completion.
 6
        Α.
 7
         Q.
               Is that correct? Is that the activity that
 8 you recommend being removed?
9
        Α.
              No.
10
         Q.
              Okay. Can you tell me where your
11 recommendation --
12
        A.
              I'm going to have to go through these notes,
13 so you're going to have to give me a minute.
14
         Q.
              -- shows up?
15
               You're going to have to give me a minute.
         Α.
16
         Q.
               Sure.
17
        Α.
              This might take some time.
18
               I don't, Mr. Weiss, I don't particularly care
        Q.
19 which element you find it under.
              Well, let's just then look under page four
20
        A.
21 under unbundled distribution subloop first add group
22 interconnect service center.
23
         Q.
              Okay.
               CHAIRWOMAN SHOWALTER: What number header --
24
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THE WITNESS: It would be --

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1 CHAIRWOMAN SHOWALTER: -- in the first
2 column?
3 THE WITNESS: Header would read unbundled
4 distribution subloop. See, there's a dotted line up
5 there.
6 CHAIRWOMAN SHOWALTER: Yes.
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- A. The first line under the dotted line reads, unbundled distribution subloop first. The next one down is the add side of the things, it's marked 6500. And the next one is group 100, and the next one is one that I removed as being unnecessary. And you will notice that it requires -- it's simply a verification step. And the one that follows it is unnecessary. You give the CLEC a call and let him know this thing is being worked. Well, those items are -- they're handled by an efficient OSS system, and it's, you know, it's got -- the system is going to kick that out if it's working properly. The step is unnecessary in any event.
- 20 Q. Okay.
- 21 A. And I have excluded it on the strength of 22 that.
- 23 Q. Thank you, Mr. Weiss. Were you through with 24 your answer?
- 25 A. Yeah, you will find that there's several

9

15

- 1 instances in this study where I have identified an unnecessary step in the right-hand column, in the comments column over on the right-hand side.
- Okay. Now flipping back to your testimony on 5 page 22, on 22, you're identifying the activities of the 6 service delivery implementation group as including 7 unnecessary activities.
 - Α. Okay.
- Q. And so the service delivery implementation 10 group, can you find any place in the nonrecurring cost 11 study where the work time that you recommend being 12 eliminated falls under the group --
- I thought you just said that you didn't care 14 where I found it just as long as I found it.
- Well, I didn't care which element you found 16 it under, Mr. Weiss, in other words which unbundled 17 network element. But what you have identified for me is 18 an interconnect service center work time, and what I'm 19 looking for is a service delivery implementation group 20 work time.
- Look on page five, the bottom of the page, 22 toward the bottom of the page, service delivery 23 implementer, group 6100, work items one, two, and three.
- Okay. Now, Mr. Weiss, if you go up a little 25 ways from there, maybe 10 or 15 items, do you see where

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03660
1 it says 6510 disconnect?
        Α.
              Oh, okay, yeah.
              So those are -- those are -- you actually
        Q.
4 eliminated all of the times under disconnect, didn't
5 you?
6
        Α.
              Yes.
7
        Q.
             Because --
8
        Α.
              Yes.
9
        Q.
              -- you didn't think they belonged in the
10 nonrecurring charge for install?
11
              That is a disconnect activity.
12
              JUDGE BERG: What about the 6100 group
13 immediately above that?
14
              THE WITNESS: That is a disconnect activity.
15 You will notice that if you look at the 6100 group, it
16 says service delivery implementer, and you go all the
17 way up until you find a line that doesn't have anything
18 entered into that column, and it says disconnect.
19 BY MS. ANDERL:
20
              Mr. Weiss, I think the Administrative Law
        Ο.
21 Judge correctly directed you just to go up from the
22 6510, just go up five items to the 6100 group.
23
              Oh, I see.
        Α.
```

And you see that work item, number two, says

24

Q.

25 verify LNO per circuit?

03661 1 Α. Right, that's not what I was referring to 2 though. Q. Okay. JUDGE BERG: Yes, you're right, I see that 5 that's not an eliminated item. MS. ANDERL: Well, and that's what I was 7 going to ask Mr. Weiss, whether he had simply reduced 8 the work time there or eliminated it, or perhaps that 9 wasn't what he was talking about, and I think I 10 understood him to say it was the latter. 11 JUDGE BERG: Is this something that can be 12 addressed on a record requisition basis? 13 THE WITNESS: It's going to take me some time 14 to find out. I have a picture in my mind of where it is, but I can't seem to find it here. 15 16 BY MS. ANDERL: Q. Well, let me just ask you, Mr. Weiss, would

17 18 it be -- I will not pursue that with you further then. 19 Do you agree that at some point in the order 20 of provision and process, Qwest needs to verify circuit 21 availability?

22 Qwest needs to do it, but typically it would Α. 23 be done -- in an efficient OSS system, you would have 24 the means to do it with relative ease. 25

MS. ANDERL: I think that concludes my

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- 1 questions for this witness, Your Honor.
- 2 Thank you, Mr. Weiss.
- 3 THE WITNESS: Thank you.
- 4 JUDGE BERG: Ms. Miles.

13

- CROSS-EXAMINATION
- 7 BY MS. MILES:
- 8 Q. Hi, Mr. Weiss, I'm Meredith Miles for 9 Verizon, and I just have a few follow-up questions for
- 10 you. If you would please refer back to your Exhibit
- 11 Number 1343, which is the Joint Intervenors response to
- 12 Qwest's Data Request Number 14.
 - A. Yes, I have that.
- 14 Q. Now do you recall when Ms. Anderl asked you 15 about the contractual obligations that you reference in 16 your response?
 - A. Yes.
- 18 Q. Do you agree that there was never a
- 19 contractual obligation that prevented you from
- 20 identifying Verizon in the context of that specific
- 21 answer?
- 22 A. No, I don't. You see, in those cases in the
- 23 Northeast, I had to sign proprietary agreements, which I
- 24 construe as a contract.
- 25 Q. You mean protective orders in proceedings

17

- 1 similar to the one in this case?
 - A. Yes.
- 3 Q. What has happened since that proceeding to 4 release you from your obligation under those orders?
- 5 A. Well, Verizon, I haven't mentioned anything 6 specifically about Verizon, so I didn't lose or I didn't 7 divulge anything having to do with Verizon. I have been 8 careful not to do that except to say that Verizon is one 9 of the companies.
- 10 Q. So, in fact, then you could have identified 11 Verizon here in that circumstance?
- 12 A. Well, yeah, I guess to the carriers, I could 13 have identified Verizon as a carrier, yes.
- Q. Okay. One more question on this exhibit, did 15 you use any Verizon specific data in responding -- in 16 your proposed TIF factors?
 - A. No.
- Q. Okay. And if you could turn to your -- to Exhibit Number 1334, which is an exhibit to your October 20 23rd testimony, actually October 31st testimony, sorry.
 - A. Exhibit 1334?
- 22 Q. I believe it's the graphs, THW-5. Does this 23 look familiar?
- A. Yeah, see, I've got it marked as 1330, but go ahead.

- Q. Okay, as long as we're on the -- let's make sure we're on the same page here for the record. We're looking at these graphs THW-5?
 - A. Right.
- Q. Okay. Now, Mr. Weiss, I don't see any work papers or support for the points on your charts here. Is there any such support in your testimony you provided?
- 9 A. Well, everything that's on this chart is 10 explainable. The table in the middle of the page, on 11 line one it says, capacity DS1s, and it says 168 in 12 column B.
 - Q. Mm-hm.
- 14 A. That's that line up there at the top in the 15 top graph with the 168 on it, the horizontal line.
- 16 Q. So this table provides the points on your 17 graph?
- 18 A. Yes.
- 19 Q. And other than the data contained in this 20 graph here, is there any other work papers or support?
- A. Yeah, there's plenty of support. I explain in this testimony the reasons for selecting the data points that I selected.
- Q. What's the empirical data that supports this demand line in the chart at the top here?

- A. There is none. I mean that's an assumed demand line. What I attempted to do there was to create a demand line or demand forecast which fundamentally at each instant or during -- at each addition, there was a longer period of time. As you will notice, the chart has a longer period of time with each addition.
- 7 Q. Okay, so you just made up those points, you 8 created them?
- 9 A. Well, I didn't make them up, because they're 10 grounded in engineering determinants relative to this 11 kind of equipment, DS1s.
 - Q. The actual values you chose, you chose them?
- 13 A. No, I mean 168 DS1s is two OC3s, and 252 you 14 add another one, you add another 84, and then 356 you 15 add another 84.
- 16 Q. But I'm talking about the demand curve here 17 where you demonstrate how demand grows.
- 18 A. The demand curve is simply selected to reach 19 the 95% point and to constantly increase the period 20 between additions.
- Q. Would you agree with me that fill factor is a 22 function of demand?
- 23 A. And that's exactly what I'm showing here.
- 24 See, that's why you don't need to know the specific
- 25 demand forecast as long as you use the right fill

- 1 factor, because you can see the relationship between the 2 fill factor and the demand curve here.
- 3 Q. So is your fill factor based on a demand that 4 is based on any empirical data?
- 5 A. Well, what it shows is the exhaustion of 84 6 DS1s or 168 during the first period, it shows growth in 7 demand sufficient to exhaust 168 DS1s. In the second 8 period, it shows growth in demand sufficient to exhaust 9 another 84 DS1s, and so on. But each period lengthens, 10 which is typically what you would see in a maturing 11 system.
- 12 Q. Okay. If I could refer you to your Exhibit 13 T-1330, which is your testimony of October 23rd, at page 14 13 and 14. And at the bottom here, if everyone is 15 there, you begin discussing the weighted average cost of 16 DS1 capable loops and DS3 capable loop architectures.
 - A. Yes, I have that.
- 18 Q. Now just to clarify here, when you talk about 19 metallic architectures, are you talking about copper 20 loops?
- 21 A. Yes.
- Q. That are DS1 capable?
- 23 A. Yes.
- Q. Okay. And when you talk about the
- 25 optical/digital facilities that you say are the more

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- 1 proper in the forward looking analysis, you're talking
- 2 about OC3s as a --
- A. Any SONET synchronized optical network system is what I refer to as optical fiber.
- 5 Q. Okay.
- 6 A. Digital optical.
- 7 Q. Okay. Would you agree with me that an OC3 is 8 equipped with 84 DS1s?
- 9 A. Yes.
- 10 Q. Okay. Would you agree that if an OC3 is used 11 to serve an end user that that end user would have 84 12 DS1 paths available for its use?
- 13 A. Yes.
- 14 Q. Okay. And that that OC3 would be provided
- 15 over fiber; is that right?
- 16 A. Yes.
- 17 Q. Okay.
- 18 A. You don't provide -- you can't provide OC3
- 19 over copper cable.
- 20 Q. Okay.
- 21 A. It's too fast.
- Q. And then would you agree with me that a DS1
- 23 provided over copper provides a single path to an end
- 24 user?
- 25 A. Yes.

- Q. Okay. Now if that end user has the demand for only a single DS1 path, wouldn't that end user be best served by a copper facility with one path?
- A. Yeah, and, you know, basically that was where I filed the errata testimony in response to Dick Buckley's point by Qwest.
- 7 Q. Okay. Now if that end user has the demand 8 for a single DS1 path, and Verizon, for example, chose 9 to serve that customer with an OC3 which is equipped 10 with 84 paths, then the 83 paths would be unused 11 capacity; is that right?
 - A. Yes, it would be.
- 13 Q. Okay.
- 14 A. If that was what you chose to do. I would 15 certainly hope you don't do anything that ill advised.
- 16 Q. Do you know what Verizon's monthly recurring 17 charge is for a DS1 capable copper loop?
- 18 A. I have the ability to look it up, but I don't 19 know what it is right off hand.
- 20 Q. Do you know what Verizon's monthly recurring 21 charge is for an OC3 facility?
- 22 A. I would suspect that on a per unit DS1 basis, 23 it's a lot lower.
- Q. You mean --
- 25 A. But I don't know what it is, to answer your

5

- 1 question, without looking it up.
- Q. Okay. Would you be surprised if the OC3 monthly recurring cost is over ten times greater than the cost for a DS1 capable copper loop?
 - A. For an OC3, yes, 84 DS1s, yes.
- 6 Q. Okay.
 - CHAIRWOMAN SHOWALTER: You would be
- 8 surprised?
- 9 A. No, I wouldn't. 84 DS1s I'm certain cost 10 more than one DS1 even provided over -- when the 84 is 11 provided over an OC3.
- 12 Q. Well, then your answer to my question was 13 what?
- 14 A. I must have misunderstood your question.
- 15 Would you repeat it?
- 16 Q. Would you be surprised if the cost for an OC3 17 monthly recurring cost was over ten times higher than 18 that for a copper loop capable?
- 19 A. No, that wouldn't surprise me.
- 20 Q. Okay.
- 21 A. But on an individual DS1 basis, when you take 22 into account that there are 84 DS1s in an OC3, it's a
- 23 lot less expensive.
- Q. And would you agree with me that an end user by who purchases an OC3 couldn't buy it on a per DS1 basis

- 1 cost?
- 2 A. Could not buy it on a per DS1 basis?
- 3 Q. Yes.
- A. Certainly, why would he want to?
- 5 Q. All right. I'm going to refer you now to
- 6 your Exhibit, if I can find the right number, THW-3,
- 7 which is 1332 and C-1332, your revisions to Verizon's 8 NRCs.
- 9 A. Okay.
- 10 Q. Now first you stated that you did not do any 11 analysis of Qwest's OSS when you were discussing that 12 with Ms. Anderl; is that right?
- 13 A. That's correct, that was not part of my 14 responsibility.
- 15 Q. So is the same true for Verizon, meaning you 16 did not do any analysis of Verizon's OSS?
- 17 A. That's correct.
- 18 Q. Okay.
- 19 A. Although I am more familiar with Verizon's
- 20 than I am with Qwest by virtue of my experience in the
- 21 Northeast. But I understand that the OSS that may be
- 22 used out here would be GTE's OSS, and I'm not familiar
- 23 with that.
- Q. In Verizon's NRC study, do you know the level
- 25 of flow through assumed in its use of the term

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- 1 semimechanized?
- A. In the Verizon, GTE Verizon, or the --
- 3 Q. In its cost study.
- 4 A. I don't remember.
- 5 Q. Okay.
- 6 A. It's easy to find out, but I just don't 7 remember. I don't keep those in my head.
- 8 Q. Did you analyse the basis for Verizon's flow 9 through assumption in its NRC study?
- 10 A. No, I did not.
- 11 Q. Okay. And in this exhibit that I just 12 referred you to, am I correct that the only adjustments 13 you made here to Verizon's study is simply to insert 14 zeroes in the mechanized order column for ordering and 15 provisioning?
- 16 A. I think I also made some adjustments relative 17 to your attempt to recover some OSS costs in NRCs; is 18 that correct, I believe?
- 19 Q. If so, I was going to ask you if there was 20 any other changes, could you point to me in your 21 testimony where you discussed that?
- A. I'm reading from bottom to top. I think I did exclude OSS costs as well. Look at page 24, line 19, through page 25, line 3.
- Q. Okay. Is it your understanding that the

8

- 1 Commission in Phase -- has issued a decision in Phase A
 2 of this proceeding in which it permitted Verizon to
 3 include those OSS costs?
- 4 A. I believe I read that. I believe I did read 5 that. Was that one of those order 15 or 16 or 15 or --
 - Q. 13.
 - A. 13?
 - Q. Yes, 13th Supplemental.
 - A. I have not read that order.
- 10 Q. If, in fact, that order does permit Verizon 11 to include those charges, then would you still provide 12 -- make the same argument that they should not be?
- 13 A. Not without having read the Commission's 14 logic. I'm not going to comment on the Commission's 15 logic when I don't know what it is.
- 16 CHAIRWOMAN SHOWALTER: You might not want to 17 comment on it even if you do.
- 18 Q. If nothing more than now that you say that 19 the Commission, there is an expected decision from the 20 Commission, in that respect --
- 21 A. Is that the decision that -- did that 22 decision come out since I wrote this testimony?
- Q. It's my understanding, yes.
- JUDGE BERG: The 13th Supplemental Order, I believe, was entered on January the 30th, 2001.

- Q. So to the extent that your changes to the cost study in the exhibit, changes to the OSS charges, that does not reflect what the Commission's decision was in that order, does it?
- 5 A. Well, to the extent that the Commission has 6 ruled that the OSS costs should be included in NRCs, 7 then my testimony is no.
 - Q. Okay.
 - A. On that issue.
- 10 MS. MILES: Well, I figured that. I believe 11 that's all.

12 13

8

9

EXAMINATION

14 BY DR. GABEL:

22 operated?

- Q. Good afternoon, Mr. Weiss. I would like to begin by discussing with you your recommendation that an 85% utilization factor be used in both the Qwest and Verizon's high capacity loop studies. First, your costing recommendations reflect your perceptions about how an efficient network would be run; is that correct, or how an efficient network would be constructed and
- 23 A. When you say costing, I would like to just be 24 sure that you understand that I'm not testifying on cost 25 of service here or costs of rate elements. I am

- 1 testifying on the investment in rate elements. So with
 2 that caveat, my testimony lays out specifically the
 3 considerations that I took in drawing that graph.
 - Q. Okay.
- 5 A. And, you know, they included a 95% break 6 point, they included growth according to the graph, and 7 so forth.
- 8 Q. All right. And again -- all right, let me 9 restate my question. I understand your testimony goes 10 to the issue of the investment levels with an 11 efficiently designed network; is that a correct 12 characterization?
- 13 A. With an efficiently designed and operating 14 network in a competitive market.
- Q. Okay. But to just be a little bit more specific about what you have in mind when you use the phrase an efficient network, would you agree with the following characterization, that historically out of a wire center there have been four feeder routes, one going north, one going south, another going east, and a last one going west?
- 22 A. Yes.
- Q. In your view, would an efficiently constructed network be any different than that; would you continue to have four main feeder routes?

- 1 A. Yes.
- Q. And am I correct that it's also your view
 that when it comes to DS3 capacity, or excuse me, DS3
 utilization, you're saying that you obtained the 85%
 tutilization by assuming that 10 out of the 12 DS3s on an
 OC3 would be in use? And if it would help you, I have
 in mind your October 23rd testimony at page 12.
 - A. Yes.
- 9 Q. Okay. Now in making your recommendation on 10 this topic, Mr. Weiss, have you looked at what's the 11 actual number of lines in use in the wire centers of 12 either Verizon or Qwest?
- A. No, I haven't, and the reason that I haven't is that that -- whether they're in use now or not is not germane to my recommendation of a forward looking network that incorporates all of the DS1s, DS3s, or whatever you have in terms of optical/digital facilities. And that by all, I mean the ones that Qwest uses, the ones that Qwest sells to ILECs, and so forth. That's a really important distinction, because that's not the way Ms. Million looks at it.
- Q. Do you have any sense based upon your familiarity with the industry about what percentage of a number of DSO equivalent channels at a wire center are typically special access versus switched access?

- Special access in the sense that is provided 2 to an interconnect company?
- Q. Or just a private line type service, a 4 non-switched.
 - Α. Non-switched and switched?
 - Ο. Yeah.
- 7 I have a lot of experience in that. You Α. 8 know, I haven't looked at it in a while. I mean it's a 9 relatively small number.
- 10 Q. Okay.
- 11 Of dedicated to PSN or public switched Α. 12 network lines.
- Q. Going back to again your October 23rd 14 testimony where you discuss 10 DS3s being in use, that would be 10 DS3s on each -- on any feeder route that 16 deploys the OC3 technology?
- 17 No, no, no, no, that would be on average of 18 10. There may be and probably are many -- most of the 19 routes are at 12 or 9, you know. And what I'm saying is 20 basically if you take a look at my chart and you look 21 at, see, the chart's in two dimensions, time and units. 22 If you take the chart and say, okay, let's expand it to 23 the third dimension and look at more than just one
- 24 system that you're looking at there, and you add the
- 25 next chart out, if you will, incrementally, well, it's

- 1 going to look kind of like that first chart maybe moved out a few months, but it's going to look like the same chart. And that's going to happen until you have a 4 three dimensional graph, three dimensional picture, 5 which looks like kind of like an upside down frying pan, 6 if you will. On the edges, it will curve up like this, 7 and then it will tend to flatten out as the system 8 levels out. And that flattening is where I say, if you 9 notice the graph goes between about 80% and 95%, that 10 flattening on average occurs around 85% by my 11 calculations.
- 12 Well, working with your average of 10 DS3s, Q. 13 would you agree that 10 DS3s is equivalent to 6,720 14 voice channel capacity?
- I wouldn't doubt that. I mean, you know, Α. 16 yes, I agree with that. But you don't buy -- people 17 don't buy DS3s for the voice grade capacity. They buy 18 it for the bandwidth. They don't buy DSOs or DS1s when 19 they buy DS3s; they buy the bandwidth.
- 20 And in terms of the bandwidth, if there were Q. 21 10 DS3s on each feeder route, and there are 4 feeder routes, we're looking at an equivalent bandwidth of 23 6,720 DSO equivalent capacity times 4 feeder routes, so 24 would you agree that's equal to approximately --
- 25 Α. Well, it's what, about 44 -- you said 10?

14

- 1 Q. 10 DS3s, and each DS3 is 672 voice equivalent channels; is that correct?
 - Yes, that's 10 DS3s, that's 682, right? Α.
- 4 672. Ο.
- 5 Α. No, I'm sorry, 10 DS3s at 672, that's 6,720 6 DS0 equivalents.
- 7 Q. On the feeder route, and there's four feeder 8 routes.
- 9 Α. Okay, 4 feeder routes, that's 26,880 DS0 10 equivalents. But again, when you're buying DS3s, you're 11 not buying DSO equivalents. Basically you're looking at 12 1,720 megabytes, well, you're looking at an awful lot of 13 bandwidth there.
 - Q. Yeah.
- And you're not looking at that bandwidth to Α. 16 buy DSOs now. I mean each DSO is only 64 kilobytes. So 17 when you're looking at a DS3 or an OC3, you're looking 18 at buying the bandwidth so that you can put lots of data 19 over it, no voice.
- 20 Q. Okay, I understand the distinction you want 21 to make between broadband and voice communications, but I just wanted to first make sure I understand that if 23 there were OC3s on each of the 4 feeder routes, that 24 this would be the equivalent to over 26,000 voice 25 channels?

- 1 Α. Voice channels, that's right.
- Q. Okay. Now you have mentioned that you are familiar with the Eighth Supplemental Order of this commission in the last cost docket, UT-960369; you have 5 read that document?
- Α. I have read so many of those things, I 7 probably have.
 - Okay. Q.
- 9 Α. Is that the one that you decided to put in --10 allow the OSS costs to be included in the RCs; is that 11 it?
- 12 Well, the Eighth Supplemental Order is the Q. 13 Commission's first Phase I order. It's the Commission's 14 Phase I order where the Commission --
- 15 I read that, but back in October. Α.
- 16 Q. Okay.
 - Α. I have not read that since then.
- 17 18 All right. I will show this to you if you Q. 19 would like to see it. At Paragraphs 300 and 305 of that 20 order, the Commission talks about the actual number of 21 lines at a wire center. And in Paragraph 300, it points 22 out that for Verizon on its Verizon's switched network, 23 the average number of voice channels was, when that 24 order was issued, was 4,300. That's Paragraph --
- 25 Α. 300?

- Q. -- 300. And for Qwest at Paragraph 305, the average number of switched access lines is 10,740.

 A. Mm-hm, I see that.

 Q. All right. And so I guess my question for you, Mr. Weiss, is I understand there's a difference between broadband and voice channels, but I'm also having a hard time understanding what's the source of demand in each of these wire centers that's going to lead to an effective broadband demand of in the neighborhood of perhaps 26,000 voice equivalent channels when we're looking in the case of Verizon with the number of voice lines at -
 A. Well, first of all, this -- these two statements here, Paragraph 300 and 305, do not address the demand for DSIs, even as far as I can tell DSOs. It
- the demand for DS1s, even as far as I can tell DS0s. It says the average line size of a GTE switch. Now I don't know whether that's pure metallic lines or whether that's DS0 equivalents or, you know, just what it is. But let's assume that it's DS0 equivalents for the sake of argument. That would not reflect the OC3 demand or the DS3 demand or anything like that.

 Like I said, if you look at the evolution of
- Like I said, if you look at the evolution of your own usage of the Internet, probably when you first got on the Internet, you got on about 9 -- at about 9 kilobytes per second, and then you went up to 14, then

16

1 you went up to 28, then you may have gone to 56, and then you said, wow, there's this wonderful system out there at 1.544 megabytes per second, ADSL, I'm going to 4 buy it. Still one access line, but look at the capacity 5 you bought for \$100.

That's what I'm talking about when you talk 7 about buying a DS1 or a DS3 capable loop. You're not 8 buying the ability just to talk over that loop or just to make a connection. You're buying the width or the 10 diameter of that pipe, and you can't then say, well, if 11 there's only 10,000 lines per office or 4,000 lines per 12 office, how can you have the need for OC3s or DS1s and 13 DS3s. Well, the fact of the matter is you have that demand because of people like me or you or anybody else that wants high bandwidth.

Now I want, I would love to be able to access 17 the Internet as DS1, you know, but, well, I access the 18 Internet at ADSL, which is, you know, 1.544 megabytes 19 per second download, but I'm constrained on my upload. 20 I would really love to go up to HDSL and then maybe 21 VDSL, but I can't do that now. Because in order to get 22 up to that higher level, I've got to put in different 23 equipment. But if I really needed it, I would do it, 24 and I would put an OC3 in if I needed it and if I could 25 afford to pay for it. And that would never show up in

- 1 these line statistics that you're talking about.
- Q. Do you recall earlier, Mr. Weiss, I asked you about special access lines.
 - A. Yes.
 - Q. Private lines?
- 6 A. Yes
- 7 Q. And I asked you what percentage of the total 8 number of DSO equivalents are associated with those 9 special access lines?
- 10 A. I misunderstood you, because I thought you 11 were referring to metallic loops.
- 12 Q. Okay.
- 13 A. And by special access, I thought you were 14 talking -- you said private lines, and I did not know 15 you were talking about bandwidth. So to answer your 16 question with that change, I really can't say how much 17 bandwidth is provided relative to the number of metallic 18 loops or the number of DSOs or whatever. I have never 19 done a study like that.
- Q. Okay. I would like to change then to the topic of the TIF factors. Has your counsel provided you with Qwest's response to Bench Request 2-25, which shows the TIF factors for three different years, 1997, 1999, and 2001?
- 25 A. No.

If you feel that you're able to, Mr. Weiss, I would just like you to look at this response and see if based upon data from a number of years, if that data in any way changes your pre-filed testimony on this topic? No, and the reason that it doesn't change it 6 is because these numbers don't even remotely comport 7 with any experience that I've got. These numbers, in 8 fact, include elements that should never be included. 9 For example, in Qwest's TIFs, they include an 10 element for interest during construction. Now there's a 11 provision in Part 32 of the Uniform System of Accounts 12 at Paragraph 2003 which discusses telephone plant under 13 construction. In that paragraph, it states that you 14 should accrue where you can accrue AFUDC on any plant that takes over 60 days to construct or costs in excess of \$100,000. Any plant that falls outside of that 17 category should be booked directly to TPIS, telephone 18 plant in service, and thereby not incur AFUDC or IDC. 19 Qwest has looked at or literally includes an 20 IDC element in every one of these TIF factors. It's not 21 necessary, because the kind of plant we're dealing with 22 here either doesn't exceed the \$100,000 threshold, or it 23 takes less than 60 days to construct. They can do it, 24 but it's not necessary that they do it. By virtue of 25 putting it in telephone plant under construction, all

20

- 1 they're doing is inflating their investment in the 2 state.
- And it's that kind of thing that bothers me. 4 I mean, you know, you take a look at the rules and you
- 5 say, well, I will use that rule to the best of my
- 6 advantage, when, in fact, that rule shouldn't have been
- 7 invoked in the first place. And that's just one example 8 of it.
 - Q. Okay.
- A. And those factors incidentally are nothing more than the total amount of dollars that were capitalized on the company's books divided by the total dollars for material. That's exactly the same exercise I did with GCI and with Vtel, one a CLEC, one an ILEC, and I didn't get numbers that even remotely came there.
- Q. You have made reference to the Uniform System of Accounts and the rules that are prescribed by the Federal Communications Commission; do the same rules apply to Vtel that apply to --
 - A. Yes, they do.
- Q. So the FCC rules don't distinguish between Class A company -- well, first, let me ask you, is Vtel a Class A telephone company?
- 24 A. Vtel is a Class B telephone company, but that 25 TPUC rule, you know, we have -- Class A and B companies

- are not compelled by virtue of the USO or USOA. A B company can use the A company accounting procedures if it wishes. When I first went to Vtel, I found that they were doing exactly what's happening, what appears to be happening here, they were booking everything to TPUC, approving the FUDC against it and inflating the rate base unnecessarily. I simply stopped that and put all of these projects that fell under \$100,000 or less than 60 days, bumped them directly onto TPIS.
- 10 Q. So it is your testimony that Vtel is using 11 the same class A accounting standards that are --
- 12 A. They use the Class A telephone company 13 standards.

14 CHAIRWOMAN SHOWALTER: Excuse me, but the 15 witness needs to let the questioner finish the question. 16 You may know what he's talking about, but I don't, and 17 neither --

18 THE WITNESS: I'm sorry.

19 CHAIRWOMAN SHOWALTER: And the record 20 doesn't, so you need to let him finish the question 21 before you answer.

22 BY DR. GABEL:

Q. So my question was, to the best of your knowledge, Vtel is using the same Class A telephone accounting standards that are prescribed for Qwest by

25

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1 the Federal Communications Commission?
              Not to the best of my knowledge; that is a
3
   fact.
4
              Okay. Would you, Mr. Weiss, please turn to
        Q.
5 Exhibit 1330, page 22, at the very bottom of the page
6 carrying over to page 23. Here you have a
7 recommendation that it takes three minutes to remove the
8 customer from Qwest's system, I was just wondering if
9 you could explain the basis for that recommendation?
10
        A.
             Well, this specifically applies to the, as I
11 recall, it specifically applies to the directory
12 advertising item. Let's see, no, it doesn't, not this
13 one, okay. Basically my recommendation of three minutes
14 there is grounded -- now you need to know that that --
   the system that we had at Vtel was not a highly
16 sophisticated system, and it was a matter of somebody
17 calling in saying I want my telephone disconnected, and
18 the customer service representatives could go in and
19 disconnect that telephone using their own -- using the
20 computer terminal, and that's not a very sophisticated
21 system, and they were computerized to do that. It took
   them five minutes or five seconds, something along those
23 lines, to make that disconnection. I can't imagine it
24 taking nine minutes to do it.
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So I thought, you know -- now you need to

- 1 know that what I have presented here with respect to
 2 these NRCs is kind of like first cut at it. You know, I
 3 didn't get an awful lot of opportunity to review this,
 4 and what I found were the most -- what I considered the
 5 most egregious problems with the NRC studies. If, you
 6 know, if I really had a lot of time and effort to devote
 7 to it, then I could probably be a lot more specific.
 8 But I mean all I did was find those places that really
 9 looked pretty egregious and made the changes.
- 10 Q. In your investment estimate submissions, 11 there's the category one versus category two. Could you 12 describe to me what's the distinction you're making 13 between the two categories?
- 14 A. Yes, category one is the equipment, the 15 material itself. Category two are the building loadings 16 and the power loadings and things of that nature. 17 DR. GABEL: Okay, thank you, I have no

17 DR. GABEL: Okay, thank you, I have no 18 further questions.

19 CHAIRWOMAN SHOWALTER: I have no questions, 20 but I just want to comment that I think it's a mark of 21 your civility of your field that your view of blood and 22 guts is working with a slide rule and your view of 23 violence is a dispute over fill factors, but I have no 24 questions.

THE WITNESS: I'm a peaceable man.

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03688
              MR. BUTLER: Can I just ask a couple of quick
   questions?
              JUDGE BERG: Sure, could you borrow
4 Ms. Steele's microphone, and then we'll turn back to
5 Ms. Anderl.
7
              CROSS-EXAMINATION
8 BY MR. BUTLER:
9
        Q.
              Mr. Weiss, is it correct that if an end user
10 customer orders an OC3 service that that customer will
11 pay for and be entitled to utilize 100% of the capacity
12 of the OC3?
        Α.
              Yes, and he would -- he would probably want
14 100% of that capacity.
              Now in the case of a multitenant highrise
15
16 commercial building where there may be multiple tenants
17 that have demand for one or more DS1s, capacity of one
18 or more DS1s, is it possible to aggregate that demand
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MR. BUTLER: Thank you.

Yes, it is.

20

21

Α.

MS. ANDERL: Your Honor, I do not have any additional questions. I did, however, want to move the admission of one additional exhibit. It was simply an oversight on my part.

19 and serve all of that demand over a single OC3 circuit?

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1
            RECROSS-EXAMINATION
   BY MS. ANDERL:
        Q. Mr. Weiss, could you review what's been
5 identified as Cross Exhibit 1344, which is the request
   and response to Number 15.
7
        Α.
             Yes, I see that.
8
             Can you verify that that is indeed the Joint
9
   Intervenors' response in this docket?
10
        Α.
              Yes.
11
              MS. ANDERL: Your Honor, I would move 1344.
12
              MS. STEELE: And the Joint Intervenors have
13 the same objection to this as to the previous
14 objections, that the question itself is not relevant,
   and the fact that the intervenors chose to object to
   that question is also not relevant in this proceeding.
17
              JUDGE BERG: Well, I must admit that just off
18 the cuff, I'm not sure what weight this will carry, but
19 we will overrule the objection and admit the exhibit.
              MS. ANDERL: Thank you, Your Honor. We hope
20
21 to make it clear in our written argument what
22
   consideration the Commission ought to give to that.
23
              I will withdraw Exhibits 1340, 1341, and
24 1342, I do not intend to use those.
25
              JUDGE BERG: Thank you, that helps complete
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03690
1 the inventory.
              Any further questions, Ms. Miles?
3
              MS. MILES: No, thanks.
4
              JUDGE BERG: Ms. Steele?
5
           REDIRECT EXAMINATION
7 BY MS. STEELE:
8
              A long time ago --
        Q.
9
        Α.
              In a land far, far away.
10
              -- you were asked a hypothetical. You were
        Q.
11 asked to assume that there was customer demand for one
12 DS1, and you were also -- and you responded to a
13 question from Ms. Anderl that there is, in fact,
14 electronic equipment required to provide DS1s is ordered
15 in increments; is that right?
16
        Α.
              Yes.
17
        Q.
              And you indicated that the smallest increment
18 was four; is that right?
19
        Α.
             The smallest number of DS1s, yes.
20
              Okay. And then you were asked to assume that
        Ο.
21 there was a customer demand for one DS1 and also asked
   to then indicate what the fill factor would be on that
23 equipment. Do you remember that line of questioning?
24
        Α.
              Yes.
```

And you indicated that you disagreed with the

25

Q.

14

1 hypothetical itself. Can you tell me why you disagreed with that hypothetical?

Α. Well, because the hypothetical refers again 4 to this concept in Ms. Million's testimony of serving a 5 single subscriber with a single whatever you've got. 6 And as I have repeatedly said, the FCC rules regarding 7 the development of TELRIC costs require that all 8 elements that are used by the telephone company, by the 9 ILEC rather, to provide these particular elements to not 10 only the CLECs but to itself and to others should be 11 included in that, in the calculation of basically what 12 the demand is. And that again goes back to the fill 13 factor.

And fundamentally I think Qwest is looking at 15 this thing the wrong way. They're looking at it as an 16 individual line going to an individual customer, when, 17 in fact, it's not an individual line going to an 18 individual customer. It's all DS1s in the system, the 19 demand for all DS1s in the system or DS3s or OC3s, 20 whatever have you.

21 I actually only have one other question, and Q. 22 that is you were asked by Ms. Anderl about when 23 disconnection fees should be paid with respect to the 24 nonrecurring charges, and Ms. Anderl's question asked 25 you for the position of the clients whom you represent.

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1 Did you in that response provide your own opinion or the
   positions of the clients whom you represent?
              That was my own opinion. Anything that I say
4 here is my own opinion. I don't -- the client doesn't
5 tell me what to say.
              MS. STEELE: That's all I had, thanks.
7
              MS. ANDERL: No follow up.
              JUDGE BERG: Okay. All right, Mr. Weiss,
8
9 that concludes your testimony here. Thank you very much
10 for being present and assisting the Commission. You're
11 excused from the hearing.
12
              THE WITNESS: Thank you.
13
              JUDGE BERG: We will be off the record.
14
              (Discussion off the record.)
15
              JUDGE BERG: In conclusion of today's
16 proceedings, I would like to submit a Bench request to
17 all parties, and this will be Bench Request 45. And the
18 question is, what additional costs, and by that I don't
19 mean dollar amount, but categorically what additional
20 costs are incurred by a local exchange carrier to
21 provide ongoing data service when a customer that is
   receiving voice and data changes the voice provider.
23
              And by further clarification, we have
24 discussed these scenarios, and we understand the
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25 position of some parties that they are not obligated to

9

1 provide data service when a customer receiving both voice and data changes their voice provider. But this is meant as a hypothetical just to get some idea of what 4 costs are incurred as the result of the new arrangement, 5 not necessarily the ongoing cost of providing the data 6 service itself, and I'm looking for the parties to help 7 me nail this down, if necessary.

Mr. Edwards.

MR. EDWARDS: I think I understand the 10 request, and we will take it back. The difficulty with 11 that request, however, is that Verizon is a local 12 service provider that does not provide the data service. 13 There is a separate affiliate that we are mandated to 14 use that provides that data service, over which I have absolutely no idea, for example, whether any cost 16 studies have ever been done related to providing that 17 service from an affiliate that I don't have a 18 relationship with.

19 JUDGE BERG: Yes, and I'm not looking for a 20 cost. To the extent that we would be talking about a 21 description, you know, and to the extent a cost study 22 might turn that up, I suppose that it may be the type of 23 information that would be associated with a cost study. 24 But even on a less formal analytical basis, if parties 25 have a position, we would appreciate it being made

25

1 known. And to the extent that it's not relevant to your client, I suppose you should feel free to respond 3 appropriately. Part of the issue that I'm trying to get to 5 is we're looking for responses not just from the 6 incumbent's perspective, but from the CLECs' 7 perspective. We heard that, well, from a CLEC's 8 perspective where a CLEC is providing both voice and 9 data over the UNE platform to a customer and that 10 customer changes the voice provider portion, that 11 there's no reason why the first provider would not want 12 to continue providing the data side or why that provider 13 would not want to work in association with some other 14 voice provider. But nevertheless, what we're looking 15 for is just to get some idea of what additional costs 16 are incurred as the result of a changeover in voice 17 providers, whether that be an administrative cost or an 18 ongoing maintenance cost that was not previously 19 specified. 20 MR. EDWARDS: I understand the question. 21 JUDGE BERG: Okay. 22 MR. EDWARDS: I just do not want to leave the 23 impression with the Commission that Verizon or me on 24 behalf of Verizon can answer that question.

JUDGE BERG: All right, and it's just being

1 put out there. If the result of the response is such that it drives the Commission to ask some other questions, then we'll take it when we get there. MR. EDWARDS: I understand, but the question 5 highlights a severe issue that arises with the proposal 6 that it relates to with respect to the jurisdiction of 7 the parties before this Commission. JUDGE BERG: Fine. 8 9 Any other questions? 10 MR. TRAUTMAN: Your Honor, is that directed 11 to Staff as well or just the companies? 12 JUDGE BERG: Well, if Staff in any of its 13 expertise has an opinion as to what costs would be 14 incurred in that scenario, then we would welcome a response. In making the Bench request to all parties, we just expect them to answer to the best of their 17 ability. 18 MR. BUTLER: Am I correct that this question 19 is directed towards the DSL type scenario? 20 JUDGE BERG: Yes. MR. BUTLER: You're talking about providing 21 22 the data service with a high frequency? 23 JUDGE BERG: Yes, I'm referring to the data 24 that's in the context of this hearing that's been the

25 provision of DSL over the high frequency portion of the

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03696
1 loop, that as between CLECs and the line splitting
2 situation it would be via UNE-P, but for an incumbent if
3 you're not really using UNE-P, they're just using their
4 network to provide both voice and data services such as
5 DSL.
              Anything further?
6
7
              All right, thanks everybody, we're adjourned.
8
              (Hearing adjourned at 6:10 p.m.)
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