## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Joint Application of Verizon Communications Inc. and Frontier Communications Corporation For An Order Declining to Assert Jurisdiction Over, or, in the Alternative, Approving the Indirect Transfer of Control of Verizon Northwest Inc.

### Docket No. UT-090842

# PUBLIC COUNSEL'S RESPONSE TO JOINT APPLICANTS DATA REQUEST NO. 126

Request No:

126

Directed to:

Public Counsel

Date received:

November 4, 2009

Prepared by:

Barbara R. Alexander

Date prepared:

November 12, 2009

### Joint Applicants Data Request No. 126

Is it Ms. Alexander's position that the current transaction must improve customer service for the Commission to approve it?

#### **RESPONSE:**

No. Ms. Alexander's references to improved customer service is a reflection of Frontier's testimony which stated that such improved customer service and/or service quality would occur as a result of this transaction. Ms. Alexander does not take a position on whether the Commission should approve or deny the proposed transaction.