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February 10, 2004

Ms. Carole J. Washburn
Executive Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive, S.W.
Olympia, Washington 98504

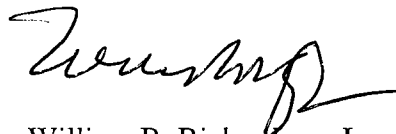
Re: WUTC Docket No. UT-023003

Dear Ms. Washburn,

Pursuant to the Fifteenth Supplemental Order in the above-referenced proceeding, Verizon Northwest Inc. ("Verizon NW") hereby updates its letter dated October 24, 2003, to note that Charles Funderburke, who has retired, no longer serves as a System Administrator or otherwise has access to external user information in VzCost. Thus, as noted in that letter, there are currently only three System Administrators: Joseph Murphy, Joyce Powell and Lucy Gorsky.

The following persons are currently responsible for the help desk, directly with external users or as technical backup resources to those actually fielding calls from external users: Janet Barnett, Lucy Gorsky, Louis Marks, Kevin Stankewicz, Jeri Takimoto, and Yatin Vashee.

Respectfully submitted,



William R. Richardson, Jr.

Cc: Counsel of Record

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