

Rules and Regulations

Section 1

1) Fares

- a) ADULT FARES – Fares published herein are adult fares and apply to passengers who have reached or passed their 18th birthday. Additional adult fares will be as shown in the following rate tables or the per-person rate as applicable.
- b) CHILDREN'S FARES – Each child that has not yet reached their 18th birthday at the time of travel will ride free on all airport transfers when accompanied by a fare paying adult. Each adult may accompany 1 child under this policy at no additional cost. Additional children will ride at the additional adult rate.
- c) STOP OVER FARES – Stop over fares will not be permitted on any portion of the route.
- d)
- e) MAXIMUM PARTY SIZE – Door-to-Door fares are offered to parties of 1 through parties of 7. Children traveling at a free rate are included in the maximum party size.
- f) LONG/SHORT HAUL PROVISIONS – No customer will be required to pay more for transportation to an intermediate point along a route than is charged for a longer trip over that same route.
- g) ALTERNATE MEANS OF TRANSPORT – Shuttle Express reserves the right to substitute alternate vehicles to provide service at the same rate as purchased for a reservation that has been accepted but is unable to be provided at the time and place specified. (C)***

2) Operations Area

- a) SERVICE AREA – Shuttle Express serves all hotels and addresses with Door-to-Door or scheduled service between SeaTac Airport and Snohomish, King, and Pierce counties, a 25 mile radius around Paine Field including in and out of Island and Jefferson counties, and a 25 mile radius around SeaTac and Renton Municipal Airport in and out of Pierce and King counties excluding points in Kitsap and Pierce counties. Shuttle Express also serves all hotels and addresses with Door-to-Door and scheduled service between the waterfront terminals in Seattle and points in King County.
- b) RESTRICTIONS ON SERVICE – Shuttle Express cannot operate Door-to-Door or scheduled service to certain locations unless those locations are not being serviced by current operators. The restricted locations are as follows:
 - i) Hotel Murano – 1320 Broadway Plaza, Tacoma
 - ii) Best Western (Tacoma Dome) – 2611 East E St., Tacoma
 - iii) La Quinta – 1425 E 27th St., Tacoma
 - iv) Red Lion – 8402 S. Hosmer, Tacoma
 - v) Lakewood Motor Inn – 69125 Motor Ave. SW, Lakewood
 - vi) Denny's Restaurant – 5924 6th Ave., Tacoma
 - vii) Safeway – 4831 Pt. Fosdick Dr. NW, Gig Harbor
 - viii) The Beach House at Purdy – 13802 Purdy Dr. NW, Gig Harbor

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(For Official Use Only)