

COMPETITIVE SERVICES

DIRECTORY ASSISTANCE SERVICES

LOCAL DIRECTORY ASSISTANCE SERVICE

A. General

1. In addition to providing telephone directories to all local exchange service customers, the Company furnishes Local Directory Assistance Service to provide customers with assistance in obtaining directory information.
2. The Company's directory assistance operator will provide a calling party with telephone numbers, information that a customer has a nonpublished number, or that the requested customer has no telephone listing.
3. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same Local Access and Transport Area (LATA) as the customer making the request.

B. Conditions

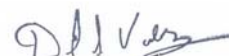
1. A maximum of two telephone numbers will be provided on each call to Local Directory Assistance. The customer should advise the operator at the beginning of the call if two listings will be requested.
2. Local Directory Assistance includes Directory Connect PlusSM at no additional charge. If the customer asks for two listings, the second number will be automatically connected unless the customer asks the operator to be connected to the first number.
3. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.
4. For additional Terms and Conditions, see the General and Local Exchange Tariff, WN U-17, Section 9, Local Directory Assistance Services.

(D)
(D)

Advice No. 3143

Issued: April 25, 2005
Issued by Verizon Northwest Inc.
By David S. Valdez, Vice President-Public Affairs, Policy and Communications

By Authority of the Washington Utilities and Transportation
Commission, Order No. 15 in Docket No. UT-040788, dated 4/12/05
Effective: May 1, 2005



Section 7
4th Revised Sheet 2
Canceling
3rd Revised Sheet 2

COMPETITIVE SERVICES

DIRECTORY ASSISTANCE SERVICES

LOCAL DIRECTORY ASSISTANCE SERVICE

C. Rates and Charges¹

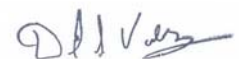
	<u>Charge Per Call</u>		
Each call, per line, per month	\$1.25	(I)	(D) (T)

¹ Customers may request up to two numbers per Local Directory Assistance Call. For additional Terms and Conditions, see the General and Local Exchange Tariff, WN U-17, Section 9, Local Directory Assistance Service.

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COMPETITIVE SERVICES

DIRECTORY ASSISTANCE SERVICES

DIRECTORY CONNECT PLUSSM

A. General

1. Directory Connect PlusSM provides an incoming Directory Assistance customer requesting an intraLATA number, a mechanized announcement offering call completion to the listed number requested. This service is included with the Local Directory Assistance Service charge.
2. The mechanized announcement will instruct the caller that the call will automatically be completed by depressing a specific digit on the touch-tone key pad.
3. Customers may request free blocking of Directory Connect PlusSM calls originating from the telephone lines by contacting the Company's business office.

B. Conditions

1. Directory Connect PlusSM will only be furnished where facilities and operating conditions permit.
2. Call completion is available at no additional charge on a Local Access and Transport Area (LATA) basis. Calls outside the customer's local calling scope are completed on a sent-paid basis, paid for by the calling customer. However, where applicable, intraLATA long distance and/or local usage charges will apply if the call is answered.
3. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
4. This service is furnished solely for the calling purposes of the caller.
5. Provisions concerning limitation of liability and allowance for interruption of service are as set forth above and in the General Regulations of this Tariff.

(D)
(D)

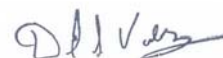
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COMPETITIVE SERVICES

DIRECTORY ASSISTANCE SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

B. Conditions (Continued)

- 5. National Directory Assistance and Customer Name and Address Service will be available where technology permits.
- 6. Local Directory Assistance calls placed to National Directory Assistance/Customer Name and Address Service will continue to be billed according to Local Directory Assistance charge. (D)
(D)
(D)
- 7. For additional Terms and Conditions, see the General and Local Exchange Tariff, WN U-17, Section 9, National Directory Assistance/Customer Name and Address Service. (T)

C. Rates and Charges

	<u>Charge</u>
1. National Directory Assistance/Customer Name and Address Service ¹	
Each call, up to two listings per call	\$1.25

¹ Service will commence on March 29, 1999.

