



**Qwest Corporation**  
1600 7th Avenue, Room 3206  
Seattle, Washington 98191  
(206) 345-1568  
Facsimile (206) 343-4040

Mark S. Reynolds  
Senior Director – Regulatory  
Policy and Law

February 16, 2005

Ms. Carole Washburn  
Executive Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive SW  
PO Box 47250  
Olympia, WA 98504-7250

RECEIVED  
RECORDS MANAGEMENT  
05 FEB 17 AM 10:35  
OFFICE OF THE  
COMMISSIONER  
WASHINGTON UTILITIES  
AND TRANSPORTATION  
COMMISSION

Dear Ms. Washburn:

Attached are the February payments for the Performance Assurance Plan (“PAP”) based upon December 2004 performance.

An electronic copy has also been sent to the Commission and Public Counsel.

Please contact Ron Trullinger on 503-242-5089 if you have any questions regarding this report.

Sincerely,

for Mark S. Reynolds  
Senior Director - Regulatory

Attachments

**Qwest PAP State Supplemental Payment Report**  
**Month: Dec 2004**  
**State: WA**

|                                   |                         |
|-----------------------------------|-------------------------|
|                                   | <b>Washington</b>       |
|                                   | <b>Tier II Fund</b>     |
| Gross Tier 2 Payment from Summary | 28,200.00               |
| Plus or Minus Adjustments         | -                       |
| Interest (if Applicable)          | -                       |
| <b>Net Tier 2 Payment</b>         | <b><u>28,200.00</u></b> |

**Qwest PAP State Summary Payment Report**

Month: Dec 2004

State: WA

| PID          | Measure Description                      | Gross Tier 1 Payment | Gross Tier 2 Payment | Total Gross Tier 1 & 2 Payments |
|--------------|--|----------------------|----------------------|---------------------------------|
| GA-1         | Gateway Avail - IMA-GUI                  | -                    | -                    | -                               |
| GA-2         | Gateway Avail - IMA-EDI                  | -                    | -                    | -                               |
| GA-3         | Gateway Avail - EB-TA                    | -                    | -                    | -                               |
| GA-4         | Gateway Avail - EXACT                    | -                    | -                    | -                               |
| GA-6         | Gateway Avail - GUI Repair               | -                    | -                    | -                               |
| GA-7         | Timely Outage Resolution                 | -                    | -                    | -                               |
| PO-1         | Pre-Order/Order Response Times           | -                    | -                    | -                               |
| PO-2         | Electronic Flow Through                  | 9,029                | 15,000               | 24,029                          |
| PO-3         | LSR Rejection Notice Interval            | 2,553                | -                    | 2,553                           |
| PO-5         | Firm Order Commit (FOCs) on Time         | 193                  | -                    | 193                             |
| PO-6         | Wrk Compltn Notification Timeliness      | 14                   | -                    | 14                              |
| PO-7         | Billing Compl Notification Timeliness    | 25                   | -                    | 25                              |
| PO-8         | Jeopardy Notice Interval                 | -                    | -                    | -                               |
| PO-9         | Timely Jeopardy Notice                   | -                    | -                    | -                               |
| PO-16        | Release Notifications on Time            | -                    | -                    | -                               |
| PO-20        | Manual Service Order Accuracy            | 424                  | -                    | 424                             |
| OP-2         | Calls Ans w/in 20 Sec - Provisioning     | -                    | -                    | -                               |
| OP-3         | Install Commit Met                       | 653                  | 300                  | 953                             |
| OP-4         | Installation Interval                    | 9,421                | 3,000                | 12,421                          |
| OP-5         | New Service Installation                 | 1,647                | -                    | 1,647                           |
| OP-6         | Delayed Days                             | 64                   | -                    | 64                              |
| OP-8         | Number Portability Timeliness            | 150                  | -                    | 150                             |
| OP-13        | Coordinated Cuts on Time                 | -                    | -                    | -                               |
| OP-17        | Timelines of Disconnects - LNP           | -                    | -                    | -                               |
| MR-2         | Calls Ans w/in 20 Sec - Repair Cntr      | -                    | -                    | -                               |
| MR-3         | Out of Svc Cleared w/in 24 Hours         | 387                  | -                    | 387                             |
| MR-5         | Troubles Cleared w/in 4 Hours            | 150                  | -                    | 150                             |
| MR-6         | Mean Time to Restore                     | 345                  | -                    | 345                             |
| MR-7         | Repair Repeat Reports                    | 265                  | -                    | 265                             |
| MR-8         | Trouble Rate                             | 5,132                | 9,900                | 15,032                          |
| MR-11        | LNP Trouble Cleared w/in 24 Hours        | -                    | -                    | -                               |
| BI-1         | Time to Provide Usage Records            | -                    | -                    | -                               |
| BI-3         | Billing Accuracy - Adj for Errors        | 217,528              | -                    | 217,528                         |
| BI-4         | Billing Completeness                     | 957                  | -                    | 957                             |
| NI-1         | Trunking Blocking                        | -                    | -                    | -                               |
| NP-1         | NXX Code Activation                      | -                    | -                    | -                               |
| CP-1         | Collocation Completion Interval          | -                    | -                    | -                               |
| CP-3         | Colocation Feasibility Study Interval    | -                    | -                    | -                               |
| <b>Total</b> |  | <b>248,937</b>       | <b>28,200</b>        | <b>277,137</b>                  |
|              | 2004 Annual Minimum Payment Amt to CLECs | 60,590               | -                    | 60,590                          |
|              | <b>Grand Total</b>                       | <b>309,527</b>       | <b>28,200</b>        | <b>337,727</b>                  |

Qwest PAP State Aggregate PID-Product Report

Month: Dec 2004

State: WA

| PID     | Product     | Measure Description   | Gross Tier 1 Payment | Gross Tier 2 Payment | Total Gross Tier 1 & 2 Payments |
|---------|-------------|---|----------------------|----------------------|---------------------------------|
| GA-1    | ALL         | Gateway Availability - IMA-GUI (All)(Percent)   | -                    | -                    | -                               |
| GA-1    | SIA         | Gateway Availability - IMA-GUI (SIA)(Percent)   | -                    | -                    | -                               |
| GA-2    | DEFAULT     | Gateway Availability - IMA-EDI ( ) (Percent)  | -                    | -                    | -                               |
| GA-3    | DEFAULT     | Gateway Availability - EB-TA ( ) (Percent)  | -                    | -                    | -                               |
| GA-4    | DEFAULT     | System Availability - EXACT ( ) (Percent)   | -                    | -                    | -                               |
| GA-6    | DEFAULT     | Gateway Availability - GUI - Repair ( ) (Percent)   | -                    | -                    | -                               |
| GA-7    | DEFAULT     | Timely Outage Resolution following Software Releases ( ) (Percent)                          | -                    | -                    | -                               |
| PO-1A   | IMAGUIAZ    | Pre-Order Response Times (Aggregate) (IMAGUIAZ-AGG)(Avg Sec)                                | -                    | -                    | -                               |
| PO-1B   | IMAEADIAZ   | Pre-Order Response Times (Aggregate) (IMAEADIAZ-AGG)(Avg Sec)                               | -                    | -                    | -                               |
| PO-2B-1 | LNP         | Electronic Flow-through for All Eligible LSRs Received via IMA (LNP)(Percent)               | 212                  | -                    | 212                             |
| PO-2B-1 | RES2_AGG    | Electronic Flow-through for All Eligible LSRs Received via IMA (Resale Aggregate W/O UNE-P) | 408                  | 13,500               | 13,908                          |
| PO-2B-1 | UBL_AGG     | Electronic Flow-through for All Eligible LSRs Received via IMA (Unbundled Loop Aggregate)(  | 44                   | -                    | 44                              |
| PO-2B-1 | UNEPOTS     | Electronic Flow-through for All Eligible LSRs Received via IMA (UNE P (POTS AGG))(Percent)  | 1,125                | -                    | 1,125                           |
| PO-2B-2 | LNP         | Electronic Flow-through for All Eligible LSRs Received via EDI (LNP)(Percent)               | 165                  | 1,500                | 1,665                           |
| PO-2B-2 | RES2_AGG    | Electronic Flow-through for All Eligible LSRs Received via EDI (Resale Aggregate W/O UNE-P) | -                    | -                    | -                               |
| PO-2B-2 | UBL_AGG     | Electronic Flow-through for All Eligible LSRs Received via EDI (Unbundled Loop Aggregate)(  | 325                  | -                    | 325                             |
| PO-2B-2 | UNEPOTS     | Electronic Flow-through for All Eligible LSRs Received via EDI (UNE P (POTS AGG))(Percent)  | 6,750                | -                    | 6,750                           |
| PO-3A-1 | CRM_AGG     | LSR Rejection Notice Interval for IMA - Rejected Manually (Product Aggregate)(Hours:Minute  | 1,536                | -                    | 1,536                           |
| PO-3A-1 | CRM_AGG     | LSR Rejection Notice Interval for EDI - Rejected Manually (Product Aggregate)(Hours:Minute  | 956                  | -                    | 956                             |
| PO-3C   | CRM_AGG     | LSR Rejection Notice Interval for Manual and IIS (Product Aggregate)(Hours:Minutes)         | 61                   | -                    | 61                              |
| PO-5A-1 | LNP         | FOCs On Time for Fully Electronic LSRs Received Via IMA (LNP)(Percent)                      | -                    | -                    | -                               |
| PO-5A-1 | RES_AGG     | FOCs On Time for Fully Electronic LSRs Received Via IMA (Resale Aggregate)(Percent)         | -                    | -                    | -                               |
| PO-5A-1 | UBL_AGG     | FOCs On Time for Fully Electronic LSRs Received Via IMA (Unbundled Loop Aggregate)(Perce    | -                    | -                    | -                               |
| PO-5A-2 | LNP         | FOCs On Time for Fully Electronic LSRs Received Via EDI (LNP)(Percent)                      | -                    | -                    | -                               |
| PO-5A-2 | RES_AGG     | FOCs On Time for Fully Electronic LSRs Received Via EDI (Resale Aggregate)(Percent)         | 50                   | -                    | 50                              |
| PO-5A-2 | UBL_AGG     | FOCs On Time for Fully Electronic LSRs Received Via EDI (Unbundled Loop Aggregate)(Perce    | -                    | -                    | -                               |
| PO-5B-1 | LNP         | FOCs On Time For Electronic/Manual LSRs Received Via IMA (LNP)(Percent)                     | -                    | -                    | -                               |
| PO-5B-1 | RES_AGG     | FOCs On Time For Electronic/Manual LSRs Received Via IMA (Resale Aggregate)(Percent)        | -                    | -                    | -                               |
| PO-5B-1 | UBLAGGEEELS | FOCs On Time For Electronic/Manual LSRs Received Via IMA (Unbundled Loop AGG-EELs)(Perce    | -                    | -                    | -                               |
| PO-5B-2 | LNP         | FOCs On Time For Electronic/Manual LSRs Received Via EDI (LNP)(Percent)                     | -                    | -                    | -                               |
| PO-5B-2 | RES_AGG     | FOCs On Time For Electronic/Manual LSRs Received Via EDI (Resale Aggregate)(Percent)        | -                    | -                    | -                               |
| PO-5B-2 | UBLAGGEEELS | FOCs On Time For Electronic/Manual LSRs Received Via EDI (Unbundled Loop AGG-EELs)(Perce    | -                    | -                    | -                               |
| PO-5C   | LNP         | FOCs on Time for Manual (LNP)(Percent)  | 68                   | -                    | 68                              |
| PO-5C   | RES_AGG     | FOCs on Time for Manual (Resale Aggregate)(Percent)   | -                    | -                    | -                               |
| PO-5C   | UBLAGGEEELS | FOCs on Time for Manual (Unbundled Loop AGG-EELs)(Percent)                                  | -                    | -                    | -                               |
| PO-5D   | LIS         | Firm Order Confirmations (FOCs) On Time (LIS Trunk)(Percent)                                | -                    | -                    | -                               |
| PO-6A   | ALL         | Notices Made Available via IMA - GUI (All)(Hours:Minutes)                                   | -                    | -                    | -                               |
| PO-6B   | ALL         | Notices Transmitted via IMA - EDI (All)(Hours:Minutes)                                      | -                    | -                    | -                               |
| PO-7A   | ALL         | Notices Made Available via IMA - GUI / Billing System Posting Completions (All)(Percent)    | 14                   | -                    | 14                              |
| PO-7B   | ALL         | Notices Transmitted via IMA - EDI / Billing System Posting Completions (All)(Percent)       | 25                   | -                    | 25                              |
| PO-8    | JEOP_AGG    | Jeopardy Notice Interval (Unbundled Loops and Number Portability)(Average Days)             | -                    | -                    | -                               |
| PO-8    | NON_DESIGN  | Jeopardy Notice Interval (Non-Designed Services)(Average Days)                              | -                    | -                    | -                               |
| PO-8    | UNE_P_POTS  | Jeopardy Notice Interval (UNE - P (POTS))(Average Days)                                     | -                    | -                    | -                               |
| PO-9    | JEOP_AGG    | Timely Jeopardy Notices (Unbundled Loops and Number Portability)(Percent)                   | -                    | -                    | -                               |
| PO-9    | UNE_P_POTS  | Timely Jeopardy Notices (UNE - P (POTS))(Percent)   | -                    | -                    | -                               |
| PO-16   | DEFAULT     | Timely Release Notifications ( ) (Percent)  | -                    | -                    | -                               |
| PO-20   | RSL_POTUNE  | Manual Service Order Accuracy (Resale & UNE-P (POTS))(Percent)                              | 424                  | -                    | 424                             |

Qwest PAP State Aggregate PID-Product Report

Month: Dec 2004

State: WA

| PID   | Product     | Measure Description   | Gross Tier 1 Payment | Gross Tier 2 Payment | Total Gross Tier 1 & 2 Payments |
|-------|-------------|---|----------------------|----------------------|---------------------------------|
| OP-20 | UBLANL2VWNL | Manual Service Order Accuracy (Unbundled Loops)(Percent)                              |                      |                      |                                 |
| OP-2  | DEFAULT     | Calls Answered within Twenty Seconds - Interconnect Provisioning Center ( ) (Percent) |                      |                      |                                 |
| OP-3A | BUS         | Installation Commitments Met (Business)(Percent)                                      |                      |                      |                                 |
| OP-3A | LINE_SHARE  | Installation Commitments Met (Line Sharing)(Percent)                                  |                      |                      |                                 |
| OP-3A | LINE_SPLIT  | Installation Commitments Met (Line Splitting)(Percent)                                |                      |                      |                                 |
| OP-3A | MBIT        | Installation Commitments Met (Qwest DSL)(Percent)                                     |                      |                      |                                 |
| OP-3A | RES         | Installation Commitments Met (Residence)(Percent)                                     |                      |                      |                                 |
| OP-3A | UNE_P_CTX   | Installation Commitments Met (UNE P (Centrex))(Percent)                               |                      |                      |                                 |
| OP-3A | UNE_P_POTS  | Installation Commitments Met (UNE - P (POTS))(Percent)                                |                      |                      |                                 |
| OP-3B | BUS         | Installation Commitments Met (Business)(Percent)                                      |                      |                      |                                 |
| OP-3B | MBIT        | Installation Commitments Met (Qwest DSL)(Percent)                                     |                      |                      |                                 |
| OP-3B | RES         | Installation Commitments Met (Residence)(Percent)                                     |                      |                      |                                 |
| OP-3B | UNE_P_POTS  | Installation Commitments Met (UNE - P (POTS))(Percent)                                | 142                  |                      | 142                             |
| OP-3C | BUS         | Installation Commitments Met (Business)(Percent)                                      |                      |                      |                                 |
| OP-3C | LINE_SHARE  | Installation Commitments Met (Line Sharing)(Percent)                                  |                      |                      |                                 |
| OP-3C | LINE_SPLIT  | Installation Commitments Met (Line Splitting)(Percent)                                |                      |                      |                                 |
| OP-3C | MBIT        | Installation Commitments Met (Qwest DSL)(Percent)                                     |                      |                      |                                 |
| OP-3C | RES         | Installation Commitments Met (Residence)(Percent)                                     |                      |                      |                                 |
| OP-3C | UNE_P_CTX   | Installation Commitments Met (UNE P (Centrex))(Percent)                               |                      |                      |                                 |
| OP-3C | UNE_P_POTS  | Installation Commitments Met (UNE - P (POTS))(Percent)                                | 211                  |                      | 211                             |
| OP-3C | UNE_PCTX21  | Installation Commitments Met (UNE P (Centrex 21))(Percent)                            |                      |                      |                                 |
| OP-3D | EEL_DS1     | Installation Commitments Met (Enhanced Extended Loops - DS1 Capable)(Percent)         |                      |                      |                                 |
| OP-3D | EEL_DS3     | Installation Commitments Met (Enhanced Extended Loops - DS3 Capable)(Percent)         |                      |                      |                                 |
| OP-3D | LIS TRUNK   | Installation Commitments Met (LIS Trunk)(Percent)                                     |                      |                      |                                 |
| OP-3D | UBL ADSL    | Installation Commitments Met (Unbundled Loop - ADSL Qualified)(Percent)               |                      |                      |                                 |
| OP-3D | UBL_2W_NL   | Installation Commitments Met (Unbundled Loop - 2 Wire Non-Loaded)(Percent)            |                      |                      |                                 |
| OP-3D | UBL_ANAAGG  | Installation Commitments Met (Unbundled Loop Analog)(Percent)                         |                      |                      |                                 |
| OP-3D | UBL_COND    | Installation Commitments Met (Unbundled Loop Conditioned)(Percent)                    | 300                  | 300                  | 300                             |
| OP-3D | UBL_DS1     | Installation Commitments Met (Unbundled Loop - DS1 Capable)(Percent)                  |                      |                      |                                 |
| OP-3D | UBL_ISDN    | Installation Commitments Met (Unbundled Loop ISDN Capable)(Percent)                   |                      |                      |                                 |
| OP-3D | UBL_XDSLJ   | Installation Commitments Met (Unbundled Loop - XDSLJ)(Percent)                        |                      |                      |                                 |
| OP-3D | UDIT_DS1    | Installation Commitments Met (UDIT DS1)(Percent)                                      |                      |                      |                                 |
| OP-3E | EEL_DS1     | Installation Commitments Met (Enhanced Extended Loops - DS1 Capable)(Percent)         |                      |                      |                                 |
| OP-3E | LIS TRUNK   | Installation Commitments Met (LIS Trunk)(Percent)                                     |                      |                      |                                 |
| OP-3E | UBL ADSL    | Installation Commitments Met (Unbundled Loop - ADSL Qualified)(Percent)               |                      |                      |                                 |
| OP-3E | UBL_2W_NL   | Installation Commitments Met (Unbundled Loop - 2 Wire Non-Loaded)(Percent)            |                      |                      |                                 |
| OP-3E | UBL_ANAAGG  | Installation Commitments Met (Unbundled Loop Analog)(Percent)                         |                      |                      |                                 |
| OP-3E | UBL_COND    | Installation Commitments Met (Unbundled Loop Conditioned)(Percent)                    |                      |                      |                                 |
| OP-3E | UBL_DS1     | Installation Commitments Met (Unbundled Loop - DS1 Capable)(Percent)                  |                      |                      |                                 |
| OP-3E | UBL_DS3     | Installation Commitments Met (Unbundled Loop - DS3 Capable)(Percent)                  |                      |                      |                                 |
| OP-3E | UBL_ISDN    | Installation Commitments Met (Unbundled Loop ISDN Capable)(Percent)                   |                      |                      |                                 |
| OP-3X | LIS TRUNK   | Installation Commitments Met (LIS Trunk)(Percent)                                     |                      |                      |                                 |
| OP-3X | UBL_DS1     | Installation Commitments Met (Unbundled Loop - DS1 Capable)(Percent)                  |                      |                      |                                 |
| OP-3X | UDIT_DS1    | Installation Commitments Met (UDIT DS1)(Percent)                                      |                      |                      |                                 |
| OP-4A | BUS         | Installation Interval (Business)(Average Days)  |                      |                      |                                 |
| OP-4A | LINE_SHARE  | Installation Interval (Line Sharing)(Average Days)                                    |                      |                      |                                 |
| OP-4A | LINE_SPLIT  | Installation Interval (Line Splitting)(Average Days)                                  |                      |                      |                                 |

Qwest PAP State Aggregate PID-Product Report

Month: Dec 2004

State: WA

| PID   | Product    | Measure Description   | Gross Tier 1 Payment | Gross Tier 2 Payment | Total Gross Tier 1 & 2 Payments |
|-------|------------|---|----------------------|----------------------|---------------------------------|
| OP-4A | MBIT       | Installation Interval (Qwest DSL)(Average Days)   | -                    | -                    | -                               |
| OP-4A | RES        | Installation Interval (Residence)(Average Days)   | -                    | 900                  | 900                             |
| OP-4A | UNE_P_CTX  | Installation Interval (UNE P (Centrex))(Average Days)                                       | -                    | -                    | -                               |
| OP-4A | UNE_P_POTS | Installation Interval (UNE - P (POTS))(Average Days)  | 8,297                | 2,100                | 10,397                          |
| OP-4B | BUS        | Installation Interval (Business)(Average Days)  | -                    | -                    | -                               |
| OP-4B | MBIT       | Installation Interval (Qwest DSL)(Average Days)   | 14                   | -                    | 14                              |
| OP-4B | RES        | Installation Interval (Residence)(Average Days)   | -                    | -                    | -                               |
| OP-4B | UNE_P_POTS | Installation Interval (UNE - P (POTS))(Average Days)  | -                    | -                    | -                               |
| OP-4C | BUS        | Installation Interval (Business)(Average Days)  | -                    | -                    | -                               |
| OP-4C | LINE_SHARE | Installation Interval (Line Sharing)(Average Days)  | -                    | -                    | -                               |
| OP-4C | LINE_SPLIT | Installation Interval (Line Splitting)(Average Days)  | -                    | -                    | -                               |
| OP-4C | MBIT       | Installation Interval (Qwest DSL)(Average Days)   | -                    | -                    | -                               |
| OP-4C | RES        | Installation Interval (Residence)(Average Days)   | -                    | -                    | -                               |
| OP-4C | UNE_P_CTX  | Installation Interval (UNE P (Centrex))(Average Days)                                       | -                    | -                    | -                               |
| OP-4C | UNE_P_POTS | Installation Interval (UNE - P (POTS))(Average Days)  | -                    | -                    | -                               |
| OP-4C | UNE_PCTX21 | Installation Interval (UNE P (Centrex 21))(Average Days)                                    | -                    | -                    | -                               |
| OP-4D | EEL_DS1    | Installation Interval (Enhanced Extended Loops - DS1 Capable)(Average Days)                 | 383                  | -                    | 383                             |
| OP-4D | LIS TRUNK  | Installation Interval (LIS Trunk)(Average Days)   | -                    | -                    | -                               |
| OP-4D | UBL ADSL   | Installation Interval (Unbundled Loop - ADSL Qualified)(Average Days)                       | -                    | -                    | -                               |
| OP-4D | UBL_2W_NL  | Installation Interval (Unbundled Loop - 2 Wire Non-Loaded)(Average Days)                    | -                    | -                    | -                               |
| OP-4D | UBL_ANAAGG | Installation Interval (Unbundled Loop Analog)(Average Days)                                 | -                    | -                    | -                               |
| OP-4D | UBL_COND   | Installation Interval (Unbundled Loop Conditioned)(Average Days)                            | -                    | -                    | -                               |
| OP-4D | UBL_DS1    | Installation Interval (Unbundled Loop - DS1 Capable)(Average Days)                          | 327                  | -                    | 327                             |
| OP-4D | UBL_ISDN   | Installation Interval (Unbundled Loop ISDN Capable)(Average Days)                           | -                    | -                    | -                               |
| OP-4D | UBL_XDSL1  | Installation Interval (Unbundled Loop - XDSL1)(Average Days)                                | -                    | -                    | -                               |
| OP-4E | EEL_DS1    | Installation Interval (Enhanced Extended Loops - DS1 Capable)(Average Days)                 | 400                  | -                    | 400                             |
| OP-4E | LIS TRUNK  | Installation Interval (LIS Trunk)(Average Days)   | -                    | -                    | -                               |
| OP-4E | UBL ADSL   | Installation Interval (Unbundled Loop - ADSL Qualified)(Average Days)                       | -                    | -                    | -                               |
| OP-4E | UBL_2W_NL  | Installation Interval (Unbundled Loop - 2 Wire Non-Loaded)(Average Days)                    | -                    | -                    | -                               |
| OP-4E | UBL_ANAAGG | Installation Interval (Unbundled Loop Analog)(Average Days)                                 | -                    | -                    | -                               |
| OP-4E | UBL_COND   | Installation Interval (Unbundled Loop Conditioned)(Average Days)                            | -                    | -                    | -                               |
| OP-4E | UBL_DS1    | Installation Interval (Unbundled Loop - DS1 Capable)(Average Days)                          | -                    | -                    | -                               |
| OP-4E | UBL_ISDN   | Installation Interval (Unbundled Loop ISDN Capable)(Average Days)                           | -                    | -                    | -                               |
| OP-4E | UDIT_ABV_1 | Installation Interval (UDIT Above DS1 Level)(Average Days)                                  | -                    | -                    | -                               |
| OP-4X | LIS TRUNK  | Installation Interval (LIS Trunk)(Average Days)   | -                    | -                    | -                               |
| OP-5A | BUS        | New Service Installation Quality Reported to Repair (Business)(Percent)                     | -                    | -                    | -                               |
| OP-5A | DS0        | New Service Installation Quality Reported to Repair (DS0)(Percent)                          | -                    | -                    | -                               |
| OP-5A | DS1        | New Service Installation Quality Reported to Repair (DS1)(Percent)                          | -                    | -                    | -                               |
| OP-5A | E911       | New Service Installation Quality Reported to Repair (E911)(Percent)                         | -                    | -                    | -                               |
| OP-5A | EEL_DS1    | New Service Installation Quality Reported to Repair (Enhanced Extended Loops - DS1 Capable) | -                    | -                    | -                               |
| OP-5A | LINE_SHARE | New Service Installation Quality Reported to Repair (Line Sharing)(Percent)                 | -                    | -                    | -                               |
| OP-5A | LINE_SPLIT | New Service Installation Quality Reported to Repair (Line Splitting)(Percent)               | -                    | -                    | -                               |
| OP-5A | LIS        | New Service Installation Quality Reported to Repair (LIS Trunk)(Percent)                    | 150                  | -                    | 150                             |
| OP-5A | MBIT       | New Service Installation Quality Reported to Repair (LIS Trunk)(Percent)                    | -                    | -                    | -                               |
| OP-5A | PBX        | New Service Installation Quality Reported to Repair (PBX)(Percent)                          | -                    | -                    | -                               |
| OP-5A | RES        | New Service Installation Quality Reported to Repair (Residence)(Percent)                    | -                    | -                    | -                               |
| OP-5A | UBL ADSL   | New Service Installation Quality Reported to Repair (Unbundled Loop - ADSL Qualified)(Perc  | -                    | -                    | -                               |

Qwest PAP State Aggregate PID-Product Report

Month: Dec 2004

State: WA

| PID     | Product    | Measure Description  | Gross Tier 1 Payment | Gross Tier 2 Payment | Total Gross Tier 1 & 2 Payments |
|---------|------------|--|----------------------|----------------------|---------------------------------|
| OP-5A   | UBL_2W_NL  | New Service Installation Quality Reported to Repair (Unbundled Loop - 2 Wire Non-Loaded)(P | -                    | -                    | -                               |
| OP-5A   | UBL_ANAAGG | New Service Installation Quality Reported to Repair (Unbundled Loop Analog)(Percent)       | 652                  | -                    | 652                             |
| OP-5A   | UBL_DS1    | New Service Installation Quality Reported to Repair (Unbundled Loop - DS1 Capable)(Percent | -                    | -                    | -                               |
| OP-5A   | UBL_DS3    | New Service Installation Quality Reported to Repair (Unbundled Loop - DS3 Capable)(Percent | -                    | -                    | -                               |
| OP-5A   | UBL_ISDN   | New Service Installation Quality Reported to Repair (Unbundled Loop ISDN Capable)(Percent) | 175                  | -                    | 175                             |
| OP-5A   | UBL_XDSL1  | New Service Installation Quality Reported to Repair (Unbundled Loop - XDSL1)(Percent)      | -                    | -                    | -                               |
| OP-5A   | UDIT_ABV_1 | New Service Installation Quality Reported to Repair (UDIT Above DS1 Level)(Percent)        | 670                  | -                    | 670                             |
| OP-5A   | UDIT_DS1   | New Service Installation Quality Reported to Repair (UDIT DS1)(Percent)                    | -                    | -                    | -                               |
| OP-5A   | UNE_P_CTX  | New Service Installation Quality Reported to Repair (UNE P (Centrex))(Percent)             | -                    | -                    | -                               |
| OP-5A   | UNE_P_POTS | New Service Installation Quality Reported to Repair (UNE - P (POTS))(Percent)              | -                    | -                    | -                               |
| OP-5A   | UNE_PCTX21 | New Service Installation Quality Reported to Repair (UNE P (Centrex 21))(Percent)          | -                    | -                    | -                               |
| OP-6-1  | LINE_SPLIT | Delayed Days (Line Splitting)(Average Days)  | -                    | -                    | -                               |
| OP-6-1  | MBIT       | Delayed Days (Qwest DSL)(Average Days)   | -                    | -                    | -                               |
| OP-6-1  | RES        | Delayed Days (Residence)(Average Days)   | -                    | -                    | -                               |
| OP-6-1  | UNE_P_POTS | Delayed Days (UNE - P (POTS))(Average Days)  | -                    | -                    | -                               |
| OP-6-2  | RES        | Delayed Days (Residence)(Average Days)   | -                    | -                    | -                               |
| OP-6-2  | UNE_P_POTS | Delayed Days (UNE - P (POTS))(Average Days)  | -                    | -                    | -                               |
| OP-6-3  | UNE_P_POTS | Delayed Days (UNE - P (POTS))(Average Days)  | -                    | -                    | -                               |
| OP-6-4  | LIS_TRUNK  | Delayed Days (LIS Trunk)(Average Days)   | -                    | -                    | -                               |
| OP-6-4  | UBL_2W_NL  | Delayed Days (Unbundled Loop - 2 Wire Non-Loaded)(Average Days)                            | -                    | -                    | -                               |
| OP-6-4  | UBL_ANAAGG | Delayed Days (Unbundled Loop Analog)(Average Days)   | 64                   | -                    | 64                              |
| OP-6-4  | UBL_DS1    | Delayed Days (Unbundled Loop - DS1 Capable)(Average Days)                                  | -                    | -                    | -                               |
| OP-6-4  | UBL_XDSL1  | Delayed Days (Unbundled Loop - XDSL1)(Average Days)  | -                    | -                    | -                               |
| OP-6-5  | LIS_TRUNK  | Delayed Days (LIS Trunk)(Average Days)   | -                    | -                    | -                               |
| OP-6-5  | UBL_DS1    | Delayed Days (Unbundled Loop - DS1 Capable)(Average Days)                                  | -                    | -                    | -                               |
| OP-6-X  | UBL_DS1    | Delayed Days (Unbundled Loop - DS1 Capable)(Average Days)                                  | -                    | -                    | -                               |
| OP-6A-4 | EEL_DS1    | Delayed Days for Non-Facility Reasons (Enhanced Extended Loops - DS1 Capable)(Average Days | -                    | -                    | -                               |
| OP-6A-5 | EEL_DS1    | Delayed Days for Non-Facility Reasons (Enhanced Extended Loops - DS1 Capable)(Average Days | -                    | -                    | -                               |
| OP-8    | LNP        | Number Portability Timeliness (LNP)(Percent)   | -                    | -                    | -                               |
| OP-8C   | LNP        | Percentage of LNP Triggers Set Prior to the Frame Due Time (LNP)(Percent)                  | 150                  | -                    | 150                             |
| OP-13A  | UBL_ANALOG | Coordinated Cuts Completed on Time (Unbundled Loop - Analog)(Percent)                      | -                    | -                    | -                               |
| OP-13A  | UBL_OTHER  | Coordinated Cuts Completed on Time (Unbundled Loop Other)(Percent)                         | -                    | -                    | -                               |
| OP-17A  | LNP        | Timeliness of Disconnects associated with LNP Orders (LNP)(Percent)                        | -                    | -                    | -                               |
| MR-2    | DEFAULT    | Calls Answered within 20 seconds - Interconnect Repair Center ( ) (Percent)                | -                    | -                    | -                               |
| MR-3A   | BUS        | Out of Service Cleared within 24 hours (Business)(Percent)                                 | 87                   | -                    | 87                              |
| MR-3A   | CTX_21     | Out of Service Cleared within 24 hours (Centrex 21)(Percent)                               | -                    | -                    | -                               |
| MR-3A   | LINE_SHARE | Out of Service Cleared within 24 hours (Line Sharing)(Percent)                             | -                    | -                    | -                               |
| MR-3A   | LINE_SPLIT | Out of Service Cleared within 24 hours (Line Splitting)(Percent)                           | -                    | -                    | -                               |
| MR-3A   | RES        | Out of Service Cleared within 24 hours (Residence)(Percent)                                | -                    | -                    | -                               |
| MR-3A   | UNE_P_CTX  | Out of Service Cleared within 24 hours (UNE P (Centrex))(Percent)                          | -                    | -                    | -                               |
| MR-3A   | UNE_P_POTS | Out of Service Cleared within 24 hours (UNE - P (POTS))(Percent)                           | -                    | -                    | -                               |
| MR-3A   | UNE_PCTX21 | Out of Service Cleared within 24 hours (UNE P (Centrex 21))(Percent)                       | -                    | -                    | -                               |
| MR-3B   | RES        | Out of Service Cleared within 24 hours (Residence)(Percent)                                | -                    | -                    | -                               |
| MR-3B   | UNE_P_POTS | Out of Service Cleared within 24 hours (UNE - P (POTS))(Percent)                           | -                    | -                    | -                               |
| MR-3C   | BUS        | Out of Service Cleared within 24 hours (Business)(Percent)                                 | -                    | -                    | -                               |
| MR-3C   | LINE_SHARE | Out of Service Cleared within 24 hours (Line Sharing)(Percent)                             | -                    | -                    | -                               |
| MR-3C   | LINE_SPLIT | Out of Service Cleared within 24 hours (Line Splitting)(Percent)                           | -                    | -                    | -                               |

Qwest PAP State Aggregate PID-Product Report

Month: Dec 2004

State: WA

| PID   | Product    | Measure Description  | Gross Tier 1 Payment | Gross Tier 2 Payment | Total Gross Tier 1 & 2 Payments |
|-------|------------|--|----------------------|----------------------|---------------------------------|
| MR-3C | UNE_P_CTX  | Out of Service Cleared within 24 hours (UNE P (Centrex))(Percent)                    | -                    | -                    | -                               |
| MR-3C | UNE_P_POTS | Out of Service Cleared within 24 hours (UNE - P (POTS))(Percent)                     | -                    | -                    | -                               |
| MR-3D | UBL_ADSL   | Out of Service Cleared within 24 hours (Unbundled Loop - ADSL Qualified)(Percent)    | -                    | -                    | -                               |
| MR-3D | UBL_2W_NL  | Out of Service Cleared within 24 hours (Unbundled Loop - 2 Wire Non-Loaded)(Percent) | 150                  | -                    | 150                             |
| MR-3D | UBL_ANAAGG | Out of Service Cleared within 24 hours (Unbundled Loop Analog)(Percent)              | -                    | -                    | -                               |
| MR-3D | UBL_ISDN   | Out of Service Cleared within 24 hours (Unbundled Loop ISDN Capable)(Percent)        | 150                  | -                    | 150                             |
| MR-3D | UBL_XDSL   | Out of Service Cleared within 24 hours (XDSL)(Percent)                               | -                    | -                    | -                               |
| MR-3E | UBL_2W_NL  | Out of Service Cleared within 24 hours (Unbundled Loop - 2 Wire Non-Loaded)(Percent) | -                    | -                    | -                               |
| MR-3E | UBL_ANAAGG | Out of Service Cleared within 24 hours (Unbundled Loop Analog)(Percent)              | -                    | -                    | -                               |
| MR-3E | UBL_ISDN   | Out of Service Cleared within 24 hours (Unbundled Loop ISDN Capable)(Percent)        | -                    | -                    | -                               |
| MR-5A | DS0        | All Troubles Cleared within 4 hours (DS0)(Percent)                                   | -                    | -                    | -                               |
| MR-5A | EEL_DS1    | All Troubles Cleared within 4 hours (Enhanced Extended Loops - DS1 Capable)(Percent) | -                    | -                    | -                               |
| MR-5A | LIS        | All Troubles Cleared within 4 hours (LIS Trunk)(Percent)                             | 150                  | -                    | 150                             |
| MR-5A | UBL_4W_NL  | All Troubles Cleared within 4 hours (Unbundled Loop - 4 Wire Non-Loaded)(Percent)    | -                    | -                    | -                               |
| MR-5A | UBL_DS1    | All Troubles Cleared within 4 hours (Unbundled Loop - DS1 Capable)(Percent)          | -                    | -                    | -                               |
| MR-5A | UDIT_ABV_1 | All Troubles Cleared within 4 hours (UDIT Above DS1 Level)(Percent)                  | -                    | -                    | -                               |
| MR-5B | DS1        | All Troubles Cleared within 4 hours (DS1)(Percent)                                   | -                    | -                    | -                               |
| MR-5B | E911       | All Troubles Cleared within 4 hours (E911)(Percent)                                  | -                    | -                    | -                               |
| MR-5B | EEL_DS1    | All Troubles Cleared within 4 hours (Enhanced Extended Loops - DS1 Capable)(Percent) | -                    | -                    | -                               |
| MR-5B | UBL_DS1    | All Troubles Cleared within 4 hours (Unbundled Loop - DS1 Capable)(Percent)          | -                    | -                    | -                               |
| MR-5B | UDIT_DS1   | All Troubles Cleared within 4 hours (UDIT DS1)(Percent)                              | -                    | -                    | -                               |
| MR-5X | DS1        | All Troubles Cleared within 4 hours (DS1)(Percent)                                   | -                    | -                    | -                               |
| MR-5X | LIS        | All Troubles Cleared within 4 hours (LIS Trunk)(Percent)                             | -                    | -                    | -                               |
| MR-5X | UBL_DS1    | All Troubles Cleared within 4 hours (Unbundled Loop - DS1 Capable)(Percent)          | -                    | -                    | -                               |
| MR-5X | UDIT_ABV_1 | All Troubles Cleared within 4 hours (UDIT Above DS1 Level)(Percent)                  | -                    | -                    | -                               |
| MR-5X | UDIT_DS1   | All Troubles Cleared within 4 hours (UDIT DS1)(Percent)                              | -                    | -                    | -                               |
| MR-6A | BUS        | Mean Time to Restore (Business)(Hours:Minutes)                                       | -                    | -                    | -                               |
| MR-6A | CTX_21     | Mean Time to Restore (Centrex 21)(Hours:Minutes)                                     | -                    | -                    | -                               |
| MR-6A | LINE_SHARE | Mean Time to Restore (Line Sharing)(Hours:Minutes)                                   | -                    | -                    | -                               |
| MR-6A | LINE_SPLIT | Mean Time to Restore (Line Splitting)(Hours:Minutes)                                 | -                    | -                    | -                               |
| MR-6A | RES        | Mean Time to Restore (Residence)(Hours:Minutes)                                      | 141                  | -                    | 141                             |
| MR-6A | UNE_P_CTX  | Mean Time to Restore (UNE P (Centrex))(Hours:Minutes)                                | -                    | -                    | -                               |
| MR-6A | UNE_P_POTS | Mean Time to Restore (UNE - P (POTS))(Hours:Minutes)                                 | -                    | -                    | -                               |
| MR-6A | UNE_PCTX21 | Mean Time to Restore (UNE P (Centrex 21))(Hours:Minutes)                             | -                    | -                    | -                               |
| MR-6B | BUS        | Mean Time to Restore (Business)(Hours:Minutes)                                       | -                    | -                    | -                               |
| MR-6B | RES        | Mean Time to Restore (Residence)(Hours:Minutes)                                      | 23                   | -                    | 23                              |
| MR-6B | UNE_P_POTS | Mean Time to Restore (UNE - P (POTS))(Hours:Minutes)                                 | -                    | -                    | -                               |
| MR-6C | BUS        | Mean Time to Restore (Business)(Hours:Minutes)                                       | -                    | -                    | -                               |
| MR-6C | LINE_SHARE | Mean Time to Restore (Line Sharing)(Hours:Minutes)                                   | -                    | -                    | -                               |
| MR-6C | LINE_SPLIT | Mean Time to Restore (Line Splitting)(Hours:Minutes)                                 | -                    | -                    | -                               |
| MR-6C | UNE_P_CTX  | Mean Time to Restore (UNE P (Centrex))(Hours:Minutes)                                | 181                  | -                    | 181                             |
| MR-6C | UNE_P_POTS | Mean Time to Restore (UNE - P (POTS))(Hours:Minutes)                                 | -                    | -                    | -                               |
| MR-6C | UNE_PCTX21 | Mean Time to Restore (UNE P (Centrex 21))(Hours:Minutes)                             | -                    | -                    | -                               |
| MR-6D | EEL_DS1    | Mean Time to Restore (Enhanced Extended Loops - DS1 Capable)(Hours:Minutes)          | -                    | -                    | -                               |
| MR-6D | UBL_XDSL   | Mean Time to Restore (Unbundled Loop - XDSL)(Hours:Minutes)                          | -                    | -                    | -                               |
| MR-6E | EEL_DS1    | Mean Time to Restore (Enhanced Extended Loops - DS1 Capable)(Hours:Minutes)          | -                    | -                    | -                               |
| MR-7A | BUS        | Repair Repeat Report Rate (Business)(Percent)  | -                    | -                    | -                               |



Qwest PAP State Aggregate PID-Product Report

Month: Dec 2004

State: WA

| PID   | Product    | Measure Description  | Gross Tier 1 Payment | Gross Tier 2 Payment | Total Gross Tier 1 & 2 Payments |
|-------|------------|--|----------------------|----------------------|---------------------------------|
| MR-7A | CTX 21     | Repair Repeat Report Rate (Centrex 21)(Percent)                            | -                    | -                    | -                               |
| MR-7A | LINE_SPLIT | Repair Repeat Report Rate (Line Splitting)(Percent)                        | -                    | -                    | -                               |
| MR-7A | RES        | Repair Repeat Report Rate (Residence)(Percent)                             | -                    | -                    | -                               |
| MR-7A | UNE_P_CTX  | Repair Repeat Report Rate (UNE P (Centrex))(Percent)                       | -                    | -                    | -                               |
| MR-7A | UNE_P_POTS | Repair Repeat Report Rate (UNE - P (POTS))(Percent)                        | -                    | -                    | -                               |
| MR-7A | UNE_PCTX21 | Repair Repeat Report Rate (UNE P (Centrex 21))(Percent)                    | -                    | -                    | -                               |
| MR-7B | BUS        | Repair Repeat Report Rate (Business)(Percent)                              | -                    | -                    | -                               |
| MR-7B | RES        | Repair Repeat Report Rate (Residence)(Percent)                             | -                    | -                    | -                               |
| MR-7B | UNE_P_POTS | Repair Repeat Report Rate (UNE - P (POTS))(Percent)                        | -                    | -                    | -                               |
| MR-7C | BUS        | Repair Repeat Report Rate (Business)(Percent)                              | 143                  | -                    | 143                             |
| MR-7C | CTX 21     | Repair Repeat Report Rate (Centrex 21)(Percent)                            | -                    | -                    | -                               |
| MR-7C | LINE_SPLIT | Repair Repeat Report Rate (Line Splitting)(Percent)                        | -                    | -                    | -                               |
| MR-7C | RES        | Repair Repeat Report Rate (Residence)(Percent)                             | -                    | -                    | -                               |
| MR-7C | UNE_P_CTX  | Repair Repeat Report Rate (UNE P (Centrex))(Percent)                       | -                    | -                    | -                               |
| MR-7C | UNE_P_POTS | Repair Repeat Report Rate (UNE - P (POTS))(Percent)                        | -                    | -                    | -                               |
| MR-7C | UNE_PCTX21 | Repair Repeat Report Rate (UNE P (Centrex 21))(Percent)                    | -                    | -                    | -                               |
| MR-7D | EEL_DS1    | Repair Repeat Report Rate (Enhanced Extended Loops - DS1 Capable)(Percent) | 122                  | -                    | 122                             |
| MR-7D | LIS        | Repair Repeat Report Rate (LIS Trunk)(Percent)                             | -                    | -                    | -                               |
| MR-7D | MBIT       | Repair Repeat Report Rate (Qwest DSL)(Percent)                             | -                    | -                    | -                               |
| MR-7D | UBL_2W_NL  | Repair Repeat Report Rate (Unbundled Loop - 2 Wire Non-Loaded)(Percent)    | -                    | -                    | -                               |
| MR-7D | UBL_ANAAGG | Repair Repeat Report Rate (Unbundled Loop Analog)(Percent)                 | -                    | -                    | -                               |
| MR-7D | UBL_DS1    | Repair Repeat Report Rate (Unbundled Loop - DS1 Capable)(Percent)          | -                    | -                    | -                               |
| MR-7D | UBL_ISDN   | Repair Repeat Report Rate (Unbundled Loop ISDN Capable)(Percent)           | -                    | -                    | -                               |
| MR-7D | UBL_XDSLJ  | Repair Repeat Report Rate (Unbundled Loop - XDSLJ)(Percent)                | -                    | -                    | -                               |
| MR-7D | UDIT_ABV_1 | Repair Repeat Report Rate (UDIT Above DS1 Level)(Percent)                  | -                    | -                    | -                               |
| MR-7E | EEL_DS1    | Repair Repeat Report Rate (Enhanced Extended Loops - DS1 Capable)(Percent) | -                    | -                    | -                               |
| MR-7E | LIS        | Repair Repeat Report Rate (LIS Trunk)(Percent)                             | -                    | -                    | -                               |
| MR-7E | MBIT       | Repair Repeat Report Rate (Qwest DSL)(Percent)                             | -                    | -                    | -                               |
| MR-7E | UBL_2W_NL  | Repair Repeat Report Rate (Unbundled Loop - 2 Wire Non-Loaded)(Percent)    | -                    | -                    | -                               |
| MR-7E | UBL_ANAAGG | Repair Repeat Report Rate (Unbundled Loop Analog)(Percent)                 | -                    | -                    | -                               |
| MR-7E | UBL_DS1    | Repair Repeat Report Rate (Unbundled Loop - DS1 Capable)(Percent)          | -                    | -                    | -                               |
| MR-7E | UBL_ISDN   | Repair Repeat Report Rate (Unbundled Loop ISDN Capable)(Percent)           | -                    | -                    | -                               |
| MR-7E | UDIT_ABV_1 | Repair Repeat Report Rate (UDIT Above DS1 Level)(Percent)                  | -                    | -                    | -                               |
| MR-7X | LIS        | Repair Repeat Report Rate (LIS Trunk)(Percent)                             | -                    | -                    | -                               |
| MR-7X | UBL_DS1    | Repair Repeat Report Rate (Unbundled Loop - DS1 Capable)(Percent)          | -                    | -                    | -                               |
| MR-7X | UDIT_ABV_1 | Repair Repeat Report Rate (UDIT Above DS1 Level)(Percent)                  | -                    | -                    | -                               |
| MR-8  | BUS        | Trouble Rate (Business)(Percent)   | 392                  | -                    | 392                             |
| MR-8  | CTX        | Trouble Rate (Centrex)(Percent)  | -                    | -                    | -                               |
| MR-8  | CTX 21     | Trouble Rate (Centrex 21)(Percent)   | 198                  | -                    | 198                             |
| MR-8  | DS0        | Trouble Rate (DS0)(Percent)  | 261                  | -                    | 261                             |
| MR-8  | DS1        | Trouble Rate (DS1)(Percent)  | -                    | -                    | -                               |
| MR-8  | E911       | Trouble Rate (E911)(Percent)   | 150                  | 300                  | 450                             |
| MR-8  | EEL_DS1    | Trouble Rate (Enhanced Extended Loops - DS1 Capable)(Percent)              | 2,412                | 2,700                | 5,112                           |
| MR-8  | FRAMERELAY | Trouble Rate (Frame Relay)(Percent)  | -                    | -                    | -                               |
| MR-8  | ISDN BRS   | Trouble Rate (Basic Rate ISDN)(Percent)                                    | -                    | -                    | -                               |
| MR-8  | ISDN PRI   | Trouble Rate (ISDN Primary)(Percent)                                       | -                    | -                    | -                               |
| MR-8  | LINE_SHARE | Trouble Rate (Line Sharing)(Percent)                                       | -                    | -                    | -                               |

Qwest PAP State Aggregate PID-Product Report

Month: Dec 2004

State: WA

| PID          | Product    | Measure Description  | Gross Tier 1 Payment | Gross Tier 2 Payment | Total Gross Tier 1 & 2 Payments |
|--------------|------------|--|----------------------|----------------------|---------------------------------|
| MR-8         | LINE_SPLIT | Trouble Rate (Line Splitting)(Percent)   | 19                   | -                    | 19                              |
| MR-8         | LIS        | Trouble Rate (LIS Trunk)(Percent)  | -                    | -                    | -                               |
| MR-8         | MBIT       | Trouble Rate (Qwest DSL)(Percent)  | 62                   | -                    | 62                              |
| MR-8         | PBX        | Trouble Rate (PBX)(Percent)  | -                    | -                    | -                               |
| MR-8         | RES        | Trouble Rate (Residence)(Percent)  | -                    | 4,800                | 4,800                           |
| MR-8         | UBL ADSL   | Trouble Rate (Unbundled Loop - ADSL Qualified)(Percent)                        | -                    | -                    | -                               |
| MR-8         | UBL_2W_NL  | Trouble Rate (Unbundled Loop - 2 Wire Non-Loaded)(Percent)                     | -                    | -                    | -                               |
| MR-8         | UBL_4W_NL  | Trouble Rate (Unbundled Loop - 4 Wire Non-Loaded)(Percent)                     | -                    | -                    | -                               |
| MR-8         | UBL_ANAAGG | Trouble Rate (Unbundled Loop Analog)(Percent)                                  | 387                  | -                    | 387                             |
| MR-8         | UBL_DS1    | Trouble Rate (Unbundled Loop - DS1 Capable)(Percent)                           | -                    | -                    | -                               |
| MR-8         | UBL_ISDN   | Trouble Rate (Unbundled Loop ISDN Capable)(Percent)                            | -                    | -                    | -                               |
| MR-8         | UBL_XDSL1  | Trouble Rate (Unbundled Loop - XDSL1)(Percent)                                 | -                    | -                    | -                               |
| MR-8         | UDIT_ABV_1 | Trouble Rate (UDIT Above DS1 Level)(Percent)                                   | 849                  | -                    | 849                             |
| MR-8         | UDIT_DS1   | Trouble Rate (UDIT DS1)(Percent)   | -                    | -                    | -                               |
| MR-8         | UNE_P_CTX  | Trouble Rate (UNE P (Centrex))(Percent)  | 402                  | 900                  | 1,302                           |
| MR-8         | UNE_P_POTS | Trouble Rate (UNE - P (POTS))(Percent)   | -                    | -                    | -                               |
| MR-8         | UNE_PCTX21 | Trouble Rate (UNE P (Centrex 21))(Percent)                                     | -                    | 1,200                | 1,200                           |
| BI-1A        | UNE_RESAGG | Time to Provide Usage Records (UNEs and Resale Aggregate)(Average Days)        | -                    | -                    | -                               |
| BI-1B        | JPSA       | Time to Provide Usage Records (Jointly-provided Switched Access)(Percent)      | -                    | -                    | -                               |
| BI-3A        | UNE_RESAGG | Billing Accuracy - Adjustments for Errors (UNEs and Resale Aggregate)(Percent) | 217,528              | -                    | 217,528                         |
| BI-3B        | RECIP_COMP | Billing Accuracy - Adjustments for Errors (Reciprocal Compensation)(Percent)   | -                    | -                    | -                               |
| BI-4A        | UNE_RESAGG | Billing Completeness (UNEs and Resale Aggregate)(Percent)                      | 957                  | -                    | 957                             |
| BI-4B        | RECIP_COMP | Billing Completeness (Reciprocal Compensation)(Percent)                        | -                    | -                    | -                               |
| NI-1A        | LIS        | Trunk Blockage to Qwest Tandem Offices (LIS Trunk)(Percent)                    | -                    | -                    | -                               |
| NI-1B        | LIS        | Trunk Blockage to Qwest End Offices (LIS Trunk)(Percent)                       | -                    | -                    | -                               |
| CP-1         | C4WLC32    | Collocation Completion Interval  | -                    | -                    | -                               |
| CP-3         | C4WLK02    | Collocation Feasibility Study Interval   | -                    | -                    | -                               |
| CP-3         | C4WLK03    | Collocation Feasibility Study Interval   | -                    | -                    | -                               |
| CP-3         | C4WLK04    | Collocation Feasibility Study Interval   | -                    | -                    | -                               |
| <b>Total</b> |            |  | <b>248,937</b>       | <b>28,200</b>        | <b>277,137</b>                  |