



October 24, 2007

RECEIVED
07 OCT 29 AM 8:35
MILWAUKEE
CENTURYTEL

Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

Attention: Kristen Russell
Robert Williamson

Reference: SERVICE QUALITY PERFORMANCE REPORT - September 2007

Dear Ms. Russell:

Enclosed please find the combined performance results for CenturyTel of Washington for September 2007. These statistics are based on criteria approved in Docket No UT-921192: General Order No. R-384.

If you have any questions, please feel free to contact Mary Taylor, Government Relations Manager, at 360-943-6996.

Sincerely,

Tim Grigar
General Manager, WA OR
CenturyTel of Washington, Inc

cc Distribution Listed Below:

Terry Beeler - Wentzville	Mark Johnston
Cal Simshaw - Vancouver	Ted Hankins - Monroe
Lee Massey	Cheney
Mary Taylor	John Fryling
Steve Densley	Ross Skinner



Trouble Ticket Report

September 2007

EXCHANGE	Sep 06	Oct 06	Nov 06	Dec 06	Jan 07	Feb 07	Mar 07	Apr 07	May 07	Jun 07	Jul 07	Aug 07	Sept 2007		
													Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
ALMIRA	0.70%	1.40%	0.70%	0.71%	0.95%	2.40%	1.44%	0.00%	1.20%	1.21%	0.72%	1.69%	7	1.68%	
AMES LAKE	0.45%	1.34%	3.12%	2.84%	2.69%	0.88%	0.89%	1.80%	1.20%	1.82%	0.77%	0.77%	4	0.62%	
ARLETTA	0.93%	1.29%	1.93%	1.56%	1.58%	1.18%	1.34%	0.91%	0.93%	0.67%	0.87%	0.61%	20	0.77%	
ASHFORD	0.65%	1.87%	2.52%	3.46%	3.57%	1.69%	1.42%	1.50%	2.06%	2.50%	1.30%	0.94%	14	1.31%	
BASIN CITY	0.30%	0.74%	1.48%	1.04%	1.20%	0.76%	0.61%	0.76%	0.62%	0.78%	0.77%	0.15%	4	0.62%	
BEAVER	1.18%	1.17%	2.84%	1.42%	1.66%	0.96%	1.20%	0.72%	0.71%	0.70%	0.23%	0.71%	1	0.23%	
BLAKELY ISL	0.31%	0.31%	0.00%	1.28%	0.64%	0.32%	1.26%	0.63%	0.00%	1.26%	0.94%	0.63%	1	0.32%	
CARNATION	1.72%	1.72%	2.71%	3.17%	1.53%	0.56%	1.00%	0.75%	0.76%	0.76%	2.24%	1.35%	13	0.84%	
CATHLAMET	1.37%	2.02%	2.38%	1.44%	1.88%	1.45%	2.17%	0.87%	1.00%	0.64%	1.14%	1.51%	18	1.29%	
CHENEY / EWU	0.71%	0.72%	1.59%	0.56%	0.62%	0.39%	0.48%	0.69%	0.65%	0.44%	0.73%	0.58%	21	0.47%	
CHEWELAH / VALLEY	1.31%	1.22%	1.12%	1.08%	0.94%	0.42%	0.71%	0.68%	1.50%	1.60%	1.54%	0.99%	24	0.57%	
CHINOOK	1.00%	1.24%	1.75%	0.51%	2.04%	0.77%	0.77%	0.52%	1.82%	1.31%	1.05%	0.26%	6	1.57%	
CLALLAM BAY	1.46%	1.20%	1.21%	3.09%	1.89%	1.08%	1.33%	0.87%	1.58%	1.59%	0.87%	0.29%	5	0.73%	
CLEARWATER	0.00%	0.76%	2.21%	1.50%	2.29%	0.76%	0.76%	0.78%	0.00%	0.78%	0.00%	0.00%	0	0.00%	
CONNELL	0.20%	0.67%	0.20%	0.33%	0.61%	0.34%	0.48%	0.76%	0.21%	1.12%	0.42%	0.42%	9	0.63%	
COULÉE CITY	0.88%	1.79%	1.70%	0.79%	0.78%	0.78%	0.26%	0.78%	1.03%	0.51%	1.40%	0.38%	7	0.90%	
COWICHE	0.50%	0.51%	1.22%	1.32%	0.51%	0.31%	0.61%	0.81%	0.31%	0.82%	0.51%	0.41%	4	0.42%	
CRESTON	0.75%	1.50%	1.51%	0.51%	1.02%	1.28%	0.76%	0.77%	1.28%	2.53%	1.01%	0.25%	3	0.75%	
CURTIS	1.26%	0.60%	1.61%	2.40%	1.63%	1.21%	1.41%	0.40%	1.00%	1.63%	0.41%	0.20%	3	0.61%	
DAVENPORT	0.98%	1.09%	0.90%	0.80%	0.95%	1.35%	0.80%	1.05%	1.00%	0.90%	1.25%	1.25%	9	0.45%	
EASTSOUND	1.21%	1.21%	1.32%	1.53%	0.92%	0.58%	0.75%	0.79%	0.95%	0.95%	0.97%	1.08%	27	0.57%	
EDWALL-TYLER	2.21%	0.73%	1.95%	1.46%	0.97%	4.60%	3.17%	4.37%	3.39%	3.41%	2.24%	2.24%	4	0.99%	
ELMA <small>P-VIEEP Service Quality Reports WASHINGTON</small>	1.18%	1.41%	2.76%	2.54%	2.48%	1.37%	1.35%	1.21%	0.77%	0.87%	0.98%	1.04%	30	0.76%	



Trouble Ticket Report

September 2007

EXCHANGE	September 2007												Sept 2007 Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
	Sep 06	Oct 06	Nov 06	Dec 06	Jan 07	Feb 07	Mar 07	Apr 07	May 07	Jun 07	Jul 07	Aug 07			
BLTOPIA	0.73%	1.82%	1.83%	1.11%	0.74%	1.11%	1.11%	0.00%	2.23%	1.11%	0.00%	1.48%	0	0.00%	
EUREKA	1.57%	0.94%	0.94%	0.92%	0.93%	0.00%	0.00%	0.62%	0.63%	1.27%	0.63%	1.58%	4	1.29%	
FALL CITY	1.31%	1.51%	1.49%	1.28%	2.60%	0.62%	1.44%	1.29%	0.96%	0.64%	1.15%	0.72%	27	0.92%	
FORKS	0.58%	0.67%	2.00%	1.12%	1.04%	0.25%	0.70%	0.39%	0.17%	0.31%	0.34%	0.20%	8	0.23%	
FOX ISLAND	1.29%	1.11%	1.73%	1.34%	0.95%	1.17%	1.67%	0.91%	1.00%	1.37%	1.16%	0.29%	9	0.67%	
FRIDAY HARBOR	1.91%	1.52%	2.27%	1.61%	1.38%	0.80%	1.02%	0.83%	1.34%	0.96%	1.23%	0.89%	49	0.74%	
GIG HARBOR	0.92%	0.96%	1.28%	1.18%	1.36%	0.87%	0.90%	0.87%	0.81%	0.79%	0.68%	0.54%	116	0.53%	
GLENOMA	1.72%	1.48%	2.48%	3.71%	2.72%	3.45%	1.47%	1.73%	2.20%	2.20%	1.23%	1.50%	8	1.98%	
HANSVILLE	1.75%	1.95%	1.90%	1.73%	1.10%	0.41%	0.75%	0.41%	0.82%	0.53%	0.89%	0.54%	10	0.60%	
HARRINGTON	0.22%	0.68%	0.23%	1.13%	0.00%	0.46%	1.38%	3.24%	1.17%	1.87%	2.12%	1.18%	4	0.95%	
HUMPTULIPS	0.85%	2.82%	3.94%	1.43%	0.86%	1.45%	2.59%	0.85%	0.00%	0.85%	0.57%	1.14%	0	0.00%	
INCHELLUM/HUNTERS	0.80%	1.02%	0.89%	1.03%	0.75%	0.48%	0.48%	0.48%	1.28%	0.88%	1.09%	1.22%	20	1.37%	
KAHLIOTUS	0.51%	0.00%	0.50%	1.01%	0.51%	2.02%	1.52%	0.52%	0.52%	0.54%	1.08%	0.00%	3	1.58%	
KETTLE FALLS	1.09%	1.09%	0.98%	0.79%	0.79%	0.72%	0.72%	1.10%	1.37%	2.05%	1.21%	0.94%	31	1.17%	
KINGSTON	1.23%	1.57%	1.57%	2.05%	1.67%	0.89%	0.77%	0.56%	0.76%	0.79%	0.62%	0.51%	26	0.58%	
LAKE QUINAULT	1.49%	0.82%	2.76%	2.46%	1.64%	0.33%	0.98%	0.32%	0.98%	0.82%	1.48%	0.65%	2	0.33%	
LAKEBAY	1.34%	1.46%	2.48%	2.31%	2.51%	1.49%	1.40%	1.08%	1.10%	1.35%	1.14%	1.29%	39	0.73%	
LIND	1.43%	0.82%	0.82%	0.21%	0.62%	0.42%	0.00%	1.66%	0.63%	1.27%	0.84%	1.89%	3	0.63%	
LONG BEACH	1.17%	1.10%	2.04%	0.91%	1.31%	0.74%	1.06%	1.01%	0.71%	0.76%	1.14%	0.82%	40	1.00%	
LOPEZ	1.17%	1.26%	2.14%	1.73%	1.23%	1.48%	1.36%	1.60%	1.35%	1.17%	1.72%	0.84%	30	1.26%	
MATHEWS CORNER	2.32%	1.50%	1.94%	1.73%	0.43%	0.43%	1.08%	1.28%	1.29%	0.43%	1.52%	2.18%	4	0.88%	
MCCLEARY	1.13%	1.47%	1.40%	1.25%	1.77%	1.36%	1.18%	0.26%	0.52%	0.79%	0.89%	0.36%	4	0.36%	
MEDICAL LAKE PINEHURST Service Quality Reports WASHINGTON Reports for 2007 September Trouble Report 2007	0.87%	0.64%	0.84%	0.40%	0.68%	0.62%	0.72%	0.93%	1.00%	1.00%	1.21%	0.83%	23	0.80%	



Trouble Ticket Report

September 2007

EXCHANGE	September 2007												Sept 2007 Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
	Sep 06	Oct 06	Nov 06	Dec 06	Jan 07	Feb 07	Mar 07	Apr 07	May 07	Jun 07	Jul 07	Aug 07			
MESA	0.68%	0.35%	0.00%	0.00%	0.71%	1.06%	1.75%	1.05%	0.70%	1.77%	1.06%	0.35%	2	0.70%	
MINERAL	1.87%	1.88%	2.80%	3.40%	3.38%	2.77%	3.41%	2.17%	3.11%	2.45%	2.49%	1.23%	6	1.87%	
MONTESANO	0.43%	1.06%	1.92%	1.57%	1.51%	0.67%	1.02%	0.57%	0.64%	0.70%	0.77%	0.89%	15	0.45%	
MORTON	1.20%	1.07%	1.78%	2.23%	1.12%	1.26%	0.40%	1.06%	0.60%	0.67%	0.94%	0.88%	11	0.75%	
NEAH BAY	1.06%	1.46%	1.05%	1.36%	1.47%	0.21%	0.94%	0.84%	0.73%	0.31%	0.84%	0.21%	7	0.73%	
NESPELEM	0.30%	1.07%	0.61%	0.61%	1.70%	1.38%	0.91%	0.46%	0.77%	1.40%	1.71%	1.92%	12	1.96%	
NORTH BEND 831/888	0.89%	1.14%	1.39%	1.25%	1.34%	0.84%	0.85%	0.63%	0.72%	0.63%	0.80%	0.63%	30	0.42%	
NORTH VASHON	1.94%	1.74%	2.37%	3.41%	2.06%	1.92%	0.80%	0.72%	0.81%	1.55%	1.31%	1.08%	12	1.01%	
OCEAN PARK	0.79%	0.90%	2.47%	1.79%	1.76%	1.17%	0.98%	0.95%	0.92%	0.78%	1.04%	0.75%	22	0.64%	
OCCOSTA	0.54%	0.54%	3.79%	1.37%	1.38%	1.69%	0.86%	2.03%	0.58%	0.88%	0.30%	0.30%	3	0.92%	
ODESSA	0.23%	1.14%	1.03%	1.74%	1.53%	0.24%	0.47%	1.06%	0.60%	1.43%	0.60%	0.36%	6	0.72%	
ORTING	1.02%	0.94%	1.32%	1.49%	1.34%	1.35%	1.14%	0.75%	1.44%	1.03%	1.06%	1.19%	35	0.61%	
PACIFIC BEACH	0.72%	1.50%	2.20%	1.01%	1.40%	0.80%	0.90%	1.20%	0.80%	0.10%	1.47%	0.69%	10	0.99%	
PACKWOOD	0.85%	0.94%	2.47%	1.35%	1.44%	0.40%	0.40%	0.48%	0.56%	0.40%	0.49%	0.16%	4	0.33%	
PE ELL	1.15%	1.38%	2.25%	2.64%	1.89%	2.53%	1.52%	2.14%	1.39%	1.14%	1.28%	0.38%	3	0.39%	
PUGET ISLAND	1.95%	1.94%	2.90%	1.94%	2.92%	0.98%	1.71%	1.97%	1.96%	3.19%	2.21%	0.74%	6	1.48%	
RANDLE	1.05%	1.15%	2.60%	2.89%	1.85%	0.40%	1.58%	0.50%	1.09%	0.61%	1.01%	0.51%	10	1.02%	
RAYMOND-LEBAM	0.98%	1.36%	1.64%	2.62%	1.96%	1.32%	0.92%	0.98%	1.06%	0.79%	0.87%	0.66%	12	0.42%	
REARDAN	0.93%	1.10%	1.35%	1.61%	1.35%	1.61%	1.96%	1.10%	0.67%	1.10%	1.44%	1.19%	13	1.10%	
RIMROCK/WHITEPASS	0.67%	0.00%	0.34%	1.68%	1.37%	0.34%	0.00%	0.34%	0.00%	0.00%	0.35%	0.69%	1	0.35%	
RITZVILLE-BENGE	0.76%	0.58%	0.45%	0.32%	0.45%	0.58%	0.71%	1.04%	0.52%	0.45%	0.46%	1.24%	9	0.59%	
ROYAL CITY	1.59%	0.93%	1.55%	0.73%	1.05%	0.63%	0.79%	0.95%	0.48%	0.86%	0.86%	1.19%	6	0.33%	
SNOQUALMIE RIDGE 396	0.32%	0.60%	0.94%	1.12%	0.68%	0.51%	0.40%	0.46%	0.47%	0.47%	0.41%	0.40%	12	0.72%	

For a complete report on the status of the trouble tickets for the month of September 2007, please refer to the Trouble Ticket Report for 2007.



Trouble Ticket Report

September 2007

EXCHANGE	Sept 2007												Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
	Sep 06	Oct 06	Nov 06	Dec 06	Jan 07	Feb 07	Mar 07	Apr 07	May 07	Jun 07	Jul 07	Aug 07			
SNOQUALMIE PASS 434	1.37%	0.23%	0.91%	0.67%	0.68%	0.91%	0.69%	0.23%	0.95%	1.43%	0.95%	0.71%	5	1.19%	
SOUTH BEND	1.89%	1.33%	2.72%	1.91%	1.54%	1.03%	0.72%	1.44%	1.06%	0.73%	0.80%	0.88%	9	0.61%	
SOUTH PRAIRIE	1.31%	1.33%	1.67%	3.05%	2.00%	1.26%	0.85%	0.95%	0.84%	1.84%	1.54%	1.01%	12	0.56%	
SPANGLE	0.19%	0.77%	1.74%	0.95%	0.58%	0.58%	0.97%	0.58%	0.98%	0.39%	0.99%	0.20%	1	0.20%	
SPRAGUE	2.20%	1.02%	1.64%	0.41%	0.21%	1.86%	0.81%	0.41%	0.40%	1.01%	1.61%	1.62%	5	1.02%	
STARBUCK	0.00%	0.74%	0.75%	2.27%	1.47%	1.46%	0.00%	2.17%	0.72%	0.74%	1.46%	0.00%	3	2.22%	
TIFTON	0.55%	0.83%	0.96%	0.96%	1.23%	0.00%	0.69%	0.96%	0.55%	0.96%	0.41%	0.14%	5	0.69%	
TWISP	1.04%	0.70%	2.27%	1.11%	1.27%	0.35%	0.36%	0.46%	0.80%	0.85%	0.55%	0.60%	11	0.55%	
VADER	2.12%	1.27%	2.24%	2.02%	1.62%	1.73%	0.97%	0.97%	1.51%	1.61%	0.65%	0.76%	5	0.54%	
VASHON	1.23%	1.34%	1.13%	3.22%	2.16%	0.89%	1.00%	0.86%	0.86%	1.18%	1.50%	0.82%	42	0.89%	
WASHTUONA	1.55%	1.17%	0.78%	0.00%	0.78%	1.56%	1.15%	1.54%	0.39%	0.39%	0.40%	1.20%	3	1.19%	
WILBUR	0.62%	0.62%	0.62%	1.24%	1.55%	0.93%	0.73%	1.03%	1.14%	2.29%	1.04%	0.94%	10	1.04%	
WILSON CREEK	0.55%	1.40%	0.84%	0.56%	0.85%	1.13%	0.85%	0.56%	1.41%	0.86%	2.88%	1.17%	4	1.16%	
WINTHROP	0.75%	0.80%	0.89%	0.94%	0.90%	0.49%	0.90%	0.54%	0.90%	0.45%	0.99%	0.68%	9	0.40%	
YACOLT	0.67%	1.29%	1.18%	1.30%	1.36%	1.20%	1.60%	1.10%	1.62%	0.58%	0.98%	0.58%	21	1.22%	
GRAND TOTAL	1.21%	1.06%	1.14%	1.62%	1.52%	1.42%	0.96%	0.87%	0.93%	0.94%	0.98%	0.78%	1,086	0.69%	

Quality of Service

September 2007

(3) Missed Appointments / Installation

Total Appointments	Missed Appointments	Excluded Appointments
9,512	344	0

(4) Installation or Activation of Basic Service

Exchange Name	Total Orders for Month	7 Days or Less
Monthly Report:	See Attachment A - September 2007	
Quarterly Report:	See Attachment B - September 2007	

(5) Major Outages Over 48 Hours

# Over 48 Hours:	None
------------------	------

(7) Switches - Dial Tone

On Track for Month?	Yes
---------------------	-----

(8) Trunk Blocking

On Track for Month?	Yes
---------------------	-----

(9) Repair Report / Repair Appointments Met

Total OOS	Total OOS Exempted by Rule	Net Trouble (total exempt)	Total of Net Trouble Cleared in 48 Hrs (Appts Met)	Total Net Not Cleared within 48 Hrs (Appointments Missed)
656	2	654	646	8
Total Other Regulated Tickets	Total Exempted	Net Trouble Tickets (total exempt)	Total of Net Trouble Cleared in 72 Hrs (Appts Met)	Total Net Tickets Cleared in 72 Hours (Appointments Missed)
432	0	432	424	8

**(4) Installation or Activation of Basic Service
Attachment A for September 2007**

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	7 Days or Less
ALMIRA	9	9
AMES LAKE	2	2
ARLETTA	26	26
ASHFORD	14	14
BASIN CITY	16	16
BEAVER	5	5
BLAKELY ISLAND/DECATURE	1	1
CARNATION	8	8
CATHLAMET	22	22
CHENEY	105	104
CHEWELAH	52	52
CHINOOK	3	3
CLALLAM BAY	4	4
CLEARWATER	4	4
CONNELL	11	11
COULEE CITY	5	5
COWICHE	9	9
CRESTON	4	4
CURTIS	10	10
DAVENPORT	20	18
E.W.U.	0	0
EAST SOUND	53	53
EDWALL-TYLER	5	5
ELMA	45	45
ELTOPIA	2	2
EUREKA	0	0
FALL CITY	24	24
FORKS	53	53
FOX ISLAND	6	6
FRIDAY HARBOR	61	60
GIG HARBOR	181	181
GLENOMA	6	6
HANSVILLE	12	12
HARRINGTON	6	6
HUMPTULIPS	3	3
HUNTERS/INCHELIUM	16	16
KAHLOTUS	5	5
KETTLE FALLS	48	48
KINGSTON	44	44
LAKE QUINAULT	6	6
LAKEBAY (includes 1302)	67	67
LIND	5	5
LONG BEACH	48	48
LOPEZ/SHAW ISLAND	28	28

**(4) Installation or Activation of Basic Service
Attachment A for September 2007**

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	7 Days or Less
MATHEWS CORNER	4	4
MCCLEARY	8	8
MEDICAL LAKE	43	43
MESA	3	3
MINERAL	1	1
MONTESANO	25	25
MORTON	16	16
NEAH BAY	8	8
NESPELEM	10	10
NORTH VASHON	16	16
NORTHBEND	56	54
OCEAN PARK	28	28
OCOSTA	0	0
ODESSA	4	4
ORTING	54	54
PACIFIC BEACH	13	13
PACKWOOD	11	11
PE ELL	10	10
PUGET ISLAND	4	4
RANDLE	11	11
RAYMOND	26	26
RAYMOND/LEBAM	2	2
REARDAN	18	18
RIMROCK	1	1
RITZVILLE-BENGE	12	12
ROYAL CITY	21	21
SNOQUALMIE PASS	2	2
SNOQUALMIE RIDGE	14	14
SOUTH BEND	18	18
SOUTH PRAIRIE	16	16
SPANGLE	8	8
SPRAGUE	3	3
STARBUCK	1	1
TIETON	15	15
TWISP	20	19
VADER	17	17
VALLEY	14	14
VASHON	29	29
WASHTUCNA	8	8
WILBUR	6	6
WILSON CREEK	7	7
WINTHROP	20	20
YACOLT	10	9

(4) Installation or Activation of Basic Service
Attachment B for 3rd Qtr 2007

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 Days or Less
LONG BEACH	48	48
OCEAN PARK	28	28
CHINOOK	3	3
GIG HARBOR	181	181
FOX ISLAND	6	6
ARLETTA	26	26
MORTON	16	16
MINERAL	1	1
GLENOMA	6	6
RANDLE	11	11
PACKWOOD	11	11
ASHFORD	14	14
YACOLT	10	10
ORTING	54	54
SOUTH PRAIRIE	16	16
CONNELL	11	11
MESA	3	3
BASIN CITY	16	16
ELTOPIA	2	2
MATHEWS CORNER	4	4
KAHLOTUS	5	5
WASHTUCNA	8	8
LIND	5	5
STARBUCK	1	1
EUREKA	0	0
ROYAL CITY	21	21
LOPEZ/SHAW ISLAND	28	28
PUGET ISLAND	4	4
RAYMOND	26	26
RAYMOND/LEBAM	2	2
CATHLAMET	22	22
SOUTH BEND	18	18
OCOSTA	0	0
CURTIS	10	10
PE ELL	10	10
VADER	17	17
LAKEBAY (includes 1302)	67	67
MCCLEARY	8	8
ELMA	45	45
MONTESANO	25	25
KINGSTON	44	44
HANSVILLE	12	12
TWISP	20	20
WINTHROP	20	19
VASHON	29	29
NORTH VASHON	16	16
CHENEY	105	105

**(4) Installation or Activation of Basic Service
Attachment B for 3rd Qtr 2007**

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 Days or Less
E.W.U.	0	0
SPANGLE	8	8
MEDICAL LAKE	43	43
REARDAN	18	18
DAVENPORT	20	20
CRESTON	4	4
HUNTERS/INCHELIUM	16	16
VALLEY	14	14
CHEWELAH	52	52
KETTLE FALLS	48	48
WILBUR	6	6
ODESSA	4	4
HARRINGTON	6	6
ALMIRA	9	9
COULEE CITY	5	5
WILSON CREEK	7	7
NESPELEM	10	10
RITZVILLE-BENGE	12	12
SPRAGUE	3	3
EDWALL-TYLER	5	5
NORTHBEND	56	56
SNOQUALMIE PASS	2	2
FALL CITY	24	24
CARNATION	8	8
SNOQUALMIE RIDGE	14	14
AMES LAKE	2	2
FRIDAY HARBOR	61	61
EAST SOUND	53	53
BLAKELY ISLAND/DECATURE	1	1
FORKS	53	53
NEAH BAY	8	8
BEAVER	5	5
CLALLAM BAY	4	4
CLEARWATER	4	4
PACIFIC BEACH	13	13
LAKE QUINAULT	6	6
HUMPTULIPS	3	3
COWICHE	9	9
TIETON	15	15
RIMROCK	1	1



WASHINGTON STATE
DETAIL OF TICKETS EXCLUDED
FROM TROUBLE INDEX REPORT

September 2007

EXCHANGE	TOTAL EXCLUDED	REASON
		Nothing to exclude in September



WASHINGTON STATE SERVICE QUALITY REPORT
EXPLANATION OF EXCEPTIONS
September 2007

EXCHANGE	Month/Year	REASON TROUBLE INDEX IS OVER 4 % (IF NO, add to this list)
Edwall Tyler	February 2007	10 - Intermittent problems with outside equipment cabinet
	April 2007	18 - four separate issues. Grounding issue; equipment failure; cable problem on a CM8 and a card failure. All unrelated.