



October 22, 2007

Ms. Carole J. Washburn, Secretary
Washington Utilities & Transportation Commission
P. O. Box 47250
Olympia, Washington 98504-7250

Re: Washington Quality of Service Report

Dear Ms. Washburn:

Attached is United Telephone Company of the Northwest d.b.a. EMBARQ "Service Quality Reports" for the month of September 2007.

The following provides a description of the maintenance issues for those exchanges that exceeded the trouble reports of 4 per 100 access lines for the month:

All exchanges met objective.

Should you have any questions, please contact me at (541) 387-9289 or by e-mail at Becky.Sandercock@embarq.com.

Sincerely,

Becky Sandercock
Regulatory and External Affairs Docket Manager

- Enclosures:
- Installation/Repair Appointments
 - Service Activation in 5 Days
 - Trouble Per 100/Access Lines
 - Switching – Dial Tone Speed in 3 Seconds
 - Final Trunk Blockage (EAS and Toll)
 - Out of Service Trouble Cleared in 48 Hours
 - Not Out of Service Trouble Cleared in 72 Hours

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