

NORTHWEST DIVISION
2007 COMMISSION PERSPECTIVE

WASHINGTON

(New Rule Reporting July 2003)

OBJ

AUG 06 SEP 06 OCT 06 NOV 06 DEC 06 JAN 07 FEB 07 MAR 07 APR 07 MAY 07 JUN 07 JUL 07 AUG 07

Reported 1 to Commission Monthly:

MISSED APPOINTMENTS (WAC 439 sub 3)

Total # Fielded Service Orders

Of Service Orders With Appointments

Of Service Order Appointments Missed

Of Excluded Appointments

Total # Dispatched Trouble Tickets

Of Trouble Tickets With 4 Hour Appointments

Of Trouble Ticket Appointments Missed

Of Excluded Appointments

Total # Dispatched Trouble Tickets

Of Trouble Tickets With 4 Hour Appointments

Of Trouble Ticket Appointments Missed

Of Excluded Appointments

Total # Dispatched Trouble Tickets

Of Trouble Tickets With 4 Hour Appointments

Of Trouble Ticket Appointments Missed

Of Excluded Appointments

Total # Dispatched Trouble Tickets

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Of Trouble Ticket Appointments Missed

Of Excluded Appointments

Total # Dispatched Trouble Tickets

Of Trouble Tickets With 4 Hour Appointments

Of Trouble Ticket Appointments Missed

Of Excluded Appointments

Total # Dispatched Trouble Tickets

Of Trouble Tickets With 4 Hour Appointments

INSTALL OF BASIC SERVICE (WAC 439 sub 4)

Due Dated Installation Service Orders

Due Dated Serv Orders Not Completed In 5 Days

Customer Requested Service Orders Completed

C R Service Order Due Dates Missed

% Installation Commitments Met

Network Trouble per 100 Access Lines

Of CO's Missing Objective

Switching Report (WAC 439 sub 7)

Inter Office Call Completions

Intra Office Call Completions

Dial Tone W/I 3 Seconds

TRUNK BLOCKING REPORT (WAC 439 sub 8)

% Trunk Groups Meeting Defined Blocking Criteria

IXC Direct Trunk Grps Exceeding 2% Blocking

REPAIR REPORT (WAC 439 sub 9)

Of Out Of Service Trouble Reports

OOS Trouble Reports Cleared In 48 Hours

OOS Trouble Reports Not Cleared In 48 Hours

% OOS Trouble Cleared In 48 Hours

OOS Trouble Exempted

Of Non-Out Of Service Trouble Reports

Non-OOS Trouble Rpts Cleared In 72 Hours

Non-OOS Trouble Rpts Not Cleared In 72 Hours

% Non-OOS Trouble Cleared In 72 Hours

OOS Trouble Exempted

OOS Trouble Exempted

OOS Trouble Exempted

OOS Trouble Exempted

OOS Trouble Exempted

Trunk Group Detail
August 2007

9/21/2007

Trunk Group Detail WAC 480-120-401 (3)										
TGID	CLLI-A	CLLI-Z	DIR	TRF TYPE	TRKS	% BLK ABH	% BLK PEAK	PBH	ACTION TAKEN	
GW011289	EVRTWAXA03T	SNHSWAXXDS1	77	AFDT	480	1.95	38.92	16:00	Blockage due to mass calling events and a bad card.	
GW061326	EVRTWAXA03T	STTLWAKGDS0	77	DFDT	48	0.56	11.14	10:00	Blockage due to span trouble at CLEC.	
GW065518	EVRTWAXA03T	TKWLWALZDS0	77	DFDT	48	1.35	37.01	12:00	Blockage due to SS7 problem at CLEC.	
GW073981	MTVRWAXX05T	STTNWAHODS9	77	AFDT	120	4.16	86.45	20:00	Blockage due to trunks being out-of-service.	

Trunk Group Detail WAC 480-120-401 (5)										
TGID	CLLI-A	CLLI-Z	DIR	TRF TYPE	TRKS	% BLK ABH	% BLK PEAK	PBH	ACTION TAKEN	
GW054800	EVRTWAXA03T	STTLWAWBXUZ	M-	DFTF	24	2.5	50.00	14:00		
GW054963	MTVRWAXX05T	BOTHWAAK1MD	7-	DFTF	24	9.26	20.49	10:00		
GW072602	MTVRWAXFP5A	MTVRWAXX5MD	M-	DFEE	5	2.00	79.37	10:00		
GW085511	KNWGCWAXA01T	KNWGCWAAAG7MD	7-	AFTF	168	10.63	48.86	20:00		

VzNw Trbl 12mo													
WASHINGTON STATE PUC REPORT													
Customer Network Trouble Per 100 Switched Access Lines													
Threshold is less than = 4		* With Allowed Trouble codes Excluded											
CENTRAL OFF. LOCATION	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07 *	May-07 *	Jun-07 *	Jul-07 *	Aug-07 *	
ACME													NW1ACME
ALGER													NW1ALGR
ANACORTES													NW1ANCR
ARLINGTON													NW1ARTN
BENTON CITY													NW1BNCY
BIG LAKE													NW1BGLK
BIRCH BAY													NW1BRBA
BLAINE													NW1BLAN
BOTHELL													NW1BOTH
BREWSTER													NW1BRWS
BRIDGEPORT													NW1BRPT
BURLINGTON													NW1BURL
CAMANO ISLAND													NW1CMIS
CAMAS													NW1CAMS
CASHMERE													NW1CSHR
CHELAN													NW1CHLN
CLEARVIEW													NW1CLVW
CONCRETE													NW1CNCR
CONWAY													NW1CNWY
COUPEVILLE													NW1CPVL
CURLEW													NW1CRLW
CUSTER													NW1CSTR
DARRINGTON													NW1DRTN
DEMING													NW1DMNG
DUVALL													NW1DULL
EAST WENATCHEE													NW1EWNC
EDISON													NW1EDSN
ENTIAT													NW1ENTT
EVERETT CASINO													NW1CSNO
EVERETT MAIN													NW1EVRT
EVERSON													NW1EVSN
FAIRFIELD													NW1FRFD
FARMINGTON													NW1FRTN
FERNDALE													NW1FNDL
GARFIELD													NW1GRFD
GEORGE													NW1GERG
GRANITE FALLS													NW1GRFL
GRAYLAND													NW1GRLD
HALLS LAKE													NW1HLLK
JUANITA													NW1JUNT
KENNEWICK MAIN													NW1KNWC
KENNEWICK MEADOW SPRINGS													NW1MSPG
KENNEWICK HIGHLAND													NW1HIGH
KIRKLAND													NW1KRLD
LA CONNER													NW1LACN
LAKE GOODWIN													NW1LKGW
LAKE STEVENS													NW1LKST
LAKE WENATCHEE													NW1LKWN
LATAH													NW1LATH
LAUREL													NW1LARL
LEAVENWORTH													NW1LVWO
LOOMIS													NW1LOMS
LYMAN													NW1HMTN
LYNDEN													NW1LYND
MALDEN													NW1MLDN
MANOR WAY													NW1MRWY
MANSFIELD													NW1MNFD
MANSON													NW1MNSN

WASHINGTON STATE SWITCHED ACCESS LINES

Central Office Sep-06 Oct-06 Nov-06 Dec-06 Jan-07 Feb-07 Mar-07 Apr-07 May-07 Jun-07 Jul-07 Aug-07

ACME
ALGER
ANACORTES
ARLINGTON
BENTON CITY
BIG LAKE
BIRCH BAY
BLAINE
BOTHELL
BREWSTER
BRIDGEPORT
BURLINGTON
CAMANO
CAMAS
CASHMERE
CHELAN
CLEARVIEW
CONCRETE
CONWAY
COUPEVILLE
CURLEW
CUSTER
DARRINGTON
DEMING
DUVALL 1
EAST WENATCHEE
EDISON
ENTIAT
EVERETT CASINO
EVERETT MAIN
EVERSON
FAIRFIELD
FARMINGTON
FERNDALE
GARFIELD
GEORGE
GRANITE FALLS
GRAYLAND
HALLS LAKE
JUANITA
KENNEWICK MAIN
KENNEWICK MEADOW S
KENNEWICK-HIGHLAND
KIRKLAND
LA CONNER
LAKE GOODWIN
LAKE STEVENS
LAKE WENATCHEE
LATAH
LAUREL
LEAVENWORTH
LOOMIS
LYMAN
LYNDEN
MALDEN
MANOR WAY
MANSFIELD

WASHINGTON STATE SWITCHED ACCESS LINES

Central Office	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07
MANSON												
MAPLE FALLS												
MARBLEMOUNT												
MARYSVILLE												
MOLSON-CHESAW												
MONROE												
MOSCOW												
MOUNT VERNON												
NACHES												
NEWPORT												
NILE												
NORTH RICHLAND												
OAK HARBOR												
OAKSDALE												
PALOUSE												
PULLMAN												
QUINCY												
REDMOND												
REPUBLIC												
RICHLAND												
RICHMOND BEACH												
ROCKFORD												
ROSALIA												
SAMMAMISH												
SEDRO WOOLLEY												
SILVER LAKE												
SKYKOMISH												
SNOHOMISH												
SOAP LAKE												
STANWOOD												
STEVENS PASS												
SULTAN												
SUMAS												
TEKOA												
THORNTON												
TONASKET												
WASHOUGAL												
WASHOUGAL RIVER												
WATERVILLE												
WENATCHEE												
WEST RICHLAND												
WESTPORT												
WOODLAND												
Total Lines	0	0	0	0	0	0	0	0	0	0	0	0

Washington State PUC Report
 Network Trouble Per 100 Switched Access Lines

	Aug-07	Aug-07	Aug-07
Central Office	Sw Lns	Total Rpts	Trbl/ 100
ACME			
ALGER			
ANACORTES			
ARLINGTON			
BENTON CITY			
BIG LAKE			
BIRCH BAY			
BLAINE			
BOTHELL			
BREWSTER			
BRIDGEPORT			
BURLINGTON			
CAMANO ISLAND			
CAMAS			
CASHMERE			
CHELAN			
CLEARVIEW			
CONCRETE			
CONWAY			
COUPEVILLE			
CURLEW			
CUSTER			
DARRINGTON			
DEMING			
DUVALL			
EAST WENATCHEE			
EDISON			
ENTIAT			
EVERETT CASINO			
EVERETT MAIN			
EVERSON			
FAIRFIELD			
FARMINGTON			
FERNDALE			
GARFIELD			
GEORGE			
GRANITE FALLS			
GRAYLAND			
HALLS LAKE			
JUANITA			
KENNEWICK MAIN			
KENNEWICK MEADOW SPRINGS			
KENNEWICK HIGHLAND			
KIRKLAND			
LA CONNER			
LAKE GOODWIN			
LAKE STEVENS			
LAKE WENATCHEE			
LATAH			
LAUREL			
LEAVENWORTH			
LOOMIS			

Washington State PUC Report
 Network Trouble Per 100 Switched Access Lines

	Aug-07	Aug-07	Aug-07
Central Office	Sw Lns	Total Rpts	Trbl/ 100
LYMAN			
LYNDEN			
MALDEN			
MANOR WAY			
MANSFIELD			
MANSON			
MAPLE FALLS			
MARBLEMOUNT			
MARYSVILLE			
MOLSON-CHESAW			
MONROE			
MOSCOW			
MOUNT VERNON			
NACHES			
NEWPORT			
NILE			
NORTH RICHLAND			
OAK HARBOR			
OAKESDALE			
PALOUSE			
PULLMAN			
QUINCY			
REDMOND			
REPUBLIC			
RICHLAND			
RICHMOND BEACH			
ROCKFORD			
ROSALIA			
SAMMAMISH			
SEDRO WOOLLEY			
SILVER LAKE			
SKYKOMISH			
SNOHOMISH			
SOAP LAKE			
STANWOOD			
STEVENS PASS			
SULTAN			
SUMAS			
TEKOA			
THORNTON			
TONASKET			
WASHOUGAL			
WASHOUGAL RIVER			
WATERVILLE			
WENATCHEE			
WEST RICHLAND			
WESTPORT			
WOODLAND			
Washington State:			