

**PacifiCorp Response to
Small Business Economic Impact Statement Questionnaire
For Proposed Electric Service Reliability Rule
December 1, 2000**

1. Please state whether or not the draft rule will require modification of existing operating practices or adoption of a new operating practice. Please provide your assessment of how it may affect your business.

Operating practices will not be changed to any degree. Additional reporting will be required.

2. Please provide a description or list of:
 - (i) any cost savings the rule might promote,
 - (ii) any new costs the rule might impose, and
 - (iii) any non-monetary costs or benefits that might result from the rule.

(i) and (ii) No significant costs savings or new costs
(iii) Benefit may be that the Commission will have more information about utility operations to respond to customer inquiries as needed.

3. Estimate of benefits: For each new rule described or listed in response to questions number 2 (i), please provide:
 - (a) your best estimate of direct and indirect quantifiable benefits, and
 - (b) an assessment of how these benefits may change over time. Please note that the benefits may include a possible reduction in informal complaints, formal complaints, and litigation that might otherwise be experienced in the absence of the rule.

N/A

4. Estimate of costs: For each new rule described or listed in response to question number 2 (ii), please provide your best estimate of quantifiable direct and indirect costs. If possible, these costs should be broken down into: capital costs (major investment such as production capital costs), operating and maintenance costs (further broken into sub-accounts which include but are not limited to human capital costs such as administrative and government, professional or consultants, laborers, etc.; and opportunity costs. Please identify each cost item as fixed, variable, average or incremental, state whether the costs are anticipated to be one-time costs or periodic costs (*e.g.*, monthly, cyclical, or annual). Please state each anticipated cost in appropriate units (*e.g.*, \$/yr, \$/hr, \$/customer, \$/kW, \$/kW-yr, \$/kWh, etc.).

N/A

5. For each estimate of benefits and costs (in 3 and 4 above), please describe the data and methodology used for the calculations, citing any engineering cost-estimating manual or other guidelines used to prepare your estimates.

N/A

6. Non-monetary costs or benefits: For each response to question number 2 (iii), please provide a narrative description of the nature of the cost and/or benefit and its anticipated impact on your company.

See Response 2.

7. For each estimate of benefits and costs, please indicate the annual frequency or number of times that customers from each service class (residential, commercial, and industrial) may utilize each rule in order to assess the expected annual cost per-customer per-rule.

N/A