



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington September 2017 - September 2017

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

November 18, 2017

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Redacted Per WAC 480-07-160

REDACTED
Confidential Pursuant to WAC 480-07-160

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.638696	-1.3883
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.105084	-1.063887
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-1.139715	-1.692898
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				43.30%	8	13	61.54%	48.65%	1.440269	-0.124379
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				13:18	11:21	3	3:47	0:37	2.096927	0.274841
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				2:23	50:21	12	4:12	2:33	0.81338	-0.5055
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				7:04	98094:15	2,890	33:57	35:15	-1.974958	-2.200689
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				45.18%	0	3	0.00%	0.00%	0.083652	-0.949143
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	14	21.43%	41.03%	-1.327493	-1.807058
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				33.07%	378	3,171	11.92%	32.40%	-0.353756	-1.215069
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					26	2,154	1.21%	10.92%	-0.684127	-1.41592
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.105084	-1.063887
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					3	959	0.31%	5.58%	-0.691238	-1.420243
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				6.89%	3	959	0.31%	5.58%	-0.707369	-0.56995
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				11.93%	26	2,192	1.19%	10.83%	0.584787	-0.644475
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A					27	2,447	1.10%	10.45%	-0.105605	-1.064203
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				4.27%	3,975	445,984	0.89%	9.40%	-4.968199	-4.020451
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				41.57%						
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	3	3	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	1	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,515	1,643	92.21%	26.80%	-0.820142	-1.498611
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
September 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				34.99%	3	72	4.17%	19.98%	-10.307666	-7.266616
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-1.070115	-1.650584
September 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0:00	11:21	3	3:47	0:37	-2.260489	-2.374279
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				6:10	98094:15	2,890	33:57	35:15	-1.669101	-2.014741
September 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A				0:00	29156:47	756	38:34	43:35	-0.640515	-1.389405
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00%	0	3	0.00%	0.00%		
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	378	3,171	11.92%	32.40%	-1.039222	-1.631802
September 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A				0.00%	114	804	14.18%	34.88%	-0.406217	-1.246962
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					26	2,154	1.21%	10.92%	-0.864791	-1.525756
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				7.47%	3	959	0.31%	5.58%	0.014035	-0.991467
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					3	959	0.31%	5.58%	-1.161819	-1.706336
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,192	1.19%	10.83%	-2.335111	-2.419646
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				5.60%	3,975	445,984	0.89%	9.40%	-3.265671	-2.985387
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
September 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A					1	1	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
September 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
September 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00										
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	3	3	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	1	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,515	1,643	92.21%	26.80%	-0.767405	-1.466549

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Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
September 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	3	72	4.17%	19.98%	-1.405271	-1.854344
September 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	LIS Trunk	Parity	N/A				0.00%						
September 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A				0.00%						
September 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A				0.00%						
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A				1.72%	0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.33%						-2.669508
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.10%						-2.811429
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.420089	-1.255396
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.148611	-1.090349
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				47.14%	51,391	51,958	98.91%	10.39%	3.384528	1.057647
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.638696	-1.3883
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-1.012048	-1.615282
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	8	13	61.54%	48.65%	0.180012	-0.89056
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				5:10	11:21	3	3:47	0.37	0.86325	-0.475181
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	50:21	12	4:12	2:33	0.377234	-0.770658
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	0	3	0.00%	0.00%		
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	14	21.43%	41.03%	-0.504525	-1.306729
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				3.43%	3	959	0.31%	5.58%	-0.865439	-1.526149
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				5.81%	26	2,192	1.19%	10.83%	-1.261762	-1.767097
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDLSLi	Parity	N/A					27	2,447	1.10%	10.45%	-0.434006	-1.263857
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					3,975	445,984	0.89%	9.40%	-0.094831	-1.057653
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
September 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
September 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	3	3	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	1	100.00%	0.00%		

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Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
September 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				50.00%	3	72	4.17%	19.98%	-3.199589	-2.945212
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.392965	-1.238906
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					26	2,154	1.21%	10.92%	-1.618198	-1.983794
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,192	1.19%	10.83%	-0.8705	-1.529226
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.926978	-1.563563
September 2017	WA		Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A				0.00%	709	715	99.16%	9.12%	-0.091928	-1.055888
September 2017	WA		Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A				0.00	301	271	1.11	0.57	-0.192807	-1.117219
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A				0.00%	1,809	2,012	89.91%	30.12%	-0.334904	-1.203607
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					27	2,457	1.10%	10.43%	-0.210647	-1.128064
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.696451	-1.423412
September 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	8	13	61.54%	48.65%	-0.147987	-1.08997
September 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				50.00%	7	12	58.33%	49.30%	-0.502402	-1.305439
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00	11:21	3	3:47	0.37	-2.679961	-2.629301
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00	11:21	3	3:47	0.37	-4.963768	-4.017757
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				3.41	50:21	12	4:12	2:33	0.671346	-0.59185
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				2.00	98094:15	2,890	33:57	35:15	-0.839006	-1.509472
September 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				11:15	67:45	7	9:41	10:25	-0.059271	-1.036034
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00%	0	3	0.00%	0.00%		
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	0	3	0.00%	0.00%		
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	14	21.43%	41.03%	-0.921132	-1.560009
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	378	3,171	11.92%	32.40%	-0.520102	-1.3162
September 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	3	13	23.08%	42.13%	-0.721111	-1.438404
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				14.36%	26	2,154	1.21%	10.92%	0.432061	-0.737326
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				6.82%	3	959	0.31%	5.58%	-0.135122	-1.082149
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				2.48%	3	959	0.31%	5.58%	-1.106238	-1.672545
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				10.67%	26	2,192	1.19%	10.83%	-0.053388	-1.032457
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				3.61%	3,975	445,984	0.89%	9.40%	-3.165448	-2.924456
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%											
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00											
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00											
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%		3	3	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,515	1,643	92.21%	26.80%	-0.410818	-1.24976	
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%											
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%											
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%											
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
September 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%		3	72	4.17%	19.98%	-1.738108	-2.056695
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.315088	-1.19156	
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%				
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%							
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				12.91%	51,391	51,958	98.91%	10.39%	0.057706	-0.964917	
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.105084	-1.063887	
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%				
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%							
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%							
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%											
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%				
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%							
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.105037	-1.063858	
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.348519	-1.211885	
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				8.80%	51,391	51,958	98.91%	10.39%	-0.582597	-1.354194	
September 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				48.10%	371	601	61.73%	48.60%	-0.12888	-1.078353	
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.105084	-1.063887	
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%											
September 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.148544	-1.090308	
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.105037	-1.063858	
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%				
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%							
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A											
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%											
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%											
September 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A											
September 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A											
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%				

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.348336	-1.211773
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					26	2,154	1.21%	10.92%	-0.220866	-1.134277
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					3	959	0.31%	5.58%	-0.478581	-1.290957
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.257276	-1.156412
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.148611	-1.090349
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF ex	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF e	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.148544	-1.090308
September 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					26	2,154	1.21%	10.92%	-0.56025	-1.340608
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.234862	-1.142786
September 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	371	601	61.73%	48.60%	-0.786712	-1.478287
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.210167	-1.127773
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-2.074474	-2.261191
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A										
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	14	57.14%	49.49%	0.083652	-0.949143
September 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	7	12	58.33%	49.30%	0.096559	-0.941297
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00	56:17	13	4:20	2:37	0.735558	-0.552813
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				8:28	98094:15	2,890	33:57	35:15	-0.905191	-1.550317
September 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00	67:45	7	9:41	10:25	-0.475306	-1.288965
September 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A				0.00	29156:47	756	38:34	43:35	-0.384084	-1.233507
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	3	15	20.00%	40.00%	-0.484123	-1.294326
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				50.00%	378	3,171	11.92%	32.40%	0.756556	-0.540044

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	3	13	23.08%	42.13%	-0.527799	-1.320879
September 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A				0.00%	114	804	14.18%	34.88%	1.067571	-0.350963
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				10.88%	26	2,154	1.21%	10.92%	-0.010775	-1.006551
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					3	959	0.31%	5.58%	-0.157788	-1.095928
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					3	959	0.31%	5.58%	-0.111804	-1.067972
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,192	1.19%	10.83%	-1.413047	-1.859072
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				5.07%	3,975	445,984	0.89%	9.40%	-2.293262	-2.394205
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
September 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00										
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	1	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,515	1,643	92.21%	26.80%	-0.410818	-1.24976
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.525066	-1.319217
September 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.257401	-1.156488
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					3	959	0.31%	5.58%	-0.055989	-1.034039
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					3,975	445,984	0.89%	9.40%	-1.742797	-2.059545
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF ex	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF e	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.277887	-1.168943
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A					0.00%	51,391	51,958	98.91%	10.39%	-0.785612	-1.477618
September 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A					0.00%	371	601	61.73%	48.60%	-1.111656	-1.675839
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A						0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A					0.00%						-3
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A					0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A											
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A											
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A					0.00%	51,391	51,958	98.91%	10.39%	-0.944609	-1.574282
September 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A											
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A					0.00%	8	14	57.14%	49.49%	-0.83666	-1.508653
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A					0.00%	8	13	61.54%	48.65%	2.119411	0.288511
September 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A					47.14%	7	12	58.33%	49.30%	-0.261861	-1.1592
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				1.45	50:21	12	4:12	2:33	2.17009	0.319321	
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				4.55	98094:15	2,890	33:57	35:15	-1.06082	-1.644933	
September 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				8.40	67:45	7	9:41	10:25	-0.425007	-1.258386	
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A					0.00%	3	15	20.00%	40.00%	-0.484123	-1.294326
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A					0.00%	3	14	21.43%	41.03%	-1.070259	-1.650671
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A					0.00%	378	3,171	11.92%	32.40%	-0.636892	-1.387203
September 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A					0.00%	3	13	23.08%	42.13%	-0.855132	-1.519883
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				12.70%	26	2,154	1.21%	10.92%	0.345392	-0.790017	
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A						0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A						3	959	0.31%	5.58%	-1.254139	-1.762462
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				9.53%	26	2,192	1.19%	10.83%	-0.557037	-1.338655	
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				5.65%	3,975	445,984	0.89%	9.40%	-1.85602	-2.126828	
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A					0.00%						-3
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A					0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A											
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A											
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%											
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%											
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00											
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0.00%	3	3	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A					0.00%	1,515	1,643	92.21%	26.80%	-0.290581	-1.17666
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%											
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%											
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%											
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%											
September 2017	WA		Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A						3,250	297,561	1.09%	10.39%	-0.210167	-1.127773
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A					0.00%	51,391	51,958	98.91%	10.39%	-0.297071	-1.180606
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A						3	959	0.31%	5.58%	-0.13679	-1.083162
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A						26	2,192	1.19%	10.83%	-0.533824	-1.324542
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A											
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A						3	959	0.31%	5.58%	-0.311173	-1.189519
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A						26	2,192	1.19%	10.83%	-0.218923	-1.133096
September 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%											
September 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00											
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0.00%	3	3	100.00%	0.00%		
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A											
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%											
September 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A											

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Parity	N/A				0.08%						-2.95125
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A				0.00%	5	5	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A				0.00%	2	2	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	8	8	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.181927	-1.110603
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.105037	-1.063858
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-1.955722	-2.188994
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	14	57.14%	49.49%	-0.83666	-1.508653
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				48.99%	8	13	61.54%	48.65%	-0.457852	-1.278354
September 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	7	13	53.85%	49.85%	-1.218899	-1.741038
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00	56:17	13	4:20	2:37	-0.514375	-1.312718
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				2.02	11:21	3	3:47	0:37	-1.614889	-1.981782
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				1.22	11:21	3	3:47	0:37	-4.259076	-3.589334
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				2.32	50:21	12	4:12	2:33	-0.134752	-1.081924
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				7.01	98094:15	2,890	33:57	35:15	-3.572513	-3.171934
September 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				1.05	76:53	8	9:37	9:39	-0.890511	-1.541392
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	3	15	20.00%	40.00%	-0.484123	-1.294326
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				47.14%	0	3	0.00%	0.00%	0	-1
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				27.64%	0	3	0.00%	0.00%	-0.841621	-1.511669
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	14	21.43%	41.03%	-1.002389	-1.60941
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				25.75%	378	3,171	11.92%	32.40%	-0.776786	-1.472252
September 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	3	13	23.08%	42.13%	0.059717	-0.963695
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				7.04%	26	2,154	1.21%	10.92%	-0.881004	-1.535613
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				5.21%	3	959	0.31%	5.58%	-0.166677	-1.101332
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				4.41%	3	959	0.31%	5.58%	-0.61033	-1.371054
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				7.72%	26	2,192	1.19%	10.83%	-1.496232	-1.909644
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				5.32%	3,975	445,984	0.89%	9.40%	-6.352695	-4.862164
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSR e	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
September 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
September 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				11.78%	3	3	100.00%	0.00%	-1.744448	-2.060549
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	1	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				32.22%	1,515	1,643	92.21%	26.80%	0.280882	-0.829236
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
September 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				43.30%	3	72	4.17%	19.98%	-6.90403	-5.195147
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	371	601	61.73%	48.60%	-0.786712	-1.478287
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					27	2,457	1.10%	10.43%	-0.105388	-1.064071
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.148611	-1.090349
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.688498	-1.418577
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.277887	-1.168943
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					27	2,457	1.10%	10.43%	-1.482116	-1.901063
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					3	959	0.31%	5.58%	-0.518311	-1.315111
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,192	1.19%	10.83%	-0.462933	-1.281443
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.445563	-1.270883
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.555661	-1.337818
September 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU);	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.105084	-1.063887
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					3	959	0.31%	5.58%	-0.582785	-1.354308
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					3,975	445,984	0.89%	9.40%	-2.190099	-2.331486
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.105037	-1.063858
September 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				1.47	11:21	3	3:47	0.37	0.171285	-0.895866
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	0	3	0.00%	0.00%		
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					26	2,154	1.21%	10.92%	-0.365671	-1.222312
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				21.79%	3	959	0.31%	5.58%	2.183838	0.327679
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,192	1.19%	10.83%	-0.244708	-1.148772
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TG	LIS Trunk	Parity	N/A				0.02%						-2.935714
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Otc w/o TG	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.210069	-1.127713
September 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	14	57.14%	49.49%	-1.361228	-1.827568
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.17	56:17	13	4:20	2:37	-1.32749	-1.807057
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	3	15	20.00%	40.00%	-0.790569	-1.480632
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				27.99%	26	2,154	1.21%	10.92%	2.315393	0.407659
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TG	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Otc w/o TG	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A				0.00%	2	2	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A				0.00						
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	8	8	100.00%	0.00%		
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					3	959	0.31%	5.58%	-0.306976	-1.186628
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TG	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Otc w/o TG	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					26	2,154	1.21%	10.92%	-0.291975	-1.177508
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.315088	-1.191556
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Otc w/ TG	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Otc w/o TG	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.105037	-1.063858
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.393181	-1.239037
September 2017	WA		Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A				0.00%	709	715	99.16%	9.12%	-0.129915	-1.078983
September 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A				0.00%	1,809	2,012	89.91%	30.12%	-0.473509	-1.287873
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.105037	-1.063858
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,192	1.19%	10.83%	-0.109536	-1.066593
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A										
September 2017	WA		Database Updates	DB-1B	All	LIDB	Diagnostic	N/A										
September 2017	WA		Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.37%						-2.721774
September 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF ex	LIS Trunk	Parity	N/A				0.08%						-2.962142
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF e	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.492569	-1.299461
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.105084	-1.063887
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,250	297,561	1.09%	10.39%	-0.105084	-1.063887
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.234862	-1.142786
September 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	8	14	57.14%	49.49%	-1.145644	-1.696502
September 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.59	56:17	13	4:20	2:37	-0.685988	-1.417051
September 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	3	15	20.00%	40.00%	1.449999	-0.118463
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				22.06%	26	2,154	1.21%	10.92%	1.358318	-0.174201
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					3	959	0.31%	5.58%	-0.607412	-1.369228
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,192	1.19%	10.83%	-0.362466	-1.220363
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	55,812	0.00%			
September 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A				0.00%						-3
September 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A										
September 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
September 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
September 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
September 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	51,391	51,958	98.91%	10.39%	-0.148544	-1.090308