

April 9, 1996

Dan Bennett
GTE

Dear Dan,

This is to confirm key issues and associated action items that were addressed during this morning's conference call between GTE and AT&T on the topic of AT&T's Local Operator requirements in a Total Services Resale (TSR) environment.

As stated previously and during this morning's call, AT&T local customers must be able to dial "0+/0-" to access AT&T local operator services. AT&T has discussed with you, Mike Adams and Jack Isbell, an easy process to deliver AT&T local customers to AT&T's operator services platform utilizing the 5ESS Line Class Codes for screening and routing within the LEC end-office switch. To confirm, GTE agrees with AT&T that it is technically capable of providing this service utilizing the line class code feature for routing. However, GTE believes it has identified alternatives that place less load on switch resources while still being able to provide AT&T local customers with the capability to access our local operator services. GTE has stated that its switch types consist of the following: 5ESS, GTD5, DMS100, DMS10, DCO's. GTE recognizes that the routing solution will be switch-dependent and since line class codes and/or enhanced/special route indexes are basic switch processing and capabilities functions, GTE will work with the necessary switch vendors to identify specifications as required.

By C.O.B. Thursday, April 11, 1996, GTE will inform AT&T of its due date to provide AT&T with its recommended solution. The recommended solution involves 0+, 0- in a TSR environment which will enable routing of AT&T local customers to AT&T's OS platform based on the unique functions within each of your five switch types. It is AT&T's expectation then to receive GTE's written recommendation/solution by Wednesday, April 17, 1996. It is then AT&T's intent to schedule another conference call with GTE on Friday, April 19, 1996, to review the proposal for clarification.

At the same time, AT&T would like to review the list of the class features (six to eight?) discussed during our call, which are considered by GTE critical for providing local service and that it currently provides to its customers.

Thank you for your cooperation. You can reach me on (510) 224-2277 or you may contact Maria Stone on (510) 224-4296.

Sincerely,

Terry Casey
Manager

cc: Dave Burger
Lisa Tyler-Stanley
Maria Stone