

**EXH. JJJ-2
DOCKETS UE-19 ___/UG-19 ___
2019 PSE GENERAL RATE CASE
WITNESS: JOSHUA J. JACOBS**

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY,

Respondent.

**Docket UE-19 ___
Docket UG-19 ___**

**FIRST EXHIBIT (PROFESSIONAL QUALIFICATIONS) TO THE
PREFILED DIRECT TESTIMONY OF**

JOSHUA J. JACOBS

ON BEHALF OF PUGET SOUND ENERGY

JUNE 20, 2019

1 **PUGET SOUND ENERGY**

2 **FIRST EXHIBIT (PROFESSIONAL QUALIFICATIONS) TO THE**
3 **PREFILED DIRECT TESTIMONY OF**
4 **JOSHUA J. JACOBS**

5 **Q. Please state your name and business address.**

6 A. My name is Joshua J. Jacobs. My business address is 20111 120th Avenue NE,
7 Bothell, WA 98011.

8 **Q. By whom are you employed and in what capacity?**

9 A. I am employed by Puget Sound Energy (“PSE”) as Director, Business Integration.

10 **Q. What are your duties as Director, Business Integration?**

11 A. As Director, Business Integration, I am responsible for leading PSE’s customer
12 transformation initiative Get to Zero (“GTZ”). In this capacity, I am responsible
13 for the development of projects necessary to improve our customer experience
14 and for the execution of work within the GTZ initiative.

15 **Q. Briefly describe your education and relevant employment experience.**

16 A. I am a graduate of Northwest University in Kirkland, Washington, where I earned
17 a bachelor’s degree in business administration.

18 I joined PSE in 1998 and have served in various roles within the Company
19 including customer service, materials management, energy supply, and grid
20 operations. The majority of my career has been spent in energy supply managing
21 power and gas supply operations. In 2012, I took on the role of Director, Load

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Serving Operations and was responsible for overseeing the management of PSE's bulk electric system and also led regional policy initiatives related to the bulk electric system on behalf of the Company. In 2016, I led the team for PSE's CAISO EIM implementation directing both the technology and policy initiatives for PSE's entrance into the market. Near the end of 2016, I assumed the role of Director, Business Integration and have been leading the GTZ initiative since that time.