

Exhibit No.__(BAC-2)
Docket UE-14____
Witness: Barbara A. Coughlin

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,

Complainant,

v.

PACIFIC POWER & LIGHT COMPANY,
a division of PacifiCorp

Respondent.

Docket UE-14____

PACIFIC POWER & LIGHT COMPANY

EXHIBIT OF BARBARA A. COUGHLIN

Estimated Reduction in Collection Agency Expenses

May 2014

Reduction in Collection Agency Expenses

Year	Total Amount Collected by Agency	1st Year Assignment	1st Year % of Total	2nd Year Assignment	2nd Year % of Total	3rd Year Assignment	3rd Year % of Total	4th Year Assignment	4th Year % of Total	5th Year Assignment	5th Year % of Total
2010	\$374,818.90	\$193,237.06	52%	\$115,162.64	31%	\$25,617.32	7%	\$23,037.94	6%	\$13,059.13	3%
2011	\$401,621.96	\$210,909.84	53%	\$108,738.65	27%	\$31,711.51	8%	\$14,288.70	4%	\$17,688.65	4%
2012	\$449,371.22	\$243,847.74	54%	\$117,844.20	26%	\$27,416.50	6%	\$27,783.12	6%	\$13,994.17	3%
2013	\$370,832.58	\$189,013.56	51%	\$120,711.58	33%	\$23,163.06	6%	\$10,988.91	3%	\$8,385.15	2%
		Average	52%	Average	29%	Average	7%	Average	5%	Average	3%

Year	Collection %	2013 Paid Fees	Estimated Reduction
1	52%	\$80,883.93	\$42,059.64
2	81%	\$80,883.93	\$65,515.98
3	88%	\$80,883.93	\$71,177.86
4	93%	\$80,883.93	\$75,222.05
			<u>\$253,975.54</u>