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               BEFORE THE WASHINGTON UTILITIES AND
                    TRANSPORTATION COMMISSION
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    DAVID AND JANIS STEVENS, PAUL )
     CARRICK, ALAN AND JIM
                                   )
                                      DOCKET NO. UW-011320
    WIEMEYER, CHRIS AND CECILY
                                   )
    FLAVELL, STAN AND KAY MILLER, ) Volume IV
    MICHAEL AND COLLEEN STOVER,
                                  ) Pages 248 to 397
    RICHARD AND PAULA RUSSELL,
                                   )
    BEN G. MARCIN, RONALD AND
 6
    VICTORIA MONTGOMERY, CHARLES
 7
    AND MICHELLE CLARK, PAUL
    SCHULTE, SUE PERRAULT, and
 8
    JORG REINHOLT,
 9
                       Petitioners,)
10
               vs.
11
    ROSARIO UTILITIES, LLC,
12
                       Respondent, )
13
14
                A hearing in the above matter was held on
15
     July 26, 2002, from 10:00 a.m. to 1:25 p.m., at 900
     Fourth Avenue, 24th Floor, Seattle, Washington, before
16
17
    Administrative Law Judge KAREN CAILLE.
18
                The parties were present as follows:
19
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     and MICHAEL HANIS, Attorneys at Law, Hanis & Olson, 3900
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OLY ROSE, LLC, Intervenor, SETH BAILEY,

1		
2	INDEX OF EXAMINATION	
3		
4	WITNESS:	PAGE:
5		
6	RICHARD RUSSELL	
7	Direct Examination by Mr. Patrick Hanis	256
8	Cross-Examination by Mr. Pors	257
9	Cross-Examination by Mr. Bailey	289
10	Redirect Examination by Mr. Patrick Hanis	290
11	Examination by Judge Caille	301
12	Redirect Examination by Mr. Patrick Hanis	302
13	Examination by Judge Caille	302
14	Redirect Examination by Mr. Patrick Hanis	303
15	Recross-Examination by Mr. Pors	309
16	Recross-Examination by Mr. Bailey	311
17		
18	CHRIS VIERTHALER	
19	Direct Examination by Mr. Pors	319
20	Cross-Examination by Mr. Michael Hanis	321
21	Redirect Examination by Mr. Pors	353
22	Examination by Judge Caille	362
23	Redirect Examination by Mr. Pors	363
24	Recross-Examination by Mr. Michael Hanis	363
25	Voir Dire Examination by Mr. Michael Hanis	372

0251		
1		
2	JOSEPH MARCH	
3	Redirect Examination by Mr. Bailey	374
4	Cross-Examination by Mr. Patrick Hanis	375
5	Cross-Examination by Mr. Pors	394
6	Redirect Examination by Mr. Bailey	395
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		

1			
2		INDEX OF EXHIBITS	
3			
4			
5	EXHIBIT:	MARKED: ADM	MITTED:
6			
7		RICHARD RUSSELL	
8	T60	256	257
9	61	256	257
10	62	256	257
11	63	256	257
12	64	256	257
13			
14		CHRIS VIERTHALER	
15	T65	318	320
16	Т66	318	320
17	67	318	320
18	68	318	320
19	69	318	320
20	70	318	320
21	71	318	320
22	72	318	320
23	73	318	320
24	74	318	320
25	75	318	320

0253			
1	76	319	320
2	77	319	320
3	117	319	352
4	132	319	372
5	133	319	353
6	135	319	352
7			
8		JACK COE	
9	Т78	372	373
10	79	372	373
11			
12		SERGEANT STEVE VIERTHALER	
13	T80	373	373
14			
15		JOSEPH MARCH	
16	Т81	374	375
17			
18		INTERVENOR'S CROSS EXHIBITS	
19	112	314	316
20	113	314	316
21			
22			
23			
24			
25			

## 1 PROCEEDINGS

- JUDGE CAILLE: We are convened for the
- 3 continuation of the evidentiary hearing in David and
- 4 Janis Stevens versus Rosario Utilities, Docket
- 5 UW-011320, and today is July the 26th, 2002.
- 6 Before we begin this morning, I would like
- 7 Mr. Bailey from Mr. Finnigan's office to enter his
- 8 appearance. And, Mr. Bailey, if you will state your
- 9 name, whom you represent, your address, telephone, fax,
- 10 and E-mail if you know them.
- MR. BAILEY: Yes. Good morning, my name is
- 12 Seth Bailey. I work for the law office of Richard
- 13 Finnigan. The address is 2405 Evergreen Park Drive
- 14 Southwest, Suite B as in boy 1, Olympia, Washington
- 15 98502. My direct telephone number is area code (360)
- 16 956-7211. The fax number is (360) 753-6268. And my
- 17 E-mail address is sbailey, S-B-A-I-L-E-Y, @ywave.com. I
- 18 represent Oly Rose, LLC.
- 19 JUDGE CAILLE: Thank you. At the close of
- 20 yesterday's hearing, I inquired of the Complainants and
- 21 Respondent and Intervenor about whether they would like
- 22 me to do an initial -- waive the initial order or
- 23 whether you would like me to do the initial order, and
- 24 the Complainants have asked that I do the initial order,
- and then that order you will have an opportunity to

- 1 respond to, and then the Commission will issue a final
- 2 order. Briefs will, opening briefs, these are
- 3 simultaneous opening briefs, will be due on August the
- 4 30th, and simultaneous response briefs will be due on
- 5 September the 17th.
- 6 MR. PATRICK HANIS: Could I ask, simultaneous
- 7 opening, are we to go to Olympia and meet, or what do
- 8 you mean by simultaneous?
- 9 JUDGE CAILLE: You file, you file your brief.
- 10 Well, that's the due date, and you both -- you both will
- 11 be filing -- your due date for filing is the same day,
- 12 you know, instead of a staggered Complainants file
- 13 opening response and reply.
- MR. PATRICK HANIS: Okay, I didn't know if we
- 15 actually sat down and opened them.
- JUDGE CAILLE: Oh, no, I see what you mean,
- 17 opening initial briefs.
- 18 Let me see, is there anything else before we
- 19 begin today?
- 20 MR. MICHAEL HANIS: Petitioners have nothing
- 21 preliminary.
- JUDGE CAILLE: All right, well, then,
- 23 Mr. Russell, if you will please stand and raise your
- 24 right hand, I will swear you in.

- 1 Whereupon,
- 2 RICHARD RUSSELL,
- 3 having been first duly sworn, was called as a witness
- 4 herein and was examined and testified as follows:

- 6 (The following exhibits were identified in
- 7 conjunction with the testimony of RICHARD RUSSELL.)
- 8 Exhibit T60 is RR-T1: Direct Testimony (March
- 9 12, 2002). Exhibit 61 is RR-1: May 23, 2001 letter to
- 10 all Property Owners in the Vusario, Orcas Highlands and
- 11 Rosario Water Systems from Chris Vierthaler, Manager of
- 12 Rosario Utilities. Exhibit 62 is RR-2: Water
- 13 Certificates Notice. Exhibit 63 is RR-3: June 20, 2001
- 14 letter to Ms. Nancy Stanton from Chris Vierthaler,
- 15 Manager of Rosario Utilities. Exhibit 64 is RR-4: July
- 16 5, 2001 letter to Richard Russell from Chris Vierthaler,
- 17 Manager of Rosario Utilities.

- 19 DIRECT EXAMINATION
- 20 BY MR. PATRICK HANIS:
- Q. Would you please state your name for the
- 22 record.
- 23 A. Richard Russell, R-U-S-S-E-L-L.
- Q. And what is your address?
- 25 A. P.O. Box 208, East Sound, Washington 98245.

- 1 Q. Mr. Russell, do you recall giving written
- 2 direct testimony in this matter?
- 3 A. Yes.
- 4 Q. Handing you what's been marked as Exhibit
- 5 T60, would you review that?
- 6 A. (Reading.)
- 7 Q. If I were to ask you the same questions that
- 8 are contained in Exhibit T60 today, would your answers
- 9 be the same today?
- 10 A. Yes, they would.
- 11 MR. PATRICK HANIS: We move that Exhibit T60
- 12 and corresponding Exhibits 61, 62, 63, and 64 be
- 13 admitted to the record.
- 14 JUDGE CAILLE: Is there any objection?
- MR. PORS: No objection.
- MR. BAILEY: No objection, Your Honor.
- 17 JUDGE CAILLE: Then Exhibits T60, 61, 62, 63,
- 18 and 64 are admitted into the record, and Mr. Russell is
- 19 available for cross-examination.

- 21 CROSS-EXAMINATION
- 22 BY MR. PORS:
- Q. Good morning, Mr. Russell, you have heard me
- 24 say this several times, my name is Tom Pors, and I'm
- 25 representing Rosario Utilities. You testified that in

- 1 April of 2000 you were told by the manager of Rosario
- 2 Utilities that you were on a waiting list; is that
- 3 correct?
- 4 A. I believe it was March 21st of 2000.
- 5 Q. And did you see or receive a copy of that
- 6 list?
- 7 A. No.
- 8 Q. How did you understand that you were number
- 9 32 on that list?
- 10 A. I had a conversation with Ms. Vierthaler, and
- 11 it was an extensive conversation, because I was in
- 12 escrow with this property, and I wanted to assure myself
- 13 that water would be coming as soon as the moratorium was
- 14 lifted. And I, at the end of the conversation, I felt
- 15 assured. I asked specifically to be placed on a waiting
- 16 list, and my recollection is that Ms. Vierthaler put me
- 17 on the waiting list on the computer, because we had a
- 18 conversation about that, and I asked her what number I
- 19 was, and she counted down and told me you're number 32.
- 20 That was the basis of my belief that I was number 32 on
- 21 a waiting list.
- Q. Did she tell you specifically that you had
- 23 priority for a water connection when the new treatment
- 24 plant was approved?
- 25 A. Not priority.

- 1 Q. She didn't use that word?
- 2 A. No, that's not a -- no.
- Q. Did she tell you -- well, strike that.
- 4 Did you ask her whether or not there was a
- 5 possibility that there would be a demand for more
- 6 connections than the available supply when their new
- 7 plant was approved?
- 8 A. At that conversation?
- 9 Q. Yes.
- 10 A. No, there was a general common assumption
- 11 that there was going to be plenty of water when the
- 12 plant was approved, and we had conversations about that.
- Q. By common assumption, common among whom?
- 14 A. Oh, probably everybody in Rosario and half
- 15 the people on the island. It was a major concern.
- 16 People -- real estate values had changed in Rosario as a
- 17 function of water, and realtors -- to this day, this is
- 18 a common statement made by realtors in the area.
- 19 Q. I'm confused, what was the common statement
- 20 made by realtors?
- 21 A. Well, if I can give you an example, last,
- 22 today is Friday, a week ago yesterday a person,
- 23 potential client, came into my office, I'm a general
- 24 contractor, and asked me if I would be available to look
- 25 at her plans. They were buying a property, considering

- 1 buying a property in Rosario, and that she was told by
- 2 somebody down in the Rosario area that water was
- 3 available and that they -- the moratorium had been
- 4 lifted and there was plenty of water available, and this
- 5 was --
- 6 Q. You don't know whether or not that assumption
- 7 has been pursuant to some information put out by the
- 8 utility, do you?
- 9 A. The assumption was shattered when we all
- 10 found a sign on a door saying there were 38 available
- 11 connections.
- 12 Q. Did you, let's see, I want to draw your
- 13 attention to Exhibit 69.
- 14 A. Which is?
- 15 JUDGE CAILLE: At this point, I just want to
- 16 interrupt for just a second to explain something about
- 17 Exhibit 69. The court reporter actually brought this to
- 18 my attention, that we were using an exhibit that hadn't
- 19 been admitted or introduced by anyone. And, in fact,
- 20 Exhibit 69 is attached to almost every Complainant and
- 21 many Respondents' testimony. So we are referring to it
- 22 as Exhibit 69 because that was in the list of cross
- 23 exhibits. For simplicity, I just left everything in.
- 24 So just so the record is clear, Exhibit 69 is a May
- 25 23rd, 2001, letter from Chris Vierthaler to all the

- 1 property owners in Vusario, Rosario and Orcas, I
- 2 believe.
- 3 THE WITNESS: Highlands.
- 4 JUDGE CAILLE: Highlands, Orcas Highlands.
- 5 THE WITNESS: Orcas Highlands, then they
- 6 changed it to just Highlands.
- 7 JUDGE CAILLE: Okay. So just so that's clear
- 8 for the record.
- 9 MR. PATRICK HANIS: Shall we consider that as
- 10 having been entered into the record then?
- 11 JUDGE CAILLE: Well, it's been entered in its
- 12 other -- under its other designations, so yes, we should
- 13 consider Exhibit 69 as -- I mean maybe Mr. Pors, you
- 14 want to offer it. At this point, I think at the end
- 15 when you offer all your whatever cross exhibits you want
- 16 to offer, we'll include it.
- MR. PORS: Okay.
- JUDGE CAILLE: And I'm sorry for the
- 19 interruption.
- MR. PORS: No, that's fine, anything to
- 21 clarify the record is appreciated.
- 22 BY MR. PORS:
- Q. Do you recall receiving this document, what
- 24 has been labeled as Exhibit 69, in the mail prior to the
- 25 June 15th sale?

- 1 A. Yes. This notice?
- Q. Mm-hm.
- 3 A. Yeah.
- 4 Q. Okay.
- 5 A. Yes, I received it on or about June 1st of
- 6 last year.
- 7 Q. Okay. I would like to draw your attention to
- 8 a statement in the first paragraph:
- 9 As promised, those people who paid for a
- 10 water connection before the moratorium
- 11 went into effect and are on the utility
- 12 commission priority list will be the
- first to receive water certificates.
- 14 During the next few weeks, we will be
- 15 coordinating with these future
- 16 customers.
- 17 Did you note that when you received this
- 18 exhibit in the mail last year?
- 19 A. Yes, I was unclear about it, but I did, I did
- 20 note it.
- 21 Q. Now I would like you to turn to Exhibit 61,
- 22 which is part of your testimony. It's also listed as
- 23 Exhibit RR-1 to your testimony.
- A. Is it this same notice?
- Q. It appears to be the same notice; would you

- 1 agree with that?
- 2 A. Yes.
- Q. On your copy of this Exhibit 61, the words
- 4 during the next few weeks we will be coordinating with
- 5 these future customers is underlined followed by three
- 6 question marks; is that correct?
- 7 A. Yes.
- 8 Q. Does that mean you had a question about
- 9 whether or not you were on that priority list?
- 10 A. No, this was put in after the distribution on
- 11 June 15th, the underlining.
- 12 O. Okay.
- 13 A. The underlining --
- Q. You have answered my question.
- 15 A. Right.
- 16 Q. Let me proceed with that. Did you have a
- 17 question about whether or not you were on this priority
- 18 list prior to the June 15th sale?
- 19 A. I need to make a distinction, because I think
- 20 there's been a bunch of confusion. There's a number of
- 21 us who felt we were on a waiting list. I felt I was on
- 22 a waiting list. A priority list had to do specifically
- 23 with a list of people who had prepaid for meters before
- 24 the moratorium was instituted, and they were given
- 25 priority for obvious fair reasons. So there's a

- 1 distinction.
- Q. And that distinction existed in your mind
- 3 prior to the June 15th sale?
- 4 A. Oh, absolutely.
- 5 Q. So you knew you were not on the priority list
- 6 that had been part of the Gaskill case?
- 7 A. That is another element. The Gaskill case is
- 8 another element that came in the -- I knew of people who
- 9 were on a priority list who had prepaid. Those became
- 10 -- and those people on that list became the first group
- 11 of priority people. Then there was a second group of
- 12 priority people who were the litigants in the Gaskill
- 13 case.
- Q. Right.
- 15 A. And then there were, as it came out, a tad of
- 16 a surprise, that there were people on a third part of
- 17 this priority list.
- 18 Q. Okay.
- 19 A. That was distinct from the waiting list.
- 20 Q. Okay. So did you have a question prior to
- 21 the June 15th sale after you looked at this May 23rd
- 22 notice as to whether or not being on a waiting list you
- 23 would get your connection before the June 15th sale?
- A. No, I thought it was clear in one respect,
- 25 that on June 15th I would simply go, pay because I was

- 1 number 32, and I had -- I and other people had been told
- 2 that there were something like 127 to 150 connections,
- 3 so I thought number 32 certainly fell within that.
- Q. Could I draw your attention to the second
- 5 paragraph of this May 25th notice, Exhibit 61.
- 6 A. Mm-hm.
- 7 Q. Did you note prior to the sale that this said
- 8 the sale would be on a first come, first serve basis?
- 9 A. No, I thought I was number 32. I didn't know
- 10 -- I would -- I didn't know what first come, first serve
- 11 meant at all, and to this day I still don't.
- 12 Q. Your property is in one of the Rosario Plats;
- 13 is that correct?
- 14 A. Yes, it is.
- 15 Q. Okay.
- 16 A. It's Rosario Estates II.
- 17 Q. Can I draw your attention in Exhibit 61 to
- 18 the second outlined box which says Rosario Plats.
- 19 A. Mm-hm.
- Q. The fourth sentence there says:
- 21 Again, certificates will be issued on a
- first come, first serve basis.
- 23 Did you note that in this notice prior to the
- 24 June 15th sale?
- 25 A. Yes, I did, clearly I did, and I made a phone

- 1 call to Chris, to Ms. Vierthaler, about this.
- Q. When did you contact Chris Vierthaler about
- 3 that?
- 4 A. Probably the Monday or Tuesday after I got --
- 5 my recollection is that I got this notice on a Saturday
- 6 in my mail, and I resolved to speak with Ms. Vierthaler
- 7 promptly, because I needed to know what -- there was a
- 8 conflict in my mind between being number 32 on a waiting
- 9 list and first come, first serve, and I wanted to
- 10 resolve that.
- 11 Q. Okay. So what did you ask her about that?
- 12 A. I asked her specifically, I thought I was
- 13 number 32. She said, no, it is illegal, the UTC does
- 14 not allow the compilation of a list and people to
- 15 receive meters on the basis of being on a list, which I
- 16 found incredible, because that's how it's done mostly on
- 17 Orcas. And I was extremely put off by -- referring back
- 18 to my original conversation when I thought I was put on
- 19 a waiting list, it was about 15 or 16 months or longer.
- 20 Q. Okay.
- 21 A. And I had called Ms. Vierthaler every month
- 22 after my initial call and sometimes more than every
- 23 month.
- Q. Okay, I think you have answered my question.
- 25 A. Okay.

- 1 Q. So when you had this conversation in early
- 2 June of 2001 with Chris Vierthaler and she told you it
- 3 was illegal to issue the certificates according to the
- 4 waiting list, did you then have an understanding that
- 5 you had to get your, if you were to get a certificate,
- 6 you had to show up for this first come, first serve
- 7 sale?
- 8 A. I was unclear, and I asked Ms. Vierthaler to
- 9 expand on what first come, first serve meant, because
- 10 there -- to me, that's a principle of organizing, and
- 11 there's lots of ways to meet it. And I know that in my
- 12 experience, waiting lists are the standard and I have --
- 13 waiting lists are the standard.
- Q. Okay, I didn't ask you about that,
- 15 Mr. Russell.
- 16 A. Right.
- 17 Q. What did she tell you when you asked what
- 18 first come, first serve meant?
- 19 A. She said, whoever is in line first to receive
- 20 meters on the 15th, that's the first come, first serve.
- 21 Q. Okay.
- 22 A. I was -- yeah.
- 23 Q. In the about a year and a half before the
- June 15th sale, were you kept informed about the
- 25 progress of the water treatment plant?

- 1 A. Yes, mostly by monthly phone calls to
- 2 Ms. Vierthaler's office and occasionally by written
- 3 information sent out by the utilities.
- 4 Q. Okay. Did you receive a written
- 5 communication which has been identified as Exhibit 73,
- 6 dated November 15, 2000?
- 7 A. You know, I had read this letter. I can't
- 8 recall where I got it. A client may have brought it in
- 9 to me, or I may have received it in the mail, but I did
- 10 read it.
- 11 Q. I would like to also show you what's been
- 12 marked as Exhibit 71, a May 30, 2000, communication from
- 13 Rosario Utilities addressed to current and future
- 14 customers. Do you recall receiving this communication
- 15 from Rosario Utilities?
- 16 A. I didn't receive this in the mail.
- Q. You did not?
- 18 A. No. I have read it since, but I didn't
- 19 receive this in the mail.
- Q. You testified that you had monthly phone
- 21 calls with Chris Vierthaler.
- A. Mm-hm.
- Q. Would you have had a call, a phone
- 24 conversation with Chris Vierthaler, about the time of
- 25 this May 30, 2000, notice?

- 1 A. Oh, I'm sure.
- Q. And did she tell you anything inconsistent
- 3 with what's set forth in this notice?
- 4 A. My recollection is not, she didn't. This
- 5 seems to conform with what Ms. Vierthaler told me.
- 6 Q. Okay. I would also like to have you look at
- 7 what's been marked as Exhibit 72, a July 10, 2000,
- 8 notice from Rosario Utilities to current and future
- 9 customers. Do you recall receiving this in the mail?
- 10 A. I can't recall receiving this in the mail,
- 11 but I did read it.
- 12 Q. And is the -- did Ms. Vierthaler, about the
- 13 same time in July of 2000, did she tell you anything
- 14 inconsistent with what's set forth in this notice?
- 15 A. No, Ms. Vierthaler in the months prior was
- 16 very helpful, readily available, returned most of my
- 17 calls. No, she was very helpful, and this is pretty
- 18 consistent with my recollection of what she said.
- 19 Q. Okay. You live on the island, don't you?
- 20 A. Yes.
- 21 Q. And you were living on the island in May of
- 22 last year?
- 23 A. Oh, yes.
- Q. Do you get the local paper?
- 25 A. Yes.

- 1 Q. Do you recall an article in the local paper
- 2 in towards the end of May of last year about the Rosario
- 3 Utilities winning State approval for a new treatment
- 4 plant and the moratorium being lifted?
- 5 A. You know, I don't recall at the end of May
- 6 reading that. Most of us read The Sounder, which is the
- 7 local newspaper, very selectively. It's mostly used for
- 8 cat boxes. It's not a reliable -- it's not reliable for
- 9 information. We read it, you know, for the sort of
- 10 social, what's going on, activity page. But I don't
- 11 recall that particular statement, that particular
- 12 article.
- Q. About that time in May of 2001, were you
- 14 getting pretty anxious about getting a water connection?
- 15 A. All of us were fairly comfortable thinking
- 16 that we were going to -- there was going to be 120 plus,
- 17 150 water connections.
- 18 Q. Okay.
- 19 A. We weren't anxious in May.
- 20 Q. Do you recall hearing anyone on the island
- 21 talking about the number of connections available for
- 22 the first come, first serve potentially being less than
- 23 50?
- 24 A. Only after the notice had been sent out, only
- 25 after the --

- 1 Q. The May 23rd notice?
- 2 A. Right. Then because I'm sure the utilities
- 3 got a slew of telephone calls, and a number of them from
- 4 me, and we were all very keen to know what first come,
- 5 first serve meant, and there was -- and the limited,
- 6 what does that mean.
- 7 Q. Yes.
- 8 A. We thought it was much higher.
- 9 Q. Would you look at Exhibit 61 again, which is
- 10 your copy of the May 23, 2001, notice.
- 11 A. Oh, okay.
- 12 Q. Yes.
- 13 A. Right.
- Q. Did you note in the second paragraph there at
- 15 the second line where it says, the number of connections
- 16 is limited?
- 17 A. Yes.
- 18 Q. Did you ask Chris Vierthaler what that meant?
- 19 A. I have asked Ms. Vierthaler consistently what
- 20 that meant in every phone call after having received
- 21 this.
- Q. And what did she tell you about the limited
- 23 number of connections available?
- 24 A. She said she couldn't say for certain how
- 25 many there were.

- 1 Q. Did she explain to you that the priority
- 2 connections had to be -- priority list connections had
- 3 to be sold first?
- 4 A. Yes, my recollection is she did indicate the
- 5 priority -- that people on this priority list, which I
- 6 took to mean the people -- the litigants and those who
- 7 had prepaid.
- Q. I'm not asking what you took it to mean.
- 9 What did she tell you is what I asked you. Did she tell
- 10 you that persons on the priority list --
- 11 A. She used the term priority list.
- 12 Q. Did she also explain to you that the number
- 13 of connections was limited by the Department of Health
- 14 approval of the treatment plant?
- 15 A. Yes.
- 16 Q. So you understood that the Department of
- 17 Health determined how many connections were available
- 18 and not Rosario Utilities?
- 19 A. Oh, yes.
- 20 Q. Okay.
- 21 A. And based upon Ms. Vierthaler's suggestion, I
- 22 called the DOH and got information.
- Q. Okay. Are you contending that people who
- 24 arrived earlier than your wife -- your wife attended the
- 25 sale and not you; is that correct?

- 1 A. Yes.
- Q. Are you contending that people who arrived
- 3 earlier than your wife should not have been given a
- 4 certificate at the first come, first serve sale?
- 5 A. Am I contending that people -- I'm contending
- 6 absolutely, unequivocally that those people who arrived
- 7 before midnight should not have received connections.
- 8 Q. Okay. Do you -- let's see, you testified on
- 9 June -- that on June 14th you spoke four times with
- 10 Ms. Vierthaler.
- 11 A. I called four times.
- 12 Q. You called four times. Did you actually
- 13 speak with her on any of those occasions?
- 14 A. I spoke with her twice.
- 15 Q. About what time during the day were those
- 16 conversations?
- 17 A. The first time I spoke with her was probably
- 18 between 9:00 and 9:30, somewhere around there. I called
- 19 her two additional times and she wasn't available. She
- 20 told me that she was going to be in meetings when I
- 21 first called. And then I called her at 3:15.
- Q. And did you call her in her office at 3:15?
- 23 A. I called the utilities number.
- Q. The utilities number, and she answered the
- 25 phone?

- 1 A. Yes, I had a very specific conversation with
- 2 her.
- 3 Q. At that time, did you ask her about the
- 4 possibility of camping out overnight?
- 5 A. Yes.
- 6 Q. Were those the words you used, camping out?
- 7 A. No.
- 8 Q. What words did you use?
- 9 A. My recollection is what I said is it sounds
- 10 like from what you're saying that I need to show up and
- 11 sleep over and just be prepared to stay overnight, and
- 12 that's specifically what I said. I was actually
- 13 inquiring whether that would be good advice.
- 14 Q. And is that because you suspected that demand
- 15 for certificates would be greater than the number
- 16 available?
- 17 A. I didn't know. Part of it is I had a crush
- 18 of a schedule those two weeks, and I was just trying to
- 19 get a water connection and comply with all the sort of
- 20 requirements, and I had a arbitration I had to be, a
- 21 judicial arbitration, I had to be at on Friday morning,
- 22 which means I have to get up at 4:30 in the morning to
- 23 catch the red eye, and I was just trying to get a
- 24 connection, and I wanted to know if that would be
- 25 acceptable.

- 1 Q. Okay. And what did Ms. Vierthaler tell you?
- 2 A. She said absolutely not, that anyone on the
- 3 property might be arrested for trespassing. And when I
- 4 said meaning, she said you could be arrested for
- 5 trespassing. I took that to be an unequivocal statement
- 6 that don't get here before 9:00 or so.
- 7 Q. Are you sure that she said don't arrive
- 8 before 9:00 a.m. or did she --
- 9 A. Absolutely.
- 10 Q. Please let me finish my question.
- 11 Or did she say not to arrive before Friday?
- 12 A. No.
- Q. Did she tell you that --
- 14 A. She told me specifically do not arrive at the
- office before 9:00.
- 16 Q. Did she tell you that she had posted a sign
- 17 regarding the sale when you talked to her at 3:15 in the
- 18 afternoon on June 14th?
- 19 A. No.
- 20 Q. Did she tell you a sign had been posted with
- 21 the rules for the sale?
- 22 A. Not that I recall.
- Q. Did she tell you at that time that the
- 24 location of the sale had been changed to the Discovery
- 25 House?

- 1 A. No, we had a very specific conversation about
- 2 that.
- 3 Q. You asked her where the sale was going to be
- 4 held?
- 5 A. I asked her -- I was concerned about this
- 6 notion of first come, first serve and how it was going
- 7 to work logistically, when I expected that there would
- 8 probably be 100 people in Chris's office, and I thought
- 9 that that probably wasn't going to work out very well
- 10 and --
- 11 Q. Did the -- if you expected 100 people to show
- 12 up for the sale and that no one would be allowed to
- 13 arrive until 9:00 a.m., what did you think was going to
- 14 happen?
- 15 A. Exactly what did happen, and that was my
- 16 concern.
- 17 Q. You thought people would show up the day
- 18 before and stay overnight?
- 19 A. No, that there would be mass confusion, there
- 20 would be those trying to cut in line, and I consider
- 21 those who came before midnight as having line jumped,
- 22 and they did. And we didn't get meters, those of us who
- 23 followed the rules didn't get meters. Those who didn't
- 24 got meters.
- 25 Q. Did Chris Vierthaler tell you, when you spoke

- 1 to her on June 14th or in any earlier conversations, did
- 2 she specifically tell you it was a rule of the sale not
- 3 to show up prior to 9:00 a.m. on Friday?
- 4 A. She told me if I showed up and slept over and
- 5 stayed over that I could be arrested for trespassing. I
- 6 assumed that that meant that she was being unequivocal
- 7 about don't show up before 9:00.
- 8 Q. Did you ask her what was going to happen at
- 9 9:00 if there were people crowding?
- 10 A. Yes.
- 11 Q. Trying to get in and establish a line?
- 12 A. Yes, I did.
- 13 Q. And what did she say?
- 14 A. We had a fairly reasonable conversation about
- 15 the possibility of holding the sale elsewhere, maybe at
- 16 the Discovery House. And I am absolutely clear about
- 17 this conversation, because I was concerned about people
- 18 being pushed into this little office. There are some
- 19 elderly people.
- 20 Q. Was --
- 21 A. Go ahead.
- 22 O. Was this the conversation at 3:15 on June
- 23 14th --
- 24 A. Yes.

- 1 A. No, no, it was 3:15.
- 2 Q. You took the position in your testimony that
- 3 those who arrived before midnight should not have
- 4 received a certificate. What about those who arrived
- 5 after midnight, do you think that they complied with the
- 6 rules of the sale?
- 7 A. May I refer to this?
- 8 Q. Yes. The witness is referring to what has
- 9 been marked as Exhibit 55 in previous testimony, the
- 10 sign that was posted at the sale. Do you recognize this
- 11 as a sign that was posted at the Discovery House?
- 12 A. I first saw this sign when I got back on
- 13 island Friday evening. It was still posted on the door.
- 14 Q. Is it your understanding that this --
- 15 A. At the Discovery House.
- 16 Q. Is it your understanding that this sign was
- 17 posted at the Discovery House prior to the sale?
- 18 A. I have heard conflicting -- I don't know
- 19 that. I have heard conflicting testimony about that.
- 20 Q. Okay.
- 21 A. And after I got this sign, part of my
- 22 confusion was I thought we were, as I told my wife, I'm
- 23 not going to be able to do this, you need to go down and
- 24 do this. And because of her schedule, she thought she
- 25 might be able to get paperwork done before 9:00 or

- 1 actually before 8:00 when she had to take my son to
- 2 school, to the school. School was out, but blah, blah,
- 3 blah.
- 4 Q. You were going to say something about this
- 5 exhibit --
- 6 A. Right.
- 7 Q. -- in relationship to showing up before or
- 8 after midnight.
- 9 A. Right.
- 10 Q. What were you going to say?
- 11 A. My first opinion is I don't think anybody who
- 12 showed up before regular business hours should have been
- 13 given, of the now established 38, should have been given
- 14 meters. I think it was wholly unfair, patently unfair,
- 15 because everything was printed with business hours.
- 16 Friday the 15th, when I read this, I thought --
- 17 Q. Exhibit 55?
- 18 A. I'm sorry, mine says --
- MR. PATRICK HANIS: Yeah, Exhibit 55.
- 20 A. Oh, okay. When I read this, without
- 21 disparaging anybody in the room now, I thought, oh,
- 22 isn't that cute, an attorney wrote that. Here you have
- 23 available beginning Friday, June 15th, at 9:00 a.m., and
- 24 then isn't it cute when it says, please no queuing or
- 25 gathering prior to Friday. Now most reasonable people

- 1 would assume that that would be 9:00 a.m., most
- 2 reasonable people.
- 3 Q. I would now draw your attention again to
- 4 Exhibit 61, the May 23rd notice.
- 5 A. Okay, I have several copies of it here, mine
- 6 which is underlined or --
- 7 Q. Either one.
- 8 A. Okay.
- 9 Q. Your own that's underlined is fine.
- 10 A. Mm-hm.
- 11 Q. And I want to draw your attention to the
- 12 second of the two boxes for Rosario Plats.
- 13 A. Mm-hm.
- Q. Where it says:
- 15 Please come to Rosario Utilities office
- 16 to apply for a water certificate
- 17 beginning June 15th. Office hours are
- 9:00 a.m. to 05:00 p.m.
- 19 Does it say in that notice that people could
- 20 not arrive at the property before 9:00 a.m.?
- 21 A. No.
- 22 Q. Is it inconsistent with the statement in the
- 23 Exhibit 55, the sign that was posted at the door?
- 24 A. Is it inconsistent, no. I think it's just
- 25 misleading, and I think it was conveniently misleading.

- 1 Q. Okay. I would like to draw your attention to
- 2 what's been marked as Exhibit 63, and it's an attachment
- 3 to your own testimony, also marked Exhibit RR-3 to your
- 4 testimony, a June 20, 2001, letter from Rosario
- 5 Utilities to the Washington Utilities and Transportation
- 6 Commission.
- 7 A. Oh, okay, yes, I have it.
- 8 Q. I understand that you filed a complaint with
- 9 the Washington Utilities and Transportation Commission
- 10 about the sale?
- 11 A. Absolutely.
- 12 Q. And this Exhibit 63 appears to be a response
- 13 to your complaint from Rosario Utilities?
- 14 A. Yes.
- 15 Q. Okay. There's some handwriting on the
- 16 margins of this exhibit; is that your handwriting?
- 17 A. I don't have handwriting on mine, I'm sorry.
- 18 Q. Exhibit RR-3 that's attached to your
- 19 testimony has handwriting on it.
- 20 A. If I could find it, I don't have -- I have
- 21 RR-3, and I don't see any handwriting.
- 22 MR. PORS: I would like to have marked as
- 23 another exhibit, and I'm going to cross out Exhibit 63,
- 24 this is my copy of what was marked as Exhibit RR-3 to
- 25 Mr. Russell's written direct testimony, and this is what

- 1 I received with his testimony when that was filed with
- 2 the Commission.
- JUDGE CAILLE: I have the same, so in the
- 4 official record, what we have is the copy that has the
- 5 written --
- 6 MR. PORS: It does have the writing on it?
- 7 JUDGE CAILLE: Yes, it has the writing.
- 8 MR. PORS: I would like to have a copy of
- 9 that in front of the witness.
- 10 MR. PATRICK HANIS: I must not have a copy of
- 11 that, because he has my copy.
- 12 JUDGE CAILLE: You know what, we'll just use
- 13 -- mine has writing on it too, other writing.
- 14 THE WITNESS: Well, I recall making
- 15 handwriting on it.
- 16 MR. PORS: Your Honor, should I then continue
- 17 to refer to this as Exhibit 63?
- 18 JUDGE CAILLE: Yes, let's refer to it as 63,
- 19 because that's what's in the official record. The one
- 20 without is not.
- 21 BY MR. PORS:
- 22 Q. Do you have that exhibit now with the
- 23 handwritten notes?
- 24 A. I do have it, and it is my handwriting, my
- 25 hand printing.

- 1 Q. It is your hand printing, okay, thank you.
- 2 A. Mm-hm.
- 3 Q. At the bottom of the first page, well, let me
- 4 -- I just want to read into the record and I'm going to
- 5 ask you a question about this statement beginning with
- 6 the paragraph starting at the bottom of page 1.
- 7 A. Mm-hm.
- 8 Q. And this is Chris Vierthaler's letter to the
- 9 Commission:
- 10 I believe Mr. Russell may be confused
- 11 regarding what he may have heard (by
- 12 persons unknown) regarding when to line
- up and utility policy. Rosario
- 14 Utilities never at any time told an
- interested party when to line up or come
- to the office to purchase a water
- 17 certificate. It was specifically
- 18 avoided, although the time utility staff
- 19 would be available was committed.
- Now on the top of page 2 of this exhibit on
- 21 the right-hand side is a handwritten statement. Can you
- 22 read that since it's your writing?
- 23 A. I'm sorry, could you repeat that part of the
- 24 question, just that part.
- Q. On the top of page 2 on the right-hand side,

- 1 there is a handwritten statement. You have previously
- 2 testified that this is your hand --
- 3 A. Printing.
- 4 Q. Hand printing.
- 5 A. Mm-hm.
- 6 Q. Could you read what that says, please.
- 7 A. Yes, it says, it was specifically stated no
- 8 queuing prior to Friday, generally meaning business
- 9 hours.
- 10 Q. Now the statement generally meaning business
- 11 hours is in parentheses, isn't it?
- 12 A. Correct.
- 13 Q. If you had been told specifically by Chris
- 14 Vierthaler not to queue prior to Friday at 9:00 a.m.,
- 15 why didn't you write that specifically in the margins of
- 16 this exhibit?
- 17 A. That's what I have written. This was a
- 18 statement of irony, and I used the term queuing because
- 19 I was sitting there reading this with this.
- 20 Q. When --
- 21 A. And I used the term queuing off of that.
- Q. The statement, generally meaning business
- 23 hours is in parentheses, correct?
- A. Well, part -- oh, yeah, it is, right, yes, it
- 25 is.

- 1 Q. Isn't the -- by being in parentheses, is that
- 2 meant to distinguish it from the statement that you're
- 3 referring to above? In other words, you said it was
- 4 specifically stated no queuing prior to Friday, and then
- 5 you put the rest of it in parentheses. Did you mean to
- 6 distinguish the statement in the parentheses from the
- 7 previous statement?
- 8 A. No, I remember my mind set when I put this --
- 9 the first statement, it was specifically stated no
- 10 queuing prior to Friday, was a statement of extreme
- 11 irony, and then the parentheses was I was just referring
- 12 to all the references, including in the notice, all the
- 13 business hour references, all of them.
- 14 Q. Okay.
- 15 A. And there were several, and that's what that
- 16 was referring to.
- Q. Okay. Mr. Russell, I'm not trying to beat
- 18 this issue to death.
- 19 A. No, that's okay.
- 20 Q. I'm just trying to clarify, because I think
- 21 this is an important point.
- A. Me too.
- 23 Q. In Exhibit 61.
- 24 A. Okay.
- 25 Q. The May 23 notice.

- 1 A. Oh, okay.
- Q. It is again at the bottom.
- 3 A. I'm sorry, I have --
- 4 MR. PATRICK HANIS: You have it.
- 5 A. This is it, okay. There are so many numbers
- 6 on these, and I want to be specific, okay.
- 7 Q. Again in the box at the bottom regarding
- 8 Rosario Plats, there is a distinction between the date
- 9 June 15th and the office hours.
- 10 A. There is a distinction?
- 11 Q. Do you notice that? It says:
- 12 Please come to Rosario Utilities office
- to apply for a water certificate
- 14 beginning June 15th, period.
- A. Mm-hm.
- Q. And then it says, office hours are 9:00 a.m.
- 17 to 5:00 p.m.
- 18 A. Mm-hm.
- 19 Q. In your handwritten statement on Exhibit 63,
- 20 again there is a distinction between the date of Friday
- 21 and the time, which you put in parentheses.
- 22 A. Yeah, could you tell me where you are
- 23 referring?
- Q. On page 2 at the top, the handwritten
- 25 statement that you read.

- 1 A. Uh-huh.
- 2 Q. There's a distinction there between the date
- 3 of Friday, between the day and between the hours, which
- 4 is in parentheses.
- 5 A. On page 2 of this?
- 6 Q. This is Exhibit 63, the June 20, 2001, letter
- 7 to the Washington Utilities and Transportation
- 8 Commission, your handwritten note at the top of page 2.
- 9 A. My hand -- it says it was specifically stated
- 10 no queuing?
- 11 Q. No queuing prior to Friday.
- 12 A. Prior to Friday, uh-huh.
- Q. Okay. But you didn't put down 9:00; is that
- 14 correct?
- 15 A. You know, I --
- 16 Q. Okay, I think I have been over this. I will
- 17 withdraw that question.
- 18 A. Yeah, we have a very real difference about --
- 19 Q. I will withdraw the question, Mr. Russell.
- 20 A. Okay.
- Q. I think I have already been over that.
- A. Yeah.
- Q. What time did your wife arrive for the sale;
- 24 do you know?
- 25 A. She told me between 7:45, 8:00. She tried to

- 1 get there a tad early because she had to take my son to
- 2 the school.
- 3 Q. That was before she dropped him off or after?
- A. Oh, before, standard thing of doing 13
- 5 things.
- 6 Q. Mm-hm.
- 7 A. Trying to coordinate them.
- 8 Q. I would like to draw your attention to
- 9 Exhibit 75, which is the -- it's dated 6-15-01, it's a
- 10 handwritten list of people who were waiting in line at
- 11 the sale on June 15th.
- 12 A. I'm familiar with that list.
- Q. You are familiar with the list?
- 14 A. Oh, definitely.
- 15 Q. Okay. The name Russell, Richard and Paula,
- 16 is listed as number 9.
- 17 A. Mm-hm.
- 18 Q. I'm sorry, I'm going to withdraw that
- 19 question.
- 20 Did you actually go to the resort on June
- 21 15th, the day before the sale?
- 22 A. June 15th was the -- I'm confused.
- Q. June 15th was the date of the sale.
- 24 A. Right.
- Q. Did you go to the resort on the day before?

- 1 A. No.
- 2 Q. On June 14th?
- 3 A. No.
- 4 Q. You just phoned?
- 5 A. I phoned.
- 6 Q. The office, okay. So you didn't attempt to
- 7 line up at the Discovery Center on the 14th?
- 8 A. I was told not to, and I was not aware that
- 9 the Discovery Center was the place to be lined up.
- 10 MR. PORS: I have no further questions at
- 11 this time.
- 12 JUDGE CAILLE: Thank you.
- Mr. Bailey.
- 14
- 15 CROSS-EXAMINATION
- 16 BY MR. BAILEY:
- 17 Q. I just want to clarify a couple of brief
- 18 points. You stated that it was your opinion that anyone
- 19 who lined up before business hours on the 15th should
- 20 not have been entitled to receive a water certificate;
- 21 is that correct?
- 22 A. Yes, that is my -- that is -- was, it isn't
- 23 now, but it was my principal opinion the month after --
- 24 the day of the sale and the month after.
- 25 Q. And you have stated a number of times that

- 1 business hours began at 9:00 in the morning; is that
- 2 correct?
- 3 A. That's correct.
- Q. And your wife showed up at 7:45; is that
- 5 right?
- 6 A. Yes.
- 7 MR. BAILEY: That's all I have.
- JUDGE CAILLE: Okay.
- 9 Redirect?

- 11 REDIRECT EXAMINATION
- 12 BY MR. PATRICK HANIS:
- 13 Q. Mr. Russell, what is your opinion now about
- 14 who should or should not keep water certificates?
- 15 A. I would like to say that those of us who
- 16 followed the rules should have -- should be getting
- 17 water meters. I can buy that those who lined up after
- 18 midnight based upon this carefully sculpted sub notice,
- 19 that they might be entitled to water meters. I
- 20 categorically think that anybody who lined up 21 hours
- 21 before business hours the day before is cheating. I
- 22 think anybody who lined up at 6:00 in the evening the
- 23 day before is cheating. And I think anybody who lined
- 24 up before midnight is cheating. It could be argued that
- 25 anybody who lined up before 9:00 was cheating or shortly

- 1 before, those who came at 7:00 or 6:00. Because island
- 2 life doesn't start at 9:00. Island life starts about --
- 3 for me it starts at 4:30 every morning. So my opinion
- 4 is that perhaps people who lined up after midnight at
- 5 the -- are entitled to a water connection. Those prior
- 6 to that, absolutely not. No reasonable person would
- 7 think that would be fair.
- 8 Q. Mr. Pors asked you about this first come,
- 9 first serve process; what do you think a first come,
- 10 first serve process is?
- 11 A. If its aim is to achieve some sort of equity
- 12 at start, I think it's a good idea, aside from there
- 13 being a bit of a bumper sticker. It doesn't say how
- 14 you're going to achieve it. Most, and I haven't been
- 15 able to verify this in the state of Washington, but I
- 16 can tell you on Orcas Island what first come, first
- 17 serve means is being put on a waiting list. East Sound
- 18 Water does it, Doe Bay Water does it, and Deer Harbor, a
- 19 number of smaller water associations, Deer Harbor,
- 20 that's how they do it. That's what it's generally
- 21 understood to mean. That's what a reasonable person on
- 22 Orcas Island means by it.
- So a waiting list, while it's not a priority
- 24 list, because there are people who really do have
- 25 legitimate priorities, it was a waiting list. And it's

- 1 a way to achieve -- a list is a way to achieve a line.
- 2 And so people who have been waiting for water for ten
- 3 years and have been put on this list, they really ought
- 4 to be entitled to get water before those who have
- 5 decided that they want water now and go and take 16. I
- 6 mean to me that's so obvious.
- 7 Q. You also testified that you were kept well
- 8 informed of the progress of the water treatment plant
- 9 and the utility's efforts to upgrade the water system,
- 10 even stating that Ms. Vierthaler was very helpful and
- 11 available during this process. After the May 23rd
- 12 letter, what was the communication like with the
- 13 utility?
- 14 A. I was able to talk with Chris,
- 15 Ms. Vierthaler, several times. She actually volunteered
- 16 that she had to go someplace, wouldn't be back until I
- 17 think June 7th or something. So she was available. I
- 18 wasn't aware of any policy or location changes or any
- 19 time changes or what first come, first -- she indicated
- 20 to me in the -- in one -- a telephone conversation that
- 21 first come, first serve was a State requirement. I have
- 22 subsequently found that that's not exactly the case.
- 23 She said it had the power -- she indicated that it had
- 24 the power of State law. I subsequently talked with
- 25 Mr. Ward from UTC because she referred me to him, and he

- 1 said that's not true. And there were two other elements
- 2 that she said were State law which he later said they
- 3 were not.
- 4 So I'm trying to put together -- I don't want
- 5 to ramble. I'm a general contractor. I've been a
- 6 general contractor for almost 30 years. Part of my job
- 7 is to get stuff done, to be effective in what it is I
- 8 do. And when I get information that is reliable, that's
- 9 what I do, and I'm pretty good at it. When I get
- 10 information that is confusing, that confuses me, and it
- 11 -- now I start to get nervous. That was my -- that's
- 12 why I kept calling Ms. Vierthaler. And for me, she was
- 13 pretty much available.
- 14 What she told me was inaccurate and
- 15 misleading, and what she has told, by the testimony,
- 16 other people was inaccurate. We would have all been
- 17 there if we would have all known we could stand in line.
- 18 I was told I would be arrested. I'm sorry, I was told I
- 19 could be arrested if I stood in line. And, you know, on
- 20 the island, we're not like mainland people, you know.
- 21 We do pretty much -- we go along, that's how we're able
- 22 to live, that's part of the charm of the island. And it
- 23 is not a neighborly thing to do to do this, to mislead
- 24 people, especially those who are interested in building
- 25 their homes.

- 1 Q. Please refer to the --
- 2 A. I'm sorry, I rambled.
- 3 Q. On Exhibit 55, the water certificate here.
- 4 A. Oh, okay.
- 5 Q. Where on that exhibit, on that notice that
- 6 was posted, does it say that the sale will be at
- 7 Discovery House?
- 8 A. It doesn't.
- 9 Q. What does it say about the location?
- 10 A. It doesn't say anything. It just says, and
- 11 one can assume that it would be at the office, because
- 12 it says starting at 9:00, which is business hours, which
- 13 is consistent with, if this is the notice, this is -- it
- 14 says 9:00, business hours at the business office.
- 15 Q. If --
- 16 A. So no place, either in this specific notice
- 17 or in this subsequent, I'm not sure if you call that a
- 18 notice, does it say anything. The word Discovery House
- 19 does not come up here.
- Q. Let the record reflect that Mr. Russell is
- 21 referring to --
- 22 A. The original notice.
- 23 Q. -- the May 23rd notice, which is marked as
- 24 Exhibit 69.
- 25 A. And the first --

- 1 Q. Mr. Russell, let me --
- 2 A. Sorry.
- 3 Q. On the water certificate, Exhibit 55, where
- 4 it says that the sale will be here, could that also
- 5 refer to the Discovery House if that was posted at the
- 6 Discovery House?
- 7 A. Here generally would -- is locative, and it
- 8 says here. If this is posted on this wall -- it doesn't
- 9 say it's going to be at the Discovery House. It says
- 10 it's here.
- 11 Q. Have you seen any other notice that was
- 12 posted at the utility that designates the location was
- 13 changed to the Discovery House?
- 14 A. None. I would have -- if I had, that's where
- 15 we would have gone.
- 16 Q. Mr. Russell, I'm showing you what's been
- 17 entered as Exhibit 116, the Rosario Resort master plan.
- 18 I'm showing you a map found within that resort master
- 19 plan. Could you describe what the map shows and what
- 20 it's designated as.
- 21 A. It's designated as existing facilities map,
- 22 and it looks to be of the Rosario Resort.
- Q. Where is the utility office located on that
- 24 map?
- JUDGE CAILLE: Could you hold on just a

- 1 moment until I get mine.
- 2 MR. PATRICK HANIS: Sure. It's around page
- 3 22, 24 I think. It doesn't have a page number on it at
- 4 all.
- 5 JUDGE CAILLE: And it's called existing
- 6 facilities, is it figure 1?
- 7 MR. PORS: Could you state for the record
- 8 which figure, the designation on the --
- 9 MR. PATRICK HANIS: Yeah, for the record,
- 10 it's figure 2.4-2, existing facilities map.
- 11 BY MR. PATRICK HANIS:
- 12 Q. Where is the utility office located on
- 13 Rosario Resort?
- 14 A. In the mansion, in Miran Mansion, which is on
- 15 this map numbered number 1, which is in the lower
- 16 left-hand corner of the lobe.
- 17 Q. And where is the Discovery House located on
- 18 the map?
- 19 A. Oh, in about the center of the cove if you
- 20 were to go up.
- 21 Q. Is there a building designation for Discovery
- 22 House?
- 23 A. Oh, yes, I'm sorry, it's number 10, it says
- 24 Discovery House, Center, on this legend.
- 25 Q. You stated that you are a contractor for a

- 1 living; are you familiar with measurement in feets?
- 2 A. Oh, I think so, yes.
- 3 Q. Have you had an opportunity to determine how
- 4 many feet it is from the mansion where the utility
- 5 office is located to the Discovery House where the sale
- 6 occurred?
- 7 A. Yes.
- 8 Q. How many feet is that?
- 9 A. According to my wheel tape 1,848 feet, more
- 10 than 6 football fields.
- 11 Q. Referring to that map, if you were to be
- 12 standing at the mansion at the main entrance, can you
- 13 see the Discovery House from that point?
- 14 A. No, you can't. I have been there a number of
- 15 times, and you can't.
- Q. Why can't you see it?
- 17 A. Because there's a number of buildings that
- 18 are in the way. There's an elevation difference, that
- 19 is the Discovery House is lower than the mansion and the
- 20 adjacent buildings. You're looking over the marina, and
- 21 there's a -- there are buildings right next to the
- 22 Discovery House, so you -- it's -- you can't see it.
- Q. As you're to drive in the main entrance of
- 24 the resort, are you able to see the Discovery House as
- 25 you drive into the resort?

- 1 A. You might see a ridge line of a roof. That's
- 2 about it.
- 3 Q. Would it be possible to see people standing
- 4 in line inside the Discovery House as you drive into the
- 5 resort?
- 6 A. Oh, good Lord no, no way.
- 7 Q. You had testified you had a conversation with
- 8 Ms. Vierthaler at 3:15 p.m. on June 14th.
- 9 A. Yes.
- 10 Q. And then you discussed that she informed you
- 11 of the possibility of a change in location to the
- 12 Discovery House.
- 13 A. Yes.
- Q. Did she tell you at the time that the
- 15 location had changed or that it was just being
- 16 contemplated?
- 17 A. That she was considering it at that phone
- 18 call.
- 19 Q. Did she inform you when that decision was
- 20 going to be made?
- 21 A. No, she said she was considering it.
- Q. Did you inquire as to when you might be able
- 23 to find out when the decision would be made?
- 24 A. No, things were sort of left sort of up in
- 25 the air. That was one of the things that was left

- 1 undecided.
- Q. Mr. Pors asked you several questions
- 3 regarding notes that you put on the complaint response
- 4 by Ms. Vierthaler, which is Exhibit Number --
- 5 A. 63.
- 6 O. -- 63.
- 7 A. I think that's the exhibit number.
- 8 Q. Yes, it's Exhibit Number 63. When you write
- 9 notes, do you write down everything that you're
- 10 thinking?
- 11 A. No, I frequently speak ironically, and so I
- 12 will frequently write down notes that mean something to
- 13 me but that can be confusing to others. But they're for
- 14 me, they're not for others. I had no idea that this
- 15 would -- I don't mind that it is, I don't mind
- 16 explaining what I think. But no, I had -- this was --
- 17 this was just sort of emoting or ventilating.
- 18 Q. Showing you what's been marked as Exhibit 46,
- 19 do you recognize that document?
- 20 A. Yes, I do.
- JUDGE CAILLE: Could you hold on just a
- 22 moment so we all get it, please.
- Okay.
- MR. PORS: I'm sorry, I don't have it yet.
- JUDGE CAILLE: It's the list, Mr. Pors.

- 1 MR. PORS: Oh, okay, it's another number on
- 2 my list.
- 3 BY MR. PATRICK HANIS:
- Q. What number are you listed on that list?
- 5 A. Number 9.
- 6 Q. On that list there are several names of
- 7 people; do you recognize the names of all of those
- 8 people?
- 9 A. I recognize the name of everyone here, yes.
- 10 Q. How is it you're familiar with the names of
- 11 those people?
- 12 A. This was initially a list that was made and
- 13 given to me by my wife after the group of people that
- 14 you see listed here had stood in line and were not able
- 15 to get water meters, and this is the list of people who
- 16 didn't get water connections.
- 17 MR. BAILEY: Your Honor, I'm going to object
- 18 as nonresponsive, because the question was how do you
- 19 know the people, and I don't think that he answered that
- 20 question.
- 21 THE WITNESS: Oh.
- 22 MR. PATRICK HANIS: I think he answered it
- 23 very well.

## 1 EXAMINATION

- 2 BY JUDGE CAILLE:
- 3 Q. Well, perhaps you could -- I have a question
- 4 about your answer too. Did you -- I believe you said
- 5 your wife, this was a list your wife made. Did your
- 6 wife make this list?
- 7 A. No, this was a list of names, and I can't
- 8 attest to it, but I believe that everybody wrote their
- 9 own name, everyone who was in line wrote their own names
- 10 down. And then Jorg took the original list, made
- 11 photocopies, and my wife gave me a photocopy of this
- 12 list, and this is a photocopy of the photocopy.
- 13 Q. Okay, I just wanted it clear for the record
- 14 that your wife didn't make the list.
- 15 A. No, no. As a matter of fact -- well.
- 16 Q. It's not important who did. It's just
- 17 important --
- 18 A. Oh, no, it is important.
- 19 Q. Well --
- 20 A. I mean I think it is.
- Q. For the purpose of that question, for the
- 22 purpose of my clarification, it isn't.
- 23 A. Oh.
- 24 JUDGE CAILLE: I just wanted to clarify your
- 25 testimony. Somebody can ask you who made it.

- 2 REDIRECT EXAMINATION
- 3 BY MR. PATRICK HANIS:
- 4 Q. After you received that list, at some point
- 5 did you contact the people on that list?
- 6 A. You bet you.
- 7 Q. And are those people listed or named on that
- 8 list people that brought a complaint with you in this
- 9 matter?
- 10 A. Yes, except for Scott and Theresa Lancaster,
- 11 who are on the second --
- MR. PORS: Your Honor, I'm going to object
- 13 that we're going beyond the scope of the
- 14 cross-examination really because of time here primarily.
- 15 We're running late, and this is going beyond the scope
- of cross.
- 17 JUDGE CAILLE: And I also need to get back to
- 18 Mr. Bailey's objection, because I inserted my question
- 19 before I ruled on his objection.

- EXAMINATION
- 22 BY JUDGE CAILLE:
- Q. If you would please, I think Mr. Hanis asked
- 24 you how you knew these people, and you replied that you
- 25 knew them just from the list. Is there any other way

- 1 that you know these people?
- 2 A. I knew some of them before, but I've gotten
- 3 to know every one of them after June 15th.
- 4 Q. And did you know them through business or
- 5 through just living on the island?
- 6 A. Living on the island, some business, but
- 7 mostly living on the island.
- 8 JUDGE CAILLE: Okay, does that clear that up
- 9 for you, Mr. Bailey?
- MR. BAILEY: Yes, thank you, Your Honor.
- 11 THE WITNESS: Sorry.
- 12
- 13 REDIRECT EXAMINATION
- 14 BY MR. PATRICK HANIS:
- 15 Q. On that list, do you see the name of Chris
- 16 and Cecily Flavell?
- 17 A. Yes.
- 18 Q. And in parentheses does it say Sea Ocean,
- 19 LTD?
- 20 A. I see the name of Ian Flavell for Chris
- 21 Flavell in parentheses.
- MR. PORS: Your Honor, this is going beyond
- 23 the scope.
- 24 JUDGE CAILLE: Yes, I'm going to have to stop
- 25 this, because this is going beyond the scope of the

- 1 cross.
- MR. PATRICK HANIS: If I might answer,
- 3 Mr. Finnigan yesterday asked many of the Complainants
- 4 about this list, about Mr. Marcin in particular. I
- 5 believe we have the right to answer that in rebuttal
- 6 form through the testimony of Mr. Russell to clarify who
- 7 these people are.
- 8 JUDGE CAILLE: Well, technically you would
- 9 call Mr. Russell as a rebuttal witness.
- 10 MR. PORS: Your Honor, my understanding of
- 11 the process here and the procedures which we have been
- 12 compliant with is that the witnesses are presented here
- 13 for cross-examination and that any redirect examination
- 14 is limited to the scope of the cross. If there is
- 15 additional testimony, original testimony that was needed
- 16 from any particular witness, they should have put that
- 17 in their original written direct testimony or rebuttal
- 18 testimony when we would have had a chance to conduct
- 19 discovery on that. Here at the evidentiary hearing it's
- 20 too late for that, and I think we should stick to the
- 21 procedures that were established by the Commission.
- JUDGE CAILLE: I do recall though asking
- 23 Mr. Hanis whether there was going to be rebuttal
- 24 testimony, additional rebuttal testimony, filed by any
- 25 of Complainants' witnesses. You said there was not

- 1 going to be any written but you may call a witness in
- 2 rebuttal or witnesses in rebuttal.
- 3 Here's the problem. We do have a set
- 4 procedure. Mr. Pors is correct about that. I'm trying
- 5 to be somewhat flexible to accommodate the Complainants.
- 6 How many questions like this do you have? Because it is
- 7 outside the scope of this cross. We can go through the
- 8 rest of the witnesses, call him had back as a rebuttal
- 9 witness, but I'm willing to bend the rules a little bit
- 10 here too if you don't have too much. But we do have
- 11 another witness who is quite lengthy.
- 12 MR. PATRICK HANIS: I will ask no further
- 13 questions.
- 14 JUDGE CAILLE: All right, well, do you want
- 15 him to answer that question about Mr. Marcin?
- MR. PATRICK HANIS: Yes, I would.
- JUDGE CAILLE: Okay.
- 18 MR. PATRICK HANIS: If you would read back
- 19 the question.
- JUDGE CAILLE: And are you planning on
- 21 calling him back?
- MR. PATRICK HANIS: I suppose we will have to
- 23 see what the --
- JUDGE CAILLE: Okay.
- MR. PATRICK HANIS: Maybe I'm not

- 1 understanding.
- JUDGE CAILLE: Okay, here's your options.
- 3 Option one is to ask, if you have don't have too many
- 4 questions, whatever other questions you have for
- 5 Mr. Russell.
- 6 MR. PATRICK HANIS: I don't have very many.
- 7 JUDGE CAILLE: Okay. The other option, and
- 8 that's bending the rules, that's being flexible and
- 9 allowing your witness to rebut some of the testimony
- 10 that was made. There's going to be an opportunity for
- 11 you to cross on that. Or the other option is finish
- 12 with Mr. Russell right now, as we would normally do,
- 13 call the remaining witnesses, Mr. Russell would come
- 14 back as a rebuttal witness.
- 15 MR. PATRICK HANIS: I just have a couple more
- 16 questions to ask.
- JUDGE CAILLE: Okay.
- 18 MR. PATRICK HANIS: So maybe we'll do it that
- 19 way.
- 20 JUDGE CAILLE: That's how we're going to do
- 21 it.
- 22 If you would like to register an objection,
- 23 you may do so for the record.
- 24 MR. PORS: For the record, because this was
- 25 not the procedure established by the Commission and we

- 1 weren't prepared in any way for this, we would object to
- 2 having any additional rebuttal testimony of this or
- 3 other witnesses. But with the intent to proceed, I
- 4 would prefer that he ask those questions now and not
- 5 have to recall him later.
- 6 JUDGE CAILLE: All right.
- 7 Now we need to read back.
- 8 Can you just ask him the last question.
- 9 MR. PATRICK HANIS: I will just strike that
- 10 last question that I asked, and I will ask another
- 11 question.
- 12 JUDGE CAILLE: Okay.
- 13 BY MR. PATRICK HANIS.
- 14 Q. Are you aware if Mr. Flavell attended the
- 15 sale on June 15th?
- 16 A. Yes, I am aware.
- Q. Are you aware of who he was attending the
- 18 sale for on June 15th?
- 19 A. Yes.
- Q. And who was that?
- 21 A. Ian Flavell was attending for his parents on
- 22 behalf of Sea Ocean Limited.
- 23 Q. Are you familiar what the relationship of
- 24 Chris and Cecily Flavell with Sea Ocean Limited?
- 25 A. Intimately.

- 1 Q. What is that relationship?
- 2 A. Each is 50% owner in Sea Ocean Limited, which
- 3 is a Singapore based corporation. Mr. Flavell is the
- 4 president, and Mrs. Flavell is the secretary-treasurer.
- 5 MR. BAILEY: Your Honor, if I might just
- 6 interject, when you say Mr. Flavell, there are two
- 7 Mr. Flavells here, are there not?
- 8 THE WITNESS: Oh, okay.
- 9 BY MR. PATRICK HANIS:
- 10 Q. Do you mean Mr. Chris Flavell when you state
- 11 president?
- 12 A. Yes.
- JUDGE CAILLE: Thank you.
- Q. Did you recognize the name of Mr. Marcin on
- 15 that list?
- 16 A. Ben G. Marcin, yes.
- Q. Do you know Mr. Marcin?
- 18 A. Yes.
- 19 Q. Are you aware if Mr. Marcin attended the June
- 20 15th sale?
- 21 A. Yes, I am aware.
- MR. PATRICK HANIS: I have no further
- 23 questions.
- MR. PORS: Yes.

- 1 RECROSS-EXAMINATION
- 2 BY MR. PORS:
- 3 Q. Mr. Russell, you testified that you believe a
- 4 first come, first serve sale is something that is a
- 5 common practice on the island. Were there first come,
- 6 first serve sales held by other water systems on the
- 7 island that you were aware of?
- 8 A. Oh, yes, absolutely, they're all --
- 9 Q. You mentioned three water systems that had
- 10 first come, first serve sales. Could you mention those
- 11 again, please.
- 12 A. East Sound Water Users Association, and they
- 13 do a first come, first serve by compiling a list. Doe
- 14 Bay Water, which does the same. And I don't know the
- 15 official name, Deer Harbor. Ted Wicksom is the manager
- 16 for both East Sound and Doe Bay.
- 17 Q. Okay.
- 18 A. So I speak, in the course of my business, I
- 19 speak with Ted frequently.
- 20 Q. Are you aware that none of those systems are
- 21 regulated by the Washington Utilities and Transportation
- 22 Commission?
- 23 A. I became aware of that.
- Q. So if they were to hold a sale, they would
- 25 not have to consult with the Washington Utilities and

- 1 Transportation Commission concerning how that would
- 2 occur; is that your understanding?
- 3 A. I would assume that.
- 4 Q. You testified that you didn't see the Exhibit
- 5 55, the sign that was posted, you testified that you
- 6 didn't see that at the utility office door.
- 7 A. Correct.
- 8 Q. Didn't you also testify that you did not
- 9 attend the sale, it was your wife that attended the
- 10 sale?
- 11 A. Oh, yes.
- 12 Q. Okay.
- 13 A. I did, for point of clarification, I did go
- 14 to the Discovery House when I got back on the island,
- 15 and I went to the office when I got back on the island.
- 16 Q. And what time was that?
- 17 A. I want to say something like 6:00, 6:30.
- 18 Q. Is that p.m.?
- 19 A. Yes, I'm sorry.
- 20 Q. On June 15th?
- 21 A. Right.
- 22 Q. So it would have been after the sale had
- 23 concluded?
- 24 A. Correct.
- MR. PORS: Okay, no further questions.

- JUDGE CAILLE: Anything further, Mr. Bailey?
- 2 MR. BAILEY: A couple.
- JUDGE CAILLE: Go ahead.

- 5 RECROSS-EXAMINATION
- 6 BY MR. BAILEY:
- 7 Q. With respect to the three water systems that
- 8 you have listed that you say did first come, first serve
- 9 sales, you're not aware of anyone from those three water
- 10 systems who have not gotten a certificate as a result of
- 11 the procedure associated with first come, first serve
- 12 sale, are you?
- 13 A. Sure, most people -- I mean they have a huge
- 14 waiting list, and they -- they're first come, first
- 15 serve, as it is commonly practiced, is that they do a
- 16 waiting list. And as meters become -- as water
- 17 connections become available, they're then given to
- 18 those people who are at the top of the list, while
- 19 several, many tens if not a couple hundred,
- 20 don't have water connections, so they're waiting their
- 21 turn. So the first ones are at the head of the line,
- 22 and those who -- and as water meters become available,
- 23 they get them.
- 24 MR. BAILEY: That's all I have, Your Honor.
- MR. PATRICK HANIS: Nothing further.

- 1 JUDGE CAILLE: All right, nothing further.
- Thank you, Mr. Russell, you're excused.
- 3 THE WITNESS: What do I do with the exhibits?
- 4 JUDGE CAILLE: Probably your attorney will
- 5 take care of that.
- 6 MR. MICHAEL HANIS: Except for one technical
- 7 matter, we're almost prepared to rest, and that is we
- 8 would move the substitution as real party in interest of
- 9 Sea Ocean in place of Flavell to conform to the
- 10 evidence. There's a pending motion on that matter, and
- 11 with that, the Petitioners rest.
- 12 JUDGE CAILLE: Okay, any objection?
- MR. PORS: Well, I would object on the basis
- 14 that the only evidence that has been provided in support
- 15 of that is from a witness who is not part of Sea Ocean
- 16 Limited. He is testifying as to his knowledge of
- 17 individuals who are not present, and I don't think an
- 18 adequate foundation was established that he is qualified
- 19 to speak on behalf of Sea Ocean Limited, and that's my
- 20 objection.
- JUDGE CAILLE: Okay.
- MR. MICHAEL HANIS: And we do have the
- 23 testimony of Mr. Flavell, who stated the same thing in
- 24 his direct written testimony.
- 25 JUDGE CAILLE: I think I want to think about

- 1 this a little bit. I will, before the end of the day, I
- 2 will make a ruling on that. And, Mr. Hanis, would you
- 3 remind me just in case I forget. I will put it on my
- 4 list though.
- 5 Is there anything else at this point?
- 6 MR. MICHAEL HANIS: That's it.
- 7 JUDGE CAILLE: Then should we begin with
- 8 Ms. Vierthaler?
- 9 MR. PORS: I would like to so we can
- 10 conclude.
- JUDGE CAILLE: Do you want to keep the same
- 12 order? You would not want to take Mr. March since we
- 13 have only 15 minutes?
- MR. PATRICK HANIS: I would suggest that we
- 15 just do them both.
- JUDGE CAILLE: Oh, you mean before we break,
- 17 no break?
- MR. PATRICK HANIS: There's only two more
- 19 witnesses, so.
- JUDGE CAILLE: Okay, that's fine with me.
- 21 How about though we take a 10 minute, 5 minute break
- 22 right now, 10.
- 23 (Recess taken.)
- 24
- 25 (The following exhibits were identified in

- 1 conjunction with Intervenor's Cross Exhibits.)
- 2 Exhibit 112 is Rosario Utilities water
- 3 certificate granting 34 connections to Rosario Resort as
- 4 a result of its placement of the priority list. Exhibit
- 5 113 is Rosario Utilities Water Certificate granting 16
- 6 connections to Rosario Resort as a result of the June
- 7 15, 2001 sale.

- 9 JUDGE CAILLE: We are back from our short
- 10 recess, and I am inquiring about Respondent and
- 11 Intervenor moving into evidence the cross exhibits that
- 12 have been marked for identification. These exhibits
- 13 would be cross exhibits, Respondents Cross Exhibits 102
- 14 through 110, and perhaps if you will just make a
- 15 statement on the record, Mr. Pors, what you told me,
- 16 that will be easier than me stating it.
- MR. PORS: Yes. All of the Respondent's
- 18 cross exhibits have other exhibit numbers already
- 19 designated, and so it would just be duplicative to add
- 20 additional exhibit numbers for the same documents.
- 21 JUDGE CAILLE: So in other words, you're not
- 22 moving --
- 23 MR. PORS: Do you want me to list what they
- 24 are for the record?
- 25 JUDGE CAILLE: That's unnecessary, just so

- 1 it's clear that you're not moving these into evidence.
- MR. PORS: That's correct, because they're
- 3 already in evidence under other document numbers.
- 4 JUDGE CAILLE: Okay.
- Now, Mr. Bailey, Intervenor's Cross Exhibits
- 6 Number 111 through 115, you weren't here yesterday, but
- 7 116 was admitted by stipulation.
- 8 MR. BAILEY: Your Honor, Cross Exhibits
- 9 Number 112 and 113 are duplicates of exhibits that have
- 10 been submitted and I believe admitted by the
- 11 Complainant, and so to admit those would be redundant.
- 12 The other exhibits we have not attempted to admit, and
- 13 it does not look like we are going to have an
- 14 opportunity to have those admitted at this time.
- JUDGE CAILLE: Okay.
- MR. PATRICK HANIS: Should we verify which
- 17 Exhibits 112 and 113 are, where they have been
- 18 previously admitted?
- 19 JUDGE CAILLE: Okay.
- 20 MR. BAILEY: I see it listed under
- 21 Complainant's cross-examination exhibits at Number 130
- 22 and Number 127. They have not yet been admitted.
- 23 JUDGE CAILLE: 112 is 127?
- MR. BAILEY: Yes.
- JUDGE CAILLE: And then --

- 1 MR. PATRICK HANIS: I don't know that we
- 2 shouldn't -- we're not going to admit them, 112 or 113,
- 3 unless we admit them, and I don't know that we're going
- 4 to use them.
- 5 JUDGE CAILLE: All right, then do you want to
- 6 move for the admission of those, because it sounds like
- 7 they're not going to be duplicative.
- 8 MR. BAILEY: Okay, well, if that's the case,
- 9 then I will move for the admission of them if there's no
- 10 objection.
- JUDGE CAILLE: Okay. And is that 111, 112,
- 12 113, 114, and 115?
- MR. BAILEY: I will move for the admission of
- 14 112 and 113.
- JUDGE CAILLE: Okay.
- MR. BAILEY: I will not move for the
- 17 admission of 114 or 115 or 111.
- MR. PATRICK HANIS: We have no objection to
- 19 that.
- 20 JUDGE CAILLE: All right, then Intervenor's
- 21 Cross Exhibits 112 and 113 are admitted into the record.
- 22 The remainder of the exhibits are not offered for
- 23 admission.
- MR. PATRICK HANIS: 116 has been admitted
- 25 already.

- JUDGE CAILLE: It's been admitted by 1 2 stipulation. All right, as long as we're taking care of 3 4 some housekeeping matters, I think I will just go ahead 5 and rule on the Sea Ocean matter. My ruling remains the same as it was on Tuesday, July 23rd. I really don't 6 feel that Mr. Russell's identification of Sea Ocean and the people who own Sea Ocean adds or detracts from my 8 9 ruling. My ruling really was based on Mr. Flavell's testimony where he states at the very beginning of the 10 11 testimony that he is appearing on behalf of Sea Ocean 12 Limited. So I'm going to consider Sea Ocean as the 13 party that has the certificate, and Ian Tull Flavell is 14 the person who represented them at the sale and during 15 this complaint proceeding. 16 Now are we ready to proceed with 17 Ms. Vierthaler? 18 THE WITNESS: Mm-hm. 19 JUDGE CAILLE: All right, will you please 20 stand and raise your right hand. 21 22 Whereupon, 23 CHRIS VIERTHALER,
- 24 having been first duly sworn, was called as a witness
- 25 herein and was examined and testified as follows:

- 2 (The following exhibits were identified in
- 3 conjunction with the testimony of CHRIS VIERTHALER.)
- 4 Exhibit T65 is CV-T1: Direct Testimony (April
- 5 22, 2002). Exhibit T66 is CV-T2: Rebuttal Testimony
- 6 (May 31, 2002). Exhibit 67 is CV-1: WUTC Order
- 7 Accepting Settlement Agreement; Dismissing Complaint
- 8 Docket No. UW-990071 (July 28, 1999). Exhibit 68 is
- 9 CV-2: Priority List faxed by Chris Vierthaler to Jim
- 10 Ward (January 7, 2000). Exhibit 69 is CV-3: May 23,
- 11 2001 letter to all Property Owners in the Vusario, Orcas
- 12 Highlands and Rosario Water Systems from Chris
- 13 Vierthaler, Manager of Rosario Utilities. Exhibit 70 is
- 14 CV-4: "Rosario Utilities wins state approval for new
- 15 water treatment plant" (May 18, 2001). Exhibit 71 is
- 16 CV-5: May 30, 2000 letter to Current and Future
- 17 Customers from Timothy M. Kaiser, Rosario Utilities.
- 18 Exhibit 72 is CV-6: July 10, 2000 letter to Current and
- 19 Future Customers from Tim Kaiser, Vice President,
- 20 Rosario Utilities. Exhibit 73 is CV-7: November 15,
- 21 2000 letter to Current and Future Customers from Tim
- 22 Kaiser, Rosario Utilities. Exhibit 74 is CV-8: May 29,
- 23 2001 Fax to Petty Rodenberger from Chris Vierthaler with
- 24 attached May 23, 2001 letter. Exhibit 75 is CV-9: List
- 25 of people in line for water certificates, June 15, 2001.

- 1 Exhibit 76 is CV-10: Affiliated interest Report 2000.
- 2 Exhibit 77 is CV-11: Water System Coordination
- 3 Agreement. Exhibit 117 is Fax Coversheet from Thomas
- 4 Pors to Chris Vierthaler, Robert Lundgaard, Ms. Mary
- 5 Tennyson, and Mr. Jim Ward, with attached "Draft
- 6 procedure for Developing Priority List for New Water
- 7 Service" dated April 21, 1999. Exhibit 132 is Priority
- 8 Water Connections, "Finalized List by Customer".
- 9 Exhibit 133 is List of "Water Certificates Sold June 15,
- 10 2001". Exhibit 135 is Fax dated July 4, 2001, attached
- 11 draft letter dated July 3, 2001, Letter dated July 5,
- 12 2001, and list of those July 5, 2001 letter sent to on
- 13 the "Response to 'No list".

15 JUDGE CAILLE: Thank you

- 17 DIRECT EXAMINATION
- 18 BY MR. PORS:
- 19 Q. Would you please state your name for the
- 20 record.
- 21 A. Chris Vierthaler.
- Q. And can you spell that?
- 23 A. V like in victory, I-E-R-T-H-A-L-E-R.
- Q. And your residence?
- A. My business address is 1400 Rosario Road,

- 1 East Sound, Washington 98245.
- Q. What is your position, Ms. Vierthaler, to
- 3 establish -- well, I'm sorry, that's in your testimony.
- 4 Ms. Vierthaler, do you have in front of you
- 5 your written direct testimony dated April 22, 2002?
- 6 A. Yes.
- 7 Q. And your written rebuttal testimony dated May
- 8 31, 2002?
- 9 A. Yes.
- 10 Q. Have you had an opportunity to review that
- 11 testimony prior to appearing here today?
- 12 A. Yes.
- 13 Q. And if I asked you the same questions
- 14 appearing in those documents, would you provide those
- 15 same answers today?
- 16 A. I would.
- 17 MR. PORS: I will move for the admission of
- 18 Ms. Vierthaler's testimony, T65 and T66, and also for
- 19 the admission of Exhibits 67 through 77, the exhibits to
- 20 her testimony.
- MR. MICHAEL HANIS: No objection.
- JUDGE CAILLE: Thank you, then the Exhibits
- 23 T65, T66, and 67 through 77 are admitted into the
- 24 record, and Ms. Vierthaler is available for
- 25 cross-examination.

- 1 MR. MICHAEL HANIS: Thank you, Your Honor.
- 2
- 3 CROSS-EXAMINATION
- 4 BY MR. MICHAEL HANIS:
- 5 Q. Good morning, Ms. Vierthaler. Could you
- 6 pronounce your -- you have one of those names like mine,
- 7 and I think we're up to about four pronunciations of
- 8 yours now.
- 9 A. Either Vierthaler or Vierthaler is
- 10 acceptable. The family uses either way, so.
- 11 Q. Okay.
- 12 A. It's fine.
- 13 Q. Ms. Vierthaler, would you describe your
- 14 employment background prior to becoming a manager of
- 15 Rosario Utilities.
- 16 A. Prior to becoming a manager, I was the
- 17 administrative manager for about four, four and a half
- 18 years.
- 19 Q. And what about other employment experience
- 20 that you have had besides with Rosario Utilities?
- 21 A. Prior to the utility itself being
- 22 established, I worked for the owner of Rosario on
- 23 utility matters as her executive assistant for many
- 24 years.
- Q. I'm sorry, what was that?

- 1 A. For many years.
- Q. Are there certifications that you get to be a
- 3 manager of a utility like Rosario?
- 4 A. No.
- 5 Q. And what's your educational background?
- 6 A. High school, college, arts and sciences,
- 7 general.
- 8 Q. And you have been with Rosario Utilities for
- 9 how long?
- 10 A. Since 1996.
- 11 Q. And as manager only?
- 12 A. Since, oh, I think it was 2000.
- Q. Who was the manager prior to you?
- 14 A. There were a couple. The manager previous to
- 15 me was Christopher French.
- 16 Q. Does he remain on the island?
- 17 A. No.
- 18 Q. In the organizational decision making
- 19 structure of Rosario Utilities, who makes the decision
- 20 about hiring and firing a manager, not about you
- 21 personally, but just in the organizational structure of
- 22 things?
- 23 A. I imagine that would be Oly Rose.
- Q. Is there a person that you answer to who is
- your boss?

- 1 A. I answer to the partner and the asset manager
- 2 of the utility and Oly Rose.
- 3 Q. They are the partner and asset manager of
- 4 both the utility and Oly Rose?
- 5 A. Mm-hm.
- 6 Q. And who are those two people?
- 7 A. One is Clark Hanraddy. He is with Olympus
- 8 Real Estate. He is an officer of Oly Rose. And the
- 9 other one is an asset management company working for Oly
- 10 Rose, and that person is Mark Van Hartsvelt.
- 11 Q. When you make important decisions for the
- 12 utility, for example like the one here about how to
- 13 distribute certificates, are those the folks you would
- 14 meet with to develop a procedure?
- 15 A. Sometimes, yes.
- Q. Did that happen in this case?
- 17 A. It happened to the people who previously had
- 18 their positions, yes, and our corporate counsel.
- 19 Q. Okay. The people that previously had the
- 20 positions, who were they then?
- 21 A. That was a different partner, that person was
- 22 Robert Riggs. He's another Oly Rose official. And Tim
- 23 Kaiser in this case, who was responsible for the capital
- 24 construction of the new water system.
- 25 Q. And they're both either partners or employees

- 1 of Oly Rose?
- 2 A. They are Oly Rose.
- 3 Q. They are?
- 4 A. Mm-hm.
- 5 Q. Do they also have an official status as to
- 6 the resort corporation, or is there a separate
- 7 corporation; Oly Rose is the resort?
- 8 A. Basically.
- 9 Q. Okay. Just as a point of clarification, it's
- 10 been pointed out that the other water companies on the
- 11 island, water utilities, are not UTC regulated; is that
- 12 your understanding?
- 13 A. That's correct.
- 14 Q. It's not your position here today that all of
- 15 the procedures you used in this sale of water
- 16 certificates were ordered by some UTC regulation or by a
- 17 tariff, is it?
- 18 A. No.
- 19 Q. Okay. If you would, and I'm referring now
- 20 specifically to the decision to use a first come, first
- 21 serve method of distribution, how was that decision
- 22 made? And by how, I mean who met, and how was it
- 23 discussed, and then how did it come about?
- 24 A. I believe it was discussed with the Oly Rose
- 25 people I mentioned to you. I was requested to go to the

- 1 Utility Commission for their recommendation, because
- 2 once it was known there were limited connections, the
- 3 company wanted to be fair about it. So we thought
- 4 perhaps a lottery or perhaps first come, first serve,
- 5 and the Commission recommended first come, first serve.
- 6 Q. Okay, and we'll talk about that. Were other
- 7 options considered by the group that met?
- 8 A. Those were the two main alternatives.
- 9 O. During those meetings, was it discussed at
- 10 all about the effect of the method on Oly Rose's
- 11 procurement of certificates?
- 12 A. I'm not sure what you mean.
- 13 Q. Did anybody talk about, whatever the method
- 14 was, did anybody talk about how that would affect the
- 15 number of certificates the resort might get?
- 16 A. Possibly.
- Q. Okay. Did they calculate it, how many they
- 18 would get under either method?
- 19 A. Not that I'm aware of.
- 20 Q. What was the nature of the discussion about
- 21 that subject then?
- 22 A. I don't really remember other than specifying
- 23 that any connections that the resort wanted, they would
- 24 have to take their turn just like everyone else would
- 25 and buy a connection the same way everyone else would.

- 1 Q. Did anybody foresee that the resort getting
- 2 16 connections might upset people?
- 3 A. It's possible.
- 4 Q. Did then they consider the possibility of
- 5 having a certain limit to the number of certificates
- 6 someone could take?
- 7 A. That was my decision not to limit the
- 8 connections.
- 9 Q. That wasn't exactly -- actually, my question
- 10 was did they, in these meetings that you attended, did
- 11 they consider that possibility?
- 12 A. I don't remember.
- 0. Okay. Was there anything that prevented you
- 14 from choosing a method that would have each individual
- 15 being limited to, you know, one or two or some number of
- 16 certificates?
- 17 A. Possibly. My contract with the Highlands
- 18 Association does not limit them on purchasing
- 19 connections, because the association represents many
- 20 home owners. We just tried to keep it simple, first
- 21 come, first serve. The first person in buys what they
- 22 need. Next person comes and buys what they need.
- Q. I'm just asking if there was anything that
- 24 prevented you from saying -- the Highlands -- I'm sorry,
- 25 strike that.

- 1 The Highlands Association is kind of unique
- 2 in that there's an association, but the people came as
- 3 individuals and got individual certificates; isn't that
- 4 correct?
- 5 A. That is not correct.
- 6 Q. That's not, how did that work then?
- 7 A. They represented themselves as agents of the
- 8 association.
- 9 Q. But I mean one at a time, one --
- 10 A. That was their choice.
- 11 Q. Okay.
- 12 A. A board member from the association could
- 13 have come in and bought 30 certificates and distributed
- 14 them to their customers however they saw fit.
- Q. Were they told they could do that?
- 16 A. They knew that.
- 17 Q. How did they know it if you didn't tell them?
- 18 A. They had quite a few people waiting for
- 19 certificates, they had quite a few people who had
- 20 prepaid for certificates, and for some reason all of
- 21 those people did not come and ask that they get a water
- 22 certificate that June 15th.
- Q. Can we have Exhibit 69.
- A. Mm-hm.
- 25 Q. Directing your attention to the first box,

- 1 item 2.
- 2 A. Correct.
- 3 Q. Second sentence, aren't the rules that you
- 4 set up stated as follows regarding Highlands:
- 5 Highlands customers may elect to come to
- 6 the Rosario offices personally, and the
- 7 Highlands Association will issue a check
- 8 for this purpose and then will issue on
- 9 a first come, first person basis.
- 10 That doesn't seem to talk about a person
- 11 coming from Highlands and grabbing up all the
- 12 certificates.
- 13 A. We included this because the Highlands had
- 14 already established it as procedure, and in order to
- 15 keep things simple, we went along with it, and they
- 16 could all represent the Highlands. If the Highlands --
- 17 if they had gone to the Highlands, paid their money, the
- 18 Highlands gave them a check, then it was okay for me to
- 19 sign that certificate. That was basically the Highlands
- 20 granting them approval to do so.
- 21 Q. So you knew in advance of setting up your
- 22 procedures that the Highlands wasn't going to be a
- 23 problem of multiple certificates, they already had a
- 24 procedure; is that correct?
- 25 A. I wasn't sure of their procedures. I had

- 1 heard about them giving people checks, and so I went
- 2 along with it. A board member still could have come
- 3 along in addition to the four or five that came to the
- 4 sale and purchased multiple certificates.
- 5 Q. My original question was, was there anything
- 6 that prevented you from doing that, and you said that --
- 7 your example -- your answer was that Highlands couldn't
- 8 be limited to a single certificate, although apparently
- 9 if I understand your testimony, they chose to do that
- 10 themselves. So ignoring Highlands for the moment, is
- 11 there anything that prevented you from setting up a
- 12 limited number of certificates per person for all of the
- 13 other parties that participated?
- 14 A. Historically the utility and the resort prior
- 15 to did not limit certificates. The priority list
- 16 established by the utility commission granted multiple
- 17 water certificates to some of the litigants. Department
- 18 of Health specifies that if a property owner wants to
- 19 build a guest house, he must buy a second water
- 20 certificate to do so. And so as far as I was concerned,
- 21 if the zoning was appropriate or the contract in place,
- 22 as in the Highlands, it wasn't my business to limit.
- Q. Okay, but you were --
- 24 A. My customers. George Reinholt had two
- 25 properties, was I to deny him if he qualified for water?

- 1 Q. My question is, so it was your choice not to
- 2 limit, but there's nothing that you know of in terms of
- 3 your regulations or the bi-laws say of your company or
- 4 whatever that would have required -- would have
- 5 prevented you from limiting the number of certificates,
- 6 past practice I guess maybe?
- 7 A. I based my decision on what I just mentioned,
- 8 yes.
- 9 Q. Okay. Was there anything that prevented you
- 10 from disclosing in the notices and the correspondence
- 11 whether people would be able to take more than one
- 12 certificate?
- 13 A. It didn't occur to me to put it in the
- 14 notice.
- 15 Q. I thought you, if I misunderstood, correct
- 16 me, but I thought your testimony earlier was that in the
- 17 meetings you had with the Oly Rose people that make
- 18 decisions here, that was considered, the potential for
- 19 people taking more than one certificate and having a
- 20 problem; did I misunderstand?
- 21 A. The whole idea of the sale was a problem
- 22 because we couldn't make anybody -- everybody happy. So
- 23 no, I did, I did misunderstand your previous question.
- 24 It was a problem because the number of connections
- 25 available were limited, and that's what I was referring

- 1 to.
- Q. Knowing that going into the sale, that the
- 3 number of connections were limited, once again, is there
- 4 anything that prevented you from telling people, even
- 5 though they're limited, everybody is going to get to
- 6 take as many as they want, first come, first serve?
- 7 A. I believe I didn't say anything, just like I
- 8 made a specific point of not telling people exactly when
- 9 to line up.
- 10 Q. Now -- okay, I'm sorry, strike that.
- 11 Was that a strategy of some sort, not to tell
- 12 people specifically when they could line up?
- 13 A. It was up to them to decide. We requested,
- 14 as noticed in the notices that went up on the Discovery
- 15 House, please no queuing or lining up prior to June
- 16 15th. I had no way to enforce my request.
- 17 Q. Is there something unusual about the office
- hours of the utility? I mean it's 9:00 to 5:00, right?
- 19 A. Mm-hm.
- 20 Q. Can you understand --
- JUDGE CAILLE: Excuse me, you need to say yes
- 22 for the court reporter.
- 23 A. Oh, yes.
- 24 Q. Can you understand that when you tell people
- 25 in a caption and a headline heading that they can't line

- 1 up before Friday and you follow that by the hours of the
- 2 office, which everybody is presumed to know anyway, that
- 3 that would lead people to believe that they could not
- 4 line up before 9:00?
- 5 A. I left that up to them.
- 6 Q. Is that how you --
- 7 A. To decide how they were going to interpret
- 8 that.
- 9 Q. So my question then is, was there anything
- 10 that prevented you from interpreting it for them so that
- 11 they would be forewarned and know what it meant, in your
- 12 mind?
- 13 A. No, I specified please do not gather or queue
- 14 before Friday.
- Q. And by that you meant midnight; is that
- 16 correct?
- 17 A. That was however the individual wanted to
- 18 interpret it.
- 19 Q. Well, what did you mean; you wrote it?
- 20 A. I wrote it so it could be interpreted at
- 21 midnight should someone want it, it could be interpreted
- 22 as daylight, it could be interpreted as office hours. I
- 23 specifically put it that way to avoid a mob, because
- 24 there were so many rumors on the island of hundreds of
- 25 people lining up, fighting, camping out, you know,

- 1 bringing their tents, their sleeping bags, creating
- 2 total havoc. So I left it up to the individual.
- 3 Q. So you wrote it intentionally ambiguous; is
- 4 that correct?
- 5 A. You might say that.
- 6 Q. Okay. How many other times in your
- 7 experience have you conducted distributions of water
- 8 certificates?
- 9 A. I have sold water certificates for the resort
- 10 prior to the utility being formed.
- 11 Q. Have you ever before this one conducted a
- 12 distribution of certificates on a first come, first
- 13 serve basis?
- 14 A. It was first come, first serve.
- 15 Q. On the other ones you were talking about when
- 16 you --
- 17 A. The ones I sold were first come, first serve.
- 18 Q. Okay. The bulk of certificates, however,
- 19 during your experience as the manager were sold by the
- 20 priority list under the UTC order; isn't that correct?
- 21 A. Yes.
- 22 Q. Did anyone that day receive a water
- 23 certificate who was not represented by someone in the
- 24 lineup?
- 25 A. Some people represented themselves, yes.

- 1 Q. Okay.
- 2 A. Or they had a representative in line, yes,
- 3 all of them.
- 4 Q. There was no one whose attendance was waived
- 5 for some reason, some personal reason?
- 6 A. No.
- 7 Q. Okay. You were present for Mr. Ward's
- 8 testimony?
- 9 A. Yes, I was.
- 10 Q. You have indicated in your testimony that the
- 11 Washington Utilities and Transportation Commission, and
- 12 I'm referring you if you want to look at that to page 2,
- 13 your answer to the last question, first sentence; are
- 14 you with me?
- JUDGE CAILLE: I'm sorry, is this --
- 16 A. Page 2 of my direct testimony?
- MR. PORS: Direct or rebuttal?
- 18 Q. Direct, I'm sorry.
- 19 A. Okay, yes, the first sentence.
- 20 Q. You have indicated here and elsewhere
- 21 actually, without pointing that out right now, that the
- 22 method you used was at the recommendation of Rosario or
- of the WUTC.
- A. That's correct.
- Q. Now you have heard Mr. Ward's testimony that

- 1 he said that was a preference of staff members of the
- 2 UTC.
- 3 A. Yes.
- 4 Q. Do you see any distinction between that?
- 5 A. Are you asking did I ask the Utility
- 6 Commission Staff or the Commissioners directly, no, I
- 7 did not contact the Commissioners.
- 8 Q. Okay. And there was no order or letter sent
- 9 to you or a set of rules sent to you by the UTC on how
- 10 to conduct this sale, was there?
- 11 A. No, there wasn't.
- 12 Q. Okay. Now you have heard Mr. Ward also
- 13 testify that there are many flavors of first come, first
- 14 serve.
- 15 A. Correct.
- 16 Q. And that based on the flavor chosen, very
- 17 different results can happen. Do you remember that
- 18 testimony?
- 19 A. I do.
- 20 Q. And do you remember him agreeing that if you
- 21 had a first come, first serve sale where people were
- 22 limited to the numbers that they could take, that would
- 23 still meet what he considered his definition of first
- 24 come, first serve; do you remember that?
- 25 A. Yes.

- 1 Q. Now it's not in any sense your testimony, is
- 2 it then, that Mr. Ward or the UTC told you that you
- 3 should allow -- that you could not have a limited number
- 4 of certificates taken by each applicant, is it?
- 5 A. They didn't specify I should.
- 6 Q. Okay.
- 7 A. They didn't specify either way.
- 8 Q. Just a general question about the priority
- 9 list and the number of certificates that were released.
- 10 There was a priority list that had people on it from the
- 11 other settlement, the other UTC settlement; is that
- 12 correct?
- 13 A. Correct.
- Q. Okay, and then --
- 15 JUDGE CAILLE: Could we just be very specific
- 16 about this, and I'm just saying this because of
- 17 Mr. Russell's testimony. Can you refer to -- are you
- 18 referring to the settlement, begins with a G?
- 19 MR. MICHAEL HANIS: Gaskill.
- 20 JUDGE CAILLE: If you're referring to that,
- 21 could we just refer to it as the exhibit so that we are
- 22 clear.
- MR. MICHAEL HANIS: Okay.
- JUDGE CAILLE: It's Exhibit 67.
- 25 MR. MICHAEL HANIS: Exhibit 67, which is the

- 1 Gaskill settlement?
- JUDGE CAILLE: Yes, it's one of
- 3 Ms. Vierthaler's.
- 4 MR. MICHAEL HANIS: The order based upon the
- 5 settlement.
- 6 JUDGE CAILLE: And then I guess 68 is the --
- 7 no, I guess that was it, that's complete, that's the
- 8 order and the settlement.
- 9 BY MR. MICHAEL HANIS:
- 10 Q. Were the, and I forget the number, but 30 or
- 11 40 certificates that Rosario Resort got before they got
- 12 in line out of this batch of certificates, were they
- 13 included in the settlement or the order of the UTC in
- 14 the Gaskill matter?
- 15 A. They were included in the priority list I
- 16 filed with the Commission, 34 connections to the resort
- 17 based on their county development and conditions permit.
- 18 Q. But that was nothing ordered by the UTC, was
- 19 it?
- 20 A. It was in addition to.
- Q. And who made the choice to make that
- 22 addition?
- 23 A. I made that decision.
- Q. Now there are some other folks that got a
- 25 priority, got some of those certificates before June

- 1 15th, that were not a part of the Gaskill order or
- 2 settlement.
- 3 A. Correct.
- 4 Q. How did those people get certificates?
- 5 A. I put them on the priority list also because
- 6 they had county permits. In their case, it was a
- 7 building permit granted by the Health Department.
- 8 Q. Some of those were just temporary building
- 9 permits, weren't they?
- 10 A. They were conditional building permits. They
- 11 could not connect to water, but it was a commitment for
- 12 water, and money was paid for it since the Health
- 13 Department allowed it.
- Q. So if they could convince the Health
- 15 Department to give them a building permit --
- 16 A. I would have honored the --
- Q. -- you would give them a priority?
- 18 A. I did, because they were already committed.
- 19 Q. We referred to Exhibit 69, which is the May
- 20 23rd letter, and we have also referred to Exhibit 55,
- 21 which is the thing you posted on the door.
- 22 A. Yes.
- Q. Okay. Are those the only rules put in
- 24 writing about this sale?
- 25 A. Not all of them are rules. Some of it is

- 1 information or requests.
- Q. Okay. But the rules that are in there, are
- 3 those the only ones written about how the sale was going
- 4 to be conducted?
- 5 A. To my knowledge, yes.
- 6 Q. Then the meetings held with your bosses from
- 7 Oly Rose, were there minutes made of those meetings?
- 8 A. No.
- 9 Q. To the extent there are rules contained in
- 10 Exhibit 55, the notice posted on the door, is there any
- 11 way anyone could have gotten those rules ahead of time,
- 12 or did they have to wait until they went to the
- 13 Discovery -- found the Discovery House was the new place
- 14 and see them posted on the wall?
- 15 A. I did not know for absolutely sure that the
- 16 location was going to be at the Discovery House until
- 17 June 14th. I did not know until I believe it was June
- 18 13th exactly how many water certificates I would be
- 19 selling. We had people on the priority list coming at
- 20 me past the deadline. I was getting phone calls from
- 21 the Highlands Associations that there were checks in
- 22 transit and would I please honor those priorities, and I
- 23 did. So it was all last minute.
- Q. It was all last minute, the rule setting?
- 25 A. Mm-hm.

- 1 Q. Referring to your testimony, your direct
- 2 testimony.
- 3 A. Mm-hm, yes.
- Q. Which is T65, page 6, and in the last
- 5 complete paragraph about midway through that, about a
- 6 third of the way into that paragraph, there's a sentence
- 7 that starts, initially I informed potential customers;
- 8 have you found my spot?
- 9 A. Yes.
- 10 Q. And your testimony there was:
- 11 Initially I informed potential customers
- 12 that they could have a representative in
- line for them. This was changed two
- 14 days prior to the sale when the utility
- 15 decided that island residents could only
- 16 represent themselves in line.
- The utility, does that mean you?
- 18 A. That means me, and yes, two days before the
- 19 sale in my mind is last minute.
- Q. Okay. And was that rule contained anywhere,
- 21 written anywhere?
- 22 A. It was on the sign, and if someone called me
- 23 after that decision was made, that's what I told them.
- Q. And then in the last sentence of that answer,
- 25 you said:

- I believe that this rule resulted in an
- 2 orderly and fair sale of water
- 3 connections and eliminated potential
- 4 dissent.
- 5 A. Yes.
- 6 Q. Did you --
- 7 A. And it eliminated line jumping.
- 8 Q. Do you still believe that, that it eliminated
- 9 dissent and made a fair and orderly sale?
- 10 A. I believe it helped, yes.
- 11 Q. Okay. Now on the next page, and I think it's
- 12 just before the reference to an exhibit, you said,
- 13 nobody objected to this rule to the best of my
- 14 knowledge. Do you see that testimony?
- 15 A. Which page?
- Q. On page 7, it's a continuation of that same
- 17 answer.
- 18 A. Okay, yes, to my knowledge, no one objected
- 19 to the rule.
- 20 Q. How would anybody object to a rule that they
- 21 didn't see until they went to the Discovery House and
- 22 found that sign?
- 23 A. I didn't hear a thing about it when I sold
- 24 certificates. The possibility of line jumping could
- 25 have created a nightmare, because so many people knew

- 1 each other and could have been making deals.
- Q. When you carefully picked that language so
- 3 that it would be ambiguous about when people could
- 4 arrive, did you believe people would show up at
- 5 midnight?
- 6 A. I didn't know when people would show up. I
- 7 did have people actually volunteering to sit in my
- 8 office for two or three days straight prior to the sale.
- 9 Q. And you didn't allow them to do that though,
- 10 did you?
- 11 A. Well, I have to close my office when I leave
- 12 at night. It would have been a problem.
- 13 Q. Would you have allowed them to sit outside?
- 14 A. Yes, but I told them I didn't want them
- 15 there. I had no way to enforce that.
- 16 Q. You have heard, I believe, and correct me if
- 17 I am wrong, but several people have testified that you
- 18 made it clear to them that they should not show up at
- 19 9:00 a.m.
- 20 A. They said that, yes.
- 21 Q. Was this intent to allow people to come at
- 22 midnight something that you saw in your notices later,
- 23 or was it your original intent with your notices to say
- don't come before 9:00?
- 25 A. I don't remember. I was very clear at not

- 1 specifying when I thought anyone should come.
- Q. Regardless of what the notice could be
- 3 interpreted to mean, would you agree with me that it
- 4 could not be interpreted to mean that you could line up
- 5 before midnight?
- 6 A. It says, please no queuing or gathering.
- 7 That was my request, yes.
- 8 Q. Okay. And that was a rule?
- 9 A. That was my request. As Exhibit 55 says,
- 10 there are four rules. Please and thank you, is that a
- 11 rule? That was a request.
- 12 Q. So I hate to go back over what we have
- 13 already done, so now what you're telling me is what you
- 14 earlier called rules are not rules, they're requests?
- 15 A. I never called them rules that I'm aware of.
- MR. PORS: What are you referring to, to the
- 17 no queuing or gathering or to the numbered items on that
- 18 page?
- 19 Q. No queuing or gathering prior to Friday, and
- 20 then let me also refer you to 69 where once again it
- 21 says first come, first serve with the office hours, are
- 22 these all requests then now, not rules of the sale?
- 23 A. I would say it's informational.
- 24 Q. You have heard testimony of people that said
- 25 that you told them that if they showed up earlier than

- 1 midnight, actually not even midnight, earlier than the
- 2 sale that they could be arrested for trespass.
- 3 A. They said that. I never said that.
- 4 Q. You never said that?
- 5 A. I never said that.
- 6 Q. Now a sheriff was called to the location
- 7 where the sale was; is that correct?
- 8 A. My landlord, the resort, did call the sheriff
- 9 because there were people blocking the door to Discovery
- 10 House.
- 11 Q. And you actually happened to be there at the
- 12 time, didn't you?
- 13 A. I was in the Discovery House when that
- 14 happened.
- Q. Were you aware this was going on outside?
- 16 A. I was aware, but that was my landlord's
- 17 problem to deal with, not mine.
- 18 Q. Have you had the opportunity to read the
- 19 testimony of Sheriff Vierthaler?
- 20 A. Yes.
- Q. Do you recollect that in his testimony he
- 22 said that it was orderly?
- 23 A. Yes, he created order, I understand.
- Q. Did you see any disorder?
- 25 A. I heard angry people, and I do know that the

- 1 manager asked them to leave, later changed his mind.
- 2 The people stayed in a specific section, and order was
- 3 established.
- 4 Q. So you --
- 5 A. They were not asked -- they were not removed
- 6 whatsoever.
- 7 Q. Okay. So you know that people -- you
- 8 personally know then that people were lined up before
- 9 midnight; is that correct?
- 10 A. Yes. I don't know who.
- 11 Q. And although you made the point several times
- 12 that before Friday could mean midnight, you knew that
- 13 people were lining up even before that; is that correct?
- 14 A. Yes.
- 15 Q. How was the decision made to allow those who
- 16 had established their place in line before midnight in
- 17 violation of your either rule or recommendation, how was
- 18 the decision made to allow them to establish their
- 19 priority for a certificate anyway as opposed to those
- 20 that did comply with your rule and/or recommendation?
- 21 A. Well, it was first come, first serve. When I
- 22 arrived at 9:00 a.m. in the morning, first person who
- 23 came up to me purchased a certificate. They were
- 24 orderly at that time. And so I took to understand that
- 25 those people who had been there before 9:00 a.m. had

- 1 created some kind of an organization for priority within
- 2 themselves. I was not there all night. I was not there
- 3 at midnight. I have no idea who came when.
- 4 Q. Is it your testimony that you are not aware
- 5 that the representative of the resort was in that line
- 6 at the Discovery House where you were attending a
- 7 seminar before midnight?
- 8 A. I found out later that person was in line
- 9 before midnight, yes. That person was at the same
- 10 seminar I was.
- 11 Q. Okay. And then he went out and got in line
- 12 about 5:30; do you remember his written testimony?
- 13 A. I don't remember seeing him in line
- 14 personally, no.
- 15 Q. Just out of curiosity, what was the subject
- 16 of the seminar?
- 17 A. I believe it was a management training
- 18 seminar. I believe I had two of them with resort
- 19 management.
- 20 Q. So your testimony is now that when you got
- 21 there at 9:00 in the morning, you saw something that
- 22 appeared orderly, and therefore you were unaware that
- 23 any of those folks that you were giving certificates to
- 24 had got in line before midnight?
- 25 A. I did not say that. I was aware there were

- 1 people in line before midnight.
- 2 Q. And you were aware you were giving some of
- 3 those people certificates?
- 4 A. Yes.
- 5 Q. Okay. In your testimony, you seem to have
- 6 two different versions of why the location was changed.
- 7 One is that the resort changed it, because they were
- 8 concerned about disrupting operations. And the other is
- 9 that you talk about several people calling you in the
- 10 days before the sale, and you told them they might
- 11 change it. And, in fact, you wrote a fax on May 29th to
- 12 a realtor saying it was changed, that it was Discovery
- 13 House. How did it get changed?
- 14 A. The fax was the result of a tentative
- 15 decision. The fax was premature. Then when it came
- 16 down to a day or two before the sale, I was basically
- 17 telling people who did call me that the sale could be at
- 18 either place. The signs went up at the utility office
- 19 at about noon on the 14th, and then I immediately went
- 20 to Discovery House and put the signs on the door there.
- 21 Q. What signs were put up at the utility, was it
- 22 Exhibit 15?
- 23 A. It was a similar sign to this one. It said
- 24 the sale will be at Discovery House. Anyone going to
- 25 the utility office on the 14th would have seen the

- 1 signs.
- Q. Now we have not seen a sign that says
- 3 anything other than what Exhibit 55 says. Are you
- 4 telling us there is another sign that we have not been
- 5 provided in our request to the utility?
- 6 A. That's correct. That sign did no longer
- 7 exist. There was one copy only. Then the same software
- 8 was made with this sign. I did not keep it to have it.
- 9 Q. Because that sign says here, which, of
- 10 course, would not give someone at the utility the
- 11 notice.
- 12 A. Right, this was the Discovery House sign.
- 13 There were two Discovery House signs. One is a larger
- 14 version. It was also admitted, I believe, in discovery.
- 15 And this was the one that I made several copies of to be
- 16 handed out in addition to being posted.
- 17 Q. Now you have --
- 18 A. At the door.
- 19 Q. Now you have heard the testimony of several
- 20 of the people here, however, who said there was no sign
- 21 at the utility. Did you hear that?
- 22 A. Did they go to the utility office? They said
- 23 they did not see one, but I don't remember anyone saying
- 24 they went to the office.
- 25 Q. So you think they said they didn't see a sign

- 1 at the utility not because one wasn't there but because
- 2 they didn't go. Do you think that was their intent?
- 3 A. I do remember testimony saying they went to
- 4 the resort, they went to the front desk in the lobby. I
- 5 don't remember them saying they went to the utility
- 6 office.
- 7 Q. Ms. Vierthaler, there was a drafted procedure
- 8 drafted by Mr. Pors of a lottery priority method of
- 9 distributing certificates.
- 10 A. Are you referring to one of the exhibits?
- 11 Q. I'm referring to Exhibit 117.
- Do you have 117 in front of you?
- 13 A. Yes, I do.
- Q. Now that's a fax from Mr. Pors; is that
- 15 correct?
- 16 A. Yes, it is.
- 17 Q. Laying out a draft procedure for developing a
- 18 priority list for new water service; is that correct?
- 19 A. That is correct.
- Q. Now that draft represents a comprehensive,
- 21 very explicit method for trying to fairly distribute
- 22 those certificates, doesn't it?
- 23 A. It represents a complicated method, yes.
- 24 It's very specific, yes.
- Q. And very explicit?

- 1 A. Yes.
- Q. It's not confusing, is it, if you work your
- 3 way through it?
- 4 A. It's not, but you notice it says draft.
- 5 Q. Mm-hm.
- 6 A. Okay.
- 7 Q. Was that presented to you and to the other
- 8 decision makers with Oly Rose for consideration?
- 9 A. I do not remember receiving it. I do not
- 10 know that it ever got out of the draft version. I don't
- 11 know that the people it was addressed to ever responded
- 12 to Mr. Pors.
- 13 Q. Apparently, however, a decision was made by
- 14 the utility not to follow this procedure; is that
- 15 correct?
- 16 A. I made an assumption that since I did not
- 17 receive a final version of this, nor did the utility
- 18 receive any comments from the attorney or the Utility
- 19 Commission, we called the Utility Commission Staff, Jim
- 20 Ward, and went on his recommendation when it came time
- 21 for sale.
- Q. Was there anything -- oh, I'm sorry, strike
- 23 that.
- A. You do notice that the date is 1999?
- 25 Q. I do.

- 1 A. Okay.
- Q. And finally, Ms. Vierthaler, I'm nearly done,
- 3 if I could refer you to Exhibit 135.
- 4 A. Okay.
- 5 MR. PORS: Which is?
- 6 Q. It's a fax message to Jim Ward. This one has
- 7 a handwritten notation back from him.
- 8 MR. PORS: 35 you say?
- 9 MR. MICHAEL HANIS: Yes.
- 10 A. Okay.
- 11 BY MR. MICHAEL HANIS:
- 12 Q. Now this is apparently a fax that you
- 13 prepared; is that correct, and then faxed to Jim Ward of
- 14 the WUTC?
- 15 A. That is correct.
- 16 Q. And on the bottom of that is some
- 17 handwriting.
- 18 A. Yes.
- 19 O. Is that from Mr. -- is Jim Mr. Ward?
- 20 A. Yes.
- Q. Now he says there you actually asked for his
- 22 approval of the notices that we have just been talking
- 23 about; is that correct?
- 24 A. I mentioned him by name in this letter to
- 25 various people, and I wanted him to review it.

- 1 Q. Well, this fax is dated July 4th. Wasn't the
- 2 letter sent on May 23rd?
- 3 A. No, this letter is for the people who came to
- 4 the sale and presented their names and addresses to me
- 5 on Exhibit 46, the list.
- 6 Q. Okay, thank you, I stand corrected.
- 7 A. Right.
- 8 Q. He says though, however, that also the UTC
- 9 has no policy, underlined, of providing service
- 10 connections. Had he made that clear to you before, that
- 11 there was no policy about providing service connections?
- 12 A. I don't remember.
- MR. MICHAEL HANIS: That's all I have. We
- 14 would offer 117 and 135.
- MR. PORS: No objection.
- MR. BAILEY: No objections, Your Honor.
- 17 JUDGE CAILLE: Exhibit 117 and 135 are
- 18 admitted.
- 19 MR. MICHAEL HANIS: I'm sorry, could I ask
- 20 one more, one technical question here.
- JUDGE CAILLE: Yes.
- 22 BY MR. MICHAEL HANIS:
- Q. Referring you to Exhibit 133.
- A. Which is?
- 25 Q. And that is entitled water certificates sold

- 1 June 15th, 2001.
- 2 MR. PORS: I'm sorry, what exhibit?
- JUDGE CAILLE: 133.
- 4 MR. MICHAEL HANIS: 133.
- 5 BY MR. MICHAEL HANIS:
- 6 Q. You're familiar with this, Ms. Vierthaler?
- 7 A. Yes, I am.
- 8 Q. This is something you prepared?
- 9 A. Yes, I did.
- 10 Q. Is this numbered 1 through 38, is this the
- 11 actual order of the certificates that were sold that
- 12 day?
- 13 A. Yes.
- MR. MICHAEL HANIS: Okay, no further
- 15 questions, and we would also offer 133.
- MR. PORS: No objection.
- MR. BAILEY: No objection, Your Honor.
- JUDGE CAILLE: 133 is admitted as well.
- 19 Redirect?
- MR. PORS: Yes.
- 21
- 22 REDIRECT EXAMINATION
- 23 BY MR. PORS:
- Q. Ms. Vierthaler, you testified in regard to
- 25 Exhibit 69 in your cross-examination that the rules set

- 1 forth therein were intentionally ambiguous. I think
- 2 those were words suggested to you by Mr. Hanis. By
- 3 agreeing to his language in your answer, did you intend
- 4 to mean that you were intending to deceive anyone who
- 5 was applying for a water certificate?
- 6 A. No, I just did not want to tell them
- 7 specifically when to come.
- 8 Q. Were you --
- 9 A. Because I knew I would hear about it later.
- 10 Q. Were you concerned that if you had told
- 11 someone that they should arrive at 4:00 in the morning,
- 12 for example, that if they did arrive at 4:00 in the
- 13 morning and that was too late to get a certificate that
- they would then hold you responsible?
- 15 A. Yes.
- MR. MICHAEL HANIS: Objection, leading.
- JUDGE CAILLE: Why don't you rephrase your
- 18 question.
- 19 BY MR. PORS:
- 20 Q. What was your concern with respect to telling
- 21 an applicant for water a particular time when you
- 22 thought they should show up?
- 23 A. Since I didn't know how many people were
- 24 coming or when they were coming, I wanted to protect
- 25 myself from future complaints. Even though it's not a

- 1 water situation, living on an island, just trying to
- 2 tell people when they need to get in line for the ferry
- 3 is a nightmare, and they come back on you, and that's
- 4 simple compared to this situation.
- 5 Q. Okay. Referring back to your testimony at
- 6 page 6 regarding the rule whereby island residents could
- 7 only represent themselves in line, could you be a little
- 8 more specific in what your concern was about jumping the
- 9 line?
- 10 A. I previously stated that there are a lot of
- 11 people there that know each other, and I was concerned
- 12 that several people might walk up to one of the first
- 13 persons in line and just hand them several checks,
- 14 therefore jumping the line or bypassing people who had
- 15 been there waiting and should have received a
- 16 certificate.
- 17 Q. And if that had happened, do you have an
- 18 opinion as to whether or not you would have received
- 19 complaints from other people further back in line who
- 20 were not able to pass checks up?
- 21 A. Yes, there was one questionable certificate I
- 22 received complaints about, and there was an
- 23 investigation before that sale was finalized.
- 24 Q. Are you referring to the Scott Lancaster --
- 25 A. Yes.

- 1 Q. Okay. But you were also concerned generally
- 2 that you might get complaints before the Commission from
- 3 people if other people were passing their checks and
- 4 applications up the line to their friends?
- 5 A. Oh, definitely.
- 6 Q. That was the purpose for that rule?
- 7 A. Yes.
- 8 Q. You testified that you were at the Discovery
- 9 House the afternoon of June 14th attending a seminar.
- 10 A. I was.
- 11 Q. About what time did you leave that seminar?
- 12 A. I think it was right around 5:30.
- Q. And at that time, did you notice people, were
- 14 they actually waiting in a line, or were they just sort
- of gathered in an area around Discovery House?
- 16 A. There were people in the parking lot.
- 17 Q. They weren't in front of the door then or on
- 18 the steps leading up to the Discovery House?
- 19 A. Not at that time.
- Q. Okay. In the parking lot, were they in an
- 21 organized line, or were they gathered in a space in no
- 22 particular order?
- 23 A. I did not notice an order. Some were sitting
- 24 in chairs. Some were talking to each other. Some were
- 25 wandering around.

- 1 Q. So you testified earlier that you were aware
- 2 that people were lined up before midnight, but you
- 3 didn't actually see them waiting in a line, did you?
- A. No, I knew they were on the premises.
- 5 Q. On the premises.
- 6 A. On the premises.
- 7 Q. Did you have any knowledge that afternoon of
- 8 the 14th as to whether or not people were requested to
- 9 wait in the parking lot but not to be in a line?
- 10 A. I wasn't personally there, but I understood
- 11 that the deputy asked them to wait in a certain area.
- 12 Q. And that area was located away from the door
- 13 so people could come and go?
- 14 A. Yes.
- 15 Q. Do you have any knowledge, I believe you
- 16 answered this on your cross-examination but I was trying
- 17 to verify this, do you have any knowledge as to the time
- 18 that the resort employee either got into a line or
- 19 joined the group of people waiting in the parking lot on
- 20 the 14th?
- 21 A. I do not know when he arrived there. I was
- 22 told from many people that he was the one that unlocked
- 23 the door at midnight.
- Q. You received a number of phone calls and
- 25 office visits in the weeks prior to the sale of people

- 1 inquiring about the sale; is that correct?
- 2 A. Tremendous, yes.
- 3 Q. And you didn't keep a record of each
- 4 conversation that you had?
- 5 A. No, I didn't.
- 6 Q. Did you ever tell anyone inquiring about the
- 7 June 15th sale that they could only obtain one
- 8 certificate per person or one certificate per property?
- 9 A. I never said that. I don't believe anyone
- 10 ever asked either.
- 11 Q. You provided some cross-examination testimony
- 12 about Orcas Highlands and said that if they had -- a
- 13 board member had come to the line that they would have
- 14 been able to purchase as many certificates as they
- 15 wanted essentially; is that correct?
- 16 A. That's what first come, first serve meant in
- 17 this case.
- 18 Q. Hypothetically then, if an Orcas Highlands
- 19 board member had become the first person waiting in line
- 20 for the sale and asked for all 38 certificates, would
- 21 you have sold them all 38 certificates?
- 22 A. I would have had to, yes.
- Q. Provided they had the check for the fee?
- 24 A. Yes.
- 25 Q. And just to verify, when you talked to Jim

- 1 Ward regarding the Staff's recommendation of a first
- 2 come, first serve sale, he didn't tell you that you
- 3 could only provide one certificate per person or
- 4 property, did he?
- 5 A. He never specified that.
- 6 Q. Did he tell you in response to your question
- 7 that first come, first serve was a recommendation, or
- 8 did he describe it as, you know, you should do this?
- 9 How did he put that to you?
- 10 A. Both ways.
- 11 Q. Regarding the waiting list that you heard
- 12 some of the witnesses including Mr. Russell testify to,
- 13 did you ever tell anyone that that list was to establish
- 14 an order for the sale of connections?
- 15 A. No, that list was specifically referred to as
- 16 a mailing list. It was only a mailing list. I don't
- 17 know how many times I repeated myself. Many people
- 18 believed what they wanted to, thinking it was a priority
- 19 list. Mr. Russell thought it was a waiting list. I did
- 20 tell people it was only an informational mailing list,
- 21 because I can not commit water under my tariff until I
- 22 receive money. And when I receive the money under my
- 23 tariff, I must commit water. And under a moratorium
- 24 situation, I can do neither.
- 25 Q. Is that why you rejected checks that were

- 1 tendered to you by Mr. Reinholt and others who testified
- 2 they came prior to June 15th and tried to purchase a
- 3 connection?
- 4 A. That's correct.
- 5 Q. Did Rosario Resort ask you if they could get
- 6 priority for the 16 connections they wanted for resort
- 7 property when you were setting up the rules for the
- 8 sale?
- 9 A. I believe someone within the resort
- 10 management did.
- 11 Q. And what did you tell them?
- 12 A. I told them no, they couldn't have priority,
- 13 and they had to purchase their certificates first come,
- 14 first serve just like everybody else.
- 15 Q. Several people have testified that you told
- 16 them they could not arrive for the sale prior to office
- 17 hours on Friday the 15th or prior to 9:00 a.m., and you
- 18 testified in cross-examination that you were very
- 19 careful to tell people that you requested they not
- 20 attend prior to Friday but that you didn't specify a
- 21 time.
- 22 A. That's correct.
- Q. Do you believe that you were consistent in
- 24 responding to questions about when people should arrive
- 25 at the sale?

- 1 A. Absolutely consistent, yes, I was.
- Q. And are you certain that you did not say to
- 3 anyone that they could not arrive for the sale until
- 4 9:00 a.m. on Friday the 15th?
- 5 A. Absolutely.
- 6 Q. How long does it take to walk from your
- 7 office at the mansion to the Discovery House?
- 8 A. I would say less than five minutes.
- 9 Q. On June 14th you testified that you attended
- 10 a seminar at the Discovery House. Approximately what
- 11 hours were you at the Discovery House in that seminar?
- 12 A. I was there all afternoon until about 5:30.
- 13 I can't remember if it started late morning or not, but
- 14 I know I was there all afternoon.
- 15 Q. So you could not have been in your office on
- 16 the afternoon of 6-14 to take calls from Gwyneth Burrill
- or Richard Russell; is that correct?
- 18 A. That is correct.
- MR. PORS: Nothing further.
- JUDGE CAILLE: Before you do your redirect, I
- 21 have a question or two, and this is for purposes of
- 22 clarification of the record.

23

24

## 1 EXAMINATION

- 2 BY JUDGE CAILLE:
- 3 Q. Would you please turn to Exhibit 117. This
- 4 is the fax transmittal sheet dated April 21, 1999.
- 5 A. Yes.
- 6 Q. Can you tell me, if you know, what the
- 7 purpose of this priority list, the draft procedure was,
- 8 what the purpose of this draft procedure, why this draft
- 9 procedure was prepared, if you know?
- 10 A. I'm not really sure. I can guess it had to
- 11 do with all of the people out there wanting a water
- 12 connection and/or those who had prepaid. I was directed
- 13 by the utility commission to send out a survey to
- 14 contact the people who had prepaid.
- 15 Q. The reason why I ask is because within the
- 16 body of the fax transmittal sheet it talks about a
- 17 pre-hearing conference and -- well, I guess that's
- 18 probably all you know.
- 19 MR. PORS: Would it help if I asked a
- 20 follow-up question on that subject? May I do that?
- JUDGE CAILLE: When you do your redirect,
- 22 that would be --
- MR. PORS: I was just concluding my redirect,
- 24 but if it would help.
- 25 JUDGE CAILLE: Oh, okay, I'm sorry, go ahead.

- 2 REDIRECT EXAMINATION
- 3 BY MR. PORS:
- 4 Q. Ms. Vierthaler, do you recognize from that
- 5 fax cover sheet that it's been addressed to Robert
- 6 Lundgaard and Mary Tennyson?
- 7 A. And Jim Ward.
- 8 Q. And Jim Ward. And the date on that is April
- 9 21, 1999?
- 10 A. That is correct.
- 11 Q. At about that time, were you involved in a
- 12 complaint filed by I believe it was the parties' name
- 13 was Gaskill and others and negotiating a settlement of
- 14 that case?
- 15 A. Yes, we were. I'm assuming this is related
- 16 to that, but it did not end up in the settlement.
- MR. PORS: Nothing further.
- JUDGE CAILLE: All right, thank you.
- 19 Any recross?
- 20 MR. BAILEY: I have no questions, Your Honor.
- MR. MICHAEL HANIS: Just a very few.

- 23 RECROSS-EXAMINATION
- 24 BY MR. MICHAEL HANIS:
- Q. Start near the last. You testified that you

- 1 were in that seminar so you could not have talked to
- 2 Ms. Burrill on the phone that day.
- 3 A. That afternoon, that's correct.
- Q. Let me refer you to your testimony, your
- 5 direct testimony, page 9.
- JUDGE CAILLE: Excuse me, let us get there.
- 7 It's exhibit?
- 8 MR. MICHAEL HANIS: T65.
- 9 JUDGE CAILLE: T65, and you said which page?
- MR. MICHAEL HANIS: Page 9.
- JUDGE CAILLE: Okay.
- 12 BY MR. MICHAEL HANIS:
- Q. And I'm referring to your answer to the
- 14 second question where you were asked, did anyone call
- 15 you on June 14th to obtain information, and your answer
- 16 was:
- 17 Yes, I spent most of the day in a
- seminar, but I did receive numerous
- 19 calls on June 14 when I was in the
- 20 office. I informed all callers that day
- that the sale would be held at 9:00.
- 22 So is it possible that Ms. Burrill was one of
- 23 those callers that you talked to while you were in the
- 24 office?
- 25 A. If she called me in the morning, yes. She

- 1 specified she called me in the afternoon. I also had
- 2 many, many voice mail messages where people attempted to
- 3 call me, but I could not get back to them at the late
- 4 afternoon.
- 5 Q. Okay. You know, we're sympathetic to the
- 6 tough job you have in a situation like this, but I'm
- 7 required to ask you this anyway. You have agreed that
- 8 the notices and procedures you set up were intended to
- 9 be ambiguous, that people would not be able to predict
- 10 what they should do to get a permit.
- 11 MR. PORS: Object to his characterization.
- 12 She said that it was intended not to convey when people
- 13 should show up, but she didn't specify anything else as
- 14 to what they should do.
- 15 MR. MICHAEL HANIS: As I remember, she agreed
- 16 with my characterization that it was intentionally
- 17 ambiguous. She accepted that characterization.
- 18 MR. PORS: And subsequently clarified that.
- MR. MICHAEL HANIS: Okay, that's --
- 20 MR. PORS: So if you're going to refer to
- 21 something specifically.
- 22 BY MR. MICHAEL HANIS:
- Q. So as clarified then by your counsel, would
- 24 it be your understanding that your duty as the manager
- 25 of a regulated utility in conducting a fair and

- 1 reasonable distribution would require you to give
- 2 accurate, reliable, verifiable information to the people
- 3 that are dependent upon you for something as important
- 4 as a water certificate?
- 5 A. I believe I emphasized the fact that the
- 6 office would be open at 9:00 a.m. I had no way of
- 7 knowing or enforcing anything specifically for when they
- 8 could or couldn't come, and that's why it was not
- 9 specifically clear.
- 10 Q. Okay, and I understand that. But my question
- 11 was, do you believe it is a duty that you have as the
- 12 manager of a regulated utility in conducting a fair and
- 13 reasonable distribution of water certificates to give
- 14 accurate, complete, reliable information?
- 15 A. Yes, I do, and yes, that's what I thought I
- 16 did in this case.
- 17 Q. Now you said that you changed the rule, the
- 18 jumping the line rule I think you called it, changed
- 19 that rule the day before.
- A. Mm-hm.
- 21 Q. But you have also testified that these are
- 22 people that can get in a fight over the line on the
- 23 ferry, and you also testified you had a tremendous
- 24 number of phone calls from the folks who were interested
- 25 in this, very interested in this. Is it your testimony

- 1 still that you could not have predicted more than two
- 2 days before that you needed to change the rules?
- 3 A. I did not predict it.
- 4 Q. Okay. Were you aware that the people in the
- 5 parking lot at the Discovery House when you came outside
- 6 from the seminar, that they had taken numbers, that they
- 7 had actually photographed themselves in line to
- 8 establish an order in the line?
- 9 A. I had no idea they were taking photographs.
- 10 I heard there were numbers. The utility had nothing to
- 11 do with numbers. I don't know where they came from.
- 12 Q. Did you feel any obligation at all to let
- 13 those folks know that their establishing an order for
- 14 those certificates would not avail them, that that was
- 15 contrary to your rules for establishing an order for
- 16 certificates?
- 17 A. I believe that's what was in the sign. I let
- 18 them read the sign.
- 19 Q. But then you chose not to enforce that when
- 20 you actually distributed the certificates; is that
- 21 correct?
- 22 A. The sign says there is no number system to
- 23 secure your place. I thought that took care of the
- 24 people who were picking up a number in the parking lot
- 25 thinking that the utility system put the numbers there

- 1 for them to use.
- Q. But they did it, and you knew it, and you
- 3 still allowed them to get those certificates.
- 4 A. I didn't take numbers from people when they
- 5 were coming to buy a certificate.
- 6 Q. Now you have testified in response to
- 7 questions by your counsel that say had Orcas Highlands
- 8 gotten first in line and taken all 38 certificates, you
- 9 would have, and your words were, would have had to sell
- 10 those all to Orcas Highlands.
- 11 A. I did not limit the number of connections,
- 12 and yes, that was a possibility.
- 13 Q. Is there any way in writing or otherwise that
- 14 we could have predicted that, and let me explain the
- 15 dilemma I have. It seems to me that had you said, well,
- 16 you're not the one I wanted up front, we're only going
- 17 to give you one, there would be no way that anybody
- 18 could disprove that that was your rule, could they? Did
- 19 that make a bit of sense?
- 20 MR. PORS: I will --
- 21 A. I don't understand.
- MR. PORS: Just wait, I'm trying to put an
- 23 objection on the record.
- 24 I don't understand the question, and I would
- 25 ask that it be rephrased.

- JUDGE CAILLE: If you could, please.
- 2 MR. MICHAEL HANIS: Sure.
- 3 BY MR. MICHAEL HANIS:
- 4 Q. By virtue of the things that you produced,
- 5 wrote, and distributed, had you been confronted with the
- 6 situation your counsel talked about, one person taking
- 7 all 38 certificates, could you have restricted that one
- 8 person to one certificate, would there have been any way
- 9 that anybody could have shown that that violated your
- 10 rules? I mean you had the option at that point to go
- 11 either way, didn't you?
- 12 A. I had not specified a number of connections
- 13 someone could purchase, and I held to that.
- 14 Q. And that rule, the only place that was
- 15 contained was in your head, and it was unexpressed to
- 16 any person; is that correct?
- 17 A. I expressed no limitations anywhere. I truly
- 18 felt that a bulk customer or a home owner who qualified
- 19 could purchase what they wanted or needed for their
- 20 property.
- 21 Q. Okay. When you found out, and I assume you
- 22 found out fairly quickly, that there had been people
- 23 lined up before midnight, that they had established an
- 24 order, and that they had gotten their certificates at
- 25 the expense of other folks who had not gotten there

- before midnight as you directed or recommended, did you
- 2 give any consideration to rescinding that sale as having
- 3 been unfair and unreasonable?
- 4 A. I did not.
- 5 MR. MICHAEL HANIS: Okay, that's all I have.
- JUDGE CAILLE: Anything further?
- 7 MR. PORS: I don't have anything.
- 8 JUDGE CAILLE: Okay. I have a request. Let
- 9 me see, this is under Complainants' cross exhibits,
- 10 Exhibit 132, I think it would be helpful if the
- 11 Commission had this as an exhibit in this proceeding.
- 12 This is a finalized, this says Rosario Utilities
- 13 priority water connections finalized list by customer.
- MR. PORS: I believe this is one of the
- 15 Exhibits to Ms. Vierthaler's testimony.
- JUDGE CAILLE: Is it?
- 17 MR. PORS: I can just check.
- JUDGE CAILLE: Okay.
- 19 MR. PATRICK HANIS: I think it's a different
- 20 list.
- 21 MR. PORS: Is it a different list? What is
- the exhibit number?
- JUDGE CAILLE: It's Exhibit 132.
- MR. PORS: Okay.
- JUDGE CAILLE: And I don't know if

- 1 Ms. Vierthaler is familiar with this exhibit.
- THE WITNESS: The finalized list by customer?
- JUDGE CAILLE: Yes.
- 4 THE WITNESS: I made it.
- 5 JUDGE CAILLE: Okay, good. Then could you
- 6 just describe it for me for the record.
- 7 THE WITNESS: Okay. There was a previous
- 8 list on file with the utility commission. This list was
- 9 made shortly before the sale to send to the commission
- 10 to finalize those who had priority and kept priority,
- 11 those who declined priority, didn't qualify from the
- 12 previous list, and it also included those people that
- 13 the county and the State Health Department allowed to
- 14 build.
- 15 JUDGE CAILLE: Okay, I don't know if either
- of you folks can offer it, I'm going to ask that it be
- 17 included into the record.
- 18 MR. MICHAEL HANIS: Could I just voir dire it
- 19 for a moment?
- 20 JUDGE CAILLE: Sure, it's one of your cross
- 21 exhibits.
- MR. MICHAEL HANIS: Right.

24

- 1 VOIR DIRE EXAMINATION
- 2 BY MR. MICHAEL HANIS:
- 3 Q. This list contains a lot of people that are
- 4 called having priority for reasons other than the UTC
- 5 ordered in the Gaskill case; is that correct?
- 6 A. There are some, yes.
- 7 MR. MICHAEL HANIS: We would offer it.
- 8 JUDGE CAILLE: All right, any objection?
- 9 MR. PORS: No.
- 10 JUDGE CAILLE: All right, Exhibit 132 is
- 11 admitted into the record, and are we complete with
- 12 Ms. Vierthaler?
- MR. PORS: Yes.
- JUDGE CAILLE: All right, you are excused.
- 15 Should we take a five minute break before
- 16 Mr. March?
- 17 MR. PORS: Well, I've got two other witnesses
- 18 whose testimony is coming in by stipulation.
- 19 JUDGE CAILLE: Okay, let's go ahead and take
- 20 care of that.
- 21
- 22 (The following exhibits were identified in
- 23 conjunction with the testimony of JACK COE.)
- 24 Exhibit T78 is JC-T1: Direct Testimony (April
- 25 22, 2002). Exhibit 79 is JC-1: May 23, 2001 letter to

- 1 all Property Owners in the Vusario, Orcas Highlands and
- 2 Rosario Water Systems from Chris Vierthaler, manager of
- 3 Rosario Utilities.

- 5 (The following exhibits were identified in
- 6 conjunction with the testimony of SERGEANT STEVE
- 7 VIERTHALER.)
- 8 Exhibit T80 is SV-T1: Direct Testimony (April
- 9 22, 2002).

- 11 MR. PORS: I move for the admission of
- 12 Exhibit T78 and Exhibit 79, being the direct written
- 13 testimony of Jack Coe, which is being admitted by
- 14 stipulation of the parties.
- 15 JUDGE CAILLE: Since it's being admitted by
- 16 stipulation, it is now admitted into the record, I mean
- 17 it's been stipulated to, it's now admitted into the
- 18 record.
- 19 MR. PORS: Thank you. I'm also moving for
- 20 the admission of Exhibit T80, the direct testimony of
- 21 Sergeant Steve Vierthaler, which has also been
- 22 stipulated to by the parties.
- JUDGE CAILLE: Okay, this is admitted into
- 24 the record as well.
- 25 All right, then let's take a ten minute

24

record, please.

A.

- break, and then we'll do Mr. March. 2 (Recess taken.) JUDGE CAILLE: We are back on the record 3 4 after a brief recess, and Mr. March is our next witness, 5 and I will now swear you in. Please raise your right hand. 6 7 8 Whereupon, 9 JOSEPH MARCH, 10 having been first duly sworn, was called as a witness 11 herein and was examined and testified as follows: 12 13 (The following exhibits were identified in conjunction with the testimony of JOSEPH MARCH.) 14 15 Exhibit T81 is JM-T1: Direct Testimony (April 16 22, 2002). 17 18 JUDGE CAILLE: Thank you. 19 20 DIRECT EXAMINATION 21 BY MR. BAILEY: Q. Mr. March, would you state your name for the 22
- 25 Q. Do you have your written direct testimony in

Sure, it's Joseph L. March.

- 1 front of you?
- 2 A. I do.
- 3 Q. Mr. March, if I asked you the same questions
- 4 in the written direct testimony, would your answers be
- 5 the same today as they were when you answered them?
- 6 A. Yes.
- 7 MR. BAILEY: Your Honor, we move for the
- 8 admission of Mr. March's direct testimony.
- 9 JUDGE CAILLE: And that has been identified
- 10 as Exhibit T81. Is there any objection to the admission
- 11 of this testimony?
- MR. PATRICK HANIS: No, Your Honor.
- MR. PORS: No.
- 14 JUDGE CAILLE: Exhibit T81 is admitted into
- 15 the record, and Mr. March is available for
- 16 cross-examination.

- 18 CROSS-EXAMINATION
- 19 BY MR. PATRICK HANIS:
- Q. Good afternoon, my name is Patrick Hanis.
- 21 Mr. March, what do you do as a controller for the
- 22 resort?
- 23 A. My responsibilities are, for the resort, is
- 24 to produce financial statements and also manage the
- 25 budget. I'm responsible for accounts payable, accounts

- 1 receivable, as well as the cash handling for the resort.
- 2 Q. And were you also last year in charge of
- 3 obtaining water certificates for the resort on June
- 4 15th?
- 5 A. Yes.
- 6 Q. And each month Ms. Vierthaler would bring to
- 7 you the monthly water invoices for the resort?
- 8 A. That's correct.
- 9 Q. And updates on the status of the water
- 10 projects were brought to your office?
- 11 A. That's correct.
- 12 Q. And on occasion you would speak with
- 13 Ms. Vierthaler about the status of the project?
- 14 A. Yes.
- 15 Q. And you would speak with her about the
- 16 upcoming June 15th sale?
- 17 A. Yes.
- 18 Q. You heard the testimony of Ms. Vierthaler
- 19 regarding meetings she had with resort Oly Rose staff
- 20 regarding the upcoming June 15th water sale; did you
- 21 attend any of those meetings?
- 22 A. I may have been involved in some of the after
- 23 effect of those meetings.
- Q. Prior to the sale?
- 25 A. Prior to the sale, yes.

- 1 Q. Do you recall any discussion regarding the
- 2 number of permits that the resort was going to receive?
- 3 A. Yes.
- 4 Q. And were those conversations in the presence
- 5 of Ms. Vierthaler?
- 6 A. I believe so, yes.
- 7 Q. At any time, did you or other members of Oly
- 8 Rose or the resort offer advice on how the sale should
- 9 be conducted?
- 10 A. I did not.
- 11 Q. Did other members?
- 12 A. Of Oly Rose?
- Q. Or the resort.
- 14 A. Maybe as far as a location, but as far as the
- 15 actual, no, not that I recall.
- 16 Q. Not as to the process?
- 17 A. No.
- 18 Q. When is it that you learned that the location
- 19 of the sale had changed?
- 20 A. I'm not sure of the exact day. I know that
- 21 it was either the day before or the day -- a couple of
- 22 days before that it was decided to move it.
- Q. But you are aware that it was the resort
- 24 management that made that change?
- 25 A. Yes.

- 1 Q. In your testimony, you testified that the
- 2 change in the notice of where the sale was going to
- 3 occur was appropriate. Do you recall making that
- 4 testimony?
- 5 A. Yes.
- 6 Can you say that again, please?
- 7 Q. Sure.
- 8 A. Appropriate?
- 9 Q. In your testimony, you state on page 4 of
- 10 Exhibit T81 in the last sentence:
- 11 Management told Chris that the location
- 12 needed to be changed, and she made the
- 13 appropriate changes to the notice.
- 14 You characterized the change in the notice as
- 15 appropriate; is that correct?
- 16 A. Yes.
- 17 MR. PORS: Excuse me, I don't see where this
- 18 testimony is. You said page 4?
- 19 MR. PATRICK HANIS: Page 4, second question
- down, last sentence.
- MR. PORS: Okay, I'm sorry.
- 22 A. She made the appropriate changes to the
- 23 notice, yes.
- 24 BY MR. PATRICK HANIS:
- 25 Q. Are you familiar with how the sale of water

- 1 certificates should occur?
- 2 A. How the sale?
- 3 Q. Of water certificates should occur.
- 4 A. No.
- 5 Q. Are you familiar with what proper notice is
- 6 for purposes of selling water certificates?
- 7 A. No.
- 8 Q. So you have no basis for your testimony that
- 9 the notice was an appropriate change?
- 10 A. That's correct.
- 11 Q. During those meetings with Ms. Vierthaler
- 12 prior to the sale, was Oly Rose aware that it was going
- 13 to be able to take 16 of the water certificates?
- 14 A. Well, we -- you're saying were we aware that
- 15 we were going to be able to get 16 water certificates?
- 16 Q. Correct.
- 17 A. No, we were not aware.
- 18 Q. Was it planned that Oly Rose or the resort
- 19 was going to take 16?
- 20 A. That was our objective was to take 16 water
- 21 connections, yes.
- Q. You stated in your testimony that you knew
- 23 that it was important for the resort to get water
- 24 connections; isn't that correct?
- 25 A. To the ownership of the resort, yes.

- 1 Q. In fact, the resort had plans to expand, but
- 2 it couldn't do so without those water certificates,
- 3 could it?
- 4 A. Not to the extent that they wanted to, that's
- 5 correct.
- 6 Q. You also testified that the resort management
- 7 sought to strike a fair balance between the positions of
- 8 how many water certificates the resort was going to take
- 9 and how many Oly Rose was going to take; isn't that
- 10 correct? If I could refer you to page 11 of your direct
- 11 testimony, second question down.
- 12 MR. BAILEY: If possible, if you could just
- 13 refer him to the page in the question, that would help
- 14 us follow your question.
- JUDGE CAILLE: Page 11?
- MR. PATRICK HANIS: Second question down.
- 17 JUDGE CAILLE: Second question.
- 18 THE WITNESS: And it's the one that says, was
- 19 the master plan calls for four of the additional? I
- 20 probably have a different -- my page numbers may be
- 21 different.
- MR. PATRICK HANIS: It appears so, perhaps
- 23 your counsel would offer you --
- MR. BAILEY: Where are you, Mr. Hanis?
- MR. PATRICK HANIS: I'm on page 11 of Exhibit

24 A. Yes.

1	T81.	
2	BY MR. PAT	RICK HANIS:
3	Q.	The question is:
4		Why did the resort refrain from
5		purchasing all the water service
6		connections it could have purchased
7		under the master plan.
8		Are you with me?
9	Α.	Yeah.
10	Q.	The last sentence, I'll just read the whole
11	answer.	
12		The resort management decided that
13		development of the resort was important,
14		but the outside development on Orcas
15		Island was also important. It was and
16		is in the best interests of the resort
17		to have the island developed by both the
18		resort and by the property owners. The
19		resort management sought to strike a
20		fair balance between these positions.
21		Is that your testimony?
22	Α.	That's correct.
23	Q.	Does that remain your testimony today?

25 Q. So the resort management was attempting to

- 1 strike a fair balance between how many water connections
- 2 people outside the resort could get and how many the
- 3 resort was going to get?
- 4 MR. BAILEY: Objection, asked and answered.
- 5 MR. PATRICK HANIS: He has not answered that
- 6 question.
- JUDGE CAILLE: I don't know if he has
- 8 answered it or not.
- 9 Just would you answer that again.
- 10 THE WITNESS: Sure.
- 11 JUDGE CAILLE: If you have already answered
- 12 it.
- 13 THE WITNESS: Can I ask with another question
- 14 to clarify?
- JUDGE CAILLE: Yes, go ahead, yes. Don't
- 16 answer a question unless you understand it, please.
- 17 THE WITNESS: Right.
- 18 A. I think where you're leading is to how we
- 19 came up with 16 water connections or where we're --
- 20 BY MR. PATRICK HANIS:
- Q. I'm asking you about the resort management's
- 22 decision to strike a fair balance between how many it
- 23 was going to get and how many other customers were going
- 24 to get.
- 25 A. Okay, and you're asking why?

- 1 Q. I'm not asking why. I'm asking if it was
- 2 your testimony that it was the resort management that
- 3 was deciding how to strike a fair balance between the
- 4 positions?
- 5 A. Okay, you're asking who? I'm confused.
- 6 Q. Is that your testimony, that the resort
- 7 management was making that decision?
- I will try and be a little more broad.
- 9 A. Okay.
- 10 Q. Who was the resort management that was
- 11 striking the fair balance?
- 12 A. That would have been -- it could have -- let
- 13 me think. It was asset manager of Olympus Real Estate.
- 14 Q. Okay.
- 15 A. With Oly Rose as well as the partner of
- 16 Olympus Real Estate and probably -- and Sam Shore, the
- 17 general manager at the time.
- 18 Q. And in the meetings to determine how to
- 19 strike a fair balance between the positions as you
- 20 testified, would Ms. Vierthaler have been present?
- 21 A. She may have been, yes.
- 22 Q. How was it you became informed of the change
- 23 in the sale location?
- 24 A. I didn't receive written notice. It was told
- 25 to me.

- 1 Q. Who told you?
- 2 A. I can't remember if it was the general
- 3 manager or Chris, but it was one of the two.
- 4 Q. Do you recall how far in advance of the sale
- 5 you received that information?
- 6 A. Maybe two days.
- 7 Q. You testified that you arrived at the sale
- 8 between 5:30 and 6:30 p.m. on June 14th?
- 9 A. That's correct.
- 10 Q. And you had been attending a meeting of some
- 11 sort at Discovery House?
- 12 A. That's correct.
- Q. Did you go immediately from the Discovery
- 14 House to get in line at the sale?
- 15 A. I believe I may have went up to my office in
- 16 the mansion and then came back down.
- 17 Q. When you arrived back at the Discovery House,
- 18 did you notice the sign that's been referred to as
- 19 Exhibit 55?
- 20 A. Yes.
- Q. Do you need a copy of that sign?
- Do you recall seeing that sign when you
- 23 arrived on Thursday?
- 24 A. Yes.
- Q. Did you read that sign?

- 1 A. Yes.
- 2 Q. Did you read the statement that there was to
- 3 be no queuing or gathering prior to Friday?
- 4 A. Yes.
- 5 Q. Did you remain in line despite that?
- 6 A. Yes.
- 7 Q. You testified on page 6 of your testimony,
- 8 and the question asked, where were you first in line
- 9 that you, Jack Coe, and Fred Munger, quote, in the last
- 10 sentence, seemed to all agree on how things were going
- 11 to operate that night while we waited.
- 12 A. Okay.
- MR. BAILEY: Object to the characterization
- 14 of his testimony, I don't think that's what it says.
- 15 JUDGE CAILLE: Which line are you referring
- 16 to?
- 17 MR. PATRICK HANIS: The last sentence of --
- 18 it would be on lines 11 and 12, the last sentence.
- 19 MR. BAILEY: I can clarify my objection.
- JUDGE CAILLE: Would you, please.
- 21 MR. BAILEY: His question seems to imply that
- 22 there were three people who were agreeing as to how
- 23 things would operate. Those three people would be Jack
- 24 Coe, Mr. March, and Fred Munger. I don't believe that's
- 25 what his testimony states. It looks to me as though his

- 1 testimony states that everyone in line agreed in a
- 2 congenial manner as to how things would operate. And so
- 3 I object to the characterization of his testimony.
- 4 JUDGE CAILLE: Your objection is sustained,
- 5 and you may ask a different question or rephrase your
- 6 question.
- 7 BY MR. PATRICK HANIS:
- 8 Q. Who was making the decisions in line that
- 9 night?
- 10 A. There was not one person making the decisions
- 11 on the line, in the line. It was a -- it was a --
- 12 basically it was a consensus.
- 13 Q. Okay. As far as you're aware, had all the
- 14 people in line that night before midnight read this
- 15 certificate, Exhibit 55, water certificate notice that
- 16 had been displayed on the door of Discovery House?
- 17 MR. BAILEY: Objection, Your Honor, calls for
- 18 speculation.
- 19 MR. PATRICK HANIS: I have asked him if he is
- 20 aware.
- MR. BAILEY: Asking him to speculate.
- JUDGE CAILLE: You can answer the question.
- 23 It does seem to be speculative to me.
- 24 A. It was --
- JUDGE CAILLE: Wait.

- 1 THE WITNESS: Okay.
- JUDGE CAILLE: I'm not finished.
- 3 MR. PATRICK HANIS: I can rephrase the
- 4 question.
- 5 JUDGE CAILLE: Why don't you do that.
- 6 BY MR. PATRICK HANIS:
- 7 Q. Was there any discussion about the water
- 8 certificate sign posted?
- 9 A. Yes.
- 10 Q. On page 7 of your testimony, lines 3 through
- 11 10, you answer to a question, the question being, what
- 12 was the mood of those around you waiting. You speak
- 13 about a numbering system that had been placed before you
- 14 arrived but that:
- We felt it would be unfair for a person
- 16 to take a number, leave, and then to
- show up on time for the sale without
- having waited in line all night with the
- 19 rest of us.
- 20 Do you recall giving that testimony?
- 21 A. Yes, I do.
- Q. You characterized it as unfair; would you
- 23 still characterize that as unfair?
- 24 A. Yes.
- 25 Q. Okay. Would you agree with me then that it

- 1 would be unfair if a person was told that they couldn't
- 2 line up the day before the sale while others were
- 3 allowed to line up the day before the sale?
- 4 A. Yes.
- 5 Q. Would you agree with me that it would be
- 6 unfair if a person had arrived at the resort, two people
- 7 had arrived at the resort at the same time, one person
- 8 knowing the location of the sale to be at the Discovery
- 9 House, and the other person knowing that the location
- 10 was still or believing that the location was still at
- 11 the utility office, and those persons had gone there at
- 12 the same time that the person who went and had the
- 13 previous notice straight to the Discovery House would
- 14 have an unfair advantage over the person who went to the
- 15 utility first, getting their place in line?
- MR. BAILEY: Your Honor, I object to the
- 17 hypothetical. It's not based on fact, it's not based on
- 18 reality, and it doesn't correspond to his testimony.
- 19 JUDGE CAILLE: Is this a hypothetical?
- 20 MR. PATRICK HANIS: I'm asking about the
- 21 fairness that he has testified in the sale to be
- 22 determined.
- 23 MR. PORS: I will also object on the basis
- 24 that it goes beyond the scope of his testimony.
- JUDGE CAILLE: If this is --

- 1 MR. PATRICK HANIS: I will withdraw the
- 2 question.
- JUDGE CAILLE: Okay.
- 4 BY MR. PATRICK HANIS:
- 5 Q. Are you familiar with what the status is with
- 6 all the water certificates that the resort received June
- 7 12th and June 15th?
- 8 A. I'm familiar with the status of them.
- 9 Q. And what they're being used for?
- 10 A. Yes.
- 11 Q. What are they being used for?
- 12 A. They're being held for future development of
- 13 the resort.
- 14 Q. Are any of those water certificates being
- 15 sold with other land owned by the resort or Oly Rose?
- 16 A. Not at this time.
- 17 JUDGE CAILLE: Excuse me, could you back up
- 18 two questions.
- 19 (Record read as requested.)
- 20 MR. PORS: I'm going to object to that
- 21 question as being beyond the scope of the direct
- 22 testimony, and I think counsel is trying to take this
- 23 beyond, you know, the scope of this witness's testimony.
- 24 JUDGE CAILLE: Well, my concern -- I'm going
- 25 to have a question for this witness to clear up what my

- 1 concern is, and hopefully I will gain understanding from
- 2 what -- from the mention of June 12th, so I'm going to
- 3 overrule your objection.
- 4 MR. PORS: Okay.
- 5 JUDGE CAILLE: Because I want to know for
- 6 myself and for the record.
- 7 BY MR. PATRICK HANIS:
- 8 Q. Are you aware if Rosario received connections
- 9 on June 12th?
- 10 A. Yes.
- 11 Q. Explain how the resort received those
- 12 connections.
- 13 A. Those were part of the priority list based on
- 14 the, what is it, Gas --
- 15 JUDGE CAILLE: Gaskill.
- 16 A. Well, the same -- the CUP. We had a permit
- 17 for expansion of the hotel.
- 18 Q. I'm close to being done. On page 2 of your
- 19 testimony on line 21, you testify that Rosario received
- 20 -- Rosario Resort received the same treatment that other
- 21 customers received on June 14th and 15th, 2001. Was
- 22 Rosario Resort ever told to leave and come back on
- 23 Friday by Ms. Vierthaler?
- MR. PORS: I will object that there's no
- 25 testimony in this case that anyone was told to leave and

- 1 come back.
- 2 MR. PATRICK HANIS: We have the stipulated
- 3 testimony of Mr. Walt Torbet, who testifies to that very
- 4 fact.
- 5 MR. PORS: He's not a Complainant in this
- 6 case.
- 7 JUDGE CAILLE: The stipulated testimony is
- 8 admitted by stipulation. The facts that are whatever is
- 9 in that testimony doesn't -- it isn't that everything in
- 10 there is true. I recall that was your --
- 11 MR. PATRICK HANIS: And we admit that, but we
- 12 have offered those as being true facts, and so to the
- 13 extent we would seek to rely on them.
- JUDGE CAILLE: Okay, I see what you're
- 15 saying. So you're saying as long as there is that
- 16 testimony in the record and it is -- well, I don't know
- 17 if it's disputed or undisputed at this point.
- 18 MR. PATRICK HANIS: That's I'm sure for your
- 19 decision.
- 20 MR. BAILEY: Well, it is disputed, but beyond
- 21 that, that's pretty far outside the scope of his direct
- 22 testimony, and we have continued to go outside the scope
- 23 of his direct testimony. We would simply object to this
- 24 particular line of questions.
- 25 MR. PATRICK HANIS: I believe his testimony

- 1 is very clear, that he has testified that they received
- 2 the same treatment as other customers received on June
- 3 14th and 15th. I am asking very specific questions
- 4 about the treatment the resort received at the sale.
- 5 JUDGE CAILLE: I'm going to permit him to
- 6 respond to that, because he does talk -- say that -- he
- 7 does mention that about the same treatment. Can you
- 8 tell me how many of these questions you have?
- 9 MR. PATRICK HANIS: I have about four or five
- 10 questions, and I'm done.
- JUDGE CAILLE: All right, go ahead.
- 12 BY MR. PATRICK HANIS:
- 13 Q. Do you recall the question?
- 14 A. No.
- 15 Q. I will rephrase the question.
- 16 Was Rosario Resort ever told by
- 17 Ms. Vierthaler to leave and come back on Friday?
- 18 A. No.
- 19 Q. Were other potential customers allowed, like
- 20 the resort, to decide where the location of the sale was
- 21 going to occur?
- MR. BAILEY: Objection, Your Honor, just I
- 23 don't understand the question.
- Q. Let me rephrase it.
- 25 Were other potential customers, not related

- 1 in any way to the resort or Oly Rose, allowed to assist
- 2 Oly Rose or the resort and Ms. Vierthaler in its
- 3 decision to change the location of the sale?
- 4 MR. PORS: I object to the form of the
- 5 question to the extent that it implies that the resort
- 6 was allowed to assist Ms. Vierthaler in setting up the
- 7 sale.
- JUDGE CAILLE: Can you rephrase your
- 9 question. I agree with counsel.
- 10 BY MR. PATRICK HANIS:
- 11 Q. Were other customers allowed to assist in the
- 12 decision of where to hold the sale like Oly Rose or
- 13 Rosario Resort was allowed to do?
- 14 A. Not that I'm aware of.
- 15 Q. Was the resort told that they could not camp
- 16 out the day before the sale?
- 17 A. No.
- 18 MR. PATRICK HANIS: No further questions.
- 19 JUDGE CAILLE: Redirect?
- 20 MR. BAILEY: I do have a couple of redirect
- 21 questions, Your Honor, but I don't know if Mr. Pors has
- 22 any cross.
- JUDGE CAILLE: Oh, did you have some?
- MR. PORS: No, I don't.
- JUDGE CAILLE: Okay.

- 1 MR. BAILEY: I have a few questions to try
- 2 and clarify some of your answers.
- 3 MR. PORS: I'm sorry, I do have a question I
- 4 just remembered.

- 6 CROSS-EXAMINATION
- 7 BY MR. PORS:
- 8 Q. Mr. March, you testified that you were at the
- 9 Discovery Center attending a conference the afternoon of
- 10 June 14th.
- 11 A. That's correct.
- 12 Q. Did you see Ms. Vierthaler at the same
- 13 conference?
- 14 A. Yes, I did.
- 15 Q. And as far as you know, was she in attendance
- 16 at that conference the entire afternoon of the 14th?
- 17 A. I believe so, yes.
- 18 Q. When did that conference end up; I mean when
- 19 did it end or terminate?
- 20 A. Between 5:00, 5:30.
- MR. PORS: Okay, thank you.
- JUDGE CAILLE: All right, Mr. Bailey.
- MR. BAILEY: Thank you, Your Honor.

24

- 1 REDIRECT EXAMINATION
- 2 BY MR. BAILEY:
- 3 Q. Mr. March, would you please turn to page 4 of
- 4 your written direct testimony. The second question and
- 5 answer, you were asked about a particular word in the
- 6 last sentence of your answer, namely the word
- 7 appropriate. And if you would read that last sentence,
- 8 does your sentence there mean to imply that the rules or
- 9 regulations established were appropriate or whether or
- 10 not the change was appropriate in line with what had
- 11 been decided by resort management?
- 12 A. I believe that the change -- it's referring
- 13 to the change being correct or appropriate.
- 14 Q. You were not making a comment about the rules
- 15 and regulations of the sale itself?
- MR. PATRICK HANIS: Objection, leading.
- 17 A. No, I was not.
- 18 JUDGE CAILLE: Technically he's correct, that
- 19 was leading. Do you want to rephrase your question.
- 20 MR. BAILEY: I think he has answered in such
- 21 a way that I don't need to.
- 22 BY MR. BAILEY:
- Q. Now if you would please turn to page 11 of
- 24 your written direct testimony. I believe again we're
- 25 talking about the second question and answer. Again

- 1 it's the last sentence that states, the resort
- 2 management sought to strike a fair balance between these
- 3 positions. Did you mean to imply that the resort
- 4 controlled how the sale was to take place?
- 5 A. No, I meant to -- what I'm saying there is
- 6 that we -- the management at the resort knew that it
- 7 could -- had the possibility to be able to buy as many
- 8 connections up to I believe 23, 24 connections, and we
- 9 didn't want to scoop up as many as we could. It was --
- 10 we were looking for a balance in order to have, of the
- 11 remaining 38, to try to be fair as to be able to leave
- 12 some of those connections out there to be sold to
- 13 property owners.
- Q. Was the balance that you're talking about
- 15 there, does it have anything to do with how the rules of
- 16 the sale were set up?
- 17 A. No.
- 18 Q. Did you have anything to do with establishing
- 19 how the rules of the sale were set up?
- 20 A. No, I didn't.
- MR. BAILEY: That's all that I have, Your
- Honor.
- MR. PATRICK HANIS: Nothing further.
- JUDGE CAILLE: All right, thank you, you're
- 25 excused, Mr. March.

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the briefing schedule is, and if you should notice
 2
     anything in the exhibit list -- oh, I do have one
 3
     question. Just for purposes of to make the record
 4
     clear, as far as the remainder of Complainants' cross
 5
     exhibits that were identified but not offered, I can
 6
     assume that those are not offered, and I can strike them
     from the exhibit list?
 8
 9
               MR. MICHAEL HANIS: Correct.
                JUDGE CAILLE: Okay, thank you.
10
11
               Thank you everyone.
12
               (Hearing adjourned at 1:25 p.m.)
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All right, thank you everyone. You know what