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Received Records Management Dec 18, 2024

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Kathy Hunter, Acting Executive Director and Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, WA 98503

RE: Docket UT-220749

To Whom It May Concern:

Enclosed, please find the Annual Emergency and Non-Emergency contact information update on behalf of First Communications, LLC in compliance with Washington Administrative Code 480-120-414.

Should you have any questions concerning this submission on behalf of First Communications, LLC, please address said questions directly to me.

Sincerely,

CliftonLarsonAllen LLP

Jason Cantrell
Senior

678-389-4662

jason.cantrell@claconnect.com

1	Company Name	First Communications, LLC
2	Services Provided	Local, Long Distance
3	Emergency plan (Y/N)	Υ
4	Emergency plan filed with the UTC (Y/N)	Υ
5	Company network operations center (Y/N)	Υ
6	Network operation center location	3340 W Market St, Akron, OH 44333

		Name	Title	24- hour (Y/N)	Address	E-mail	Telephone	Cell	Change from 2023 submissio n (Y/N)
7	Regulatory contact	Jason Cantrell	Attorney-in- Fact	N	3575 Piedmont Rd NE, Bldg 15, Ste 1550, Atlanta, GA 30305	atlantareg ulatory@ti cket.claco nnect.com	678-389- 4662		Y
8	Primary emergency contact	Don Smith	Controller	N	3340 W Market St, Akron, OH 44333	dsmith@fi rstcomm.c om	330-835- 2466		N
9	Alternate emergency contact	Madison Wolbert	Paralegal, Legal/Regulat ory	N	3340 W Market St, Akron, OH 44333	mwolbert @firstcom m.com	330-835- 2459		N
10	Network operations center	Customer Care	Customer Care	Y	3340 W Market St, Akron, OH 44333	businessca re@firstco mm.com	800-274- 1015		N
11	24-hour emergency contact	Customer Care	Customer Care	Y	3340 W Market St, Akron, OH 44333	businessca re@firstco mm.com	800-274- 1015		N