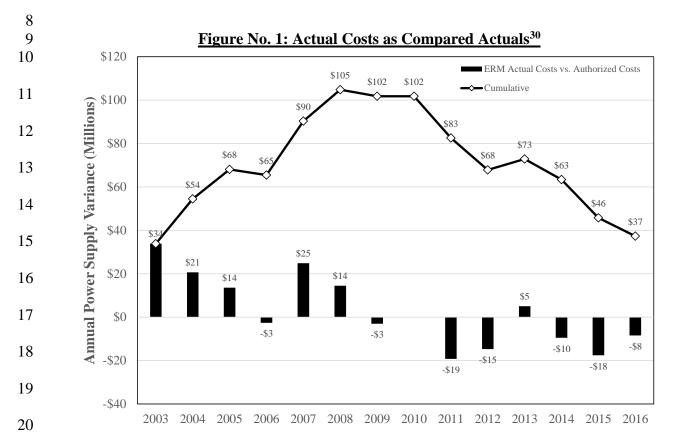
inverse of what was experienced between 2003 and 2007, when actual costs were mostly higher than authorized due to rising natural gas prices.

At one point the cumulative ERM balance reached \$105 million to the Company's detriment; the ERM never has in total been to the Company's favor. Also it is interesting to note that ERM balances, while in the Company's favor in recent years, are less volatile than in the past. In other words, if anything our filings are more accurate relative to what is actually experienced. Data supporting Figure No. is provided in the Company's workpapers.



Q. How AURORAXMP maximize the value of Avista resources to the benefit of customers to capture their overall value?

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³⁰Ibid.