

March 24, 2004

VIA ABC LEGAL MESSENGER

Carole Washburn
Executive Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Pk. Dr. S.W.
PO Box 47250
Olympia, WA 98504-7250

RE: *WUTC v. Verizon Northwest, Inc.*
Docket Nos. UT-040788, UT-040520

Dear Ms. Washburn:

Enclosed for filing is Exhibit 501 the original customer comment letters submitted to Public Counsel, WUTC, and at the public hearings in Everett and Kennewick.

Very truly yours,

Robert W. Cromwell
Assistant Attorney General
Public Counsel
(206) 464-6595

RWC:nm
Enclosures