



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

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P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

December 28, 2022

**NOTICE RESCHEDULING VIRTUAL WORKSHOP
(Now set for March 13, 2023, at 9 a.m.)**

Re: Rulemaking to consider potential long-term changes and improvements to customer notice, credit, and collection rules, including permanent elimination of late fees, disconnection and reconnection fees, and deposits, Docket U-210800

TO ALL INTERESTED PERSONS:

On March 18, 2022, the Washington Utilities and Transportation Commission (Commission) filed with the Code Reviser a Preproposal Statement of Inquiry (CR-101) to consider potential long-term changes and improvements to customer notice, credit, and collection rules, including the permanent elimination of late fees, disconnection and reconnection fees, and deposits. The Commission filed the CR-101 in Docket U-210800.

On August 29, 2022, the Commission convened the first virtual workshop addressing these issues.

On November 2, 2022, the Commission issued a notice setting time for two more workshops to facilitate additional discussions with interested persons on proposed changes to the rules, the first beginning at 1 p.m. on March 14, 2023, and the second beginning at 9 a.m. on March 17, 2023. Due to a scheduling conflict, the Commission must now reschedule the workshop previously scheduled for March 17, 2023, to March 13, 2023, beginning at 9 a.m. The workshop scheduled to begin at 1 p.m. on March 14, 2023, will convene as originally scheduled.

THE COMMISSION GIVES NOTICE that the virtual workshop in this matter previously scheduled for March 17, 2023, is rescheduled to March 13, 2023, beginning at 9 a.m.

Although persons may participate by telephone, participation by computer or mobile application will make it easier to facilitate the workshop, which will include a visual presentation and interactive discussion. To participate via Zoom, [click here to join meeting](#).¹

To participate by phone, call (253) 215-8782, and enter Meeting ID 885 8243 5463# and the Passcode: 822187#.

MEETING PARTICIPATION

If you wish to participate and need an interpreter, one will be provided at no cost to you. If you need an interpreter, please contact the Commission at least one business day prior to each meeting by calling (360) 664-1140 or by sending an email to paige.doyle@utc.wa.gov.

The Commission is committed to providing reasonable accommodations to participants with disabilities. If you need a reasonable accommodation for the meeting, please contact the Commission at least one business day prior to each workshop by calling (360) 664-1132 or by sending an email to human_resources@utc.wa.gov. For TTY service, please call the Washington Relay Service at 1-800-833-6384 or 711.

If you have questions regarding this Docket or the upcoming workshops, you may contact Andrew Roberts at andrew.roberts@utc.wa.gov or (360) 664-1101.

AMANDA MAXWELL
Executive Director and Secretary

¹ <https://utc-wa-gov.zoom.us/j/88582435463?pwd=dINtMmdHRzM0NzgrcDlnakhVZWlwUT09>.