

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

In re Application of

DOLLY, INC.

**For a Permit to Operate as a Motor Carrier
of Household Goods and a Permit to
Operate as a Motor Freight Common
Carrier**

Docket No: TV-180605

**CROSS EXAMINATION EXHIBIT
TO TESTIMONY OF**

Susie Paul

**STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

*Email string between staff and WMC and
January 13, 2016 Residential Household Goods Moving Topics Agenda*

December 13, 2018

Barnett, Donna L. (BEL)

From: Banks, Megan (UTC)
Sent: Monday, January 11, 2016 2:40 PM
To: Wallace, Sharon (UTC)
Cc: Paul, Susie (UTC)
Subject: RE: Another App Based HHG Move Coordinator
Attachments: 2016-01-13 HHG Moving Topics Agenda - draft.doc

Hi Sharon,

Here is a draft agenda. I will work on it more tomorrow, but I have a few questions that I wanted to run by you. For this first draft, I wanted to include all of Jim's questions, but I am not sure if all of them are required. I included my questions as comments.

I also included Jim's questions/comments as a separate discussion sheet, but let me know if you would prefer it to be included directly into the agenda itself.

Finally, I will plan to print out extra copies of Tariff 15-C for the meeting, should I print out anything else?

Thanks!
Megan

Megan Banks, Compliance Investigator
Consumer Protection and Communications
Washington Utilities and Transportation Commission
(360) 664-1129
mbanks@utc.wa.gov

From: Wallace, Sharon (UTC)
Sent: Monday, January 11, 2016 1:07 PM
To: Banks, Megan (UTC) <mbanks@utc.wa.gov>
Cc: Paul, Susie (UTC) <spaul@utc.wa.gov>
Subject: RE: Another App Based HHG Move Coordinator

Good! Will you please take Jim's questions and try to draft an agenda for me? I would really appreciate the help. I have a doctor appointment this afternoon but I can look at it at home later. Thank you!

From: Banks, Megan (UTC)
Sent: Monday, January 11, 2016 1:03 PM
To: Wallace, Sharon (UTC) <swallace@utc.wa.gov>
Cc: Paul, Susie (UTC) <spaul@utc.wa.gov>
Subject: RE: Another App Based HHG Move Coordinator

Mike Howell (Dolly) is coming and will be presenting a high level 10 minute spiel about his company ☺

Megan Banks, Compliance Investigator
Consumer Protection and Communications
Washington Utilities and Transportation Commission

(360) 664-1129
mbanks@utc.wa.gov

From: Wallace, Sharon (UTC)
Sent: Monday, January 11, 2016 12:49 PM
To: Banks, Megan (UTC) <mbanks@utc.wa.gov>
Cc: Paul, Susie (UTC) <spaul@utc.wa.gov>
Subject: RE: Another App Based HHG Move Coordinator

Thank you!

From: Banks, Megan (UTC)
Sent: Monday, January 11, 2016 10:57 AM
To: Wallace, Sharon (UTC) <swallace@utc.wa.gov>
Cc: Paul, Susie (UTC) <spaul@utc.wa.gov>
Subject: RE: Another App Based HHG Move Coordinator

Hi Sharon,

I have made the calls. I left a voicemail for Wagon and have forwarded the invitation. I was also unable to connect with Mark Naubert (Urbins Attic), Nathanael Nienaber (Ghostruck), or Mike Howell (Dolly), but I left them each a voicemail requesting a call-back and asking them each to do a 10 minute presentation on Wednesday.

I also wanted to let you know that I talked to Ben Dehghan at CrateAway and they are in the process of shutting down their business, so he likely will not be attending on Wednesday. They are deciding for sure and will call if they change their mind about attending.

Thank you,
Megan

Megan Banks, Compliance Investigator
Consumer Protection and Communications
Washington Utilities and Transportation Commission
(360) 664-1129
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From: Wallace, Sharon (UTC)
Sent: Monday, January 11, 2016 9:56 AM
To: Banks, Megan (UTC) <mbanks@utc.wa.gov>
Cc: Paul, Susie (UTC) <spaul@utc.wa.gov>
Subject: FW: Another App Based HHG Move Coordinator

Hi Megan: This morning, will you please call each of the service providers who are attending Wednesday's meeting and ask them to please provide a 10 minute overview of their business model? Thank you. You'll find who to call in the invite list. Also, please let me and Susie know when that is done. Thank you! Sharon

From: Jim Tutton [<mailto:jim@watrucking.org>]
Sent: Monday, January 11, 2016 8:52 AM

To: Banks, Megan (UTC) <mbanks@utc.wa.gov>; Wallace, Sharon (UTC) <swallace@utc.wa.gov>

Subject: Another App Based HHG Move Coordinator

Good Morning Ladies –

Here is another HHG Move Coordinator. I can't call this one a broker at the moment because they claim they are not collecting money from the move customer.

But in the end, the Commission needs to know what intrastate HHG carriers they are using and are they following the regulated rules. Therefore an excellent candidate to be regulated.

Maybe you can invite them to Wednesday's meeting.

Jim Tutton, Exec. Dir.
WMC

Tel: (253) 838-1650
Toll Free: (800) 732-9019
Direct Line: (253) 218-3897
Cell: (206) 499-9216
Twitter: Follow [@wmcexec](https://twitter.com/wmcexec)
[WEBSITE](#) / [FACEBOOK](#)

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Have you checked out the WMC web site at www.wmcmovers.com ?

Here's a new one. Usually small jobs.

Sent from my Verizon Wireless 4G LTE DROID

----- Original Message -----

Subject: New job in Northgate, WA

From: Smith <quotes@gosmith.com>

Smith <<http://www.gosmith.com/img/logo.png>>

Are you interested in this job?

We are moving to Seattle on Feb 1st and are looking for help unloading our 12' moving truck into our new...

You have the first priority to respond.

View Job Detail <<http://gosmith.com/job/s/695099/2692593?email=screek%40crownmoving.com>>

Sincerely,
Mary DoMoe
Support Manager

Customer Success Manager <<http://www.gosmith.com/images/admin/5.jpg>>
www.gosmith.com

Facebook for Smith <<https://www.facebook.com/MySmithHome>> Pinterest for Smith
<http://www.pinterest.com/smith_home/> Instagram for Smith <http://instagram.com/smith_home/> Medium
for Smith <https://medium.com/@smith_home> Twitter for Smith <<https://twitter.com/MySmithHome>>
Unsubscribe! don't send me any new jobs <<http://www.gosmith.com/unsubscribe.html?id=2692593>>
<<https://u1664451.ct.sendgrid.net/wf/open?upn=6ypkhrxJ7fq4-2FtqSiKHjnjXWCY3qtCi3I7-2Bss3UGQwvdRf7ONTkDCSTsMDGSzjObn2IHwxjrGNF-2B-2Fp4GXyDDR5Mh-2BGn4M-2F0ypUEXiJpsNDjtM5k1T3xYE6HDayS9oK-2BtoXIGSsmVTv0n4ux5-2FnwhTPY-2BTrCOhyBMWl3b8VeISDsncwsG2h-2BffHncJG4YPjQe8FT0nuc9LqVBxxdWkCUup5x7V4bGIHTHEHEflQOJ7K4-3D>>



Residential Household Goods Moving Topics

Wednesday, Jan. 13, 2016
1:30 p.m. – Richard Hemstad Building
Room 139

AGENDA

Topic	Lead or Presenter(s)	Notes
Welcome <ul style="list-style-type: none">▪ Introductions▪ Overview of current HHG regulatory work	Sharon Wallace (UTC)	
Brief Description of Current Businesses	Charlie Naubert (Urbin Attic) Terry Drayton (Livable) Mike Howell (Dolly) Nathanael Nienaber (Ghostruck) Mike Hanson (Wagon)	
Discussion of Regulation <ul style="list-style-type: none">▪ Commission jurisdiction▪ Options for tailored regulation▪ Discussion, Q&A, open mic	Sharon Wallace and Everyone	
Next Steps	Sharon Wallace (UTC)	