



# Avista Advisory Group Meeting

September 15-16, 2015

# Avista DSM Advisory Group Roles and Responsibilities

WAC 480-109-110

- How we can work together
  - Avista DSM Advisory Group Vision

“Members actively participate and advise the Company on issues related to its goals to achieve all cost-effective energy conservation in the most prudent, and beneficial manner”



# Measures of Success

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- Advisory Group and Avista should have a common purpose and vision.
- The group is advisory in nature and seeks consensus where possible.
- The group is customer focused while being forthright in representing their individual groups' interests. The group has trust in the process.
- Work Collaboratively to resolve issues to reduce any unanswered questions prior to submission of a filing.
- The Company has the responsibility to implement cost-effective programs in a self-directed manner.
- Members of the Advisory Group have confidence that ratepayer funds are being used to achieve all cost-effective energy conservation in the most prudent and beneficial manner.



# Meeting Approach

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- Agenda's will be relevant to current program goals.
- All meetings will start and end on time to be respectful.
- Actively participate and provide constructive feedback.
- Be mentally present and practice active listening
- Clarify, Clarify, Clarify – participants are encouraged to ask questions during the meeting until the issue is clearly understood. Use the parking lot as needed.

