

Qwest Corporation
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Mark S. Reynolds
Senior Director – Regulatory
Policy and Law

December 26, 2006

Carole Washburn, Secretary
Washington Utilities and
Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

Attention: Kristen Russell, Bob Williamson
Re: Docket Nos. UT-921192, UT-950200, UT-991358

Dear Ms. Washburn:

Enclosed are the November 2006 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Service Order Interval Missed Commitments Column Notes and Report,
- 2) Installation Appointments Met Report,
- 3) Repair Appointments Met Report,
- 4) Repair Exclusion Report,
- 5) Trouble Report,
- 6) Out of Service Report – 48 hours/Cleared Greater than 72 hours,
- 7) Trunk Blocking Reports,
- 8) Dial Tone Summary Report
- 9) Customer Service Guarantee Report

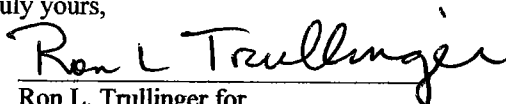
The Service Order Interval Missed Commitment Report enclosed includes all orders completed in November 2006. Information is provided for each exchange and includes orders for primary service, orders held beyond five business days and orders not completed within 90 days. The order count used for this report includes primary and additional line orders. This report includes large business orders and excludes orders where the customer requested a due date greater than five business days, orders where Qwest was ready to install service but the customer was not ready, all orders for company official services and orders for service that were for five or more lines 5 Day Greater than 10% and 90 Day Greater than 1% column.

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports submitted on yellow paper be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By



Ron L. Trullinger for
Mark Reynolds

Enclosures

cc: Lisa Anderl



Spirit of Service™

RECEIVED
RECORDS MANAGEMENT
06 DEC 28 AM 11:35
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Completed Order Detail, (Report 1)

Column #

1] EXCHANGE: Exchange/wire center name.

2] WC: Wire center number.

3]. AREA CODE: NPA for the exchange or wire center.

4] SOT=NTC; (IF>00): Total of all completed New, Transfer and Changed service orders for month reported; residence, small business, large business.

5] SOT=NTC; (IF>00): Total of all completed New, Transfer and Changed service orders for month reported; residence, small business.

6] COMPANY MISSED: Number of service orders in column 4 that the installation appointment was missed due to company reasons.

7] SUBSCRIBER MISSED: Number of service orders in column 4 that the installation appointment was missed due to subscriber reasons.

8] COMBINED MISSED: Number of service orders in columns 6 and 7 that the installation appointment was missed due to company and subscriber reasons.

9] COMMITMENTS SUBSCRIBER MISSED: Percentage of installation appointments met by the company but missed due to customer reasons (column 4 less column 7 divided by column 4).

10] COMMITMENTS MET COMPANY MISSED: Percentage of installation appointments met by the company (column 4 less column 6 divided by column 4).

11] COMMITMENTS MET COMBINED MISSED: Percentage of installations met by the company excluding appointments missed because of company or customer reasons (column 4 less column 8 divided by column 4).

Missed Commitment Information (Report 2)

12] SOT=NTC (R, SB, LB): Total completed New, Transfer and Change service orders with at least one inward line, residence, small business, large business.

13] SOT=NTC (R, SB): Total completed New, Transfer and Change service orders with at least one inward line, residence and small business.

14] TOTAL NOT COMPLETED WITHIN 5 DAYS: The number of orders in column 12 that were not completed due to company reasons within 5 business days. The amounts in this column are the counts by wire center of all orders that were held at some time during the month, some of these orders were completed within 5 business days and some counts may include orders held for customer reasons.

15] PERCENT NOT MET IN 5 DAYS GREATER THAN 10%: Percentage of orders that were not completed within 5 business days (column 14 divided by column 12).

16] TOTAL NUMBER OF ORDERS WITH DUE DATES GREATER THAN 5 BUSINESS DAYS because the customer requested.

17] TOTAL NUMBER OF ORDERS WITH A DUE DATE GREATER THAN 5 BUSINESS DAYS because of customer reasons, with 5 lines or less, appointment missed for company reasons.

18] PERCENTAGE MET: Sum of orders with due dates greater than 5 business days for customer reasons (column 16) less orders with due dates greater than 5 business days for customer reasons (column 17) divided by the total number of orders with due dates greater than 5 business days because of customer reasons (divided by column 16).

19] PERCENTAGE MISSED: Total number of orders not completed in 5 days (column 14) plus the total number of orders with due dates greater than 5 Days, for customer reasons, missed for company reasons (column 17) divided by the number by the current month's total inward line orders (column 12).

20] TOTAL NOT COMPLETED IN 90 DAYS: The number of open held orders that are more than 90 days old at the end of the month.

21] PERCENT NOT MET IN 90 DAYS: Percentage of orders that were not completed within 90 calendar days (column 21 divided by column 20).

WASHINGTON SERVICE ORDER INTERVAL MISSED COMMITMENTS SUMMARY
NOVEMBER 2006

MONTH	TOTAL SOT=NTC	COMPANY MISSED	SUBSCRIBER MISSES	COMMITMENTS MET CO MSSD	11/06 SOT=NTC INWARD R,SB,LB	TOTAL NOT COMPLETED WITHIN 5 BUSINESS DAYS	5 DAY (Greater than 10%)	TOTAL NOT COMPLETED WITHIN 90 DAYS	90 DAY (Greater than 1%)
JANUARY	158,569	955	2,039	99.40%	29,330	670	2.28%	5	0.02%
FEBRUARY	136,222	730	1,907	99.46%	27,685	447	1.61%	5	0.02%
MARCH	153,199	561	2,060	99.63%	31,900	408	1.28%	4	0.01%
APRIL	128,405	454	1,716	99.64%	27,632	307	1.11%	3	0.01%
MAY	144,051	501	1,818	99.65%	31,163	324	1.04%	3	0.01%
JUNE	149,066	603	2,141	99.60%	32,924	398	1.21%	1	0.00%
JULY	138,055	548	2,025	99.60%	28,733	346	1.20%	2	0.01%
AUGUST	145,909	597	2,131	99.58%	32,476	353	1.09%	2	0.01%
SEPTEMBER	131,955	462	1,854	99.65%	29,285	313	1.07%	2	0.01%
OCTOBER	133,846	548	1,860	99.59%	30,031	324	1.08%	2	0.01%
NOVEMBER	132,293	130,681	1,773	98.23%	27,939	384	1.37%	4	0.01%
DECEMBER									
YTD	1,551,570	136,640	21,324	91.19%	329,098	4,274	1.30%	33	0.01%
NOTES:									
1) The "Orders, Appointments and Held Orders / Percent Orders Not Met in 5 Business Days" results in the number of total orders handled during the month and the disposition of such.									

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 1, Completed Orders)
 November 2006

1	2	3	4	5	6	7	8	9	10	11
EXCHANGES	WC	AREA CODE	11/06 TOTAL ORDERS SOT= NTC R,SB,LB	11/06 TOTAL ORDERS SOT=NTC R,SB	Company Misses R,SB,LB	Subscriber Misses R,SB,LB	Combined Misses R,SB,LB	COMMITTS MET Subscriber Missed R,SB,LB	COMMITTS MET Company Missed R,SB,LB	COMMITTS MET (Combined Missed) R,SB,LB
ABERDEEN-HOQUIAM	532	360	1193	1187	5	10	15	99.16%	99.58%	98.74%
AUBURN	833	253	2710	2690	9	35	44	98.70%	99.66%	98.38%
BAINBRIDGE ISLAND	842	206	803	797	6	23	29	97.11%	99.23%	96.39%
BATTLEGROUND	687	360	986	984	15	7	22	99.28%	98.47%	97.77%
BELFAIR	275	360	616	611	1	12	13	98.05%	99.83%	97.89%
BELLEVUE			3111	3072	9	70	79	97.75%	99.71%	97.46%
GLENCOURT	453	425	990	976	5	29	34	97.06%	99.48%	96.57%
SHERWOOD	641	425	2121	2096	4	41	45	98.06%	99.81%	97.88%
BELLINGHAM			2711	2693	8	45	53	98.34%	99.70%	98.05%
LUMMI	758	360	192	192	0	3	3	98.44%	100.00%	98.44%
REGENT	671	360	2519	2501	8	42	50	98.33%	99.68%	98.02%
BLACK DIAMOND	886	360	252	250	9	2	11	99.18%	96.40%	95.63%
BREMERTON			2586	2465	39	40	79	98.45%	98.49%	96.95%
CROSBY	373	360	301	301	25	3	28	98.91%	91.61%	90.70%
BREM ESSEX	830	360	2231	2111	14	36	50	98.38%	99.36%	97.76%
SUNNYSLOPE	674	360	54	53	0	1	1	98.15%	100.00%	98.15%
BUCKLEY	829	360	277	275	2	3	3	99.64%	99.28%	98.92%
CASTLE ROCK	274	360	411	411	6	4	10	99.01%	98.53%	97.57%
CENTRALIA	736	360	884	882	3	7	10	99.21%	99.66%	98.87%
CHEHALIS			711	709	5	8	13	98.87%	99.30%	98.17%
CHEHALIS	748	360	529	527	2	7	9	98.67%	99.62%	98.30%
NAPAVINE	262	360	182	182	3	1	4	99.44%	98.34%	97.80%
CLE-ELUM	674	509	236	236	0	5	5	97.88%	100.00%	97.88%
COLFAX	397	509	134	134	1	2	3	98.50%	99.24%	97.76%
COLVILLE	684	509	471	469	1	11	12	97.66%	99.78%	97.45%
COPALIS										
(OCEAN SHORES)	289	360	302	301	4	6	10	97.99%	98.65%	96.69%
COULEE DAM	633	509	149	149	1	1	2	99.32%	99.32%	98.66%
CRYSTAL MTN.	663	360	44	43	0	0	0	100.00%	100.00%	100.00%
DAYTON	382	509	127	126	2	0	2	100.00%	98.43%	98.43%
DEER PARK	276	509	540	536	3	14	17	97.39%	99.43%	96.85%
DES MOINES			3293	3278	4	35	39	98.94%	99.88%	98.82%
DES MOINES	824	206	1202	1199	3	14	17	98.83%	99.75%	98.59%
FEDERAL WAY	839	253	2091	2079	1	21	22	99.00%	99.95%	98.95%
EASTON	656	509	31	31	0	0	0	100.00%	100.00%	100.00%
ELK	292	509	216	216	0	6	6	97.22%	100.00%	97.22%
ENUMCLAW	825	360	626	626	3	8	11	98.72%	99.52%	98.25%
EPHRATA	754	509	230	230	0	6	6	97.39%	100.00%	97.39%
GRAHAM	847	253	1883	1880	12	21	33	98.88%	99.36%	98.25%
GREEN BLUFF	238	509	182	181	1	6	7	96.69%	99.43%	96.15%
HOODSPORT	877	360	170	169	1	3	4	98.22%	99.40%	97.65%
ISSAGUAH	392	425	1183	1173	6	28	34	97.62%	99.48%	97.13%
KENT			4326	4310	8	45	53	98.96%	99.82%	98.77%
MERIDIAN	253	360	1491	1488	2	16	18	98.93%	99.86%	98.79%
OBRIEN	251	206	259	250	2	8	10	96.89%	99.20%	96.14%
ULRICH	852	253	2576	2572	4	21	25	99.18%	99.84%	99.03%
LIBERTY LAKE	255	509	95	94	0	2	2	97.89%	100.00%	97.89%
LONGVIEW-KELSO	423	360	2995	2979	19	31	50	98.96%	99.36%	98.33%

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 1, Completed Orders)
 November 2006

1	2	3	4	5	6	7	8	9	10	11
EXCHANGES	WC	AREA	11/06 TOTAL	11/06 TOTAL	Company	Subscriber	Combined	COMMENTS MET	COMMENTS MET	COMMENTS MET
	CODE	CODE	ORDERS SOT=	ORDERS	Misses	Misses	Misses	Subscriber	Company Missed	(Combined
			NTC R,SB,LB	SOT=NTC R,SB	R,SB,LB	R,SB,LB	R,SB,LB	Missed R,SB,LB	R,SB,LB	Missed) R,SB,LB
LOON LAKE	233	509	106	106	0	2	2	98.11%	100.00%	98.11%
MAPLE VALLEY	432	425	842	834	2	12	14	98.57%	99.76%	98.34%
MOSES LAKE			1288	1285	11	11	22	99.15%	99.15%	98.29%
MOSES LAKE (AFB)	762	509	295	295	2	1	3	99.66%	99.32%	98.98%
MOSES LAKE	765	509	994	990	9	10	19	98.98%	99.09%	98.09%
NEWMAN LAKE	226	509	140	140	0	2	2	98.57%	100.00%	98.57%
NORTHPORT	732	509	79	79	0	2	2	97.47%	100.00%	97.47%
OLYMPIA			6040	5514	24	66	90	98.91%	99.60%	98.51%
EVERGREEN	866	360	367	364	2	3	5	99.18%	99.45%	98.64%
LACEY	456	360	2755	2705	13	29	42	98.94%	99.52%	98.48%
WHITEHALL	352	360	2918	2445	9	34	43	98.83%	99.69%	98.53%
OMAK-OKANOGAN	826	509	558	558	5	5	10	99.10%	99.10%	98.21%
OROVILLE	476	509	146	145	0	1	1	99.32%	100.00%	99.32%
OTHELLO	488	509	425	421	4	3	7	99.29%	99.05%	98.35%
PASCO	545	509	2032	2024	2	25	27	98.77%	99.90%	98.67%
PATEROS	923	509	42	42	0	1	1	97.62%	100.00%	97.62%
POMEROY	843	509	91	91	1	1	2	98.89%	98.89%	97.80%
PT. ANGELES			1298	1297	3	20	23	98.46%	99.77%	98.23%
JOYCE	928	360	104	104	2	4	6	96.08%	98.00%	94.23%
PT. ANGELES	452	360	1194	1193	1	16	17	98.66%	99.92%	98.58%
PT. LUDLOW	437	360	201	201	2	4	6	97.99%	98.98%	97.01%
PT. ORCHARD			1871	1866	5	15	20	99.20%	99.73%	98.93%
COLBY	871	360	721	719	1	5	6	99.31%	99.86%	99.17%
PT. ORCHARD	876	360	1150	1147	4	10	14	99.13%	99.65%	98.78%
PT. TOWNSEND	385	360	888	855	24	15	39	98.20%	97.15%	95.45%
PUYALLAP	841	253	2827	2811	8	20	28	99.29%	99.71%	99.01%
RENTON	226	425	4219	4205	9	39	48	99.07%	99.78%	98.86%
RIDGEFIELD	887	360	269	268	6	3	9	98.86%	97.74%	96.65%
ROCHESTER	273	360	447	444	4	3	7	99.32%	99.10%	98.43%
ROY	842	253	217	217	1	2	3	99.07%	99.53%	98.62%
SEATTLE			23493	23125	71	371	442	98.42%	99.70%	98.12%
ATWATER	281	206	1486	1476	7	31	38	97.90%	99.52%	97.44%
CAMPUS	543	206	765	757	4	13	17	98.29%	99.47%	97.78%
CHERRY	241	206	3727	3701	13	48	61	98.71%	99.65%	98.36%
DUWAMISH	762	206	1419	1416	3	15	18	98.94%	99.79%	98.73%
EAST	322	206	3104	3095	8	46	54	98.51%	99.74%	98.26%
ELLIOT	441	206	543	537	0	10	10	98.16%	100.00%	98.16%
EMERSON	361	206	2659	2645	6	27	33	98.98%	99.77%	98.76%
LAKEVIEW	522	206	1725	1716	6	34	40	98.02%	99.65%	97.68%
MAIN	223	206	1685	1439	7	33	40	98.03%	99.58%	97.63%
MERCER ISLAND (Adams)	232	206	475	467	0	5	5	98.95%	100.00%	98.95%
PARKWAY	721	206	2421	2415	5	47	52	98.05%	99.79%	97.85%
SUNSET	782	206	1794	1782	2	32	34	98.21%	99.89%	98.10%
WEST	932	206	1690	1679	10	30	40	98.21%	99.40%	97.63%
SEQUIM	683	360	1000	999	10	25	35	97.47%	98.97%	96.50%
SHELTON	426	360	1387	1386	2	25	27	98.19%	99.85%	98.05%
SILVERDALE	692	360	1262	1250	2	24	26	98.10%	99.84%	97.94%
SPOKANE			12360	12268	37	159	196	98.71%	99.70%	98.41%

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 1, Completed Orders)
 November 2006

1	2	3	4	5	6	7	8	9	10	11
EXCHANGES	WC	AREA CODE	11/06 TOTAL ORDERS SOT= NTC R,SB,LB	11/06 TOTAL ORDERS SOT=NTC R,SB	Company Misses R,SB,LB	Subscriber Misses R,SB,LB	Combined Misses R,SB,LB	COMMITTS MET Subscriber Missed R,SB,LB	COMMITTS MET Company Missed R,SB,LB	COMMITTS MET (Combined Missed) R,SB,LB
CHESTNUT	244	509	329	326	2	4	6	98.78%	99.38%	98.16%
FAIRFAX	325	509	1885	1865	3	12	15	99.36%	99.84%	99.20%
HUDSON	482	509	1908	1902	2	20	22	98.95%	99.89%	98.85%
KEYSTONE	534	509	1270	1266	3	13	16	98.97%	99.76%	98.74%
MORAN	441	509	NUMBERS ADDED TO RIVERSIDE							
RIVERSIDE	455	509	2184	2132	5	44	49	97.99%	99.77%	97.76%
WALNUT	922	509	3245	3231	13	37	50	98.86%	99.59%	98.46%
WHITWORTH	466	509	1539	1536	9	29	38	98.10%	99.40%	97.53%
SPRINGDALE	258	509	173	173	2	6	8	96.49%	98.80%	95.38%
SUMNER (BonneyLake)	863	253	1592	1585	13	23	36	98.54%	99.17%	97.74%
TACOMA			16551	16423	59	198	257	98.80%	99.64%	98.45%
FORT LEWIS	964	253	637	615	2	9	11	98.58%	99.68%	98.27%
GREENFIELD	472	253	2819	2800	7	29	36	98.97%	99.75%	98.72%
JUNIPER	582	253	2653	2642	5	33	38	98.75%	99.81%	98.57%
LENNOX	531	253	3297	3292	11	27	38	99.18%	99.66%	98.85%
LOGAN	564	253	1232	1224	4	16	20	98.70%	99.67%	98.38%
MARKET (Fawcett)	272	253	1781	1743	8	36	44	97.97%	99.54%	97.53%
SKYLINE	752	253	1003	998	2	14	16	98.60%	99.80%	98.40%
WAVERLY-2	922	253	607	599	8	12	20	98.00%	98.66%	96.71%
WAVERLY-7	927	253	2522	2510	12	22	34	99.12%	99.52%	98.65%
TOUCHET	394	509	NUMBERS ADDED TO WALLA WALLA							
VANCOUVER			8879	8824	39	118	157	98.67%	99.56%	98.23%
ORCHARDS	253	360	4508	4481	28	55	83	98.77%	99.37%	98.16%
OXFORD	693	360	2773	2755	8	34	42	98.77%	99.71%	98.49%
SALMON CREEK (VANCVR NO)	573	360	1598	1588	3	29	32	98.18%	99.81%	98.00%
WAITSBURG	337	509	35	35	0	1	1	97.14%	100.00%	97.14%
WALLA WALLA	522	509	1380	1359	8	14	22	98.98%	99.41%	98.41%
WARDEN	349	509	132	132	0	0	0	100.00%	100.00%	100.00%
WINLOCK	785	360	223	223	2	3	5	98.64%	99.09%	97.76%
YAKIMA			4813	4791	21	53	74	98.90%	99.56%	98.46%
CHESTNUT	244	509	3531	3511	14	39	53	98.89%	99.60%	98.50%
WEST	965	509	1282	1280	7	14	21	98.90%	99.45%	98.36%
Washington Customers Served by Exchanges in Neighboring States										
Clarkston	751	509	531	528	4	7	11	98.67%	99.24%	97.93%
WC TOTAL			132293	130681	564	1773	2337	98.66%	99.57%	98.23%

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 2, Missed Commitments)
 November 2006

1	2	3	12	13	14	15	16	17	18	19	20	21
EXCHANGES	WC	AREA CODE	11/06 SOT=NTC INWARD R,S,B,LB	11/06 SOT=NTC INWARD R,S,B	NOT COMPL W/ 5 DAYS	5 DAYS (Greater than 10%)	SUM OF ORDERS W/DD > 5 days; Customer Reasons	SUM OF ORDERS W/DD > 5 DAYS; CR; 5 Lines or Less Missed Appt. Company Reasons	% MET	% Missed	NOT COMPL W/ 90 DAYS	90 DAYS (GRTR THAN 1%)
ABERDEEN-HOQUIAM	532	360	222	221	6	2.70%	26	0	100.00%	0.00%	0	0.00%
AUBURN	833	253	569	563	6	1.05%	91	1	98.90%	1.10%	0	0.00%
BAINBRIDGE ISLAND	842	206	168	167	5	2.98%	37	2	94.59%	5.41%	0	0.00%
BATTLEGROUND	687	360	144	144	4	2.78%	28	0	100.00%	0.00%	0	0.00%
BEFAIR	275	360	100	95	0	0.00%	12	0	100.00%	0.00%	0	0.00%
BELLEVUE			642	634	6	0.93%	108	1	99.07%	0.93%	0	0.00%
GLENCOURT	453	425	232	228	4	1.72%	39	0	100.00%	0.00%	0	0.00%
SHERWOOD	641	425	410	406	2	0.49%	69	1	98.55%	1.45%	0	0.00%
BELLINGHAM			666	661	6	0.90%	96	2	97.92%	2.08%	0	0.00%
LUMMI	758	360	34	34	0	0.00%	3	0	100.00%	0.00%	0	0.00%
REGENT	671	360	632	627	6	0.95%	93	2	97.85%	2.15%	0	0.00%
BLACK DIAMOND	886	360	33	33	2	6.06%	6	1	83.33%	16.67%	0	0.00%
BREMERTON			597	557	14	2.35%	73	3	95.89%	4.11%	0	0.00%
CROSBY	373	360	35	35	2	5.71%	3	0	100.00%	0.00%	0	0.00%
BREM ESSEX	830	360	553	514	12	2.17%	70	3	95.71%	4.29%	0	0.00%
SUNNYSLOPE	674	360	9	8	0	0.00%	0	0	0.00%	0.00%	0	0.00%
BUCKLEY	829	360	39	39	2	5.13%	3	0	100.00%	0.00%	0	0.00%
CASTLE ROCK	274	360	66	66	6	9.09%	12	3	75.00%	25.00%	0	0.00%
CENTRALIA	736	360	204	203	2	0.98%	22	0	100.00%	0.00%	0	0.00%
CHEHALIS			152	151	4	2.63%	24	0	100.00%	0.00%	0	0.00%
CHEHALIS	748	360	110	109	1	0.91%	21	0	100.00%	0.00%	0	0.00%
NAPAVINE	262	360	42	42	3	7.14%	1	0	100.00%	0.00%	0	0.00%
CLE-ELUM	674	509	54	54	0	0.00%	4	0	100.00%	0.00%	0	0.00%
COLFAX	397	509	29	29	1	3.45%	3	0	100.00%	0.00%	0	0.00%
COLVILLE	684	509	118	118	1	0.85%	13	0	100.00%	0.00%	0	0.00%
COPALIS												
(OCEAN SHORES)	289	360	85	84	5	5.88%	10	0	100.00%	0.00%	0	0.00%
COULEE DAM	633	509	31	31	1	3.23%	5	0	100.00%	0.00%	0	0.00%
CRYSTAL MTN.	663	360	8	8	0	0.00%	0	0	0.00%	0.00%	0	0.00%
DAYTON	382	509	24	24	1	4.17%	2	0	100.00%	0.00%	0	0.00%
DEER PARK	276	509	88	86	3	3.41%	17	0	100.00%	0.00%	0	0.00%
DES MOINES			675	670	2	0.30%	73	0	100.00%	0.00%	0	0.00%
DES MOINES	824	206	265	265	2	0.75%	35	0	100.00%	0.00%	0	0.00%
FEDERAL WAY	839	253	410	405	0	0.00%	38	0	100.00%	0.00%	0	0.00%
EASTON	656	509	7	7	0	0.00%	0	0	0.00%	0.00%	0	0.00%
ELK	292	509	38	38	0	0.00%	5	0	100.00%	0.00%	0	0.00%
ENUMCLAW	825	360	109	108	3	2.75%	16	1	93.75%	6.25%	0	0.00%
EPHRATA	754	509	75	75	0	0.00%	10	0	100.00%	0.00%	0	0.00%
GRAHAM	847	253	295	293	7	2.37%	44	1	97.73%	2.27%	0	0.00%
GREEN BLUFF	238	509	30	29	1	3.33%	5	0	100.00%	0.00%	0	0.00%
HOODSPORT	877	360	27	26	1	3.70%	5	0	100.00%	0.00%	0	0.00%
ISSAQUAH	392	425	280	277	6	2.14%	63	2	96.83%	3.17%	0	0.00%
KENT			930	924	7	0.75%	128	1	99.22%	0.78%	1	0.11%
MERIDIAN	253	360	260	258	1	0.38%	43	0	100.00%	0.00%	0	0.00%
OBRIEN	251	206	79	76	2	2.53%	12	1	91.67%	8.33%	0	0.00%
ULRICH	852	253	591	590	4	0.68%	73	0	100.00%	0.00%	1	0.15%

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 2. Missed Commitments)
 November 2006

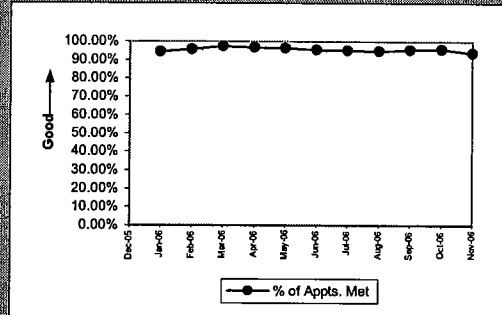
1	2	3	12	13	14	15	16	17	18	19	20	21
EXCHANGES	WC	AREA	11/06	11/06	NOT COMPL	5 DAYS	SUM OF	SUM OF ORDERS WIDD >5	% MET	% Missed	NOT	90 DAYS
	CODE	CODE	SOT=NTC	SOT=NTC	W/1 5 DAYS	(Greater	ORDERS WIDD	DAYS; CR; 5 Lines or Less			COMPL	(GRTR
			R,SB,LB	INWARD R,SB		than 10%)	> 5 days;	Missed Appt. Company			W/1 90	THAN
							Customer	Reasons			DAYS	1%)
							Reasons	Reasons				
LIBERTY LAKE	255	509	11	11	0	0.00%	1	0	100.00%	0.00%	0	0.00%
LONGVIEW-KELSO	423	360	635	631	10	1.57%	61	3	95.08%	4.92%	0	0.00%
LOON LAKE	233	509	16	16	0	0.00%	3	0	100.00%	0.00%	0	0.00%
MAPLE VALLEY	432	425	165	165	1	0.61%	36	1	97.22%	2.78%	0	0.00%
MOSES LAKE			333	331	9	2.70%	28	0	100.00%	0.00%	0	0.00%
MOSES LAKE(AFB)	762	509	74	74	1	1.35%	4	0	100.00%	0.00%	0	0.00%
MOSES LAKE	765	509	259	257	8	3.09%	24	0	100.00%	0.00%	0	0.00%
NEWMAN LAKE	226	509	16	16	0	0.00%	2	0	100.00%	0.00%	0	0.00%
NORTHPORT	732	509	10	10	0	0.00%	0	0	0.00%	0.00%	0	0.00%
OLYMPIA			1219	1198	22	1.80%	217	7	96.77%	3.23%	0	0.00%
EVERGREEN	866	360	85	84	2	2.35%	14	1	92.86%	7.14%	0	0.00%
LACEY	456	360	589	583	13	2.21%	100	4	96.00%	4.00%	0	0.00%
WHITEHALL	352	360	545	531	7	1.28%	103	2	98.06%	1.94%	0	0.00%
OMAK-OKANOGAN	826	509	143	143	3	2.10%	9	0	100.00%	0.00%	0	0.00%
OROVILLE	476	509	35	34	0	0.00%	2	0	100.00%	0.00%	0	0.00%
OTHELLO	488	509	104	103	4	3.85%	2	0	100.00%	0.00%	0	0.00%
PASCO	545	509	445	444	1	0.22%	35	0	100.00%	0.00%	0	0.00%
PATEROS	923	509	15	15	0	0.00%	1	0	100.00%	0.00%	0	0.00%
POMEROY	843	509	25	25	1	4.00%	3	0	100.00%	0.00%	0	0.00%
PT. ANGELES			260	259	1	0.38%	39	0	100.00%	0.00%	0	0.00%
JOYCE	928	360	14	14	0	0.00%	2	0	100.00%	0.00%	0	0.00%
PT. ANGELES	452	360	246	245	1	0.41%	37	0	100.00%	0.00%	0	0.00%
PT. LUDLOW	437	360	35	35	1	2.86%	12	0	100.00%	0.00%	0	0.00%
PT. ORCHARD			304	302	4	1.32%	33	0	100.00%	0.00%	0	0.00%
COLBY	871	360	108	108	1	0.93%	13	0	100.00%	0.00%	0	0.00%
PT. ORCHARD	876	360	196	194	3	1.53%	20	0	100.00%	0.00%	0	0.00%
PT. TOWNSEND	385	360	160	158	3	1.88%	16	0	100.00%	0.00%	0	0.00%
PUYALLAP	841	253	566	559	7	1.24%	72	0	100.00%	0.00%	0	0.00%
RENTON	226	425	851	847	7	0.82%	122	1	99.18%	0.82%	0	0.00%
RIDGEFIELD	887	360	49	49	2	4.08%	10	0	100.00%	0.00%	0	0.00%
ROCHESTER	273	360	81	80	4	4.94%	13	1	92.31%	7.69%	0	0.00%
ROY	842	253	39	39	1	2.56%	6	0	100.00%	0.00%	0	0.00%
SEATTLE			5172	5083	63	1.22%	756	10	98.68%	1.32%	0	0.00%
ATWATER	281	206	320	315	5	1.56%	54	0	100.00%	0.00%	0	0.00%
CAMPUS	543	206	196	194	4	2.04%	25	1	96.00%	4.00%	0	0.00%
CHERRY	241	206	825	818	11	1.33%	107	1	99.07%	0.93%	0	0.00%
DUWAMISH	762	206	305	304	4	1.31%	35	1	97.14%	2.86%	0	0.00%
EAST	322	206	717	715	11	1.53%	96	1	98.96%	1.04%	0	0.00%
ELLIOT	441	206	150	149	0	0.00%	27	0	100.00%	0.00%	0	0.00%
EMERSON	361	206	518	516	6	1.16%	73	2	97.26%	2.74%	0	0.00%
LAKEVIEW	522	206	350	348	4	1.14%	62	2	96.77%	3.23%	0	0.00%
MAIN	223	206	495	444	4	0.81%	64	0	100.00%	0.00%	0	0.00%
MERCER ISLAND												
(Adams)	232	206	87	83	0	0.00%	13	0	100.00%	0.00%	0	0.00%
PARKWAY	721	206	474	472	3	0.63%	73	0	100.00%	0.00%	0	0.00%
SUNSET	782	206	378	373	3	0.79%	55	0	100.00%	0.00%	0	0.00%

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 2, Missed Commitments)
 November 2006

1	2	3	12	13	14	15	16	17	18	19	20	21
EXCHANGES	WC	AREA CODE	11/06 SOT=NTC INWARD R,SB,LB	11/06 SOT=NTC INWARD R,SB	NOT COMPL W/I 5 DAYS	5 DAYS (Greater than 10%)	SUM OF ORDERS W/DD > 5 days; Customer Reasons	SUM OF ORDERS W/DD > 5 DAYS; CR; 5 Lines or Less Missed Appt. Company Reasons	% MET	% Missed	NOT COMPL W/I 90 DAYS	90 DAYS (GRTR THAN 1%)
WEST	932	206	357	352	8	2.24%	72	2	97.22%	2.78%	0	0.00%
SEQUIM	683	360	202	201	8	3.96%	39	4	89.74%	10.26%	0	0.00%
SHELTON	426	360	266	266	1	0.38%	39	1	97.44%	2.56%	0	0.00%
SILVERDALE	692	360	213	212	1	0.47%	26	0	100.00%	0.00%	0	0.00%
SPOKANE			2714	2697	23	0.85%	328	5	98.48%	1.52%	0	0.00%
CHESTNUT	244	509	67	66	2	2.99%	6	0	100.00%	0.00%	0	0.00%
FAIRFAX	325	509	355	353	1	0.28%	38	1	97.37%	2.63%	0	0.00%
HUDSON	482	509	449	448	2	0.45%	37	0	100.00%	0.00%	0	0.00%
KEYSTONE	534	509	303	302	2	0.66%	38	1	97.37%	2.63%	0	0.00%
MORAN	441	509										
RIVERSIDE	455	509	514	509	2	0.39%	73	1	98.63%	1.37%	0	0.00%
WALNUT	922	509	700	695	9	1.29%	90	1	98.89%	1.11%	0	0.00%
WHITWORTH	466	509	326	324	5	1.53%	46	1	97.83%	2.17%	0	0.00%
SPRINGDALE	258	509	33	33	2	6.06%	2	0	100.00%	0.00%	0	0.00%
SUMNER (BonneyLake)	863	253	295	295	11	3.73%	54	1	98.15%	1.85%	0	0.00%
TACOMA			3706	3660	45	1.21%	545	16	97.06%	2.94%	3	0.03%
FORT LEWIS	964	253	165	155	3	1.82%	31	0	100.00%	0.00%	0	0.00%
GREENFIELD	472	253	645	641	6	0.93%	90	3	96.67%	3.33%	0	0.00%
JUNIPER	582	253	626	622	1	0.16%	83	0	100.00%	0.00%	0	0.00%
LENNOX	531	253	645	643	9	1.40%	85	3	96.47%	3.53%	2	0.31%
LOGAN	564	253	287	285	3	1.05%	52	2	96.15%	3.85%	0	0.00%
MARKET (Fawcett)	272	253	479	467	6	1.25%	64	0	100.00%	0.00%	0	0.00%
SKYLINE	752	253	201	197	2	1.00%	37	0	100.00%	0.00%	0	0.00%
WAVERLY-2	922	253	142	138	6	4.23%	27	1	96.30%	3.70%	0	0.00%
WAVERLY-7	927	253	516	512	9	1.74%	76	7	90.79%	9.21%	1	0.16%
TOUCHET	394	509										
VANCOUVER			1729	1706	27	1.56%	256	4	98.44%	1.56%	0	0.00%
ORCHARDS	253	360	815	805	17	2.09%	133	3	97.74%	2.26%	0	0.00%
OXFORD	693	360	612	604	7	1.14%	78	1	98.72%	1.28%	0	0.00%
SALMON CREEK (VANCOVR NO)	573	360	302	297	3	0.99%	45	0	100.00%	0.00%	0	0.00%
WAITSBURG	337	509	8	8	0	0.00%	1	0	100.00%	0.00%	0	0.00%
WALLA WALLA	522	509	326	323	6	1.84%	44	2	95.45%	4.55%	0	0.00%
WARDEN	349	509	28	28	0	0.00%	1	0	100.00%	0.00%	0	0.00%
WINLOCK	785	360	30	30	1	3.33%	8	0	100.00%	0.00%	0	0.00%
YAKIMA			1068	1062	10	0.94%	85	0	100.00%	0.00%	0	0.00%
CHESTNUT	244	509	844	839	7	0.83%	63	0	100.00%	0.00%	0	0.00%
WEST	965	509	224	223	3	1.34%	22	0	100.00%	0.00%	0	0.00%
Washington Customers Served by Exchanges in Neighboring States												
Clarkston	751	509	127	124	3	2.36%	13	0	100.00%	0.00%	0	0.00%
WC TOTAL			27,939	27,613	384	1.37%	3661	74	98.08%	1.92%	4	0.01%

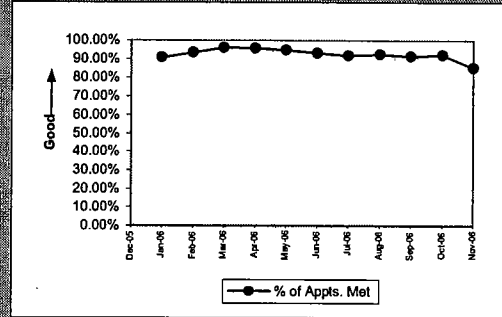
Installation Appointments Met

Installation Appointments Met			
Date	# of Appts. Met	# of Appls.	% of Appls. Met
Dec-05			
Jan-06	4209	4454	94.50%
Feb-06	15730	16406	95.88%
Mar-06	18918	19434	97.34%
Apr-06	15859	16372	96.87%
May-06	17081	17719	96.40%
Jun-06	16676	17456	95.53%
Jul-06	15379	16159	95.17%
Aug-06	17815	18775	94.89%
Sep-06	16692	17479	95.50%
Oct-06	16791	17533	95.77%
Nov-06	12085	12862	93.96%



Repair Appointments Met

Repair Appointments Met			
Date	# of Appts. Met	# of Appts.	% of Appts. Met
Dec-05			
Jan-06		1615	1779
Feb-06	5823		6239
Mar-06	5346		5557
Apr-06	4948		5164
May-06	5349		5651
Jun-06	5523		5933
Jul-06	5255		5725
Aug-06	5071		5474
Sep-06	5171		5652
Oct-06	5513		5979
Nov-06	6571		7707
			85.26%



WASHINGTON REPAIR EXCLUSIONS
NOVEMBER 2006

Measurement Period 2006	Force Majeure Exclusions	Physically Obstructed Exclusions
January	501	193
February	110	85
March	25	48
April	32	46
May	54	37
June	46	39
July	79	50
August	84	38
September	54	45
October	53	54
November	535	142
December		
YTD Total	1,573	777

WASHINGTON TROUBLE REPORT RATE - NOVEMBER 2006

WIRECENTER	STANDARD EXCEEDED COUNT	LINES	REPORTS	RATE NOV-06	RATE OCT-06	RATE SEP-06	RATE AUG-06	RATE JUL-06	RATE JUN-06	RATE MAY-06	RATE APR-06	RATE MAR-06	RATE FEB-06	RATE JAN-06	RATE DEC-06
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUIAM	0	14783	336	2.27	0.75	0.62	0.69	0.65	0.66	0.79	0.90	1.30	2.19	1.80	1.22
AUBURN	0	30486	350	1.15	1.10	0.72	1.06	0.78	0.93	0.89	0.69	0.75	0.88	1.31	1.15
BAINBRIDGE ISLAND	0	13167	214	1.63	0.88	0.74	0.88	1.46	1.07	0.88	0.90	1.06	1.10	1.55	1.10
BATTLEGROUND	0	11183	174	1.56	1.12	1.42	1.25	1.21	1.16	1.21	1.16	1.36	1.69	2.21	1.37
BELFAIR	0	7912	126	1.59	1.69	1.30	1.62	1.60	1.94	1.62	1.41	1.02	1.58	4.27	1.77
BELLEVUE	0	61723	533	0.86	0.67	0.63	0.63	0.82	0.72	0.61	0.60	0.64	0.66	0.82	0.73
BELLEVUE GLENCOURT	0	24329	160	0.66	0.54	0.50	0.62	0.51	0.65	0.57	0.41	0.46	0.52	0.79	0.65
BELLEVUE-SHERWOOD	0	37394	373	1.00	0.76	0.71	0.64	0.89	0.76	0.64	0.72	0.75	0.78	0.84	0.78
BELLINGHAM	0	39455	360	0.91	0.58	0.54	0.68	0.57	0.63	0.55	0.44	0.46	0.66	0.57	0.74
BELLINGHAM LUMMI	0	1468	20	1.36	1.57	0.82	1.44	1.10	0.88	1.15	0.60	0.60	0.60	2.20	0.93
BELLINGHAM REGENT	0	37987	340	0.90	0.54	0.53	0.65	0.55	0.62	0.53	0.44	0.45	0.66	0.51	0.73
BLACK DIAMOND	0	3298	43	1.30	1.33	1.47	1.54	1.04	1.09	0.99	0.99	1.33	1.35	1.90	1.66
BREMERTON	0	37496	366	0.98	0.60	0.53	0.59	0.54	0.59	0.75	0.60	0.63	0.86	0.88	0.83
BREMERTON CROSBY	0	3377	65	1.92	1.06	0.99	1.68	1.33	1.01	1.43	1.17	1.06	2.31	1.42	1.57
BREMERTON ESSEX	0	33344	290	0.87	0.54	0.48	0.47	0.44	0.53	0.68	0.53	0.58	0.69	0.81	0.76
BREMERTON SUNNYSLOPE	0	775	11	1.42	1.15	0.63	1.01	1.11	1.23	0.85	1.07	0.96	1.81	1.46	0.86
BUCKLEY	0	2879	81	2.72	1.51	1.98	1.62	1.67	1.46	1.31	1.24	1.17	1.03	1.37	1.55
CASTLE ROCK	0	4946	185	3.74	1.64	1.77	1.65	1.87	1.89	1.96	1.74	1.82	1.95	2.89	2.36
CENTRALIA	0	9468	188	1.99	0.90	1.01	1.17	0.98	1.12	1.20	0.82	0.98	0.92	1.66	1.25
CHEHALIS	0	10330	181	1.75	1.06	0.83	0.81	1.25	1.25	0.92	0.88	0.92	1.07	1.77	1.39
CHEHALIS	0	7653	139	1.82	1.07	0.90	0.79	1.05	0.93	0.77	0.92	0.96	1.07	1.87	1.25
CHEHALIS NAPAVINE	0	2677	42	1.57	1.04	0.64	0.88	1.84	2.19	1.36	0.75	0.79	1.08	1.45	1.79
CLE-ELUM	0	3386	65	1.92	1.30	1.53	1.15	1.14	0.56	0.83	0.53	0.53	0.83	1.19	1.04
COLFAX	0	2445	28	1.15	1.27	1.11	1.27	1.23	1.56	1.31	1.10	1.22	0.69	3.11	1.70
COLVILLE	0	7167	73	1.02	0.98	1.22	1.48	1.14	1.02	1.49	1.28	0.94	1.17	1.69	1.23
COPALIS(OCEAN SHORES)	0	4075	90	2.21	1.20	1.07	1.29	1.22	0.97	1.21	0.70	1.26	3.30	2.19	1.86
COULLEE DAM	0	2232	18	0.81	1.52	0.90	1.20	1.15	1.20	1.28	0.62	0.62	0.92	1.80	2.32
CRYSTAL MTN.	0	678	21	3.10	0.89	1.32	2.20	1.17	1.17	2.19	0.59	1.30	2.02	1.59	1.02
DAYTON	0	1843	16	0.87	1.13	1.30	1.24	1.12	1.65	2.22	1.85	1.28	1.06	1.28	1.16
DEER PARK	0	6512	102	1.57	1.17	2.06	1.57	1.63	1.73	2.15	1.23	0.92	0.82	1.43	0.98
DES MOINES	0	31297	369	1.18	0.79	0.70	0.73	0.86	0.82	1.24	0.71	0.91	0.79	1.19	0.86
DES MOINES	0	12245	135	1.10	0.87	0.57	0.80	0.75	0.84	0.92	0.70	0.75	0.77	1.14	0.99
DES MOINES FEDERAL WAY	0	19052	234	1.23	0.74	0.79	0.69	0.93	0.80	1.44	0.72	1.02	0.81	1.22	0.78
EASTON	0	718	5	0.70	0.28	0.41	1.09	1.22	1.23	1.23	1.64	0.41	0.89	0.83	1.36
ELK	0	2877	39	1.36	1.12	1.04	0.73	1.32	1.35	1.66	1.03	0.65	0.82	2.09	0.79
ENUNCLAW	0	8723	206	2.36	1.25	1.79	1.05	1.06	1.55	1.51	1.06	1.12	1.30	1.35	1.55
EPHRATA	0	3459	29	0.84	0.81	0.87	0.72	0.95	1.13	1.52	0.63	0.86	1.51	4.99	0.85
GRAHAM	0	17935	271	1.51	1.03	0.85	0.91	0.91	1.28	1.08	0.93	1.16	1.01	1.46	1.44

WASHINGTON TROUBLE REPORT RATE - NOVEMBER 2006

WIRECENTER	STANDARD EXCEEDED COUNT	LINES	REPORTS	RATE NOV-06	RATE OCT-06	RATE SEP-06	RATE AUG-06	RATE JUL-06	RATE JUN-06	RATE MAY-06	RATE APR-06	RATE MAR-06	RATE FEB-06	RATE JAN-06	RATE DEC-06
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
GREEN BLUFF	0	2867	35	1.18	1.32	0.81	2.35	1.34	1.51	1.70	0.97	0.70	0.93	1.89	0.86
HOODSPORT	0	2506	26	1.04	0.68	0.71	0.71	2.40	1.18	1.50	0.87	0.87	1.65	1.37	1.48
ISSAQUAH	0	23907	221	0.92	0.75	0.61	0.69	0.66	0.73	0.99	0.63	0.54	0.69	1.00	0.77
KENT	0	55430	645	1.16	0.78	0.79	0.74	0.86	0.94	0.77	0.79	0.97	1.01	1.61	0.86
	0	20180	316	1.57	1.00	1.14	1.10	1.23	1.37	1.11	1.35	1.78	1.70	2.95	1.16
KENT MERIDIAN				0.25	0.23	0.24	0.37	0.25	0.35	0.26	0.19	0.40	0.25	0.32	0.30
KENT O BRIEN	0	9744	24	1.20	0.81	0.71	0.61	0.81	0.83	0.70	0.56	0.54	0.75	1.03	0.83
KENT ULRICH	0	25506	305	1.01	1.07	1.13	0.92	0.40	2.62	0.91	0.33	0.52	0.45	1.15	0.51
LIBERTY LAKE	0	1487	15	2.54	1.39	1.27	1.29	1.21	1.39	1.32	1.21	1.57	1.82	2.20	1.60
LONGVIEW-KELSO	0	31149	790	0.85	0.85	1.10	1.75	1.35	1.01	1.23	1.17	0.63	0.77	1.61	0.91
LOON LAKE	0	1405	12	1.08	0.72	0.65	0.72	0.97	0.81	0.74	0.90	0.74	2.46	1.26	0.89
MAPLE VALLEY	0	12249	132	1.36	1.60	1.48	1.55	1.44	1.96	1.51	1.38	1.30	1.16	3.70	1.74
MOSES LAKE	0	14043	191	1.40	1.02	1.07	1.02	1.50	1.38	1.08	1.28	0.81	0.47	2.82	0.93
	0	2353	33	1.35	1.72	1.56	1.65	1.43	2.08	1.60	1.40	1.40	1.29	3.88	1.90
MOSES LAKE AFB	0	11690	158	1.12	0.68	0.38	1.13	1.68	1.41	0.53	0.61	1.30	1.48	1.99	0.64
MOSES LAKE ALDER	0	2314	26	1.75	1.75	1.37	1.47	1.01	1.48	2.05	1.70	0.76	1.43	1.99	3.23
NEWMAN LAKE	0	1086	19	1.59	1.22	0.76	1.46	1.50	1.95	2.10	1.77	1.15	1.28	2.45	1.77
NORTHPORT	0	7443	118	1.39	1.82	3.33	1.13	1.19	1.41	1.31	2.16	1.03	1.13	1.78	1.30
OMAK-OKANOGAN	0	1866	26	1.72	1.40	1.39	2.92	3.00	2.67	2.86	1.75	1.79	1.82	4.77	1.98
OROVILLE	0	4467	77	1.17	0.71	0.67	0.87	0.82	0.86	0.74	0.65	0.84	0.83	1.24	1.03
OTHELLO	0	84598	994	1.45	0.77	1.32	1.18	1.45	1.09	1.26	0.66	0.68	0.97	2.00	0.85
OYLMPIA	0	6700	97	1.06	0.67	0.69	0.97	0.80	0.82	0.67	0.66	0.89	0.92	0.99	1.09
OLYMPIA EVERGREEN	0	37507	398	1.24	0.73	0.55	0.72	0.73	0.86	0.71	0.63	0.81	0.73	1.35	0.99
OLYMPIA LACEY	0	40391	499	1.25	1.12	1.04	1.10	1.90	1.40	1.47	1.00	1.42	0.81	1.65	1.41
OLYMPIA WHITEHALL	0	19912	248	1.59	1.35	0.86	0.85	1.57	0.85	0.97	0.73	1.33	1.43	1.79	0.85
PASCO	0	817	13	2.58	2.21	2.80	2.48	1.72	1.64	2.17	1.50	2.24	1.80	2.65	3.71
PATEROS	0	1320	34	1.79	0.83	0.95	0.93	0.77	0.88	0.84	0.68	0.74	0.96	1.42	0.96
POMEROY	0	18343	328	4.30	1.84	1.75	2.15	1.75	1.52	1.27	0.80	1.51	3.03	4.00	1.60
PT. ANGELES	1	1256	54	1.60	0.76	0.89	0.85	0.70	0.84	0.81	0.68	0.68	0.81	1.24	0.91
PT. ANGELES JOYCE	0	17087	274	0.69	0.80	0.83	0.55	1.00	0.76	0.62	0.58	0.82	1.30	1.23	1.09
PT. ANGELES	0	2881	20	1.57	0.71	0.88	0.85	0.88	1.15	1.18	0.70	0.86	1.34	1.78	1.25
PT. LUDLOW	0	22046	346	1.66	0.88	0.81	1.01	0.87	1.24	1.56	0.77	0.93	1.19	1.76	1.06
PT. ORCHARD	0	8417	140	1.51	0.61	0.92	0.74	0.89	1.09	0.95	0.66	0.81	1.44	1.79	1.36
PT. ORCHARD COLBY	0	13629	206	1.49	0.84	0.96	1.00	0.93	1.16	2.13	1.44	0.84	0.93	1.04	1.08
PT. ORCHARD	0	11779	175	1.09	0.66	0.65	0.77	0.79	0.92	0.99	0.76	1.02	1.18	1.40	1.15
PT. TOWNSEND	0	35034	381	1.16	0.62	0.75	0.79	0.77	0.84	0.78	0.57	0.78	0.96	1.11	0.83
PUYALLAP	0	51609	600	2.02	1.49	1.67	1.23	3.05	1.89	1.22	1.96	1.50	2.08	2.80	1.26
RENTON	0	3663	78	1.74	1.21	2.19	0.74	1.07	1.23	1.56	1.11	0.75	1.59	1.91	1.31
RIDGEFIELD	0	5856	102	1.74	1.21	2.19	0.74	1.07	1.23	1.56	1.11	0.75	1.59	1.91	1.31
ROCHESTER	0														

WASHINGTON TROUBLE REPORT RATE - NOVEMBER 2006

WIRECENTER	STANDARD EXCEEDED COUNT	LINES	REPORTS	RATE NOV-06	RATE OCT-06	RATE SEP-06	RATE AUG-06	RATE JUL-06	RATE JUN-06	RATE MAY-06	RATE APR-06	RATE MAR-06	RATE FEB-06	RATE JAN-06	RATE DEC-06
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ROY	0	2696	47	1.74	0.88	1.21	1.06	1.57	1.43	1.23	0.90	1.66	1.22	2.10	1.94
SEATTLE	0	359270	3904	1.09	0.59	0.55	0.55	0.62	0.65	0.63	0.52	0.67	0.71	0.89	0.63
	0	27527	229	0.83	0.44	0.46	0.49	0.50	0.54	0.51	0.45	0.55	0.62	0.68	0.56
	0	12903	70	0.54	0.45	0.50	0.38	0.43	0.48	0.36	0.44	0.47	0.41	0.47	0.39
	0	40348	695	1.72	0.69	0.61	0.74	0.76	0.98	0.84	0.71	0.81	1.03	1.33	0.90
	0	15892	163	1.03	0.58	0.64	0.70	0.68	0.78	0.74	0.57	0.60	0.68	1.06	0.69
	0	38529	465	1.21	0.98	0.72	0.60	0.90	0.84	0.69	0.62	0.73	0.66	0.98	0.78
	0	10084	23	0.23	0.28	0.31	0.16	0.34	0.23	0.23	0.23	0.36	0.24	0.27	0.30
	0	39138	443	1.13	0.54	0.56	0.49	0.62	0.65	0.74	0.55	0.70	0.77	0.92	0.77
	0	33261	441	1.33	0.72	0.67	0.68	0.63	0.68	0.72	0.49	0.90	0.64	1.25	0.65
	0	51917	157	0.30	0.17	0.22	0.33	0.18	0.20	0.18	0.12	0.24	0.17	0.21	0.16
	0	11418	144	1.26	0.90	0.84	0.92	0.99	0.92	0.85	0.91	1.20	1.15	1.30	0.91
	0	22776	415	1.82	0.93	0.87	0.75	0.94	1.12	1.29	0.93	1.06	1.31	1.57	1.08
	0	29215	322	1.10	0.53	0.48	0.45	0.45	0.53	0.47	0.45	0.52	0.99	0.73	0.51
	0	26262	337	1.28	0.58	0.51	0.55	0.60	0.62	0.77	0.59	0.94	0.93	1.06	0.64
	0	14585	188	1.29	0.85	0.87	1.02	1.09	1.09	1.05	0.78	1.03	1.01	1.17	0.85
	0	16268	159	0.98	0.77	0.71	0.81	0.78	1.19	0.72	0.89	1.15	1.35	1.66	1.04
	0	16297	158	0.97	0.49	0.73	0.68	0.59	0.74	0.80	0.52	0.53	0.76	0.85	0.89
	0	162072	1552	0.96	0.95	0.75	1.00	1.27	1.17	0.96	0.67	0.76	0.65	1.36	0.87
	0	3204	33	1.03	0.75	0.93	1.97	1.16	1.58	1.09	0.88	1.44	1.86	1.66	1.32
	0	23455	216	0.92	0.96	0.86	0.81	1.27	1.13	0.93	0.52	0.82	0.78	1.49	0.84
	0	17809	165	0.93	0.79	0.79	0.89	1.19	1.18	1.17	0.70	0.81	0.65	1.32	0.57
	0	16171	166	1.03	0.70	0.61	0.82	0.93	1.12	1.33	0.58	0.80	0.51	1.66	0.97
	0	9972	96	0.96	0.76	0.75	1.04	1.06	1.37	0.73	0.77	0.83	0.64	1.45	0.81
	0	22801	249	1.09	0.98	0.65	0.78	2.28	1.10	0.86	0.61	0.63	0.68	1.60	0.88
	0	44353	444	1.00	1.08	0.66	0.77	1.01	1.06	0.88	0.77	0.67	0.52	1.14	1.01
	0	24307	183	0.75	1.07	0.96	1.80	1.15	1.34	0.94	0.67	0.82	0.67	1.19	0.75
	0	1791	36	2.01	1.46	1.87	3.25	1.71	2.11	1.55	1.03	0.68	1.77	1.89	1.09
	0	20888	339	1.62	0.86	0.90	0.95	0.99	1.00	0.88	0.91	0.77	1.18	1.45	1.32
	0	173936	2488	1.43	0.87	0.76	0.78	0.82	0.77	0.81	0.79	0.81	1.06	1.38	1.10
	0	5730	21	0.37	0.55	0.67	0.37	0.94	0.83	0.56	0.64	0.40	1.05	0.67	0.70
	0	23154	489	2.11	0.95	0.99	1.01	0.87	0.85	1.02	0.88	1.12	1.07	1.47	1.33
	0	24545	297	1.21	0.75	0.84	0.88	0.87	0.82	0.80	0.69	0.82	1.66	1.51	1.12
	0	29230	475	1.63	0.93	1.01	1.15	1.10	0.99	1.39	1.32	0.97	1.59	2.46	1.69
	0	16668	298	1.79	0.87	0.59	0.58	0.69	0.67	0.67	0.59	0.95	0.81	1.36	1.09
	0	19192	193	1.01	0.59	0.41	0.47	0.60	0.50	0.59	0.68	0.61	0.72	0.87	0.53
	0	15900	272	1.71	0.79	0.95	0.65	0.76	0.69	0.64	0.53	0.61	0.80	0.95	0.68
	0	8025	125	1.56	2.52	0.62	0.72	0.87	0.77	0.52	0.96	0.80	0.87	1.49	1.44

WASHINGTON TROUBLE REPORT RATE - NOVEMBER 2006

WIRECENTER	STANDARD EXCEEDED COUNT	LINES	REPORTS	RATE NOV-06	RATE OCT-06	RATE SEP-06	RATE AUG-06	RATE JUL-06	RATE JUN-06	RATE MAY-06	RATE APR-06	RATE MAR-06	RATE FEB-06	RATE JAN-06	RATE DEC-06
STANDARD	0	31492	318	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
TACOMA WAVERLY-7	0	100291	1479	1.01	0.69	0.56	0.61	0.67	0.70	0.54	0.58	0.65	0.71	0.86	0.80
VANCOUVER	0	50827	637	1.25	0.94	1.13	1.42	1.10	1.07	0.98	0.91	0.97	1.02	1.47	1.10
VANCOUVER ORCHARDS	0	28277	545	1.93	0.94	0.90	0.87	1.03	1.19	0.99	0.83	0.92	1.07	1.52	1.25
VANCOUVER OXFORD	0	21087	297	1.41	1.07	0.82	1.06	1.24	1.06	0.92	0.97	0.87	0.88	1.52	1.07
VANCOUVER SALMON CRK(NORTH)	0	688	6	0.87	1.24	1.22	2.47	0.81	2.31	2.82	0.93	1.06	1.57	1.05	0.91
WAITSBURG	0	20131	158	0.78	0.71	0.94	0.88	0.83	0.92	1.06	0.76	0.86	0.88	1.00	0.81
WALLA WALLA (INCL TOUCHET)	0	1331	23	1.73	2.18	1.82	0.91	1.43	1.07	1.13	1.13	1.27	1.80	6.76	3.04
WARDEN	0	2277	44	1.93	1.45	1.10	2.23	2.36	1.44	2.99	1.03	1.11	0.81	1.59	1.94
WINLOCK	0	50141	296	0.59	0.68	0.67	1.01	0.78	0.87	0.86	0.86	0.68	0.65	1.65	0.93
YAKIMA	0	33951	200	0.59	0.67	0.68	0.93	0.81	0.83	0.85	0.93	0.74	0.70	1.74	0.97
YAKIMA CHESTNUT	0	16190	96	0.59	0.69	0.64	1.17	0.71	0.96	0.88	0.70	0.56	0.53	1.48	0.85
YAKIMA WEST	0														
Washington Customers Served by Exchanges in Neighboring States															
CLARKSTON	0	7800	121	1.53	1.05	1.53	1.43	1.06	1.40	2.79	1.36	0.89	0.95	1.95	1.85
TOTALS	0	1711512	21119	1.23	0.81	0.78	0.85	0.90	0.93	0.90	0.74	0.83	0.83	1.33	0.97

WASHINGTON OUT OF SERVICE SUMMARY
NOVEMBER 2006

Measurement Period 2006	Total # of Out Of Service Tickets	Out of Service Cleared 48 Hours	% Out Of Service <= 48 Hours	Out of Service Not Cleared in 48 Hours	# Of Exemptions				
January	18,814	17,613	93.62%	1,201	566				
February	14,010	13,704	97.82%	306	191				
March	11,984	11,904	99.33%	80	102				
April	10,585	10,521	99.40%	64	92				
May	12,903	12,796	99.17%	107	110				
June	12,998	12,911	99.33%	87	112				
July	12,951	12,770	98.60%	181	114				
August	12,125	12,053	99.41%	72	84				
September	10,553	10,479	99.30%	74	95				
October	11,133	11,078	99.51%	55	123				
November	17,492	17,012	97.26%	480	493				
December									
YTD TOTAL	145,548	142,841	98.14%	2,707	2,082				
Baseline(WAC 480-120-439(9)/480-120-440(1)): A company must repair all out-of-service interruptions within 48 hours, excluding Sundays and holidays, unless physically obstructed from doing so or due to interruptions caused by extraordinary or abnormal conditions of operation.									
Measurement Period 2006	All Other Repair Tickets	All Other Repairs Cleared LT <=72 Hours	All Other Repairs Cleared GTR > 72 Hours	% All Other Repairs Cleared <= 72 Hours	Force Majeure All Other Troubles Cleared GTR > 72 Hours	Non Force Majeure All Troubles Cleared GTR > 72 Hours			
January	6,196	5,906	290	95.32%	48	57			
February	4,300	4,238	62	98.56%	1	30			
March	3,930	3,909	21	99.47%	1	28			
April	3,345	3,331	14	99.58%	3	15			
May	4,105	4,089	16	99.61%	1	16			
June	4,319	4,303	16	99.63%	2	21			
July	3,941	3,919	22	99.44%	2	28			
August	3,892	3,872	20	99.49%	0	26			
September	3,611	3,597	14	99.61%	2	14			
October	3,620	3,609	11	99.70%	1	11			
November	4,988	4,948	40	99.20%	2	40			
December									
YTD TOTAL	46,247	45,721	526	98.86%	63	286			
Baseline: (WAC 480-120-439 (9)/480-120-440(2)): All "other" regulated service interruptions must be repaired within seventy-two hours unless the company is unable to make the repair because it is physically obstructed from doing so or because of force majeure, in which case the repair must be made as soon as practicable.									

WASHINGTON TRUNK BLOCKING - NOVEMBER 2006

TRUNK GROUP ID	# Trunks in Group	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	NOV-06 % NOT BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP072414	144			TOLL	TWO_WAY	96.67%	Blocked hour 9 week of 11/6/06 system email sent 12/01
AP081878	24			TOLL	ONE_WAY	97.85%	Carryover blocking hour 20 week of 10/30/06 sa sent 11/06 (see Oct rpt)
AP081884	216			TOLL	TWO_WAY	97.84%	Carryover blocking hour 20 week of 11/6/06 sa issued 11/06 (see Oct rpt)
AP081887	288			TOLL	TWO_WAY	97.36%	Blocked hour 18 week of 11/20/06 sa issued 11/06
							TOLL Percent of Trunk Groups Meeting Standards = 99.5%, Total Number of Trunk Groups = 402, Number of Trunk Groups Out of Compliance for the month = 4
							E911 Percent of Trunk Groups Meeting Standard = 100%, Total Number of Trunk Groups = 134, Number of Trunk Groups Out of Compliance for the month = 0
							LOCAL Percent of Trunk Groups Meeting Standards = 100%, Total Number of Trunk Groups = 354, Number of Trunk Groups Out of Compliance for the month = 0

Dial Tone Summary Report
November 2006

Qwest has meet the standard for the month on November 2006

Washington Customer Service Guarantee Program Credits
November 2006

Missed Appointments/Commitments - Install Residence (New Connect/Reconnect orders)									
Measurement Period	Number of Scheduled Appointments (dispatched orders)	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders)	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to Exclusions		
January, 2006									
February, 2006									
March, 2006									
April, 2006									
May, 2006									
June, 2006									
July, 2006									
August, 2006									
September, 2006									
October, 2006									
November, 2006									
December, 2006									
YTD Total	153470	3699	9918	1240871	908	5326	15244		
Missed Appointments/Commitments - Install Business (New Connect/Reconnect orders)									
Measurement Period	Number of Scheduled Appointments (dispatched orders)	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders)	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to Exclusions		
January, 2006									
February, 2006									
March, 2006									
April, 2006									
May, 2006									
June, 2006									
July, 2006									
August, 2006									
September, 2006									
October, 2006									
November, 2006									
December, 2006									
YTD Total	42558	1654	4758	115371	265	1330	6088		

Washington Customer Service Guarantee Program Credits
November 2006

Missed Appointments/Commitments - Repair Residence		Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.		Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.		Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons.		Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons.		Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	
Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons.	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	YTD Total	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions
January, 2006											
February, 2006											
March, 2006											
April, 2006											
May, 2006											
June, 2006											
July, 2006											
August, 2006											
September, 2006											
October, 2006											
November, 2006											
December, 2006											
YTD Total	133551	10547	549	36085	1655	15	1949				
Missed Appointments/Commitments - Repair Business		Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.		Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.		Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons.		Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons.		Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	
Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons.	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	YTD Total	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions
January, 2006											
February, 2006											
March, 2006											
April, 2006											
May, 2006											
June, 2006											
July, 2006											
August, 2006											
September, 2006											
October, 2006											
November, 2006											
December, 2006											
YTD Total	16893	1941	205	5367	251	8	401				

Washington Customer Service Guarantee Program Credits
November 2006

Missed Appointments/Commitment Credits Paid - Install Residence/Business (New Connect/Reconnect)		Number of RESIDENCE customers receiving credits for company missed appointments/co mmitments-Install		Number of BUSINESS customers receiving credits for company missed appointments/co mmitments-Install		Total amount of missed appointments credits paid		Total amount of missed appointments credits paid.		Month Credit Paid Upon Credit Issued/Bill Date		Month Credit Paid Upon Credit Issued/Bill Date	
Measurement Period	Number of RESIDENCE customers receiving credits for company missed appointments/co mmitments-Install	Total amount of missed appointments credits paid	Month Credit Paid Upon Credit Issued/Bill Date	Number of BUSINESS customers receiving credits for company missed appointments/co mmitments-Install	Total amount of missed appointments credits paid.	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date
January, 2006													
February, 2006													
March, 2006													
April, 2006													
May, 2006													
June, 2006													
July, 2006													
August, 2006													
September, 2006													
October, 2006													
November, 2006													
December, 2006													
YTD Total	4310	\$117,514		2050	\$80,264								
Missed Appointments/Commitment Credits Paid - Repair		Number of RESIDENCE customers receiving credits for company missed appointments/com mitemts-Repair		Number of BUSINESS customers receiving credits for company missed appointments/com mitemts-Repair		Total amount of missed appointments credits paid.		Total amount of missed appointments credits paid.		Month Credit Paid Upon Credit Issued/Bill Date		Month Credit Paid Upon Credit Issued/Bill Date	
Measurement Period	Number of RESIDENCE customers receiving credits for company missed appointments/com mitemts-Repair	Total amount of missed appointments credits paid.	Month Credit Paid Upon Credit Issued/Bill Date	Number of BUSINESS customers receiving credits for company missed appointments/com mitemts-Repair	Total amount of missed appointments credits paid.	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date	Month Credit Paid Upon Credit Issued/Bill Date
January, 2006													
February, 2006													
March, 2006													
April, 2006													
May, 2006													
June, 2006													
July, 2006													
August, 2006													
September, 2006													
October, 2006													
November, 2006													
December, 2006													
YTD Total	12013	\$300,325		1542	\$77,100								

Baseline: WN U-40 2.2.B.1.b. / WN U-40 2.2.B.1.c a \$50 credit will be offered if the company fails to keep a guaranteed appointment or commitment. Effective 10/30/05 the amount of the credit changed from \$50.00 to \$25.00

Washington Customer Service Guarantee Program Credits
November 2006

Delayed Primary Exchange Alternative	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD # of credits paid
Residence # of completed orders for installation of primary service													287713
# of completed orders for primary service installed w/ 5 bus. days													284770
# of credits-First Month's Charge(HO Recur)													57
Amount of credit-First Month's Charge(HO Recur)													\$705
Eff 10/30/05 the Held Order Recurring Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of credits-Installation (HO NonRecur)													1675
Amount of credits-Installation (Ho NonRecur)													\$51,121
# of \$100 Bill Credits													53
Amount of \$100 Bill Credits													\$5,700
Eff 10/30/05 the \$100 Bill Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Voice Mail Recurring Credits													0
Amount of Voice Mail Recurring Credits													\$0
# of Voice Mail Nonrecurring Credits													0
Amount of Voice Mail Nonrecurring Credits													\$0
#Cell Loaners													0
Amount of cell vouchers*													\$84
*Note: Cellular vouchers are paid to Verizon, for Qwest customers located in Washington using Verizon wireless loaner telephones.													
Eff 10/30/05 the Cellular Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Remote Call Fwding-Recurring													18
Amount of Remote Call Fwding-Recurring													\$288
# of Remote Call Fwding-Non-Recurring													0
Amount of Remote Call Fwding-Non-Recurring													\$0
YTD Total Number of Credits Paid	\$13,222	\$6,815	\$4,952	\$4,199	\$4,230	\$3,888	\$4,916	\$4,187	\$3,939	\$3,783	\$3,767	\$0	1803
YTD Total Amount of Credits Paid													\$57,898

Washington Customer Service Guarantee Program Credits
November 2006

Delayed Primary Exchange Alternative	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD # of credits paid
Business # of completed orders for installation of primary service													41385
# of completed orders for primary service installed w/ 5 bus. days													40060
# of credits-First Month's Charge(HO Recurring)													15
Amount of credit-First Month's Charge(HO Recur)													\$772
Eff 10/30/05 the Held Order Recurring Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of credits-Installation (HO NonRecur)													706
Amount of credits-Installation (Ho NonRecur)													\$55,824
# of \$100 Bill Credits													13
Amount of \$100 Bill Credits													\$1,450
Eff 10/30/05 the \$100 Bill Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Voice Mail Recurring Credits													0
Amount of Voice Mail Recurring Credits													\$0
# of Voice Mail Nonrecurring Credits													0
Amount of Voice Mail Nonrecurring Credits													\$0
#Cell Loaners													0
Amount of cell vouchers*													\$87
*Note: Cellular vouchers are paid to Verizon, for Qwest customers located in Washington using Verizon wireless loaner telephones.													
Eff 10/30/05 the Cellular Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Remote Call Fwrding-Recurring													1
Amount of Remote Call Fwrding-Recurring													\$16
# of Remote Call Fwrding-Non-Recurring													0
Amount of Remote Call Fwrding-Non-Recurring													\$0
YTD Total Number of Credits Paid	\$8,729	\$6,730	\$5,526	\$4,621	\$4,157	\$5,103	\$4,657	\$4,801	\$3,361	\$5,232	\$5,232	\$0	735
YTD Total Amount of Credits Paid													\$58,149