



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington August 2017 - August 2017

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

October 13, 2017

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Redacted Per WAC 480-07-160

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.330433	-1.200889
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.10263	-1.062395
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.107197	-1.065171
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.838669	-1.509874
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				43.30%	10	11	90.91%	28.75%	0.442144	-0.731196
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0:00	7:02	1	7:02	0:00					
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0:00	7:02	1	7:02	0:00					
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	2:21	19:02	10	1:54	1:19	1.538199				-0.064841
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	10:34	102826:32	2,670	38:31	33:35	-3.005438				-2.827177
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0.00%	0	1	0.00%	0.00%					
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0.00%	0	1	0.00%	0.00%					
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0.00%	4	19	21.05%	40.77%	-1.400461				-1.85142
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	27.64%	335	3,228	10.38%	30.50%	-0.23181				-1.14093
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A		29	2,185	1.33%	11.44%	-0.717902				-1.436454
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.107197	-1.065171
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	7.39%	1	975	0.10%	3.20%	0.553452				-0.663525
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	2.59%	1	975	0.10%	3.20%	-0.268484				-1.163227
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	11.88%	26	2,226	1.17%	10.74%	0.6062				-0.631456
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A		34	2,480	1.37%	11.63%	-0.117876				-1.071663
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	5.20%	4,157	450,840	0.92%	9.56%	-4.504994				-3.738842
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	47.14%	2	3	66.67%	47.14%	0				-1
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0.00%	6	7	85.71%	34.99%	-0.788811				-1.479563
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	0.00%	3	4	75.00%	43.30%	-0.755929				-1.469572
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	0.00%	1,773	1,895	93.56%	24.54%	-1.166973				-1.709469
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	37.27%	3	77	3.90%	19.35%	-2.126499				-2.29282
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	0.00%	86,255	86,726	99.46%	7.35%	-0.802166				-1.487682
August 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	43.30%	10	11	90.91%	28.75%	1.838872				0.117955
August 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0.00%	12	15	80.00%	40.00%	0.67449				-0.589939
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	6:22	19:02	10	1:54	1:19	2.290368				0.392445
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	1:30	102826:32	2,670	38:31	33:35	-1.343484				-1.81678
August 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0:00									
August 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0:00	55:02	10	5:30	9:58	-0.032218				-1.019587
August 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	9:59	26376:01	789	33:26	33:39	-1.442882				-1.87721
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	0.00%	4	19	21.05%	40.77%	-0.938701				-1.57069
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	0.00%	335	3,228	10.38%	30.50%	-0.481093				-1.292484
August 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0.00%									
August 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	0.00%	1	15	6.67%	24.94%	-0.258775				-1.157324
August 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	0.00%	127	929	13.67%	34.35%	-0.794167				-1.482819
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A		29	2,185	1.33%	11.44%	-0.914525				-1.559992
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A		1	56,365	0.00%	0.42%	-0.079665				-1.048433
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A		1	975	0.10%	3.20%	-0.396818				-1.241248
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	3.59%	1	975	0.10%	3.20%	0.172844				-0.894919
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	9.30%	26	2,226	1.17%	10.74%	-0.586944				-1.356837
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	4.57%	4,157	450,840	0.92%	9.56%	-3.981479				-3.420567
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	0.00%									
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				47.14%	2	3	66.67%	47.14%	0	-1
August 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
August 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
August 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
August 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		6	7	85.71%	34.99%	-0.733799	-1.446118
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%		3	4	75.00%	43.30%	-0.894427	-1.543773
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A			0.00%		1,773	1,895	93.56%	24.54%	-0.692746	-1.42116
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A			40.00%		3	77	3.90%	19.35%	-1.803303	-2.09633
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.237189	-1.144201
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A			0.03%							-2.955738
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGS ex	LIS Trunk	Parity	N/A			0.00%							-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS e	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A			0.00%		7	7	100.00%	0.00%		
August 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A			0.00%		1	1	100.00%	0.00%		
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A			0.00%		11	11	100.00%	0.00%		
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			0.00%		86,255	86,726	99.46%	7.35%	-0.369425	-1.224594
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.151599	-1.092165
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			0.00%		86,255	86,726	99.46%	7.35%	-0.221675	-1.134769
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			0.00%		86,255	86,726	99.46%	7.35%	-0.56741	-1.344961
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			0.00%		86,255	86,726	99.46%	7.35%	-0.127989	-1.077812
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.232331	-1.141247
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A			0.00%							-3
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGS ex	LIS Trunk	Parity	N/A			0.00%							-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS e	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			0.00%		86,255	86,726	99.46%	7.35%	-0.861088	-1.523504

CenturyLink Confidential

REDACTED

CONFIDENTIAL PURSUANT TO WAC 480-07-160

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	10	11	90.91%	28.75%	-0.411377	-1.250099
August 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				47.14%	12	15	80.00%	40.00%	0.947985	-0.423666
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				1:06	7:02	1	7:02		0.00	
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0:35	19:02	10	1:54	1:19	-0.614965	-1.373872
August 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				3:18	55:02	10	5:30	9:58	-0.031002	-1.018848
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	0	1	0.00%	0.00%		
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	19	21.05%	40.77%	-0.694651	-1.422318
August 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	15	6.67%	24.94%	-0.422577	-1.265609
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				6.78%	1	975	0.10%	3.20%	2.805612	0.705691
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				12.84%	26	2,226	1.17%	10.74%	0.524439	-0.681164
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A					34	2,480	1.37%	11.63%	-0.484454	-1.294527
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					4,157	450,840	0.92%	9.56%	-0.096469	-1.058649
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				40.00%	2	3	66.67%	47.14%	-0.387298	-1.235461
August 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
August 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	6	7	85.71%	34.99%	-0.870823	-1.529423
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				34.99%	3	4	75.00%	43.30%	-0.394771	-1.240004
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	3	77	3.90%	19.35%	-1.768825	-2.075369
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.361963	-1.220058
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	14	15	93.33%	24.94%	-0.258775	-1.157324
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	10	11	90.91%	28.75%	1.768825	0.075369
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	25:27	12	2:07	1:14	0.53594	-0.674172
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				3:06	19:02	10	1:54	1:19	2.053749	0.248591
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	19	21.05%	40.77%	-0.503322	-1.305998
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	19	21.05%	40.77%	-0.694651	-1.422318
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				6.35%	29	2,185	1.33%	11.44%	-1.200679	-1.729961
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.164314	-1.099896
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				16.66%	26	2,226	1.17%	10.74%	0.808706	-0.508342
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										-3
August 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.805553	-1.489741
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				0:00	102826:32	2,670	38:31	33:35	-0.473149	-1.287654
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	335	3,228	10.38%	30.50%	-0.340237	-1.206849
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					34	2,489	1.37%	11.61%	-0.235177	-1.142978
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										-3
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.749513	-1.455672
August 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	14	15	93.33%	24.94%	-0.258775	-1.157324
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	10	11	90.91%	28.75%	-0.485504	-1.295166

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00	25:27	12	2:07	1:14	0.530161	-0.677685
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00	7:02	1	7:02	0.00		
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				1:35	19:02	10	1:54	1:19	0.263714	-0.839673
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				6:55	102826:32	2,670	38:31	33:35	-2.968936	-2.804985
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	19	21.05%	40.77%	-0.503322	-1.305998
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00%	0	1	0.00%	0.00%		
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	19	21.05%	40.77%	-0.831209	-1.505339
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				30.00%	335	3,228	10.38%	30.50%	-0.039128	-1.023788
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				10.10%	29	2,185	1.33%	11.44%	-0.249527	-1.151702
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.311295	-1.189254
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				6.62%	1	975	0.10%	3.20%	0.406558	-0.75283
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	975	0.10%	3.20%	-0.792605	-1.48187
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				9.05%	26	2,226	1.17%	10.74%	-0.561635	-1.34145
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				8.01%	4,157	450,840	0.92%	9.56%	-1.134436	-1.689688
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	3	66.67%	47.14%	-0.612372	-1.372296
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	6	7	85.71%	34.99%	-0.381881	-1.232167
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	4	75.00%	43.30%	-0.516398	-1.313948
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,773	1,895	93.56%	24.54%	-0.585785	-1.356132
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	3	77	3.90%	19.35%	-1.439703	-1.875278
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.245068	-1.148991
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.108545	-1.065991
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.073895	-1.044925
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.60912	-1.370318
August 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	307	573	53.58%	49.87%	-0.930022	-1.565413
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.107197	-1.065171
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.128077	-1.077865
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A				0.00%	1	1	100.00%	0.00%		
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	11	11	100.00%	0.00%		
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.121179	-1.073671
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.073895	-1.044925
August 2017	WA		Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/ MSA	Residence	Parity	N/A				0.00%	265	2,419	10.95%	31.23%	-0.350679	-1.213198

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	WA		Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Residence	Parity	N/A				0.00%	105	746	14.08%	34.78%	-0.404459	-1.245894
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A				38.57%	3,424	301,392	1.14%	10.60%	2.476378	0.505531
August 2017	WA		Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/ MSA	Residence	Parity	N/A				0.00%	2,149	2,419	88.84%	31.49%	-0.354384	-1.21545
August 2017	WA		Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A				0.00%	679	746	91.02%	28.59%	-0.313915	-1.190847
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				5.12%	86,255	86,726	99.46%	7.35%	-0.740869	-1.450416
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.107197	-1.065171
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.165231	-1.100453
August 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	307	573	53.58%	49.87%	-0.930022	-1.565413
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.073895	-1.044925
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.058265	-1.035423
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.194158	-1.11804
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.147788	-1.089849
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					29	2,185	1.33%	11.44%	-0.231743	-1.14089
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					1	975	0.10%	3.20%	-0.273915	-1.166529
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5A(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.245068	-1.148991
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.185669	-1.112879
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.354014	-1.215225
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGS r	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A				0.00%	1	1	100.00%	0.00%		
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	11	11	100.00%	0.00%		
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.147788	-1.089849

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.304649	-1.185214
August 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.180583	-1.109787
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.239697	-1.145726
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	975	0.10%	3.20%	-0.032026	-1.01947
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					4,157	450,840	0.92%	9.56%	-1.772907	-2.077851
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS e	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,773	1,895	93.56%	24.54%	-0.52408	-1.318618
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.183679	-1.111669
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.165231	-1.100453
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.552805	-1.336082
August 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	307	573	53.58%	49.87%	1.27446	-0.225183
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.333638	-1.202838
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.07%						-2.946835
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS e	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.672899	-1.409093
August 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	14	15	93.33%	24.94%	-0.422577	-1.256909
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	LIS Trunk	Parity	N/A				0.00%						
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	10	11	90.91%	28.75%	-0.302765	-1.184068
August 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	12	15	80.00%	40.00%	-0.484123	-1.294326
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:28	25:27	12	2:07	1:14	1.453806	-0.116148
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A				0:00						
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	19:02	10	1:54	1:19	0.398855	-0.757513
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				9:24	102826:32	2,670	38:31	33:35	-1.302407	-1.791807

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00	55:02	10	5:30	9.58	-0.416607	-1.253279
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	19	21.05%	40.77%	-0.831209	-1.505339
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A				0.00%						
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	4	19	21.05%	40.77%	-0.503322	-1.305998
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	335	3,228	10.38%	30.50%	-0.760321	-1.462242
August 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	15	6.67%	24.94%	-0.258775	-1.157324
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				10.78%	29	2,185	1.33%	11.44%	-0.199075	-1.121029
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A				1.93%	1	56,365	0.00%	0.42%	4.265916	1.593493
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	975	0.10%	3.20%	-0.726113	-1.441445
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				5.48%	26	2,226	1.17%	10.74%	-1.826531	-2.110452
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				7.29%	4,157	450,840	0.92%	9.56%	-1.242722	-1.755522
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS e	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	3	66.67%	47.14%	-1.095445	-1.665983
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	4	75.00%	43.30%	-1	-1.607957
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,773	1,895	93.56%	24.54%	-0.262247	-1.159435
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	3	77	3.90%	19.35%	-1.768825	-2.075369
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.214392	-1.130341
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.127989	-1.077812
August 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	12	15	80.00%	40.00%	-0.484123	-1.294326
August 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	55:02	10	5:30	9.58	-0.172576	-1.104919
August 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	15	6.67%	24.94%	-0.258775	-1.157324
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	975	0.10%	3.20%	-0.078246	-1.04757
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				19.98%	26	2,226	1.17%	10.74%	0.666125	-0.595024
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.073895	-1.044925
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.104503	-1.063533
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	975	0.10%	3.20%	-0.170042	-1.103378
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,226	1.17%	10.74%	-0.217228	-1.132065
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.204976	-1.124617
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A				0.00%	7	7	100.00%	0.00%		
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	11	11	100.00%	0.00%		
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.181	-1.11004
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.073895	-1.044925
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				11.21%	86,255	86,726	99.46%	7.35%	1.680985	0.021966
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				50.00%	14	15	93.33%	24.94%	0.745644	-0.54668
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				36.08%	10	11	90.91%	28.75%	-0.164211	-1.099833
August 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	12	14	85.71%	34.99%	0.841621	-0.488331
August 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	12	15	80.00%	40.00%	-0.664211	-1.403812
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				2:15	25:27	12	2:07	1:14	2.17009	0.319321
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				1:37	7:02	1	7:02	0:00		
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				2:48	7:02	1	7:02	0:00		
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				2:01	19:02	10	1:54	1:19	1.185044	-0.279544
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				5:13	102826:32	2,670	38:31	33:35	-5.351787	-4.253655
August 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	50:36	9	5:37	10:34	-0.048412	-1.029433
August 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				1:05	55:02	10	5:30	9:58	-0.371883	-1.226089
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	19	21.05%	40.77%	-0.694651	-1.422318
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00%	0	1	0.00%	0.00%		
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				32.22%	0	1	0.00%	0.00%	-1.22064	-1.742097
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				46.15%	4	19	21.05%	40.77%	0.219417	-0.866604
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	335	3,228	10.38%	30.50%	-1.824337	-2.109118
August 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	1	15	6.67%	24.94%	-0.258775	-1.157324
August 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	15	6.67%	24.94%	-0.355036	-1.215846
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				12.10%	29	2,185	1.33%	11.44%	-0.042805	-1.026024
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.204976	-1.124617
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				5.16%	1	975	0.10%	3.20%	1.171681	-0.287668
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				5.24%	1	975	0.10%	3.20%	1.566361	-0.04772
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				11.16%	26	2,226	1.17%	10.74%	0.239717	-0.854263
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				5.38%	4,157	450,840	0.92%	9.56%	-6.525814	-4.967413
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due I	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00						
August 2017	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due I	Unbundled Loop - DS1 Capable	Parity	N/A				0.00	760	1	760.00	0.00		
August 2017	WA		Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
August 2017	WA		Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	0	1	0.00%	0.00%		
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	6	7	85.71%	34.99%	-0.966092	-1.587342
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	1,773	1,895	93.56%	24.54%	-1.137722	-1.691686
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	3	77	3.90%	19.35%	-1.768825	-2.075369
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					34	2,489	1.37%	11.61%	-0.117659	-1.071532
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.151599	-1.092165
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.696772	-1.423607
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.192114	-1.116797
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.11%						-2.478
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.127989	-1.077812
August 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A				0.00%	1,524	3,489	43.68%	49.60%	-1.605386	-1.976005
August 2017	WA		Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	SUB-LOOP UNBUNDLING	Parity	N/A	0:00	94342:50	2,421	38:58	32:58				-0.482372	-1.293261
August 2017	WA		Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	0:00	24392:25	741	32:55	30:37				-0.343334	-1.208732
August 2017	WA		Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/i MSA	SUB-LOOP UNBUNDLING	Parity	N/A	0.00%	0	3	0.00%	0.00%					
August 2017	WA		Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A	0.00%	0	2	0.00%	0.00%					
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	9.58%	34	2,489	1.37%				11.61%	-0.534505	-1.324956
August 2017	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Sub-Loop Unbundling	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%										
August 2017	WA		Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00										
August 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A				0.00%	4	5	80.00%	40.00%	-0.456435	-1.277493
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5B(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.091892	-1.055866
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.085186	-1.051789
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										-3
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.140072	-1.085158
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										-3
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.171304	-1.104145
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS ex	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.073895	-1.044925
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	975	0.10%	3.20%	-0.296687	-1.180373
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,226	1.17%	10.74%	-0.45937	-1.279277
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.361963	-1.220058
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.322068	-1.195803
August 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.292057	-1.177558
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.107197	-1.065171
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	975	0.10%	3.20%	-0.333656	-1.202849
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					4,157	450,840	0.92%	9.56%	-2.227942	-2.354493
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					29	2,185	1.33%	11.44%	-0.38369	-1.233267
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.058265	-1.035423
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	975	0.10%	3.20%	-0.198619	-1.120752
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,226	1.17%	10.74%	-0.242814	-1.14762
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5B(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.221675	-1.134769
August 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					29	2,185	1.33%	11.44%	-0.680703	-1.413838
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.183859	-1.111778
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.02%						-2.969302
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.104641	-1.063617
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	975	0.10%	3.20%	-0.175632	-1.106777
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					29	2,185	1.33%	11.44%	-0.306358	-1.186252
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.035718	-1.021715
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.073895	-1.044925
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.386495	-1.234973
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,226	1.17%	10.74%	-0.108687	-1.066077
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5B(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Billing	BI-2	Invoices Delivered within 10 Days	All	Parity	N/A										
August 2017	WA		Database Updates	DB-1B	All	LIDB	Diagnostic	N/A										
August 2017	WA		Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A										

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.16594	-1.100885
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.37%						-2.822298
August 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.38%						-2.834213
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS e	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.31348	-1.190582
August 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	307	573	53.58%	49.87%	-0.930022	-1.565413
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.107197	-1.065171
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					3,424	301,392	1.14%	10.60%	-0.107197	-1.065171
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.295555	-1.179685
August 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	14	15	93.33%	24.94%	-0.258775	-1.157324
August 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00	25:27	12	2:07	1.14	0.544642	-0.668881
August 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	4	19	21.05%	40.77%	-0.503322	-1.305998
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				15.81%	29	2,185	1.33%	11.44%	0.217518	-0.867759
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					1	975	0.10%	3.20%	-0.347784	-1.211438
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					26	2,226	1.17%	10.74%	-0.359668	-1.218662
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
August 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	LIS Trunk	Parity	N/A				0.00%	0	1	0.00%	0.00%		
August 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A				0.00	792:49	1	792:49	0.00		
August 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A				0.00%	0	1	0.00%	0.00%		
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A				2.37%	1	56,365	0.00%	0.42%	5.372127	2.266021
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.170128	-1.103431
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					1	56,365	0.00%	0.42%	-0.115942	-1.070488
August 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
August 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
August 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
August 2017	WA		Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
August 2017	WA		Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
August 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	86,255	86,726	99.46%	7.35%	-0.104503	-1.063533