

**Exh. SP-19  
Docket UT-171082  
Witness: Susie Paul**

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,**

**Complainant,**

**v.**

**QWEST CORPORATION D/B/A  
CENTURYLINK QC,**

**Respondent.**

**DOCKET UT-171082**

**EXHIBIT TO  
TESTIMONY OF**

**Susie Paul**

**STAFF OF  
WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION**

*Email to Alice Fiman from Jerolyn Ochs Regarding  
Violation, dated April 3, 2017*

**April 6, 2018**

**Activity Date: 4/3/2017, 1:09:44 PM**

**To: afiman@utc.wa.gov;**

**From: Jerolyn.Ochs@CenturyLink.com**

**Subject: RE: FW: WA UTC Complaint CAS-20417-Y7K6M8 for Robert Saum Jr. CRM:0043044**

**Attachments: 1**

**Body:**

**Good afternoon-**

**We don't believe that the line extension rule applies to this customer. At this juncture, we will take the violation and then appeal.**

**Thank you in advance for your time.**