

# APPENDIX 911

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**APPENDIX E911****1. INTRODUCTION**

1.1 This Appendix sets forth terms and conditions that shall apply for 911 (E911) arrangements.

**2. 911 SERVICE**

2.1 911 Arrangements are arrangements for routing 911 calls from a Party's Customers to the appropriate Public Safety Answering Point ("PSAP"), passing certain customer information for display at the PSAP answering station based on the class of 911 service (Basic 911 or E911) deployed in the area.

2.2 As of the Effective Date of this Agreement, TDS Telecom is not the 911 service provider serving the PSAP and each party is solely responsible for making their own 911 Arrangements to connect to the current 911 service provider and for making updates on a timely basis to the ALI database for their respective Customers. In the event that TDS Telecom becomes the 911 service provider for any exchange where Comcast is providing service under this Agreement, TDS Telecom will provide Comcast advance notice of no less than one hundred eighty (180) days and the Parties agree to negotiate terms to amend this Agreement for the provision of 911 Arrangements by TDS Telecom to Comcast.