BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WUTC v. Cascade Natural Gas Corp.
Docket UG-170929
Public Counsel
UG-170929

Request No. 119 Revised

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PC-119

Please provide the total number of Cascade's customers approved for low-income assistance annually from 2006 to 2017.

Revised Response:

The Company's response is herewith revised because the response initially submitted provided the number of instances bill pay assistance was granted in a year rather than the number of households receiving assistance in a year. The table below is corrected to show the number of households that received low income bill pay assistance through the Company's WEAF program, Low-Income Heating Assistance Program (LIHEAP) or Winter Help for stated year. The Company does not have this data prior to 2010 and 2010 is a partial year as this is when the Company transitioned to a new customer information data base system.

| Low Income Bill Pay Assistance Program Recipients by Program Year | |
|---|-------|
| 2010 | 163 |
| 2011 | 2,598 |
| 2012 | 3,286 |
| 2012 | 2,992 |
| 2013 | 3,091 |
| | |
| 2015 | 3,188 |
| 2016 | 2,964 |
| 2017 | 2,880 |