



Qwest Corporation
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Mark S. Reynolds
Senior Director - Regulatory
Policy and Law

September 27, 2010

David Danner, Secretary & Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

Attention: Kristen Russell
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the August 2010 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report,

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By Ron L. Trullinger
Ron L. Trullinger for
Mark Reynolds

Enclosures

cc: Lisa Anderl

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RECEIVED
REGULATORY DIVISION
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

Washington Service Quality Summary Report - AUGUST 2010

METRIC DESCRIPTION	JANUARY 2010			FEBRUARY 2010			MARCH 2010		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	8486	9311	91.14%	6655	6756	98.51%	6859	6918	99.15%
OOS Tickets Not Cleared Within 48 Hrs	825	1	825	101	1	101	59	1	59
Number of OOS Exemptions	218	1	218	99	1	99	99	1	99
All Other Repairs Cleared LT < 72 Hrs	2971	3120	95.22%	2372	2386	99.41%	2368	2376	99.66%
All Other Troubles Cleared GTR > 72 Hrs	149	1	149	14	1	14	8	1	8
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	3	1	3	0	1	0	1	1	1
Physically Obstructed All Other Troubles Cleared > 72 Hrs	38	1	38	16	1	16	16	1	16
Repair Force Majeure Exclusions	53	1	53	24	1	24	46	1	46
Repair Physically Obstructed Exclusions	46	1	46	45	1	45	34	1	34
Installation Appointments Met	7039	7542	93.33%	6811	7191	94.72%	7586	7976	95.11%
Repair Appointments Met	3196	3796	84.19%	3029	3456	87.64%	3102	3492	88.83%
Provisioning Missed for Company Reasons	187	1	187	131	1	131	146	1	146
Provisioning Missed for Customer Reasons	908	1	908	817	1	817	1006	1	1006
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Service Quality Summary Report - AUGUST 2010

METRIC DESCRIPTION	APRIL 2010			MAY 2010			JUNE 2010		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	6280	6357	98.79%	7149	7256	98.53%	7339	7499	97.87%
OOS Tickets Not Cleared Within 48 Hrs	77	1	77	107	1	107	160	1	160
Number of OOS Exemptions	100	1	100	96	1	96	145	1	145
All Other Repairs Cleared LT < 72 Hrs	2239	2257	99.20%	2108	2117	99.57%	2314	2335	99.10%
All Other Troubles Cleared GTR > 72 Hrs	18	1	18	9	1	9	21	1	21
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	0	1	0	0	1	0	5	1	5
Physically Obstructed All Other Troubles Cleared > 72 Hrs	16	1	16	7	1	7	19	1	19
Repair Force Majeure Exclusions	24	1	24	40	1	40	49	1	49
Repair Physically Obstructed Exclusions	40	1	40	41	1	41	38	1	38
Installation Appointments Met	7346	7695	95.46%	6553	6911	94.82%	7172	7719	92.91%
Repair Appointments Met	2813	3218	87.41%	2880	3238	88.94%	3115	3706	84.05%
Provisioning Missed for Company Reasons	120	1	120	133	1	133	167	1	167
Provisioning Missed for Customer Reasons	907	1	907	880	1	880	962	1	962
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Service Quality Summary Report - AUGUST 2010

METRIC DESCRIPTION	JULY 2010			AUGUST 2010		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	6681	6860	97.39%	6209	6482	95.79%
OOS Tickets Not Cleared Within 48 Hrs	179	1	179	273	1	273
Number of OOS Exemptions	131	1	131	156	1	156
All Other Repairs Cleared LT < 72 Hrs	2005	2039	98.33%	2025	2072	97.73%
All Other Troubles Cleared GTR > 72 Hrs	34	1	34	47	1	47
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	2	1	2	2	1	2
Physically Obstructed All Other Troubles Cleared > 72 Hrs	17	1	17	30	1	30
Repair Force Majeure Exclusions	21	1	21	19	1	19
Repair Physically Obstructed Exclusions	29	1	29	22	1	22
Installation Appointments Met	6554	7022	93.34%	6604	7070	93.41%
Repair Appointments Met	2954	3522	83.87%	2934	3467	84.63%
Provisioning Missed for Company Reasons	161	1	161	144	1	144
Provisioning Missed for Customer Reasons	979	1	979	904	1	904
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - AUGUST 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
ABERDEEN-HOQUIAM		119	0		1	99.16%	0	100.00%	
AUBURN		248	3	21.00	3	98.79%	0	100.00%	
BAINBRIDGE ISLAND		78	1	23.00	0	100.00%	0	100.00%	
BATTLEGROUND		76	0		1	98.68%	0	100.00%	
BELFAIR		50	1	1.00	0	100.00%	0	100.00%	
BELLEVUE		282	9	37.67	4	98.58%	0	100.00%	
	BELLEVUE GLENCOURT	124	7	42.57	0	100.00%	0	100.00%	
	BELLEVUE-SHERWOOD	158	2	20.50	4	97.47%	0	100.00%	
BELLINGHAM		296	4	39.25	3	98.99%	0	100.00%	
	BELLINGHAM LUMMI	24	1	78.00	0	100.00%	0	100.00%	
	BELLINGHAM REGENT	272	3	26.33	3	98.90%	0	100.00%	
BLACK DIAMOND		17	1	82.00	1	94.12%	0	100.00%	
BREMERTON		239	2	1.00	2	99.16%	0	100.00%	
	BREMERTON CROSBY	18	0		0	100.00%	0	100.00%	
	BREMERTON ESSEX	214	2	1.00	2	99.07%	0	100.00%	
	BREMERTON SUNNYSLOPE	7	0		0	100.00%	0	100.00%	
BUCKLEY		12	0		0	100.00%	0	100.00%	
CASTLE ROCK		33	0		1	96.97%	0	100.00%	
CENTRALIA		109	1	9.00	0	100.00%	0	100.00%	
CHEHALIS		82	1	10.00	1	98.78%	0	100.00%	
	CHEHALIS	64	1	10.00	0	100.00%	0	100.00%	
	CHEHALIS NAPAVINE	18	0		1	94.44%	0	100.00%	
CLE-ELUM		17	1	9.00	0	100.00%	0	100.00%	
COLFAX		17	0		0	100.00%	0	100.00%	
COLVILLE		68	1	1.00	0	100.00%	0	100.00%	
COPALIS(OCEAN SHORES)		18	0		1	94.44%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - AUGUST 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
COULEE DAM		23	0		0	100.00%	0	100.00%	
CRYSTAL MTN.			0						
DAYTON		12	0		0	100.00%	0	100.00%	
DEER PARK		63	0		1	98.41%	0	100.00%	
DES MOINES		261	2	35.00	0	100.00%	0	100.00%	
	DES MOINES	99	1	70.00	0	100.00%	0	100.00%	
	DES MOINES FEDERAL WAY	162	1	0.00	0	100.00%	0	100.00%	
EASTON		5	0		0	100.00%	0	100.00%	
ELK		23	1	158.00	0	100.00%	0	100.00%	1
ENUMCLAW		41	0		0	100.00%	0	100.00%	
EPHRATA		28	0		0	100.00%	0	100.00%	
GRAHAM		112	4	22.50	0	100.00%	0	100.00%	
GREEN BLUFF		12	0		0	100.00%	0	100.00%	
HOODSPORT		23	0		2	91.30%	0	100.00%	
ISSAQUAH		120	3	2.67	2	98.33%	0	100.00%	
KENT		422	2	50.50	4	99.05%	0	100.00%	
	KENT MERIDIAN	108	0		2	98.15%	0	100.00%	
	KENT O BRIEN	50	1	37.00	0	100.00%	0	100.00%	
	KENT ULRICH	264	1	64.00	2	99.24%	0	100.00%	
LIBERTY LAKE		5	0		0	100.00%	0	100.00%	
LONGVIEW-KELSO		222	1	29.00	0	100.00%	0	100.00%	
LOON LAKE		4	0		0	100.00%	0	100.00%	
MAPLE VALLEY		45	0		0	100.00%	0	100.00%	
MOSES LAKE		141	2	35.00	1	99.29%	0	100.00%	
	MOSES LAKE AFB	30	1	34.00	1	96.67%	0	100.00%	
	MOSES LAKE ALDER	111	1	36.00	0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
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STANDARD						90.00%		99.00%	
NEWMAN LAKE		12	0		1	91.67%	0	100.00%	
NORTHPORT		10	0		1	90.00%	0	100.00%	
OLYMPIA		501	4	39.00	3	99.40%	0	100.00%	
	OLYMPIA EVERGREEN	33	0		0	100.00%	0	100.00%	
	OLYMPIA LACEY	214	4	39.00	1	99.53%	0	100.00%	
	OLYMPIA WHITEHALL	254	0		2	99.21%	0	100.00%	
OMAK-OKANOGAN		64	3	9.00	0	100.00%	0	100.00%	
OROVILLE		14	0		0	100.00%	0	100.00%	
OTHELLO		41	7	81.86	0	100.00%	0	100.00%	1
PASCO		219	3	18.00	2	99.09%	0	100.00%	
PATEROS		3	0		0	100.00%	0	100.00%	
POMEROY		16	0		1	93.75%	0	100.00%	
PT. ANGELES		97	1	18.00	0	100.00%	0	100.00%	
	PT ANGELES JOYCE	6	0		0	100.00%	0	100.00%	
	PT. ANGELES	91	1	18.00	0	100.00%	0	100.00%	
PT. LUDLOW		12	0		2	83.33%	0	100.00%	
PT. ORCHARD		115	1	3.00	1	99.13%	0	100.00%	
	PORT ORCHARD COLBY	41	1	3.00	0	100.00%	0	100.00%	
	PT. ORCHARD	74	0		1	98.65%	0	100.00%	
PT. TOWNSEND		110	0		2	98.18%	0	100.00%	
PUYALLAP		221	4	19.00	3	98.64%	0	100.00%	
RENTON		354	6	29.83	6	98.31%	0	100.00%	1
RIDGEFIELD		24	1	73.00	0	100.00%	0	100.00%	
ROCHESTER		39	1	45.00	1	97.44%	0	100.00%	
ROY		24	0		0	100.00%	0	100.00%	
SEATTLE		2083	20	36.80	20	99.04%	0	100.00%	1

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STANDARD						90.00%		99.00%	
	SEATTLE ATWATER	118	2	6.50	0	100.00%	0	100.00%	
	SEATTLE CAMPUS	75	0		0	100.00%	0	100.00%	
	SEATTLE CHERRY	291	2	120.00	1	99.66%	0	100.00%	1
	SEATTLE DUWAMISH	109	2	12.00	1	99.08%	0	100.00%	
	SEATTLE EAST	262	7	35.14	2	99.24%	0	100.00%	
	SEATTLE ELLIOT	58	0		2	96.55%	0	100.00%	
	SEATTLE EMERSON	215	2	59.00	1	99.53%	0	100.00%	
	SEATTLE LAKEVIEW	159	0		1	99.37%	0	100.00%	
	SEATTLE MAIN	227	2	27.50	6	97.36%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	72	0		3	95.83%	0	100.00%	
	SEATTLE PARKWAY	212	2	14.00	2	99.06%	0	100.00%	
	SEATTLE SUNSET	130	0		1	99.23%	0	100.00%	
	SEATTLE WEST	155	1	12.00	0	100.00%	0	100.00%	
SEQUIM		121	1	263.00	0	100.00%	0	100.00%	1
SHELTON		135	4	81.75	2	98.52%	0	100.00%	
SILVERDALE		89	0		0	100.00%	0	100.00%	
SPOKANE		1277	9	18.33	20	98.43%	0	100.00%	
	SPOKANE CHESTNUT	30	0		0	100.00%	0	100.00%	
	SPOKANE FAIRFAX	211	0		4	98.10%	0	100.00%	
	SPOKANE HUDSON	179	2	2.00	2	98.88%	0	100.00%	
	SPOKANE KEYSTONE	134	0		5	96.27%	0	100.00%	
	SPOKANE MORAN	57	1	13.00	0	100.00%	0	100.00%	
	SPOKANE RIVERSIDE	189	3	47.33	2	98.94%	0	100.00%	
	SPOKANE WALNUT	306	3	2.00	5	98.37%	0	100.00%	
	SPOKANE WHITWORTH	171	0		2	98.83%	0	100.00%	
SPRINGDALE		21	0		0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
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STANDARD						90.00%		99.00%	
SUMNER (BONNEYLAKE)		110	2	18.00	1	99.09%	0	100.00%	
TACOMA		1352	16	26.13	18	98.67%	0	100.00%	
	TACOMA FORT LEWIS	48	3	31.33	0	100.00%	0	100.00%	
	TACOMA GREENFIELD	227	1	4.00	0	100.00%	0	100.00%	
	TACOMA JUNIPER	218	2	38.00	2	99.08%	0	100.00%	
	TACOMA LENNOX	235	2	18.50	5	97.87%	0	100.00%	
	TACOMA LOGAN	111	1	0.00	3	97.30%	0	100.00%	
	TACOMA MARKET (FAWCETT)	200	3	41.00	5	97.50%	0	100.00%	
	TACOMA SKYLINE	87	0		0	100.00%	0	100.00%	
	TACOMA WAVERLY-2	41	2	17.50	0	100.00%	0	100.00%	
	TACOMA WAVERLY-7	185	2	24.50	3	98.38%	0	100.00%	
VANCOUVER		779	3	27.00	5	99.36%	0	100.00%	
	VANCOUVER ORCHARDS	387	2	25.50	3	99.22%	0	100.00%	
	VANCOUVER OXFORD	282	0		2	99.29%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	110	1	30.00	0	100.00%	0	100.00%	
WAITSBURG		5	0		0	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		161	1	170.00	2	98.76%	0	100.00%	1
WARDEN		11	1	21.00	1	90.91%	0	100.00%	
WINLOCK		16	2	4.50	0	100.00%	0	100.00%	
YAKIMA		535	6	17.83	1	99.81%	0	100.00%	
	YAKIMA CHESTNUT	413	6	17.83	0	100.00%	0	100.00%	
	YAKIMA WEST	122	0		1	99.18%	0	100.00%	
Exchanges in Neighboring States									
CLARKSTON		44	2	7.50	1	97.73%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
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STANDARD						90.00%		99.00%	
TOTALS		11938	138	34.59	122	98.98%	0	100.00%	6
Pt. Ludlow order not completed within 5 days due to low volume (2 out of 12)									
Elk and Renton orders held over 180 days should have been cancelled.									
Walla Walla Touchet and Othello orders held over 180 days held for customer reasons.									
Sequim order held over 180 days held while waiting for state work to be completed and permit on hwy 101									
Seattle Cherry order held over 180 days due to City of Burien permit									

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WASHINGTON TROUBLE REPORT RATE - AUGUST 2010

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10	RATE APR-10	RATE MAR-10	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09	RATE SEP-09		
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00		
ABERDEEN-HOQUIAM	0	9829	94	0.96	0.62	0.76	0.61	0.63	0.80	0.84	1.24	1.12	1.94	1.14	0.85		
AUBURN	0	17350	134	0.77	0.80	0.97	0.81	0.58	0.79	0.82	1.18	0.94	0.99	0.91	0.77		
BAINBRIDGE ISLAND	0	9315	91	0.98	1.09	0.98	0.95	0.83	1.04	0.88	1.32	1.07	1.30	0.96	0.56		
BATTLEGROUND	0	8360	49	0.59	0.75	1.03	0.88	0.65	0.60	0.76	0.96	0.76	1.26	0.64	0.86		
BELFAIR	0	6041	43	0.71	1.21	1.09	0.73	0.76	1.06	0.62	1.16	1.72	1.00	1.16	1.22		
BELLEVUE	0	35713	260	0.73	0.66	0.69	0.59	0.65	0.68	0.57	0.64	0.67	0.74	0.83	0.64		
		BELLEVUE GLENCOURT	0	15030	88	0.59	0.63	0.57	0.43	0.56	0.53	0.54	0.49	0.48	0.69	0.71	0.48
		BELLEVUE-SHERWOOD	0	20683	172	0.83	0.69	0.78	0.70	0.72	0.78	0.59	0.75	0.81	0.78	0.90	0.75
BELLINGHAM	0	24772	102	0.41	0.48	0.46	0.41	0.44	0.48	0.35	0.44	0.49	0.66	0.47	0.39		
		BELLINGHAM LUMMI	0	1239	7	0.56	0.49	0.96	0.88	0.72	0.48	0.48	0.39	1.18	1.34	0.47	0.69
		BELLINGHAM REGENT	0	23533	95	0.40	0.48	0.43	0.38	0.43	0.48	0.34	0.44	0.46	0.62	0.47	0.37
BLACK DIAMOND	0	2263	34	1.50	0.83	1.68	1.55	0.98	1.30	1.59	1.74	0.98	1.86	2.09	1.20		
BREMERTON	0	28670	149	0.52	0.74	0.42	0.45	0.46	0.52	0.67	0.73	0.65	0.74	0.61	0.50		
		BREMERTON CROSBY	0	2869	41	1.43	1.11	0.97	1.07	1.06	1.19	2.24	2.10	1.68	1.31	1.20	1.27
		BREMERTON ESSEX	0	25174	104	0.41	0.67	0.35	0.38	0.39	0.45	0.47	0.58	0.52	0.67	0.54	0.42
		BREMERTON SUNNYSLOPE	0	627	4	0.64	1.60	0.79	0.47	0.31	0.46	1.39	0.46	1.23	1.24	0.77	0.30
BUCKLEY	0	1875	42	2.24	3.27	1.41	1.04	1.02	1.16	1.51	2.00	1.38	2.00	1.51	2.06		
CASTLE ROCK	0	3410	50	1.47	0.67	1.59	1.09	1.09	1.33	3.88	3.09	1.87	2.89	1.82	1.07		
CENTRALIA	0	6292	42	0.67	1.16	0.76	0.60	0.84	0.77	1.01	1.30	1.13	1.11	1.38	1.03		
CHEHALIS	0	8223	97	1.18	0.92	1.27	1.42	1.21	1.07	1.18	1.60	1.38	1.21	1.08	1.82		
		CHEHALIS	0	5918	67	1.13	0.81	1.26	1.12	1.32	0.98	1.21	1.18	0.92	1.18	1.14	1.95
		CHEHALIS NAPA VINE	0	2305	30	1.30	1.21	1.29	2.18	0.94	1.31	1.09	2.71	2.57	1.29	0.91	1.47
CLE-ELUM	0	2603	23	0.88	0.54	0.76	0.41	0.53	0.67	0.48	0.85	0.70	1.02	0.58	0.86		
COLFAX	0	2121	60	2.83	1.31	0.89	1.03	2.09	0.83	1.15	1.05	1.18	1.54	1.49	0.76		
COLVILLE	0	6416	55	0.86	0.88	1.11	1.14	2.71	0.65	0.78	1.03	0.69	0.52	0.82	0.80		
COPALIS(OCEAN SHORES)	0	3157	34	1.08	1.01	2.49	0.96	0.77	1.03	1.21	1.38	1.79	3.08	2.02	0.96		
COULEE DAM	1	1978	23	1.16	2.22	2.57	1.10	0.95	4.99	1.35	2.19	1.24	1.63	2.07	1.02		
CRYSTAL MTN.	0	568	0	0.00	0.35	1.05	0.87	0.86	0.51	0.34	1.00	1.66	0.50	1.67	2.16		
DAYTON	0	1699	17	1.00	1.35	0.75	0.93	1.50	0.69	1.10	0.69	1.26	1.37	1.26	2.06		
DEER PARK	0	5590	99	1.77	1.10	1.95	1.17	1.10	0.98	0.74	0.68	1.02	0.64	0.88	0.96		
DES MOINES	0	17730	143	0.81	0.76	0.83	0.83	0.77	0.94	0.93	0.98	0.86	1.08	0.97	0.72		
		DES MOINES	0	6887	62	0.90	0.79	0.89	1.05	0.83	0.76	0.78	0.86	0.96	1.15	0.87	0.68
		DES MOINES FEDERAL WAY	0	10843	81	0.75	0.74	0.79	0.70	0.73	1.06	1.03	1.06	0.80	1.04	1.03	0.74

WASHINGTON TROUBLE REPORT RATE - AUGUST 2010

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10	RATE APR-10	RATE MAR-10	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09	RATE SEP-09		
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00		
EASTON	0	553	5	0.90	0.54	1.07	0.36	0.18	0.18	1.06	1.06	1.22	0.52	3.45	1.54		
ELK	0	2318	29	1.25	3.01	1.52	1.17	1.16	1.59	1.14	1.29	1.68	1.44	1.52	1.07		
ENUMCLAW	0	5734	55	0.96	1.71	1.59	1.10	0.87	1.09	0.82	1.17	1.14	1.29	0.99	1.53		
EPHRATA	0	2727	18	0.66	0.69	1.36	2.18	0.49	1.65	1.01	1.17	0.69	0.99	0.99	0.98		
GRAHAM	0	10361	95	0.92	0.69	0.93	0.82	0.56	1.02	1.12	1.58	1.21	0.85	1.16	1.26		
GREEN BLUFF	0	2354	29	1.23	1.48	0.67	0.54	0.75	0.50	0.46	0.87	0.66	0.74	0.69	1.05		
HOODSPORT	0	1933	14	0.72	1.03	1.03	1.28	1.48	0.56	0.71	1.55	0.90	0.99	0.93	0.78		
ISSAQUAH	0	14906	90	0.60	0.61	0.77	0.53	0.62	0.57	0.43	1.15	0.62	0.75	0.87	0.68		
KENT	0	32735	271	0.83	0.92	0.73	0.79	0.60	0.64	0.66	0.87	0.75	0.75	0.84	0.61		
		KENT MERIDIAN	0	11237	125	1.11	1.31	0.90	0.97	0.65	0.79	0.78	1.09	0.91	0.88	1.14	0.76
		KENT O BRIEN	0	7051	16	0.23	0.34	0.32	0.29	0.35	0.27	0.22	0.28	0.38	0.23	0.29	0.17
		KENT ULRICH	0	14447	130	0.90	0.90	0.79	0.89	0.68	0.69	0.79	0.97	0.80	0.90	0.86	0.71
LIBERTY LAKE	0	850	4	0.47	0.70	0.46	0.57	0.34	0.34	0.34	0.33	0.44	0.42	0.11	0.21		
LONGVIEW-KELSO	0	19865	209	1.05	1.09	1.16	1.00	1.21	0.98	1.05	1.67	1.18	1.22	1.02	1.14		
LOON LAKE	0	1128	12	1.06	1.23	1.22	1.14	0.79	0.70	0.44	0.69	1.47	0.43	0.68	0.58		
MAPLE VALLEY	0	7251	56	0.77	0.99	0.71	0.64	0.60	0.49	0.62	0.76	0.89	0.88	0.85	0.72		
MOSES LAKE	0	11172	129	1.15	0.97	1.21	1.23	0.95	1.22	0.75	1.25	0.96	0.93	1.19	1.01		
		MOSES LAKE AFB	0	1821	15	0.82	0.76	0.80	1.59	0.74	1.04	0.57	0.98	0.87	0.82	1.05	
		MOSES LAKE ALDER	0	9351	114	1.22	1.01	1.29	1.16	0.99	1.26	0.78	1.30	0.97	0.95	1.24	1.00
NEWMAN LAKE	0	1429	20	1.40	0.42	0.74	1.00	0.86	0.26	0.39	0.45	0.95	0.32	1.01	1.06		
NORTHPORT	0	1010	10	0.99	1.09	1.50	0.80	0.80	0.80	0.80	1.60	0.89	3.16	0.88	1.46		
OLYMPIA	0	50823	388	0.76	0.78	0.64	0.48	0.65	0.56	0.59	0.96	0.71	0.76	0.68	0.60		
		OLYMPIA EVERGREEN	0	3983	38	0.95	1.94	0.96	0.90	1.40	0.90	1.01	1.31	1.11	1.19	0.91	0.65
		OLYMPIA LACEY	0	22263	154	0.69	0.52	0.56	0.40	0.49	0.50	0.57	0.87	0.66	0.68	0.57	0.56
		OLYMPIA WHITEHALL	0	24577	196	0.80	0.82	0.66	0.49	0.67	0.55	0.54	0.99	0.69	0.77	0.76	0.63
OMAK-OKANOGAN	0	6600	154	2.33	1.73	1.49	1.39	1.34	1.51	1.71	2.46	1.05	1.05	1.49	1.33		
OROVILLE	0	1699	29	1.71	1.46	1.58	1.58	1.68	0.75	1.44	2.41	1.78	2.62	2.12	1.93		
OTHELLO	0	3911	60	1.53	1.50	1.98	1.96	1.59	2.13	2.60	2.17	1.47	1.24	1.70	2.32		
PASCO	0	14418	133	0.92	1.06	0.96	0.92	0.89	0.79	0.93	1.33	0.77	0.57	0.81	0.60		
PATEROS	0	722	11	1.52	0.83	1.93	1.24	0.95	0.41	1.24	1.23	1.92	1.36	1.60	1.20		
POMEROY	0	1220	25	2.05	2.44	2.60	2.76	0.97	2.02	0.97	2.48	1.44	2.07	1.67	0.94		
PT. ANGELES	0	13886	110	0.79	0.65	0.85	0.74	0.97	0.80	0.68	1.20	1.13	1.29	0.94	0.67		
		PT ANGELES JOYCE	0	1039	20	1.92	1.24	0.95	1.32	1.98	1.03	1.50	0.93	1.94	3.04	1.84	1.92

WASHINGTON TROUBLE REPORT RATE - AUGUST 2010

WIRECENTER		STD EXD CNT	LINES	RPTS	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10	RATE APR-10	RATE MAR-10	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09	RATE SEP-09
STANDARD					4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
	PT. ANGELES	0	12847	90	0.70	0.60	0.84	0.69	0.89	0.78	0.61	1.22	1.06	1.15	0.87	0.57
PT. LUDLOW		0	2302	21	0.91	0.69	1.07	0.38	0.59	0.59	0.50	1.25	0.87	0.83	0.37	0.65
PT. ORCHARD		0	15382	130	0.85	0.75	0.95	0.89	0.63	0.92	0.84	1.26	1.22	1.16	1.05	0.93
	PORT ORCHARD COLBY	0	5743	58	1.01	0.91	1.33	0.62	0.58	0.82	0.86	1.14	0.97	1.12	1.04	1.14
	PT. ORCHARD	0	9639	72	0.75	0.66	0.72	1.05	0.67	0.98	0.83	1.33	1.37	1.19	1.06	0.80
PT. TOWNSEND		0	10169	82	0.81	0.61	0.89	0.66	0.98	0.74	0.96	0.72	0.86	0.86	0.85	0.63
PUYALLAP		0	18849	140	0.74	0.56	0.90	0.80	0.61	0.73	0.91	1.19	0.93	1.04	0.96	0.57
RENTON		0	30056	217	0.72	0.58	0.75	0.66	0.69	0.83	0.70	0.95	0.86	1.05	0.93	0.78
RIDGEFIELD		0	2869	32	1.12	0.87	0.62	1.23	0.81	0.54	0.96	1.79	1.41	0.88	1.03	0.80
ROCHESTER		0	4089	54	1.32	1.31	0.91	1.27	0.74	0.94	1.49	1.79	1.95	2.67	1.33	1.35
ROY		0	2046	15	0.73	0.92	1.48	0.90	2.03	2.43	1.07	2.00	0.51	1.34	1.42	0.73
SEATTLE		0	220908	1144	0.52	0.54	0.57	0.59	0.56	0.59	0.53	0.72	0.62	0.83	0.67	0.52
	SEATTLE ATWATER	0	15825	64	0.40	0.36	0.46	0.43	0.46	0.53	0.43	0.71	0.59	0.68	0.59	0.30
	SEATTLE CAMPUS	0	8093	36	0.44	0.27	0.44	0.42	0.50	0.67	0.43	0.67	0.35	0.81	0.45	0.33
	SEATTLE CHERRY	0	25125	168	0.67	0.82	0.67	0.68	0.70	0.69	0.82	0.95	1.06	1.03	0.90	0.69
	SEATTLE DUWAMISH	0	10483	57	0.54	0.93	1.07	0.95	0.74	0.81	0.85	0.93	0.88	1.36	0.84	0.56
	SEATTLE EAST	0	23691	156	0.66	0.54	0.57	0.62	0.56	0.62	0.52	0.72	0.63	1.02	0.73	0.72
	SEATTLE ELLIOT	0	6223	13	0.21	0.17	0.11	0.25	0.17	0.20	0.31	0.28	0.28	0.46	0.27	0.21
	SEATTLE EMERSON	0	23238	193	0.83	0.69	0.98	0.78	0.58	0.54	0.57	0.68	0.70	0.84	0.76	0.57
	SEATTLE LAKEVIEW	0	20168	111	0.55	0.60	0.50	0.56	0.63	0.53	0.47	0.79	0.55	0.86	0.90	0.60
	SEATTLE MAIN	0	32484	41	0.13	0.15	0.15	0.18	0.16	0.17	0.16	0.17	0.21	0.16	0.17	0.16
	SEATTLE MERCER ISLAND (ADAMS)	0	7431	59	0.79	0.68	0.84	0.53	0.62	0.76	0.68	0.95	0.68	0.92	0.74	0.67
	SEATTLE PARKWAY	0	15121	99	0.65	0.81	0.73	0.96	0.93	1.27	1.16	1.33	0.95	1.19	0.97	0.84
	SEATTLE SUNSET	0	16863	67	0.40	0.49	0.44	0.52	0.51	0.61	0.40	0.79	0.52	0.99	0.63	0.49
	SEATTLE WEST	0	16163	80	0.49	0.60	0.61	0.85	0.80	0.61	0.41	0.76	0.58	0.85	0.69	0.56
SEQUIM		0	11865	143	1.21	0.85	0.68	0.55	0.64	0.78	0.76	0.93	0.86	0.95	0.94	0.76
SHELTON		0	11945	102	0.85	1.10	1.13	1.12	1.04	0.86	1.01	1.38	1.31	0.84	1.12	1.08
SILVERDALE		0	10747	95	0.88	0.62	0.71	0.61	0.58	0.71	0.82	0.91	0.54	0.74	0.65	0.56
SPOKANE		0	98159	839	0.85	0.95	0.99	0.87	0.82	0.75	0.87	1.06	1.01	0.73	1.06	0.77
	SPOKANE CHESTNUT	0	2198	18	0.82	0.85	1.16	1.09	1.29	1.53	1.35	2.43	3.63	1.03	0.90	1.13
	SPOKANE FAIRFAX	0	13731	127	0.92	0.73	1.23	1.29	1.01	0.84	1.29	1.53	1.13	0.91	1.36	0.90
	SPOKANE HUDSON	0	10697	109	1.02	1.01	0.96	0.71	0.91	1.06	1.20	1.20	1.07	0.85	1.05	0.82
	SPOKANE KEYSTONE	0	9738	60	0.62	0.69	1.20	0.83	0.91	0.57	0.78	0.95	1.18	0.73	1.27	0.74

WASHINGTON TROUBLE REPORT RATE - AUGUST 2010

WIRECENTER		STD EXD CNT	LINES	RPTS	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10	RATE APR-10	RATE MAR-10	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09	RATE SEP-09
STANDARD					4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
	SPOKANE MORAN	0	6294	42	0.67	0.60	0.59	0.83	0.67	0.58	0.70	1.03	0.76	0.62	0.62	0.61
	SPOKANE RIVERSIDE	0	14056	108	0.77	1.49	1.28	0.76	0.70	0.69	0.94	1.09	0.92	0.75	1.09	0.61
	SPOKANE WALNUT	0	26838	266	0.99	0.88	0.81	0.85	0.75	0.66	0.62	0.71	0.83	0.60	1.04	0.79
	SPOKANE WHITWORTH	0	14607	109	0.75	1.06	0.86	0.74	0.73	0.75	0.66	1.02	0.84	0.71	0.89	0.76
SPRINGDALE		3	1645	71	4.32	3.66	1.56	5.10	1.62	0.78	2.27	3.71	4.27	1.70	1.93	2.03
SUMNER (BONNEYLAKE)		0	11297	105	0.93	0.75	1.17	0.81	0.90	1.39	0.84	1.09	1.03	0.84	0.92	0.74
TACOMA		0	105785	709	0.67	0.73	0.84	0.86	0.76	0.77	0.72	1.04	0.82	0.95	0.86	0.77
	TACOMA FORT LEWIS	0	2343	14	0.60	0.60	0.45	0.41	0.28	0.67	0.94	0.50	0.53	0.83	0.46	0.52
	TACOMA GREENFIELD	0	14308	105	0.73	1.05	0.93	1.24	1.10	0.93	0.80	1.33	1.04	1.23	0.99	0.95
	TACOMA JUNIPER	0	14485	115	0.79	0.85	0.82	1.13	0.83	0.70	0.88	1.11	0.93	0.89	1.04	0.78
	TACOMA LENNOX	0	17482	149	0.85	0.71	1.16	0.80	0.83	0.99	0.77	1.17	0.79	1.14	1.07	1.07
	TACOMA LOGAN	0	10509	58	0.55	0.60	0.57	0.52	0.61	0.95	0.65	1.05	0.81	0.90	0.80	0.83
	TACOMA MARKET (FAWCETT)	0	12638	65	0.51	0.59	0.48	0.70	0.65	0.57	0.50	0.63	0.62	0.86	0.69	0.46
	TACOMA SKYLINE	0	10418	65	0.62	0.67	0.92	1.15	0.86	0.65	0.69	0.86	0.58	1.01	0.65	0.63
	TACOMA WAVERLY-2	0	4739	22	0.46	0.38	1.32	0.96	0.90	0.71	0.90	1.36	1.92	0.86	1.00	0.70
	TACOMA WAVERLY-7	0	18863	116	0.61	0.70	0.74	0.60	0.51	0.65	0.64	1.02	0.60	0.70	0.70	0.65
VANCOUVER		0	60030	395	0.66	0.83	0.87	0.81	0.81	0.86	0.85	1.09	1.09	1.09	0.95	0.91
	VANCOUVER ORCHARDS	0	29996	214	0.71	0.75	0.87	0.74	0.68	0.81	0.77	0.96	1.01	1.25	1.00	0.96
	VANCOUVER OXFORD	0	17561	111	0.63	1.02	0.97	1.09	1.00	0.92	0.90	1.22	1.19	0.98	0.99	0.95
	VANCOUVER SALMON CRK(NORTH)	0	12473	70	0.56	0.77	0.75	0.57	0.86	0.88	0.95	1.23	1.14	0.86	0.78	0.76
WAITSBURG		0	494	6	1.21	1.39	0.79	0.20	0.19	0.38	1.13	1.13	0.00	0.75	2.23	1.09
WALLA WALLA (INCL TOUCHET)		0	13061	79	0.60	0.78	1.24	0.73	0.63	1.01	0.70	1.26	0.71	0.75	0.92	0.59
WARDEN		0	1054	11	1.04	0.85	1.29	1.56	0.83	1.11	1.66	2.20	1.00	1.71	2.14	0.78
WINLOCK		0	1935	17	0.88	1.74	1.48	2.03	0.81	0.90	1.16	1.80	1.69	1.54	2.08	1.13
YAKIMA		0	35965	242	0.67	0.67	0.70	0.78	0.64	0.68	0.75	1.11	0.64	0.57	0.68	0.83
	YAKIMA CHESTNUT	0	23971	159	0.66	0.67	0.71	0.77	0.62	0.67	0.76	1.19	0.68	0.62	0.70	0.82
	YAKIMA WEST	0	11994	83	0.69	0.66	0.66	0.79	0.69	0.70	0.73	0.95	0.55	0.49	0.65	0.85
Exchanges in Neighboring States																
CLARKSTON		0	5447	48	0.88	1.00	1.53	0.67	0.85	0.77	0.71	1.39	0.87	0.84	1.00	1.02
TOTALS		0	1089679	8294	0.76	0.78	0.83	0.77	0.73	0.76	0.75	1.02	0.85	0.92	0.88	0.74

WASHINGTON TRUNK BLOCKING SUMMARY - AUGUST 2010

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	118	0	0.00%
LOCAL	367	0	0.00%
TOLL	368	1	0.27%

WASHINGTON TRUNK BLOCKING - AUGUST 2010

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP072420	168			TOLL	TWO_WAY	1.51%	CARRYOVER BLOCKING HOUR 17 WEEK OF 8/9/10 SA ISSUED