

UT-921192



July 18, 2007

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STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

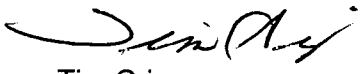
Attention: Kristen Russell
Robert Williamson

Reference: SERVICE QUALITY PERFORMANCE REPORT – June 2007

Dear Ms. Russell:

Enclosed please find the combined performance results for CenturyTel of Washington for June 2007. These statistics are based on criteria approved in Docket No UT-921192: General Order No. R-384.

If you have any questions, please feel free to contact the undersigned at 253-851-1450.

Sincerely,

Tim Grigar
General Manager, WA OR
CenturyTel of Washington, Inc

cc Distribution Listed Below:

- | | |
|---------------------------|----------------------|
| Terry Beeler - Wentzville | Mark Johnston |
| Cal Simshaw - Vancouver | Ted Hankins – Monroe |
| Lee Massey | Ty Lemaster |
| Mary Taylor | John Fryling |
| Steve Densley | Ross Skinner |



Trouble Ticket Report

June 2007

EXCHANGE	Jun 06	Jul 06	Aug 06	Sep 06	Oct 06	Nov 06	Dec 06	Jan 07	Feb 07	Mar 07	Apr 07	May 07	June 07		
													Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index, Goal 4% or below
ALMIRA	1.39%	1.36%	0.91%	0.70%	1.40%	0.70%	0.71%	0.95%	2.40%	1.44%	0.00%	1.20%	5	1.21%	
AMES LAKE	0.73%	1.32%	1.63%	0.45%	1.34%	3.12%	2.84%	2.69%	0.88%	0.89%	1.80%	1.20%	12	1.82%	
ARLETTA	1.07%	0.83%	0.95%	0.93%	1.29%	1.93%	1.56%	1.58%	1.18%	1.34%	0.91%	0.93%	18	0.67%	
ASHFORD	1.73%	1.19%	2.10%	0.65%	1.87%	2.52%	3.46%	3.57%	1.69%	1.42%	1.50%	2.06%	27	2.50%	
BASIN CITY	0.58%	0.87%	0.44%	0.30%	0.74%	1.48%	1.04%	1.20%	0.76%	0.61%	0.76%	0.62%	5	0.78%	
BEAVER	0.23%	0.70%	0.23%	1.18%	1.17%	2.84%	1.42%	1.66%	0.96%	1.20%	0.72%	0.71%	3	0.70%	
BLAKELY ISL	2.96%	0.30%	0.59%	0.31%	0.31%	0.00%	1.28%	0.64%	0.32%	1.26%	0.63%	0.00%	4	1.26%	
CARNATION	1.49%	0.63%	1.22%	1.72%	1.72%	2.71%	3.17%	1.53%	0.56%	1.00%	0.75%	0.76%	12	0.76%	
CATHLAMET	1.67%	1.29%	1.28%	1.37%	2.02%	2.38%	1.44%	1.88%	1.45%	2.17%	0.87%	1.00%	9	0.64%	
CHENEY / EWU	0.81%	1.24%	0.59%	0.71%	0.72%	1.59%	0.56%	0.62%	0.39%	0.48%	0.69%	0.65%	20	0.44%	
CHEWELAH / VALLEY	2.31%	1.77%	2.46%	1.31%	1.22%	1.12%	1.08%	0.94%	0.42%	0.71%	0.68%	1.50%	68	1.60%	
CHINOOK	0.98%	1.48%	2.46%	1.00%	1.24%	1.75%	0.51%	2.04%	0.77%	0.77%	0.52%	1.82%	5	1.31%	
CLALLAM BAY	1.59%	0.79%	0.92%	1.46%	1.20%	1.21%	3.09%	1.89%	1.08%	1.33%	0.87%	1.58%	11	1.59%	
CLEARWATER	1.41%	0.00%	0.00%	0.00%	0.76%	2.21%	1.50%	2.29%	0.76%	0.76%	0.78%	0.00%	1	0.78%	
CONNELL	0.84%	0.65%	0.45%	0.20%	0.67%	0.20%	0.33%	0.61%	0.34%	0.48%	0.76%	0.21%	16	1.12%	
COULÉE CITY	1.34%	1.09%	1.93%	0.88%	1.79%	1.70%	0.79%	0.78%	0.78%	0.26%	0.78%	1.03%	4	0.51%	
COWICHE	0.60%	0.70%	0.90%	0.50%	0.51%	1.22%	1.32%	0.51%	0.31%	0.61%	0.81%	0.31%	8	0.82%	
CRESTON	1.22%	0.49%	0.97%	0.75%	1.50%	1.51%	0.51%	1.02%	1.28%	0.76%	0.77%	1.28%	10	2.53%	
CURTIS	3.39%	1.39%	1.39%	1.26%	0.60%	1.61%	2.40%	1.63%	1.21%	1.41%	0.40%	1.00%	8	1.63%	
DAVENPORT	0.91%	0.67%	1.30%	0.98%	1.09%	0.90%	0.80%	0.95%	1.35%	0.80%	1.05%	1.00%	18	0.90%	
EASTSOUND	1.28%	0.72%	0.97%	1.21%	1.21%	1.32%	1.53%	0.92%	0.58%	0.75%	0.79%	0.95%	45	0.95%	
EDWALL-TYLER	1.68%	1.94%	2.18%	2.21%	0.73%	1.95%	1.46%	0.97%	4.60%	3.17%	4.37%	3.39%	14	3.41%	
ELMA <small>Trouble Report</small>	1.25%	1.38%	1.77%	1.18%	1.41%	2.76%	2.54%	2.48%	1.37%	1.35%	1.21%	0.77%	35	0.87%	



Trouble Ticket Report

June 2007

EXCHANGE	Jun 06	Jul 06	Aug 06	Sep 06	Oct 06	Nov 06	Dec 06	Jan 07	Feb 07	Mar 07	Apr 07	May 07	June 07		
													Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
ELTOPIA	3.20%	1.77%	1.44%	0.73%	1.82%	1.83%	1.11%	0.74%	1.11%	1.11%	0.00%	2.23%	3	1.11%	
EUREKA	0.85%	0.87%	0.29%	1.57%	0.94%	0.94%	0.92%	0.93%	0.00%	0.00%	0.62%	0.63%	4	1.27%	
FALL CITY	1.62%	1.30%	1.41%	1.31%	1.51%	1.49%	1.28%	2.60%	0.62%	1.44%	1.29%	0.96%	19	0.64%	
FORKS	0.44%	0.52%	0.42%	0.58%	0.67%	2.00%	1.12%	1.04%	0.25%	0.70%	0.39%	0.17%	11	0.31%	
FOX ISLAND	1.18%	0.44%	1.01%	1.29%	1.11%	1.73%	1.34%	0.95%	1.17%	1.67%	0.91%	1.00%	19	1.37%	
FRIDAY HARBOR	1.35%	1.10%	1.89%	1.91%	1.52%	2.27%	1.61%	1.38%	0.80%	1.02%	0.83%	1.34%	64	0.96%	
GIG HARBOR	0.81%	0.81%	0.99%	0.92%	0.96%	1.28%	1.18%	1.36%	0.87%	0.90%	0.87%	0.81%	177	0.79%	
GLENOMA	3.35%	1.93%	0.48%	1.72%	1.48%	2.48%	3.71%	2.72%	3.45%	1.47%	1.73%	2.20%	9	2.20%	
HANSVILLE	1.32%	1.00%	1.89%	1.75%	1.95%	1.90%	1.73%	1.10%	0.41%	0.75%	0.41%	0.82%	9	0.53%	
HARRINGTON	0.62%	2.08%	0.85%	0.22%	0.68%	0.23%	1.13%	0.00%	0.46%	1.38%	3.24%	1.17%	8	1.87%	
HUMPTULIPS	1.87%	1.08%	1.66%	0.85%	2.82%	3.94%	1.43%	0.86%	1.45%	2.59%	0.85%	0.00%	3	0.85%	
INCHELIUM/HUNTERS	1.05%	0.66%	0.72%	0.80%	1.02%	0.89%	1.03%	0.75%	0.48%	0.48%	0.48%	1.28%	13	0.88%	
KAHLOTUS	1.03%	0.51%	0.00%	0.51%	0.00%	0.50%	1.01%	0.51%	2.02%	1.52%	0.52%	0.52%	1	0.54%	
KETTLE FALLS	2.27%	1.86%	1.45%	1.09%	1.09%	0.98%	0.79%	0.79%	0.72%	0.72%	1.10%	1.37%	54	2.05%	
KINGSTON	1.05%	0.84%	1.17%	1.23%	1.57%	1.57%	2.05%	1.67%	0.89%	0.77%	0.56%	0.76%	36	0.79%	
LAKE QUINAULT	1.29%	2.27%	1.46%	1.49%	0.82%	2.76%	2.46%	1.64%	0.33%	0.98%	0.32%	0.98%	5	0.82%	
LAKEBAY	1.38%	0.95%	1.27%	1.34%	1.46%	2.48%	2.31%	2.51%	1.49%	1.40%	1.08%	1.10%	72	1.35%	
LIND	1.77%	1.20%	1.01%	1.43%	0.82%	0.82%	0.21%	0.62%	0.42%	0.00%	1.66%	0.63%	6	1.27%	
LONG BEACH	1.06%	0.94%	1.09%	1.17%	1.10%	2.04%	0.91%	1.31%	0.74%	1.06%	1.01%	0.71%	31	0.76%	
LOPEZ	1.86%	0.99%	1.20%	1.17%	1.26%	2.14%	1.73%	1.23%	1.48%	1.36%	1.60%	1.35%	28	1.17%	
MATHEWS CORNER	5.03%	1.05%	0.63%	2.32%	1.50%	1.94%	1.73%	0.43%	0.43%	1.08%	1.28%	1.29%	2	0.43%	
MCCLEARY	1.01%	0.87%	0.79%	1.13%	1.47%	1.40%	1.25%	1.77%	1.36%	1.18%	0.26%	0.52%	9	0.79%	
MEDICAL LAKE <small>Trouble Report</small>	1.17%	0.97%	1.30%	0.87%	0.64%	0.84%	0.40%	0.68%	0.62%	0.72%	0.93%	1.00%	29	1.00%	



Trouble Ticket Report

June 2007

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													Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
MESA	0.34%	0.00%	0.00%	0.68%	0.35%	0.00%	0.00%	0.71%	1.06%	1.75%	1.05%	0.70%	5	1.77%	
MINERAL	3.45%	2.48%	3.41%	1.87%	1.88%	2.80%	3.40%	3.38%	2.77%	3.41%	2.17%	3.11%	8	2.45%	9
MONTESANO	0.63%	0.63%	0.72%	0.43%	1.06%	1.92%	1.57%	1.51%	0.67%	1.02%	0.57%	0.64%	24	0.70%	
MORTON	1.06%	1.58%	0.80%	1.20%	1.07%	1.78%	2.23%	1.12%	1.26%	0.40%	1.06%	0.60%	10	0.67%	
NEAH BAY	0.43%	1.19%	0.74%	1.06%	1.46%	1.05%	1.36%	1.47%	0.21%	0.94%	0.84%	0.73%	3	0.31%	
NESPELEM	2.45%	1.18%	2.33%	0.30%	1.07%	0.61%	0.61%	1.70%	1.38%	0.91%	0.46%	0.77%	9	1.40%	
NORTH BEND 831/888	0.98%	0.94%	1.00%	0.89%	1.14%	1.39%	1.25%	1.34%	0.84%	0.85%	0.63%	0.72%	46	0.63%	
NORTH VASHON	0.75%	1.50%	1.53%	1.94%	1.74%	2.37%	3.41%	2.06%	1.92%	0.80%	0.72%	0.81%	19	1.55%	
OCEAN PARK	1.42%	0.72%	1.25%	0.79%	0.90%	2.47%	1.79%	1.76%	1.17%	0.98%	0.95%	0.92%	27	0.78%	
OCOSTA	0.99%	0.75%	0.51%	0.54%	0.54%	3.79%	1.37%	1.38%	1.69%	0.86%	2.03%	0.58%	3	0.88%	
ODESSA	0.99%	1.11%	1.11%	0.23%	1.14%	1.03%	1.74%	1.53%	0.24%	0.47%	1.06%	0.60%	12	1.43%	
ORTING	1.37%	1.58%	1.39%	1.02%	0.94%	1.32%	1.49%	1.34%	1.35%	1.14%	0.75%	1.44%	61	1.03%	
PACIFIC BEACH	1.64%	1.53%	0.30%	0.72%	1.50%	2.20%	1.01%	1.40%	0.80%	0.90%	1.20%	0.80%	1	0.10%	
PACKWOOD	1.22%	0.61%	1.53%	0.85%	0.94%	2.47%	1.35%	1.44%	0.40%	0.40%	0.48%	0.56%	5	0.40%	
PELL	2.06%	0.61%	2.10%	1.15%	1.38%	2.25%	2.64%	1.89%	2.53%	1.52%	2.14%	1.39%	9	1.14%	
PUGET ISLAND	2.35%	1.43%	3.60%	1.95%	1.94%	2.90%	1.94%	2.92%	0.98%	1.71%	1.97%	1.96%	13	3.19%	5
RANDLE	1.82%	0.77%	0.86%	1.05%	1.15%	2.60%	2.89%	1.85%	0.40%	1.58%	0.50%	1.09%	6	0.61%	
RAYMOND-LEBAM	1.39%	1.25%	1.36%	0.98%	1.36%	1.64%	2.62%	1.96%	1.32%	0.92%	0.98%	1.06%	23	0.79%	
REARDAN	1.01%	1.08%	2.25%	0.93%	1.10%	1.35%	1.61%	1.35%	1.61%	1.96%	1.10%	0.67%	13	1.10%	
RMROCK/WHITEPASS	0.68%	0.67%	0.33%	0.67%	0.00%	0.34%	1.68%	1.37%	0.34%	0.00%	0.34%	0.34%	0	0.00%	
RTZVILLE-BENGE	1.16%	0.80%	0.80%	0.76%	0.58%	0.45%	0.32%	0.45%	0.58%	0.71%	1.04%	0.52%	7	0.45%	
ROYAL CITY	0.96%	1.46%	1.62%	1.59%	0.93%	1.55%	0.73%	1.05%	0.63%	0.79%	0.95%	0.48%	16	0.86%	
SNOQUALMIE RIDGE 396 <small>Holdings Report</small>	0.52%	0.41%	1.39%	0.32%	0.60%	0.94%	1.12%	0.68%	0.51%	0.40%	0.46%	0.47%	8	0.47%	



Trouble Ticket Report

June 2007

EXCHANGE	June 2007												June 07 Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
	Jun 06	Jul 06	Aug 06	Sep 06	Oct 06	Nov 06	Dec 06	Jan 07	Feb 07	Mar 07	Apr 07	May 07			
SNOQUALMIE PASS #34	1.82%	1.35%	2.01%	1.37%	0.23%	0.91%	0.67%	0.68%	0.91%	0.69%	0.23%	0.95%	6	1.43%	
SOUTH BEND	1.40%	1.48%	0.93%	1.89%	1.33%	2.72%	1.91%	1.54%	1.03%	0.72%	1.44%	1.06%	11	0.73%	
SOUTH PRAIRIE	1.59%	1.60%	1.42%	1.31%	1.33%	1.67%	3.05%	2.00%	1.26%	0.85%	0.95%	0.84%	41	1.84%	
SPANGLER	0.57%	0.95%	1.72%	0.19%	0.77%	1.74%	0.95%	0.58%	0.58%	0.97%	0.58%	0.98%	2	0.39%	
SPRAGUE	0.55%	1.85%	1.85%	2.20%	1.02%	1.64%	0.41%	0.21%	1.86%	0.81%	0.41%	0.40%	5	1.01%	
STARBUCK	3.25%	0.65%	0.66%	0.00%	0.74%	0.75%	2.27%	1.47%	1.46%	0.00%	2.17%	0.72%	1	0.74%	
TIEYTON	0.95%	0.54%	0.54%	0.55%	0.83%	0.96%	0.96%	1.23%	0.00%	0.69%	0.96%	0.55%	7	0.96%	
TWISP	1.91%	1.61%	0.80%	1.04%	0.70%	2.27%	1.11%	1.27%	0.35%	0.36%	0.46%	0.80%	17	0.85%	
VADER	1.75%	1.24%	1.24%	2.12%	1.27%	2.24%	2.02%	1.62%	1.73%	0.97%	0.97%	1.51%	15	1.61%	
VASHON	1.10%	1.32%	1.14%	1.23%	1.34%	1.13%	3.22%	2.16%	0.89%	1.00%	0.86%	0.86%	57	1.18%	
WASHTUCNA	0.38%	0.77%	3.05%	1.55%	1.17%	0.78%	0.00%	0.78%	1.56%	1.15%	1.54%	0.39%	1	0.39%	
WILBUR	0.60%	1.10%	1.31%	0.62%	0.62%	0.62%	1.24%	1.55%	0.93%	0.73%	1.03%	1.14%	22	2.29%	
WILSON CREEK	0.27%	1.90%	3.00%	0.55%	1.40%	0.84%	0.56%	0.85%	1.13%	0.85%	0.56%	1.41%	3	0.86%	
WINTHROP	0.76%	1.42%	1.19%	0.75%	0.80%	0.89%	0.94%	0.90%	0.49%	0.90%	0.54%	0.90%	10	0.45%	
YACOLT	1.83%	1.16%	1.22%	0.67%	1.29%	1.18%	1.30%	1.36%	1.20%	1.60%	1.10%	1.62%	10	0.58%	
GRAND TOTAL	1.12%	1.21%	1.05%	1.21%	1.06%	1.14%	1.62%	1.52%	1.42%	0.96%	0.87%	0.93%	1,506	0.94%	

Quality of Service

June 2007

(3) Missed Appointments / Installation

Total Appointments	Missed Appointments	Excluded Appointments
19,347	518	0

(4) Installation or Activation of Basic Service

Exchange Name	Total Orders for Month	7 Days or Less
Monthly Report:	See Attachment A - June 2007	
Quarterly Report:	See Attachment B - 2nd Qtr 2007	
Bi-Annual Report	See Attachment C Bi-Annual June 2007	

(5) Major Outages Over 48 Hours

# Over 48 Hours:	None
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(7) Switches - Dial Tone

On Track for Month?	Yes
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(8) Trunk Blocking

On Track for Month?	Yes
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(9) Repair Report / Repair Appointments Met

Total OOS	Total OOS Exempted by Rule	Net Trouble (total exempt)	Total of Net Trouble Cleared in 48 Hrs (Appts Met)	Total Net Not Cleared within 48 Hrs (Appointments Missed)
860	10	850	840	10
Total Other Regulated Tickets	Total Exempted	Net Trouble Tickets (total exempt)	Total of Net Trouble Cleared in 72 Hrs (Appts Met)	Total Net Tickets Cleared in 72 Hours (Appointments Missed)
671	1	670	660	10

**(4) Installation or Activation of Basic Service
Attachment A for June 2007**

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	7 Days or Less
ALMIRA	2	2
AMES LAKE	6	6
ARLETTA	26	26
ASHFORD	23	23
BASIN CITY	8	8
BEAVER	5	5
BLAKELY ISLAND/DECATURE	4	4
CARNATION	9	9
CATHLAMET	21	21
CHENEY	60	60
CHEWELAH	50	48
CHINOOK	8	8
CLALLAM BAY	15	15
CLEARWATER	8	8
CONNELL	20	20
COULEE CITY	11	10
COWICHE	12	12
CRESTON	5	5
CURTIS	5	5
DAVENPORT	30	30
E.W.U.	0	0
EAST SOUND	68	68
EDWALL-TYLER	5	5
ELMA	33	33
ELTOPIA	6	6
EUREKA	4	4
FALL CITY	18	18
FORKS	42	41
FOX ISLAND	13	13
FRIDAY HARBOR	99	99
GIG HARBOR	216	213
GLENOMA	8	8
HANSVILLE	10	10
HARRINGTON	6	6
HUMPTULIPS	8	8
HUNTERS/INCHELIUM	24	24
KAHLOTUS	3	3
KETTLE FALLS	39	39
KINGSTON	49	48
LAKE QUINAULT	6	6
LAKEBAY (includes 1302)	110	110
LIND	3	3
LONG BEACH	72	72
LOPEZ/SHAW ISLAND	36	36

(4) Installation or Activation of Basic Service
Attachment A for June 2007

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	7 Days or Less
MATHEWS CORNER	5	5
MCCLEARY	10	10
MEDICAL LAKE	58	57
MESA	4	4
MINERAL	10	10
MONTESANO	30	30
MORTON	14	14
NEAH BAY	13	13
NESPELEM	8	8
NORTH VASHON	23	23
NORTHBEND	65	63
OCEAN PARK	42	41
OCOSTA	5	5
ODESSA	8	7
ORTING	48	48
PACIFIC BEACH	20	20
PACKWOOD	18	18
PE ELL	8	8
PUGET ISLAND	5	5
RANDLE	7	7
RAYMOND	18	17
RAYMOND/LEBAM	4	4
REARDAN	11	9
RIMROCK	4	4
RITZVILLE-BENGE	18	18
ROYAL CITY	32	32
SNOQUALMIE PASS	4	4
SNOQUALMIE RIDGE	19	19
SOUTH BEND	10	10
SOUTH PRAIRIE	21	21
SPANGLE	3	3
SPRAGUE	9	9
STARBUCK	0	0
TIETON	15	15
TWISP	17	16
VADER	15	15
VALLEY	11	11
VASHON	44	44
WASHTUCNA	2	2
WILBUR	3	3
WILSON CREEK	0	0
WINTHROP	31	30
YACOLT	22	22

(4) Installation or Activation of Basic Service
Attachment B for 2nd Qtr 2007

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 Days or Less
ALMIRA	2	2
AMES LAKE	6	6
ARLETTA	26	26
ASHFORD	23	23
BASIN CITY	8	8
BEAVER	5	5
BLAKELY ISLAND/DECATURE	4	4
CARNATION	9	9
CATHLAMET	21	21
CHENEY	60	60
CHEWELAH	50	49
CHINOOK	8	8
CLALLAM BAY	15	15
CLEARWATER	8	8
CONNELL	20	20
COULEE CITY	11	11
COWICHE	12	12
CRESTON	5	5
CURTIS	5	5
DAVENPORT	30	30
E.W.U.	0	0
EAST SOUND	68	68
EDWALL-TYLER	5	5
ELMA	33	33
ELTOPIA	6	6
EUREKA	4	4
FALL CITY	18	18
FORKS	42	42
FOX ISLAND	13	13
FRIDAY HARBOR	99	99
GIG HARBOR	216	216
GLENOMA	8	8
HANSVILLE	10	10
HARRINGTON	6	6
HUMPTULIPS	8	8
HUNTERS/INCHELIUM	24	24
KAHLOTUS	3	3
KETTLE FALLS	39	39
KINGSTON	49	49
LAKE QUINAULT	6	6
LAKEBAY (includes 1302)	110	110
LIND	3	3
LONG BEACH	72	72
LOPEZ/SHAW ISLAND	36	36
MATHEWS CORNER	5	5
MCCLEARY	10	10
MEDICAL LAKE	58	58

(4) Installation or Activation of Basic Service
Attachment B for 2nd Qtr 2007

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 Days or Less
MESA	4	4
MINERAL	10	10
MONTESANO	30	30
MORTON	14	14
NEAH BAY	13	13
NESPELEM	8	8
NORTH VASHON	23	23
NORTHBEND	65	65
OCEAN PARK	42	42
OCOSTA	5	5
ODESSA	8	8
ORTING	48	47
PACIFIC BEACH	20	20
PACKWOOD	18	18
PE ELL	8	8
PUGET ISLAND	5	5
RANDLE	7	7
RAYMOND	18	18
RAYMOND/LEBAM	4	4
REARDAN	11	11
RIMROCK	4	4
RITZVILLE-BENGE	18	18
ROYAL CITY	32	32
SNOQUALMIE PASS	4	4
SNOQUALMIE RIDGE	19	19
SOUTH BEND	10	10
SOUTH PRAIRIE	21	21
SPANGLE	3	3
SPRAGUE	9	9
STARBUCK	0	0
TIETON	15	15
TWISP	17	17
VADER	15	15
VALLEY	11	11
VASHON	44	44
WASHTUCNA	2	2
WILBUR	3	3
WILSON CREEK	0	0
WINTHROP	31	30
YACOLT	22	22

(4) Installation or Activation of Basic Service
Attachment C - Bi-Annual June 2007

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	180 Days or Less
ALMIRA	2	2
AMES LAKE	6	6
ARLETTA	26	26
ASHFORD	23	23
BASIN CITY	8	8
BEAVER	5	5
BLAKELY ISLAND/DECATURE	4	4
CARNATION	9	9
CATHLAMET	21	21
CHENEY	60	60
CHEWELAH	50	50
CHINOOK	8	8
CLALLAM BAY	15	15
CLEARWATER	8	8
CONNELL	20	20
COULEE CITY	11	11
COWICHE	12	12
CRESTON	5	5
CURTIS	5	5
DAVENPORT	30	30
E.W.U.	0	0
EAST SOUND	68	68
EDWALL-TYLER	5	5
ELMA	33	33
ELTOPIA	6	6
EUREKA	4	4
FALL CITY	18	18
FORKS	42	42
FOX ISLAND	13	13
FRIDAY HARBOR	99	99
GIG HARBOR	216	216
GLENOMA	8	8
HANSVILLE	10	10
HARRINGTON	6	6
HUMPTULIPS	8	8
HUNTERS/INCHELIUM	24	24
KAHLOTUS	3	3
KETTLE FALLS	39	39
KINGSTON	49	49
LAKE QUINAULT	6	6
LAKEBAY	110	110
LIND	3	3
LONG BEACH	72	72
LOPEZ/SHAW ISLAND	36	36
MATHEWS CORNER	5	5
MCCLEARY	10	10
MEDICAL LAKE	58	58

**(4) Installation or Activation of Basic Service
Attachment C - Bi-Annual June 2007**

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	180 Days or Less
MESA	4	4
MINERAL	10	10
MONTESANO	30	30
MORTON	14	14
NEAH BAY	13	13
NESPELEM	8	8
NORTH VASHON	23	23
NORTHBEND	65	65
OCEAN PARK	42	42
OCOSTA	5	5
ODESSA	8	8
ORTING	48	48
PACIFIC BEACH	20	20
PACKWOOD	18	18
PE ELL	8	8
PUGET ISLAND	5	5
RANDLE	7	7
RAYMOND	18	18
RAYMOND/LEBAM	4	4
REARDAN	11	11
RIMROCK	4	4
RITZVILLE-BENGE	18	18
ROYAL CITY	32	32
SNOQUALMIE PASS	4	4
SNOQUALMIE RIDGE	19	19
SOUTH BEND	10	10
SOUTH PRAIRIE	21	21
SPANGLE	3	3
SPRAGUE	9	9
STARBUCK	0	0
TIETON	15	15
TWISP	17	17
VADER	15	15
VALLEY	11	11
VASHON	44	44
WASHTUCNA	2	2
WILBUR	3	3
WILSON CREEK	0	0
WINTHROP	31	31
YACOLT	22	22



WASHINGTON STATE SERVICE QUALITY REPORT
EXPLANATION OF EXCEPTIONS
June 2007

EXCHANGE	Month/Year	REASON TROUBLE INDEX IS OVER 4 % (If NO, add to this list)
Edwall Tyler	February 2007	10 - Intermittent problems with outside equipment cabinet
	April 2007	18 - four separate issues. Grounding issue; equipment failure; cable problem on a CM8 and a card failure. All unrelated.

