Docket No. TG-190793 - Vol. IV

In the Matter of: Paul Henrickson d/b/a Concrete and More

May 26, 2021



COURT REPORTING AND LEGAL VIDEO

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		1	
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1	staff investigator Kathryn McPherson.	1	MR. HENRICKSON: Yeah.
2	JUDGE HOWARD: Thank you.	2	JUDGE HOWARD: Go ahead, Mr. Henrickson.
3	And for the company, Mr. Henrickson, if you	3	MR. HENRICKSON: I did file a response
4	can please state your first and last name, your position	4	document that was supposed to be sent to you directly.
5	with your company and your contact information with the	5	I am not sure if you received it.
6	address.	6	JUDGE HOWARD: That's I did see your
7	MR. HENRICKSON: My name is Paul Henrickson.	7	response document in the docket, and I did read that,
8	My address is 3706 103rd Avenue Southeast, Lake Stevens,	8	and I will be sure to read it again before writing the
9	Washington 98258. I have no idea what company you are	9	order.
10	talking about.	10	Did you have any other questions before we
11	JUDGE HOWARD: Okay.	11	proceed, Mr. Henrickson?
12	So Mr. Henrickson, when staff refers to the	12	MR. HENRICKSON: No.
13	company Concrete and More, you are not the owner of	13	JUDGE HOWARD: Okay.
14	that? Or what is your relationship to that?	14	Okay, Mr. Roberson, you may proceed with a
15	MR. HENRICKSON: Concrete and More is	15	brief opening statement or you may simply call your
16	something from ten-plus years ago, before I lived in	16	first witness.
17	another country.	17	MR. ROBERSON: Probably most efficient to
18	JUDGE HOWARD: Was it a company you used to	18	call Ms. McPherson to the stand and I will just make a
19	own?	19	closing argument.
20	MR. HENRICKSON: It was a company we used to	20	JUDGE HOWARD: Ms. McPherson, please raise
20	own. We did concrete and construction, Concrete and	20	your right hand, I will swear you in.
22	More.	22	you light hand, i will swear you in.
23	JUDGE HOWARD: Okay.	22	KATHRYN MCPHERSON, witness herein, having been
23	And did you I don't believe you stated	23	first duly sworn on oath,
25	your email address, would you mind providing that?	24	was examined and testified
23	your email address, would you mind providing mate	23	was examined and testined
	Page 113		Page 115
1	Page 113 MR. HENRICKSON: Email address is	1	Page 115 as follows:
1 2	MR. HENRICKSON: Email address is	1	
	MR. HENRICKSON: Email address is pmatnric@yahoo.com.		
2	MR. HENRICKSON: Email address is pmatnric@yahoo.com. JUDGE HOWARD: Thank you.	2	as follows: THE WITNESS: I do.
2 3	MR. HENRICKSON: Email address is pmatnric@yahoo.com. JUDGE HOWARD: Thank you. Since we are doing this hearing over the	2 3	as follows: THE WITNESS: I do. JUDGE HOWARD: Thank you.
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2 (Pages 112 to 115)

	Page 116	Page 118
1	Q. Now, what are your duties as an investigator?	1 Q. Did you take a screen capture of the
2	A. I investigate the transportation of solid waste	2 advertisement you found on Craigslist?
3	and residential recycling of companies who do not have a	3 A. Yes, I did.
4	certificate from the Commission.	4 Q. Would you please go to the exhibit marked KM-1.
5	Q. Would you please describe your educational	5 A. I have that in front of me.
6	background and any training that you have received that	6 Q. Would you please identify this exhibit.
7	will allow you to carry out your duties as an	7 A. It is a Craigslist's advertisement for an F250
8	investigator?	8 hauling everything. Under the title it also lists that
9	A. I have an associate's degree from Pasco	9 they will haul garbage.
10	Hernandez State College, as well as completed the	10 Q. And is that a true and accurate copy of the
11	Washington State immediate and advanced investigator	advertisement you saw on Craigslist on May 3rd?
12	training.	12 A. Yes, it is.
13	Q. Now, you just mentioned that your duties include	13 MR. ROBERSON: Staff moves to admit
14	investigating companies that may be operating without	14 Exhibit KM-1.
15	Commission-issued authority, correct?	15 JUDGE HOWARD: All right. Do we have any
16	A. Correct.	16 objection from Mr. Henrickson?
17	Q. And you testified that solid waste companies	17 MR. HENDRICKSON: I object to all hearsay.
18	require a certificate before they operate?	18 JUDGE HOWARD: Sorry, Mr. Henrickson, go
19	A. That is correct.	19 ahead.
20	Q. How do you look into whether a company is	20 MR. HENRICKSON: I object. 21 JUDGE HOWARD: The primary basis is the
21 22	operating without a permit? A. I receive complaints via two manners: One is a	21 JUDGE HOWARD: The primary basis is the 22 basis for your objection hearsay?
23	company who has a certificate, or private citizen may	23 MR. HENRICKSON: Correct.
24	file a complaint with the Commission, or I research	24 JUDGE HOWARD: All right. I am going to
25	advertising on social media to companies that are	25 deny the objection and deem KM-1 admitted.
	Page 117	Degg 110
		Page 119
1	advertising for solid waste services and research if	1 Mr. Roberson, you may proceed.
1 2		
	advertising for solid waste services and research if	1 Mr. Roberson, you may proceed.
2	advertising for solid waste services and research if they have a certificate to complete those services.	1Mr. Roberson, you may proceed.2(Exhibit No. KM-1 was admitted.)3EXAMINATION (CONTINUED)4BY MR. ROBERSON:
2 3	 advertising for solid waste services and research if they have a certificate to complete those services. Q. And how do you research whether they have a certificate? A. I use our company's database to see if they are 	 Mr. Roberson, you may proceed. (Exhibit No. KM-1 was admitted.) EXAMINATION (CONTINUED) BY MR. ROBERSON: Q. Now, Ms. McPherson, I'm sorry, did you describe
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3 (Pages 116 to 119)

	Page 120	Page 122
1	statement, the attorney was testifying making a	1 Sorry, Mr. Roberson, what?
2	statement saying that, did you contact the person that	2 MR. ROBERSON: So BAP specifically allows
3	provided the phone number.	3 you to admit hearsay that's RCW 34.05 point, I believe
4	I object to that statement overall because	4 it's 452. The Commission's procedural rules, it's WAC
5	that person might not even it's just hearsay. That	5 480.07, maybe 450, if you give me second.
б	person might not have even provided the phone number.	6 495 allows you to admit any and all relevant
7	JUDGE HOWARD: Mr. Henrickson, I am going to	7 evidence that does not exclude hearsay evidence.
8	deny the objection, but I will let you have an	8 Regardless, these are Mr. Henrickson's own words. Under
9	opportunity to cross Ms. McPherson on that issue.	 9 Evidence Rule 801(d)(2), they are not hearsay.
10	Mr. Roberson, you may proceed.	10 MR. HENRICKSON: How are they my own words?
11	MR. ROBERSON: Thank you, Judge Howard.	11 I object to whatever he's saying.
12	EXAMINATION (CONTINUED)	12 Where do you come up with that statement?
13	BY MR. ROBERSON:	13 JUDGE HOWARD: Mr. Henrickson, just a
14	Q. So, Ms. McPherson, you attempted to find the	14 moment.
15	person the phone number belonged to, correct?	15 The hearsay objections, I am just going to
16	A. Yes, I did.	16 let you know that the law does allow us to admit
17	Q. How did you do that?	17 hearsay. I understand your concern that you are saying
18	A. I looked online using a search of that specific	18 that these are not your statements.
19	phone number and was able to identify a HireRush ad	19 So I will definitely allow you to cross
20	identifying Paul Henrickson, which also included	20 examine Ms. McPherson, I'll allow you to testify on your
21	additional advertisements for solid waste services.	21 behalf and give a closing statement, and those would be
22	Q. How did you connect the HireRush advertisement	22 the appropriate ways for you to, I suggest for you to
23	to Mr. Henrickson?	23 set that forth.
24	A. They had the same phone number in common.	24 Do you have any other basis for your
25	Q. So the number provided in the Craigslist ad you	25 objection to Exhibit KM-2?
	Page 121	Page 123
1	Page 121 saw on May 3rd was the same number on the HireRush ad?	Page 123 1 MR. HENRICKSON: No.
1 2		
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2	saw on May 3rd was the same number on the HireRush ad? A. That's correct.	1 MR. HENRICKSON: No. 2 JUDGE HOWARD: Okay, the objection on KM-2
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4 (Pages 120 to 123)

	Page 124		Page 126
1	JUDGE HOWARD: Mr. Roberson, if you wouldn't	1	MR. HENDRICKSON: There's an address in the
2	mind either rephrasing or backing up a couple steps and	2	ad. That's what they are testifying to, there's an
3	asking a new question.	3	address in the ad.
4	MR. HENRICKSON: He's testifying?	4	JUDGE HOWARD: Mr. Henrickson, this is all
5	JUDGE HOWARD: Mr. Henrickson, please direct	5	available in the docket. I am looking at the exhibit.
6	any objections to me. But I am instructing Mr. Roberson	6	There's the address Mr. Henrickson, I am speaking.
7	to rephrase or to lay foundation for that particular	7	There does appear to be an address in the
8	line of questioning.	8	ad, so what is the basis for your objection?
9	EXAMINATION (CONTINUED)	9	MR. HENRICKSON: Give me a second. Your
10	BY MR. ROBERSON:	10	Honor, I will get to this.
11	Q. Ms. McPherson, are you familiar with motor	11	JUDGE HOWARD: Okay. Mr. Roberson, you may
12	vehicles?	12	proceed.
13	A. Yes.	13	EXAMINATION (CONTINUED)
14	Q. Have you ever seen well, are you familiar	14	BY MR. ROBERSON:
15	with the Ford Motor Company?	15	Q. Ms. McPherson, what did you learn from the
16	A. Yes.	16	HireRush ad?
17	Q. Any what does the Ford Motor Company	17	A. With an address located on the HireRush ad, I
18	manufacture?	18	was able to compose a technical assistance letter for my
19	A. They manufacture cars and trucks. One of their	19	supervisor to review that I could send to the company to
20	lines of trucks is the F series utility trucks,	20	provide technical assistance regarding solid waste
21	including the F250.	21	rules.
22	Q. So how would you describe an F250?	22	Q. What does it ask you when you provide technical
23	A. The 250 is a specific motor, not as large as the	23	assistance?
24	350, for hauling purposes.	24	A. I explained the solid waste rules on
25	Q. Excellent.	25	transportation and advertising of solid waste. I
	Page 125		Page 127
1	Now, you testified that the HireRush	1	explained there are penalties involved. And I requested
2	advertisement states that the provider will use an F250?	2	all advertisements and services be terminated until such
3	A. Yes.	3	time that the company has applied for and received a
4	Q. Have you seen any other advertisements did	4	certificate from the Commission.
5	you see any other advertisements on May 3rd by a	5	Q. Did you eventually send that letter to
6	provider that would claim he would use an F250?		
7		6	Mr. Henrickson?
-	A. Yes, on the Craigslist ad they did. Also on the	6	
8	 Yes, on the Craigslist ad they did. Also on the May 3rd and on the HireRush ad, the verbiage reads haul, 		Mr. Henrickson?
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8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	May 3rd and on the HireRush ad, the verbiage reads haul, pick up, move, et cetera, F250. Q. Now, other than a phone number, does the HireRush advertisement provide contact information for Mr. Henrickson? A. Yes, it lists a phone number and it lists an address in Lake Stevens. Q. And did you – MR. HENRICKSON: I object. JUDGE HOWARD: Let's Mr. Henrickson Mr. Henrickson, go ahead with your objection. MR. HENRICKSON: What exhibit are you referring to where there's an address? JUDGE HOWARD: Mr. Roberson, would you mind clarifying the exhibit you were referring to. Was that KM-2?	7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	 Mr. Henrickson? A. Yes, I did. Q. Did it reach him? A. No, it did not. It was returned by mail on May 27th, 2018. Q. So after the letter was returned, did you attempt to contact Mr. Henrickson by telephone? A. Yes, I did. On several occasions in May, I attempted to call Mr. Henrickson to try to find a new address and discuss the investigation with him. Q. Did you speak with him during any of those calls? A. Yes, I did. I spoke with him on May 16th and on May 18th. Q. Okay. Did you eventually obtain another address for Mr. Henrickson? A. Yes. Mr. Henrickson was unwilling to give me an

5 (Pages 124 to 127)

	Page 128	Page 130
1	Avenue A, Lake Stevens, Washington.	1 statement saying that Mr. Henrickson was making ads, and
2	Q. Did you attempt to send another technical	2 I wasn't, so
3	assistance letter to that address?	3 JUDGE HOWARD: I will allow you to
4	A. I did send a second technical assistance letter	4 cross-examine her on that and provide your own
5	to that address.	5 testimony, but I'm going to deny the objection.
6	Q. Did that letter reach Mr. Henrickson, to your	6 Mr. Roberson, you may proceed.
7	knowledge?	7 EXAMINATION (CONTINUED)
8	A. To the best of my knowledge, it did reach him.	8 BY MR. ROBERSON:
9	Q. And how do you know that it reached him?	9 Q. Ms. McPherson, how do you know that
10	A. I spoke with Mr. Henrickson subsequent to that	10 Mr. Henrickson was still advertising?
11	letter being sent.	11 A. After I spoke I did research the ads
12	Q. And when did that conversation take place?	12 subsequently again on September 4th and September 17th
13	A. Just pulling up my record.	13 of 2019 finding current ads on Craigslist advertisement.
14	I spoke with Mr. Henrickson on September 4, 2019	14 Q. Would you please turn to the exhibit marked
15	regarding the noncompliance letter that was sent a	15 KM-3.
16	second time.	16 A. Yes, I see that.
17	Q. And what was the outcome of your discussion with	Q. And would you please identify that document.
18	Mr. Henrickson?	18 A. This is another Craigslist ad stating that F250
19	A. When I spoke with Mr. Henrickson, he confirmed	19 hauling everything and demolition. Under the
20	that he had received the compliance letter and stated he	20 advertisement it says we will haul, pick up, move,
21	no longer owned Concrete and More. And I had stated	21 et cetera in an F250 and that included garbage.
22	that it was still showing in the Department of Health as	22 Q. And is that a true and accurate copy of the
23	an active business.	23 Craigslist ad that you saw on September 4th, I believe?
24	We discussed the rules regarding solid waste	24 A. Yes.
25	services and advertising on Craigslist for hauling	25 MR. ROBERSON: Excuse me?
	Page 129	Page 131
1	Page 129 furniture. He stated that he could remove or change his	Page 131 1 JUDGE HOWARD: We will wait just a moment
1 2	furniture. He stated that he could remove or change his ads, but he did not feel like he should have to.	
	furniture. He stated that he could remove or change his	1 JUDGE HOWARD: We will wait just a moment 2 here. 3 MR. ROBERSON: My apologies, your Honor,
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	 furniture. He stated that he could remove or change his ads, but he did not feel like he should have to. Q. And did he eventually agree to remove his advertisements? A. He did eventually agree to remove his advertisements. Q. That was during that September 4th conversation? A. Yes. Q. Okay. Now, to make sure that Mr. Henrickson had taken down his advertisements? A. I did. I researched advertisements that he was still currently listing on Craigslist, and I discovered that he was continuing to advertise for solid waste services at that time. Q. And what day did you see if he was still advertising? JUDGE HOWARD: Mr. Roberson, hold on. Mr. Henrickson; could you repeat yourself. MR. HENRICKSON: She said that I was making ads and there was none. She doesn't experience what I do. 	1 JUDGE HOWARD: We will wait just a moment 2 here. 3 MR. ROBERSON: My apologies, your Honor, 4 someone was ringing my doorbell. 5 JUDGE HOWARD: No problem. We are all 6 making due at this time. 7 You may continue. 8 MR. ROBERSON: So Judge Howard, I would like 9 to enter KM-3. 10 JUDGE HOWARD: Are there any objections from 11 Mr. Henrickson? 12 MR. HENRICKSON: Hearsay. 13 JUDGE HOWARD: Just hearsay, is that what 14 you said? 15 MR. HENRICKSON: Yep. 16 JUDGE HOWARD: All right, I am going to deny 17 the objection and this KM-3 is admitted. 18 (Exhibit No. KM-3 was admitted.) 19 EXAMINATION (CONTINUED) 20 BY MR. ROBERSON: 21 Q. Ms. McPherson, you may have said this already, 22 that Craigslist ad, does it provide a phone number?

6 (Pages 128 to 131)

	Page 132		Page 134
1	the HireRush ad.	1	(Question and answer read back.)
2	Q. And based on your research, who did that phone	2	JUDGE HOWARD: I'm going to deny the
3	number belong to?	3	objection.
4	A. Paul Henrickson.	4	Mr. Roberson, you may proceed.
5	Q. Did you attempt to book solid waste hauling	5	BY MR. ROBERSON:
6	after seeing Mr. Henrickson's September advertisements?	6	Q. Ms. McPherson, how did the person you sent that
7	A. Yes, I did.	7	email respond?
8	Q. And how did you do that?	8	JUDGE HOWARD: Mr. Roberson, wait.
9	A. I replied to the Craigslist ad using a	9	Mr. Henrickson, are you I did not catch
10	fictitious email address that I used for investigations.	10	that.
11	I requested Mr. Henrickson to provide solid waste	11	MR. HENRICKSON: Never mind.
12	services.	12	JUDGE HOWARD: Okay, Mr. Roberson, you may
13	Q. Would you please turn to the exhibit marked	13	proceed.
14	KM-4.	14	, BY MR. ROBERSON:
15	A. Yes, sir. I have that in front of me.	15	Q. Ms. McPherson, how did the person to whom you
16	Q. Would you please identify that document?	16	sent that email respond?
17	A. That's the Gmail of sorry, the Gmail email	17	A. The person responded that they would like a text
18	that I sent to the Craigslist email link.	18	with a photo of the waste that needed to be picked up.
19	Q. And is that a true and accurate copy of your	19	Q. And did the person provide a number before you
20	email exchange with Mr. Henrickson?	20	could text that picture to you?
21	A. Yes, it is.	21	A. Yes, they did. I am reviewing the email right
22	MR. ROBERSON: Judge Howard, I ask to admit	22	now to give you the phone number that was requested to
23	KM-4.	23	send.
24	JUDGE HOWARD: Are there any objections from	24	It said question mark, can you email it to me or
25	Mr. Henrickson?	25	send a text (425) 686-5270.
	Page 133		Page 135
1 2	MR. HENRICKSON: No.	1	Q. Ms. McPherson, in the course of your
2	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that,	2	Q. Ms. McPherson, in the course of your investigation, had you seen the phone number
2 3	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here.	2 3	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well
2 3 4	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it.	2 3 4	Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before?
2 3 4 5	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email,	2 3 4 5	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed.
2 3 4 5 6	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not	2 3 4 5 6	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number?
2 3 4 5 6 7	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection.	2 3 4 5 6 7	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did.
2 3 4 5 6 7 8	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted.	2 3 4 5 6 7 8	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me.
2 3 4 5 6 7 8 9 10 11	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON:	2 3 4 5 6 7 8 9 10 11	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document?
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2 3 4 5 6 7 8 9 10 11 12 13	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email?	2 3 4 5 6 7 8 9 10 11 12 13	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight
2 3 4 5 6 7 8 9 10 11 12 13 14	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email? A. Mr. Henrickson requested a photo of the	2 3 4 5 6 7 8 9 10 11 12 13 14	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight garbage bags and other debris that I requested to be
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email? A. Mr. Henrickson requested a photo of the JUDGE HOWARD: Mr. Henrickson, can you repeat that.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight garbage bags and other debris that I requested to be taken to the dump. Q. Is that a true and accurate copy of the text
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email? A. Mr. Henrickson requested a photo of the JUDGE HOWARD: Mr. Henrickson, can you repeat that. MR. HENRICKSON: I think she already knows.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight garbage bags and other debris that I requested to be taken to the dump. Q. Is that a true and accurate copy of the text string that you had with Mr. Henrickson, or with the
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email? A. Mr. Henrickson requested a photo of the JUDGE HOWARD: Mr. Henrickson, can you repeat that. MR. HENRICKSON: I think she already knows. They just made a statement that said how did	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight garbage bags and other debris that I requested to be taken to the dump. Q. Is that a true and accurate copy of the text string that you had with Mr. Henrickson, or with the person who had that phone number?
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email? A. Mr. Henrickson requested a photo of the JUDGE HOWARD: Mr. Henrickson, can you repeat that. MR. HENRICKSON: I think she already knows. They just made a statement that said how did Mr. Henrickson respond.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight garbage bags and other debris that I requested to be taken to the dump. Q. Is that a true and accurate copy of the text string that you had with Mr. Henrickson, or with the person who had that phone number? A. Yes, sir.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email? A. Mr. Henrickson requested a photo of the JUDGE HOWARD: Mr. Henrickson, can you repeat that. MR. HENRICKSON: I think she already knows. They just made a statement that said how did Mr. Henrickson respond. JUDGE HOWARD: So what is your objection?	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight garbage bags and other debris that I requested to be taken to the dump. Q. Is that a true and accurate copy of the text string that you had with Mr. Henrickson, or with the person who had that phone number? A. Yes, sir. MR. ROBERSON: Judge Howard, at this point
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email? A. Mr. Henrickson requested a photo of the JUDGE HOWARD: Mr. Henrickson, can you repeat that. MR. HENRICKSON: I think she already knows. They just made a statement that said how did Mr. Henrickson respond. JUDGE HOWARD: So what is your objection? MR. HENRICKSON: Speculating, leading, just	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight garbage bags and other debris that I requested to be taken to the dump. Q. Is that a true and accurate copy of the text string that you had with Mr. Henrickson, or with the person who had that phone number? A. Yes, sir. MR. ROBERSON: Judge Howard, at this point in time we submit Exhibit KM-5.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email? A. Mr. Henrickson requested a photo of the JUDGE HOWARD: Mr. Henrickson, can you repeat that. MR. HENRICKSON: I think she already knows. They just made a statement that said how did Mr. Henrickson respond. JUDGE HOWARD: So what is your objection? MR. HENRICKSON: Speculating, leading, just testifying that I responded. And he can rephrase it if	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight garbage bags and other debris that I requested to be taken to the dump. Q. Is that a true and accurate copy of the text string that you had with Mr. Henrickson, or with the person who had that phone number? A. Yes, sir. MR. ROBERSON: Judge Howard, at this point in time we submit Exhibit KM-5. JUDGE HOWARD: Do you have any objections,
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email? A. Mr. Henrickson requested a photo of the JUDGE HOWARD: Mr. Henrickson, can you repeat that. MR. HENRICKSON: I think she already knows. They just made a statement that said how did Mr. Henrickson respond. JUDGE HOWARD: So what is your objection? MR. HENRICKSON: Speculating, leading, just testifying that I responded. And he can rephrase it if you want.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight garbage bags and other debris that I requested to be taken to the dump. Q. Is that a true and accurate copy of the text string that you had with Mr. Henrickson, or with the person who had that phone number? A. Yes, sir. MR. ROBERSON: Judge Howard, at this point in time we submit Exhibit KM-5. JUDGE HOWARD: Do you have any objections, Mr. Henrickson?
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email? A. Mr. Henrickson requested a photo of the JUDGE HOWARD: Mr. Henrickson, can you repeat that. MR. HENRICKSON: I think she already knows. They just made a statement that said how did Mr. Henrickson respond. JUDGE HOWARD: So what is your objection? MR. HENRICKSON: Speculating, leading, just testifying that I responded. And he can rephrase it if you want. JUDGE HOWARD: Would the court reporter mind	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight garbage bags and other debris that I requested to be taken to the dump. Q. Is that a true and accurate copy of the text string that you had with Mr. Henrickson, or with the person who had that phone number? A. Yes, sir. MR. ROBERSON: Judge Howard, at this point in time we submit Exhibit KM-5. JUDGE HOWARD: Do you have any objections, MR. HENRICKSON: Yes. I think they are
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	MR. HENRICKSON: No. JUDGE HOWARD: Sorry, repeat that, Mr. Henrickson. It's a little quiet here. MR. HENRICKSON: No, I never seen the email, so I mean, I never received it. JUDGE HOWARD: Okay, I will take that as not having an objection. This exhibit is admitted. KM-4 is admitted. You may proceed, Mr. Roberson. (Exhibit No. KM-4 was admitted.) BY MR. ROBERSON: Q. Ms. McPherson, how did Mr. Henrickson respond to your email? A. Mr. Henrickson requested a photo of the JUDGE HOWARD: Mr. Henrickson, can you repeat that. MR. HENRICKSON: I think she already knows. They just made a statement that said how did Mr. Henrickson respond. JUDGE HOWARD: So what is your objection? MR. HENRICKSON: Speculating, leading, just testifying that I responded. And he can rephrase it if you want.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	 Q. Ms. McPherson, in the course of your investigation, had you seen the phone number (425) 686-5270 before? A. Yes, this has been on the HireRush ads, as well as all the Craigslist ads that I have reviewed. Q. Did you send a picture to that number? A. Yes, I did. Q. Would you please turn to the exhibit marked KM-5. A. I have that in front of me. Q. Would you please identify this document? A. This is a screenshot of the text message sent to (425) 686-5270 showing a photo of approximately eight garbage bags and other debris that I requested to be taken to the dump. Q. Is that a true and accurate copy of the text string that you had with Mr. Henrickson, or with the person who had that phone number? A. Yes, sir. MR. ROBERSON: Judge Howard, at this point in time we submit Exhibit KM-5. JUDGE HOWARD: Do you have any objections, Mr. Henrickson?

7 (Pages 132 to 135)

	Page 136	Page 138
1	JUDGE HOWARD: Okay, do you have any other	1 for offering services to provide solid waste services
2	basis for your objection?	2 without a certificate.
3	MR. HENRICKSON: Yeah, and the exhibit,	3 The staff has tried on multiple occasions to
4	there shows no text. There's nothing about texting at	4 work with Mr. Henrickson regarding compliance and
5	all, from what I recall. There's no texting. It's all	5 providing technical assistance, to which he did not
6	emails from people.	6 comply.
7	JUDGE HOWARD: Well, do you have the KM-5 in	7 MR. ROBERSON: Judge Howard, at this point I
8	front of you, Mr. Henrickson? I believe this would have	8 have no further questions for Ms. McPherson.
9	been served on you by email and it's in the docket.	9 JUDGE HOWARD: Okay. Mr. Henrickson, would
10	MR. HENRICKSON: It doesn't show a text.	10 you like to ask any questions of Ms. McPherson?
11	JUDGE HOWARD: Well, I don't really want to	11 MR. HENRICKSON: Sure.
12	speak to it, but it is available for you to review if	12 Let's start off with this texting statement.
13	you want to make an objection.	13 I am looking at the exhibit and all I see is emails.
14	MR. HENRICKSON: This email conversation,	14 Can somebody point out exactly what we are talking about
15	there's nothing about texting, so I object to hearsay	15 when it shows texting? I have no idea what they are
16	texts.	16 talking about.
17	JUDGE HOWARD: All right. Well, again,	17 JUDGE HOWARD: Mr. Henrickson, I am going to
18	Mr. Henrickson, I will definitely provide you	18 Mr. Henrickson, I am going to let you know, since all
19	opportunities to cross and provide your own testimony,	19 these are admitted now, I am looking at KM-5, and this
20	but as far as this speaking objection, I am going to	20 appears to be a screenshot of text messages.
21	deny it.	21 So if you want to ask a question about KM-5,
22	So Mr. Roberson, KM-5 is admitted. You may	22 that's great, feel free, but it is in the docket. So I
23	continue.	23 wanted to clarify that issue, so feel free to ask
24	(Exhibit No. KM-5 was admitted.)	24 questions of Ms. McPherson.
25	BY MR. ROBERSON:	25
1	Page 137	Page 139
	O Ms McPherson what did the person to whom you	
	Q. Ms. McPherson, what did the person to whom you sent a text message respond with?	1 CROSS-EXAMINATION 2 BY MR. HENRICKSON:
2	sent a text message respond with?	2 BY MR. HENRICKSON:
	sent a text message respond with? A. Where are you and can I do it as soon as	 BY MR. HENRICKSON: Q. In regards to this texting of they sent the
2 3	sent a text message respond with? A. Where are you and can I do it as soon as possible, to which I responded, how much will it cost,	 BY MR. HENRICKSON: Q. In regards to this texting of they sent the
2 3 4	sent a text message respond with? A. Where are you and can I do it as soon as	 BY MR. HENRICKSON: Q. In regards to this texting of they sent the phone number, you believe that I knew exactly what you were referring to?
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8 (Pages 136 to 139)

	Page 140	Page 14	2
1	this?	1 probably know this, right?	
2	A. I would state that if taking things to the dump,	2 A. Know the difference between or what garbage is	
3	that it would be considered solid waste.	³ and what a dump is.	
4	Q. So you are saying it counts as solid waste?	4 Q. How many Craigslist ads do you target in a day,	
5	A. That would be two different issues on	5 a week, a month, a year, that contains verbiage from	
6	definitions. In my email and in my text I only	6 garbage to junk?	
7	specifically mentioned the garbage bags that were bagged	7 A. I would not have those specific records	
8	garbage and stated that the garbage company was going to	8 available to me. That is something that our staff keeps	
9	charge too much and I needed these taken to the dump.	9 track of. I record all companies that I work with on	
10	Q. Now, wouldn't it be logical that if it were just	10 technical assistance in our compliance system.	
11	garbage how much do you think the garbage company	11 Q. Okay.	
12	would charge you for five bags of garbage?	12 There's a reason for this, right? That's why	
13	A. I am unsure what the tariff rates for the	13 you are employed, right?	
14	garbage company for Snohomish County would charge at	A. I am employed to ensure that companies are not	
15	this time.	15 transporting solid waste without a certificate to ensure	
16	Q. Are you aware that it's actually free?	16 safety of our public and to ensure the protection of our	
17	A. To my knowledge, it is not free to have solid	17 certificated companies.	
18	waste services in Snohomish County.	18 Q. But the people that you are targeting do not	
19	Q. Are you aware that somebody pays for service?	19 really transport garbage until you correct their	
20	A. Yes.	20 verbiage, isn't that what you do most of the time?	
21	Q. A service they get is picking up garbage,	A. Moderately. I work with companies on a regular	
22	correct? That's why they pick up garbage, correct?	 basis to assist them in removing advertisements that are in a violation of RCW 81.77.040. I provide them 	ŧ
23 24	A. As a consumer protection specialist for several years with the Commission, there are tariff rates that	 in a violation of RCW 81.77.040. I provide them technical assistance so that their advertisement does 	
25	the certified garbage companies have to collect.	 25 not violate the state laws. 	
25			
	Page 141	Page 14	3
1	One of those rates is for extra garbage beyond	1 In addition to that, I help them research and	
2	the part of the bins that you are allocated with your	2 provide them with information on receiving common	
2 3	the part of the bins that you are allocated with your monthly service bill. Any additional garbage in this		
	the part of the bins that you are allocated with your monthly service bill. Any additional garbage in this photo where you had several bags, there would be	· · · ·	
3	monthly service bill. Any additional garbage in this	3 carrier permits in order to have junk removal services	
3 4	monthly service bill. Any additional garbage in this photo where you had several bags, there would be	 carrier permits in order to have junk removal services and a permit that allows them to do that. 	
3 4 5	monthly service bill. Any additional garbage in this photo where you had several bags, there would be subsequent additional charges that are also listed in	 carrier permits in order to have junk removal services and a permit that allows them to do that. In the junk removal services, they are given 	
3 4 5 6	 monthly service bill. Any additional garbage in this photo where you had several bags, there would be subsequent additional charges that are also listed in our tariff rates. Q. And you are aware that junk was in those bags? A. There could be many things in that bag. 	 carrier permits in order to have junk removal services and a permit that allows them to do that. In the junk removal services, they are given strict guidelines as to how to avoid violations of those RCWs, so that they are not subsequently in violation and potentially receiving without knowledge a fine. 	I
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9 (Pages 140 to 143)

	Page 144		Page 146
1	comply with Washington State law.	1	my house?
2	Q. So you are aware that I have actually been	2	A. I was not specifically aware of that.
3	researching and seeing the Craigslist ads and seeing	3	Q. Are you aware that I am familiar with the costs
4	garbage changed to junk probably on a daily basis?	4	of five bags of garbage?
5	A. Solid waste services and junk removal services	5	MR. ROBERSON: I am not sure this is
6	are two different services offered. Junk removal	6	relevant.
7	services offer incidental removal of the solid waste:	7	MR. HENRICKSON: Well, I am
8	they are being paid to provide other services. And we	8	MR. ROBERSON: It's a free service.
9	request that those companies receive a common carrier	9	JUDGE HOWARD: Mr. Roberson, I did want to
10	permit, because they are transporting commodities for	10	give Mr. Henrickson leeway and opportunity here.
11	compensation.	11	So yeah, Mr. Henrickson, as long as you
12	Solid waste business are when you are picking up	12	know, I will definitely give you a few more minutes to
13	curbside or providing a service that our solid waste	13	have these for your questioning. I am going to give you
14	companies can provide and you are in violation of	14	some leeway here, so please continue if you have more
15	providing those services without a certificate.	15	questions.
16	Q. So you correct them in their verbiage?	16	CROSS-EXAMINATION (CONTINUED)
17	A. And in their ads.	17	BY MR. HENRICKSON:
18	Q. Are you aware that the ads that I saw were all	18	Q. So somebody said it cost \$100 to pick up five
19	changed and they were people that did junk removal,	19	bags of garbage, wouldn't that be logical that they are
20	moving or landscape	20	pretty much saying if you are worried about costs,
21	A. I would be unaware.	21	here's a what's your break? \$1,000, \$500, \$2 or is
22	Q on a regular basis? So you are actually	22	that, could that be just, Hey, get away from me type?
23	doing this to many people on a daily basis?	23	Do you know the intent of the response?
24	A. I apologize for interrupting you.	24	A. I only know that what was specifically mentioned
25	I do not have access to what advertisements that	25	in the text and in the email. I did not testify as to
1	Page 145 you have personally viewed, so I would not know what	1	Page 147 the intent of the sender.
2	their original advertisement was, what services they	2	Q. So if it was a free service that went with your
3	offered or what changes those companies have made.	3	garbage company and the \$100 charge, which one would you
4	Q. So your job is in the garbage collection, you	4	take?
5	are teaching people that they are not in the garbage	5	A. I don't think that is an answer I can provide
6	collection business, correct?	6	you under this circumstance.
7 8	A. Absolutely.	8	Q. So you can sit there and say the intent of the
_	Q. And if they are collecting garbage, then they	1	person was to actually collect \$100 for picking up five
9 10	need to get a certificate?	9 10	bags of garbage? A. Again, I don't think that is a question I can
11	 A. You are absolutely correct, sir. Q. So referring back to your vague message, and you 	11	answer under this circumstance. I can only reflect on
12	say you are a specialist in garbage collection?	12	the communication that was provided between myself and
13	A. I am a solid waste investigator.	13	the person sending me texts and emails.
14	Q. So if you are to put five bags curbside, you	14	Q. So you can't respond to, you can't respond to
15	wouldn't know what the garbage company might charge,	15	logic?
16	rough estimate, if they charge or don't charge, if it's	16	A. I don't have an answer for that question.
17	a free service, if it comes with the service?	17	Q. You said in your supposed email to me that the
18	A. That would be something you would want to	18	garbage company was charging you much for five bags of
19	research with our regulatory service company. Our	19	garbage, and if somebody responded and said I will
20	regulatory service works with our contracted parent	20	charge you \$1,000, where is your logic? What's the
21	company to determine a rate.	21	breaking point? Or is that just another way of kick
22	Q. Are you aware that I am 54 years old?	22	rocks? I don't deal in garbage.
23	A. I was not specifically aware of your exact age,	23	A. The only information I had was the information
24	no.	24	that was provided to me by email and by text. And the
25	Q. Are you aware that I have garbage picked up at	25	responses provided to me were in violation of the RCW

10 (Pages 144 to 147)

	Page 148	Page 150
1	regarding solid waste rules, so I subsequently proceeded	1 Q. Multiple.
2	with a solid waste court case.	2 How many people did you contact in regards to
3	Q. So but there was no agreement of picking up	3 this case?
4	any garbage?	4 A. With some companies, again, multiple, depending
5	A. I believe if I turn to the text in Exhibit KM-5,	5 on the varying needs of some companies require a lot
6	the response from the texting party was, where are you,	6 more technical assistance than you were provided because
7	and can I do as soon as possible. And then the response	7 they are trying to become in compliance with the
8	again from that party was they charged \$100 to provide	8 Commission and assisted with applying for a solid waste
9	that service.	9 permit or solid waste certificate.
10	Q. Was there an agreement?	10 Other companies are far less than you because
11	A. I would say that was an agreement.	11 they become compliant and removed their ads, either
12	Q. No, that is not an agreement.	12 ceased doing their business and modified so they are in
13	JUDGE HOWARD: Mr. Henrickson, this is Judge	13 compliance with the Commission rules.
14	Howard. I suggest that if you have a few more questions	14 Q. How many people in-house are you talking to
15	for Ms. McPherson, we can certainly do those, but if you	15 regards to those?
16	would like to I kind of see some of the points you	16 A. In-house, in the company's house or within the
17	are making with your questions here, if you would like	17 Commission house?
18	to say more on those.	18Q. All together.
19	MR. HENRICKSON: I am done with that area.	19 A. Okay.
20	That really upsets me about somebody beating a dead	20 Overall, with companies that I work with, I
21	horse when there's no horse to beat. I am done with	21 normally have one main contact that I work with.
22	that area.	22 Occasionally there might be a second person who also
23	JUDGE HOWARD: Are you done with your	23 owns the company and I will work with both of them.
24	questions for this witness?	24 Within the Commission typically, but not
25	MR. HENRICKSON: No.	25 normally, exclusively, but typically, my only
	Page 149	Page 151
1	Page 149 JUDGE HOWARD: We can do a few more minutes	
1 2	5	1 communication regarding companies that may be in
	JUDGE HOWARD: We can do a few more minutes	1 communication regarding companies that may be in
2	JUDGE HOWARD: We can do a few more minutes of questions, if you have them.	 communication regarding companies that may be in violation is with my supervisor, because he is the
2 3	JUDGE HOWARD: We can do a few more minutes of questions, if you have them. CROSS-EXAMINATION (CONTINUED)	 communication regarding companies that may be in violation is with my supervisor, because he is the person who signs the compliance letter that I send to
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11 (Pages 148 to 151)

	Page 152		Page 154
1	have been multiple attorneys and businesses, there's	1	to me?
2	been judges and it's just unfathomable.	2	A. Approximately ten over the course of two years.
3	JUDGE HOWARD: Mr. Henrickson, I am going to	3	Q. Did you have other people contact me?
4	start talking now, okay?	4	A. I believe you requested my supervisor contact
5	I am going to say a few things. I do want	5	you.
6	to give you leeway. If you have some questions you want	6	Q. Are you aware that I received numerous crank
7	to have or some testimony you want to give later, then I	7	phone calls from your office?
8	am certainly going to allow that, but I want you to know	8	MR. ROBERSON: Objection. Argumentative and
9	that I have I am tasked under Washington regulations	9	assumes facts not in evidence.
10	with just deciding basically a single issue here, which	10	JUDGE HOWARD: I am going to allow I am
11	is whether Concrete and More operated as a solid waste	11	going to briefly, very briefly I am going to allow a
12	carrier.	12	couple minutes of questioning here on this issue.
13	MR. HENRICKSON: And I am leading to that,	13	I am going to allow Mr. Henrickson some
14	your Honor. We will get there. I don't have an hour of	14	leeway to show me why he thinks this is relevant. But,
15	questions, trust me.	15	again, I am going to remind him that I am charged with
16	JUDGE HOWARD: Okay.	16	deciding a very narrow issue here and I have some broad
17	MR. HENRICKSON: I have a couple of points	17	authority to decide some other claims. So I will
18	that I am leading to that will end then in a conclusion.	18	allow
19	JUDGE HOWARD: I just want to be mindful of	19	MR. HENRICKSON: I will tell you my point.
20	our time, but I do want to give you your chance. So	20	My point is that this is actually vindictive. I don't
21	proceed.	21	actually deal in garbage. This is some sort of an
22	CROSS-EXAMINATION (CONTINUED)	22	argument that led to harassment, led to police phone
23	BY MR. HENRICKSON:	23	calls. It led to crank phone calls asking me if my
24	Q. So all these conversations, don't you think that	24	refrigerator is running. There's hundreds of phone
25	you can be confused about our conversations, when and	25	calls made to me by this party.
1	Page 153 how they happened?	1	Page 155 And there's I requested the documents
2	A. That's a very good question. That is why in	2	from UTC. There's so many documents and clarified by an
3	our each time I speak with a company, as I speak with	3	attorney that's all crossed up and phone calls that this
4	that company, I document in our investigation the	4	is probably \$100,000 operation now. I mean, just a
5	details of those conversations and subsequent actions	5	rough estimate.
6	that need to be taken after those conversations for	6	But the harassment and the phone calls that
7	follow-up.	7	continue, this was actually more vindictive. And we
8	Q. Are you aware that you accidentally sent to me	8	will get to the ads, but this is actually a vindictive
9	your documentation to have professionals clean it up	9	argument that Kathryn and I had when her initial phone
10	with your 30 people roundabout cc's?	10	call came from.
11	A. I don't understand that question.	11	JUDGE HOWARD: Mr. Henrickson, I am going to
12	Q. The 30 people that are cleaning your documents	12	start talking.
13	for your perfection, how would they have relevance to	13	So I am going to allow you to ask a few
14	our conversations?	14	minutes of questioning on this topic. I want you to try
15	MR. ROBERSON: Objection. This is, in fact,	15	to focus on what the issue is relevant here. I don't
10	-		
16	not in evidence.	16	want to spend a lot of time on this. The Commission has
17	-	17	other case before it, and I am you know, I am going
17 18	not in evidence. JUDGE HOWARD: I am going to grant the objection.	17 18	other case before it, and I am you know, I am going to give you leeway here, so, please, if you have a few
17 18 19	not in evidence. JUDGE HOWARD: I am going to grant the objection. Mr. Henrickson, would you just, please,	17 18 19	other case before it, and I am you know, I am going to give you leeway here, so, please, if you have a few questions for Ms. McPherson, I will, I will allow it.
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1 0. Ms. McPherson, are you aware that HireRush avortises for poople? 2 A. Yes. 3 0. Do you know how they make their money? 4 0. Are you aware that they go out and find jobs and them have jater poople A. Isa unaware to they locadures of HireRush as a business. I just - 3 0. Have you over done business with HireRush? 4 1. Subjects. I just - 3 0. Have you over done business with HireRush? 4 1. Subjects. I just - 4 1. Subjects. I just - 5 A. I and unaware to the procedures of HireRush with you information on it. 6 A. Have you over done business with HireRush? 7 A. I and unaware that people at the advertisement for tire?! 8 A. I wave you aware that people at the advertisement for me?? 9 A. I have no knowdegs of that. 9 A. I have you aware that people at that when the advertisement for me?? 10 Mare i thave have advertise mere pool ad that hey at th		Page 156		Page 158
2 advertises for people? 3 A. Yes. 4 Q. Do you know how they make their money? 5 A. No. 6 Are you aware that they go out and find jobs and then they alart people to, Hey, Hound you this job, I want 20%? 7 A. I are unaware of the procedures of HireRush as a business. I just - 10 C. Area you aware that they go out and find jobs and then they alart people to, Hey, Hound you this job, I want 20%? A. I are unaware of the procedures of HireRush as a business. I just - Q. A and in turn you mailed an address from ten years ago, for the you aware that people sit was sent back to you? 3 A. I yust discovered the advertisement for HireRush and someone did the advertisement for mo? 4 A. I yust discovered the there conversed with 15 HireRush and someone did the advertisement for mo? 5 A. I couldn't answer that. 7 A. I double on the procedures of people and then they try to find a way to - what do they call that when they try to pant tof on the computer for other people, so they advertise for people and then they. 7 A. I have no knowledge of that. 9 C. So the a possibility that 1 did not do any of these advertisements. 1 information that was provided in this advertisement to need advertisement and 1 informato. 1 <td< th=""><th>1</th><th>Q. Ms. McPherson, are you aware that HireRush</th><th>1</th><th>you getting very upset.</th></td<>	1	Q. Ms. McPherson, are you aware that HireRush	1	you getting very upset.
3 A. Yos. to contact me arymore, and that you were to mail me any 4 Q. Do you know how they make their money? A. No. 5 A. No. A. Ispecifically do not remember you stating that 6 Q. Are you aver that they go out and find jobs and 7 A. Iam unavare of the procedures of HireRush as a 8 business. I just - 9 A. Iam unavare of the advertisement for HireRush 10 business. I just - 11 Q. Have you ever done business with HireRush? 12 A. I just discovered the advertisement for HireRush 14 Q. So you are avare that the ever conversed with 14 HireRush and someone dit he advertisement for me? 15 HireRush and someone dit he advertisement for me? 16 A. Insection and the advertisement for me? 17 there no knowledge of that. 18 and try to find a way to - what do they call that when 19 they coustain the propole sit the advertisement to 10 there no knowledge of that. 11 they coustain the advertisement to 12 A. In have no knowledge of that. 13 D. So it is a possibility hat1 i did not			1	
4 0. Do you know how they make their money? information so that there was a paper trait? 5 A. No. 5 6 Q. Are you aware that they go out and find jobs and then they alert people to, Hey, Hound you this job, I ware 20%? A. I are unaware of the procedures of HireRush as a business. I just - 11 Q. Have you ever done business with HireRush? A. I are unaware of the procedures of HireRush as a business. I just - 12 A. I just discovered the advertisement for HireRush? A. I just discovered the advertisement for me? 13 With your information on it. Washington, Which subsequently today you did state is you current advertes. 13 Q. Soy our as ware that people sit at home nowadays and try to find a way to - what do the y call that when they try to pan toff on the computer for other people, so they advertise for people and then they try to pan toff on the computer for they try to pan toff on the computer for calls or calls that I had with you were regarding the compliance did you cannot earnet hone call. Any phone calls or calls that the did with you were regarding the compliance did you cannot earnet hone call. Any phone call have not advertisements? 2 A. I now use provided in this advertisement to determine if there was a yoldking on the advertisement to did you cannot were you would have possible panalise. 2 Page 157 1 Information that was provided in this advertisement to they to advertise ment to provide sold waste services. <			1	
5 A. No 6 Q. Are you aware that they go out and find jobs and then they alert people to, Hey, I found you this job, I want 20%? A. I specifically do not remember you staing that because you reluxed to provide your address for me. 8 A. I an unaware of the procedures of HireRush as a business. I just - A. A sit twas stated in previous testimony, I did ermail a previous testimony ou had confirmed that you received the advertisement for me? 9 A. I take that prove testimony of their logistics? A. I couldn tanswer that. 9 A. I have no knowledge of that. M. RoeRESN: Objection, argumentative. 9 A. I have no knowledge of that. M. RoeRESN: Objection, argumentative. 9 A. I have no knowledge of that. M. RoeRESN: Objection, argumentative. 9 A. I have no knowledge of that. M. RoeRESN: Objection, argumentative. 9 A. I only west advertisement to the advertisement to thave no knowledge of that. M.			4	
6 Q. Are you aware that they go out and find jobs and want 20%? 6 because you relised to provide your address from the years ago, correct, because it was sent back to you? 9 A. I am unaware of the procedures of HireRush as a business. I just - 0. And in truny our mailed an address from the years ago, correct, because it was sent back to you? 11 0. Have you aver done business with HireRush? 0. And in truny our mailed an address you had. However, the second compliance latter you had confirmed that you received amila previous address you had. However, the second compliance latter you had confirmed that you received washington, which subsequently today you did state is your current address. 10 0. Are you aware that I never conversed with they rup to paw it of on the computor for other people, so they advertise for people and then they it try to get the 20% of that. 0. Washington State rules and to try to work with you to calls that 1 was the could where you would have possible 21 A. I have no knowledge of that. 22 A. I have no knowledge of that. 23 Q. So it is a possibility that 1 did not do any of the searchess, which led into an argument. 23 24 A. I only used advertisements? 24 25 3 Nashint whom we first communicated, not allow and use advertisement? 24 3 A. I only used advertise solid was services. 34 34	5		5	
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13 (Pages 156 to 159)

BUELL REALTIME REPORTING, LLC

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	Page 160	Page 162
1	Would a person take down their advertisement if they	1 the witness?
2	were advertising if they were subject to a fine?	2 MR. ROBERSON: I have a limited amount of
3	A. You would think so.	3 redirect, Judge Howard.
4	(Cross talk)	4 JUDGE HOWARD: All right.
5	JUDGE HOWARD: Mr. Henrickson, we are	5 REDIRECT EXAMINATION
6	starting to talk over each other, which is very	6 BY MR. ROBERSON:
7	difficult when we have these video-type hearings.	7 Q. Ms. McPherson, at the start of your
8	So right now we are at 10:50. So we had 35	8 cross-examination there was a lot of discussion about
9	minutes of cross-examination and there's essentially a	9 garbage or junk. Which of those two words did the
10	very limited case with two charges, so two rounds for	10 advertisements use?
11	penalties. So, you know, an admission of other cases	11 A. The advertisements specifically say garbage.
12	before, I do want to give you leeway, but I think we	12 Q. And when you texted the number, it was
13	need to wrap it up and then I will give you a chance to	13 (425) 686-5270, you did you ask the person that you
14	testify.	14 texted that to to haul junk or garbage?
15	Do you have two or three more questions at	15 A. I said that I had a picture of stuff, which
16	the most?	16 included garbage bags, and I needed it taken to the
17	CROSS-EXAMINATION (CONTINUED)	17 dump.
18	BY MR. HENRICKSON:	18 Q. My apologies. When you emailed Exhibit KM-4,
19	Q. Didn't you contact me and tell me that I had won	19 did you ask whether the person hauled junk or garbage?
20	my case and this was over?	20 A. I was very specific about garbage.
20	A. Absolutely incorrect.	21 Q. Did the Craigslist ads in September – those are
22	Q. And you wanted my new address?	22 after you spoke with Mr. Henrickson on the phone,
23	A. No. The only time I requested an address from	23 correct?
24	you was the initial time when I requested an address	24 A. Yes.
25	and you refused. And then after a default order because	25 Q. And did those advertisements reflect any change
23	and you relused. And then aller a deladit order because	2.5 Q. And the those devents enteries reflect any change
	Page 161	Page 163
1		
	you did not show for your first hearing case, you had	1 of verbiage? Did they use junk instead of garbage?
	you did not show for your first hearing case, you had contacted Judge Pearson and she had allowed you to have	1 of verbiage? Did they use junk instead of garbage? 2 A. No, there was no mention of junk hauling or junk
2	contacted Judge Pearson and she had allowed you to have	2 A. No, there was no mention of junk hauling or junk
	contacted Judge Pearson and she had allowed you to have a new court date.	 A. No, there was no mention of junk hauling or junk removal services in our first initial contact with
2 3	contacted Judge Pearson and she had allowed you to have	 A. No, there was no mention of junk hauling or junk removal services in our first initial contact with Mr. Henrickson. Any advertisements that were in
2 3 4	contacted Judge Pearson and she had allowed you to have a new court date. I called you per the request of Judge Pearson to find a current address to send dockets for a new date,	 A. No, there was no mention of junk hauling or junk removal services in our first initial contact with Mr. Henrickson. Any advertisements that were in Craigslist were all verbiage of garbage removal
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2 3 4 5 6	contacted Judge Pearson and she had allowed you to have a new court date. I called you per the request of Judge Pearson to find a current address to send dockets for a new date, at which time you also refused to provide me with a new address.	 A. No, there was no mention of junk hauling or junk removal services in our first initial contact with Mr. Henrickson. Any advertisements that were in Craigslist were all verbiage of garbage removal services, leading up to the first court date. Q. Now, you were generally asked about solid waste
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14 (Pages 160 to 163)

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	Page 164		Page 166
1	PAUL HENRICKSON, witness herein, having been	1	in her thing and said he didn't show.
2	first duly sworn on oath,	2	I have no idea what anybody's talking about.
3	was examined and testified	3	You have to sit there and pay for HireRush so that they
4	as follows:	4	get their 20%. I have no idea what anybody is talking
5		5	about. I tried to sit there and contact them, close the
6	JUDGE HOWARD: You may proceed to testify on	6	account. They wouldn't let me close the account because
7	your behalf.	7	they said I am not even privy to the account.
8	MR. HENRICKSON: Now, I am just going to	8	So I wrote a thing on there saying I have no
9	tell what happened, and should be short, sweet and	9	idea what this is in regards about. I believe
10	simple.	10	Ms. McPherson even continued after that and wrote a bad
11	I had a company a long time ago before I	11	response about me, but I have never even done business
12	moved to Australia. I have a Master's degree. I have	12	with these people.
13	been national sales manager of a large company. I have	13	I have been harassed by Ms. McPherson since
14	a professional background. I do not haul garbage,	14	their initial phone call. There's been probably 300
15	garbage bags or anything like that.	15	phone calls from her, her staff, and the attorney. I
16	I have lived in other countries. I like	16	would say about 10% of them have been crank phone calls
17	things short, sweet and simple. And I don't like to	17	such as is your fridge running, maybe you should go
18	beat around the bush.	18	catch it. Stupid phone calls like that where I get from
19	This case has beat around the bush and they	19	them. You won the lawsuit. Since I moved again, we
20	have taken advantage of it with their employment, I wish	20	need your new address so we can send you the winning
21	I had a job like that. The attorneys doing thousands of	21	judgment.
22	emails, crossing stuff up. There might be frickin'	22	Also when the judge did the original
23	thieves galore with this whole deal.	23	judgment, I received a phone call from Ms. McPherson
24	The UTC lady, one foot of paperwork on my	24	saying that she was aware that they served the wrong
25	desk, and I didn't even receive all of the information I	25	address, that they didn't have my correct address, and
	Page 165		Page 167
1	requested. I didn't get the administrative recording,	1	she wanted me to drive down to court the next day to
2	that they said they served me and got a judgment against	2	appear in front of the judge. I said are you kidding
3	me, I never received that.	3	me. So we got in another argument. She went to court
4	I did receive a phone call from	4	the next day, her and an attorney on the phone, she got
5	Ms. McPherson and it was rude. And to me my phone rings	5	a judgment against me when they didn't even serve me.
6	all the time, I do international sales. I own a company	6	These are the things that I have been
7	where I actually testified for the court for kids on	7	dealing with these people, nothing but lies, deceit and
8	behalf so they can see their parents and nursing and	8	misleading this whole thing.
9	supervision, and I do that full time.	9	I do not deal in garbage. I do not
10	So when somebody calls me in regards to	10	advertise garbage. And when Kathryn McPherson contacted
11	garbage, I am like, I have no idea what you are talking	11	me, we initially got into an argument and I said, Hey,
12	about. And basically to me, it will be either one of	12	mail me whatever your problem is.
13	those sales calls you get where they are trying to do	13	When she finally did mail me, I responded to
14	ads for me and get a 20% kickback, which is the in thing	14	her ASAP and I said I will do my due diligence to fix
15	to do now. People think they can sit at home and get	15	anything that you have a problem with.
16	20% off of finding somebody to do labor work. So they	16	This led into more arguments, and I said I
17	will advertise for you and then they will call you.	17	have no control over what other people do. I will do my
18	So I hire whatever the company is, they	18	due diligence and try to and if you look up HireRush,
19	advertise and then they you have to sit there and pay	19	it's me complaining about their system. I cannot even
20	for their lease. You cannot do business with them. I	20	access my own name. I cannot do anything. So I do not
21	do not know how anybody contacted me.	21	have control over these people that are trying to make
22	I looked up HireRush, I tried to contact	22	20% off of me. I did my due diligence for everything.
23	them, and there's a complaint on HireRush that says I	23	And in addition, she has no logic. And now
24	contacted (425) 686-5270. Some lady did contact, I had	24	it's the thing I told her all the time, I said, you are
25	no idea what she was talking about and she writes that	25	not very logical in your stuff. I would change the ad

15 (Pages 164 to 167)

1 if I had the power to go change garbage to junk. It's not		Page 168		Page 170
2 not - that would not be hard. And I would not want rank phone calls. 4 to or papework on my desk. I don't want crank phone calls. 5 I threatened to call the police on them probably a dozan times. This has gottom vary cut of hand. It's abusive on not me, but 7 hand. It's abusive is abusive on not me, but 8 MR. ROBERSON: Objection. Argumentative. 9 MR. ROBERSON: Objection. Argumentative. 9 MR. ROBERSON: Objection. Multimerson. 9 MR. ROBERSON: Objection. Argumentative. 9 MR. ROBERSON: Objection. 10 MR. ROBERSON: Objection. 11 out more about this to that they could have some more system. 12 I below that since she was ding her job. 13 oblew that since she was ding her job. 14 below that since she was ding her job. 15 she dich i know what she was alaling about.	1	if I had the power to go change garbage to junk. It's	1	
a ton of papervork on my desk. I don't want crark phone called her ignorant on her education a ton of papervork on my desk. I don't want crark phone called her ignorant on her education b probably a dozen times. This has gotten wey out of hand. It's abusto, it's abusto en atom, but b model, it's abusto, it's abusto and the yout of hard. It's abusto, it's abusto and they could have some more MR. Hearkson, I am speaking. c out more about this so that they could have some more MR. Hearkson, I am speaking. c out more about this so that they could have some more MR. HearkSon, I see your objection, but I am c out more abust thes out have about have some more MR. HearkCKSON: I's hard to tell who is speciarie. So MR. HeinkCKSON: I's hard to tell who is c Concrete and More, where about have about have about. How was about. d dataing about. MR. HEARKCKSON: I's hard to tell who is speaking to be honeset. JUDGE HOWARD: I understand. it be beak tran Austratia, then I JUDGE HOWARD: I was about have about				
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6 probably a decan times. This is algorithm way out of 7 hand. It's abusive on not me, but 8 taxpayers as well. This is ridiculous abuse of a system 9 that I have ever seen. 0 And I believe the last judge wanted to find 11 out more about this so that they could have some more 12 system. 13 believe that since she was doing her job, 14 I believe that since she was doing her job, 15 she ddn't know what she was doing I cont't know where 16 believe that since she was doing her job, 17 Lobal with five bags of garbage. I have no idea what 16 the heck they are talking about. 16 do tennis courts, school construction, 17 Max babs her had constrated me. I 18 I do tennis courts, school construction, 19 that was back then beder I moved to Australia. I have 25 didn't know what she was taiking about. 26 form me. Because if they are said well, even an 7330, that's for hauling, not an F250. form me. Because if there was no join to may. Have are some time. I have been akind way if she didn't 27 forom me. Because if there w	4		4	-
1 automa 1 JUDGE HOWARD: Larging to give him Mr. Henrickson, Jam talking. 1 believe that since she was ding her job, she dink how what he was ding to foor thow there is a diver. Larging to give him leway beaking over me. 1 believe that since she was ding her job, she dink how ovher lidis oparts games, playgrounds. 1 I dealing with five bags of garbage. I have no idea what the her khey are talking about. 1 dealing with five bags of garbage. I have no idea what the back from Australia. I just 2 Haut was back then bear larging about. 2 that have a saiding about. 2 became national sales manager of Australia. I just 3 for hauling, not an F250. 1 So the thing is that she said well, even an something like that, yeah, my response would be an attempt to go away. 4 for more of most out she have about the back the back the back the about the something to make them respond back to somethody, the was no intent there of me doing any garbage job for her. It was are going tog for the saving a free service for taking out five bags o	5	I threatened to call the police on them	5	earlier on the phone.
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	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	So the thing is that she said well, even an F350, that's for hauling, not an F250. If somebody did email me something at junk and they are sitting there saying something stupid or something like that, yeah, my response would be an attempt to go away. And if I would have said something to make them respond back to something, there was no intent there of me doing any garbage job for her. It was basically if I responded to somebody like that, why I received so many texts, that would be go away, get away from me. Because if there was logic in it and they got a free service for taking out five bags of trash, they are going to go for the service. Might have been a kind way if she didn't text me. I have no idea. I don't remember any texts like that. If it was, it was in garbage to me. I had dismissed it. I don't deal in garbage. But the thing is, they haven't heard from me ever since all of this extreme accusations and fines that they are giving me. And it says on the first thing, and RCW whatever says that, 34.05.110, that violations would be the first violation would just be a warning. I never even got a warning. I never got	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	don't hear any more from Ms. McPherson. So to me this whole thing is just done and has been done for quite some time. The only thing I got a problem with is the vindictiveness, the lies and the deceit and the crank phone calls. It was very unprofessional, and I am being 100% honest about everything. And it's just been ridiculous. This has been hair-changing-color type situation where I have been harassed. And actually, I was actually considering suing UTC because I could prove it with all the phone calls and everything. I didn't want to spend as many hours as they got into this. I have, what, three hours into this. They have got, what, 20,000, 30 other people, and this is the best case they can throw forward. Oh, we served him properly. We mailed him. They mailed something before I lived in Australia. I have dual citizenship. This is just ridiculous. It's beyond out of control abuse. And then the attorney was aware of that they didn't serve me properly. So, you know, these things are just out of control. And I have nothing further to say. JUDGE HOWARD: All right, thank you, Mr. Henrickson.

16 (Pages 168 to 171)

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1 Mr. Henrickson?	1 A. I did. I haven't had them in quite some time.
2 MR. ROBERSON: I do have a couple.	2 Q. Do you actually have the names, can you remember
3 JUDGE HOWARD: You may proceed.	3 any of the names?
4 CROSS-RE-EXAMINATION	4 A. I usually don't remember the names. I have a
5 BY MR. ROBERSON:	5 phone number of people that still text me and they ask
6 Q. Mr. Henrickson, you are calling in right now on	6 me to go pick up loads or something, and I don't deal
7 the number (425) 686-5270, correct?	7 with the people. But normally, no, there's not even
8 A. Yes.	8 hardly any names. It's just a phone call. Hey, can you
9 Q. That's your phone number?	9 do this, can you do that. Hey, can you do this, can you
10 A. That's my phone number.	10 do that, and, can you go look at this bid, can you go
11 Q. Okay.	11 look at this job. It's a concrete job, they want a
12 So when someone emails Craigslist or HireRush,	12 sport court 30 by 60. Hey, can you do this, and it's
13 the email gets forwarded on, correct, to someone else?	13 just a lead. They are just actually finding leads for
14 A. I would assume so.	14 you.
15 Q. So when Ms. McPherson sent the request for a	15 It's a free lead generation. It's just like the
16 quote, in response to that Craigslist ad, she got a text	16 website, it's the same thing. Do I remember your name,
17 message, or she got an email saying text this number,	17 no, I don't even remember your name, Mr. Attorney. I
18 correct?	18 talk to hundreds of people a day. Just like we are all
19 A. Yes.	19 sitting here saying about Ms. McPherson, how many people
20 Q. And that number was your phone number, correct,	20 did you talk to? Do you give your paperwork and have
21 (425) 686-5270?	21 them rewrite it for you so you can submit it?
22 A. Correct.	22 Yeah, I am complaining about her education and
23 Q. And the offer and the exchange over the text	then her calling up and wasting all my time and all the
24 message, that was outside of the purview of HireRush or	24 paperwork. Yeah, I am upset, I am really upset.
25 Craigslist, right?	25 How many emails does how much time did it
 Page 173	Page 175
1 A. The what?	1 take for that guy to dig up those records and still
2 Q. It's just between those two people, right? It 3 doesn't go to Craigslist or HireRush, right?	 2 didn't get me off. 3 MR. ROBERSON: Mr. Henrickson, I move to
4 A. Yeah, it does, and I tell you how they do it.	 3 MR. ROBERSON: Mr. Henrickson, I move to 4 strike this as nonresponsive.
5 So they will contact the customers, did this person do	5 JUDGE HOWARD: I am going to that point
 business with you, or they will contact me, and there's 	6 is well taken. I am not going to grant striking the
 probably, I would say ten different individuals in the 	 restimony yet. But Mr. Henrickson, we are going beyond
 8 last couple years that have done this logistics thing 	8 the scope of what Mr. Roberson is asking you.
9 for me or towards me. Where I get phone calls all the	9 So after Mr. Roberson asks you his
10 time for logistics, logistics people sit at home	10 questions, I will give you another brief opportunity to
11 nowadays making 20% off of what other people do.	11 offer testimony on your behalf, if you want to respond
12 I will get a phone call, Hey, can you do this,	12 to anything he asks you. So Mr. Roberson Ms
13 Hey, can you do that? Well, yeah, I am in construction,	13 Mr. Henrickson.
14 I do these things, you know, not garbage, but other	14 MR. HENRICKSON: Just beating that horse,
15 things.	15 same thing. Ask a few questions, going to be the same
16 And so somebody might get a phone call for	16 answers.
17 something stupid and they will call me, and I am like	17 JUDGE HOWARD: I think we are all hoping to
18 no, don't do that. Or it's illogical, or it's a waste	18 get through this hearing at this point.
19 of somebody's time and just like go away.	19 So Mr. Roberson, finish your cross and then
20 So you try to be kind because people come back	20 I will allow a brief opportunity for Mr. Henrickson to
21 with more stupid questions, they just waste your time.	21 respond on his behalf.
I don't like wasting time. I am A to Z.	22 MR. ROBERSON: You know, actually, I think I
23 Q. I don't suppose you have the names of any of	23 have no further questions. Thank you.
these people who are posting your advertisements for	24 JUDGE HOWARD: Mr. Henrickson, would you
25 you?	like to just briefly state and give any testimony on

17 (Pages 172 to 175)

	Page 176		Page 178
1	your behalf in response to what Mr. Roberson asked.	1	CERTIFICATE
2	MR. HENRICKSON: Yeah, I just did my due	2	O E KITH TOXTE
3	diligence, and asked me to take care of something, did		STATE OF WASHINGTON)
4	my due diligence. Anybody that contacted me in regards	3) ss.
5	to that, they don't contact me anymore. What can I say,		COUNTY OF KING)
6	what can I do.	4	
7	I didn't do business with any of these	5	I, KIM M. DORE-HACKBARTH, a Certified Shorthand
8	people. Most of them were fly by, sitting-at-home type	6	Reporter in and for the State of Washington, do hereby
9	of individuals. Like I said, they do their follow-up	7	certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.
10	and then try to get their 20%. They'll contact the tax	9	IN WITNESS WHEREOF, I have hereunto set my hand
11	department who does business with me. If you look it up	10	and seal this 8th day of June, 2021.
12	on the internet, it's me complaining about these	11	
13	individuals. If you look up my name, I don't appreciate	12	
14	the harassment and I believe it still continues. And I	13	Lun Dore Hackbard mo
15	believe Ms. McPherson also wrote a bad review about me	14	KIM M. DORE-HACKBARTH, RPR, CCR
16	when I have never done business with them. And I am	1.5	Certified Court Reporter No. 2072
17	going like, okay, never even heard of it, never even got	15	(Certification expires 5/27/22.)
18	a phone call once. The only time it has come up was	16 17	
19	with Ms. McPherson.	18	
20	So we have been going at it for two years	19	
20	now, hard core, over the phone. This is vindictive,	20	
21	this is out of control and I want it to stop.	21	
23	JUDGE HOWARD: Thank you, Mr. Henrickson.	22	
24	Is that all you have?	23	
25	MR. HENRICKSON: That's all I have. I	24	
20	WIR. HEINRICKSON. Mars all Have. I	25	
	Page 177		
1			
1	didn't do anything. I don't deal in garbage, what do		
2	you want me to say.		
3	JUDGE HOWARD: Thank you, Mr. Henrickson, and thank you, Ms. McPherson, both of you for your		
4 5	testimony today.		
6	I will take this all under advisement and		
7			
8	issue an order soon. Before we adjourn, I would like to		
9	ask the parties to waive their requirement to issue an		
-	order in ten days, because I would like to have the		
10 11	transcript of this hearing available to me when I am writing my decision.		
12	And we usually receive that within roughly		
13	seven to ten days. And then I would try to issue an		
14	order within five business days from the date I received		
14	the transcript at the latest.		
16	Does either party have an objection to		
17	waiving that ten-day requirement?		
18	MR. ROBERSON: No objection.		
19	JUDGE HOWARD: No objection from you,		
20	Mr. Henrickson?		
20	MR. HENRICKSON: No.		
22	JUDGE HOWARD: All right. In that case, we		
23	are adjourned. Thank you all.		
24	(Hearing concluded at 11:16 a.m.)		
25	-000-		
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