

**BEFORE THE WASHINGTON STATE  
UTILITIES AND TRANSPORTATION COMMISSION**

**In re Application of**

**DOLLY, INC.**

**For a Permit to Operate as a Motor Carrier  
of Household Goods and a Permit to  
Operate as a Motor Freight Common  
Carrier**

**Docket No: TV-180605**

**CROSS EXAMINATION EXHIBIT  
TO TESTIMONY OF**

**Susie Paul**

**STAFF OF  
WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION**

*Email string between staff, WMC, and United Moving*

**December 13, 2018**

**Barnett, Donna L. (BEL)**

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**From:** Jim Tutton <jim@watrucking.org>  
**Sent:** Wednesday, November 04, 2015 8:07 PM  
**To:** Wallace, Sharon (UTC)  
**Subject:** Re: Follow-Up on Intrastate HHG issues

Thank you Sharon.

Jim Tutton, Exec. Dir.  
WMC

Sent from my iPhone

On Nov 4, 2015, at 7:49 PM, Wallace, Sharon (UTC) <[swallace@utc.wa.gov](mailto:swallace@utc.wa.gov)> wrote:

Hi Jim: This is later than I wanted. We have been busy! Please let me know if there is anything else you need. I will set up a lunch soon! Thank you! Sharon

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**From:** Jim Tutton [<mailto:jim@watrucking.org>]  
**Sent:** Tuesday, October 27, 2015 4:46 PM  
**To:** Wallace, Sharon (UTC) <[swallace@utc.wa.gov](mailto:swallace@utc.wa.gov)>  
**Subject:** Follow-Up on Intrastate HHG issues

Good Afternoon Sharon –

I am preparing for the next Washington Movers Conference Board of Director's meeting scheduled for November 5, 2015.

I am hoping you can provide me with some updated information on the following issues before the Commission -

1. Status of regulation guidelines for HHG Small Package haulers

We have met again with the Assistant Attorney General and are currently in the process of making revisions to Tariff 15-C to clarify the rules and regulations for small goods transportation and storage companies. The rules and regulations will be written to require these companies to follow the same consumer protection rules, but will exempt them from certain sections that are incompatible with their business plans. Once the review is complete, we will be asking for public comments from the industry.

2. Progress on Tariff changes to Mileage Rated Storage-In-Transit shipments as described in Commission letter dated November 6, 2008.

We have drafted edits to Tariff 15-C, Item 100, to clarify what charges are due when a shipment is placed into SIT and which charges are due upon delivery to the final destination. In addition, we are considering revising the rates for warehouse handling

and storage charges. Once the review is complete, we will be asking for public comments from the industry.

3. Potential for an increase to the Warehouse Handling rates in Tariff No.15-C, ITEM 100

As stated above, we are considering revising the rates for warehouse handling and storage charges, as listed in Tariff 15-C, Item 100.

4. With regard to Ghostruck, <http://ghostruck.com/>, and Dolly, <https://dolly.com/>, steps being taken or needed to be taken to set a Classification Hearing for unlicensed HHG Brokers as discussed at our Annual Meeting at Tulalip Resort & Spa.

We met with Dolly, Inc. today at the commission to discuss our rules and regulations and to get a better idea of their business. We will continue to work with Dolly to ensure compliance with the rules. We would also like to propose a meeting between Dolly, and other similar companies, and the HHG industry to discuss next steps. In addition, we are investigating Ghostruck Inc. to ensure its compliance, and the compliance of the regulated HHG carriers with which it contracts, with the rules and regulations.

5. Any further thoughts on a WAC 480-15 change to allow annual tariff increases similar to passenger haulers found in WAC 480-30-420, paragraph 12 as follows - *(12) Effective May 1, 2014, and each May 1st thereafter, a company's maximum fare will increase by five percent. Each company will implement the adjusted flexible fare by filing the appropriate tariff pages at least thirty days before the effective date of the change.*

I don't have my last response on this topic with me right now, but I believe I offered that the industry may make this request through a petition to the commission.

We have completed our move to Olympia, so anytime you want to meet for a "Dutch Treat" lunch to talk, I am available most days.

Jim Tutton, Exec. Dir.  
WMC

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