

BEFORE THE
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION

IN THE MATTER OF LEVEL 3
COMMUNICATIONS, LLC'S PETITION
FOR ARBITRATION PURSUANT TO
SECTION 252(B) OF THE
COMMUNICATIONS ACT OF 1934, AS
AMENDED BY THE
TELECOMMUNICATIONS ACT OF 1996,
AND THE APPLICABLE STATE LAWS
FOR RATES, TERMS, AND CONDITIONS
OF INTERCONNECTION WITH QWEST
CORPORATION,

LEVEL 3 COMMUNICATIONS, LLC,

Petitioner.

Docket No. UT-063006

DIRECT TESTIMONY OF

MACK D. GREENE

ON BEHALF OF

LEVEL 3 COMMUNICATIONS, LLC

May 30, 2006

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I. INTRODUCTION

Q. PLEASE STATE YOUR NAME, POSITION, EMPLOYER, AND BUSINESS ADDRESS.

A. My name is Mack D. Greene. I am a Director with Level 3 Communications, LLC. My business address is 1025 Eldorado Blvd, Colorado, 8021. I am filing this testimony on behalf of Level 3 Communications, LLC of Broomfield, CO.

Q. PLEASE REVIEW YOUR EDUCATION AND RELEVANT WORK EXPERIENCE.

A. I have been employed by Level 3 Communications, LLC (“Level 3”) since 2003. Presently, I serve Level 3 as the Director of Interconnection Services. In this position, I am responsible for negotiation, implementation and enforcement of interconnection agreements with over one hundred and fifty incumbent LECs (including RBOCs and rural LECs), competitive LECs, CMRS providers, cable MSOs and other communications providers nationwide. Prior to my appointment as Director of Interconnection Services, I served as Director Customer Access Solutions for Level 3. As such, I directed all product management activities for Access Solutions to the Level 3 Network. I managed pricing and design support for direct and indirect sales teams and I managed leased network expense supporting SBU product profit and loss.

Before joining Level 3, I worked for Qwest Communications. At Qwest, I held a variety of product positions, most recently serving as Vice President-Strategy and Implementation, and Vice President-Voice and Data Product Management. I attended Howard University in Washington D.C. participating in the Bachelor of Science, mechanical engineering program.

1 **II. STATEMENT OF SCOPE AND SUMMARY**

2 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

3 A. I am testifying on behalf of Level 3 Communications, LLC (“Level 3”), regarding
4 interconnection agreement terms and conditions between Level 3 and Qwest that we have
5 been unable to resolve during negotiations. I will address the key factual issues that are
6 critical to understanding the issues in this dispute. The policy implications should be
7 self-evident once the facts are understood. Accordingly, I will leave policy and legal
8 argumentation to the lawyers.

9 **Q. PLEASE INTRODUCE YOUR TESTIMONY, INCLUDING YOUR APPROACH**
10 **AND ORGANIZATION OF INFORMATION.**

11 A. In this case Level 3 asks two questions: (1) whether Level 3 should pay extra money to
12 its rival - Qwest Corporation - because Level 3 deploys network gear for serving ISP-
13 dialup and VoIP customers on a regional basis instead of within every local calling area
14 and (2) whether Level 3 should be allowed to realize at least a 15% gain in network
15 efficiency so that it can compete with the nation’s largest ILEC-backed IXC’s (Qwest,
16 Verizon and AT&T) for low cost, long distance termination.

17 In order to clearly understand both questions, their relationship to the contract
18 provisions Level 3 sponsors, and how Level 3’s proposals benefit Washington, my
19 testimony explains Level 3’s network configuration and operations. It then examines
20 Level 3’s service offerings and how Level 3 competes with Qwest (or Qwest’s affiliates)
21 for wholesale ISP dialup, wholesale VoIP, and long distance termination. In addition I
22 explain what other valuable services Level 3 provides to Washington.

23 Against this real world background, my testimony explains why Level 3’s
24 proposals for each class of contract issue reflects a realistic appreciation and application
25 of technical principles while achieving a reasonable balance between national networks
26 vying for the same sets of customers and market share that is also fair to the State of

1 Washington. To reduce the number of pages of testimony, however, I incorporate by
2 reference the factual, technical, and business aspects of Level 3's statements in support of
3 its positions contained in the disputed points list Level 3 provided with its arbitration
4 petition.

5 **III. LEVEL 3'S NETWORK AND SERVICES**

6 **Q. PLEASE INTRODUCE LEVEL 3 COMMUNICATIONS, LLC.**

7 A. Level 3 is one of the largest providers of wholesale dial-up service to ISPs in North
8 America and is the primary provider of Internet connectivity for millions of broadband
9 subscribers through its cable and DSL partners.

10 The world's largest telecom carriers all continue to use Level 3 services, as do the
11 10 largest U.S. Internet Service Providers, and the 10 largest European telecom carriers.

12 The company offers a wide range of communications services over its
13 approximately 33,300 mile broadband fiber optic network connecting 16 countries.
14 These services include Internet Protocol (IP) services, broadband transport, colocation
15 services, and patented Softswitch-based managed modem and voice services. Services
16 offered under the "Level 3 Communications" brand include:

- 17 ▪ Internet access services
- 18 ▪ Managed modem dial-up services
- 19 ▪ Broadband transport
- 20 ▪ IP-centric voice services
- 21 ▪ Private packet-switched services
- 22 ▪ DSL Aggregation
- 23 ▪ Colocation
- 24 ▪ Metropolitan and intercity dark fiber

25 Based on the amount of Internet traffic on Level 3's IP backbone, Level 3 is among the
26 largest Internet carriers in the world. Through Level 3's dial-up ISP customers, the
27 company's dial-up infrastructure is accessible to approximately 90% of the U.S.
28 population. When a typical Internet user at home dials the Internet using a modem in the

1 U.S., there is better than a one-in-three chance that their call is being completed within a
2 Level 3 data center.

3 Level 3 began building this network beginning in 1997. Upon its completion in
4 2001 the Smithsonian Institution declared it “the biggest change in communications
5 technology in 100 years.” This is a literal truth. No other network of this scale had ever
6 been designed and built entirely around the very technology that enables the Internet:
7 TCP/IP. All others had been built just as they were beginning in 1870 – end-to-end
8 circuit switches. As former FCC Chairman Michael Powell stated in the July 2004 issue
9 of Fortune, “VoIP represents the most significant paradigm shift in the entire history of
10 modern communications, since the invention of the telephone.”

11 To make all of this possible Level 3 connects to the Internet via hundreds of
12 Internet peering arrangements at Level 3 Gateways, located in 29 metropolitan areas.¹
13 These gateway facilities range in size from 50,000 to 550,000 square feet of advanced
14 secure communications space. This is where both local and intercity fiber networks
15 terminate, where high-speed transmission equipment is situated, and where routers and
16 softswitch equipment is located.

17 **Q. IS LEVEL 3 RECOGNIZED AS A TECHNOLOGY INNOVATOR?**

18 A. Yes. Level 3 is widely recognized for its culture of technology innovation and
19 leadership. The company has played a key role in helping to lead the global
20 communications industry through a true revolution – the shift away from the legacy
21 circuit-based technologies in place for the past century to new Internet Protocol (IP)
22 technologies.

¹ Peering arrangements, as used here, refer to locations at which Level 3 exchanges traffic with other providers of Internet connectivity. Suppose an end user connected to an ISP that uses Level 3 for its Internet connectivity seeks to download information from a web site that is hosted by an ISP that uses some other entity (say, UUNet) for its Internet connectivity. For the information to get from the UUNet network to the Level 3 network, there must be connections between them.

1 The company built the first international, continuously upgradeable network
2 optimized for IP technology. Level 3 now operates one of the largest Internet backbones
3 in the world, as well as one of the world's largest softswitch platforms carrying billions
4 of minutes of IP-based voice and data calls every week.

5 Level 3 engineers and scientists include some of the industry's most notable
6 network architects and developers. They are responsible for innovations in many of the
7 most important areas of IP-based communications, including softswitch networking,
8 Multi-Protocol Label Switching, bandwidth provisioning, and network optimization.

9 Beyond advanced voice, video, and data services, Level 3 envisions IP technology
10 becoming the foundation for a wide variety of communications companies that specialize
11 in audio, video, and collaborative services for both businesses and consumers.

12 Today, Level 3 stands as an acknowledged leader in the communications industry,
13 and continues to aggressively develop new technologies, pushing the boundaries as one
14 of the key players in the technology revolution.

15 **Q. HAVE OTHERS RECOGNIZED LEVEL 3'S ROLE IN THE DEVELOPMENT**
16 **AND INNOVATION OF COMMUNICATIONS TECHNOLOGY?**

17 A. Yes. The Smithsonian Institution has recognized the Level 3 network as an important
18 component of the ongoing revolution in communications and information technology. In
19 April 2000, the Smithsonian cited Level 3 as a Computerworld Laureate for its historic
20 achievement in "helping to stimulate the biggest change in communications technology
21 in 100 years."

1 **Q. WHERE DOES LEVEL 3 OFFER SERVICE?**

2 A. The Level 3 Network serves 99 on-net markets – 77 in the U.S. and 22 in Europe. In
3 addition, the network delivers wholesale dial access coverage to more than 93 percent of
4 the U.S. population. The network offers voice services in more than 300 markets across
5 North America.

6 **Q. PLEASE DESCRIBE LEVEL 3'S NETWORK IN THE STATE OF**
7 **WASHINGTON.**

8 A. Level 3 owns and operates collocation space in Seattle as well as a fiber optic backbone
9 throughout Washington. Level 3 also provides direct interconnection to Tier 1 Internet
10 backbone facilities at the following Seattle locations:

- 11 ▪ 14808 SE 16th St
- 12 ▪ 18715 120th Ave NE
- 13 ▪ 20307 North Creek Pkwy
- 14 ▪ 1121 SE Everett Mall Way - Suite 220
- 15 ▪ 14676 NE 95th St
- 16 ▪ 1000 2nd Ave
- 17 ▪ 1000 Denny Way
- 18 ▪ 1122 3rd Ave
- 19 ▪ 120 Lenora St
- 20 ▪ 1200 3rd Ave
- 21 ▪ 1501 4th Ave
- 22 ▪ 1511 6th Ave
- 23 ▪ 1914 3rd Ave
- 24 ▪ 2001 6th Ave
- 25 ▪ 3433 S 120th Pl
- 26 ▪ 955 Broadway

27 But this is not the whole story. As I will explain in greater detail below, Level 3 has
28 invested significantly in a vast interconnection architecture to ensure the seamless
29 exchange of all of this Internet traffic with Qwest customers in Washington who want to
30 access the Internet.

1 **Q. PLEASE DESCRIBE HOW LEVEL 3 AND QWEST COMPETE FOR THE**
2 **PROVISION OF WHOLESALE ISP SERVICES.**

3 A. Level 3 serves enhanced service providers (“ESPs”) and information service providers
4 (“ISPs”), a subset of ESPs. ISPs require local connectivity to traditional circuit switched
5 networks² and transport and termination services from Level 3, including modem
6 functionality and collocation space, among other things. ESPs and ISPs use the Level 3
7 network to pass all types of data, including email, web download services, computer-to-
8 computer data transfer, VoIP and other streaming media. As I mentioned above,
9 Level 3’s role in this market is significant – we carry one out of every three email or
10 webpage visits, among the many other services we provide. Level 3 also serves RBOCs,
11 ILECs, CLECs, cable companies, DSL providers, governmental entities, and some large
12 enterprise companies and other carriers with transport and termination of voice and data
13 traffic. Qwest does the same. As I will explain in greater detail below when an ISP
14 purchases Level 3’s (3)Connect® Managed Modem Product they are buying a bundled
15 product that provides multiple components. Those components are:

- 16 ▪ Direct Inward Dialing (DID) Service in the Local Calling Area
- 17 ▪ Transport from the Local Calling Area to the Level 3 network
- 18 ▪ Conversion of the TDM based modem connection to IP
- 19 ▪ Authentication Services
- 20 ▪ Operations Support
- 21 ▪ Access to the Internet

22 **Q. PLEASE EXPLAIN HOW WHOLESALE ISP SERVICES ARE USED.**

23 A. End users who still require dial up access to the Internet – whether for reasons of
24 availability or price - require access to such local numbers at the local level because none

² Most people casually refer to ILEC landline networks as the “PSTN” which is short for “Public Switched Telephone Network. This is a misnomer. All regulated wireline and wireless networks are part of the public switched telephone network. They are regulated and they must be made available to the public according to legal and regulatory requirements. Level 3 is a key part of the PSTN because of the connectivity its IP-based softswitch network provides within and outside of Washington.

1 can afford or are willing to pay toll charges to reach the Internet. Neither Level 3 nor its
2 ISP customers assess toll charges on dialup customers. This is because ISP-dialup is
3 offered as a local service on a local basis. Most ISPs charge very low flat rates or give
4 away connectivity for accessing the Internet worldwide. So unlike traditional long
5 distance voice where customers were charged anywhere from 5 to 10 cents per minute to
6 make long distance calls, Qwest's local exchange customers make no changes to their
7 local telephone service to call the Internet. They simply pay a low flat rate to an ISP to
8 connect them to the Internet, provide email addresses, browser interfaces, security, and
9 other valuable services that people use every day to shop, pay bills, communicate with
10 friends and loved ones, do homework or catch up on the news.

11 **Q. FROM A TECHNICAL PERSPECTIVE, HOW DOES LEVEL 3 ENABLE**
12 **WHOLESALE ISP SERVICES?**

13 A. At a high level, Level 3 deploys a vast national network using the latest generations of
14 communications equipment. Because the latest generations of equipment can be very
15 expensive, Level 3 deploys the equipment on a national and regional basis. For example,
16 despite the fact that Level 3 is the nation's single largest provider of Internet services, the
17 devices providing a key component to modem service (as well as VoIP) are deployed in
18 approximately 26 locations nationwide. Seattle, for example is one of those locations.
19 But this is only the beginning of the picture because there are multiple components in
20 multiple regions supporting these services. This diversity allows Level 3 to achieve
21 redundancy on its network as well. I will explain individual components of our service,
22 including individual call flows later in my testimony.

23 **Q. CAN YOU EXPLAIN HOW LEVEL 3 PROVIDES WHOLESALE ISP AND VOIP**
24 **SERVICES IN WASHINGTON?**

25 A. Yes. Level 3 does not deploy "modem banks" to accept calls to ISPs for dial up service.
26 No one, not even Qwest, deploys "modem banks" anymore. Instead, Level 3 uses Media

1 Gateways to manage modem and VoIP traffic simultaneously. These gateways also
2 connect Level 3's SS7 signaling systems to provide greater functionality more efficiently.
3 This allows Level 3 to increase the density and number of ports that these devices
4 support, which is efficient, driving down costs.

5 Moving outward from Level 3's network toward circuit switched incumbent
6 networks, we establish interconnection by building fiber and collocating directly within
7 ILEC central offices, through arrangements with other CLECs from whom we may
8 purchase connectivity, through private lines purchased from ILECs and through cost-
9 based transport where Level 3 is required under state law to pay backhaul of ILEC-
10 originated traffic to points of interconnection. Attached as **Confidential Exhibit MDG-2**
11 is a diagram showing the locations of Level 3's network interconnection in the state of
12 Washington; **Exhibit MDG-3** provides a more detailed illustration of the network
13 equipment involved in Level 3's interconnection with Qwest in the state of Washington
14 and **Exhibit MDG-4** shows the close similarities between Qwest's and Level 3's
15 provision of competing wholesale VoIP and wholesale dialup ISP services.

16 **Q. SO LEVEL 3 USES THE SAME INTERCONNECTION NETWORK FOR ISP**
17 **AND VOIP TRAFFIC?**

18 A. Yes. As I will illustrate in several call flow diagrams, attached as **Confidential Exhibit**
19 **MDG-5**, Level 3 maximizes efficiency and maintains low costs through efficient
20 utilization of its interconnection architecture.

21 **Q. YOU MENTIONED THAT LEVEL 3 COMPETES WITH QWEST FOR**
22 **PROVISION OF WHOLESALE DIALUP, WHOLESALE VOIP AND OTHER**
23 **SERVICES. HOW DO YOU KNOW THIS?**

24 A. Qwest is well known to anyone in the industry as one of the few national networks
25 competing in these markets. The chart below illustrates this.

Level 3	Qwest
<p data-bbox="293 359 553 386"><u>(3) Connect Modem:</u></p> <p data-bbox="293 407 821 737">Level 3 is the market leader in managed modem service. Our network processes more than 30 billion minutes per month – more than any other U.S. provider. As the leader in managed modem services, Level 3 enables you to provide dial-up connections to 90 percent of the United States without the costs and difficulties associated with building and maintaining your own nationwide infrastructure.</p> <p data-bbox="293 758 695 785"><u>(http://www.level3.com/559.html)</u></p>	<p data-bbox="870 359 1154 386"><u>Qwest Wholesale Dial:</u></p> <p data-bbox="870 407 1401 569">“Dial-up network infrastructure (network-based modems support, V.90 V.92 and V.44 with dial coverage from over 2,500 points-of-presence (PoPs), and covering over 84% of the U.S. population with a local call.”</p> <p data-bbox="870 579 927 606"><i>(See</i></p> <p data-bbox="870 611 1390 669"><u>http://www.qwest.com/wholesale/pcat/natdial.html</u>)</p> <p data-bbox="870 690 1401 1157">Your <i>end users’ PCs dial local access numbers</i> provided by Qwest to connect to local exchange carriers (LECs). Calls are authenticated via a Qwest-provided remote authentication dial-in service (RADIUS) proxy server communicating with your RADIUS authentication server. After an end user is authenticated and the end-user software negotiates the IP connection, the Qwest Network Access Server (NAS) <i>routes end-user packets to the Internet</i>, based on the destination IP address. <i>(Available at</i> <u>http://www.qwest.com/wholesale/pcat/natdial.html</u><i>)</i></p>

Level 3	Qwest
<p><u>Voice Termination for the Industry's Leading Carriers</u></p> <p>As a facilities-based carrier, choosing the right partner to enable and extend your service offerings is critical. Your underlying provider must have the reliability to deliver consistent performance and the flexibility to adapt to the rapid changes affecting a dynamic telecommunications landscape.</p> <p>The Level 3 Voice Termination service is delivered over the Level 3 voice network, which is engineered and purpose-built to the specifications of the world's largest, most demanding service providers. With North America's largest next-generation network and a 100 percent on-net nationwide footprint, Level 3 has the operational control to ensure end-to-end quality management of your voice traffic. Our integrated Time Division Multiplex (TDM) and IP voice backbone delivers on the promise of convergence. Whether you're offering traditional TDM services or pursuing cutting-edge VoIP applications – or both – Level 3 gives you the interconnection and termination options to fit your needs both now and in the future.</p> <p><u>Enhanced routing and rating options</u></p> <p>Level 3's superior network availability, high call completion and <i>competitive, Local Access and Transport Area (LATA)- and LEC-based tiered pricing plans offer carriers of all sizes exceptional value.</i> And for traffic that originates from your end users as IP, Level 3 is able to take advantage of regulatory structures to give you the benefit of even greater cost-effective termination. (See http://www.level3.com/2309.html)</p>	<p><u>Wholesale Voice Termination Services</u></p> <p>Wholesale <i>Voice Termination Services</i> provide high quality long distance service over our Macro Capacity® Fiber Network. A fundamental component of any size business, long distance service is a key building block in Qwest's <i>virtual enterprise solution</i>, providing a complete suite of communication tools to meet our customers' needs. Voice Termination Services are part of the Qwest Express brand and give the customer the option of an RBOC/ITC or Blended rate. The RBOC/ITC option gives the customer two rates <i>per LATA</i> depending on whether termination is through the RBOC or an ITC. The Blended option gives the customer <i>one rate per LATA</i>. For both types of service Qwest carries and bills for the call from the time the carrier's originating switch signals the Qwest switch to the terminating point of the call. (See http://www.qwest.com/wholesale/pcat/natdial.html)</p>

Level 3	Qwest
<p><u>The VoIP Your Customers Want – With The Control You Need</u></p> <p>VoIP technology is gaining momentum, and your company wants to establish itself in the growing market. But with your brand on the line, you need to go to your customers with the features, coverage and experience they expect.</p> <p>The Level 3 VoIP Enhanced Local service is a wholesale solution that enables companies that operate their own Class-5 switching infrastructure to launch IP-based local and long-distance communications services to residential and business customers through their broadband connections. Level 3’s proprietary Softswitch platform makes the service extremely efficient, and enables you to get to market quickly and cost-effectively with a high-quality VoIP service.</p> <p>(See http://www.level3.com/3184.html)</p>	

1 **Q. PLEASE DESCRIBE HOW LEVEL 3 AND QWEST COMPETE FOR THE**
 2 **PROVISION OF WHOLESALE VOIP SERVICES.**

3 A. Both Qwest (and/or QCC) and Level 3 utilize the same network architectures to provide
 4 these services to providers nationwide. The call flow paths are the same; network
 5 utilization and expense incurred are the same and Level 3 exchanges virtually all of this
 6 traffic on a local basis with Qwest. Accordingly, imposing greater costs in the form of
 7 network configurations or imposing upon Level 3 higher compensation is irrational and
 8 harms competition.

9 **Q. BASED UPON YOUR UNDERSTANDING OF THE QWEST NETWORK, DO**
 10 **QWEST AND LEVEL 3 UTILIZE FUNCTIONALLY THE SAME NETWORK**
 11 **ARCHITECTURE TO TRANSPORT AND TERMINATE ISP BOUND TRAFFIC?**

12 A. Yes. From a technical perspective, Level 3’s use of a POI and/or direct end office
 13 transport to assume responsibility for the transport and termination of ISP-bound traffic is

1 not materially different than Qwest's and its subsidiaries' use of PRIs for the same
 2 function. There is no functional difference between Qwest and Level 3's architecture for
 3 the provision of these competing services.

4 As Mr. Wilson explains in Section 5 of his Direct Testimony, Qwest uses the
 5 same architecture to provide its wholesale service by also extending its network into the
 6 Local Calling Area and backhauling the circuits to their switching platform. The only
 7 difference in the two companies' architectures for this service is that Qwest chooses to
 8 use D Channel PRI signaling in the DS-1s it provisions for DID service while Level 3
 9 uses what Level 3 considers is a more robust SS7 signaling solution for the DID call
 10 quality, routing and service control. Table 1, below, summarizes these network
 11 similarities and differences.

12

TABLE 1

Component	Function	Level 3	Qwest
DID Number Blocks	Provides group of numbers to a customer to use.	SAME: Secures own Numbers from NANPA	SAME: Secures own Numbers from NANPA
Multiplexer	Allows multiple circuits to be aggregated on a larger circuit for more efficient transport	SAME: Owns and Leases	SAME: Owns and Leases
Private Line Transport	Provides connectivity for services from one area to another	SAME: Owns and Leases	SAME: Owns and Leases
Signaling	Allows for call management	SAME: SS7 signaling	SAME: PRI D Channel signaling is a subset of SS7 signaling.

1 This is no different than how Qwest provides such services.³ Payments from QCC to
2 Qwest for this connectivity, if they are made, have no impact on Qwest's cost of service,
3 and therefore, no impact on customer pricing because both companies are wholly-owned
4 subsidiaries of Qwest Communications International, which is the publicly traded entity.
5 And there is no difference between Level 3's network configuration and the configuration
6 Qwest sells to its subsidiary. This is illustrated in attached **Exhibit MDG-3**, which
7 includes details of Qwest's and Level 3's networks within the Seattle Washington LATA.

8 **Q. BASED UPON YOUR UNDERSTANDING OF THE QWEST NETWORK, DO**
9 **QWEST AND LEVEL 3 ALSO UTILIZE THE SAME NETWORK**
10 **ARCHITECTURE TO TRANSPORT AND TERMINATE VOIP TRAFFIC?**

11 A. Yes. From a technical perspective, Level 3's use of a POI and/or direct end office
12 transport to assume responsibility for the transport and termination of VoIP traffic is not
13 materially different than Qwest and its subsidiaries use of PRIs for the same function.
14 There is no functional difference between Qwest's and Level 3's architectures for the
15 provision of these competing services.

16 **Q. SIMILARLY, BASED UPON YOUR UNDERSTANDING, DO LEVEL 3S ISP**
17 **AND ESP CUSTOMERS NEED LEVEL 3 TO PROVIDE THEM WITH THE**
18 **ABILITY TO RECEIVE TRAFFIC FROM QWEST?**

19 A. Yes.

20 **IV. ISSUES IN DISPUTE**

21 **Q. PLEASE DESCRIBE THE MAIN AREAS OF DISPUTE.**

22 A. As I noted above, this case is about whether Level 3 should pay Qwest more money for
23 deploying network gear regionally rather than locally. Qwest seeks more money in three
24 basic ways:

³ For a full description of Qwest's Wholesale Dial product, see Qwest's webpage at the following:
<http://www.qwest.com/wholesale/pcat/wholesaledial.html>

1 1. *Compensation for ISP-Bound Traffic.* The key issue presented in this
2 arbitration is the scope of intercarrier compensation for calls that Qwest's end users make
3 to Internet Service Providers ("ISPs") enabled by Level 3. Qwest agrees that, where
4 some of the equipment that is used to provide affordable dial-up Internet in Washington
5 are located in the calling party's local calling area, the FCC's compensation regime of
6 \$0.0007 per minute applies. The dispute is over what to do when the "modems" (and
7 what Qwest defines as "end users") are not located in the caller's local calling area – and,
8 in particular, when the ISP receives calls using "virtual NXX" or "VNXX" arrangements.

9 In this regard, Level 3 believes the normal compensation regime still applies.
10 Qwest, however, seeks an unfair benefit – they want Level 3 to pay Qwest's costs for
11 originating this traffic. First, the FCC's low per-minute rate already compensates Qwest
12 for its transport costs by giving Qwest a substantial discount off cost-based call
13 termination rates. Second, those transport costs are *de minimis*. Sound economic and
14 public policy favors adopting Level 3's position on ISP-bound traffic, including traffic
15 Qwest contends is "VNXX".

16 2. *Compensation for VoIP Traffic.* The same arrangements that make dialup
17 ISP service affordable – arrangements that Qwest opposes – also make VoIP affordable.
18 Qwest wants the VoIP end of the call to be deemed to be at the "VoIP POP" – a term
19 Qwest never actually defines in the contract. Level 3 assumes this is a reference to the
20 location where a plain old telephone call is converted to VoIP format or vice versa, but
21 other approved sections of the Agreement are contradictory or, at best, make this unclear.
22 This lack of definition and clarity over a term that directly affects network planning
23 decisions can only lead to costly and protracted future disputes – ultimately creating an

1 uncertain and precarious business climate in Washington that will inhibit investment in
2 this vital Internet technology.⁴

3 Level 3 proposes that the Commission apply the same compensation rule to VoIP
4 traffic that applies ISP-bound traffic – the networks supporting ISP-bound and VoIP are
5 the same. So are the costs. There must be a clear and unambiguous rule governing
6 compensation for this traffic to ease contract administration and to minimize future
7 disputes.

8 3. *Combined Traffic Types on LIS Trunks.* Level 3 would like to use its
9 existing and deployed network to provide low cost long distance termination in
10 competition with the nation's largest carriers: Verizon, SBC and Qwest. Each has
11 entered long distance markets, is doing well, and each owns a long distance affiliate.
12 This means that in-region that they pay access charges to themselves – which provides an
13 enormous cost advantage. Level 3 is not and never has been a traditional retail long
14 distance carrier, but we reached agreements with SBC, Verizon and BellSouth permitting
15 us to offer low cost termination services for other long distance carriers using our existing
16 interconnection facilities. Doing so allows Level 3 to a 15% increase in network
17 efficiency.

⁴ The FCC rejected any requirement that a VoIP provider track physical location where there is no service driven reason for doing so. See In the matter of Vonage Holdings Corporation Petition for Declaratory Ruling Concerning an Order of the Minnesota Public Utilities Commission, *Memorandum Opinion And Order* WC Docket No. 03-211, FCC 04-267, ¶¶ 25, 29 (rel. November 12, 2004), (“*Vonage Order*”). (“Rather than *encouraging and promoting the development of innovative, competitive advanced service offerings, we would be taking the opposite course, molding this new service into the same old familiar shape.*”)

1 **A. ISSUE 1: WHETHER EACH PARTY BEARS ITS OWN COSTS OF**
2 **EXCHANGING TRAFFIC AT A SINGLE POINT OF INTERCONNECTION PER**
3 **LATA.**

4 **Q. HOW DOES LEVEL 3 PROVIDE CONNECTIVITY WITH QWEST IN**
5 **WASHINGTON?**

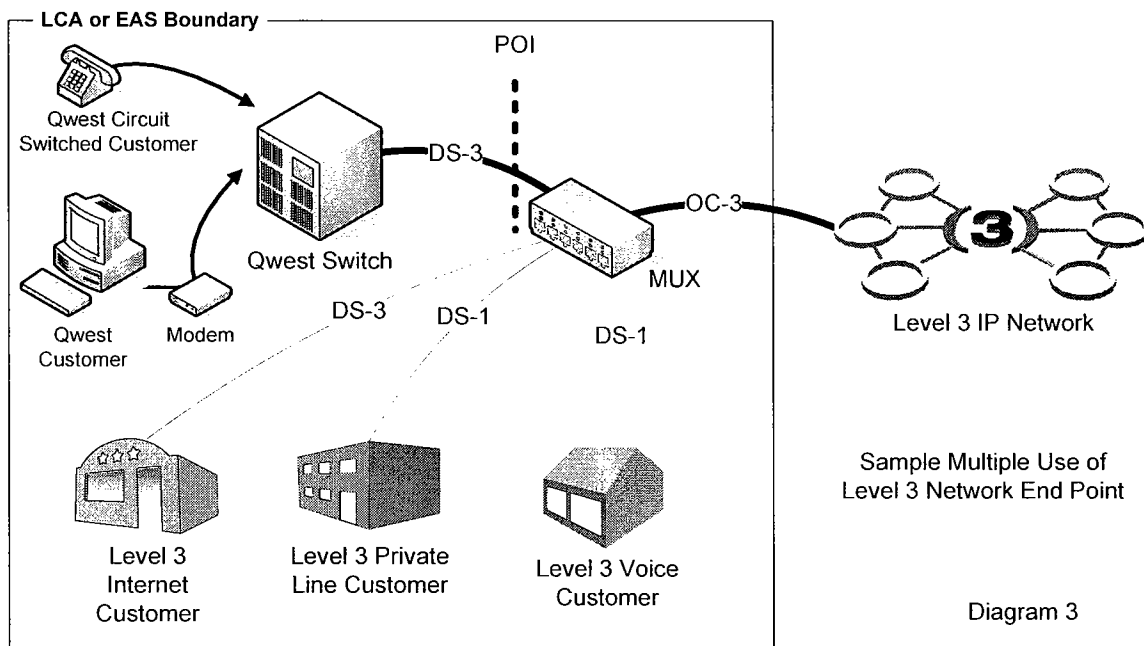
6 A. In Washington as well as nationwide, Level 3 primarily deploys a fiber optic network, but
7 modifies that approach according to technical demands and business realities. In the core
8 of its network, therefore, Level 3 deploys and maintains an extensive network of intercity
9 and metro fiber facilities. The intercity fiber facilities interconnect at network gateways,
10 which I previously described as massive collocation and interconnection facilities. In
11 addition to this fiber optic core network, Level 3 utilizes leased facilities to establish
12 connectivity to Qwest tandem offices where construction of entirely new plant is
13 infeasible. Regardless of the method chosen – leased or constructed transport facilities,
14 **Confidential Exhibit MDG-2**, attached, illustrates how deeply Level 3 has built out its
15 interconnection network in Washington.

16 **Q. EXPLAIN IN PRACTICAL TERMS WHAT LEVEL 3'S INTERCONNECTION**
17 **PERMITS IN WASHINGTON?**

18 A. This configuration allows Level 3 to maximize the use of the network end points and
19 bring traffic back to centrally located switches and routers. The Level 3 network is based
20 upon Internet Protocol (or IP) but must have interfaces based upon Time Division
21 Multiplexing (TDM) in order to exchange traffic with circuit switched networks, such as
22 the one Qwest deploys in Washington.⁵ In addition local loops to customer facilities are
23 based upon TDM even if they are used for Internet connectivity, Private Line

⁵ Qwest has been working since 2001 to upgrade to an all-IP network. See "Qwest First Local Carrier to Serve Customers Using Voice Over Packet Network Architecture" available at: http://www.nortelnetworks.com/corporate/news/newsreleases/2001d/10_11_01_qwest.html ("Qwest intends to use to replace traditional, circuit-switched networks throughout its 14-state region with a softswitch packet network and serve customers using a voice over packet network architecture.").

1 Connectivity or Voice Service. (the diagram below illustrates a Tandem POI
2 configuration in Washington where Level 3 provides many services from the location,
3 including connectivity for still popular low cost dialup as well as increasingly popular
4 VoIP services). This diagram roughly corresponds to the red dots shown in **Confidential**
5 **Exhibit MDG-2**, which reflect locations where Level 3 provides such connectivity at
6 Qwest Tandem Offices within Washington.



7
8 **Q. IF LEVEL 3 IS PICKING UP MILLIONS OF TELEPHONE CALLS FROM AND**
9 **DELIVERING AN INCREASING NUMBER OF CALLS PER DAY TO QWEST'S**
10 **CUSTOMERS IN QWEST LATAS, DOESN'T THIS IMPOSE SUBSTANTIAL**
11 **COST UPON QWEST?**

12 **A.** No. If one examines the actual physical configuration of Level 3's network, one can see
13 that Level 3 establishes connectivity at POIs throughout the state. Moreover, as I
14 demonstrate below, even if we assume a single POI for a particular LATA, the cost is
15 extremely low. This should be obvious in the first analysis because customers are paying
16 for local calling area service from Qwest. If Level 3 picks up traffic within the local
17 calling area, there is no additional cost imposed upon Qwest because the call simply

1 leaves their network in that LCA. If, alternatively, Level 3 picks that call up outside of
2 the local calling area, then the question is what the additional transport costs from the
3 caller's LCA to the point at which it leaves Qwest's network and enters Level 3's
4 networks. But this cost is very low as well.

5 **Q. PLEASE EXPLAIN THE CONCEPT OF A VNXX CALL AS YOU**
6 **UNDERSTAND IT.**

7 A. Assume that Level 3 wants callers outside of Seattle to be able to reach its network using
8 their Qwest local telephone service. As a local exchange carrier, Level 3 updates a
9 national database - the Local Exchange Routing Guide ("LERG") with instructions that
10 tell switches in the circuit-switched world to send those calls to ports on Level 3's
11 softswitch - wherever it may be located. If, for example, Level 3 did not have a POI in a
12 particular local calling area, when the Qwest customer within that calling area dials
13 Level 3's number, the switch asks for and receives instructions to direct that call over
14 common or dedicated (usually dedicated) facilities that connect to a specific port on
15 Level 3's softswitch. Qwest, therefore, would have to carry - or "backhaul" in industry
16 terms - this call from its switch to Level 3's POI within the LATA where that LCA is
17 located. The real question, therefore, is not whether single POI is technically feasible or
18 an expensive method of interconnection - because nothing occurs that isn't standard on
19 all circuit-switched networks - it is simply one of the incremental cost of transport
20 between certain local calling areas for traffic originating on or terminating to Qwest's
21 network.

1 **Q. BEFORE WE PROCEED FURTHER, DOES LEVEL 3'S REQUEST FOR A**
2 **SINGLE POI MEAN THAT LEVEL 3 WILL REMOVE EXISTING**
3 **INTERCONNECTION FACILITIES?**

4 A. No. Level 3 has built out and continues to invest in its network independent of single
5 POI per LATA requirements, which simply establish a floor for basic interconnection
6 obligations. Level 3 has sound business reasons for doing so.

7 Level 3 guarantees superior network performance and tight network performance
8 controls for the services it provides to its customers. The service quality guarantees and
9 our customers' expectations for service quality require Level 3 to control as much of the
10 network as reasonable. In order to maintain superior performance standards and control
11 Level 3 has chosen to employ an extensive physical network, which, over time, has
12 grown to accommodate a vast majority of Washington traffic on a local basis. Moreover,
13 where Level 3 does not have a POI, Level 3 and Qwest cooperatively configure dedicated
14 capacity bypassing Qwest tandem switching, which is more efficient than using common
15 transport and conserves tandem switch capacity.

16 **Q. HAVE YOU LOOKED AT QWEST'S PROPOSAL TO USE FGD AS A SINGLE**
17 **TRUNKING NETWORK?**

18 A. Yes, I looked at March Traffic and the Qwest FGD Tariff. The tariff has no provisions
19 that we could find for local traffic. But based upon Level 3's February 2006 ISP Bound
20 traffic the tariff for FGD would have us pay Qwest approximately 296% more than we
21 pay right now for the traffic we exchange. The calculations for this figure are contained
22 in **Confidential Exhibit MDG-5G**.

23 **Q. IF ONE ASSUMES THAT LEVEL 3 MAINTAINS IT'S EXISTING**
24 **ARCHITECTURE, WHAT COST IS IMPOSED ON QWEST?**

25 A. We have every reason to believe that Qwest's switches – whether end office or tandem –
26 are connected by fiber optic facilities. Given traffic volumes between Level 3 and Qwest,
27 no reasonable network engineer would deploy anything less than facilities capable of

1 carrying a DS-3's worth of traffic (equivalent to 672 individual lines) between Qwest's
 2 end offices and tandems. If we then use Qwest's SGAT DS3 mileage rate element, we
 3 can begin to examine actual costs of exchanging traffic. The recurring DS-3 mileage
 4 element is \$11.55 (See Qwest Washington SGAT: Section 7.3.3.4 Over 8 to 25 miles =
 5 \$11.55 recurring/mile). Each DS3 carries about 29 million minutes of use. (672 circuits
 6 X 30 days X 24 hours X 60 minutes = 29,030,400 minutes). Because all people do not
 7 stay online all day and all night, and because dialup users must disconnect to use their
 8 telephones, Qwest's facilities carrying its traffic are typically underutilized. In Level 3's
 9 experience we have found it relatively accurate to assume these facilities carry about 50
 10 percent of the minutes per month that are theoretically possible. This works out to about
 11 14.5 million minutes per month. Assuming Level 3 were to maintain it's existing POIs in
 12 the Seattle LATA, then determining the cost would require we multiply the DS3 monthly
 13 cost of \$11.55 per mile by the total weighted miles outside of the of the LCA with POIs
 14 of 10.04 miles. This calculation shows that there is an incremental network cost of
 15 approximately \$116.00. Dividing this number by the average minutes on a DS3 to
 16 calculate the per minute cost comes to only **\$0.000008 per minute of use**. The math
 17 looks like this:

1,601,408	Access Lines in LCAs with POIs
1,840,895	Access Lines in LATA 674
5.79	LCA Weighted Total Mileage
15.83	LATA Weighted Total Mileage
10.04	Mileage Difference
\$11.55	DS3 Per Mile Rate (Telric Per Mile 8-25 Miles)
14,500,000	MOUs supported by a DS3 in a Month
\$0.000008	Cost per MOU to extend past LCA to LATA

1 So if one uses Washington approved TELRIC rates, it is clear that Level 3's network
2 Architecture imposes very little cost. As I describe more fully below, and as is a
3 generally accepted network valuation principle, Level 3's network provides Qwest
4 customers value by permitting them to access more functionalities – including Internet
5 via a flat rate telephone line or to receive telephone calls from Voice over Internet
6 Protocol providers. This is also demonstrated by comparing Qwest's SGAT rate for local
7 termination of \$0.001178 per minute to the rate Level 3 says should apply to ISP-bound
8 and VoIP traffic - \$0.0007; one can see that the special rate for ISP bound more than
9 takes into account any cost that Qwest would bear on it's side of the POI.

10 **Q. IF LEVEL 3 MAINTAINS ITS CURRENT POIS, IS ANY COST IMPOSED UPON**
11 **QWEST?**

12 A. As calculated above, very little. The cost is so little because the actual amount of traffic
13 that Qwest backhauls from local calling areas where Level 3 does not have a POI to a
14 Level 3 POI is extremely small. Because Qwest's local rates recover all costs of facilities
15 for local calling, it can only possibly complain about areas where Level 3 does not
16 already have a POI in the LCA, but even there, the cost is very small.

17 **Q. SO SINGLE POI IMPOSES RELATIVELY LITTLE ADDITIONAL COST UPON**
18 **QWEST?**

19 A. Correct.

20 **Q. AND THIS WOULD BE TRUE OF VNXX AS WELL?**

21 A. Yes, because Qwest does not incur any cost beyond the point of interconnection.

22 **B. ISSUE 2: WHETHER LEVEL 3 MAY EXCHANGE ALL TRAFFIC OVER THE**
23 **INTERCONNECTION TRUNKS ESTABLISHED UNDER THE AGREEMENT.**

24 **Q. WHAT IS LEVEL 3'S POSITION ON THIS ISSUE?**

25 A. Level 3 and Qwest should not be required to set up different trunk groups for "types" of
26 traffic solely as a result of regulatory classification. Instead, Level 3 should be allowed

1 to make efficient use of its network to carry ISP-bound, VoIP and terminate traditional
2 interexchange traffic over existing network facilities. While different compensation
3 applies to these types of traffic, Level 3 has worked out traffic monitoring and payment
4 arrangements with Verizon, AT&T and BellSouth that ensure each party's financial
5 interests are protected. Otherwise, why would these carriers have agreed to Level 3's
6 proposals? Moreover, neither the networks they deploy nor the traffic exchanged is
7 different than what Level 3 does and proposes to do with Qwest.

8 Long story short, the nation's largest local telephone companies agreed to use a
9 single interconnection network with Level 3 because it was efficient for them as well –
10 one road between the networks is easier to manage than two roads and we use fewer on
11 and off ramps as well. It also turns out –based upon over a year's experience doing this
12 with Verizon, AT&T and BellSouth - that Level 3's billing methods are less costly but
13 just as accurate – we've had no billing disputes result from terminating traffic in this
14 manner – even after our acquisition of WilTel. This makes sense because network
15 integration is a gradual process. Agreed upon sections of the Agreement already provide
16 for Joint Planning and Forecasting, so there can be no sudden change in the amount of
17 access traffic over the network.⁶

18 **Q. IS LEVEL 3 TRYING TO AVOID PAYING ACCESS CHARGES ON**
19 **INTEREXCHANGE TRAFFIC?**

20 A. Absolutely not. Level 3 agrees that this traffic is subject to access charges, and has
21 language in its proposed agreement that provides for the payment of those access charges.

⁶ Agreed upon Section 7.2.2.8 requires that the parties work in good faith to define a mutually agreed upon forecasts, participate in semi-annual joint planning meetings “to establish trunk design and Provisioning requirements”, maintain a rolling six (6) month advance planning window to ensure that Qwest has sufficient switch capacity, and follow forecasting and provisioning requirements of the Agreement for the appropriate sizing of trunks, and use of direct End Office Switch vs. Tandem Switch routing. It also requires that Level 3 make advance deposits when Level 3's forecasted amounts are too low. This section is agreed upon; it is not in dispute.

1 **Q. DO LEVEL 3'S PROPOSALS PROTECT QWEST?**

2 A. Yes. Qwest would receive payments in exactly the same manner, exactly the same
3 amount and exactly the same timeframe it receives for such traffic from traditional long
4 distance carriers. Moreover, Level 3 is one of the nation's most interconnected carriers.
5 We actively support fair and accurate billing. To do otherwise would be detrimental to
6 our ability to compete with Qwest for low cost termination of interexchange traffic.
7 Carriers and non-carriers alike rely upon Level 3's proven integrity to serve their
8 business needs.

9 **Q. WHAT OTHER TRUNKING ISSUES EXIST BETWEEN LEVEL 3 AND**
10 **QWEST?**

11 A. Qwest seems reluctant to accept incoming IP-enabled traffic (that is, traffic that
12 originated by means of a broadband data connection as opposed to a normal telephone) at
13 all. To the extent that it will accept the traffic, however, it wants that traffic, too, to be on
14 trunks other than the existing "local" interconnection trunks. In addition, Qwest may
15 even want separate trunking for some calls from its customers to ISPs served by Level 3.

16 **Q. IS THERE ANY TECHNICAL REASON TO REQUIRE SEPARATE TRUNK**
17 **GROUPS FOR LOCAL, INTRALATA, INTERLATA, ISP-BOUND, AND/OR IP-**
18 **ENABLED CALLS?**

19 A. None whatsoever. As Mr. Wilson explains in Sections 3 and 4 of his testimony, although
20 various kinds of calls might begin in non-PSTN format, or be transported some or all of
21 the way along their journey in a non-PSTN format (such as IP-enabled), Level 3 delivers
22 all of its traffic bound for Qwest subscribers in standard PSTN circuit switched format.
23 Level 3 also provides standard SS7 signaling, and receives all traffic from Qwest in that
24 same, standard format. (As I mentioned above, one of the capabilities of our softswitches
25 is to perform the necessary conversions from IP to TDM format and vice-versa). So, all
26 traffic coming from Qwest is obviously in TDM format, and by the time we deliver any

1 of this traffic to Qwest, it is all in that same format as well - no matter what changes the
2 traffic may undergo at other parts of its journey.

3 **Q. WHAT COST ELEMENTS ARE ADDED TO THE NETWORK WHEN**
4 **MULTIPLE SEPARATE TRUNK GROUPS MUST BE MAINTAINED?**

5 A. In physical terms, to establish a DS1 trunk group between two switches requires,
6 essentially, the following. First, each switch must be programmed to separately identify
7 the traffic bound for the particular trunk group and to direct that traffic to the appropriate
8 “port” on the switch. Second, there must actually *be* a trunk port (a separate physical
9 device) available on the switch to accommodate the new DS1 trunk group. The capacity
10 of switches to accommodate new trunk ports is limited; at some point it is necessary to
11 add new switch modules (that contain more ports) in order to add new trunk groups, and,
12 for any given switch, at some point the total number of ports is reached and the only way
13 to establish a new trunk port is to add a new switch.

14 The same holds true for the transmission medium (in Level 3’s case, typically
15 optical fiber) used to carry a DS1 trunk group between Level 3 and Qwest. The DS1
16 trunk physically runs from the Level 3 switch to a device known as a digital cross-
17 connect system (DCS) – which has its own DS1 ports and port-capacity limits – and then
18 on to the fiber optic terminal (FOT) that actually sends and receives the laser signals used
19 to convey information over optical fiber. The FOT also has its own DS1 ports and port-
20 capacity limits. Adding DS1s, therefore, sooner or later requires the purchase of
21 additional trunk ports on switches, DCSs, and FOTs, eventually requiring that these
22 devices be “grown” or that new switches, DCSs, and/or FOTs be purchased. Obviously,
23 over time this will greatly increase the capital requirements of operating the network.

24 From Level 3’s perspective, when it is necessary to incur these costs due to
25 growth in traffic volume, we of course do so. But at the same time, if it is *not* necessary

1 to incur these costs in order to carry a given volume of traffic, we obviously do not want
2 to do so. This is why the issue of using efficient trunking arrangements is so important to
3 Level 3, and why we believe that it is entirely unreasonable to allow Qwest to require that
4 traffic be broken down into multiple, smaller trunk groups if there is no technical reason
5 for doing it.

6 **Q. WOULD QWEST FACE THE SAME INEFFICIENCIES FROM MULTIPLE**
7 **TRUNK GROUPS THAT YOU HAVE DESCRIBED ABOVE FOR LEVEL 3?**

8 A. Yes. Just like Level 3, Qwest would need to dedicate DS1 ports on its FOTs, DCSs, and
9 switches to the additional DS1 trunk groups made necessary by inefficient, multiple trunk
10 groups.

11 **Q. WHY WOULD QWEST WANT TO IMPOSE SUCH INEFFICIENCIES ON**
12 **ITSELF?**

13 A. I obviously can't say for sure. That said, it is well known among telecommunications
14 engineers that traffic is migrating off the traditional landline PSTN. Some normal voice
15 traffic is just "disappearing" as end users communicate via email and instant messaging,
16 rather than making telephone calls at all. Some PSTN voice traffic is migrating to
17 wireless, as people use their cell phones to make calls that would otherwise have been
18 made over the landline network. Some PSTN voice traffic (although not as much as
19 Qwest might want the Commission to believe, at least in the short run, is migrating to
20 VoIP services such as those offered by Vonage or Skype. Unless Qwest had perfect
21 foresight, it is quite possible that it overestimated its own needs for capacity and could
22 well have over-invested in switch, DCS, and/or FOT capacity. (Of course, since Level 3
23 is a relatively new and still-growing carrier, Level 3 is not sitting around with excess
24 capacity on its switches, FOTs, etc. Level 3 has to spend capital dollars to meet growing
25 demand.) In that situation, Qwest might see it as advantageous to *require* a competitor
26 like Level 3 to use an inefficiently large number of trunks. If Qwest already has the

1 excess capacity on hand - which it would, if total demand for its services was shrinking -
2 then it could impose large capital and other costs on Level 3, with little or no new cost to
3 itself, simply by convincing this Commission that there was some reason to require
4 multiple, inefficient trunk groups.

5 **Q. ARE THERE STILL OTHER POTENTIAL PROBLEMS WITH QWEST'S**
6 **PROPOSAL?**

7 A. Yes. Taking essentially the reverse of the situation described above, if Qwest does *not*
8 have excess capacity, Qwest might actually not be able to add the necessary trunk ports in
9 a timely fashion. This would put an effective limit on the rate at which Level 3 could
10 grow and make competitive inroads in the market. At least from the perspective of the
11 industry as a whole, this is not hypothetical. As I understand it, in a case within the last
12 year or so, the FCC found that Verizon had violated the Communications Act by reason
13 of having insufficient capacity to permit interconnection with a competitor (Core
14 Communications) to grow. If a true industry giant like Verizon did not invest in enough
15 capacity to handle growth in interconnection requirements, it is of course possible that
16 Qwest would be in the same position.

17 **Q. DOES COMBINING DIFFERENT REGULATORY "TYPES" OF TRAFFIC**
18 **(SUCH AS LOCAL AND ACCESS TRAFFIC) ON THE SAME TRUNK GROUP**
19 **RESULT IN AN INCREASE IN THE POSSIBILITY OF FRAUD OR**
20 **INTENTIONAL MISROUTING OF CALLS?**

21 A. No. Any company can intentionally misroute calls to perpetrate fraud, whether or not
22 traffic is combined on a single trunk group. Dishonest carriers can change the SS7 call
23 identification information to make access traffic appear to be local traffic if they so
24 choose. This can be done whether the traffic is put on separate trunk groups or on a
25 single trunk group. Level 3 always pays the appropriate access charges for access traffic
26 and has no intention of changing call information or inappropriately routing calls to avoid

1 access charges. But requiring separate trunk groups to prevent so-called “call
2 laundering” is no more useful or effective than it would be to require banks to provide
3 one copy of everyone’s bank statement on plain white paper, and then an extra copy on
4 special yellow-and red-striped paper, be to prevent “money laundering.” You can
5 establish such a requirement - obviously at an increased cost - but doing so has nothing to
6 do with preventing the problem at issue.

7 **Q. PLEASE DESCRIBE THE PROCESS BY WHICH PROPER BILLS FOR**
8 **INTERCARRIER COMPENSATION ARE DEVELOPED.**

9 A. Normally billing for intercarrier compensation is accomplished in several stages. First,
10 the SS7 signaling network transmits data about an incoming call, such as the
11 identification of the carrier delivering the call, the calling number, the dialed number, the
12 LRN if the dialed number has been ported, etc. The switch receiving the traffic generates
13 a record, known as an “AMA” record in traditional PSTN circuit switches, that records
14 this information, along with other information such as the time (to the second) that the
15 call starts and stops, perhaps the specific trunk on which the call was received, and other
16 switch-specific information. These “AMA” records are then processed through what is
17 known as a “mediation” system into industry-standard “EMI” (or “electronic message
18 interchange”) records. The EMI record basically takes the AMA or equivalent data and
19 puts it into an industry-standard format (sometimes known as a “CDR,” or “call detail
20 record”). These records are then run through a billing system that applies programmed
21 logic to the data in the records to determine whether, how much, and who to bill.

22 This process normally occurs on a call-record-by-call-record basis. So, it doesn’t
23 actually matter, for LEC-to-LEC traffic exchange, whether the traffic on a given trunk is
24 subject to different charging regimes or the same; each call is (or can be) rated
25 individually.

1 **Q. IS THAT THE WAY ALL CARRIERS ACTUALLY BILL FOR THIS TYPE OF**
2 **TRAFFIC EXCHANGE?**

3 A. No. First, some carriers have less capable mediation or billing systems than others, so
4 not all carriers are capable of performing the call-by-call review. Another carrier might
5 have a bill-and-keep arrangement with respect to much or all of the traffic exchanged
6 with interconnected LECs, and so not need to go through the call-by-call process.
7 Second, carriers can establish a Percent Local Use (PLU) and Percent Interstate Use
8 (PIU) for calls on a trunk group, updating the information periodically to assure that it is
9 correct. Basically, instead of reviewing the call-by-call data on a monthly basis for
10 billing, all or a sample of a month's traffic is reviewed periodically to determine what
11 percent of traffic falls into which billing category. In this regard, Level 3 has offered to
12 track the Percent of IP Use (PIPU) to measure the percent of IP-Enabled traffic that is
13 exchanged between the parties. This information can be audited if there is any doubt as
14 to its validity. These two methods are being used today by various CLECs and ILECs to
15 manage the combining of different traffic types on trunk groups.

16 **Q. HOW DOES LEVEL 3 PROPOSE TO CALCULATE THE PLU FACTOR?**

17 A. I describe the process in detail below in Section 6 of Ken Wilson's testimony,
18 "Combining Different Traffic Types on Interconnection Trunks." This process is being
19 used by Level 3 in all of the Bell South states, SBC states, and Verizon states, and similar
20 processes are used by other CLECs with the ILECs.

1 **Q. HAVE OTHER COMPANIES DEALT WITH THE BILLING ISSUES**
2 **ASSOCIATED WITH COMBINING DIFFERENT TYPES OF TRAFFIC ON**
3 **INTERCONNECTION TRUNKS?**

4 A. Yes. Other CLECs have been using factors in many states for more than five years.
5 Several IXCs with CLEC affiliates combine different traffic types on FGD trunks with
6 Qwest, using PLU to handle carrier billing. These IXCs started off with an FGD network
7 for the purpose of exchanging intrastate and interstate access traffic. As their business
8 strategy changed and these carriers decided to enter the local market, they made use of
9 the FGD network that was already in place to handle the exchange of all their traffic.
10 Similarly, Level 3 started out with a local network established for the purpose of
11 exchanging local traffic. As described above, there is no technical or “billing”-related
12 reason that Level 3 should not be able to use those same trunks for terminating FGD and
13 other types of traffic. Qwest and Level 3 will be able to do so if Qwest is required to
14 allow the exchange of all traffic over the existing local trunks.⁷

15 **Q. DOES QWEST USE A PLU FOR DISTINGUISHING LOCAL AND INTRALATA**
16 **TOLL TRAFFIC ON INTERCONNECTION TRUNKS?**

17 A. Yes. That is, Qwest already permits the combination of local and intraLATA toll traffic -
18 normally subject to different charging regimes - on a single trunk group, and uses PLU
19 factors for determining how many minutes are subject to access charges and how many
20 are subject to reciprocal compensation. In other words, even Qwest allows mixed traffic
21 on the same trunk group today. To distinguish the traffic that is subject to reciprocal
22 compensation from the traffic that is subject to intrastate access, it provides on a quarterly
23 basis, a PLU factor to the terminating carrier. Likewise, it expects any carrier originating

⁷ Qwest calls these “LIS” trunks, for “Local Interconnection Service,” but that is actually a misnomer. Qwest and Level 3 are co-carriers; although each is responsible for the transport and termination of traffic delivered by the other, Qwest is not providing Level 3 a “service” in the normal sense, any more than Level 3 is providing Qwest a “service.” Rather, in order for each carrier to provide full “service” to its respective customers, the two carriers enter into interconnection arrangements.

1 traffic that terminates to Qwest to provide a PLU factor to Qwest. It is neither technically
2 challenging nor in any way unreasonable to extend that process to include a PIU or other
3 factors to determine the distribution of traffic among whatever different regulatory traffic
4 “types” might end up existing under our final contract.

5 **Q. DOES LEVEL 3 HAVE AN FGD NETWORK AVAILABLE BY VIRTUE OF ITS**
6 **ACQISITION OF WITTEL?**

7 A. No. Although WilTel has a Feature Group D network, there are many technical,
8 operational and business reasons that make Level 3’s use of such a network infeasible.
9 First, to continue to achieve the stated benefits of the transaction, Level 3 must find the
10 most efficient utilization of both networks. Because WilTel’s network employs circuit
11 switches; it is the most efficient network. Moreover, it is not maximized for the
12 exchange of IP traffic. Continued use of WilTel’s FGD network, therefore, is not
13 efficient. Second, Level 3’s volume of local traffic is enormous. Since Level 3’s
14 network is already interconnected on a vast scale to exchange such traffic and WilTel’s is
15 not, shifting Level 3’s traffic over to the WilTel network would be disruptive to both
16 networks. Third, even if the first and second concerns could be addressed, switching
17 over to FGD routing in one part of the country while the company utilizes a single
18 interconnection network in most of the rest of the country would cause routing and billing
19 inconsistencies across Level 3’s nationwide footprint. This is because Level 3 already
20 terminates traditional long distance traffic over its interconnection network with Verizon,
21 AT&T and BellSouth. Level 3’s agreements permitting single interconnection network
22 with these carriers are publicly available. Qwest or one of its CLEC subsidiaries can
23 easily opt into these agreements out of region, realizing the same cost savings as Level 3,
24 while requiring Level 3 to maintain two networks inside of Qwest’s traditional ILEC
25 territory. The advantage is obvious because Qwest’s affiliates have long since

1 constructed a FGD network within Qwest's 14 state region, which today they pay
2 continue to pay Qwest. As Qwest and its CLEC and ESP affiliates are all owned by the
3 same parent, the payment of such amounts makes no difference to the public traded
4 parent corporation.

5 Lastly, it is well known that the WilTel FGD network lacks incremental capacity
6 to encompass additional traffic and much of the existing capacity was due to purchase
7 commitments by AT&T which will expire in the next two years. Furthermore, any
8 transition, even if it could be accomplished, would be subject to the inherent risks to the
9 quality of service to customers, including disconnects and outages. Accordingly, Level 3
10 should be encouraged to make the most efficient use of its existing network investment.

11 Simply put, requiring Level 3 to construct and operate a second interconnection
12 network – whether shifting traffic to WilTel or by forcing Level 3 to suffer the costs and
13 delays of purchasing such a network from Qwest – would significantly impair Level 3's
14 ability to compete with Qwest, Verizon and AT&T for low cost termination of traditional
15 long distance traffic.

16 **Q. HAS LEVEL 3 AGREED TO SEND ONLY "LOCAL" TRAFFIC TO QWEST'S**
17 **"LOCAL ONLY" TANDEM SWITCHES?**

18 A. Yes. Most Qwest switches are currently carrying both local and toll traffic. These
19 switches can easily handle trunk groups that carry both local and toll traffic. Where
20 Qwest has a tandem switch that currently only handles local traffic, however, Level 3 has
21 agreed to send only local traffic to such switches.

22 **Q. HAS LEVEL 3 AGREED NOT TO SEND TOLL TRAFFIC THAT DOESN'T**
23 **TERMINATE TO QWEST END USERS OR UNE/RESALE CUSTOMERS TO**
24 **QWEST END OFFICE SWITCHES?**

25 A. Yes. Qwest has told Level 3 that it expects difficulty with Independent Telephone
26 Companies ("ITCs") and other CLECs that expect to receive recording data from the

1 Qwest tandem switch when an IXC terminates traffic to such other carrier's through
2 Qwest's network. Because Qwest has configured its so-called "LIS" trunks without the
3 same recording capabilities as FGD trunks, Qwest will not be able to provide such data to
4 these carriers. This would create a situation in which these 3rd party LECs would receive
5 traffic as to which they would have inadequate information to actually render an access
6 charge bill. To avoid this situation, for the relatively limited amount of IXC traffic that
7 Level 3 will deliver to Qwest for further delivery to ITCs or other CLECs, Level 3 has
8 agreed to send such traffic only to Qwest's toll tandems where adequate recordings for
9 the 3rd parties can be made.

10 **Q. QWEST STATES THAT LEVEL 3 MUST DESIGN ITS INTERCONNECTION**
11 **TO COMPORT WITH QWEST'S EXISTING NETWORK AND NOT**
12 **INTERCONNECT IN A MANNER THAT RISKS EXHAUSTING QWEST**
13 **TANDEMS. ARE THESE STATEMENTS JUSTIFIED?**

14 A. Qwest is completely wrong to suggest that Level 3 is or should be required to design any
15 part of its network to mirror, match, duplicate, or conform to Qwest's network design.
16 Network technology has changed so much since Qwest started deploying its network in
17 Washington that if *Qwest* were building a new network today, to serve its own existing
18 customer base, *Qwest itself* would not re-generate the same network that it actually has
19 today.

20 Now, that said, Qwest does have a legitimate technical concern that neither
21 Level 3 nor any other interconnected carrier should deliver such large amounts of traffic
22 to Qwest's tandem that the capacity of the tandem itself would be overloaded. It is
23 standard practice in the circuit-switched telephone industry to establish direct trunks
24 between switches when the level of traffic between them exceeds a certain level. Given
25 this, Level 3 is perfectly willing to work with Qwest to avoid the problem of tandem
26 overload by jointly engineering separate trunk groups that go directly between Level 3

1 and those Qwest end offices with enough traffic to justify the direct trunking. These are
2 known in the industry as “Direct End Office Trunks,” or DEOTs.

3 **Q. GIVEN THESE TECHNICAL CONCERNS WITH ESTABLISHING MULTIPLE**
4 **TRUNK GROUPS ALONG THE LINES QWEST IS SUGGESTING, HOW DO**
5 **THE KEY TECHNOLOGY POLICIES YOU IDENTIFIED EARLIER IN YOUR**
6 **TESTIMONY RELATE TO THE QUESTION OF ESTABLISHING MULTIPLE**
7 **TRUNK GROUPS TO THE SAME QWEST SWITCH OR SWITCHES?**

8 A. Level 3 proposes to deliver traffic to each Qwest switch on the single, efficient, combined
9 trunk group that Level 3 currently has in place and is exchanging traffic over with Qwest
10 today. Qwest, however, provides no technical justification for its requirement nor does it
11 provide any evidence that its proposals better serve economic efficiency such that
12 imposing the costs, delays and outright risks of network harm upon Level 3 are justified.

13 **Q. HOW DOES THE ISSUE OF ESTABLISHING SEPARATE TRUNK GROUPS**
14 **FOR DIFFERENT TYPES OF TRAFFIC RELATE TO THE QUESTION OF**
15 **ESTABLISHING NEW, PHYSICAL POINTS OF INTERCONNECTION - THAT**
16 **IS, NEW TRANSMISSION FACILITIES - BETWEEN LEVEL 3 AND QWEST?**

17 A. Physical transmission facilities and trunk groups are two different things. One way to
18 look at it is to consider a physical highway running between two cities. Looking just at
19 the one city-to-city route, the transmission “facility” is the physical slab of concrete and
20 asphalt that the cars and trunks will drive on. Setting up a trunk group is analogous to
21 drawing lane lines on the concrete, indicating that some lanes are for traffic going
22 northbound, some for traffic going southbound, some for trucks only, some for passenger
23 cars only, etc.

24 As between two communications networks, a single, high-capacity fiber optic
25 facility between the two networks can easily contain dozens of different trunk groups.
26 One trunk group might be traffic directed to the ILEC tandem. Another trunk group
27 might be traffic directed to a specific ILEC end office switch. Still another trunk group
28 might carry traffic bound for the ILEC’s operator service network. But whatever might

1 lead the carriers to establish different trunk groups (such as traffic bound for different
2 switches), that is a totally separate question from any need to establish different physical
3 facilities linking the carriers' networks. The idea behind setting up a physical
4 interconnection point between two networks is that each carrier is responsible for all the
5 switching, transmission and related facilities on its side of the interconnection point.

6 Because a single high capacity fiber optic facility can carry multiple trunks, there
7 is no need to provision separate *facilities* linking Level 3 with Qwest end offices. To the
8 contrary, the *facilities* to carry the trunks from the Qwest tandem location (where Level 3
9 will normally physically interconnect in a LATA) to the affected end office already exist;
10 they are the same facilities (normally optical fiber) that carry the traffic from the tandem
11 to the end office before the DEOT is established. The new DEOT trunk group will ride
12 the same fiber optic interconnection facility between Qwest and Level 3 that all other
13 traffic rides, at the parties' single POI in the LATA.

14 All that said, it makes no sense at all to suggest, as Qwest does, that putting local,
15 toll, or other types of traffic on a single combined trunk group will risk exhausting Qwest
16 tandems in any way. What avoids exhausting Qwest's tandem is establishing DEOTs to
17 carry *all* the traffic from Level 3 to a Qwest end office on an efficient basis. Level 3 is
18 willing to do this. Simply provisioning several inefficient trunk groups of separate
19 "types" of traffic to Qwest's tandem will cause the tandem to exhaust its trunk port
20 capacity more rapidly than keeping the different types of traffic together in the same
21 trunk group. Again, the solution to tandem exhaust is DEOTs - which separate traffic out
22 based on *destination switch* - not the type of traffic.

1 **Q. WHAT IS LEVEL 3 ASKING THIS COMMISSION TO DECIDE ON THIS**
2 **ISSUE?**

3 A. Level 3 is asking this Commission to rule that Qwest must allow Level 3 to use single
4 interconnection trunk groups between the carrier's switches instead of multiple trunk
5 groups, using PLU, PIU and PIPU for carrier compensation and billing purposes. This
6 will preserve network efficiency, maintain reasonable call blocking standards, and
7 minimize the trunking and switching equipment both parties need for interconnection.
8 The language that Level 3 is proposing for this issue is fair and balanced and will allow
9 the efficient use of trunks by both companies.

10 **C. ISSUE 3: WHETHER QWEST'S ELECTION TO BE SUBJECT TO THE ISP-**
11 **REMAND ORDER FOR THE EXCHANGE OF ISP-BOUND TRAFFIC REQUIRES**
12 **QWEST TO COMPENSATE LEVEL 3 FOR ALL ISP-BOUND TRAFFIC AT THE**
13 **RATE OF \$0.0007 PER MINUTE OF USE.**

14 **Q. WHAT IS LEVEL 3'S POSITION ON ISSUE 3?**

15 A. Mr. Wilson addresses the fallacy of VNXX as a network routing matter. I address it in
16 this testimony in terms of actual cost of interconnection as well as in terms of the
17 discriminatory nature of Qwest's proposals to require Level 3 to either collocate
18 switching gear in every Washington local calling area or resell Qwest service.

19 **D. ISSUE 4: WHETHER QWEST AND LEVEL 3 WILL COMPENSATE EACH**
20 **OTHER AT THE RATE OF \$0.0007 PER MINUTE OF USE FOR THE**
21 **EXCHANGE OF IP ENABLED OR VOICE OVER INTERNET PROTOCOL**
22 **TRAFFIC.**

23 **Q. WHAT IS VOICE OVER INTERNET PROTOCOL, OR VOIP?**

24 A. One of the basic protocols of the Internet is called "IP," which means (sensibly enough)
25 "Internet Protocol." Another basic protocol is called "TCP," or "Transaction Control
26 Protocol." There are many, many protocols that work with these basic protocols to define
27 how the Internet performs various functions. These include SMTP (Simple Mail Transfer
28 Protocol, used for email); FTP (File Transfer Protocol, used to allow the retrieval of files

1 from remote locations); HTTP (Hyper-Text Transfer Protocol, used for transmitting web
2 pages and establishing web links); and many others. All of these different protocols rely
3 on the basic TCP/IP protocols to permit different applications (email, file transfer, world-
4 wide web, etc.) to function on the Internet.

5 Voice over Internet Protocol, or VoIP, refers to various specific protocols that use
6 the basic TCP/IP system to treat voice communications like any other Internet
7 application. With VoIP, telephony signals, including voice signals, are digitized and
8 transmitted as packets to their destination, just as with an email, streaming video, or any
9 other kind of IP transaction. While the PSTN, as noted above, was designed with a laser-
10 sharp focus on one thing - delivering voice calls - the Internet focuses equally sharply on
11 something very different - delivering data packets, no matter what those data packets
12 might represent. This means that while the PSTN treats data as some unusual thing that
13 requires special treatment, the Internet treats all data the same - even if the data in
14 question happens to represent a voice call. As a result, the Internet essentially destroys
15 the old distinctions between "voice" and "data" that are a standard part of PSTN thinking.

16 Indeed, because the information associated with any particular application is
17 broken down into packets of bits and does not re-assume its original form (i.e. sound, text
18 or pictures) until it is reassembled at the terminating end, it is virtually impossible to
19 assign the transmission of packets to any particular service classification at any point
20 other than origin or destination. An IP network provider, for example, can be carrying
21 real-time two-way voice packets without actually offering voice service to any end-user
22 customer.

23 When a VoIP call starts with a computer or with some device on a broadband data
24 network (such as a DSL line or a cable modem service), and then is delivered to the
25 PSTN, the protocol, or format, of the transmission has clearly and fundamentally

1 changed. Specifically, a net protocol conversion is required to convert the packetized IP
2 data into the Time Division Multiplexed (TDM) signal that is used on the PSTN. Today,
3 VoIP applications come in many forms. Some resemble traditional phone service, from
4 the point of view of the end user, more than others. But the application as a whole clearly
5 entails changing the form (and perhaps even the content) of the signals at issue.

6 **Q. WHAT TYPE OF CUSTOMER PREMISES EQUIPMENT IS NEEDED FOR**
7 **VOIP?**

8 A. VoIP requires specialized Customer Premises Equipment (CPE). Standard Touch Tone
9 or dial pulse phones will not work on a VoIP network, unless they themselves are
10 connected to a computer or similar device that *can* handle VoIP format. Special phones,
11 called “SIP” phones (“SIP” stands for “Session Initiation Protocol,” and is another
12 Internet-related protocol like FTP, SMTP, and HTTP) can be used for VoIP. These
13 phones have small computers built into them that packetize the voice data and generate
14 SIP messages. Computers with headsets and microphones can also be used for VoIP.

15 **Q. CAN A VOIP CUSTOMER MOVE HIS OR HER SIP PHONE OR COMPUTER**
16 **PHONE TO DIFFERENT LOCATIONS, WHILE STILL MAINTAINING THE**
17 **SAME PHONE NUMBER?**

18 A. Yes. A SIP phone or computer phone can be plugged into any broadband connection to
19 receive VoIP service. The end user could send and receive calls from any location with
20 this type of broadband connection. This gives VoIP users a degree of mobility that is not
21 available to users of PSTN service. This type of mobility is coming to be known in the
22 industry as a “nomadic” service, in order to distinguish it from more traditional “mobile”
23 service of the kind provided by normal wireless phones.

1 **Q. IS THERE CURRENTLY ANY WAY TO DETERMINE WHERE A VOIP USER**
2 **IS LOCATED WHEN THEY MAKE A CALL?**

3 A. No. At present, the geographic location of a VoIP user is indeterminate. He or she can
4 take a computer from one location to another and make VoIP calls in either location.
5 Since the “telephone number” is resident in the computer terminal or SIP phone, the
6 calling number is the same whether the device is located in Minnesota or Washington.
7 Of course, as one might imagine, an indeterminate location makes it challenging for VoIP
8 services to function properly in connection with location-based E911 services. The VoIP
9 industry is working on this issue, and the FCC recently required VoIP services that use
10 normal telephone numbers and that meet certain other criteria to find a way to supply
11 “normal” 911 capabilities to their users.

12 **Q. DO QWEST’S END USERS CUSTOMERS NEED LEVEL 3 TO PROVIDE ITS**
13 **CUSTOMERS THE ABILITY TO RECEIVE TRAFFIC FROM THE PSTN AND**
14 **TO ORIGINATE TRAFFIC BOUND FOR THE PSTN?**

15 A. Yes. Many of Qwest’s end users today receive or make VoIP calls. Level 3’s VoIP
16 customers need Level 3 to complete calls to Qwest end users and to receive calls from
17 Qwest end users bound for Level 3’s customers’ end users.

18 **Q. CAN YOU GIVE A GENERAL DESCRIPTION OF WHAT HAPPENS WITH A**
19 **VOIP CALL?**

20 A. **Exhibit MDG-3** illustrates Level 3’s interconnection network for providing VoIP
21 connectivity. **Confidential Exhibit MDG-5** provides detailed call flow diagrams with
22 explanations of how these calls are handled. But as a general matter, one can imagine
23 calls flowing between an end user sitting at a VoIP terminal who wants to connect to
24 customer Qwest local exchange customer – or the reverse – where the Qwest local
25 exchange customer wants to call someone using a VoIP phone. In the first instance, the
26 VoIP terminal uses a broadband connection to access a VoIP Feature Server (“FS”). The
27 VoIP terminal and the FS negotiate features and functionality, giving the user a wide

1 variety of options. The VoIP terminal initiates signaling protocol that is passed through
2 the FS, through the Level 3 IP network, and on to the Level 3 Softswitch and SS7
3 Gateway. The Level 3 SS7 Gateway turns the SIP messages into SS7 messages and thru
4 the SS7 Signaling Transfer Points (“STP”) passes them on to the Qwest network, where
5 appropriate trunking is negotiated. When this call set up has been completed, the VoIP
6 phone begins passing packetized voice data to the Level 3 IP network. The Level 3 IP
7 network sends the packets on to the Level 3 Media Gateway (“MG”), which completes a
8 net protocol conversion on the packetized voice to turn it into Time Division Multiplex
9 (TDM) signals that are recognized by the Qwest trunks and switches. The Qwest switch
10 sends the call on to the Qwest end user. In this example voice type data is passed
11 between the end users. Again, these and other examples, are discussed in great detail in
12 **Confidential Exhibit MDG-5.**

13 **Q. DOES THE QWEST NETWORK NEED TO TERMINATE VOIP CALLS IN A**
14 **MANNER THAT IS DIFFERENT FROM THE TERMINATION OF NORMAL**
15 **PSTN BASED LOCAL TELEPHONE CALLS?**

16 A. No. Qwest terminates VoIP calls to its end users in the same manner they would use to
17 terminate regular PSTN based local calls to their end users. There are no extra processes,
18 no additional transport, and no additional switching. This is possible because Level 3
19 itself has already done the work of converting the IP-format data stream into a TDM-
20 format circuit-switched voice call that Qwest’s network is capable of recognizing and
21 handling and transporting that call to the Qwest network for termination to its end users.

22 **Q. HOW DO THE KEY ISSUES THAT YOU DISCUSSED EARLIER IN YOUR**
23 **TESTIMONY RELATE TO THE ISSUE OF VOIP CALLS?**

24 A. At a high level, VoIP is an innovative Internet application that turns the voice-centric
25 world of the PSTN on its head by treating voice communication as just another data-
26 oriented application on the worldwide Internet. While the PSTN can provide only a

1 limited, low-bandwidth form of data communications (basically, dial-up access to the
2 Internet at 56 kilobits per second), the Internet can do everything the PSTN can do, and
3 more.

4 One of the features of the Internet is that distance and location are largely
5 irrelevant. As the FCC has noted, the contents of a single web page can come from a
6 variety of different servers in a variety of different locations. Most of us familiar with
7 modern business travel have learned that our email can reach us anywhere, either
8 downloaded to a computer in a hotel room by means of now-ubiquitous broadband
9 connections offered by business hotels, or to wireless devices such as a Blackberry.

10 VoIP is an Internet application first and a voice application second. By this I
11 mean that VoIP partakes in the distance-insensitive, location-insensitive characteristics of
12 Internet applications. No matter what telephone number might be assigned to a VoIP
13 customer (if any number is assigned at all), the customer might be participating in a call
14 from next door or from around the world.

15 It is obviously challenging from a regulatory perspective to figure out what to do
16 with VoIP traffic. The FCC has a number of ongoing proceedings trying to sort it out.
17 But one thing is clear: whatever VoIP is, it is not traditional "telephone toll service,"
18 where the end user makes a call from some fixed location, completes it to some distant
19 location, and is charged a separate toll charge for the privilege.

20 In these circumstances, the choice between assessing traditional access charges or
21 lower and more economical reciprocal compensation rates on this traffic should actually
22 be very clear. This is a new and innovative service that we should all want to encourage.
23 That means that we should impose the lowest reasonable charges on it, when it needs to
24 interface with the PSTN. That means that as a policy matter this traffic should be subject
25 to reciprocal compensation rates, not access charges.

1 Permitting VoIP traffic to be terminated at reciprocal compensation rates will
2 encourage competition. VoIP is exactly the kind of new and innovative service that we
3 should be trying to encourage, so it should not be subject to high access charges when
4 lower reciprocal compensation rates provide adequate compensation to Qwest.

5 **V. DETERMINATION OF TRAFFIC TYPES.**

6 **Q. WHAT IS THE BEST MANNER BY WHICH TO DETERMINE TRAFFIC**
7 **TYPES?**

8 A. In order to efficiently combine traffic on single interconnection trunk groups, a Percent
9 Local Use (PLU), Percent Interstate Use (PIU) and Percent Internet Enabled Use (PIPU)
10 must be calculated to determine traffic types for billing. Qwest, unfortunately, is
11 proposing a new, technically infeasible method of determining whether traffic is local or
12 toll.

13 **Q. HOW DOES LEVEL 3 PROPOSE TO CALCULATE THE PLU, PIU AND PIPU**
14 **FACTORS?**

15 A. Level 3 maintains local calling area tables as does Qwest. Over a given period of time,
16 Level 3 collects all call data on calls exchanged between the parties. Once this data is
17 collected Level 3 will, per industry standard, calculate and report the Percent Interstate
18 Usage (PIU). The remaining traffic is a combination of local and intrastate traffic.
19 Level 3 will then once again compare the remaining call data with call tables and from
20 this calculation determine the PLU as the percent of local traffic compared to the percent
21 of intrastate traffic. So, by first determining the percentage of interstate traffic from the
22 total traffic and then determining the local traffic from the remaining traffic, you end up
23 with the traffic that is intrastate toll and the traffic that is local. For IP-Enabled traffic,
24 Level 3 will create a Percent IP Use (PIPU) for both originating and terminating traffic.

1 This will allow Qwest and Level 3 to properly compensate each other for IP traffic. Let
2 me provide an example:

3	Number of Total Minutes	100
4	Less Number of Interstate Minutes	10
5	Total Number of Local and Intrastate Minutes =	90
6	Less Breakdown of IP Enabled Traffic (10 Minutes) =	80
7	Breakdown of Local vs. Intrastate Minutes =	60 Local; 20 Intrastate
8		
9	PLU Factor =	0.60 Local (60/100)
10		0.33 Intrastate (20/60)
11	PIU Factor =	0.10 (10/100)
12	PIPU Factor =	0.10 (10/100)

13 **Q. IF LEVEL 3 PROVIDES QWEST WITH PIPU FACTORS FOR THE**
14 **COMPENSATION OF IP TRAFFIC, IS THERE ANY NEED FOR THE**
15 **SEPARATE IDENTIFICATION OF IP TRAFFIC?**

16 A. Not really. The use of PIPU will allow the companies to correctly compensate each other
17 for IP traffic without the use of an additional data record. The record 29 identifier for IP
18 traffic is only needed if the companies want to track every IP call. The PIPU factor
19 makes such identification unnecessary.

20 **Q. CAN LEVEL 3 ACCURATELY CALCULATE THE PLU, PIU AND PIPU?**

21 A. Yes. The calculation of PLU, PIU and PIPU is based upon the raw call detail record data
22 measured over a specified period of time. It is accurate, can be used for billing purposes
23 on traffic that is originated by Level 3 and subject to verification and audit by Qwest.
24 Qwest can perform the same calculations on the calls that it originates. Level 3 can
25 create PIPU for both originating and terminating traffic, as is discussed below in our
26 proposed contract language.

27 **Q. DOES BELLSOUTH HAVE A PROCEDURE FOR ADMINISTERING PLU**
28 **WITH LEVEL 3 AND OTHER CLECS?**

1 A. Yes. BellSouth has agreed to allow Level 3 to combine different traffic types on
2 interconnection trunks, and they have established a procedure for administering the PIU
3 and PLU. I am including the Bell South procedure for PLU below for comparison:

4 **PLU – Percent Local Usage**

5 This factor is the percentage of intrastate terminating usage that is categorized as
6 Local Jurisdiction. For purposes of this guide the total intrastate usage includes intrastate
7 local usage and intrastate non-local usage. The local jurisdiction is applicable to
8 Competitive Local Exchange Carriers (CLECs) that are terminating local traffic from
9 their network to the BellSouth network. CLECs that totally utilize resale or unbundled
10 network elements to provision local services are not required to report PLU factors.
11 Interexchange Carriers that do not terminate local traffic as a CLEC are not required to
12 report PLU factors. The local jurisdiction is normally defined per Local Interconnection
13 contractual agreements and is calculated as follows where MOUs are billed minutes of
14 use: *Total Local MOUs [divided by] Total Intrastate MOUs*. The total intrastate minutes
15 can be determined by multiplying the total minutes by (1- PIU). Therefore the PLU may
16 also be calculated as follows:

17
$$\text{Total Local MOUs [divided by] (Total MOUs) x (1-TPIU)}$$

18 This factor is calculated on a statewide basis by Access Carrier Name Abbreviation
19 (ACNA).

20 **Q. DOES LEVEL 3 HAVE CONTRACT LANGUAGE THAT IT IS PROPOSING**
21 **FOR THE CALCULATION OF PLU, PIU AND PIPU AND FOR THE**
22 **TRANSMISSION AND ASSURANCE OF ACCURACY OF THESE MEASURES?**

23 A. Yes, Level 3 is proposing contract language for definition and calculation of PLU, PIU
24 and PIPU as well as language for the verification of these traffic factors on a monthly
25 basis. That language is contained in Level 3's proposals for Section 7 of the
26 Interconnection Agreement.

1 **Q. DO THESE CONTRACT PROVISIONS ADEQUATELY MEMORIALIZE THE**
2 **ACCURATE COLLECTION OF DATA, CALCULATION OF FACTORS,**
3 **EXCHANGE OF FACTORS AND VERIFICATION BY THE PARTIES THAT IS**
4 **NECESSARY FOR PROPER BILLING OF CALLS?**

5 A. Yes. Based on a review of the attached contract provisions, it seems clear that they spell
6 out the responsibilities of Level 3 in generating accurate factors and Qwest's right to
7 verify and audit the results. Clearly, they have been satisfactory to the other RBOCs. By
8 using these procedures, the companies can bill each other for access charges and
9 reciprocal compensation for all types of traffic flowing over the interconnection trunks.

10 **Q. IS THERE A BASIC DISPUTE BETWEEN QWEST AND LEVEL 3 ON HOW TO**
11 **DETERMINE WHETHER TRAFFIC IS "LOCAL"?**

12 A. Yes. There is a fundamental disagreement between the parties with respect to what
13 traffic is properly characterized as "local" and what is not. The dispute is basically this:
14 Level 3 contends that since the only thing the PSTN "knows" about a call is the
15 originating and terminating telephone number, the status of traffic as "local" should be
16 determined based on the geographic area associated with the telephone numbers of the
17 calling and called parties. Qwest, by contrast, seeks to change that traditional
18 arrangement and to attempt to assess the status of a call as "local" or not based on the
19 actual physical location of the calling and called parties.

20 **Q. WHAT IS QWEST'S POSITION ON HOW TO CHARACTERIZE TRAFFIC AS**
21 **"LOCAL" OR NOT?**

22 A. As noted, Qwest maintains that the definition of a local call should be changed to reflect
23 the geographic location of the purported "physical" location" of the ESP as opposed to
24 the originating and terminating phone numbers that have traditionally been used.

25 **Q. DOES LEVEL 3 AGREE WITH THIS NEW METHOD?**

26 A. No. There are a number of problems with the method that Qwest is promoting.

1 **Q. HAS THE CUSTOMER PREMISES LOCATION BEEN THE DETERMINING**
2 **FACTOR IN THE DEFINITION OF A LOCAL CALL IN THE PAST?**

3 A. No. As I described above in connection with routing calls, the PSTN uses the calling
4 party's number and the called party's number to determine if a call is a local call.

5 **Q. DO LOCAL SWITCHES KNOW THE LOCATION OF THE PARTIES WHEN A**
6 **CALL IS MADE?**

7 A. No. Circuit switches have no way of knowing the geographic location of the calling or
8 called party end user. The switch is programmed with a list of which numbers are
9 "native" to its area and treats calls to and from such numbers accordingly (i.e., it routes
10 them on trunks to other switches to which it is connected, based on the NPA-NXX
11 dialed). Calls that it recognizes as "toll" are routed to the caller's presubscribed IXC.

12 **Q. HOW ARE CALLS ROUTED IN THE PSTN?**

13 A. Local calls are routed between switches according to the routing tables in each switch.
14 Depending on the number dialed (putting aside number portability), a switch either
15 handles a call entirely on its own (such as a call between next-door neighbors); or it sends
16 the call off to some other switch by routing it outbound on a particular trunk port. Toll
17 calls - that is, calls carried by IXCs - are routed according to the Local Exchange Routing
18 Guide (LERG). The LERG is a database that identifies switches and numbers associated
19 with those switches, based on the NPA NXX codes of the North American Numbering
20 Plan (NANP), as well as specific physical locations at which traffic bound for particular
21 switches may be delivered.

22 **Q. SO CALLS BETWEEN TWO LOCAL NUMBERS ARE TREATED AS LOCAL**
23 **CALLS?**

24 A. Yes. As noted above, each end office switch has a table of NPA-NXXs that the particular
25 switch views as "local." For all such NPA-NXXs, the switch has to make only one
26 decision: "Is this call 'mine' or do I need to send it to some other switch?" If the dialed

1 number “belongs” to the originating switch, as noted above, the call stays there. But if
2 the dialed number “belongs” to some other switch, the only thing the originating switch
3 needs to know is which trunk port to send the call out on.

4 Note that, from this network perspective, the only truly “local” calls are calls that
5 begin and end in the same physical switching device. Long ago, however, retail local
6 calling plans grew to include customers served by many different switches. As a result,
7 what constitutes a “local” call for a retail customer is not really a technical matter at all.
8 While intrastate tariffs were originally developed to regulate service in a monopoly
9 environment, and while state jurisdiction is still very important to interconnection, when
10 one examines the actual network configurations of providing service, the designation
11 “local” simply reflects a retail marketing decision by the originating carrier. It is
12 essentially an arbitrary decision which NPA-NXXs to include on the programmed list of
13 “local” calls and which to exclude (which means, usually, that the customer has to dial a
14 “1” before the NPA-NXX-XXXX in order to complete the call).

15 **Q. FROM A TECHNICAL NETWORK PERSPECTIVE, IS THERE ANY**
16 **LIMITATION ON THE DISTANCE THAT A “LOCAL” CALL CAN TRAVEL,**
17 **THE SIZE OF A “LOCAL” CALLING AREA, OR THE NUMBER OF**
18 **CUSTOMERS IN A “LOCAL” CALLING AREA?**

19 A. None at all. And, in fact, the size and scope of “local calling areas” varies greatly from
20 place to place around the country. Some states have large local calling areas; others have
21 small local calling areas. Again, from this perspective, the technical network personnel
22 have no basis to care one way or another. The carrier’s marketing and/or regulatory
23 personnel just have to tell the engineers which NPA-NXXs to include on the “local” list
24 for any given switch. The originating switch does not “care” (in the sense of doing
25 anything at all technically different) where it is actually sending a “local” call to a
26 number served by some other switch; and the terminating switch does “care” (in the same

1 sense) where a “local” call is coming from. These are retail marketing questions, not
2 technical questions.

3 **Q. HOW WOULD SWITCHES IMPLEMENT THE QWEST IDEA OF USING THE**
4 **GEOGRAPHIC LOCATION AS THE DETERMINATION FOR A LOCAL**
5 **CALL?**

6 A. I have no idea. A switch has no way of storing information regarding the premises
7 location associated with a phone number assigned to that switch, and no way of receiving
8 or storing information about the premises location assigned to a phone number calling
9 someone served by that switch. The SS7 protocol that sends information between
10 switches for call set-up and billing purposes does not have any parameters to identify the
11 premises locations of calling or called parties.

12 As I pointed out above, setting aside regulation of traditional monopoly services,
13 the status of any given call as “local” or not is an arbitrary marketing retail choice, not
14 anything that affects or is driven by any relevant network technology. This is reflected
15 by the popularity of flat rate calling plans offering nationwide service – whether via
16 VoIP, landline (Qwest advertises “triple play” packages featuring nationwide local
17 calling), or wireless (almost all plans are nationwide local).

18 **Q. WHAT IS FOREIGN EXCHANGE (FX) SERVICE?**

19 A. FX is a service that has been offered by phone companies for many years. The service
20 allows an end user to be assigned a phone number from a switch that serves a different
21 local calling area than the one in which they are located. This allows customers in the
22 calling area from which the FX number is assigned to call the FX customer without
23 incurring toll charges. On the other hand, if the FX customer’s next-door neighbor
24 called, it *would* be a toll call. In traditional FX service, the customer pays the providing
25 carrier for an arrangement (a special trunk or other facility) that connects them to the
26 switch covering the distant area, a.k.a. “foreign exchange”. The customer is assigned a

1 phone number out of a switch in the distant area so that end users in that foreign local
2 calling area can call them by dialing a local phone number. In other words, Qwest's FX
3 service has historically removed any link between the geographic location of the end user
4 dialing the local telephone number and the geographic location of the customer of the
5 telephone number dialed.

6 **Q. HOW ARE FX CALLS ROUTED?**

7 A. FX calls are routed between the local switches as normal local calls, or as toll calls,
8 depending on whether the NPA-NXX of the FX number being called is included in the
9 calling switch's table of "locally dialable" NPA-NXXs. Neither the originating nor
10 terminating switch has any way to know where the end user with the FX line is actually
11 located, nor does it matter for proper switching and delivery of the traffic. The switch
12 that hosts the FX customer has a circuit coming in that it associates with phone service,
13 providing dial tone and other local services. The switch has no way to know whether the
14 customer loop is 500 yards, 2 miles, or 200 miles long.

15 **Q. HOW ARE FX CALLS BILLED?**

16 A. When a customer of one phone company places a call to a customer of another phone
17 company and the originating and terminating phone numbers are assigned to rate centers
18 which are rated as "local" to each other by the originating carrier, the call is rated as a
19 local call and there is no toll charge. It does not matter if the calling or called party is
20 500 yards, 2 miles, or 200 miles from the end office out of which the number is assigned.
21 The FX line is paid for separately by the FX customer to the FX providing carrier. No
22 toll charges are applied to calls to the FX number from numbers assigned within the same
23 local calling area as the FX number. Interestingly, when the FX customer with a phone
24 number assigned to a foreign exchange receives a call from some who is physically

1 within the same exchange - like a next door neighbor - toll charges are applied.

2 Intercarrier compensation is based on the originating and terminating phone numbers.

3 **Q. IS QWEST'S INTERCONNECTION TRUNKING THE SAME NO MATTER**
4 **WHERE THE LEVEL 3 END USER CUSTOMER IS LOCATED?**

5 A. Yes. Qwest's trunking is always to the POI, no matter where the Level 3 end-user
6 customer is located. It doesn't matter if the Level 3 customer is 500 yards, 2 miles, or
7 200 miles from the POI. Level 3 carries the traffic to its end-user customer, no matter
8 where they are located. Qwest's interconnection trunking to the POI is the same no
9 matter where the Level 3 customer that they are calling is actually located.

10 **Q. SO THE DISTANCE QWEST TRANSPORTS TRAFFIC IS THE SAME**
11 **WHETHER THE LEVEL 3 CUSTOMER IS 500 YARDS, 2 MILES, OR 200**
12 **MILES FROM THE POI?**

13 A. Yes. Qwest transports calls that it originates to the POI, regardless of where the Level 3
14 customer is located. The location of the Level 3 customer or end user is immaterial to
15 Qwest's call transport or for Qwest's costs for that matter.

16 **VI. CONCLUSIONS.**

17 **Q. HAVE YOU REVIEWED THE CONTRACT LANGUAGE PROPOSED BY**
18 **LEVEL 3 AND QWEST IN THIS CASE?**

19 A. Yes, I have.

20 **Q. FOR THE ISSUES YOU HAVE ADDRESSED, WHICH LANGUAGE IS MORE**
21 **CONSISTENT WITH THE POINTS YOU HAVE MADE IN THIS TESTIMONY?**

22 A. Level 3's language is reasonable and balanced from a technical and engineering
23 standpoint and is consistent with the FCC's orders from an engineering point of view.
24 Adoption of Qwest's language, by contrast, would require the parties to degrade the
25 efficiency of their networks, imposing substantial costs on Level 3 and possibly on Qwest
26 as well, while at the same time potentially permitted Qwest to bill Level 3 for costs and
27 charges for functions that Qwest itself should perform without a charge to Level 3.

1 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

2 A. Yes

EXHIBITS

- | | |
|-----------------------------------|---|
| Confidential Exhibit MDG-2 | Map of Level 3 network in the State of Washington. |
| Exhibit MDG-3 | Schematic of Level 3 and Qwest networks interconnection in Washington. |
| Exhibit MDG-4 | Schematic diagram showing that Level 3's DID/DOD service and Qwest's PRI services are functional equivalents. |
| Confidential Exhibit MDG-5 | ISP-bound traffic and VoIP traffic call flow diagrams. |

CERTIFICATE OF SERVICE

I hereby certify that I have this 30th day of May, 2006, served the true and correct original, along with the correct number of copies, of the foregoing document upon the WUTC, via the method(s) noted below, properly addressed as follows:

Carole Washburn	<input type="checkbox"/>	Hand Delivered
Executive Secretary	<input type="checkbox"/>	U.S. Mail (first-class, postage prepaid)
Washington Utilities and Transportation	<input checked="" type="checkbox"/>	Overnight Mail (UPS)
Commission	<input type="checkbox"/>	Facsimile (360) 586-1150
1300 S Evergreen Park Drive SW	<input checked="" type="checkbox"/>	Email (records@wutc.wa.gov)
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I hereby certify that I have this 30th day of May, 2006, served a true and correct copy of the foregoing document upon parties of record, via the method(s) noted below, properly addressed as follows:

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I declare under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

DATED this 30th day of May, 2006, at Seattle, Washington.

