

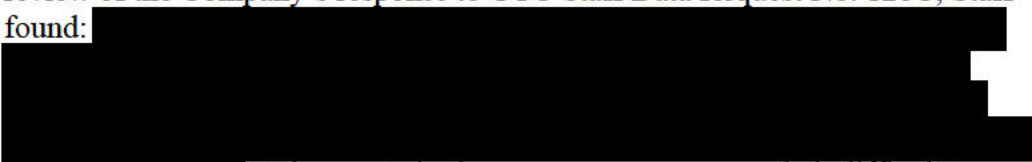
REQUEST NO. 1:

Re: Low Income Bill Discount Programs

Please refer to the Testimony of Jing Liu (Exh. JL-1CT) at 40:6-8, which states: “To more accurately evaluate the impact of energy assistance over a year, I reviewed the credit balance of only those customers who received WEAf in the month of October 2016.” Please respond to the following:

- a. Did Staff conduct analysis on the impact of energy assistance in months other than October 2016, including but not limited to December 2016, January 2017, and February 2017?
- b. If answering yes to part (a), please provide the analysis and any associated workpapers or calculations.
- c. If answering no to part (a), please provide a detailed explanation as to why October 2016 was the only month analyzed.

RESPONSE:

- a. In the Exh. JL-1CT, Staff only presented its analysis of the impact of energy assistance on account balances after 12 months for customers who received WEAf in October 2016 based on Cascade’s confidential response to UTC Staff Data Request No. 96C. Staff also examined the same impact over 12 months for customers who received WEAf in November 2016, December 2016, and January 2017. The intent was to track customers’ account balance for 12 months or more. In UTC Staff Data Request No. 128C, Staff requested the account balance for November 2016, December 2016, and January 2017 for each customer who received energy assistance in the 2016-2017 program year. As a result of its review of the Company’s response to UTC Staff Data Request No. 128C, Staff found: 

The grants in the new program year made it difficult to interpret the impact of energy assistance on the account balances. That is why Staff chose to use the snapshot of account balances as of September 30, 2016 – which was the end of the 2016-2017 program year – and only presented the results for customers who were enrolled as of October 2016.

- b. Yes. Please see Cascade’s response to UTC Staff Data Request No. 128C, and also Staff’s analysis in the attached confidential spreadsheet.
- c. N/A