

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,**

**Complainant,**

**v.**

**PACIFIC POWER & LIGHT  
COMPANY,**

**Respondent.**

**DOCKETS UE-140762 and UE-140617  
(consolidated)**

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**In the Matter of the Petition of**

**PACIFIC POWER & LIGHT  
COMPANY,**

**For an Order Approving Deferral of  
Costs Related to Colstrip Outage.**

**DOCKET UE-131384 (consolidated)**

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**In the Matter of the Petition of**

**PACIFIC POWER & LIGHT  
COMPANY,**

**For an Order Approving Deferral of  
Costs Related to Declining Hydro  
Generation.**

**DOCKET UE-140094 (consolidated)**

**PACIFIC POWER & LIGHT COMPANY  
REBUTTAL TESTIMONY OF DANA M. RALSTON**

**November 2014**

**TABLE OF CONTENTS**

QUALIFICATIONS ..... 1  
PURPOSE OF TESTIMONY..... 1  
SUMMARY OF TESTIMONY ..... 1  
CHEHALIS OUTAGE ..... 2  
COLSTRIP OUTAGE ..... 8  
FLEET PERFORMANCE ..... 10

1 **Q. Are you the same Dana M. Ralston who previously submitted direct testimony in**  
2 **this case on behalf of Pacific Power & Light Company (Pacific Power or**  
3 **Company), a division of PacifiCorp?**

4 A. Yes.

#### 5 **QUALIFICATIONS**

6 **Q. Please describe your education and professional experience.**

7 A. I have a Bachelor of Science Degree in Electrical Engineering from South Dakota  
8 State University. I have been the Vice President of Thermal Generation for  
9 PacifiCorp Energy since January 2010. Before that, I held a number of positions of  
10 increasing responsibility with MidAmerican Energy Company for 28 years in the  
11 generation organization, including the plant manager position at the Neal Energy  
12 Center, a 1,600 megawatt generating complex. In my current role, I am responsible  
13 for operation and maintenance of the thermal generation fleet.

#### 14 **PURPOSE OF TESTIMONY**

15 **Q. What is the purpose of your testimony?**

16 A. The purpose of my testimony is to respond to proposed Chehalis and Colstrip plant  
17 outage adjustments recommended by Mr. Bradley G. Mullins in his testimony on  
18 behalf of Boise White Paper LLC (Boise). I demonstrate that the Company's actions  
19 and the costs associated with the outages were prudent.

#### 20 **SUMMARY OF TESTIMONY**

21 **Q. Please summarize the Company's response to Boise's proposed adjustments**  
22 **pertaining to the Chehalis and Colstrip outages.**

23 A. Boise proposes adjustments related to a 2013 outage at the Chehalis plant, claiming

1 that the outage was the result of imprudent plant operation and avoidable. Boise  
2 claims that had the Company taken additional steps based on information gathered  
3 from prior failures and monitoring equipment, the Company could have prevented the  
4 2013 failure. My testimony demonstrates that the Company did investigate the prior  
5 failures, did not ignore any of the available information, and, in fact, used all of this  
6 information to support taking additional steps to install equipment monitors as well as  
7 working with outside experts and the Original Equipment Manufacturers (OEMs) of  
8 the equipment in question. The Company's management of the Chehalis plant was  
9 prudent, and the 2013 outage was not the result of management imprudence.

10 In the case of the Colstrip outage, Boise claims that outage was also caused by  
11 plant operator error. My testimony demonstrates that thorough investigation of the  
12 failure found that there was nothing that the plant operator could have done to prevent  
13 the outage and that the plant operator's actions were consistent with prudent plant  
14 operation.

### 15 **CHEHALIS OUTAGE**

16 **Q. Please describe the outage that occurred at the Chehalis plant in November**  
17 **2013.**

18 A. The Chehalis plant has three generating units, and each unit has a generator step-up  
19 transformer (GSU). The GSU steps-up the generator voltage, which is 18,000 volts,  
20 to the 500,000 volts necessary for the transmission system. The 2013 outage  
21 occurred when one of the bushings on GSU 3 failed catastrophically, destroying the  
22 transformer.

1 **Q. What is the basis for Boise’s claim that the Company imprudently operated the**  
2 **Chehalis plant resulting in the 2013 outage?**

3 A. Boise argues that the Company could have prevented the 2013 outage at Chehalis by  
4 using the information from two prior outages, in 2006 and 2011, as well as available  
5 monitoring data.<sup>1</sup>

6 **Q. Do you agree with Boise’s claim that the two prior outages should have caused**  
7 **the Company to operate the plant in a way that would have prevented the 2013**  
8 **outage?**

9 A. No. The 2006 outage was caused by a catastrophic failure of a bushing external to  
10 GSU 3 that destroyed the entire transformer. The root cause analysis that followed  
11 the 2006 outage, conducted by NGK (the bushing OEM) and Transformer Services,  
12 Inc., was unable to identify a specific root cause for the transformer’s failure. And  
13 because GSU 3 was destroyed by the failure, the plant operator at the time (this pre-  
14 dated the Company’s acquisition of the plant) replaced the transformer and bushing in  
15 2007. Thus, the Company had no reason to believe further remedial action was  
16 required as a result of the 2006 outage.

17 **Q. What was the cause of the 2011 outage?**

18 A. The 2011 outage resulted from a failure of a bushing internal to GSU 1. The  
19 Company’s investigation following the 2011 outage was comprehensive and included  
20 review by both the Company’s own experts and third parties, including ABB Inc., the  
21 transformer manufacturer (FUJI), and the bushing manufacturer (NGK). The  
22 investigation included industry-standard electrical testing on GSU 2 and GSU 3,

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<sup>1</sup> Testimony of Bradley G. Mullins, Exhibit No. BGM-1CT at 50-53.

1 including the bushings, internal transformer tank inspections of the failed unit,  
2 inspections of all three bushings from the failed transformer, and oil quality analysis.  
3 Despite this thorough investigation, a definitive root cause for the bushing failure in  
4 2011 was not determined. The bushing manufacturer believed it was a transformer  
5 assembly issue, and the transformer manufacturer suspected it was a bushing issue.  
6 ABB Inc. believed the outage was due to an internal bushing failure, but whether that  
7 was a manufacturing or installation defect was not determined. Testing performed  
8 after the 2011 outage showed that Units 2 and 3 were suitable for service. Because a  
9 definitive root cause was never determined, there was no reasonable basis to take  
10 affirmative action to replace the GSUs because such action would have been based on  
11 speculation, not facts, and would have resulted in unjustifiable costs.

12 **Q. Did the analysis following the 2011 outage shed any light on the 2006 outage?**

13 A. Yes. In a subsequent report issued by NGK after the 2011 outage, NGK identified  
14 the most likely root cause of the 2006 event as damage to the bushing assembly  
15 during original installation. Again, that entire transformer, GSU 3, was replaced  
16 following the 2006 outage, and there was no reason to believe that when the new unit  
17 was installed the same damage occurred.

18 **Q. What were the Company's options in 2011 without a definitive root cause of the**  
19 **failure?**

20 A. Because there was no root cause identified and the transformer and bushing  
21 manufacturers asserted each of their designs was sound, the Company had two  
22 options: (1) install additional monitoring equipment to see if a failure mode and  
23 imminent failure could be identified; or (2) replace both remaining transformers at a

1 cost of over eight million dollars, not including the associated outage time required to  
2 install the transformers. Due to the uncertainty regarding whether the failures were  
3 anomalies or indicative of a widespread issue with the transformer or bushings, the  
4 Company proactively installed online dissolved gas analyzers and bushing monitoring  
5 equipment on the remaining transformers in 2011 and 2012, respectively.

6 **Q. Was the data provided by the new monitors reviewed and considered by the**  
7 **Company in its decision to continue to operate the transformer before the 2013**  
8 **outage?**

9 A. Yes. The Company regularly analyzed the data provided by the monitors to assess  
10 whether there was a risk of additional failures. Whenever the data indicated that  
11 abnormal conditions were present, it was immediately reported to Chehalis plant  
12 personnel from the bushing monitoring equipment. When the Company received  
13 abnormal condition notices, the Company contacted the OEM to determine if the  
14 abnormal condition warranted action by the Company, such as removal of the  
15 transformer from service. In one instance, the Company discovered that the OEM  
16 had incorrectly commissioned the equipment. This issue was corrected before the  
17 2013 failure.

18 **Q. On the day of the 2013 failure, was there any indication from the GSU 3**  
19 **monitors to suggest failure was imminent?**

20 A. No. On the day of the failure, the bushing health monitor did not report values in  
21 either the non-critical or the critical alarm ranges.

1 **Q. The report issued following the 2013 outage included recommendations**  
2 **regarding the monitoring equipment. Boise implies that these recommendations**  
3 **suggest that the Company's actions before the 2013 outage were imprudent.<sup>2</sup> Do**  
4 **you agree?**

5 A. No. The Company was monitoring the situation using all of the information available  
6 at the time, and no alarm values existed on the day of the failure until the actual  
7 failure occurred. The recommendations were improvements to data availability.  
8 Boise is implying that the data was not available to the plant, which is incorrect.  
9 There is no basis to assume that if the Company had implemented all of the  
10 recommendations in the 2013 report that the 2013 outage would have been avoided.

11 Bushing monitors are not typical of transformer installations, and, in fact,  
12 these are the only monitors in the entire PacifiCorp fleet. The monitors were installed  
13 with the expectation they would provide valuable data to the Company, but as we  
14 have learned, the accuracy of the monitors has been questionable, causing false  
15 indications. The Company and the OEM continue to work to resolve these issues to  
16 improve the value of the system.

17 **Q. Has the Company implemented the recommendation referenced by Boise in the**  
18 **2013 report?**

19 A. Yes. The Company implemented the recommendations after the report was issued.

20 **Q. What did the Company do after the 2013 failures to prevent future issues?**

21 A. In conjunction with bushing suppliers and insulation experts, the Company installed  
22 higher rated bushings on GSU 2 (the only remaining FUJI transformer) from a

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<sup>2</sup> Testimony of Bradley G. Mullins, Exhibit No. BGM-1CT at 52.



1 different supplier and custom modified the bushing shields. Based on the engineering  
2 review by the insulation experts, we believe this will provide a superior design  
3 compared to the original design.

4 **Q. Why didn't the Company replace the bushings after the 2011 failure?**

5 A. First and foremost, the Company did investigate the possibility of replacing the  
6 bushings in 2011 with the transformer manufacturer. High voltage bushings are  
7 integral to any transformer design and as such the transformer manufacturer should  
8 normally approve their replacement. Transformer bushings are not universally  
9 interchangeable; the Company could not have just selected another manufacturer and  
10 installed different bushings without an extensive engineering review. The Company  
11 was informed in 2011 by the transformer OEM that its only option would be to  
12 replace the bushings with identical NGK bushings. Replacing the existing bushings  
13 with identical bushings when the existing bushings had passed testing with acceptable  
14 results did not appear to provide any benefit, especially where no definitive root cause  
15 was identified. After the 2013 failure, the Company determined that it was necessary  
16 to ask other industry experts what it could do to replace the bushings as the  
17 transformer manufacturer was not providing solutions to this problem. The bushings  
18 were replaced with ABB bushings after outside experts reviewed the transformer  
19 design and bushing application. As a result of the review, non-standard modifications  
20 were also required to the bushing shields to accommodate the ABB bushings. After  
21 the Company performed the review with outside experts, the new bushings and  
22 modifications were installed, and the transformer was put back in service.

1 **Q. Do you believe the Company used all available information to prudently manage**  
2 **the Chehalis plant and minimize risk of outages?**

3 A. Yes. Following the 2006 and 2011 outages, the Company prudently engaged in a full  
4 battery of tests and involved the transformer and bushing OEM, outside experts, and  
5 the Company's subject matter experts in the root cause analysis. The results of the  
6 root cause analysis for the 2006 and 2011 outages were inconclusive and without a  
7 definitive root cause. Also, because the failure modes were different in 2006 and  
8 2011, the Company took prudent and proactive actions to monitor the issue. The  
9 Commission should find that the 2013 outage was not the result of imprudent plant  
10 operation.

11 **COLSTRIP OUTAGE**

12 **Q. Boise argues that the Colstrip outage was caused by plant operator error as a**  
13 **result of repair work that was done at the time of a prior outage.<sup>3</sup> Is there any**  
14 **basis for Boise's claim of operator imprudence?**

15 A. No. Boise claims that because the root cause scenario could not identify with  
16 certainty the cause of the outage, the analysis does not support a conclusion that the  
17 operator was not at fault. But the root cause analysis states that, "[a]lthough there  
18 was no 'smoking gun' which clearly indicated the cause of failure **there were a set of**  
19 **facts and timing available to form the basis for the most likely failure**  
20 **scenarios.**"<sup>4</sup> The "facts and timing" analyzed in the root cause report supported the  
21 conclusion that the operator was not at fault.

22 Boise suggests that factual evidence available was not adequate to develop a

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<sup>3</sup> Testimony of Bradley G. Mullins, Exhibit No. BGM-1CT at 66.

<sup>4</sup> Testimony of Bradley G. Mullins, Exhibit No. BGM-4C (emphasis added).

1 failure cause and that concrete evidence and a clear indication of failure must be  
2 present to show the Company's actions were prudent.<sup>5</sup> However, the failure report  
3 was very detailed and used all the information available, including plant logs, relay  
4 and alarm data, and physical inspections of the damage by industry experts. Boise  
5 discounts the statement by the external root cause investigating team that, "[i]n our  
6 opinion, PPL did everything according to standard industry practice such as hiring the  
7 OEM (Siemens) to perform the maintenance, performing El Cid testing on the core,  
8 operating their unit according to industry practice, (since there was no indication of  
9 mis-operation), and protecting the unit with adequate relay protection. Nothing they  
10 did or could have done, could have prevented this failure."<sup>6</sup> This statement, along  
11 with the rest of the report, demonstrates that the Company acted prudently and took  
12 all recommended steps to maintain the equipment as per the OEM recommendations.

13 The implication of Boise's argument is that in the absence of definitive  
14 evidence of the cause of an outage, the Company cannot demonstrate that the plant  
15 operator was prudent. This implication is unreasonable.

16 **Q. Is there any evidence supporting Boise's conclusion that the repair work**  
17 **following the prior outage was the cause of this outage?**

18 A. The root cause analysis indicates that prior repair work "could" have caused initial  
19 damage that ultimately lead to the outage. However, the experts that authored the  
20 root cause analysis nonetheless found that the plant operator was prudent and that the  
21 available evidence did not indicate that the operator could have prevented the outage.

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<sup>5</sup> Testimony of Bradley G. Mullins, Exhibit No. BGM-1CT at 65.

<sup>6</sup> Testimony of Bradley G. Mullins, Exhibit No. BGM-4C.

1 Thus, Boise's claim is speculation unsupported by the expert analysis in the root  
2 cause report.

3 **FLEET PERFORMANCE**

4 **Q. How did the PacifiCorp fleet perform in 2013?**

5 A. In 2013 the average equivalent availability factor (EAF) for the PacifiCorp thermal  
6 fleet on an ownership basis was 90.65 percent and includes the outages at Chehalis  
7 and Colstrip, while the 2012 NERC average for a comparable fleet was 82.60 percent.  
8 This is over eight percent better than the industry average. This data shows our  
9 customers are receiving a significant benefit and PacifiCorp effectively and prudently  
10 operates its generating fleet.

11 **Q. Does this conclude your rebuttal testimony?**

12 A. Yes.