

Request No. 96 REVISED

Date prepared: January 2, 2018

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UTC STAFF DATA REQUEST NO. 96:

RE: Low Income Bill Assistance – Bill Analysis (Follow Up of Data Request No. 22)

Please provide the following information for all Cascade customers that received either LIHEAP, WEAFF energy assistance, or Winter Help assistance during the October 2016 – September 2017 program year:

- a. Total annual bill for the program year before any energy assistance. If the annual bill does not consist of 12 months, please make a note indicating what months are included. Alternatively, the Company may provide the monthly bills for the program year.
- b. Total bill before energy assistance for the winter months. Please indicate what the Company considers “winter months.” If the Company chooses to provide the monthly bills for the program year in response to the question 96.a., above, there is no need to provide information in response to this question.
- c. Amount of LIHEAP, WEAFF, or Winter Help assistance, respectively.
- d. Date when LIHEAP, WEAFF, or Winter Help assistance was issued.
- e. Customer balance as of September 30, 2017.

There is no need to provide customer names.

Response:

Please note that on the **CONFIDENTIAL** Excel spreadsheet there is a column heading called WEAFF Credit Used on Acct (column G). This is the portion of the total WEAFF pledge awarded by Community Action that the customer used for service. The total amount an agency pledged will be in the next column called WEAFF Credit Detail (column H) and is represented as a positive number. A negative amount in the Credit Detail column indicates an amount refunded back to the WEAFF or Winter Help GL account when a customer account closes. This occurs when the recipient has not used the full amount of the pledge awarded to them by their agency. These two columns are also used for Winter Help (columns I and J).

Winter Months are November through March.

ATTACHMENT IS CONFIDENTIAL IN FULL.