



## ***Qwest Corporation (Qwest or CTL-Q) Performance Results***

### **Washington July 2017 - July 2017**

***Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.***

September 11, 2017

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Redacted Per WAC 480-07-160

**REDACTED  
CONFIDENTIAL PURSUANT TO WAC 480-07-160**

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			4:20							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.604731	-1.36765
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.104826	-1.06373
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A			100.00%	0.00%	2	2	100.00%	0.00%		
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-1.279378	-1.777807
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			80.00%	40.00%	13	15	86.67%	33.99%	-0.255618	-1.155405
July 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			100.00%	0.00%	4	10	40.00%	48.99%	-1.167748	-1.709941
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			1:55	1:47	32:25	11	2:57	1:20	-1.438284	-1.874415
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A			6:28	6:37	129743:19	2,772	46:48	38:56	-2.737247	-2.664128
July 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			1:10	0:00	44:47	8	5:36	3:57	-1.057002	-1.642611
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%	0.00%	0	15	0.00%	0.00%		
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A			0.00%	0.00%	402	3,184	12.63%	33.21%	-1.004631	-1.610772
July 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%	0.00%	2	10	20.00%	40.00%	-0.476731	-1.289832
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			2.50%	15.61%	20	2,214	0.90%	9.46%	0.482334	-0.706397
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.104826	-1.06373
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.398993	-1.242571
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.778805	-1.47348
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			0.59%	7.66%	25	2,252	1.11%	10.48%	-1.232996	-1.749608
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A			0.00%		25	2,513	0.99%	9.92%	-0.141706	-1.086151
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A			0.16%	3.97%	3,966	454,947	0.87%	9.30%	-5.09216	-4.095814
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A			100.00%	0.00%						
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00			3.00							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50			1.00							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00			4.58							
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			100.00%	0.00%	2	2	100.00%	0.00%		
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A			100.00%	0.00%	1	1	100.00%	0.00%		
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A			100.00%	0.00%	1,656	1,775	93.30%	25.01%	-0.925488	-1.562657
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			85.48%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			96.36%							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			95.74%							
July 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.95298	-1.57937
July 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			50.00%	50.00%	13	15	86.67%	33.99%	0.437478	-0.734032
July 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A			33.33%	47.14%	4	10	40.00%	48.99%	-0.275129	-1.167267
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			2:59	3:19	32:25	11	2:57	1:20	0.138304	-0.915917
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A			1:12	0:00	129743:19	2,772	46:48	38:56	-1.171063	-1.711956
July 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A			4:08	1:25	44:47	8	5:36	3:57	-0.688717	-1.41871
July 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A			9:51	0:03	29003:48	685	42:20	63:41	-0.881673	-1.536019
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			50.00%	50.00%	0	15	0.00%	0.00%	1.186831	-0.278458
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A			0.00%	0.00%	402	3,184	12.63%	33.21%	-0.380072	-1.231068
July 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%	0.00%	2	10	20.00%	40.00%	-0.968246	-1.588652
July 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A			0.00%	0.00%	96	782	12.28%	32.82%	-0.6467	-1.393166
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%		20	2,214	0.90%	9.46%	-0.764346	-1.464689
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.401712	-1.244224
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.668246	-1.406892
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			1.40%	11.73%	25	2,252	1.11%	10.48%	0.583461	-0.645281
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A			0.14%	3.71%	3,966	454,947	0.87%	9.30%	-4.245534	-3.581101
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - DS1 Capable	Parity	N/A			3.00	0.00	350	1	350.00	0.00		
July 2017	WA		Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A			100.00%	0.00%	1	1	100.00%	0.00%		
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%			0.00%							
July 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%			100.00%							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00			3.00							
July 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00			7.00							
July 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00			5.00							
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			100.00%	0.00%	2	2	100.00%	0.00%		
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A			100.00%	0.00%	1,656	1,775	93.30%	25.01%	-0.267991	-1.162927
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			94.29%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			1:42							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%			80.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A			0.00%	0.00%	4	80	5.00%	21.79%	-0.914159	-1.555769
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A			0.03%	0.06%						-2.905574
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR exc	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.03%							
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			86.66%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			99.73%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			1:18							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			98.55%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.511137	-1.31075
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.148246	-1.090127
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.339093	-1.206154
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			1:30							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.670241	-1.407478
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.10225	-1.062163
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR exc	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			99.26%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			69.43%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			99.09%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			1:16							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			98.13%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			50.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-1.182202	-1.718728
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A			71.43%							
July 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%		4	10	40.00%	48.99%	-1.167748	-1.709941
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			9:29	16:20	2:10	1	2:10	0:00		
July 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			1:36	0:00						
July 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A			1:55	0:00	44:47	8	5:36	3:57	-0.878101	-1.533848

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%	0.00%	0	1	0.00%	0.00%		
July 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%	0.00%						
July 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%	0.00%	2	10	20.00%	40.00%	-0.476731	-1.289832
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.45%	6.69%	1	973	0.10%	3.20%	2.710221	0.647697
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			0.33%	5.77%	25	2,252	1.11%	10.48%	-1.202772	-1.731233
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A			0.00%		25	2,513	0.99%	9.92%	-0.423771	-1.257634
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A			0.00%		3,966	454,947	0.87%	9.30%	-0.093777	-1.057012
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%			96.55%							
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A			100.00%	0.00%						
July 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00			6.67							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50			4.00							
July 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00			0.00							
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			94.12%	23.53%	2	2	100.00%	0.00%	-1.229065	-1.747218
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A			100.00%	0.00%	1	1	100.00%	0.00%		
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			86.76%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			96.72%							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%			95.00%							
July 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A			0.00%	0.00%	4	80	5.00%	21.79%	-1.650868	-2.003657
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.559898	-1.340394
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%	0.00%	13	15	86.67%	33.99%	0.887147	-0.460653
July 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			100.00%	0.00%	4	10	40.00%	48.99%	-1.167748	-1.709941
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			4.30	0.00	32:25	11	2:57	1.20	0.848787	-0.483974
July 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			2:18	0.00	44:47	8	5:36	3.57	-0.786664	-1.478258
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%	0.00%	0	15	0.00%	0.00%		
July 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%	0.00%	2	10	20.00%	40.00%	-0.476731	-1.289832
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.39%	6.25%	20	2,214	0.90%	9.46%	-0.816998	-1.4967
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			1.41%	11.78%	25	2,252	1.11%	10.48%	-0.140355	-1.08533
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%			0.00%							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00			12.00							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			85.83%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			0.47							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			81.12%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			97.48%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			1:02							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			97.80%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			99.62%	6.13%	54,614	55,185	98.97%	10.12%	-1.054935	-1.641355
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A			28:10	0.00	129743:19	2,772	46:48	38:56	-0.478601	-1.290969
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A			0.00%	0.00%	402	3,184	12.63%	33.21%	-0.380072	-1.231068
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A			0.00%		25	2,522	0.99%	9.91%	-0.199962	-1.121568
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			92.98%	25.54%	54,614	55,185	98.97%	10.12%	2.751432	0.672752
July 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A			33.33%							
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			50.00%	50.00%	13	15	86.67%	33.99%	0.437478	-0.734032
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			2:50	2:26	2:10	1	2:10	0:00		
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			4:03	2:26	32:25	11	2:57	1:20	1.174987	-0.285659
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A			10:27	6:40	129743:19	2,772	46:48	38:56	-3.09011	-2.878654

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%	0.00%	0	1	0.00%	0.00%			
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%	0.00%	0	15	0.00%	0.00%			
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	45.45%		49.79%		402	3,184	12.63%	33.21%	2.416339	0.46903	
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	0.00%				20	2,214	0.90%	9.46%	-0.920389	-1.559557	
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0.00%				0	56,245	0.00%				
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	0.00%				1	973	0.10%	3.20%	-0.435157	-1.264556	
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	0.18%		4.24%		1	973	0.10%	3.20%	0.600197	-0.635106	
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	0.54%		7.35%		25	2,252	1.11%	10.48%	-0.961851	-1.584764	
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	0.71%		8.38%		3,966	454,947	0.87%	9.30%	-0.696003	-1.42314	
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	0.00%		0.00%							-3	
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	0.00%		0.00%								-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.00%								
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A			0.00%								
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%			88.89%								
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%	0.00%							
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%			78.57%								
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00			3.35								
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50			7.00								
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00			4.79								
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	100.00%		0.00%		2	2	100.00%	0.00%			
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	100.00%		0.00%		1	1	100.00%	0.00%			
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	85.71%		34.99%		1,656	1,775	93.30%	25.01%	0.694517	-0.577764	
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			100.00%								
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			60.00%								
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			71.74%								
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%								
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			97.06%								
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			100.00%								
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%								
July 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%			93.33%								
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%								
July 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	0.00%		0.00%		4	80	5.00%	21.79%	-0.658151	-1.400127	
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	100.00%										
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	100.00%	0.00%			54,614	55,185	98.97%	10.12%	-0.306727	-1.186477	
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0.00%				0	56,245	0.00%				
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	0.00%		0.00%								-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.00%								-3
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	100.00%										
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	100.00%										
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	100.00%										
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	100.00%	0.00%			54,614	55,185	98.97%	10.12%	-0.879004	-1.534397	
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0.00%				3,312	304,716	1.09%	10.37%	-0.104826	-1.06373	
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			75.00%								
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%								
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%								
July 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%			100.00%								
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	100.00%										
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0.00%				0	56,245	0.00%				
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	0.00%		0.00%								-3
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	0.00%		0.00%								-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.00%								
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A			0.00%								
July 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%			100.00%								
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	0.00%				0	56,245	0.00%				
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	0.00%		0.00%								-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.00%								
July 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%			100.00%								
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	100.00%										
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	100.00%	0.00%			54,614	55,185	98.97%	10.12%	-0.144602	-1.087912	
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	0.00%				3,312	304,716	1.09%	10.37%	-0.347664	-1.211364	
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	100.00%										
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	100.00%										
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	100.00%	0.00%			54,614	55,185	98.97%	10.12%	-2.027501	-2.232633	
July 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A	12.50%		33.07%		202	489	41.31%	49.24%	1.304804	-0.206736	

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.104826	-1.06373
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			32.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			1:17							
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.10225	-1.062163
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			77.78%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			0:05							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%		20	2,214	0.90%	9.46%	-0.190781	-1.115987
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.292599	-1.177888
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			2:56							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.10225	-1.062163
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.234397	-1.142503
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			3:48							
July 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF exc	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF exc	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%		20	2,214	0.90%	9.46%	-0.519439	-1.315797
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A			100.00%	0.00%						
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A			100.00%	0.00%	2	2	100.00%	0.00%		
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			100.00%							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			52.35%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			98.89%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			2:03							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			96.47%							
July 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.177099	-1.107668
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.209651	-1.127459
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSP	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSP	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-2.493166	-2.515737
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.771577	-1.469086
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A			100.00%	0.00%	10	100,000	0.00%			
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			75.00%	43.30%	13	15	86.67%	33.99%	-0.076385	-1.046439
July 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			66.67%	47.14%	4	10	40.00%	48.99%	-0.826898	-1.502718
July 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A			100.00%	0.00%	4	10	40.00%	48.99%	-1.167748	-1.709941
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A			1:28	0:30	16:31	6	2:45	1:23	-1.126884	-1.685097
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			3:42	2:21	32:25	11	2:57	1:20	0.834499	-0.492661
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A			6:15	1:38	129743:19	2,772	46:48	38:56	-2.548744	-2.549526
July 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			6:31	6:34	44:47	8	5:36	3:57	0.331853	-0.798247
July 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A			2:15	0:00	44:47	8	5:36	3:57	-0.798591	-1.485509
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%	0.00%	0	15	0.00%	0.00%		
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%	0.00%	0	15	0.00%	0.00%		
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A			16.67%	37.27%	402	3,184	12.63%	33.21%	-0.139802	-1.084994
July 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			33.33%	47.14%	2	10	20.00%	40.00%	-0.202967	-1.123395
July 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%	0.00%	2	10	20.00%	40.00%	-0.476731	-1.289832
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			3.36%	18.01%	20	2,214	0.90%	9.46%	2.103373	0.27876
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.090351	-1.05493
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.064019	-1.038921
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			2.63%	16.01%	25	2,252	1.11%	10.48%	1.416218	-0.139001
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A			0.50%	7.05%	3,966	454,947	0.87%	9.30%	-1.387734	-1.843682
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSP	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSP	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%			0.00%							
July 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00			9.00							
July 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00			5.00							
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A			100.00%	0.00%	1,656	1,775	93.30%	25.01%	-0.378891	-1.230349
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			57.14%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			71.43%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			1:15							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A			100.00%	0.00%	4	80	5.00%	21.79%	-0.688774	-4.701712
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.395961	-1.240727
July 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.234397	-1.142503
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.032059	-1.01949
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A			0.00%		3,966	454,947	0.87%	9.30%	-1.715773	-2.043116
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSP	LIS Trunk	Parity	N/A			0.00%	0.00%						-3

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			40.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			2:26							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			93.33%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			77.78%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A			3:29							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			2:08							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.250448	-1.152262
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			80.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.715437	-1.434955
July 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A			0.00%	0.00%	202	489	41.31%	49.24%	-0.221774	-1.134829
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			50.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			2:22							
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			95.04%	21.71%	54,614	55,185	98.97%	10.12%	2.918923	0.774579
July 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			71.43%	45.18%	13	15	86.67%	33.99%	0.310763	-0.81107
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			1:10	0:00	2:10	1	2:10	0:00		
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			4:05	2:13	32:25	11	2:57	1:20	1.264641	-0.231153
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%	0.00%	0	1	0.00%	0.00%		
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%	0.00%	0	15	0.00%	0.00%		
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%		20	2,214	0.90%	9.46%	-1.456372	-1.885411
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.09%	2.99%	1	973	0.10%	3.20%	-0.096061	-1.058401
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			1.07%	10.27%	25	2,252	1.11%	10.48%	-0.092611	-1.056303
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A			0.00%		3,966	454,947	0.87%	9.30%	-2.869138	-2.744312
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A			0.07%	0.18%						-3
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A			0.00%	0.00%						
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.07%							
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A			33.33%	47.14%						
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50			6.33							



Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00			5.00							
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			100.00%	0.00%	2	2	100.00%	0.00%		
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A			100.00%	0.00%	1	1	100.00%	0.00%		
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A			100.00%	0.00%	1,656	1,775	93.30%	25.01%	-0.378891	-1.230349
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			60.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			67.57%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			1.14							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A			0.00%	0.00%	4	80	5.00%	21.79%	-1.306129	-1.79407
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.209651	-1.127459
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.250448	-1.152262
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.078326	-1.047619
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%		25	2,252	1.11%	10.48%	-0.516314	-1.313896
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.170211	-1.103481
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%		25	2,252	1.11%	10.48%	-0.211716	-1.128714
July 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSS	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			3.40							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.204494	-1.124323
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			16.67%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			99.78%	4.71%	54,614	55,185	98.97%	10.12%	-1.69341	-2.02952
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A			20.00%							
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A			55.56%							
July 2017	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			42.86%	49.49%	13	15	86.67%	33.99%	2.113211	0.284741
July 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%	0.00%	4	10	40.00%	48.99%	-0.348756	-1.212028
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A			8:25	7:36	2:10	1	2:10	0:00		
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			3:13	2:16	2:10	1	2:10	0:00		
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			3:46	2:27	32:25	11	2:57	1:20	1.287271	-0.217395
July 2017	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A			8:29	5:18	129743:19	2,772	46:48	38:56	-4.699783	-3.857265
July 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			12:06	0:00	44:47	8	5:36	3:57	0.855996	-0.479591
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A			0.00%	0.00%	0	1	0.00%	0.00%		
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			11.11%	31.43%	0	1	0.00%	0.00%	-1.281552	-1.779128
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A			14.29%	34.99%	0	15	0.00%	0.00%	0.758293	-0.538991
July 2017	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A			4.35%	20.39%	402	3,184	12.63%	33.21%	-1.190961	-1.724053
July 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%	0.00%	2	10	20.00%	40.00%	-0.476731	-1.289832
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.49%	6.95%	20	2,214	0.90%	9.46%	-0.606369	-1.368646
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A			0.44%	6.60%	1	973	0.10%	3.20%	2.39678	0.457138

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.14%	3.80%	1	973	0.10%	3.20%	0.375572	-0.771668
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			1.15%	10.65%	25	2,252	1.11%	10.48%	0.097959	-0.940445
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A			0.23%	4.76%	3,966	454,947	0.87%	9.30%	-6.902056	-5.196152
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop Analog	Parity	N/A			1.00	0.00	41,447	317	130.75	199.87	-0.648144	-1.394044
July 2017	WA		Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A			0.00%	0.00%	140	317	44.16%	49.66%	-0.88796	-1.539841
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%			92.16%							
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A			89.47%	30.69%						
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00			4.81							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50			4.37							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00			4.33							
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			92.16%	26.88%	2	2	100.00%	0.00%	-1.051174	-1.639069
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A			94.74%	22.33%	1	1	100.00%	0.00%	-1.644854	-2
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A			100.00%	0.00%	1,656	1,775	93.30%	25.01%	-0.80217	-1.487685
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			82.35%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			99.29%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			2.44							
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			94.78%							
July 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%			97.06%							
July 2017	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A			42.86%	49.49%	4	80	5.00%	21.79%	-4.406923	-3.679219
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A			0.00%		25	2,522	0.99%	9.91%	-0.10004	-1.06082
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.148246	-1.090127
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-1.146453	-1.696994
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			-2.478
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A			0.17%	0.11%						
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.17%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			76.92%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			2.12							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.10225	-1.062163
July 2017	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A			25.00%	43.30%	1,168	3,486	33.51%	47.20%	-0.226786	-1.137876
July 2017	WA		Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/ MSA	SUB-LOOP UNBUNDLING	Parity	N/A			17.26	0.00	126966:29	2,637	48:09	38:56	-0.788876	-1.479602
July 2017	WA		Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A			61:52	11:37	27789:35	651	42:41	64:33	0.946291	-0.424896
July 2017	WA		Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/ MSA	SUB-LOOP UNBUNDLING	Parity	N/A			0.00%	0.00%	0	2	0.00%	0.00%		
July 2017	WA		Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A			33.33%	47.14%	0	2	0.00%	0.00%	-0.253347	-1.154024
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A			1.86%	13.51%	25	2,522	0.99%	9.91%	0.881204	-0.464266
July 2017	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Sub-Loop Unbundling	Diagnostic	N/A			11.00							
July 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			67.21%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			2:18							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			50.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			85.71%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			82.35%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			91.67%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.511137	-1.31075
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.296965	-1.180542
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%		25	2,252	1.11%	10.48%	-0.447731	-1.272201
July 2017	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00			3.00							
July 2017	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00			3.00							
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			100.00%	0.00%	2	2	100.00%	0.00%		
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			50.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			0.32							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.395961	-1.240727
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			0.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.382538	-1.232567
July 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.104826	-1.06373
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.333961	-1.203034
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A			0.00%		3,966	454,947	0.87%	9.30%	-2.165774	-2.316697
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%			99.81%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			55.56%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			0.34							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			94.74%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%		20	2,214	0.90%	9.46%	-0.315876	-1.192039

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.198815	-1.120871
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%		25	2,252	1.11%	10.48%	-0.236654	-1.143875
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.204494	-1.124323
July 2017	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%		20	2,214	0.90%	9.46%	-0.560434	-1.34072
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%			100.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			60.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			0.56							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			92.19%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			98.28%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.175807	-1.106883
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.10225	-1.062163
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%		20	2,214	0.90%	9.46%	-0.252209	-1.153332
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.10225	-1.062163
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			-3
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A			0.00%	0.00%						
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.363122	-1.220763
July 2017	WA		Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A			100.00%	0.00%	765	771	99.22%	8.79%	-0.088504	-1.053807
July 2017	WA		Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A	1.00		1.00	0.00	361	292	1.24	0.58	-0.405063	-1.246261
July 2017	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A			100.00%	0.00%	1,966	2,174	90.43%	29.41%	-0.325192	-1.197703
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%		25	2,252	1.11%	10.48%	-0.105929	-1.0844
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A			99.85%							
July 2017	WA		Database Updates	DB-1B	All	LIDB	Diagnostic	N/A			1.07							
July 2017	WA		Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A			0.16							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A			0.02%	0.20%						-2.95246
July 2017	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A			0.00%	0.03%						-2.991361
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A			0.02%							
July 2017	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF exc	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%			99.57%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.433742	-1.263696
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.104826	-1.06373
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A			0.00%		3,312	304,716	1.09%	10.37%	-0.104826	-1.06373
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			83.74%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			99.42%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			1.29							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			98.77%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.395961	-1.240727
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A			0.00%		20	2,214	0.90%	9.46%	-0.612972	-1.37266
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A			0.00%		1	973	0.10%	3.20%	-0.348098	-1.211629
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A			0.00%		25	2,252	1.11%	10.48%	-0.366055	-1.222546
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSP	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSP	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A			100.00%							
July 2017	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%			100.00%							
July 2017	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A			100.00%	0.00%	54,614	55,185	98.97%	10.12%	-0.102225	-1.062163
July 2017	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	LIS Trunk	Parity	N/A			0.00%	0.00%						
July 2017	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A			955.53	0.00						
July 2017	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A			0.00%	0.00%						
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.06%	2.37%	0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSP	LIS Trunk	Parity	N/A			0.08%	0.06%						-2.7504
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSP	LIS Trunk	Diagnostic	N/A			0.08%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			86.39%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			99.40%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			0.59							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			96.45%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSP	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSP	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			0.00%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							
July 2017	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A			0.00%		0	56,245	0.00%			
July 2017	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSP	LIS Trunk	Parity	N/A			0.00%	0.00%						-3
July 2017	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSP	LIS Trunk	Diagnostic	N/A			0.00%							
July 2017	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%			100.00%							
July 2017	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A			82.61%							
July 2017	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A			95.00%							
July 2017	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A			0.00							
July 2017	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%			94.74%							
July 2017	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%			100.00%							