



STATE OF WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

November 2, 2022

**NOTICE OF VIRTUAL WORKSHOPS**

**(Set for March 14, 2023, at 1 p.m. and  
March 17, 2023, at 9 a.m.)**

Re: Rulemaking to consider potential long-term changes and improvements to customer notice, credit, and collection rules, including permanent elimination of late fees, disconnection and reconnection fees, and deposits, Docket U-210800

TO ALL INTERESTED PERSONS:

On March 18, 2022, the Washington Utilities and Transportation Commission (Commission) filed with the Code Reviser a Preproposal Statement of Inquiry (CR-101) to consider potential long-term changes and improvements to customer notice, credit, and collection rules, including the permanent elimination of late fees, disconnection and reconnection fees, and deposits. The Commission filed the CR-101 in Docket U-210800.

On August 29, 2022, the Commission convened the first virtual workshop addressing these issues.

To facilitate additional discussions with interested persons on proposed changes to the rules, the Commission will convene two additional workshops in this Docket, the first beginning at 1 p.m. on March 14, 2023, and the second beginning at 9 a.m. on March 17, 2023. The Commission will issue a notice and agenda prior to the workshops identifying topics and materials for discussion.

**THE COMMISSION GIVES NOTICE that it will convene a virtual workshop in this matter on March 14, 2023, beginning at 1 p.m.** Although persons may participate by telephone, participation by computer or mobile application will make it easier to facilitate the workshop, which will include a visual presentation and interactive discussion. To participate via Zoom, [click here to join meeting](https://utc-wa-gov.zoom.us/j/82306392410?pwd=b245cytoM2VNT2NXbUR4ZWJnVDdzUT09).<sup>1</sup>

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<sup>1</sup> <https://utc-wa-gov.zoom.us/j/82306392410?pwd=b245cytoM2VNT2NXbUR4ZWJnVDdzUT09>.

To participate by phone, call (253) 215-8782, and enter Meeting ID 823 0639 2410# and the Passcode: 814413#.

**THE COMMISSION GIVES NOTICE that it will convene a virtual workshop in this matter on March 17, 2023, beginning at 9 a.m.** Although persons may participate by telephone, participation by computer or mobile application will make it easier to facilitate the workshop, which will include a visual presentation and interactive discussion. To participate via Zoom, [click here to join meeting](#).<sup>2</sup>

To participate by phone, call (253) 215-8782, and enter Meeting ID 885 8243 5463# and the Passcode: 822187#.

### MEETING PARTICIPATION

If you wish to participate and need an interpreter, one will be provided at no cost to you. If you need an interpreter, please contact the Commission at least one business day prior to each meeting by calling (360) 664-1140 or by sending an email to [paige.doyle@utc.wa.gov](mailto:paige.doyle@utc.wa.gov).

The Commission is committed to providing reasonable accommodations to participants with disabilities. If you need a reasonable accommodation for the meeting, please contact the Commission at least one business day prior to each workshop by calling (360) 664-1132 or by sending an email to [human\\_resources@utc.wa.gov](mailto:human_resources@utc.wa.gov). For TTY service, please call the Washington Relay Service at 1-800-833-6384 or 711.

If you have questions regarding this Docket or the upcoming workshops, you may contact Andrew Roberts at [andrew.roberts@utc.wa.gov](mailto:andrew.roberts@utc.wa.gov) or (360) 664-1101.

AMANDA MAXWELL  
Executive Director and Secretary

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<sup>2</sup> <https://utc-wa-gov.zoom.us/j/88582435463?pwd=dINtMmdHRzM0NzgrcDlnakhVZWlwUT09>.