

April 9, 1996

Dan Bennett
GTE
Address

Dear Dan,

This is to confirm AT&T's Operator Services requirements in a Total Services Resale (TSR) environment along with key issues and associated action required that were addressed during this morning's conference call between GTE and AT&T.

As stated previously and during this morning's call, AT&T local customers must be able to dial "0+/0-" to obtain AT&T local operator services. AT&T has discussed with you, Mike Adams and Jack Isbell, an easy process to deliver AT&T local customers to AT&T's operator services platform utilizing Line Class Codes for routing within the LEC end-office switch. To confirm, GTE agrees with AT&T that it is technically capable of providing this service utilizing the line class code feature for routing. However, GTE believes it has identified alternatives that place less load on switch resources while still being able to provide AT&T with the capability of providing its own local operator services. GTE has stated that its main switches are either of the following: 5ESS, GTD5, DMS100, DMS10, DCO's. GTE recognizes that the routing solution will be switch-dependent and since line class codes and enhanced/special route indexes are basic switch processing and capabilities functions, GTE will work with the necessary switch vendors to identify specifications as required.

To confirm, by C.O.B. Thursday, April 11, 1996, GTE will inform AT&T of its due date to provide AT&T with its recommended solution. The recommended solution involves 0+, 0- in a TSR environment which will enable routing of AT&T local customers to AT&T's OS platform based on the unique functions within each switch. It is AT&T's expectation then to receive GTE's written recommendation/solution by Wednesday, April 17, 1996. It is then AT&T's intent to schedule another conference call with GTE on Friday, April 19, 1996, to review the proposal for clarification. Also, along with GTE's proposed recommendation, please provide AT&T with the list of the six to eight class features discussed during the call which are critical for providing OS local service that GTE currently provides its customers.

Thank you in advance for your cooperation. You can reach me on (510) 224-2277 or you may contact Maria Stone on (510) 224-4296.

Sincerely,

Terry Casey
Manager

cc: Dave Burger
Lisa Tyler-Stanley
Maria Stone

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