

Notice of Requested Transfer of PSE Natural Gas Water Heater Rental Service



May 18, 2020

Dear Valued Customer,

On February 19, 2020, Puget Sound Energy (PSE) filed a request with the Washington Utilities and Transportation Commission (UTC) to sell PSE's Water Heater Rental Service to Grand HVAC Leasing (GHL) for continued operation of the rental service, and to discontinue PSE's Gas Water Heater Rental Service on September 30, 2020, under its Natural Gas Schedules 71 and 72.

Our records indicate that you rent a gas water heater owned and maintained by PSE through the Gas Water Heater Rental Service program. If the UTC approves PSE's request to sell the Water Heater Rental Service to GHL, you will have the option of continuing your water heater rental service with GHL, taking ownership of the leased equipment, or having PSE remove the equipment. Please visit GHLSolutions.com for more information on GHL. PSE will provide additional information to you about all of the options if the UTC approves our request.

PSE requested the UTC approve the proposal before May 22, 2020, so that PSE could complete the transition process to GHL and discontinue service by September 30, 2020. The UTC elected to extend its review period and suspended the proposed schedule. The UTC's suspension will delay the date that PSE's request would be approved and possibly the date PSE's Water Heater Rental Service would be transferred. The UTC has authority to approve or modify other aspects of PSE's filed request, based on the results of its review. The parties in this filing have reached a settlement agreement that will be filed with the UTC by May 22, 2020. The UTC will evaluate the settlement and will decide whether to accept, reject or modify the settlement.

If you would like to participate in the UTC's process, you may comment on the proposed sale of the Water Heater Rental Service to GHL, and PSE's discontinuance of the service at a public hearing held by the UTC on June 18, 2020 at 6 pm. In response to COVID-19, there will be no in-person meeting. You can participate in this meeting via telephone and Skype. You may call into the June 18, 2020, 6 pm hearing by calling (360) 407-3810 and entering conference ID number 5023028 at the prompt. Additional information about this case can be found on the UTC's website at www.utc.wa.gov/200112 (NOTE: the 'www' portion of the web address must be entered in order to access the site). The website will also provide you with additional information on this case.

If you plan to participate by phone or Skype, please contact the UTC Records Center at (360) 664-1234 at least one day before the hearing so you can be signed in and receive additional information about participation. However, you will still be able to participate even if you are not able to call in advance of the hearing.

You may also submit comments to the UTC by using the online comment form at <http://www.utc.wa.gov/comment>, emailing comments@utc.wa.gov, writing to P.O. Box 47250, Olympia, WA, 98504, or calling 1-888-333-9882. Please include your name, mailing address, the name of the company (PSE), and a description of this filing and the docket number UG-200112. The UTC provides reasonable accommodation to participants with disabilities; for accommodations, please email human_resources@utc.wa.gov or call 360-664-1243.

Residential and small business customers are represented by the Public Counsel Unit of the Washington Office of the Attorney General. You may reach them by emailing utility@atg.wa.gov. In your comments, please reference Docket UG-200112.

To contact PSE about this proposal: email LeaseServices@pse.com, call 800-421-7368 (TTY: 800-962-9498); or write to Puget Sound Energy, ATTN: Lease Services, P.O. Box 97034, Bellevue, WA 98009-9734.

Sincerely,
Puget Sound Energy
Lease Services Department