| FCC For | m 481 - Carrier Annual Reporting Data Collection Form | | | FCC Form 481 OMB Control No. 3060-0 July 2013 | 0986/OMB Control N | lo. 3060-0819 |
|-------------------|---|-------------------|--|---|----------------------------------|----------------------------------|
| <010> | Study Area Code | 529016 | | | | |
| <015> | Study Area Name | Budget PrePay | Inc. | | | |
| <020> | Program Year | 2015 | | | | |
| <030> | Contact Name: Person USAC should contact with questions about this data | Lakisha Taylor | | | | |
| <035> | Contact Telephone Number: Number of the person identified in data line <030> | 3186715000 ext. | | | | |
| <039> | Contact Email Address: Email of the person identified in data line <030> | lakishat@budgetp | prepay.com | | | |
| ANNUA | L REPORTING FOR ALL CARRIERS | | | | 54.313 Completion Required | 54.422 Completion Required |
| <100> | Service Quality Improvement Reporting | | (complete attached wo | rksheet) | | |
| <200> | Outage Reporting (voice) | | (complete attached wo | rksheet) | | ~ |
| <210> | <pre>< check box if no</pre> | outages to report | | Γ | | |
| <300> | Unfulfilled Service Requests (voice) | | | | | |
| <310> | Detail on Attempts (voice) | | | | | |
| | | | | (attach descriptive doo | cument) | |
| <320> | Unfulfilled Service Requests (broadband) | | | | | |
| <330> | Detail on Attempts (broadband) | | | (attach descriptive de | ocument) | |
| <400> | Number of Complaints per 1,000 customers (voice) | | | | | |
| <410> | Fixed 0.0 | | | | | ~ |
| <420> | Mobile 0.0 | | | | | LL |
| <430> <440> | Number of Complaints per 1,000 customers (broadt Fixed | band) | | | | ///// |
| <450> | Mobile | | | | | |
| <500> | Service Quality Standards & Consumer Protection Re 529016wa510.pdf | ules Compliance | (check to indicate cert | ification) | | ~ |
| <510> | | | (attached descriptiv | e document) | | ۲ |
| <600> | Functionality in Emergency Situations | | (check to indicate cert | ification) | | ~ |
| | 529016wa610.pdf | | | | | |
| | | | (attached descriptive d | ocument) | | ~ |
| <610> | | | | | | |
| <700> | Company Price Offerings (voice) | | (complete attached wo | orksheet) | | |
| <710> | Company Price Offerings (broadband) | | (complete attached wo | | | |
| <800> | Operating Companies and Affiliates | | (complete attached wo | orksheet) | | ~ |
| | Tribal Land Offerings (Y/N)? | | (if yes, complete attached wo | | | |
| <1000> | Voice Services Rate Comparability | | (check to indicate cert | ification) |]¤ | |
| <1010> | | | (attach descriptive do | ocument) | | |
| <u><</u> 1100> | Terrestrial Backhaul (Y/N)? | | lif not chack to indicate | tification | <u> </u> | |
| | | | (if not, check to indicate cer | cycacion) | | |
| <1110> | Terms and Condition for Lifeline Customers | | (complete attached w | | | |
| ×1200> | Price Cap Carriers, Proceed to Price Cap Additional | Documentation W | (complete attached w | UINSIIEELJ | | |
| | Including Rate-of-Return Carriers affiliated with Pri | | | | . <u></u> | |
| <2000> | | , | (check to indicate certi | ification) | | |
| <2005> | Rate of Return Carriers Drocood to DOB Additional | Documentation M | (complete attached wo | orksheet) | | |
| <3000> | Rate of Return Carriers, Proceed to ROR Additional | Documentation W | <u>/Orksneet</u> (check to indicate certi | ification) | | |
| <3005> | | | (complete attached wo | | | |

| • • | ervice Quality Improvement Reporting Dilection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|---|---|--|
| <010> | Study Area Code | 529016 | |
| <015> | Study Area Name | Budget PrePay Inc. | |
| <020> | Program Year | 2015 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Lakisha Taylor | |
| <035> | Contact Telephone Number - Number of person identified in data line <03 | 0> 3186715000 ext. | |
| <039> | Contact Email Address - Email Address of person identified in data line <03 | <pre>30> lakishat@budgetprepay.com</pre> | |
| <110> | Has your company received its ETC certification from the FCC? | (yes / no) 🔘 🔘 | |
| <111> | If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? | (yes / no) 🔘 🔘 | |
| <112> | report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service. | 5, | |
| | Please check these boxes below to confirm that the attached documents(s), 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wirk center level or census block as appropriate. | nt | Name of Attached Document |
| <113> | Maps detailing progress towards meeting plan targets | | |
| <114> | Report how much universal service (USF) support was received | | |
| <115> | How (USF) was used to improve service quality | | |
| <116> | How (USF)was used to improve service coverage | | |
| <117> | How (USF) was used to improve service capacity | | |
| <118> | Provide an explanation of network improvement targets not met in the prior calendar year. | | |

| (200) Service Outage Reporting (Voice) | FCC Form 481 |
|--|--|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |

<010> Study Area Code 529016 <015> Study Area Name Budget PrePay Inc. <020> Program Year 2015 <030> Contact Name - Person USAC should contact regarding this data Lakisha Taylor 3186715000 ext. <035> Contact Telephone Number - Number of person identified in data line <030> lakishat@budgetprepay.com <039> Contact Email Address - Email Address of person identified in data line <030>

| <220> | <a> | <b1></b1> | <b2></b2> | <b3></b3> | <b4></b4> | <c1></c1> | <c2></c2> | <d></d> | <e></e> | <f></f> | <g></g> | <h></h> |
|-------|-----------|-----------|--------------|-----------|-----------|---------------------------|-----------------|----------------|--------------------|-----------------|----------------|--------------|
| | NORS | | | | | | | | | Did This Outage | | |
| | Reference | | Outage Start | | | Number of | | 911 Facilities | Service Outage | Affect Multiple | | |
| | Number | Date | Time | Date | Time | Customers Affected | Total Number of | Affected | Description (Check | Study Areas | Service Outage | Preventative |
| | | | | | | | Customers | (Yes / No) | all that apply) | (Yes / No) | Resolution | Procedures |
| | | | | | | | | | | | | |
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(700) Price Offerings including Voice Rate Data FCC Form 481 Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 July 2013

<010> Study Area Code

Study Area Name

Program Year

<015>

<020>

529016 Budget PrePay Inc. 2015

1/1/2014

Lakisha Taylor

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030> 3186715000 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> lakishat@budgetprepay.com

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

| <703> | <a1></a1> | <a2></a2> | <a3></a3> | <b1></b1> | <b2></b2> | <b3></b3> | <b4></b4> | <b5></b5> | <c></c> |
|-------|-----------|-----------------|------------|-----------|-------------------|------------------------------|-----------------------------|-------------------------|-------------------------------|
| | | | | | Residential Local | | | Mandatory Extended Area | |
| | State | Exchange (ILEC) | SAC (CETC) | Rate Type | Service Rate | State Subscriber Line Charge | State Universal Service Fee | Service Charge | Total per line Rates and Fees |
| | | | | | | | | | |
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| (710) Broadband Price Offerings Data Collection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|---|--------|--|
| <pre>c010>Study_Area_Code</pre> | 529016 | |

| <010> | Study Area Code | 52910 |
|-------|---|---------------------------|
| <015> | Study Area Name | Budget PrePay Inc. |
| <020> | Program Year | 2015 |
| <030> | Contact Name - Person USAC should contact regarding this data | Lakisha Taylor |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 3186715000 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | lakishat@budgetprepay.com |

| <711> | <a1></a1> | <a2></a2> | <b1></b1> | <b2></b2> | <c></c> | <d1></d1> | <d2></d2> | <d3></d3> | <d4></d4> |
|-------|-----------|-----------------|------------------|-------------------------|---------------------|---|--|-------------------------|---|
| | State | Exchange (ILEC) | Residential Rate | State Regulated Fees | Total Rate and Fees | Broadband Service - Download Speed (Mbps) | Broadband Service - Upload Speed (Mbps) | Usage Allowance (GB) | Usage Allowance Action Taken When Limit Reached { <i>select</i> } |
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| • • • | erating Companies lection Form | | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|-----------------------------------|---|---------------------------|--|
| <010> | Study Area Code | | 529016 | |
| <015> | Study Area Name | | Budget PrePay Inc. | |
| <020> | Program Year | | 2015 | |
| <030> | Contact Name - Person | USAC should contact regarding this data | Lakisha Taylor | |
| <035> | Contact Telephone Num | ber - Number of person identified in data line <030> | 3186715000 ext. | |
| <039> | Contact Email Address - | Email Address of person identified in data line <030> | lakishat@budgetprepay.com | |
| <810> | Reporting Carrier | Budget PrePay, Inc. d/b/a Budget Mobile | | |
| <811> | Holding Company | N/A | | |
| <812> | Operating Company | N/A | | |

| <813> | <a1></a1> | <a2></a2> | <a3></a3> |
|-------|------------|-----------|--|
| | Affiliates | SAC | Doing Business As Company or Brand Designation |
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| | bal Lands Reporting lection Form | | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No July 2013 | . 3060-0819 |
|-----------|--|------------------------|--------------------------|---|-------------|
| <010> | Study Area Code | 5 | 29016 | | |
| <015> | Study Area Name | В | udget PrePay Inc. | | |
| <020> | Program Year | 2 | 015 | | |
| <030> | Contact Name - Person USAC should contact regarding this data | | akisha Taylor | | |
| <035> | Contact Telephone Number - Number of person identified in data line | 10002 | 186715000 ext. | | |
| <039> | Contact Email Address - Email Address of person identified in data line | e <030> 1 | akishat@budgetprepay.com | | |
| <910> | Tribal Land(s) on which ETC Serves | | | | |
| <920> | Tribal Government Engagement Obligation | | Name of Att | ached Document |] |
| If your c | company serves Tribal lands, please select (Yes,No, NA) for each these boxes | | | | |
| | rm the status described on the attached document(s), on line 920, | | | | |
| demons | trates coordination with the Tribal government pursuant to | Select | | | |
| § 54.313 | 3(a)(9) includes: | (Yes,No | , | | |
| <921> | Needs assessment and deployment planning with a focus on Tribal community anchor institutions. | NA) | 2 | | |
| <922> | Feasibility and sustainability planning; | | _ | | |
| <923> | Marketing services in a culturally sensitive manner; | | _ | | |
| <924> | Compliance with Rights of way processes | | _ | | |
| <925> | Compliance with Land Use permitting requirements | | _ | | |
| <926> | Compliance with Facilities Siting rules | | _ | | |
| <927> | Compliance with Environmental Review processes | | _ | | |
| <928> | Compliance with Cultural Preservation review processes | | _ | | |
| <929> | Compliance with Tribal Business and Licensing requirements. | | | | |

| • • | o Terrestrial Backhaul Reporting ection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|--------|---|--|
| <010> | Study Area Code | 529016 |
| <015> | Study Area Name | Budget PrePay Inc. |
| <020> | Program Year | 2015 |
| <030> | Contact Name - Person USAC should contact regarding this data | Lakisha Taylor |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 3186715000 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | lakishat@budgetprepay.com |
| <1120> | Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) | |
| <1130> | Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) | |

| Lifeline | rms and Condition for Lifeline Customers ection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|---|---|---------------------------|--|
| <010> | Study Area Code | 529016 | |
| <015> | Study Area Name | Budget PrePay Inc. | |
| <020> | Program Year | | |
| <030> | Contact Name - Person USAC should contact regarding this data | 2015 Lakisha Taylor | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 3186715000 ext. | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | lakishat@budgetprepay.com | |
| <1210> | Terms & Conditions of Voice Telephony Lifeline Plans | Nar | ne of Attached Document |
| <1220> | Link to Public Website HTTP b | udgetmobile.com | |
| "Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: | | | |
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | | |
| <1222> | Details on the number of minutes provided as part of the plan, | | |
| <1223> | Additional charges for toll calls, and rates for each such plan. | | |

| (2000) Price Cap Carrier Additional Documentation | | | FCC Form 481 |
|---|---|---------------------------|---|
| Data Collection Form | | | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers | | | July 2013 |
| | | | |
| <010> | Study Area Code | 529016 | |
| <015> | Study Area Name | Budget PrePay Inc. | |
| <020> | Program Year | 2015 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Lakisha Taylor | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 3186715000 ext. | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | lakishat@budgetprepay.com | |

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

| | Incremental Connect America Phase I reporting | |
|--------|---|--|
| <2010> | 2nd Year Certification {47 CFR § 54.313(b)(1)} | |
| <2011> | 3rd Year Certification {47 CFR § 54.313(b)(2)} | |
| | Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} | |
| <2012> | 2013 Frozen Support Certification | |
| <2013> | 2014 Frozen Support Certification | |
| <2014> | 2015 Frozen Support Certification | |
| <2015> | 2016 and future Frozen Support Certification | |
| | Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} | |
| <2016> | Certification Support Used to Build Broadband | |
| | Connect America Phase II Reporting {47 CFR § 54.313(e)} | |
| <2017> | 3rd year Broadband Service Certification | |
| <2018> | 5th year Broadband Service Certification | |
| <2019> | Interim Progress Certification | |
| <2020> | Please check the box to confirm that the attached document(s), on line 2021, contains the require pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, nar addresses of community anchor institutions to which began providing access to broadband service preceding calendar year. | d information nes, and e in the |
| <2021> | Interim Progress Community Anchor Institutions | |
| | | Name of Attached Document Listing Required Information |

(3000) Rate Of Return Carrier Additional Documentation

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| <010> | Study Area Code | 529016 |
|---------|--|--|
| <015> | Study Area Name | Budget PrePay Inc. |
| <020> | Program Year | 2015 |
| <030> | Contact Name - Person USAC should contact regarding this data | Lakisha Taylor |
| <035> | Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> | 3186715000 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | lakishat@budgetprepay.com |
| CHECK t | | nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 ne information reported on this form and in the documents attached below is accurate. |
| (3010) | Progress Report on 5 Year Plan Milestone Certification {47 CFR § 54.313(f)(1)(i)} | Name of Attached Document Listing Required Information |
| (3011) | Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre providing access to broadband service in the preceding calendar year. | |
| (3012) | Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} | |
| | Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} If yes, does your company file the RUS annual report | Name of Attached Document Listing Required Information (Yes/No) (Yes/No) |
| Please | check these boxes to confirm that the attached document(s), on line 301 | 7, contains the required information pursuant to § 54.313(f)(2) compliance requires: |
| (3015) | Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) | |
| (3016) | Document(s) for Balance Sheet, Income Statement and Statement of Ca | ish Flows |
| (3017) | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation | |
| | | Name of Attached Document Listing Required Information |
| (3018) | If the response is no on line 3014, Is your company audited? | (Yes/No) |
| | If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains | |
| (3019) | Éither a copy of their audited financial statement; or (2) a financial report $% \left({n_{\rm c}} \right)$ in a financial statement $\left({n_{\rm c}} \right)$ | ormat comparable to RUS Operating Report for Telecommunications |
| (3020) | Document(s) for Balance Sheet, Income Statement and Statement of C | ash Flows |
| (3021) | Management letter issued by the independent certified public accountant that | performed the company's financial audit. |
| | If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: | |
| (3022) | Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, | |
| (3023) | Underlying information subjected to a review by an independent certified public accountant | |
| (3024) | Underlying information subjected to an officer certification. | |
| (3025) | Document(s) for Balance Sheet, Income Statement and Statement of Ca | ash Flows |
| (3026) | Attach the worksheet listing required information | Name of Attacked Decument Listics Deculard Information |
| | | Name of Attached Document Listing Required Information |

| Certification - Reporting Carrier Data Collection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|---|---|--|
| <010> | Study Area Code | 529016 |
| <015> | Study Area Name | Budget PrePay Inc. |
| <020> | Program Year | 2015 |
| <030> | Contact Name - Person USAC should contact regarding this data | Lakisha Taylor |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 3186715000 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | lakishat@budgetprepay.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| ents for universal service support |
|------------------------------------|
| |
| |
| Date |
| |
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| Certification - Agent / Carrier Data Collection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|---|---|--|
| <010> | Study Area Code | 529016 |
| <015> | Study Area Name | Budget PrePay Inc. |
| <020> | Program Year | 2015 |
| <030> | Contact Name - Person USAC should contact regarding this data | Lakisha Taylor |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 3186715000 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | lakishat@budgetprepay.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier I certify that (Name of Agent) David Donahue is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. Name of Authorized Agent: David Donahue Name of Reporting Carrier: Budget PrePay Inc. Signature of Authorized Officer: CERTIFIED ONLINE Date: 06/26/2014 Printed name of Authorized Officer: David Donahue Title or position of Authorized Officer: CFO Telephone number of Authorized Officer: 3186715000 ext. Filing Due Date for this form: 07/01/2014 Study Area Code of Reporting Carrier: 529016 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier |
|--|
| |
| I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. |
| Name of Reporting Carrier: Budget PrePay Inc. |
| Name of Authorized Agent or Employee of Agent: David Donahue |
| Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/26/2014 |
| Printed name of Authorized Agent or Employee of Agent: David Donahue |
| Title or position of Authorized Agent or Employee of Agent CFO |
| Telephone number of Authorized Agent or Employee of Agent: 3186715000 ext. |
| Study Area Code of Reporting Carrier: 529016 Filing Due Date for this form: 07/01/2014 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. |

Attachments

Budget PrePay, Inc.

<u>Line 510 – Compliance with Service Quality Standards and</u> <u>Consumer Protection</u>

Budget PrePay, Inc. ("Budget") hereby certifies that it has reviewed and complies with applicable service quality and consumer protection practices, and that it is in compliance with all applicable state requirements in connection with its provision of wireline (if applicable) and wireless voice services. Among other things, Budget:

- Complies with the service standards promulgated by the State of Arkansas.
- Discloses rates and terms of its voice services to customers.
- Provides current terms and conditions to customers and confirms changes in voice service.
- Separately identifies carrier charges from taxes on billing statements and purchase receipts.
- Provides ready access to customer service.
- Promptly responds to consumer inquiries and complaints received from federal and state government agencies.
- Abides by CPNI rules and other rules for the protection of consumer privacy.
- Makes available maps showing the local calling area on point of sale materials and website.
- Provides specific disclosures in advertising if applicable.
- Provides customers the right to terminate voice service

<u>Line 610 – Functionality in Emergency Situations</u>

Section 54.202(a)(2) of the Commission's Rules requires that each eligible telecommunications carrier ("ETC") must "[d]emonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."¹ Section 54.313(a)(6) requires ETCs to certify that they are "able to function in emergency situations as set forth in §54.202(a)(2)"² in connection with their provision of voice and broadband services.

Budget PrePay, Inc. d/b/a Budget Phone and d/b/a Budget Mobile has deployed [resells the services of underlying carriers that have deployed] sufficient power generators to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Budget PrePay Inc. has geographically located its switching infrastructure. All facilities are equipped with both AC and DC battery backup as well as generators. All critical equipment is also supplied with 2 separate power sources (or primary and redundant power feeds). Budget PrePay maintains multiple paths to reach our network. This is setup by using multiple IP transit providers for all IP connectivity and an N+1 configuration on all TDM connectivity. Once the origination traffic reaches the Budget PrePay network all elements are setup with the same N+1 configuration. The configuration allows each element a primary and redundant path to terminate the traffic without service interruption. In the event the main element fails or that

¹ 47 C.F.R. § 54.202(a).

² 47 C.F.R. § 54.313(a)(6).

element reaches maximum capacity Budget has designed the network to advance the traffic to 1 of 3 other elements in the same N+1 configuration that is listed above.

The switching infrastructure will advance to the next termination carrier in route in the event of a failure on any termination carrier's route.

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