



WASHINGTON WATER SERVICE

14519 Peacock Hill Avenue • P.O. Box 336
Gig Harbor, WA 98335 *Tel:* (877) 408-4060 toll-free

December __, 2022

IMPORTANT NOTICE REGARDING PUBLIC HEARING

Dear Driftwood Customer:

As part of the purchase of Driftwood Valley Water, Washington Water Service (Washington Water) has requested authorization from the Washington Utilities and Transportation Commission (Commission) to transfer ownership of the Driftwood water system to Washington Water. This transfer is contingent upon approval by the Commission. The Commission will host an open meeting on **December 22, 2022 at 9:30 a.m.** to receive customer feedback on the transfer. The proposed effective date of this transfer, if approved, would be December 23, 2022.

You may be aware that Washington Water had already been operating your water system. We also provide regulated water utility service to 36,400 additional customer connections in Clallam, Jefferson, Kitsap, Mason, Pierce, King, San Juan, and Thurston counties, along with wastewater service on Orcas Island. Since we began operating here in 1999, we have been dedicated to being part of—and supporting—the communities we serve. As your water provider, we will do the same for yours, and we are committed to providing high-quality water and excellent service to each customer, every day.

Your system will become part of our East Pierce service area, and we expect most Driftwood customers' rates to decrease as a result. Because your account was pre-billed for December before new Washington Water rates are authorized to become effective, we will credit your account for water service from December 1-22. You will see this credit on your January statement. Additionally, please note that we will always notify you before we seek to change rates in the future.

Commission staff will make a recommendation to the Commissioners at the Dec 22 meeting. This open meeting will be conducted remotely. If you would like to provide feedback, you will have an opportunity to comment at this meeting. The Commission is committed to providing reasonable accommodations to participants with disabilities. If you need reasonable accommodation, please contact the Commission at (360) 664-1132 or humanresources@utc.wa.gov.

If you intend to listen or participate, call (360) 664-1234 for instructions at least the day before the meeting for instructions and to sign in. You may also comment by using the "Submit a Public Comment" feature on the Commission's web site at utc.wa.gov or by using the contact information below.

Washington Utilities and Transportation Commission

P.O. Box 47250

Olympia, WA 98504-7250

E-mail: comments@utc.wa.gov

Telephone: (888) 333-WUTC (9882)

If you have any questions about this transaction and how it will affect you, please call us toll-free at (877) 408-4060. We appreciate the opportunity to serve you and will keep you informed of the progress of this application.

Regards,

Matt Brown, P.E.

General Manager

Quality. Service. Value.

wawater.com

